# **Appendix 1**

Wirral Plan Children and Families Committee 2018-19 Quarter 1 Reports





## Children are ready for school

## Overview from Lead Cabinet Member

Improving outcomes for disadvantaged children has been the focus of the pledge work over recent months and we are beginning to see positive progress in this area. Annual Conversations with each of the Children's Centre localities and their Advisory Boards, which consist of multi-agency partners, parent representatives, community groups and the Early Childhood Service, are becoming more robust in their scruting for interest the carriest of multi-agency partners, parent representatives, community groups and the Early Childhood Service, are becoming more robust in their scruting more robust in their scruting for interest the carriest of multi-agency and proach with the carriest partners for interest part

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Kev)	Comment
Foundation Stage - % achieving a good level of development	Annual Higher is better	62.8% (2013-14 Acad Year)	England: 70.7% (2016-17 Acad Year) North West: 67.9% (2016-17 Acad Year)	69.4% (2016-17 Acad Year)						n/a	Latest data available: 69.4% (2016-17) Next data to become available is for 2017-18 - Provisional figure will be available in September 2018; Final figure will be available in December 2018.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The percentage of women booked to access professional maternity services on or before 12+6 weeks gestation	Quarterly Higher is better	80.8% (Q3 2014-15)		76.0% (2017-18)	Amber Actual: 89.5% Target: 90.0% (Q1 2018-19)					Better	The rate of 89.5% shows a significant improvement and progress towards the target of 90%. Unfortunately there are several factors that impact on when women actually book, as they may have booked with other providers and are therefore late booking with WUTH. Some women also refuse to book early due to religion, amongst other reasons. Compliance continues to be monitored monthly with a quarterly report. Compliance at WUTH of 89.5% is above the regional average from other providers for Q1.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly Higher is better	70.0% (Q1 2015-16)		91.3% (Jan-Mar 2018)						n/a	91.3% is the final figure for Spring term (Jan-Mar 2018). The dip in take up is due to the implementation of universal credit, and those families on universal credit are included in the list of eligible families from the Department of Education ('DfE'). HMRC and DfE are working on this to be potentially included in Autumn term lists however this has not yet been confirmed. The team are working hard to promote the offer to families with marketing and professionals through network meetings. We are about to start a project with Job Centre Plus to address this issue, as well as supporting those families receiving the funding back into work so they can move onto the extended 3 and 4 year old funding. We are currently awaiting the data for the Summer term.
The achievement gap between pupils eligible for free school meals and their peers achieving a Good Level of Development in the Early Years Foundation Stage Profile	Annual Lower is better	20.0% (2013-14 Acad Year)	England: 17.0% (2016-17 Acad Year) North West: 18.0% (2016-17 Acad Year)	22.0% (2016-17 Acad Year)						n/a	Latest data available: 22.0% (2016-17)  Next data to become available is for 2017-18 - Provisional figure will be available in September 2018; Final figure will be available in December 2018.  Work continues on the progress tracker to ensure that as many providers as possible are using it to identify those children who need additional support to improve their school readiness.
Percentage of children aged 4-5 classified as overweight or obese	Annual Lower is better	22.40% (2014-15)	England: 22.60% (2016-17) North West: 23.90% (2016-17)	25.60% (2016-17 Acad Year)						n/a	Latest figure available: 25.6% (2016-17) Whilst this figure shows an increase from the previous year, national guidance suggests that figures should be analysed across a 5 year average to avoid natural variation. Further analysis is underway to understand the distribution across Wirral. We are working with schools across the locality boards to look at how we can use the recently launched 'sugar tax' fund to maximum effect.
Percentage of infants who received a 6-8 week Development Check by the time they were 8 weeks	Quarterly Higher is better	84.6% (Q1 2015-16)	England: 84.9% (Q4 2017/18) North West: 87.0% (Q4 2017/18)							n/a	Latest figure available: 79% (Q4 2017-18) This figure shows a decrease in performance from the previous quarter (86%). Further analysis is underway to understand whether there are issues across Wirral or just particular localities. The Health Visiting Service conduct an 8 week maternal mood review and performance for this quarter is 94%. Health Visitors check at this review whether or not the developmental review for the infant has been completed.
Percentage of children who received a 12 month Health Visitor review by the time they turned 12 months	Quarterly Higher is better	66.4% (Q1 2015-16)	England: 77.6% (Q4 2017/18) North West: 82.8% (Q4 2017/18)							n/a	Latest figure available: 84% (Q4 2017-18) Performance has decreased from the previous quarter (87%). We are working with the provider to ensure that this figure does not decrease further.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Percentage of children who received a 2-2½ year Health Visitor review	Quarterly Higher is better	73.0% (Q1 2015-16)	England: 76.4% (Q4 2017/18) North West: 79.9% (Q4 2017/18)							n/a	Latest figure available: 86% (Q4 2017-18) Performance has increased from the previous quarter (81%). There has been emphasis on learning from Wallasey locality where take up of the integrated review has been consistently higher. Other areas are now applying similar approaches.
Hospital admissions caused by unintentional and deliberate injuries in children (aged 0-4 years), rate per 10,000	Annual Lower is better	133.5 (2014-15)	England: 126.3 (2016-17) North West: 184.4 (2016-17)	143.7 (2016-17)						n/a	Latest figure available: 143.7 (2016-17)
Percentage of early years childcare providers rated 'good' or 'outstanding' by Ofsted	Quarterly Higher is better	78.0% (Aug 2015)	England: 94.0% (Mar 2018) North West: 94.0% (Mar 2018)	91.0% (Dec 2017)	93.0% (Mar 2018)					Better	The latest data available from Ofsted DataView is as at 31 March 2018 (93.0%). This shows a 15% improvement since the start of the Wirral Plan. This figure shows an increase of 2% in the percentage of early years childcare providers rated 'good' or 'outstanding' by Ofsted, since December 2017. Wirral's figure is slightly below the regional and national figure of 94%.
Foundation Stage - % of children who are looked after achieving a good level of development	Annual Higher is better	20.0% (2013-14 Acad Year)		47.8% (2016-17 Acad Year)						n/a	Latest data available: 47.8% (2016-17)  Next data to become available is for 2017-18 - Provisional figures will be available in September 2018; Final figure will be available in December 2018.  We are engaged in focused work to understand performance in this area and seek improvement through closer working relationships with Children's Social  Care and improvement in Personal Education Plans for Children Looked After aged 3 or under.

## Young people are ready for work and adulthood

#### Overview from Lead Cabinet Member

Thirty three Wirral Apprenticeship grants have been awarded to local Small/Medium Enterprises. Four of these grants have been allocated/ring-fenced for care leavers, so supporting their journey successfully into employment. Eleven new businesses who have not previously engaged with the Wirral Apprentice Programme have been allocated a grant. The sectors engaged range from Financial Services, IT, Construction, and Engineering.

To optimise the success of the programme the LA 14-19 Service has provided support and expertise in identifying key data to monitor and track the impact of the Apprenticeship Growth Plan. The Council 14-19 Strategy Manager has been invited to lead on one of the priorities of the Liverpool City Region ("LCR") Apprenticeship Growth Strategy: "Support more individuals to follow apprenticeship skills progression routes".

The current NEET plus 'not known' rate is 5.5% (May 2018). This performance is better than the May 2018 Northwest average of 7.1%. To prevent school leavers from becoming NEET at aged 16, transition data for the Year 11 cohort has been collected as part of the September Guarantee. Young care leavers and those leaving alternative education have been identified and provided with one to one transition support.

The Young Chamber continues to proactively engage with schools. Highlights include the Young Chamber Question Time event at St. John Plessington (topic: gender pay gap). Business colleagues supported this event by being panel members (Chris Shirling-Rooke from Mersey Maritime) and Jade Rice from B&M Waste Services).

A 'Behind the Scenes at Cammell Laird' organised by the Young Chamber engaged 30 students touring the Cammell Laird site. This initiative combined with the mentoring Industry visits at Cammell Laird, Wirral Council and The Contact Company are providing young people to see future local employment opportunities.

The Progress School based at the Hive has supported 26 young people aged between 11 and 14 who were permanently excluded from mainstream secondary schools. 25 of these students have been successfully integrated back into a mainstream secondary school within a twelve week period. This pilot programme will continue next year so that young people have the real opportunity for a fresh start.

A new initiative Progress Pathways has been developed to look at students who may become NEET. The initial focus group has been Year 9 and Year 10 pupils attending the pupil Referral Unit Emslie Morgan Academy. A cohort of 20 students will start programmes of study in September covering English, Maths, ICT and employability skills alongside training in vocational pathways which will lead to recognised qualifications and a successful pathway to apprenticeships and work based placements.

Finally the number of permanent exclusions of secondary school pupils has reduced by one third from 64 to 43.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Kev)	Comment
Percentage of schools rated 'good' or 'outstanding' by Ofsted	Quarterly Higher is better	84.0% (Aug 2015)	England: 86.0% (Mar 2018) North West: 88.0% (Mar 2018)	89.0% (Dec 2017)	Red Actual: 86.0% Target: 100.0% (Mar 2018)					Worse	The latest data available from Ofsted DataView is as at 31 March 2018. This shows a 2% improvement since the start of the Wirral Plan. This is a 3% decrease since the figure as at 31 December 2017. Wirral's figure is the same as the national figure, and slightly below the regional figure of 88%.
The % of young people aged 16 and 17 who are not in Employment, Education or Training (NEET) or categorised as 'not known' - Post Sept 2016	Monthly Lower is better	(n/a)	England: 6.0% (2016-17) North West: 6.7% (2016-17)	5.3% (2017-18)	5.5% (May 2018)					Better	Current performance is looking strong with a combined NEET and not known rate of 5.5% compared to 6% in May 2017.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Progress 8 Score for Wirral	Annual Higher is better	(n/a)	North West: -0.14 (2016-17 Acad Year) Statistical Neighbours: -0.21 (2016-17 Acad Year)	0.01 (2016-17 Acad Year)						n/a	Latest data available: 0.01 (2016-17) Next data to become available is for 2017-18 - Provisional figure will be available in October 2018; Final figure will be available in February 2019.
The achievement gap between pupils eligible for free school meals and their peers achieving the 'expected standard' in English, reading, English writing and mathematics at the end of key stage 2.	Annual Lower is better	(n/a)	England: 22.0% (2016-17 Acad Year) North West: 22.0% (2016-17 Acad Year)	22.0% (2016-17 Acad Year)					23.5% (2017-18 Acad Year)	Worse	Latest data available: 23.5% (2017-18). This figure became available in July 2018, the figure is provisional and is subject to change. Final figure will be available in December 2018.
The percentage of children in good or better schools as rated by Ofsted	Quarterly Higher is better	81.0% (Aug 2015)	England: 85.0% (Mar 2018) North West: 84.0% (Mar 2018)	88.0% (Dec 2017)	84.0% (Mar 2018)					Worse	The latest data available from Ofsted DataView is as at 31 March 2018. This shows a 3% improvement since the start of the Wirral Plan. This also shows a 4% decrease since the figure as at 31 December 2017. Wirral's figure is the same as the regional figure and slightly below the national figure of 85%.
The gap in progress between disadvantaged pupils and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 0.66 (2016-17 Acad Year) North West: 0.43 (2016-17 Acad Year)	0.60 (2016-17 Acad Year)						n/a	Latest data available: 0.60 (2016-17) Next data to become available is for 2017-18 - Provisional figure will be available in October 2018; Final figure will be available in February 2019.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.11 (2016-17 Acad Year) North West: -1.05 (2016-17 Acad Year)	1.21 (2016-17 Acad Year)						n/a	Latest update available: 1.21 (2016-17)  Next data to become available is for 2017-18 - Provisional figure will be available in October 2018; Final figure will be available in February 2019.
The percentage of persistent absence in Wirral Schools (post 2016)	Annual Lower is better	(n/a)	England: 10.80 (2016-17 Acad Year) North West: 11.10 (2016- 17 Acad Year)	13.10 (2016-17 Acad Year)						n/a	a Latest data available: 13.10 (2016-17) Next data to become available is for 2017-18 and will be available in March 2019.
The percentage of Children Looked After who attained a grade 4 or above in English and Maths at the end of Key Stage 4	Annual Higher is better	(n/a)	England: 17.5% (2016-17 Acad Year) North West: 16.8% (2016- 17 Acad Year)	16.7% (2016-17 Acad Year)						n/a	Latest data available: 16.7% (2016-17)  Next data to become available is for 2017-18 - Provisional figure will be available in  September 2018; Final figure will be available in March 2019.
Progress 8 Score for Children Looked After in Wirral	Annual Higher is better	(n/a)	England: -1.18 (2016-17 Acad Year) North West: -1.37 (2016-17 Acad Year)	-1.17 (2016-17 Acad Year)						n/a	Latest data available: -1.17 (2016-17)  Next data to become available is for 2017-18 and will be available in March 2019.
Reduce the percentage of permanent exclusions in Wirral - primary schools	Annual Lower is better	(2012-13)	England: 0.02% (2015-16 Acad Year) North West: 0.03% (2015- 16 Acad Year)	- (2015-16 Acad Year)						n/a	Latest data available: - (based on 5 or fewer pupils so suppressed with a dash), period 2015- 16. Next data to become available will be for 2016-17.
Reduce the percentage of permanent exclusions in Wirral - secondary schools	Annual Lower is better	0.11% (2012-13)	England: 0.17% (2015-16 Acad Year) North West: 0.24% (2015- 16 Acad Year)	0.25% (2015-16 Acad Year)						n/a	Latest data available: 0.25% (2015-16). Next data to become available will be for 2016-17.
Rate of hospital admissions due to substance misuse in young people (15-24 years) - per 100,000	Annual Lower is better	166.5 (2011/12 - 2013/14)	England: 89.8 (2014/15-16/17) North West: 131.0 (2014/15 16/17)	179.2 (2014/15 - 2016/17)						n/a	The most recent figure was 179.2 (2014/15 - 2016/17).
Under 18 conceptions - rate per 1,000	Annual Lower is better	33.7 (2013)	England: 18.8 (2016) North West: 22.3 (2016)	26.2 (2016)						n/a	The most recent figure for the rate of under 18 conceptions was 24.8 (December 2016), The latest rolling annual rate was 26.2.

# Vulnerable children reach their full potential

## Overview from Lead Cabinet Member

This quarter has seen a slight improvement in the rate of children looked after and children and families. The number of children subject to a child protection plan has increased, however this is felt to be fitting as children are now being managed at the appropriate level.

Take up of 2 year funding is positive despite the implementation of universal credit. Although there has been a slight dip since the last head count figure of 95.0%, the team are working hard to promote the offer to families and professionals. There is a project planned with Job Centre Plus to address the issue around Universal Credit, and HMRC and the Department for Education are currently working on improvements to the list of eligible families. The figure of 91.3% is a 21.3% increase since the start of the Wirral Plan.

The re-aligned service including the Adolescent Support, Response, Family Group Conferencing and Targeted Youth Support came in to operation on 1st May 2018. This Adolescent Edge of Care Service seeks to reduce the number of young people entering care or to reduce the length of time young people require care. A strategy for Preventing Family Breakdown is linked to the Reducing Children Looked After group and ties in to the weekly multi-agency Edge of Care panel. Services are exploring alternatives to care and being more proactive in providing intensive support. It is however, too early to evidence the impact of this work.

Children's Centres are sustaining contact with more priority groups in early years. The figure for July 2017 – June 2018 was 66.2%. Wirral Children's Centres will host a series of free, themed events at parks for under 8's this August. These events were popular last year and it is hoped that this will lead to an increase in families engaging, and sustaining engagement, with Children's Centres.

The Integrated Front Door ('IFD') is receiving and processing between 1800-2000 contacts each month, in relation to children and families. Evidence from the weekly multi-agency audits confirm that thresholds are being consistently applied. In July, the IFD Board reported that none of the referrals which were progressed through the IFD to the Assessment and Intervention Team had an outcome of 'No Further Action'.

The Child Exploitation Protocol has been updated and training is now available. Work is ongoing to develop a Child Exploitation Team, this will involve a specialist approach to working with children and young people who display harmful sexualised behaviour. This team will be launched in September 2018 and is a partnership project.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Kev)	Comment
Rate of Looked After Children per 10,000	Monthly Lower is better	99.3 (2014-15)	England: 62.0 (2016-17) North West: 86.0 (2016-17) Statistical Neighbours: 92.3 (2016-17)	125.6 (2017-18)	123.6 (Jun 2018)					Better	Month end June 2018. There has been a very slight improvement at the beginning of the year on the number of children looked after although this remains far higher than the ideal. It is anticipated it will take a considerable amount of time to reduce the overall numbers due to the high proportion of children aged 10+ who have no option and no other alternative other than to remain looked after until they are 18.
Children in Need rate per 10,000 0-17 population	Monthly Lower is better	426.3 (2014-15)	England: 330.4 (2016-17) North West: 372.3 (2016-17) Statistical Neighbours: 419.0 (2016-17)	397.9 (2017-18)	393.6 (Jun 2018)					Better	Month end June 2018.  Numbers of children in need overall currently remain in line with/slightly below statistical neighbours. Given the factors that lead to children in need it is not anticipated that these numbers would decrease significantly over the next 12 months.
Rate of children who became the subject of a child protection plan per 10,000 children 0-17 population	Monthly Lower is better	34.5 (2014-15)	England: 43.3 (2016-17) North West: 54.1 (2016-17) Statistical Neighbours: 53.8 (2016-17)	39.3 (2017-18)	52.0 (Jun 2018)					Worse	Month end June 2018.  Whilst the trend suggests that an increase in numbers subject to child protection plans is a worsening of performance this is not the case. The number of children subject to child protection plans decreased and was well below that of statistical neighbours. There were concerns within the service the children were being managed as children in need or children looked after when they would have most benefited from a period of time subject to a child protection plan. The new number of children subject to a plan is comparative with statistical neighbours and therefore seen as more appropriate.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly Higher is better	70.0% (Q1 2015-16)		91.3% (Jan-Mar 2018)						n/a	91.3% is the final figure for Spring term (Jan-Mar 2018). The dip in take up is due to the implementation of universal credit, and those families on universal credit are included in the list of eligible families from the Department of Education ('DfE'). HMRC and DfE are working on this to be potentially included in Autumn term lists however this has not yet been confirmed. The team are working hard to promote the offer to families with marketing and professionals through network meetings. We are about to start a project with Job Centre Plus to address this issue, as well as supporting those families receiving the funding back into work so they can move onto the extended 3 and 4 year old funding. We are currently awaiting the data for the
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Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The percentage of referrals to Children's Social Care that are within 12 months of one or more previous referrals.	Monthly Lower is better	22.80% (2014-15)	England: 21.90% (2016-17) North West: 21.70% (2016-17) Statistical Neighbours: 19.20% (2016-17)	18.70% (2017-18)	24.40% (Apr-Jun 2018)					Worse	April to June 2018 annualised percentage. There have been a number of significant changes around our front door processes in the last 3 to 6 months. Data suggests that this in itself has not led to the increase in re-referrals. Further work is underway to look at the reasons for the change. The current change makes current performance slightly above statistical neighbours.
Children's Centre's sustained contact with priority groups in early years	Quarterly Higher is better	(n/a)		65.18% (2017-18)	66.20% (Jul 2017 - Jun 2018)					Better	For 01/07/17 to 30/06/18 (Q1 2018/19). Figure is up 1.02 percentage points from Q4 2017/18.
Percentage of individuals subject to Team Around Family episodes closed with needs met	Quarterly Higher is better	(n/a)			73.0% (Q1 2018-19)					n/a	The figure represents the number of children- (pre-birth to 18yrs inc) that have been subject to an Early Help Assessment (EHAT), and subsequently gone on to receive multi-agency support provided through a Team Around the Family (TAF') plan. The figure describes the percentage of those children whose needs were met as a result of agencies supporting them throughout the TAF plan. These children will have closed from TAF to universal services or continued with single agency support as agreed with the family at the outcome of the plan.  This figure does not include those children who, despite support from Team Around the Family, have been determined to require further support from Children's Social Care. The figure does not include those children who have moved out of Wirral.  The number of EHAT's completed on Wirral is collated by the Early Help team and all subsequent TAF plans and reviews are tracked and supported to ensure a high percentage of
											positive outcomes. Support is provided when professionals or families raise concerns for the progress of their plan, or when Integrated Front Door advises of additional referrals, which may indicate concerns being raised. TAF plans that are 'stuck' are discussed at a Multi-agency managers allocations meeting to ensure that any additional support is provided to prevent escalation of needs.

# People with disabilities live independent lives

#### Overview from Lead Cabinet Member

It's really encouraging to see the Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled are in employment up from 44.1% last quarter. This is an increase of 10% since the start of the plan. Wirral is closing the gap on the North West (49.5%) and National average (53.9%) which both remained static this quarter.

23 more disabled people are in receipt of personal budgets this quarter. 616 adults (up from 605 last quarter) and 215 young people (up from 203 last quarter were in receipt of personal budgets. Being in receipt of personal budgets allows people more choice and control over their lives and the support they receive.

The full business case for the All Age Disability and Mental Health service is now approved by both parties. The final arrangements are now being progressed through the approvals process for the planned service transfer during August 2018. Staff consultation will run up until the transfer date.

Annual Health Checks continue to be a main focus for people with Learning disabilities and or Autism. The Clinical Commissioning Group (CCG) monitor and share activity with health facilitators and GP Practices to enable providers to focus on outliers and identify patients whose health checks are outstanding. The CCG feels that this more proactive approach with real time data will continue to increase the number of Annual Health Checks as it aspires to achieve 80%. Cheshire and Wirral Partnership health facilitators continue to offer health passports at the time of patient's assessment.

Our clear extra care housing strategy and local needs analysis provides our approach to housing, care and support and directs decisions regarding the type, size and location of schemes. Together with our extra care model this sets out clearly what we expect in terms of housing partners and care providers who want to develop schemes in Wirral. Using evidence gathered and working with partners we have started to design and develop these schemes and have worked with social work managers to ensure there are appropriate processes in place to access them in a timely way.

Wirral Metropolitan College have continued to focus on their Assisted Internship programme and have increased provision to 30 students from 20.

Wirral currently has 37 Small to Medium sized Enterprises (SMEs) signed up to Disability Confident including 1 at Level 3. Merseyside Department of Work and Pensions have launched 'Challenge 300'. (300 SME employers in Merseyside to sign the pledge).

We've met with 'Voices R Us' to hear the voices of tenants living in supported accommodation, 'Together all Are Able' to discuss how we can improve consultation methods with people with disabilities and Options for Supported Living to discuss producing updated information for parents, carers and service users when they are considering moving in to supported accommodation. An improved Involvement Plan has been created and approved and arrangements have been initiated to get feedback from existing service user groups that will be fed into the All Age Disability Steering Group.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.700 (Jan-Mar 2017)						n/a	Health-related quality of life for people with long-term conditions improved to 0.700 in Jan-Mar 2017 compared to 0.695 the previous period but falls short of the average for the rest of England (0.737).  This data is captured by NHS England through the GP Patient Survey and reported as part of the NHS Outcomes Framework.
Employment rate aged 16- 64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 53.9% (Apr 2017 - Mar 2018) North West: 49.5% (Apr 2017 - Mar 2018)	44.1% (Jan - Dec 2017)	47.5% (Apr 2017 - Mar 2018)					Better	It's really encouraging to see the Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased to 47.5% up from 44.1% last quarter. It's also increased 10% since the start of the plan. Wirral is closing the gap on the North West (49.5%) and National average (53.9%) which both remained static this quarter.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.11 (2016-17 Acad Year) North West: -1.05 (2016-17 Acad Year)	1.21 (2016-17 Acad Year)						n/a	Latest update available: 1.21 (2016-17)  Next data to become available is for 2017-18 - Provisional figure will be available in October 2018; Final figure will be available in February 2019.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 64.0% (Jan-Mar 2017)	67.2% (Jan-Mar 2017)						n/a	The proportion of people who are feeling supported to manage their condition is 67.2% for the period January 2017 - March 2017. Whilst this has reduced from 68% the previous year it's higher that 66.7% at the start of the plan and also higher than the National average of 64%.  For the 2016/17 reporting period, the timing of the GP Patient Survey (GPPS) fieldwork has changed. Historically two waves have been run, one wave between July and September one year, and the next wave between January and March the following year. The 2016/17 GPPS survey condensed these two fieldwork periods into a single period between January and March. They have maintained the overall sample size of the survey.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	(n/a)		Total: 808 Adults: 605 Children: 203 (Q4 2017-18)	Total: 831 Adults: 616 Children: 215 (Q1 2018-19)					Better	23 more people are in receipt of personal budgets than the start of the year. 616 adults were reported by the Department of Adult Social Services to be in receipt of personal budgets (up from 605 last quarter). 215 young people were in receipt of personal budgets which includes 204 direct payments, 3 Education, Health and Care Plan and 8 personal budgets (up from 203 last quarter).
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	(n/a)	England: 75.4% (2015-16) North West: 85.6% (Q3 2017-18)	82.7% (2017-18)						n/o	Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion. The year end figure of 82.71%, is ahead of the National average but slightly down from the start of the year and is behind the latest available North West averages. There has been an increase in Extra Care schemes throughout the borough, which aims to increase the number of adults with a learning disability who live in stable and appropriate accommodation.

## Zero tolerance to domestic violence

#### Overview from Lead Cabinet Member

The Wirral Domestic Abuse Alliance continues to drive forward the Partnership campaign to eradicate Domestic Abuse. I have requested officers to facilitate at the Wirral Domestic Abuse Conference later this year so we can highlight progress to date and describe future activity. I am pleased to report the following as evidence as progress to date:

- Repeat incidents of domestic abuse (Wirral MARAC cases) at 26.1% which is lower than the same period last year (31.1%).
- The first public awareness campaign of 2018-19 for Zero Tolerance to Domestic Abuse commenced in June to highlight the anticipated increase in domestic abuse during the World Cup season and to emphasise that such behaviour will not be tolerated in Wirral.
- A young person's domestic abuse support service has been commissioned though involve North West which will allow additional capacity to deliver the Leapfrog programme to children affected by domestic abuse and significantly reduce the waiting times to access courses.
- 20 or more volunteers expressed an interest to become domestic abuse peer mentors and 3 new mentors have been trained. Service users have reported a reduction in social isolation, increased feelings of safety, improvement in mood and wellbeing alongside gaining an understanding of the abuse in their relationship.

There are a number of risks and challenges which the board are proactively addressing, these include:

- Referrals to the Family Safety Unit (FSÜ) have increased significantly in June increasing from an average of 22 to 37 in the last week in June and this has impacted upon MARAC figures which are likely to result in excess of 50 cases heard in one week. A seasonal spike in referrals is expected from around May as weather conditions improve as this can be a catalyst for increased alcohol consumption. Domestic abuse was predicted to increase during the World Cup however this is not evident as a trigger within referrals and there is no obvious trigger. All in FSU are working incredibly hard to meet current demand
- The Independent Domestic Violence Advocacy (IDVA) service is experiencing high demand coupled with a number of staff on long term sick leave. A step down process to partner agencies at point risk is reduced has been embedded into daily IDVA service practice, however restricted by low provision of domestic abuse services.
- Part of our 2018-19 action plan was to encourage businesses and community groups to commit to the Zero Tolerance to Domestic Abuse pledge but it has become apparent that this project should aim towards a more comprehensive 'Quality Mark'. This has delayed achievement of some of the milestones but the project will still launch at the Domestic Abuse Conference in October.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly	54.0 (2014-15)	Most Similar Force Group: 49.0 (2017-18) National: 37.0 (2017-18)	52.3 (Apr 2017-Mar 2018)	52.5 (Jul 2017-Jun 2018)					n/a	There were a total of 720 cases that were dealt with at MARAC in the 12 months prior to June 2018. This equates to 52.5 cases per 10,000 female population. There has been an Increased volume of referrals into FSU, this was most notable in the last week of June and this has impacted upon MARAC figure and is likely to result in excess of 50 cases heard at MARAC in the following week. There is no obvious trigger for the increase in referrals but domestic abuse was predicted to increase during the World Cup however this is not evident as a trigger within referrals.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 (2014-15)		1,302 (2017-18)	334 (Apr-Jun 2018)					n/a	This shows a 6% decrease from the same period last year (355).
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 33.0% (2017-18) National: 28.0% (2017-18)	28.3% (Apr 2017-Mar 2018)	26.1% (Jul 2017-Jun 2018)					Better	Repeat incidents of domestic abuse (Wirral MARAC cases) are lower than the same period last year (31.1%). It is anticipated that this figure will increase in the coming months due to a national change in repeat criteria.
Supporting Measure	Indicator	Wirral Plan	Benchmark Data	Year End	2018-19	2018-19	2018-19	2018-19	Year End	Trend	Comment
3		Start	2011011111AIT 2414	2017-18	Q1	Q2	Q3	Q4	2018-19	Trend	Common
Number of Domestic Abuse cases referred to the Family	Quarterly Higher is better	949 (2014-15)		928 (2017-18)	276 (Apr-Jun 2018)	Q2	Q3	Q4	2018-19	n/a	This is higher than last quarter (238) and typically there is a seasonal spike in referrals from around May as weather conditions improve as this can be a catalyst for increased alcohol consumption. In the last week of June there was a significant increase in the volume of referrals into the FSU. Typically the FSU would receive around 22 cases per week; in the week commencing 25/6/18 the Family Safety Unit (FSU) received 37 referrals. There is no obvious trigger for the increase in referrals and this could not have been pre-empted. All in FSU are working incredibly hard to meet current demand.
Number of Domestic Abuse cases referred to the Family	Quarterly	949		928	276	Q2	Q3	Q4	2018-19	n/a	This is higher than last quarter (238) and typically there is a seasonal spike in referrals from around May as weather conditions improve as this can be a catalyst for increased alcohol consumption. In the last week of June there was a significant increase in the volume of referrals into the FSU. Typically the FSU would receive around 22 cases per week; in the week commencing 25/6/18 the Family Safety Unit (FSU) received 37 referrals. There is no obvious trigger for the increase in referrals and this could not have been pre-empted. All in FSU are

## Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period. The exceptions to this are: The percentage of young people aged 16 and 17 who are not in Employment, Education or Training (NEET) or categorised as 'not known' - Post Sept 2016, percentage of children and Young People single assessments authorised with Domestic Violence (DV) related factors, and Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000, which all compare to the same period in the previous vear.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.

Action - These are shown as either:

- · Green (on track to deliver on time)
- Amber (off track but action being taken to deliver on time)
- Red (off track and won't deliver on time)