

CABINET PORTFOLIO SUMMARY REPORT

REPORT OF	Councillor Christine Jones
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EXECUTIVE SUMMARY

This report is an update from the Cabinet Portfolio Holder to Members of the Council on matters relevant to her portfolio.

WIRRAL RESIDENTS LIVE HEALTHIER LIVES

To start my report to the Chamber, I am delighted to bring excellent news from Sanctuary Support Living at Tollemache Road, the new state of the art respite centre for vulnerable people in Wirral.

At its first CQC inspection, just one year since it first opened its doors, it has been rated as 'Good' by inspectors.

The centre provides short-stay care and accommodation for up to 10 adults and was commended by the CQC for its support of personal choices and commitment to safety. The report noted individuals they had spoken to at the service, including residents, family and friends, felt safe and had no worries or concerns. Residents had call bells in their rooms to gain staff attention if needed, as well as assistive technology such as sensor mats.

One relative said: "We are able to go away and know [person] is in safe hands."

Also highlighted was the fact residents were supported to make as many choices for themselves as possible, with person centred support plans including preferences for personal care and how they like to spend their social time.

I hope all Members in the Chamber will join me in congratulating the staff in the new service for such an excellent achievement and wish them every success as they continue to improve and provide excellent services to our most vulnerable residents.

I'd also like to take this opportunity to provide Members with an update on a number of new initiatives we have launched to help Wirral residents live healthier lives. These include:

- The opening of Wirral's first recovery café, offering alcohol-free fun for people of all ages. Opened earlier this year Nightingales Café, in

Birkenhead, provides customers with a substance-free alternative to the pub beer garden this summer. Read more in [Wirral View](#).

- We have also worked in partnership with the NHS to make defibrillators more accessible at popular visitor locations across Wirral, with many now available 24 hours a day, seven days a week. Eight new external defibrillator boxes, supplied by the NHS, have been installed – while seven existing defibrillators have been relocated from inside buildings to outside. For more information, including the location of the defibrillators, read [Wirral View](#).
- I am also pleased that in my own constituency we have been able to make dementia training available. Working in partnership with the Alzheimer's Society, the council's Wallasey Constituency Team has lined up a series of training sessions during October, November and December. More in [Wirral View](#) on this important programme.

Finally, I would like to encourage all Members to highlight the CCG's ongoing consultation into Urgent Care to their constituents.

This is an extremely important consultation, involving services which our residents rely on every day. Urgent care covers services that treat illnesses or injuries that are not life threatening, but where an urgent clinical opinion is needed within 24 hours. It includes services such as NHS 111, Walk-in Centres and Minor Illness/Injury Units as well as urgent GP appointments.

The proposals as they currently stand include a new way to access urgent GP and nurse appointments, a new urgent care service for children, and the opening hours of an Urgent Treatment Centre for Wirral.

NHS Wirral Clinical Commissioning Group (CCG) is asking residents for their views on its proposals for a new model of urgent care for Wirral and we must play our part in encouraging our residents to get involved.

There are many ways for residents to take part in the consultation, and I would encourage all members to visit [the website](#) to find out more.