

## JOINT STRATEGIC COMMISSIONING BOARD

### Outcomes of Public Health Re-commissioning

Risk Please indicate	High	Medium	Y	Low
<b>Detail of Risk Description</b>	<p>There is the potential for service disruption during service redesign, recommissioning and commencement of new services. All procurement processes are subject to legal challenge.</p> <p>There is uncertainty regarding the value and status of the Public Health grant from April 2020 onwards.</p>			

<b>Engagement taken place</b>	<b>Y</b>
<b>Public involvement taken place</b>	<b>Y</b>
<b>Equality Analysis/Impact Assessment completed</b>	<b>Y</b>
<b>Quality Impact Assessment</b>	<b>N</b>
<b>Strategic Themes</b>	
To empower the people of Wirral to improve their physical, mental health and general wellbeing	<b>Y</b>
To reduce health inequalities across Wirral	<b>Y</b>
To adopt a health and wellbeing approach in the way services are both commissioned and provided	<b>Y</b>
To commission and contract for services that: <ul style="list-style-type: none"> <li>• Demonstrate improved person-centred outcomes</li> <li>• Are high quality and seamless for the patient?</li> <li>• Are safe and sustainable</li> <li>• Are evidenced based</li> <li>• Demonstrate value for money</li> </ul>	<b>Y</b>
To be known as one of the leading organisations in the Country	<b>Y</b>
Provide systems leadership in shaping the Wirral Health and Social Care system so as to be fit for purpose both now and in five years' time.	<b>Y</b>

## JOINT STRATEGIC COMMISSIONING BOARD

(Committee in Common)

<b>Meeting Date:</b>	<b>10<sup>th</sup> September 2019</b>
<b>Report Title:</b>	<b>Outcomes of Public Health Re-commissioning Processes</b>
<b>Lead Officer:</b>	<b>Julie Webster</b>

### INTRODUCTION / REPORT SUMMARY

This report is to inform the Joint Strategic Commissioning Board (JSCB) of the outcome of the re-commissioning processes for The Healthy Child Programme (Core Service), Community Substance Misuse Services and Community Connectors Services for Wirral. In order to authorise the award of contracts following the tender evaluation processes.

On 4<sup>th</sup> December 2018, the Joint Strategic Commissioning Board authorised officers to commence the re-commissioning processes for The Healthy Child Programme (Core Service), Community Substance Misuse Services and Community Connectors Services for Wirral. These processes have now concluded, the tenders received have been evaluated according to Council procurement rules.

The proposed actions affect all Wards within the borough and the decisions requested are key decisions.

### RECOMMENDATIONS

That the Joint Strategic Commissioning Board be requested to agree the award of:

- a five-year contract with the option to extend for a further two one-year periods to the highest scoring tenderer named in appendix 1 to the report to provide The Healthy Child Programme 0-19-year old's for Wirral Service in compliance with the Contract Procurement Rules.
- a five-year contract with the option to extend for a further two one-year periods to the highest scoring tenderer named in appendix 2 to the report to provide Community Substance Misuse Services for Wirral in compliance with the Contract Procurement Rules.
- a three-year contract with the option to extend for a further two one-year periods to the highest scoring tenderer named in appendix 3 to the report to provide Community Connectors Services for Wirral in compliance with the Contract Procurement Rules.

## SUPPORTING INFORMATION

The following documents confirm the details of the tender evaluation processes and are exempt from the open part of the public report, due to being commercially sensitive.

- **Appendix 1** – Healthy Child Programme (Core Service)
- **Appendix 2** – Community Substance Misuse services.
- **Appendix 3** – Community Connectors services.

### 1.0 OTHER OPTIONS CONSIDERED

- 1.1 No other options have been considered.

### 2.0 BACKGROUND INFORMATION

- 2.1 It is anticipated that these new contracts will be operational by 1<sup>st</sup> February 2020. Current contracts for these services will continue during the re-commissioning process so that there is no loss of service to local people.
- 2.2 It has been necessary to re-commission these services to comply with Public Contract Regulations and Wirral Council Contract Procedure Rules. The value of the proposed contracts is above the relevant European Union threshold and the supplier selection process has been conducted in accordance with The Public Contract Regulations 2015 and Wirral Council Contract Procedure Rules.
- 2.3 The specifications for the retendered services were based on insight and engagement with local people and stakeholders, identified need as referenced by the Joint Strategic Needs Assessment and evidence-based practice. This has provided an opportunity to reconsider funding and delivery models, enabling the release of cost savings and the refocusing of service delivery considering current developments and the healthcare needs of service users.

### 3.0 FINANCIAL IMPLICATIONS

- 3.1 The budget allocated to the three services which have been re-commissioned allocated is as follows:
- The Healthy Child Programme (Core Programme) 0-19-year-olds for Wirral, £33,718,665 (5-year contract)
  - Community Substance Misuse Services for Wirral, £30,000,000 (5-year contract)
  - Community Connectors Services for Wirral, £2,176,800 (3-year contract)

- 3.2 The value and availability of the Public Health grant from April 2020 onwards is not yet known. The tendering exercises highlighted has provided the opportunity for more integrated and cost-effective models to be developed.

#### **4.0 LEGAL IMPLICATIONS**

- 4.1 It is necessary to ensure the proposed procurement exercise complies with the Public Contract Regulations 2015 and Wirral Council Contract Procedure rules.
- 4.2 Wirral Council's Standing Financial Regulations have been followed.

#### **5.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

- 5.1 Transfer of Undertakings (Protection of Employment) Regulations 2006 (TUPE) is applicable.

#### **6.0 RELEVANT RISKS**

- 6.1 There is always a risk of disruption to service provision during service redesign, recommissioning and commencement of new services. In order to mitigate against this and minimise disruption, adequate time to plan for, and implement the mobilisation of new services has been built into the procurement process between contract award and commencement.
- 6.2 The procurement process is subject to scrutiny and at risk of legal challenge. Particular regard is given to contract procedure rules and relevant legislation at all stages of the process and the Public Health team works closely with the Procurement team to ensure compliance.
- 6.3 In the current challenging financial climate, the impact of any future reductions in budget or policy implications on the amount of funding available for Public Health activity and services is unknown. The value and availability of the Public Health grant for 2020 onwards is not yet known. It is important to acknowledge that the Council will need to review all financial allocations in order to achieve a balanced budget over the next few years. Therefore, there is a risk associated with commitment to contracts for 5 years, in advance of funding settlements. This will be mitigated by the insertion of appropriate termination clauses in relevant contracts.

#### **7.0 ENGAGEMENT/CONSULTATION**

- 7.1 The following consultations have taken place to inform the recommissioning of services outlined in this paper; to ensure that the re-commission process maximises outcomes for local people.
- 7.2 **Healthy Child 0-19 programme** - a large scale consultation exercise was undertaken with children, young people and their families; following this phase engagement with schools and other key agencies was completed in order to inform the development and design of the future service. Activity undertaken included:

- Moon-shot – this included a combination of on-line surveys, face to face supported surveys, individual interviews and focus groups.
- An on-line questionnaire survey completed with Headteachers regarding the school nurse role. The questionnaires were developed with the Headteachers who sit on the School Heads Health Advisory Group - 50 primary and 19 secondary schools responded.
- Feedback from relevant events e.g. Future in Mind - children, young people and parent/carer consultation events.
- Consultation with key stakeholders/partners, including Children and Young People's Department and Wirral Clinical Commissioning Group.

7.3 Young people from one of our local secondary schools sat on the presentation/interview panel. They were briefed in advance of the meeting and given the opportunity to feed their own questions into the interview.

7.4 **Community Substance Misuse Services** - In order to inform the development and design of the future service a large-scale consultation exercise was undertaken with individuals accessing drug and alcohol treatment services, key partners, stakeholders and those not engaged with services, as follows:

7.4.1 An online and paper survey including the involvement of focus groups.

The online survey was promoted via Wirral View and Wirral Council's Facebook Page and Twitter account and was shared directly with the staff groups from the following organisations:

- Wirral Council
- Wirral Community Health and Care NHS Foundation Trust
- NHS Wirral Clinical Commissioning Group
- Wirral Probation Service

7.4.2 Copies of a paper survey were completed at the following meetings and venues:

- A Wirral Practice Nurse training session
- Sexual health clinic at St Catherines Health Centre, Birkenhead (patients)
- Magenta Housing residents focus group
- At a falls prevention education session (attendees)
- Through Community Connector (Involve Northwest) clients
- West Kirby Leisure Centre (attendees)
- Arriva Staff

7.4.3 Focus Groups were held at the following venues with residents and clients:

- YMCA hostel (1 session)
- Spider Project (2 sessions)
- Wirral Ways to Recovery (2 sessions)
- Tomorrow's Women Wirral
- Wirral Ark
- Magenta Housing residents
- Rose Brae Hostel

- 7.5 Consultation took place with the following professional groups and individuals via attendance at scheduled meetings and face to face meetings; GPs, Community Pharmacists, Housing Services both at Wirral Council and with YMCA managers, lead commissioners for mental health services, children and young peoples' services, criminal justice and anti-social behaviour groups via the Safer Wirral Partnership board meeting and the Reducing re-offending group (with representatives from NPS, CRC, Wirral Magistrates, HMP Liverpool). We also met with the Police and Crime Commissioner and her team and Public Health England.

A panel of ex-service users were present during the tender process for the evaluation of the presentation, acting in an advisory capacity.

- 7.6 **Community Connectors Programme** – there were several elements to engagement and consultation for this commission as follows:

- 7.6.1 Liverpool John Moores University Centre for Public Health Research were commissioned to evaluate the impact and outcomes of the current community connector's programme (An Evaluation of the Wirral Health Related Worklessness Programme 2019). Results from this evaluation have shaped and informed the development of the future service.
- 7.6.2 Ethnographic Insight research was commissioned to evaluate Health Related Worklessness (Revealing Reality 2016), Results from this insight were used to shape and inform the development of the future service.
- 7.6.3 There has also been consultation with key stakeholders and community groups to inform service design and delivery.
- 7.6.4 Service users were engaged and consulted. Their views and case studies were used to contribute to the development of the service.
- 7.6.5 Feedback obtained from prospective providers during the Community Connectors soft marketing event held in March 2019 was considered.

## 8.0 EQUALITY IMPLICATIONS

Equality Impact Assessments can be found at -

<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments/equality-impact-assessments-2017/health>

The commissioned services will be compliant with the Public Sector Equality Duty as contained in section 149 of the Equality Act 2010.

**REPORT AUTHOR:** *Julie Webster*  
*Acting Director for Health and Wellbeing*  
Telephone: (0151) 666 5142  
Email: [juliewebster@wirral.gov.uk](mailto:juliewebster@wirral.gov.uk)

## APPENDICES

**Appendix 1 (exempt from public report)** – Healthy Child Programme (Core Service)

**Appendix 2 (exempt from public report)** – Community Substance Misuse services.

**Appendix 3 (exempt from public report)** – Community Connectors services.

## BACKGROUND PAPERS

Service specifications and tender documentation as published on The Chest.

## HISTORY

Meeting	Date
Joint Strategic Commissioning Board	4 December 2018
Executive Member Decision Form	23 May 2019