

## Appendix 1

# Wirral Plan Adult Care & Health Committee 2019-20 Quarter 2 Reports

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## Older people live well

**Overview from Lead Cabinet Member**

Healthy life expectancy at birth for males has worsened from 2014-16 (61.4) to 59.8 and is now the same as at the start of the plan. The healthy life expectancy at birth for females has improved to 61.1 in 2015-17, up from 60.3 in 2014-16, closing the gap to our North West neighbours and the rest of the Country. It has decreased slightly from 61.8 at the start of the plan. Whilst data is released annually, there is a significant time lag.

Latest Employment figures for people ages 50+, 40.3%, (for the period July 2018 – June 2018) show an increase in Wirral of 0.5 percentage points from last quarter and is 6.8 percentage from the start of the Wirral Plan (33.6%).

44 volunteers took part in the first Door Knock of 2019-20 took place in Seacombe in quarter 2. It was very successful: 1,822 doors were knock on, 800 conversations were have at the doorstep and 34 referrals were made to partner organisations. The door knocks aim to increase connectivity among individuals and communities, optimise access to information for all, help to nurture Community Resilience/Self-help/Health & Wellbeing and tackle social isolation.

Following consultation, Age UK have started a monthly Men's Film group aimed at increasing the engagement of men age 50+ in health and social wellbeing activities. 6 men in attendance at first meeting.

The Gautby Road Community Digital Health Hub Pilot has commenced and is designed to improve the health of the local community. The performance indicators are around engaging local people and demonstrating contribution to the public good by:

- Targeting 200 people to use digital health services and information.
- Engaging 50 people in in-depth user testing, user insight and co-creation sessions.
- Recruiting 20 Digital Champions.
- Creating 2 case studies.

The first part of funding has been received from the Good Things Foundation has been received and a project steering group has been created to deliver the initiative.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Healthy Life Expectancy at birth: Females	Annual Higher is better	61.8 (Jan 2011- Dec 2013)	England: 63.8 (2015-17) North West: 62.3 (2015-17)	60.3 (2014-16)					61.1 (2015-17)	Better	The healthy life expectancy at birth for females has improved to 61.1 from 60.3 the previous year closing the gap to our North West neighbours and the rest of the Country.  This data comes from the public health outcome framework. Whilst data is released annually, there is a significant time lag. The latest data relates to 2015-17.
Healthy Life Expectancy at birth: Males	Annual Higher is better	59.8 (Jan 2011- Dec 2013)	England: 63.4 (2015-17) North West: 61.2 (2015-17)	61.4 (2014-16)					59.8 (2015-17)	Worse	The healthy life expectancy at birth for males has worsened from the previous year and is now the same as at the start of the plan (59.8). This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2015-17.
Proportion of residents aged 50+ volunteering on a regular basis	Annual Higher is better	26% (Oct 2015)		26% (2018-19)						n/a	
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual Higher is better	56% (Oct 2015)		57% (2018-19)						n/a	
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual Higher is better	88% (Oct 2015)		92% (2018-19)						n/a	
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual Higher is better	55% (Oct 2015)		54% (2018-19)						n/a	
Percentage of older people (aged 50+) who reported feeling healthy	Annual Higher is better	65% (Oct 2015)		58% (2018-19)						n/a	
Employment rate of people aged 50+	Quarterly Higher is better	33.5% (Jun 2015)	England: 42.4% (Jul 2018 - Jun 2019) North West: 40.3% (Jul 2018 - Jun 2019)	39.6% (Q4 2019-20)	40.1% (Q1 2019-20)	40.3% (Q2 2019-20)				n/a	Latest figures (for Q2 2019-20 refer to the period July 2018 - June 2018) show an increase of 0.2 percentage points from last quarter and is 6.8 percentage points higher than at the start of the Wirral Plan (33.6%). We're closing the gap on our North West neighbours (40.6%) and the National average (42.8%).

## People with disabilities live independent lives

### Overview from Lead Cabinet Member

The Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics increased again to 51.8%, its highest level since the Wirral Plan began. It's up 0.8 percentage point since the previous quarter and 12.5 percentage points since the start of the plan. The employment rate is now higher than the rest of the North West for the first time since the plan began and is improving at a faster rate than the rest of the country.

The Department of Work and Pensions (DWP) is working with Wirral Council to progress the Council to Disability Confident Level 3. Wirral Council are also keen to look at how this can best filter down through all departments so it's fully imbedded in the organisation which is really encouraging.

The number of people in receipt of personal budgets this quarter reduced by 1. 8 more adults received personal budgets this quarter (up to 599) whilst the number of young people in receipt of personal budgets reduced by 9 (down to 169). Despite the slight drop this quarter 133 more people are in receipt of personal budgets than at the start of the plan.

Adults with a learning disability who live in stable and appropriate accommodation has improved again this quarter, now up to 88.2% compared to 84% when the measure was introduced at the start of 2016-17. Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion.

There will have been an increase of 102 units of extra care by the end of 2019/20. A further 180 will be delivered by the end of 2020-21 and another 257 units by the end of 2021-22. We're on track to deliver more than the original target of 300 units however timescales will not be met owing to the impact of the significant delay on the Government decision regarding funding for Extra Care schemes as part of its review of funding for supported housing schemes.

A Wirral specific guide about moving into independent living is being produced. Examples of good practice from different organisations and geographical regions are being collected and examined. The format of the guide is being discussed and the possibility of producing a video guide is under discussion.

A service review is underway aimed at improving the efficiency and effectiveness of Assisted Travel Service.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.700 (2018-19)						n/a	We're awaiting the 2019-20 data. Health-related quality of life for people with long-term conditions improved to 0.700 in Jan-Mar 2017 compared to 0.695 the previous period but falls short of the average for the rest of England (0.737).  This data is captured by NHS England through the GP Patient Survey and reported as part of the NHS Outcomes Framework.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 55.4% (Oct 2017 - Sep 2018) North West: 51.4% (Oct 2017 - Sep 2018)	49.0% (Jan - Dec 2018)	51.0% (Apr 18 - Mar 19)	51.8% (Jul 18 - Jun 19)				Better	The Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics increased again to 51.8%, its highest level since the Wirral Plan began. It's up 0.8 percentage point since the previous quarter and 12.5 percentage points since the start of the plan.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.17 (2017-18 Acad Year) North West: 1.12 (2017-18 Acad Year) Statistical Neighbours: 1.04 (2017-18 Acad Year)	0.97 (2017-18 Acad Year)						n/a	This is an annually reported measure and the latest available figures are for the 2017-18 Academic Year. This figure was reported on in Q4 2018-19. Provisional figures for the 2018-19 Acad year will be available late 2019.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 59.6% (Jan-Mar 2018)	60.1% (Jan- Mar 2018)						n/a	We're awaiting the 2019-20 data. The proportion of people who are feeling supported to manage their condition is 60.1% for the period January 2018 - March 2018. This has reduced from 67.2% the previous year. Whilst this reduction is disappointing it reflects the sentiment across the rest of the country. The national average is 59.6%, down from 64% last year.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	(n/a)		794 (2018-19)	769 (Q1 2019-20)	768 (Q1 2019-20)				n/a	The number of people in receipt of personal budgets this quarter reduced by 1. 599 adults were reported by the Department of Adult Social Services to be in receipt of personal budgets (up from 591 last quarter). 169 young people were in receipt of personal budgets (down from 178 last quarter).  133 more people are in receipt of personal budgets than at the start of the plan.
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	(n/a)	North West: 85.2% (Q1 2019-20)	84.1% (2018-19)	85.5% (Q1 2019-20)	88.2% (Q2 2019-20)				n/a	The Q2 figure of 88.2% has improved from last quarter (85.5%) and has improved by 4.2 percentage points from when the measure was included at the start of 2016-17 (84%). We're also now performing better than the latest North West benchmark (85.2%).

## Zero tolerance to domestic violence

## Overview from Lead Cabinet Member

Through a strong coordinated partnership approach, Wirral has developed a range of strategies to tackle the complex issue of Domestic Abuse including, helping children who suffer the effects of domestic abuse, supporting victims and rehabilitating offenders. Putting children and young people at the heart of our response to Domestic Abuse we have commissioned the Leapfrog Programme, through Involve North West (INW). The programme provides support to children and their mothers affected by Domestic Abuse. Operation Encompass directly connects the police with schools to secure better outcomes for children who are subject to or experience police-attended incidents of domestic abuse. Critical to making victims and children safer is to reduce the likelihood of re-offending. Youth Offending Service officers have been trained to support young people who have shown violence and aggression towards their parents/guardians and prevent these young people becoming perpetrators in adulthood. Families have been identified for support and an action plan is set for the year ahead. In addition it was pleasing to attend a civic event at which the Mayor presented 8 organisations with their certificates on signing up to a Domestic Abuse quality mark in their respective organisations. This Quality Mark award recognises organisations who have received training on Domestic Abuse and who have a robust and supportive policy for supporting their staff and clients who may be presenting as victims of domestic abuse.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females (annualised)	Quarterly	54.0 (2014-15)	Most Similar Force Group: 58.0 (Jul 2018 - Jun 2019) National: 39.0 (Jul 2018 - Jun 2019)	52.4 (2018-19)	44.2 (Jul 2018 - Jun 2019)	47.0 (Oct 2018 - Sep 2019)				n/a	The number of Wirral MARAC cases heard were 47.04 females (over 16) per 10,000 population (this includes repeat victims within the 12 month period). This compares to 52.4 year end 2018-19.  1202 referrals were received between Oct 2018 and Sept 2019 (annualised). This compares to 988 in the period Oct 2017 to Sept 2018 demonstrating an increase of 214 referrals, an increase of 21.6%  It is unclear why there has been an increase however some known factors include, an increase in public awareness due to campaigns, changes in centralised police reporting systems and additional awareness within agencies for example the presence of An IDVA at Arrowe Park Hospital.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 (2014-15)		1,192 (2018-19)	226 (Apr - Jun 2019)	458 (Jul-Sep 2019)				n/a	This includes children of victims and perpetrators, for example perpetrators children who live with another parent but have contact.
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 35.0% (Jul 2018 - Jun 2019) National: 30.0% (Jul 2018 - Jun 2019)	27.1% (2018-19)	22.3% (Apr 2018 - Mar 2019)					Better	October to September to be announced in Q3
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend	Comment
Number of Domestic Abuse cases referred to the Family Safety Unit (FSU)	Quarterly	949 (2014-15)		1,111 (2018-19)	224 (Apr - Jun 2019)	393 (Jul - Sep 2019)				n/a	This figure is for Q2 equates to 393 referrals in total. Of these 240 were heard at MARAC, 380 were female, 13 were male (3.3% compared with national average of 4.2%), 109 did not meet MARAC threshold and 44 deleted as errors
% of children and Young People single assessments completed with Domestic Violence (DV) related factors	Quarterly Lower is better	(n/a)		27.0% (2018-19)	21.1% (Apr - Jun 2019)	19.3% (Apr - Sep 2019)				Better	This compares to Q2 2018 32.4% and Q2 2017 33.8% This compares to Q2 2018 32.4% and Q2 2017 33.8%
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000	Quarterly Higher is better	(n/a)		12.12 (2018-19)	1.24 (Apr - Jun 2019)	2.17 (Apr - Sep 2019)				Worse	This compares to Q2 2018 6.52 and Q2 2017 7.49

## Report Key

**Trend - Performance is shown as Better, Same or Worse compared with the last reporting period except for: % of children and Young People single assessments authorised with Domestic Violence (DV) related factors, Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000 which are compared with same period the previous year.**

**Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.**

## Action - These are shown as either:

- Green (on track to deliver on time)
- Amber (off track but action being taken to deliver on time)
- Red (off track and won't deliver on time)