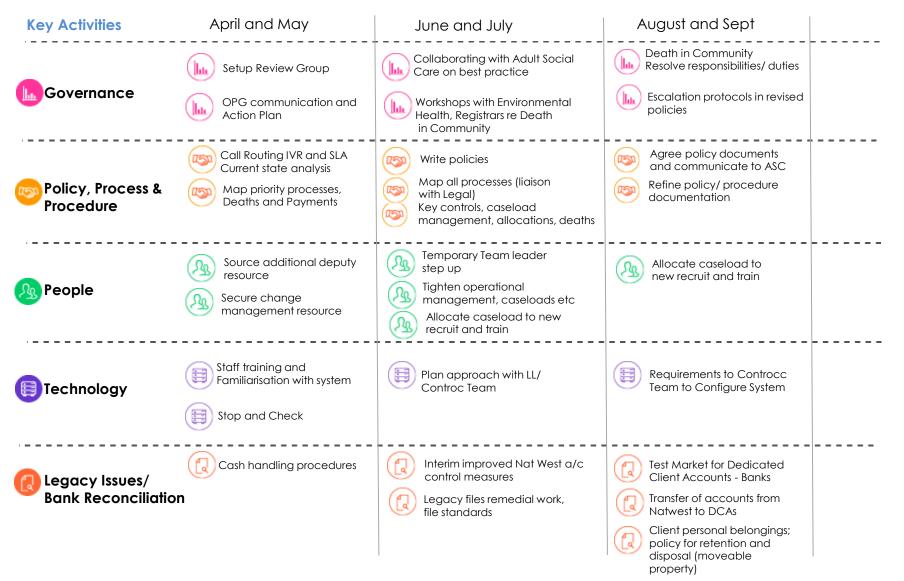
Outline Plan for Client Finance Support Review April - Sept 2019



Outline Plan for Client Finance Support Review Oct 2019 – Jan 2020

Key Activities	Oct and Nov	Dec and Jan	Beyond	
Governance	Initial Manual Performance framework Review Group revision to Terms of Reference			
Policy, Process & Procedure	Audit – Control environment checks Legal – Final Duties/ powers checks Fees & Charges policy and sustainability			
A People	Image: Revise Job roles & Descriptions, volumes Image: Revise Job roles & Descriptions, volumes Image: Finalise Structure, Job descriptions, skills Image: Revise Structure, Job descriptions, skil			
Technology	Configure System User acceptance Testing and Training – communicate changes to ASC Backload of data by team	Handle post go live issues Performance framework	Stage 2 - Plan Configuration for Bank Reconciliation	
Legacy Issues/ Bank Reconciliatio	Transfer of accounts from Natwest to Dedicated Client Accounts	Continued transfer from Natwest to DCA	Continued transfer from Natwest to DCA	