





## Appendix 1: Wirral Health and Care Commissioning Single Business Plan Update

Project: Integration of Health and Care	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
A year of transformation, establishing true integration of health and care teams within	Mar-20	Director of Care & Health / Deputy Chief Officer	On Target	
– Wirral Health and Care Community NHS Foundation Trust and			On Target	
– Cheshire and Wirral Community Foundation NHS Trust			On Target	
Enabling integrated partnership working for local people through strong multi-disciplinary teams operating at a neighbourhood level			On Target	
Development and agreement to an integrated procurement policy	Sep-19	Director of Commissioning & Transformation	Not Achieved	Cannot have an integrated procurement policy or single contract management process due to significant legislative differences. Revised aim is to develop an 'Integrated Commissioning and Procurement Protocol' by March 2020.
Development and agreement to a single contract management policy and process	Sep-19		Not Achieved	
Review options for contracting for the voluntary sector	Sep-19		Complete	Review complete
Ensure system outcomes within contracts	Apr-19		Complete	Included within all contracts
Ensure use of social value portal within contracts	Apr-19		Complete	Included within all contracts
Project: Health and Wellbeing & Population Health	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Develop the Wirral Together deal for the Health and Wellbeing partnership	Mar-20	Director of Public Health	On Target	
Recommissioning of the Drug and Alcohol Treatment services	Feb-20		Complete	
Delivery of the Healthier Lives Pledge	Dec-19		On Target	
Delivery of the Self-Care and Prevention workstream	Feb-20		On Target	
Develop a system wider approach to infection, prevention and control	Mar-20		On Target	
Development and implementation of a screening and immunisation plan			On Target	
Development of a plan with local clinicians to reduce anti-microbial prescribing			On Target	
Project: Planned Care & Community Care	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments

Outpatient redesign: agree high level programme deliverables & outcomes	Jun-19	Asst. Director of Planned Care 	Complete	
Outpatient redesign: roll out of agreed pathways and services	Dec-19		Slippage	Expect pathways to be agreed by March 2020
Cardiovascular Disease Pathway: agree high level programme deliverables & outcomes	Jun-19		Complete	
Cardiovascular Disease Pathway: roll out of agreed pathways and services	Dec-19		Slippage	Expect pathways and services to be rolled out by March 2020
Respiratory Disease Pathway: agree high level programme deliverables & outcomes	Jun-19		Complete	
Respiratory Disease Pathway: roll out of agreed pathways and services	Dec-19		Slippage	Expect pathways and services to be rolled out by March 2020
Gastroenterology Pathway: agree high level programme deliverables & outcomes	Jun-19		Complete	
Gastroenterology Pathway: roll out of agreed pathways and services	Dec-19		Slippage	Expect pathways and services to be rolled out by March 2020
Ophthalmology – service redesign and procurement	Dec-19		On Target	
To improve the delivery of cancer services for patients, supported by individual tumour level action plans where appropriate	Mar-20		On Target	
Project: Learning Disabilities and Autism	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Commissioning Accommodation Based Support	Mar-20	Asst. Director Health and Care Outcomes 	On Target	
Continue to meet the target for Assessment Treatment beds for Wirral at 4			On Target	Currently have 2 beds
Commissioning Preventative Services to Maximise Wellbeing.	Sept 2019 – Mar 20		On Target	
Increase the percentage of people with a learning disability who have an annual health check to 75%			Slippage	Adults is just under 60% 14 – 17 year olds just under 20% - combined 52%. Action Plan is in place
Increasing Personal Health Budgets	Mar-20		On Target	Target for the year 350 - already achieving 700 of which just under 600 are Wheelchairs.
Commissioning an Autism service, with a pilot being delivered via NHSE bid monies			On Target	
Commissioning an Intensive Support Function for children in line with the Ealing Model			On Target	
Look to develop skill set in terms of forensics in community services.			On Target	

Project: Extra Care Housing	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Build – Pensby Rd	Nov-19	Asst. Director Health and Care Outcomes	Complete	People are moving into Pensby Road and Old Chester Road
Build - Old Chester Rd, CH42 3TA	Dec-20		Complete	
Build - Barncroft, CH61 6YH			Slippage	Due to open the end of Feb 2020
Project: Women and Children's	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Commissioning of 0-19 years services	Feb-20	Director of Public Health 	Complete	Working with Council Policy Scrutiny Officers to support elected members to lead scrutiny sessions taking a whole systems approach to promoting healthy weight (themes include built environment, active travel, regeneration, planning and licensing, green spaces and physical activity)
Review of the impact of the National Child Measurement Programme	Sep-19		Slippage	
Production of a local action plan on childhood obesity			Slippage	
Daily mile agreement			Slippage	
Deliver against the Children and Young People Strategy for mental health	Mar-20	Director of Comm'g & Transformation	On Target	
Project: Commissioned out of Hospital Care	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Reduction in Health Care Acquired Infections E Coli by 10% to 197 cases	Mar-20	Director of Quality & Safety	On Target	
Reduction in Health Care Acquired Infections - C. difficile cases to: 121 cases			On Target	
Project: Primary Care	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Implementation of Primary Care Network Direct Enhanced Service	Jul-19	Asst. Director Primary Care and Partnerships 	Complete	Clinical Pharmacists are in post. Some Social Prescribers still to be recruited
New additional roles within primary care setting, e.g. clinical pharmacists, and social prescribing link workers;			Slippage	
Primary Care Networks development (groupings of GPs based on geography)			Complete	
Ability for NHS 111 to directly book primary care appointments for patients	July 2019 onwards		On Target	
Development of digital solutions to support patient care e.g. online consultations, mobile telephone applications for appointment booking, access for patients to their full medical records by 2020	Mar-20		On Target	Online live in some surgeries and others in place by April 2020
Implement and monitor delivery of the Primary Care Quality Scheme			On Target	In place with monitoring on the way
Implement and monitor delivery of the Care Home Scheme			On Target	80%+ coverage. Birkenhead yet to agree a full delivery model. New national specification from April 2020

Project: Medicines Optimisation	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Review blister pack arrangements and supply	Mar-20	Director of Finance	On Target	
Reduction of Anti-microbial prescribing volumes to support the national anti-microbial stewardship policy.			On Target	
Introduction of safety programme; initially to refine reporting and management systems for incidents at care interfaces and increase reporting rate, assurances on patient safety alerts.			On Target	
Investigate “not dispensed service” currently being delivered in Liverpool			On Target	
Introduction of models to estimate cost avoidance from medicines optimisation interventions			On Target	
Project: Urgent Care	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Establishment and agreement to increase the number of people discharged the same day (SDEC's)	Sep-19	Asst. Director, Unplanned Care and Community Care Market commissioning	On Target	
Development and establishment of High Intensity Users scheme to support patients with complex needs	Jun-19		Complete	
Develop and Implement the Urgent Treatment Centre (UTC)	Dec-19		Slippage	An interim (UTC) solution is expected for December 2019 with the UTC new build & implementation completed by 2021.
Redesign of urgent care community pathways	Mar-20		On Target	
Development and establishment of Acute Frailty Scheme	Sep-19		On Target	
Improvement in the reduction of numbers of long stay patients in both the community and acute trust	Jul-19		Not Achieved	Patient numbers have not improved. Emergency Care Intensive Support Team (ECIST) working with WUTH to understand why and help implement changes.
Review of Ambulance and 111 performance	May-19		Complete	
Project: Mental Health	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Implementation of a new IAPT service (Talking Together Live Well Wirral)	Apr 2019 onwards	Asst. Director Primary Care and Partnerships	On Target	
Development of enhanced crisis care service for adults and children & young people;	Mar-20		On Target	
Emphasis on improving the number of annual physical health checks for people with severe and enduring mental illness			On Target	
Refresh the Wirral Dementia strategy			Complete	

Project: Technology	Delivery Dates	Responsible Officer	RAG Status	Mitigation/ Comments
Development of Teletriage to include Skype assessments	<div>Mar-20</div> <div></div>	<div>Asst. Director, Unplanned Care and Community Care Market commissioning</div> <div></div>	Complete	
Extend Teletriage to include wider use of Telemedicine			On Target	A service / product exists however, it is not clear if the financial resources for training and implementation will be obtained. If resources are agreed, Teleswallowing could be rolled out by Mar 20.
Explore options to introduce vital signs monitoring through Telehealth systems			On Target	Wirral Health and Care FT have planned their own Telehealth project using different systems. Business case prepared but not clear if resources will be available, if agreed, Telehealth can be rolled out by Mar 20
Develop two falls risk assessment tools (Safe Steps) for use in residential and community care settings			On Target	Safe Steps (Community) is due for roll-out by Nov 19
Investigating further opportunities to invest in technologies to deliver revenue savings			On Target	Capital bid being prepared: <b>Grandcare</b> aims to reduce support hours - deployed in Dec 19. <b>MySense</b> to deploy up to 200 monitoring systems into homes to provide early detection of illness, health / condition deterioration and monitor wellbeing to avoid attendance at A&E and hospital admissions & reduce the demand for domicillary serces. Work on the digital hub and ecosystem can begin in parallel.
Introduce Point of Care Testing at Walk-In Centres			On Target	
Project: Future form or WHCC				
Workforce redesign to reflect WHCC Priorities	Mar-20	Director of Corporate Affairs	On Target	