

Committee Name: Adult Care and Health Overview and Scrutiny Committee
Meeting Date: 27th February 2020

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| REPORT TITLE: | Peer Review Development Plan |
| REPORT OF: | Jason Oxley, Assistant Director Health and Care Outcomes |

REPORT SUMMARY

In May 2019 a Peer Review took place in Wirral focusing on the quality of front-line Adult Social Work practice. Social work services are provided by two Health Trusts under a section 75 agreement.

The review was led by a regional team of Directors and senior leaders in Adult Social Care and was supported by the Association of Directors of Adult Social Services (ADASS) in the North West, and the Local Government Association (LGA). The review was presented to Cabinet on the 25th November 2019.

Members have requested the opportunity to consider the development plan that has emerged from the findings and recommendations of this review.

This report relates to the pledges “Older People Live Well” and “People with a Disability Live Independently” from the Wirral Plan.

This matter affects all Wards within the Borough.

This is not a key decision.

RECOMMENDATION/S

That the Adult Care and Health Overview and Scrutiny Committee be requested to review the peer review development plan and make any comments.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 The Peer review has provided insight and guidance on the strengths and areas for development of front-line social work practice. The development plan sets out what steps are being taken to build on what has been learned through this exercise.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 The Peer Review process provides opportunity for external assessment and scrutiny of service performance and development. The opportunity to learn from the review would be limited if there wasn't a clear plan to progress the learning.

3.0 BACKGROUND INFORMATION

- 3.1 Peer Reviews are designed to help an authority and its partners assess current achievements, areas for development and capacity to change. The Peer Review is not an inspection. Instead, it offers a supportive approach, acting as a "critical friend". It aims to help an organisation identify its current strengths, as much as what it needs to improve on. But it should also provide it with a basis for further improvement.

In May 2019, a Peer Review took place in Wirral focusing on the quality of frontline Adult Social Work practice. The review was led by a regional team of senior leaders in Adult Social Care and supported by the Association of Directors of Adults Social Services (ADASS) in the North West, and the Local Government Association (LGA). Current Contractual and governance arrangements have reported ongoing very positive performance across the services.

- 3.2 More integrated approaches to delivering services provide opportunities to reduce duplication and provide for improved communication in relation to community safety issues.

4.0 FINANCIAL IMPLICATIONS

- 4.1 There are no financial implications arising from this review.

5.0 LEGAL IMPLICATIONS

- 5.1 The integrated social care services are subject to a Section 75 Agreement under the National Health Service Act 2006.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

- 6.1 The Peer Review development plan involves working with staff from across the Relevant Health Trusts and the Council. There are no specific additional resources required at this time.

7.0 RELEVANT RISKS

- 7.1 Integrated services support a more co-ordinated and timely response to adult care and

health needs.

8.0 ENGAGEMENT/CONSULTATION

- 8.1 The review development plan considered accounts from users of Adult Social Care Services under the integrated arrangements. The plan considers feedback as an essential aspect of developing services going forward.

9.0 EQUALITY IMPLICATIONS

- 9.1 An Equality Impact Assessment was not completed at the time of the review as this was a review of existing services. However, there are benefits now to an equality review of the development plan which will be completed as part of this work.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

- 10.1 There may be benefits from the integration of services in terms of greater efficiencies and improving the health and wellbeing of our community, which may impact positively on the environment. This needs to be explored further to understand the impact it has. There will be no measurable impact of emissions on CO2.

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APPENDICES

Appendix 1 – Peer Review Development Plan

BACKGROUND PAPERS

Wirral Health & Care Commissioning Peer Review Report on Integrated Social Work (2019)

SUBJECT HISTORY (last 3 years)

| Council Meeting | Date |
|---|--------------------------------|
| Adult Care & Health Overview & Scrutiny Performance Working Group: Integration Update | 19 August 2019 |
| Adult Care & Health Overview & Scrutiny Performance Working Group: All Age Disability & Mental Health Update | 9 October 2019 |
| Cabinet: Peer Review Report on Integrated Social Work (2019) | 25 th November 2019 |