

**Adult Care and Health Overview and Scrutiny Committee**  
**Thursday, 27 February 2020**

<b>REPORT TITLE:</b>	<b>2019/20 Quarter 3 Wirral Plan Performance</b>
<b>REPORT OF:</b>	<b>Director for Health &amp; Care (DASS)</b>

**REPORT SUMMARY**

In the development of the Wirral Plan 2020 the Council made a commitment to develop a robust monitoring framework to ensure effective oversight of delivery was available to all stakeholders across the Wirral Partnership. Quarterly reporting over the five-year period has been delivered to Members through Overview and Scrutiny Committees. In March 2020 the plan will be completed and the final closedown report which will summarise the impact on outcomes for residents through the delivery of the plan will be reported through the new Council Governance arrangements; these are due to commence in May 2020.

This report provides the 2019/20 Quarter 3 (October - December 2019) performance report for the Wirral Plan Pledges under the remit of the Adult Care and Health Overview and Scrutiny Committee.

Relevant Wirral Plan 2020 Pledges are:

- Older People Live Well
- People with Disabilities Live Independent Lives
- Zero Tolerance to Domestic Violence

The report, which is included as Appendix 1, provides an overview of the progress in Quarter 3 and available data in relation to a range of outcome indicators and supporting measures.

This matter affects all Wards within the Borough.

**RECOMMENDATION/S**

Members of the Adult Care and Health Overview and Scrutiny Committee are asked to note the content of the report and highlight any areas requiring further clarification or action.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 To ensure Members of the Adult Care and Health Overview and Scrutiny Committee have the opportunity to scrutinise the performance of the Council and partners in relation to delivering the Wirral Plan and performance of Adult Health and Care Services.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 This report has been developed in line with the approved performance management framework for the Wirral Plan. As such, no other options were considered.

### **3.0 BACKGROUND INFORMATION**

- 3.1 The Wirral Plan is an outcome-focussed, partnership plan which has 18 supporting strategies that set out how each of the 20 Pledges will be delivered. For Pledges partnership groups have been established to drive forward delivery of the action plans set out in each of the supporting strategies.
- 3.2 The Wirral Plan Performance Management Framework has been developed to ensure robust monitoring arrangements are in place. The Wirral Partnership has a robust approach to performance management to ensure all activity is regularly monitored and reviewed.
- 3.3 Data for the identified indicators is released at different times during the year. As a result of this, not all Pledges will have results each quarterly reporting period. Some indicators can be reported quarterly and some only on an annual basis. Annual figures are reported in the quarter they become available against the 2019/20 year-end column.
- 3.4 For each of the indicators, a trend is shown (better, same or worse). In most cases, this is determined by comparing the latest data with the previous reporting period i.e. 2018/19 year-end. In some cases, i.e. where data accumulates during the year or is subject to seasonal fluctuations, the trend is shown against the same time the previous year. This is indicated in the key at the end of the report.
- 3.5 For some indicators, targets have been set. Where this is the case, a RAGB (red, amber, green, blue) rating is provided against the target and tolerance levels set at the start of the reporting period, with blue indicating performance targets being exceeded.
- 3.6 All Wirral Plan performance reports are published on the performance page of the Council's website. This includes the high-level Wirral Plan overview report and the detailed pledge reports which include updates on progress on all activities set out in the supporting strategy action plans. The link to this web page is set out below:  
<https://www.wirral.gov.uk/about-council/wirral-plan-performance>

3.7 Each of the Wirral Plan Pledges has a Lead Commissioner responsible for overseeing effective delivery. The Lead Commissioners for the Pledges in the report at Appendix 1 are as follows:

- Older People Live Ageing Well in Wirral – Julie Webster
- People with Disabilities live Independent Lives – Graham Hodgkinson
- Zero Tolerance to Domestic Violence – Mark Camborne

3.8 An additional report setting out a series of key indicators for Adult Health and Care has been developed and provided to the Adult Health and Care Performance Panel. Once the Panel has approved the new report this can be provided to future meetings.

#### **4.0 FINANCIAL IMPLICATIONS**

4.1 There are no financial implications arising from this report.

#### **5.0 LEGAL IMPLICATIONS**

5.1 There are no legal implications arising from this report.

#### **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

6.1 There are none arising from this report.

#### **7.0 RELEVANT RISKS**

7.1 The performance management framework is aligned to the Council's risk management strategy and both are regularly reviewed as part of corporate management processes.

#### **8.0 ENGAGEMENT/CONSULTATION**

8.1 The priorities in the Wirral Plan Pledges were informed by a range of consultations carried out in 2015 and 2016 including the Wirral resident survey.

#### **9.0 EQUALITY IMPLICATIONS**

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a policy, decision or activity.

(a) Yes, and impact review can be found at:

<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments/equality-impact-assessments-2014-15/chief>

#### **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 There are no environmental and climate implications generated by the recommendations in this report.

The content and/or recommendations contained within this report are expected to:

- Have no impact on emissions of CO2.

**REPORT AUTHOR:** *Nancy Clarkson*  
*Head of Intelligence*  
telephone: (0151) 691 8258  
email: [nancyclarkson@wirral.gov.uk](mailto:nancyclarkson@wirral.gov.uk)

## APPENDICES

Appendix 1: Wirral Plan – 2019/20 Quarter 3 Pledge Report

## BACKGROUND PAPERS

Wirral Plan Pledge Strategy Action Plans 2019-20 are published on the Council website:  
<https://www.wirral.gov.uk/about-council/wirral-plan-2020-vision/wirral-plan-strategies>

## SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Adult Care and Health Overview and Scrutiny Committee	28 November 2017
Adult Care and Health Overview and Scrutiny Committee	20 March 2018
Adult Care and Health Overview and Scrutiny Committee	27 June 2018
Adult Care and Health Overview and Scrutiny Committee	12 September 2018
Adult Care and Health Overview and Scrutiny Committee	27 November 2018
Adult Care and Health Overview and Scrutiny Committee	19 March 2019
Adult Care and Health Overview and Scrutiny Committee	26 June 2019
Adult Care and Health Overview and Scrutiny Committee	16 September 2019
Adult Care and Health Overview and Scrutiny Committee	19 November 2019