Wirral Council's Coronavirus response so far...

1.9m
Items of PPE issued
Including Masks, Aprons, Gowns & Hand Sanitiser

16,691
Food Hampers
Delivered to Wirral Residents

116
Schools remain open
Primary & Secondary

1476
Virtual Fitness Classes
Live streamed as people take advantage of online services

400%
Working from Home
Increased working from home

346%
Microsoft Team Meetings

186 tonnes
Tonnage collected through Street Cleansing

54%
Reduction in mileage
Mileage from March to June 2020

97%
Pages printed reduced
in June 2020

£48.1m
Business Grants
Administered to Local Businesses

405
Funeral Live Streamed
Funeral Live Streamed at Landican Crematorium

6,577
Local Welfare Assistance Applications

1,715
Supported by Domiciliary Care at home

1,565
Supported in a Care Home

476
Discharged from hospital by community services
(Pathways 1, 2, 3)

WIRRAL

Last updated July 2020

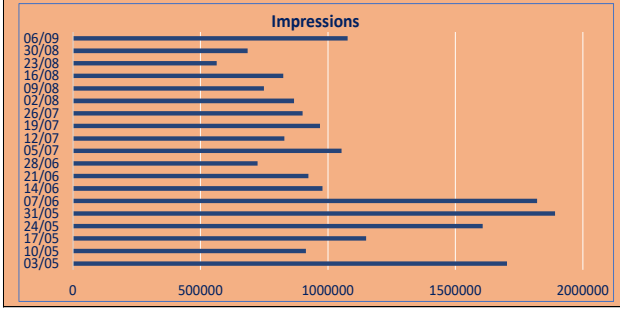
Cell: Communications

Data Period upto: 06/09/20

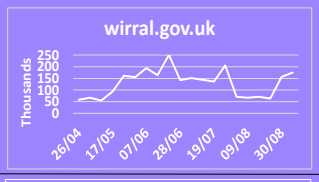
WIRRAL

Social Media

Posts Published	50
Social Media Impressions	1,077,021
Video Views	132,251
Engagements	30,116
Clicks	7,241



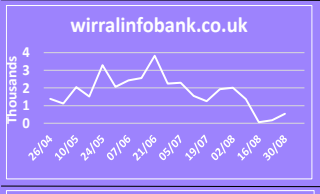
Web Traffic



TOP 3

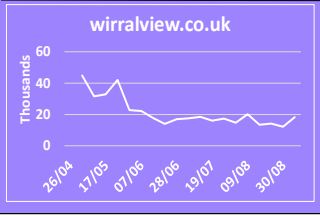
Homepage, Bin collections, Testing

21.47%



TOP 3

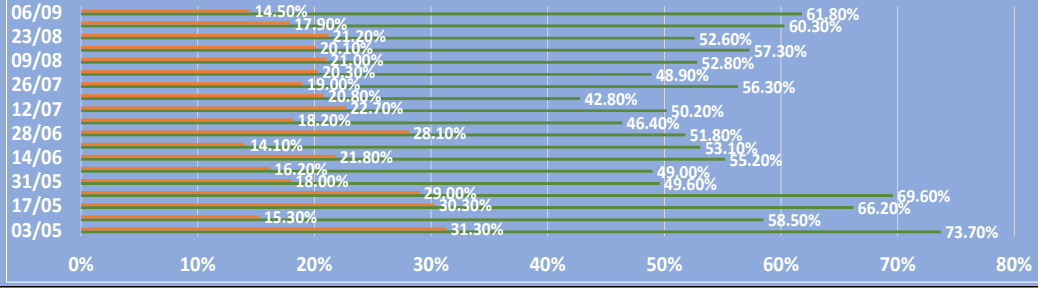
No update this week



TOP 3

Homepage
Local Lockdown
Testing

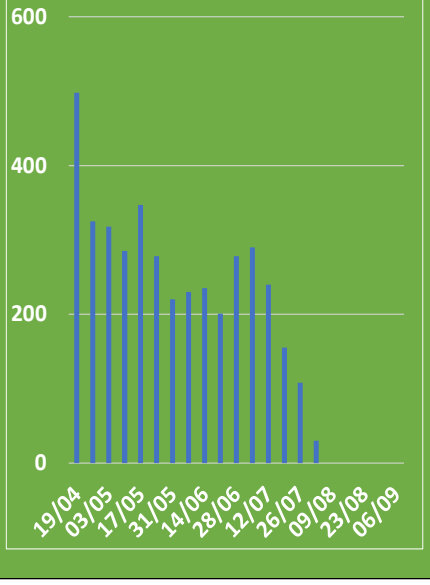
Resident Emails



Headlines

- Prevent a local lockdown, Council Leader urges
- Residents full of praise for Wirral businesses
- Birkenhead Gets First Covid-19 Local Testing Site in Wirral

Covid19@wirral.gov.uk



5642

Emails received to date

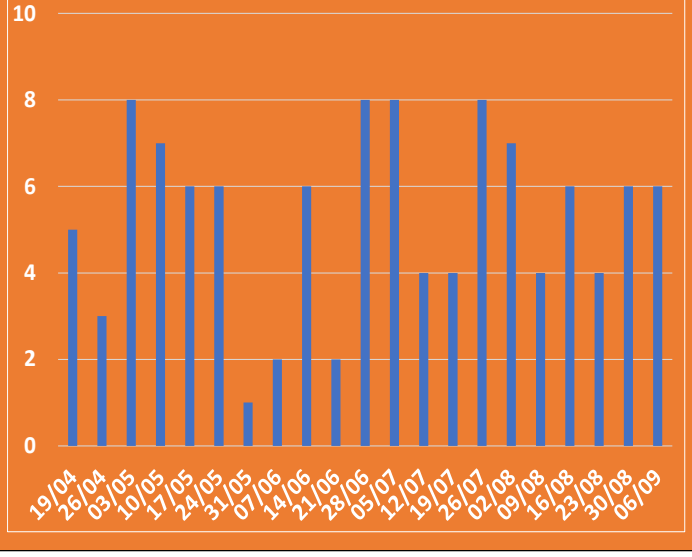
Top 3

0

0

0

226 Decisions made to date



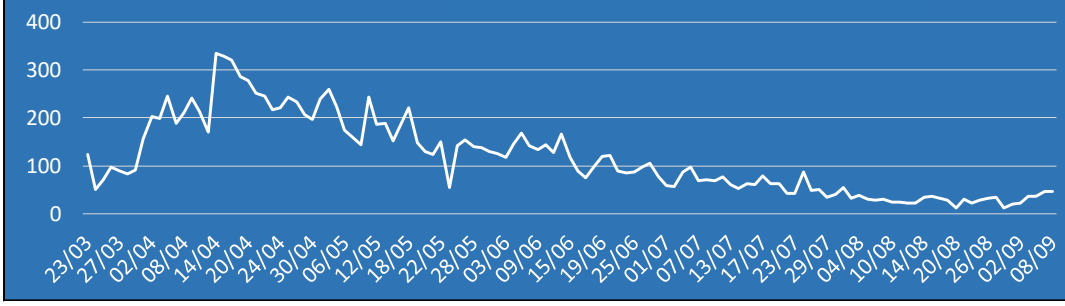
Helpline

Data Period upto: 08/09/20

WIRRAL

Helpline: 0151 666 5050 — **8 Call Handlers Available**

14119 Calls Answered To Date



08/09/20
46

Food Related Calls

08/09/20
24
0

To Date
10155
3549

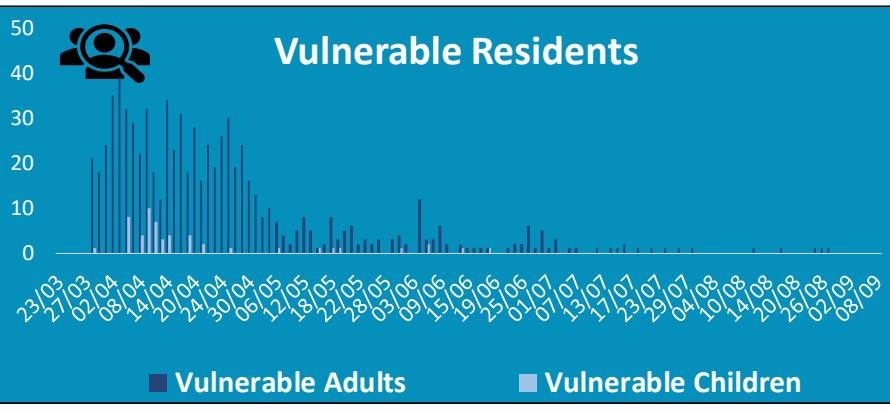
Vulnerable Residents

08/09/20

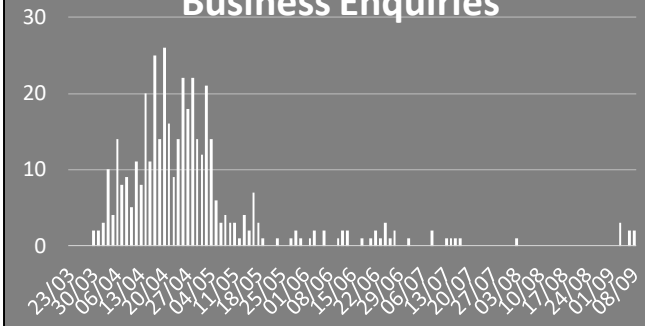
Adults 0
Children 0

To Date

Adults 766
Children 53

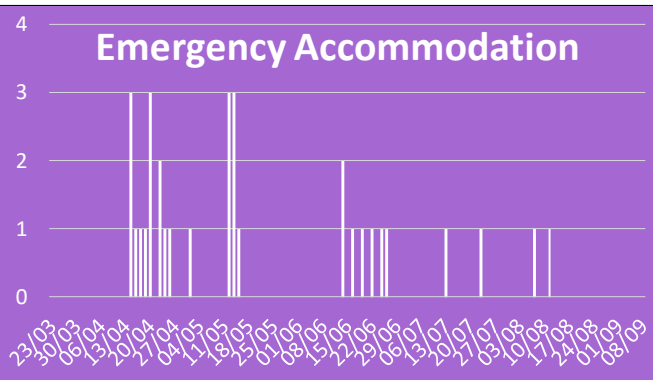


Business Enquiries



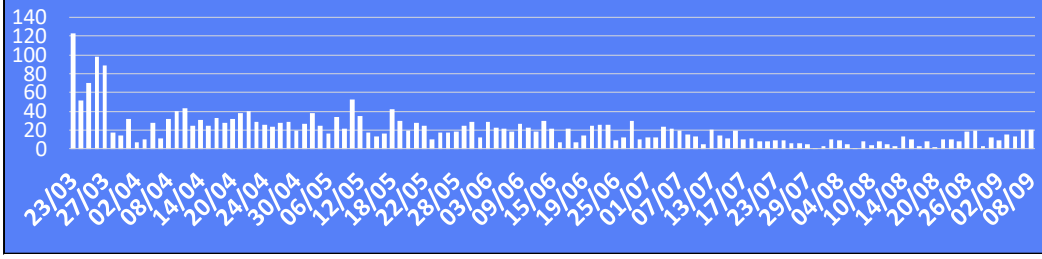
To Date 412

Emergency Accommodation



To Date 32

Others



08/09/20
20

To Date
2535

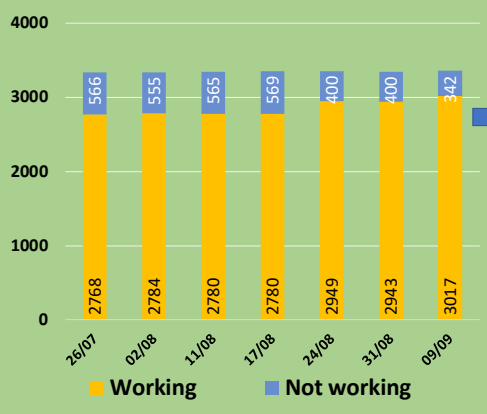
Cell: Workforce

Data Period upto: 09/09/20

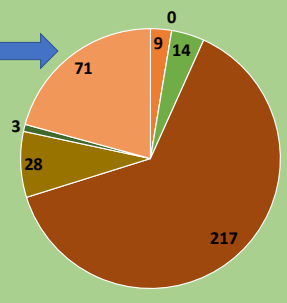
WIRRAL

Total Employees 3359

Total Employees & Working Status



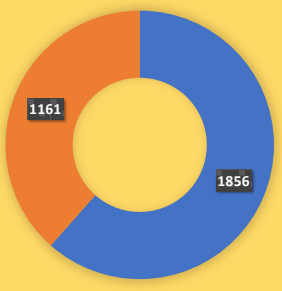
Breakdown of 342 Not Working



- Adult Care and Health
- Corporate Office
- Regeneration and Place
- Resources
- Neighbourhoods
- Law and Governance
- Children, Family and Education

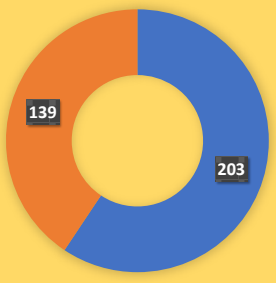
Week Ending	09/09/20
Working %	89.82%
Not Working %	10.18%

Employees Working
(Critical & Non-Critical Roles)



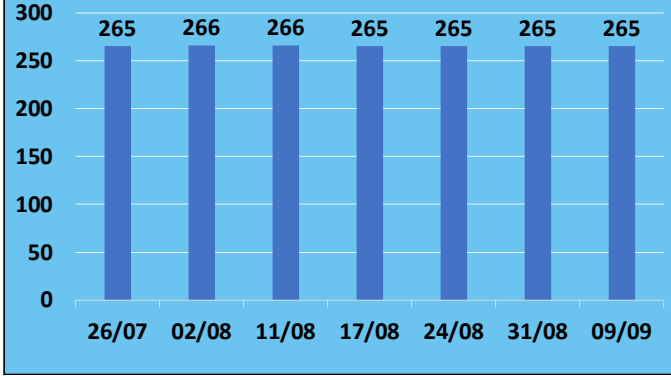
Workforce % (week ending)	
09/09/20	
Critical Roles	55%
Non-Critical Roles	35%

Employees not Working
(Service Closure, Sick & Other)



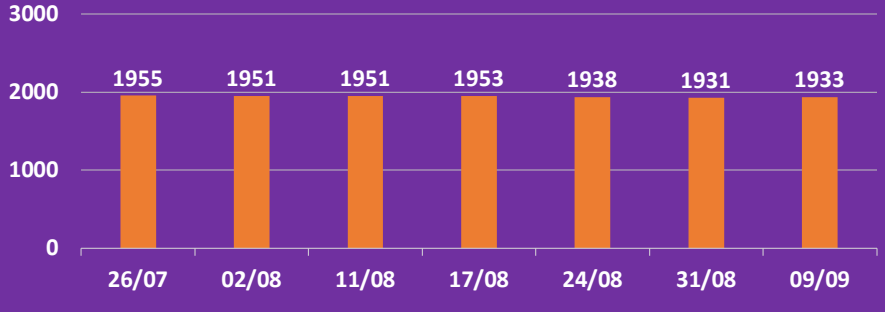
Workforce % (week ending)	
09/09/20	
Not able to work	6%
Sick / Other	4%
Covid-19 *(Symptomatic)*	4
Covid-19 (*Tested*)	0
Covid-19 (*Confirmed*)	0

Redeployed (supporting covid)



45 Council Buildings Closed

Working from Home



Up 400%

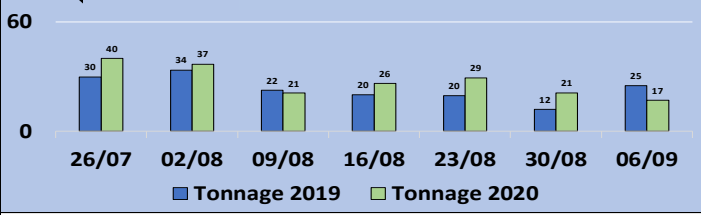
Since 22nd March 2020

Cell: Neighbourhood Services

Week Ending: 06/09/20

WIRRAL

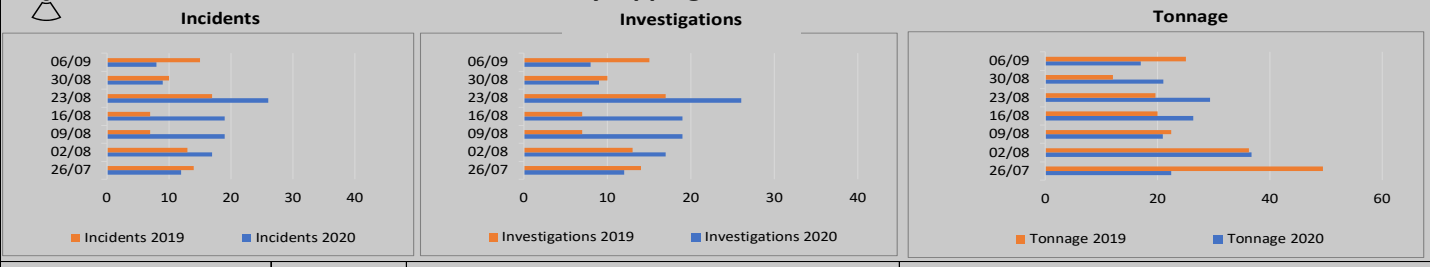
Comparison Tonnage 2019 v 2020



Refuse, Dry & Garden Tonnage Collected	2619	↑	14%
Street Cleansing (Veolia Tip Tickets)	125	↓	10%
Fly Tip Removals (Biffa)	20	↑	30%

From the same period in 2019

Fly Tipping 2019 v 2020



During week ending	06/09/20	8	8	17
Since 05/04/20		364	383	506

LED Replacement Programme

Last 7 days (3 day working week)	Upto July 2020	Energy Saving Against Old Lanterns	C02 Reduction Per Annum
132	10,194	60.49%	396.22 tonnes

Leisure

Week ending	30/08/20	06/09/20
Virtual Classes Streamed	30	↑ 128
Hours Watched	427	↓ 401
Followers	3380	↑ 3470

Libraries

Week ending:	06/09/20
eBook Loans	Members
1595	9370
72.25%	31.47%

* Figures compared to same period in 2019
Green = % increase, Red = % decrease

Williamson Art Gallery

Website

Website Visitors ↑ 157

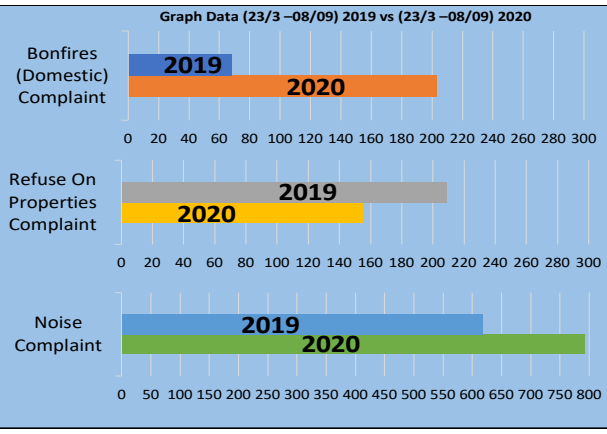
Page Views ↑ 652

Environmental

Week ending	30/08/20	06/09/20
Requests for Advice (COVA)	6	↑ 30
COVID Related Complaints (COVC)	6	↑ 6

Proactive COVID Advice (COVF) removed from the dashboard as the Food Standards Agency (FSA) advice is now to carry out remote
A new code COVT will be reported on from next week as COVID +ve cases and outbreaks are passed to Env Health for

Graph Data (23/3 –08/09) 2019 vs (23/3 –08/09) 2020



The Floral Pavillion

Week Ending	30/08/20	06/09/20		30/08/20	06/09/20
Ticket Sales	340	↑ 324	Value Of Transactions	£8,296	↓ £7,606
Café/Takeaway Sales	974	↓ 746		£9,108	↓ £7,324
Public Toilet Useage	2297	↓ 2252		n/a	n/a

Enquiries For Neighbourhood Services

Number Of Service Requests

April	2421
May	4485
June	5335
July	5623

↑ 132%

From April - July 2020

Golf Courses Use & Social Media

↑ 450

↑ 1000 new registered users for Golf since 01/06/20

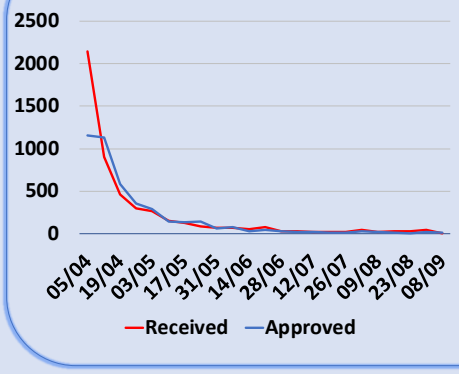
↑ 10,000 rounds of golf been played since opening on 01/06/20

Cell: Economic

Data Period upto: 07/09/20

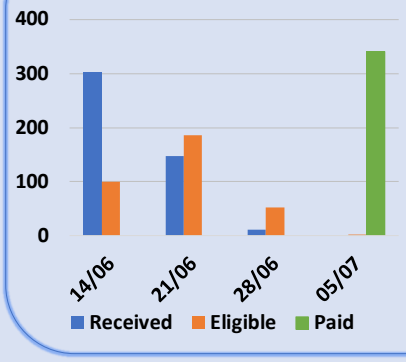
WIRRAL

Business Grant RHL/SBRR (scheme 1)



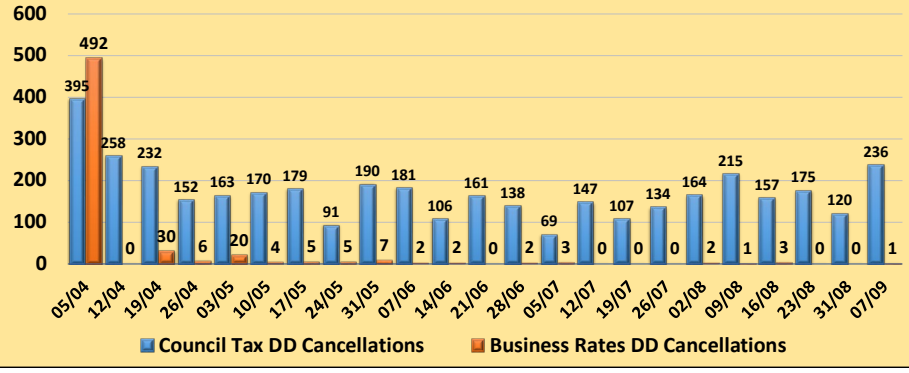
	Last Week	To Date
Paid Out £m	£ 0.18	£ 49.8
Applications Rec'd	41	4976

Discretionary Fund Grant (scheme 2)



	This Week	To Date
Business Paid	0	£2.6m
Applications Rec'd	0	341

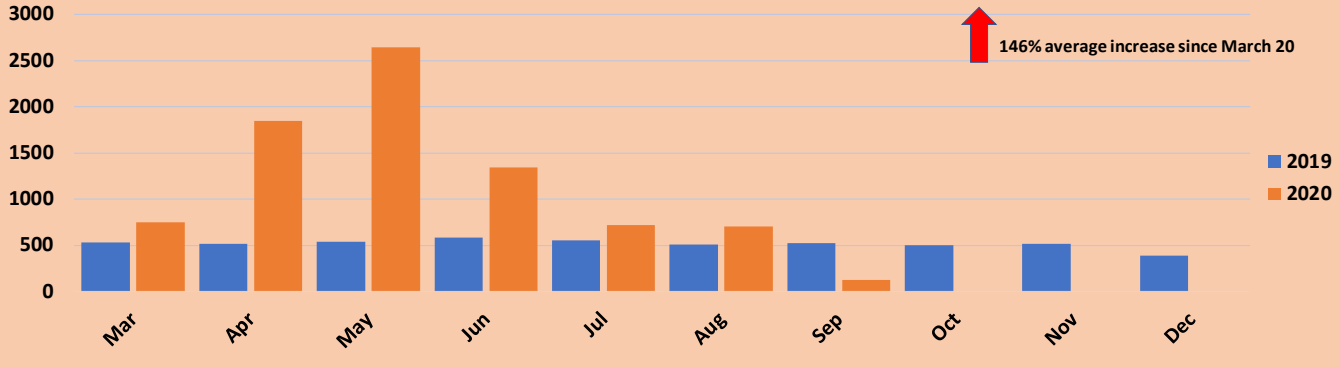
Direct Debit Cancellations



Notes
Figures cover Tuesday to Monday each week. New DD's last week - 417 CTAX and 5 Bus Rates.

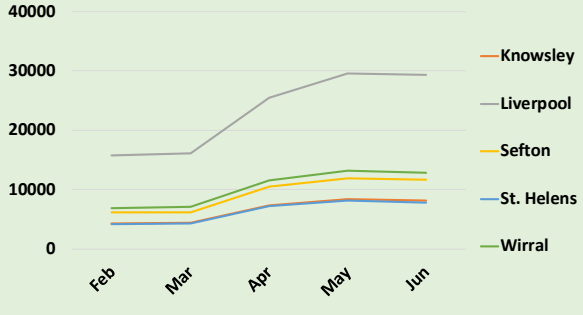
Cancellations since Apr 20	
Council Tax	3,940
Business Rates	585

Local Welfare Assistance Applications

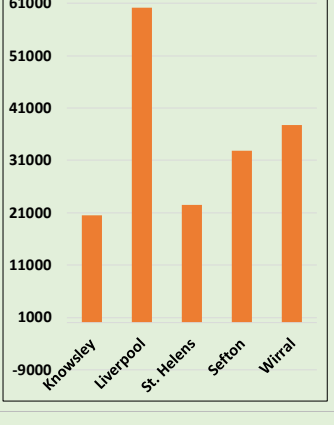


Unemployment Benefit

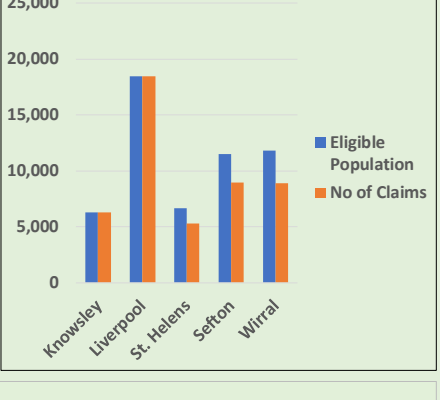
6.80% Residents in Wirral between 16-64 are claiming unemployment benefit



Furloughed



Self Employment Income Support Scheme (SEISS) Takeup



Claimant Count (Source ONS July 2020)

Wirral now has 12,900 claimants a decrease of 275 this month, the claimant rate is now 6.7% of the working-age population

Nearly all wards have seen a decrease or no change this month, but our largest concentrations remain in our most deprived areas with rates reaching nearly 15% in some wards;

The 18-24 age group is the only age group to see an increase this month; highlighting that they are being disproportionately affected by the impact of covid;

PPE

Data Period upto: 07/09/2020

WIRRAL

		Delivered in Wirral last 7 days	Closing Stock as at 07/09/2020	Delivered in Wirral since 2nd April
DISPOSABLE FACE MASKS	FFP2	0	0	970,060
	FFP3	20	17,520	
	II Surgical	0	0	
	11R Fluid Resistant	5,350	322,620	
DISPOSABLE PPE CLOTHING	Aprons	10,200	614,900	690,486
	Gowns (long sleeved)	0	14,910	
DISPOSABLE GLOVES	Gloves	28,200	129,900	1,267,140
HAND HYGIENE	Hand Sanitiser (ml packs)	28	15,963	6,898
	Hand Sanitiser (ltr packs)	0	0	
EYE PROTECTIONS	Eye Protection	30	15,225	17,817
THERMOMETERS	Thermometers	0	132	168
CLEANING PRODUCTS	Cleaning Products	0	42	88

Total PPE items delivered in Wirral

2,952,841

Total PPE items forwarded on to LCR

8,835,560

Cell: Humanitarian

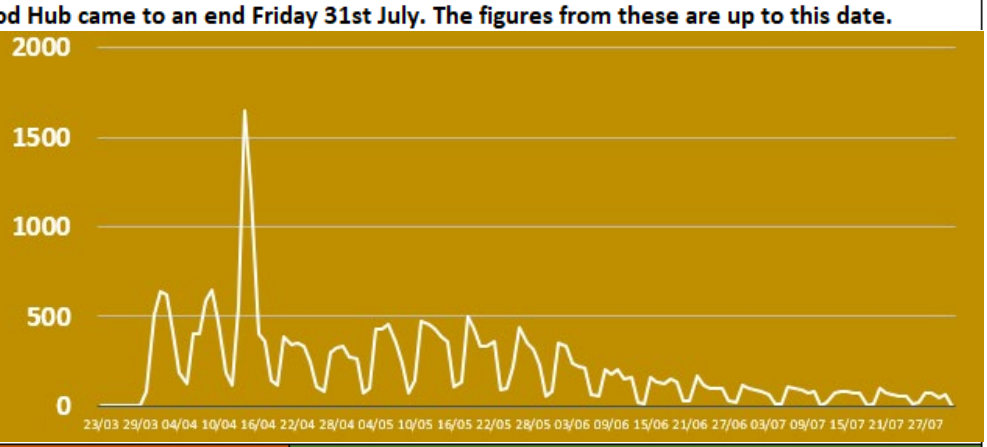
Data Period upto: 07/09/20

WIRRAL

Please note Shielding and the Food Hub came to an end Friday 31st July. The figures from these are up to this date.

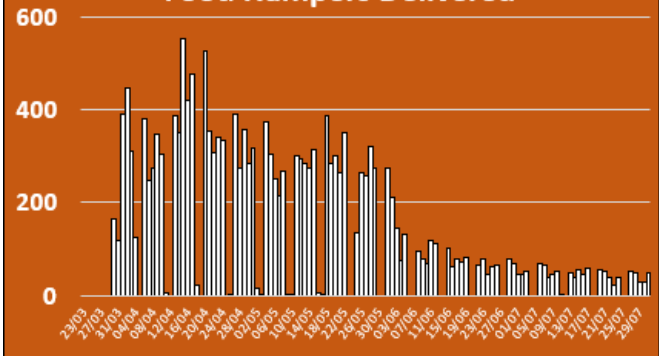
27,493

Total Food Requests



17836 Food Hampers Sent to

Food Hampers Delivered



68,871 people requesting food

6,650 Emergency Food and Fuel vouchers have been supplied (since 7th April)

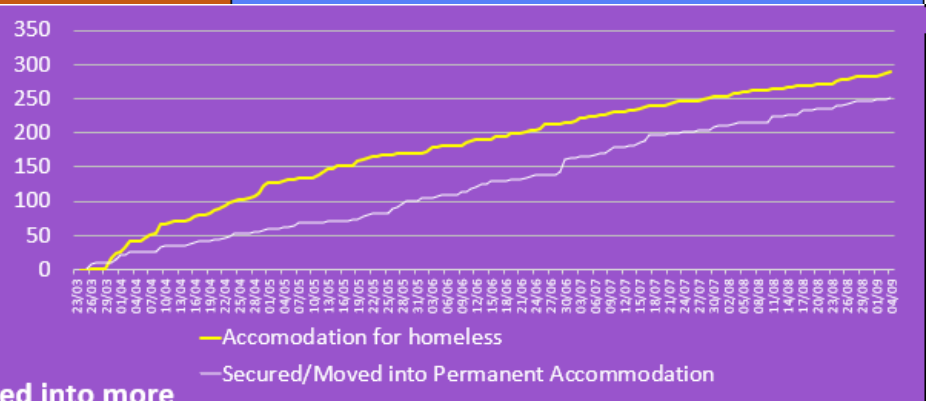
12,586 Food Hampers Received

901

Volunteers

Emergency Temporary Accommodation Placements Provided to those who are homeless/ rough sleeping or at risk of

289



Placements secured/moved into more permanent accommodation* (since 25th March)

252

* These figures represent placements not individuals. Please note a number of individuals could have been placed more than once and the majority would have been placed into emergency temporary accommodation prior to being moved on to more permanent accommodation.

Shielding List

Nationally Shielded Cohort		15,195
Registered via Government (including self registered people)		8,849
Wirral residents who cannot access essential supplies		2,130
Contact made to those who need support as at close of play:	31/07/20	2,130
	Successful - Spoken to resident or relative/ carer	2,052
	Unsuccessful - Not spoken to resident or relative/carer	80

Figures shown are up to and including Friday 31st July, when Shielding officially ended.

Climate Change

WIRRAL

Monthly (Last Update 05 August 2020)

↓ 41.16%

-324,655 kWh

Reduced electricity consumption in full billing data for June 2020 compared to June 2019 data

↓ 224.91 tonnes CO2

In reduced emissions from reduced gas and electric usage in full billing data for June 2020 compared to June 2019 data

↓ 49.57%

-776,993 kWh

Reduced gas consumption in full billing data for June 2020 compared to June 2019 data

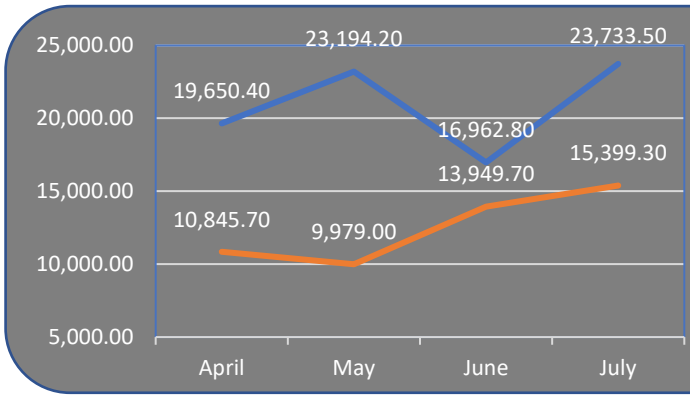
↑ 8.89%

+ 1,166 Cubic Metres

Increased water consumption in full billing data for June 2020 compared to June 2019 data

289%

Increase in Microsoft Teams Meetings Since March 2020



35%

Reduction in fuel consumption (litres)

80%

Reduction in pages printed in June 2020 compared to June 2019 data

50%

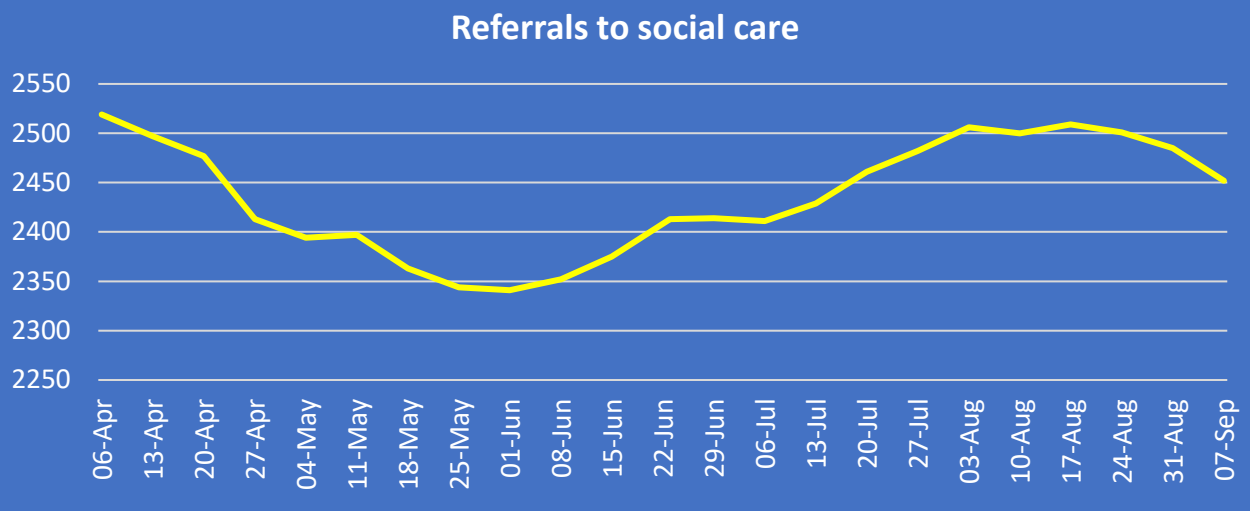
Reduction in mileage from March to June 2020

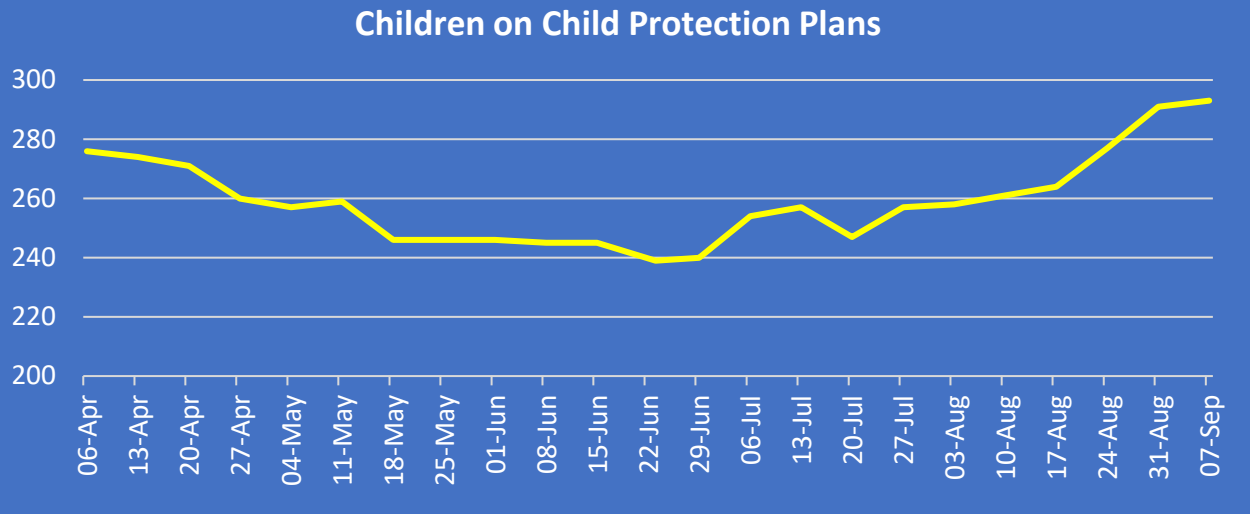
Children & Young People

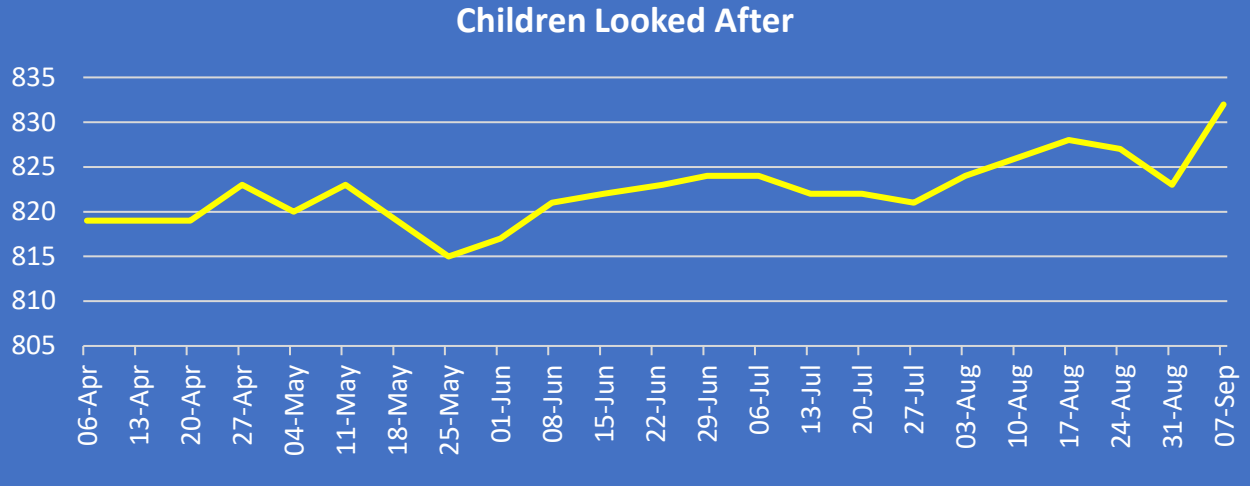
Data Period: 07/09/2020

WIRRAL

Referrals	CPP	CLA
2,452	293	832





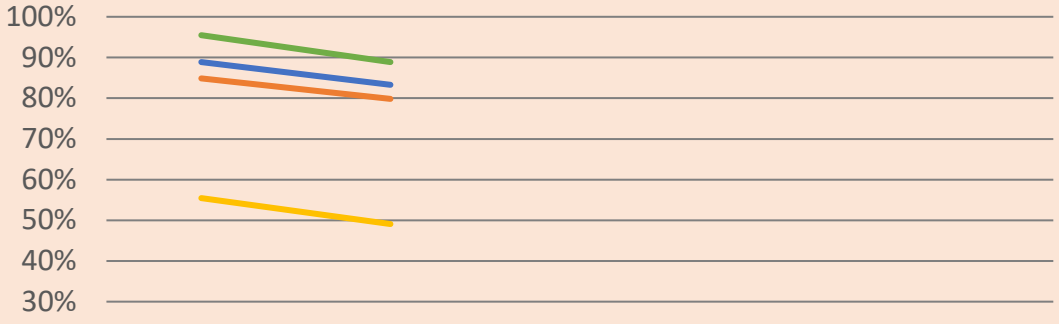


Children & Young People

Data Period: 07/09/2020

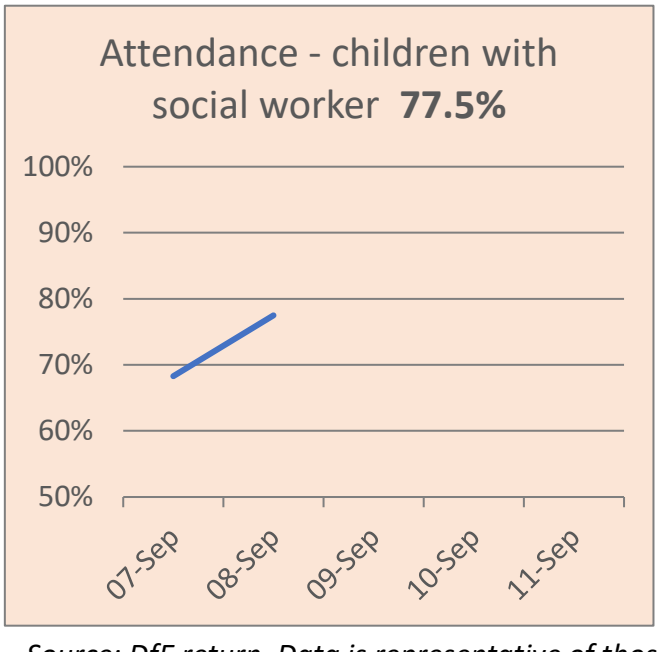
WIRRAL

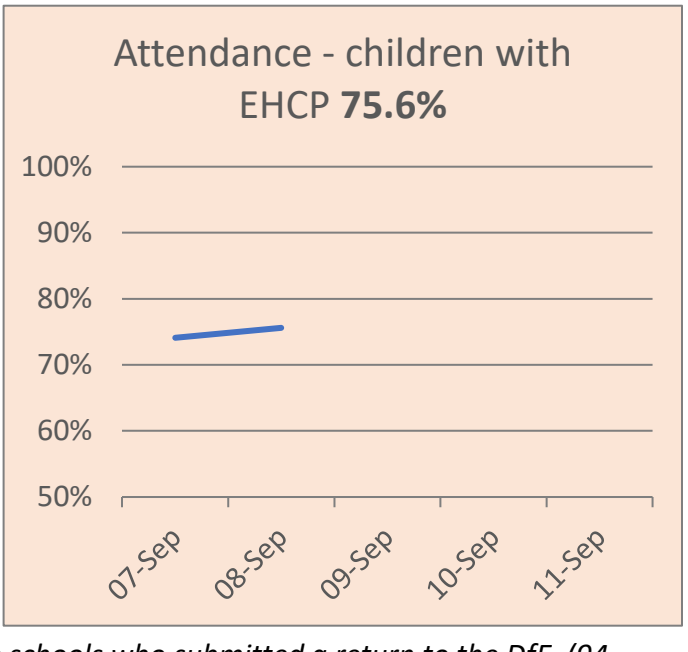
School attendance



	07-Sep	08-Sep	09-Sep	10-Sep	11-Sep
	07-Sep	08-Sep	09-Sep	10-Sep	11-Sep
Overall	88.9%	83.3%			
Primary	84.9%	79.8%			
Secondary	95.5%	88.9%			
Special	55.5%	49.1%			

Source: Daily school attendance registers. Children of statutory school age





Source: DfE return. Data is representative of those schools who submitted a return to the DfE. (94 submitted a return on 8th Sept). Data includes all children and young people from all settings

Early Years	Open	Partially open	Closed	% Register response rate	Children attending w/c 31/8
PVI's and maintained pre-schools	309	23	33	19	1.564

PVI = Private, Voluntary & Independent

Children & Young People

WIRRAL

Data Period: 07/09/2020

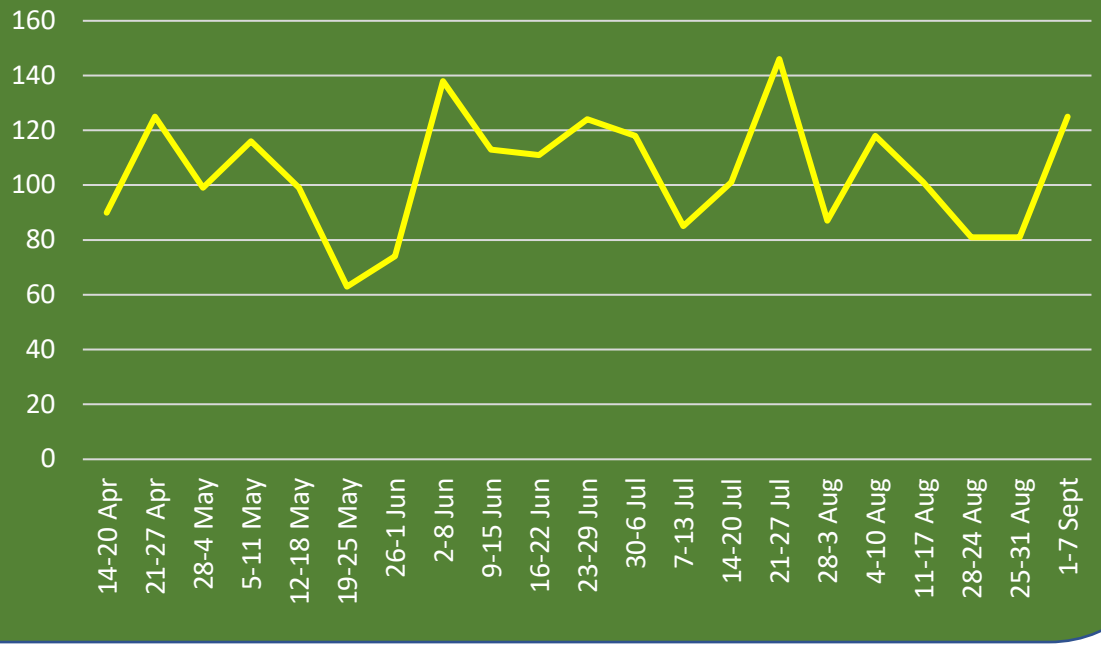
1 child missing from home

0 31st Aug
24th Aug 3
17th Aug 2

Average social worker caseload 13.54

31st Aug 13.78
24th Aug 13.96
17th Aug 13.86

125 Domestic Abuse contacts



Outcome of DA contacts	Total DV contacts	Progress to Referral	Progress to Early Help	Advice given	Additional Contact Received	Draft/TBC
21-27 Jul	**146**	27	18	87	14	0
28-3 Aug	**87**	20	3	52	4	8
4-10 Aug	**118**	11	7	87	8	5
11-17 Aug	**101**	6	7	73	13	2
18-24 Aug	**81**	21	6	40	14	
25-31 Aug	**81**	14	8	50	9	
1-7 Sept	**125**	12	2	58	5	48

Children & Young People

WIRRAL

DfE Vulnerable Children's Survey

Wave 9 (submitted 9th September)

Contact with children supported by the LA's children's social care

	Children looked after		Children on a child protection plan		All other children in need *now includes care leavers	
	26th Aug	**9th Sept**	26th Aug	**9th Sept**	26th Aug	**9th Sept**
How many children do you have in the following groups?	826	**830**	275	**295**	1,409	**1,335**
How many of the children in each group have had their cases reviewed in light of the Covid-19 outbreak?	825	**829**	265	**279**	1,188	**1,122**
How many of the children in each group have been seen or contacted by their social worker in the last 2 weeks?	595	**562**	232	**241**	832	**697**
How many of the children in each group have been seen or contacted by their social worker in the last 4 weeks?	784	**780**	265	**283**	1,175	**1,092**

What steps are you taking to safeguard those children that you are not in contact with?

Recent work has been done to RAG rate each case within social care and visiting and contact timescales have been changed to reflect their RAG rating. Children who are rated red are contacted/visited on a weekly basis. Children rated amber are visited within every 4 weeks and contacted within every two weeks. Green rated are visited within 6 weeks and contacted within every 3 weeks.

Children who have not been contacted will be those children who are very stable, for example, we have children with disabilities who are receiving ongoing support and do not require regular contact. We also have some children who are not able to be contacted, for example children in a youth justice setting.

Workforce

	Total FTE staff		Proportion of staff		
	26th Aug	**9th Sept**	26th Aug	**9th Sept**	
Social workers - permanent or agency	213	**216**	0-10%	**0-10%**	4.9%
Residential care staff	31.12	**34.62**	0-10%	**0-10%**	7.7%

Cost pressures

In the last week, what do you estimate has been the increase, if any, in your

	26th Aug	**9th Sept**
Foster care placements	10% or less	**10% or less**
Residential care placements	10% or less	**10% of less**

System pressures

	26th Aug	**9th Sept**
Please tell us how many referrals to childrens social care services you received in the last week?	44	**39**

	26th Aug	**9th Sept**
Please tell us how many children started to be looked after in the last week?	1	**4**

Referral Source	Number
Housing	**1**
Individual	**2**
Schools	**0**
Health services	**10**
Police	**16**
Other	**10**

Referral Source 'Other' breakdown	Number
LA Services	**1**
Other Legal Agency	**5**
Anonymous	**0**
Other	**4**

EHCP question has been removed from this survey. Instead there will be a spearate SEND monthly data collection exercise by the DfE.

Children & Young People

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DfE Survey

DfE Survey - How does Wirral compare?

Data period: Wave 8, 26th August 2020

		Wirral *(Wave 3, 3rd June)*	Wirral *(Wave 4, 17th June)*	Wirral *(Wave 5, 1st July)*	Wirral *(Wave 6, 20th July)*	Wirral *(Wave 7, 27th July)*	Wirral *(Wave 8, 26th Aug)*	National average	Regional average	Statistical neighbour average
CLA	Children started to be looked after in the week	1	5	**2**	**1**	**2**	**1**	2	2	2
	CLA contacted by social worker	79.51%	82.60%	**75.24%**	**71.17%**	**72.44%**	**72.03%**	44.22%	45.93%	48.57%
	CLA reviewed since COVID	99.88%	99.88%	**99.88%**	**99.88%**	**99.88%**	**99.88%**	94.90%	96.29%	99.48%
	CLA Interaction with social worker in last 4 weeks	98.04%	96.23%	**98.18%**	**96.11%**	**95.24%**	**94.92%**	70.46%	70.13%	72.05%
CPP	Child on CPP contacted by social worker	94.34%	90.36%	**88.43%**	**89.15%**	**88.76%**	**84.36%**	77.12%	63.93%	71.48%
	CPP reviewed since COVID	100%	100%	**99.59%**	**98.84%**	**99.61%**	**96.36%**	95.99%	94.43%	97.61%
	CPP Interaction with social worker in last 4 weeks	100%	96.79%	**98.35%**	**98.45%**	**98.45%**	**96.36%**	70.46%	91.04%	92.45%
CIN	CIN contacted by social worker	-	70.10%	**66.84%**	**66.69%**	**59.06%**	**59.05%**	41.47%	37.92%	38.68%
	CIN reviewed since COVID	-	92.47%	**92.39%**	**93.07%**	**92.04%**	**84.32%**	86.19%	82.45%	96.38%
	CIN Interaction with social worker in last 4 weeks	-	87.62%	**88.18%**	**87.48%**	**85.07%**	**83.39%**	63.41%	58.09%	57.15%
Referrals	% of referrals to social care from…individuals	26.32%	6.10%	**5.17%**	**12.86%**	**6.76%**	**31.82%**	11.54%	12.61%	12.39%
	% of referrals to social care from…school	10.53%	2.44%	**12.07%**	**10.00%**	**5.41%**	**5.41%**	10.30%	7.45%	4.19%
	% of referrals to social care from…health services	13.16%	21.95%	**13.79%**	**12.86%**	**17.57%**	**15.91%**	17.36%	16.70%	16.44%
	% of referrals to social care from…police	28.95%	35.37%	**39.66%**	**31.43%**	**25.68%**	**29.55%**	39.36%	39.18%	33.56%
	% of referrals to social care from…other	21.05%	34.15%	**29.31%**	**32.86%**	**44.59%**	**22.73%**	30.60%	12.61%	36.26%

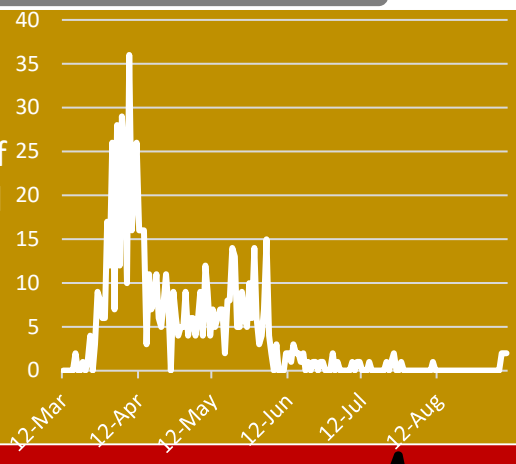
Health & Social Care

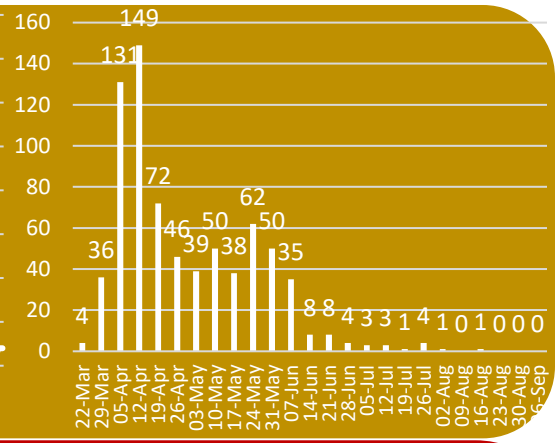
WIRRAL

Data Period: 9th September 2020

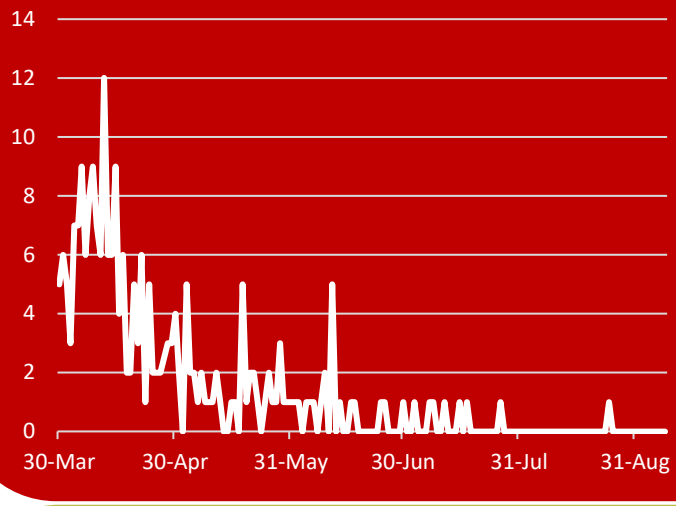
751 Positive COVID-19 cases

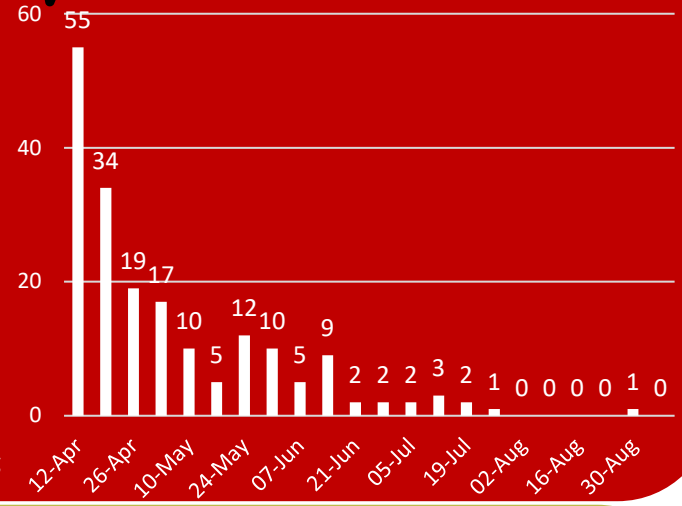
This is the number of inpatients diagnosed with Covid19 in a hospital setting from 11th March.





245 Covid-19 Hospital Deaths

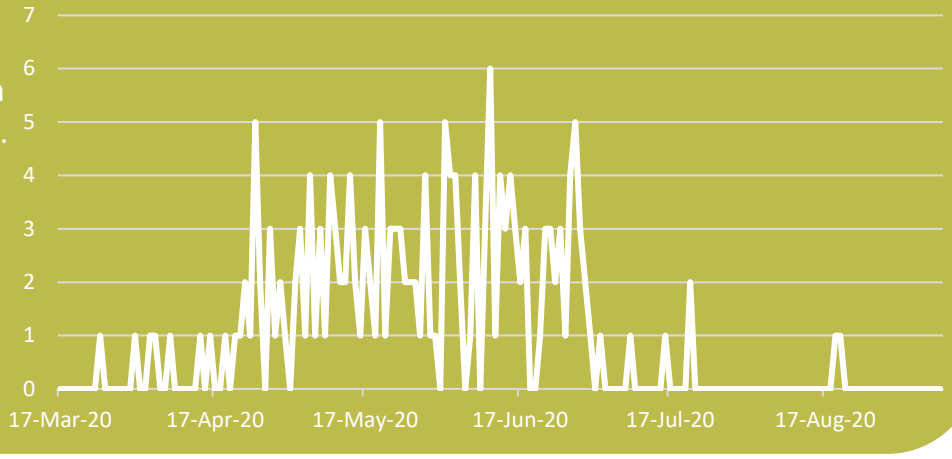




178 Covid-19 New Admissions

This is the number of new admissions to hospital with the patient having Covid19.

Please note this figure is cumulative from 17th March



Total of 32 critical care beds in Wirral

1 people in critical care beds for COVID-19 related

31 available beds Beds can be used for non-COVID-19 patients

WUTH use High dependency unit (HDU) and Intensive treatment unit (ITU). WUTH have developed another 14 contingency Critical Care beds, total now 32. **This data is correct for 19th August 2020.**

1,241 hospital discharges supported (Since 24th March)

709 discharged to care homes
10 on 20 Apr

531 discharged to Domiciliary Care/ Reablement
2 on 20 Apr

Health & Social Care

WIRRAL

Number of Care Homes Open/Closed to Admissions

126 Care Homes on Wirral

Closed to Admissions due to Covid19 – 6*

*2 T2A/Emergency Beds Care Home and 4 Non T2A/Emergency Beds Care Home.

520 Vacancies in Care Home

14.4% of Beds Vacant

Based on 126 Care Homes responding out of 126 Care Homes.
Source – NHS Capacity Tracker (Based on maximum capacity of 3,609)

1,695 people receiving Dom Care

22,545 hours of Dom Care available*

11.5 average hours per Dom Care client**

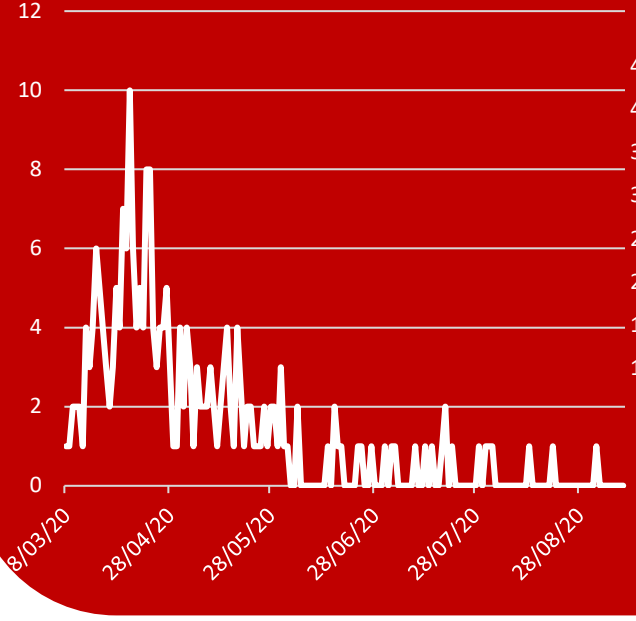
40 clients currently waiting for packages of care
(Correct as of 09/09/2020)

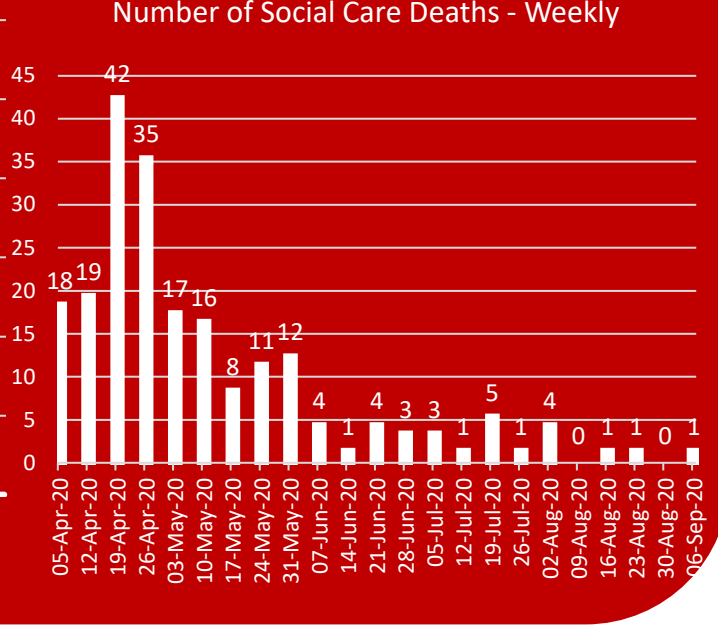
Between 2nd March and 5th September, 1,651 packages of care have been allocated

*Please note, these are potential Dom Care hours not delivered hours
** Average worked out using delivered hours (14,700)

209 Covid-19 Social Care Deaths

This includes both confirmed and suspected cases of Covid19.
The figures included have Covid19 deaths from the following settings: Care Homes; Carers; Day Services; Domiciliary Care and Supported Living.





Health & Social Care

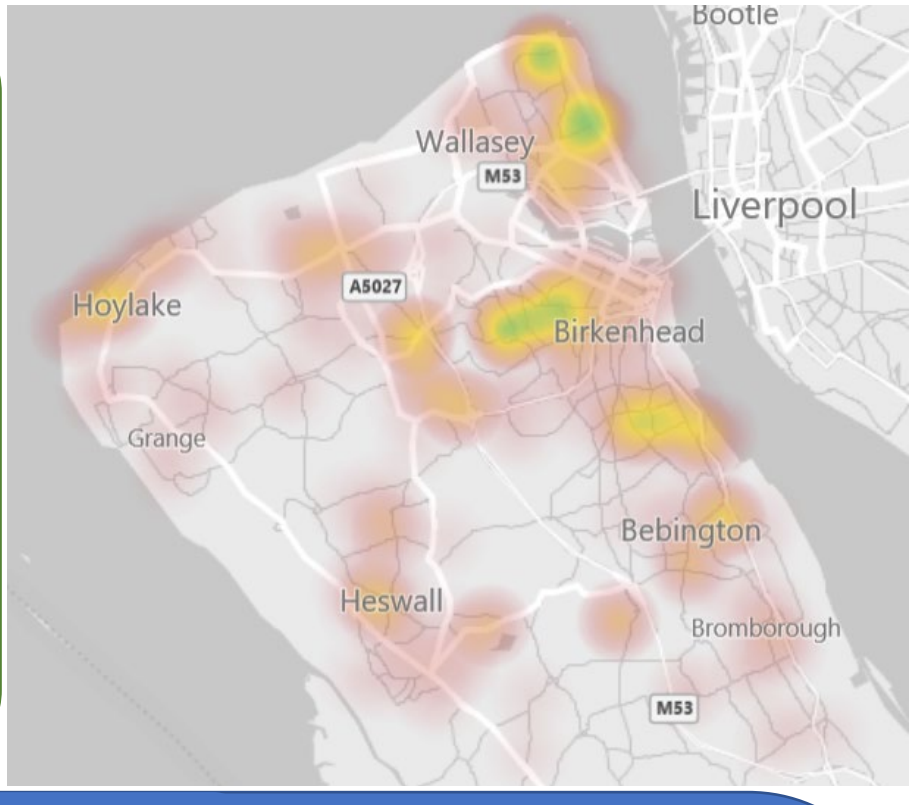
WIRRAL

22 Social Care service users currently diagnosed with COVID-19

(11 in Care Homes, 10 in Dom Care and 1 in Supported Living)

Please note Care Staff includes staff from the following settings: Care Homes; Carers; Day Services; Domiciliary Care and Supported Living. Source: NHS Capacity Tracker (Care Home data) and Daily Report (Dom Care, Supported Living and Carers). **Data is a snapshot for 9th September only.**

This heatmap shows the number of social care clients who have been diagnosed or who are showing symptoms of Covid19 from 13th March through to now. Variants in colour indicates higher number of confirmed and suspected Covid19 cases. The green and yellow areas show higher number of cases. Currently these include parts of Birkenhead, Wallasey and New Brighton.



0 Social Care staff diagnosed with COVID-19 (Carers, Dom Care and Supported Living)

10 Social Care staff showing COVID-19 symptoms (Carers, Dom Care and Supported Living)

2.1% of Social Care staff (Carers, Dom Care and Supported Living) are unavailable for work through either being diagnosed with Covid19 or showing symptoms

1 Care Homes Staff diagnosed in last 24 hours

0 Care Homes Staff suspected in last 24 hours

4.3% of Care Home staff are absent

(Correct as of 09/09/20)

Source: Care Home Data – NHS Capacity Tracker. Source for Dom Care, Supported Living – Daily Report.

Data is a snapshot for 9th September only.

Health & Social Care

WIRRAL

Covid19 Testing – Social Care staff

	Number of staff tested	% of staff tested
Care Homes	852	21.9%
Dom Care	66	7.3%
Supported Living	175	8.8%

1,338 Social Care staff tested for Covid19

(26 staff tested on 17th April)

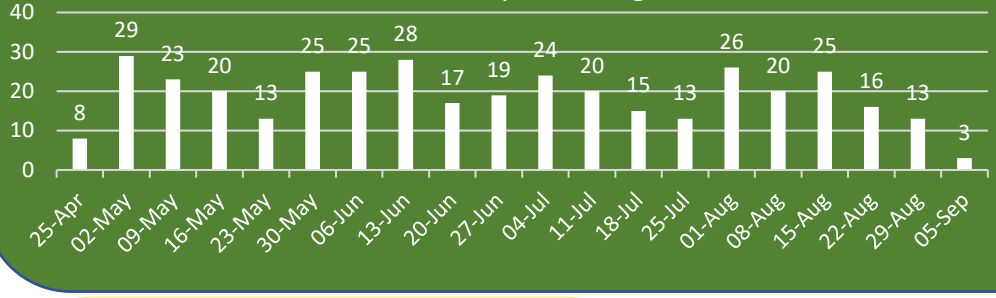
15.5% of Social Care Staff tested so far

(Date 9th September)

PLEASE NOTE THIS IS AFTER THE SWITCH TO THE NEW PROCESS WITH NOT ALL PROVIDERS RESPONDING YET. Please note Care Staff includes staff from the following settings: Care Homes; Carers; Day Services; Domiciliary Care and Supported Living.
Percentage of all social care staff is worked out by current number of staff in responses (7,076)

Covid19 Testing – Care Home Residents tested by Community Swabbing Team

Weekly number of Care Home Residents tested by Community Swabbing

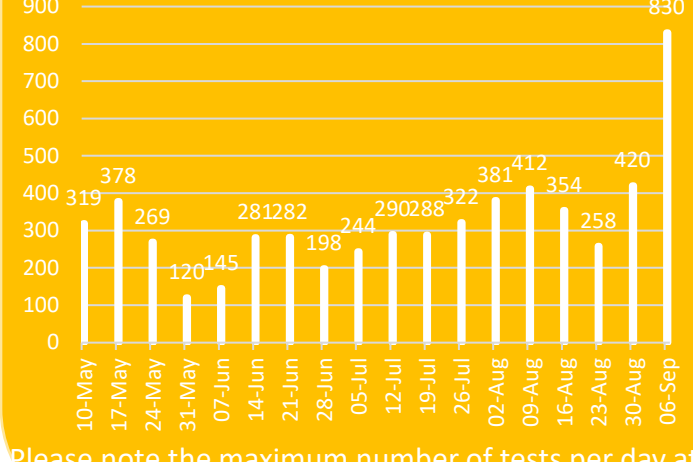


382 Care Home Residents Tested by Community Swabbing (Up until 7th September)

6,462 tests completed at Bidston Satellite Site so far

(set up from 4th May)

Number tested per week at Bidston Satellite Site



Please note the maximum number of tests per day at the Bidston site has just been increased to 150.

2,118 tests carried out at MoD Mobile Testing Sites

1,170 tests at Bidston MoD site
(between 30th April to 3rd May)

579 tests at West Kirby MoD site
(between 31st May to 2nd June)

369 tests at West Kirby MoD site
(between 6th to 9th July)

361 tests at Birkenhead MoD site
(between 24th to 26th July)

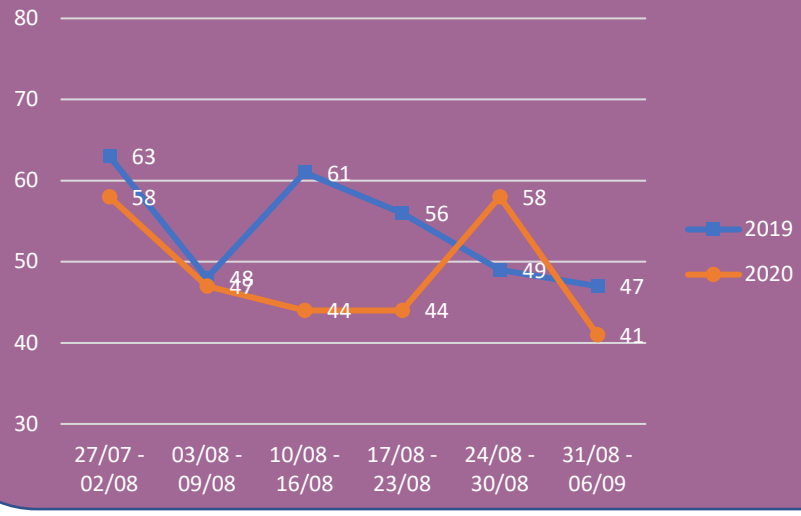
Please note the Bidston MoD and West Kirby MoD sites were a temporary mobile site and just for the dates stated.

Deceased Management

WIRRAL

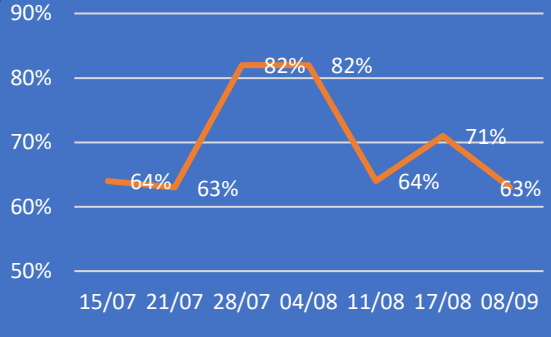
06 September 2020

41 cremations between 31st Aug – 06th Sep



13% decrease from the same period in 2019

***10** Burials between 31st August – 6th September (8 between 24th – 30th August (. Previous year burial statistics are being sourced to allow us to calculate % increases of the number of burials during 2020 COVID-19 periods, as with the cremation statistics above*



63% available mortuary capacity at Arrowe Park Hospital

(***71% 17th** August*)

10 live services broadcast from Landican Crematorium

(***13** Live Services 24th – 30th August*)

4 additional staff now trained on crematoria & cemetery operations

30 people allowed to attend funerals, adhering to strict social distancing guidance