



Adult Social Care And Health Performance Report Q2 2020/21



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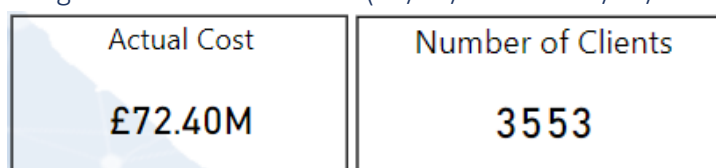
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Introduction

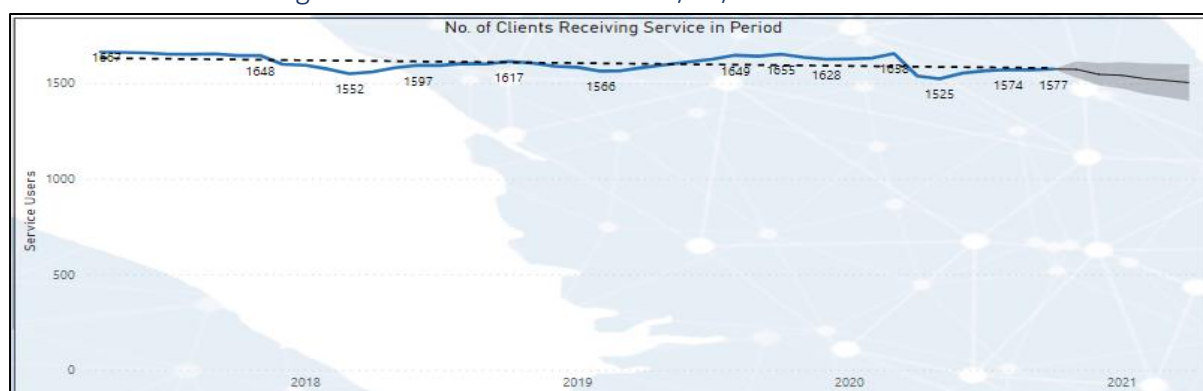
In previous Overview & Scrutiny arrangements the Adult Health & Care Panel held a workshop and requested intelligence related to key areas within Health & Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting can be carried out.

Care Market – Homes

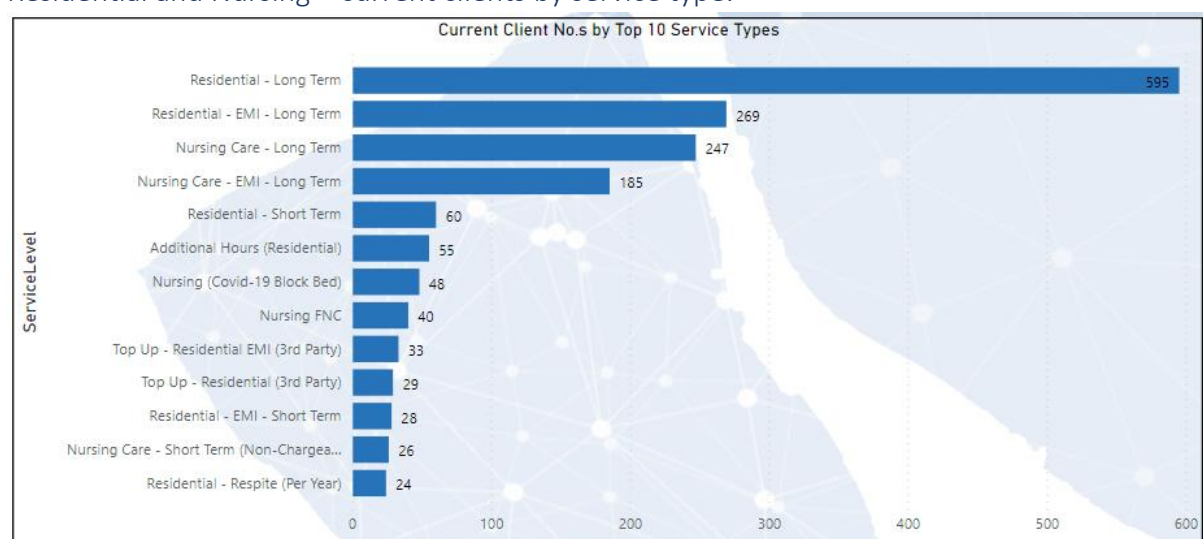
Residential and Nursing Care - Cost and Hours (25/03/2019 to 21/09/2020):



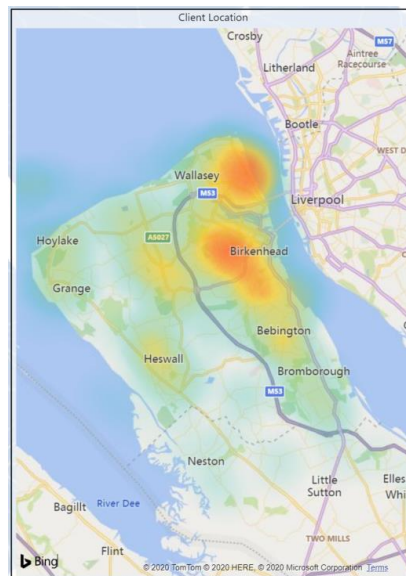
Residential and Nursing Care - no. of clients since 01/04/2017 and forecast:



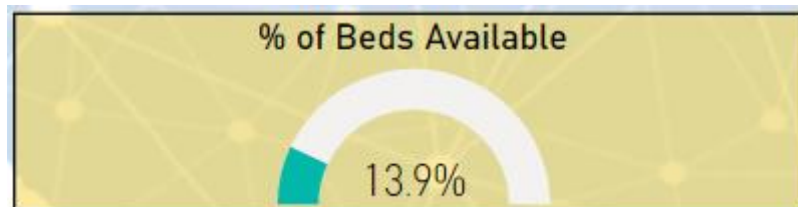
Residential and Nursing – current clients by service type:



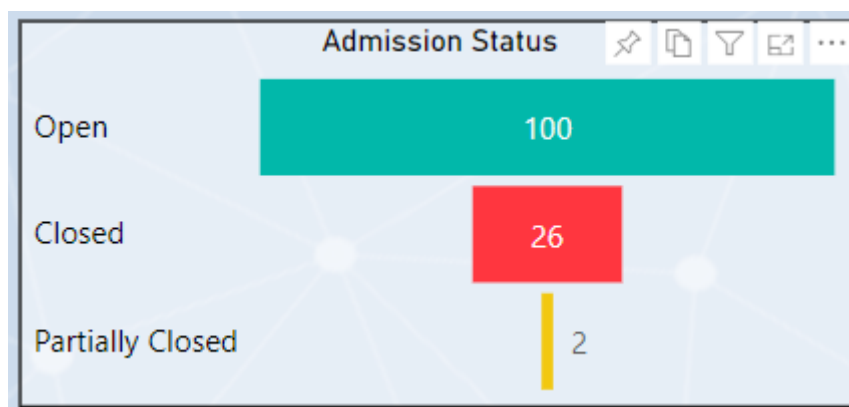
Residential and Nursing –client location:



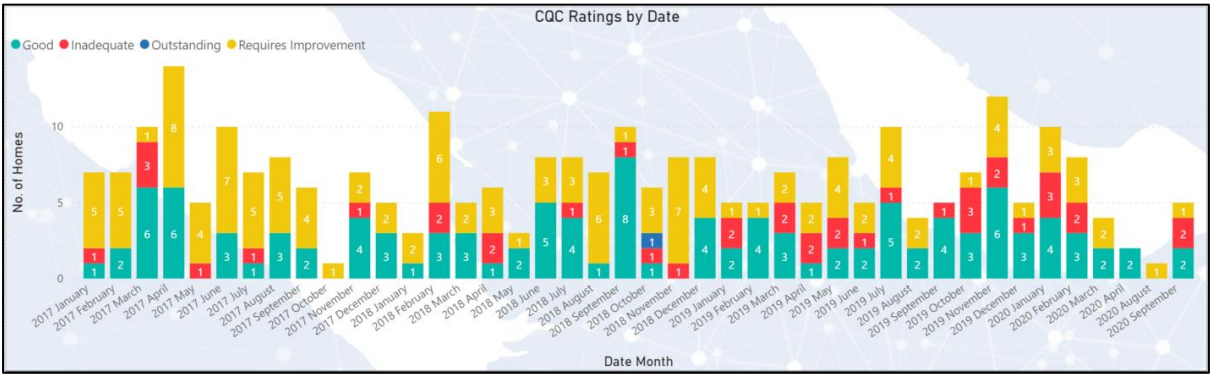
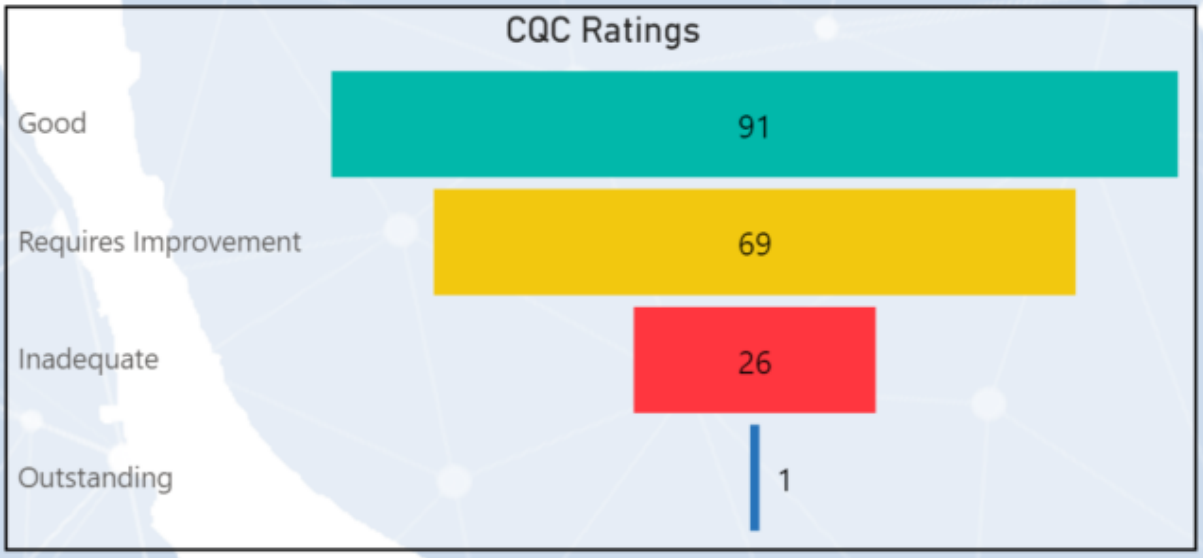
Homes – Current Vacancy rate (at as 04/02/2020):



3657
Total Capacity

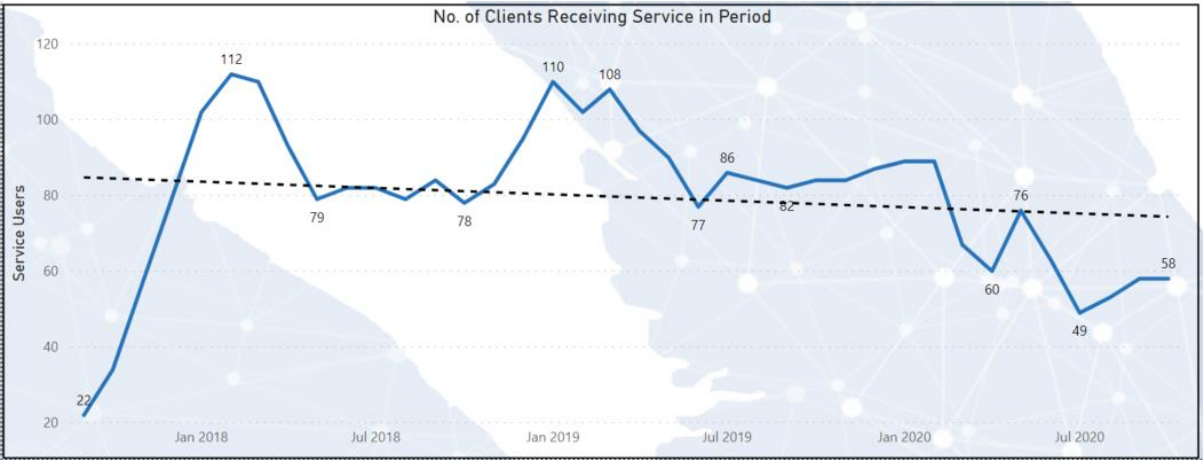


Homes – Care Quality Commission Inspection Ratings (since 05/01/2017):

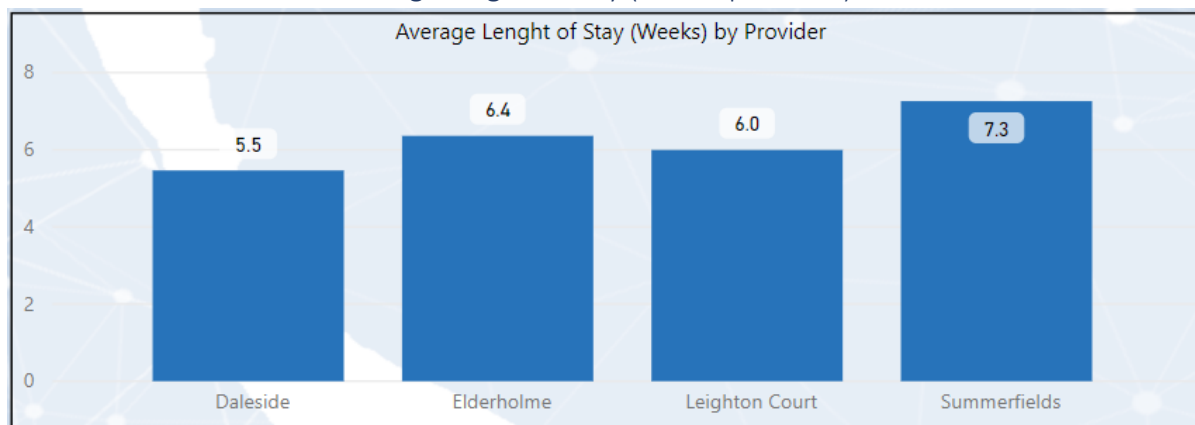


Care Market – Block Commitments:

Transfer to Assessment – no. of clients:



Transfer to Assessment – average length of stay (since April 2018):



Transfer to Assessment – vacancy rate:

Table 1 - Actual Bed Days

| | Apr | May | Jun | Jul | Aug | Sep |
|--------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Nursing (Covid-19 Block Bed) | 967 | 1003 | 790 | 1008 | 1193 | 1264 |
| Nursing EMI (Covid-19 Block Bed) | 94 | 121 | 108 | 102 | 70 | 73 |
| Residential (Covid-19 Block Bed) | 232 | 244 | 223 | 275 | 358 | 290 |
| Residential EMI (Covid-19 Block Bed) | 550 | 424 | 336 | 273 | 230 | 179 |
| Transfer to Assess | 1913 | 2043 | 2200 | 1596 | 1619 | 1677 |
| Grand Total | 3756 | 3835 | 3657 | 3254 | 3470 | 3483 |

Table 2 - Commissioned Bed Days

| | Apr | May | Jun | Jul | Aug | Sep |
|--------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Nursing (Covid-19 Block Bed) | 1680 | 1736 | 1680 | 1736 | 1736 | 1674 |
| Nursing EMI (Covid-19 Block Bed) | 144 | 186 | 180 | 186 | 186 | 174 |
| Residential (Covid-19 Block Bed) | 913 | 1129 | 1110 | 1147 | 1147 | 886 |
| Residential EMI (Covid-19 Block Bed) | 630 | 651 | 630 | 651 | 651 | 630 |
| Transfer to Assess | 2831 | 2976 | 2880 | 2976 | 2917 | 1650 |
| Grand Total | 6198 | 6678 | 6480 | 6696 | 6637 | 5014 |

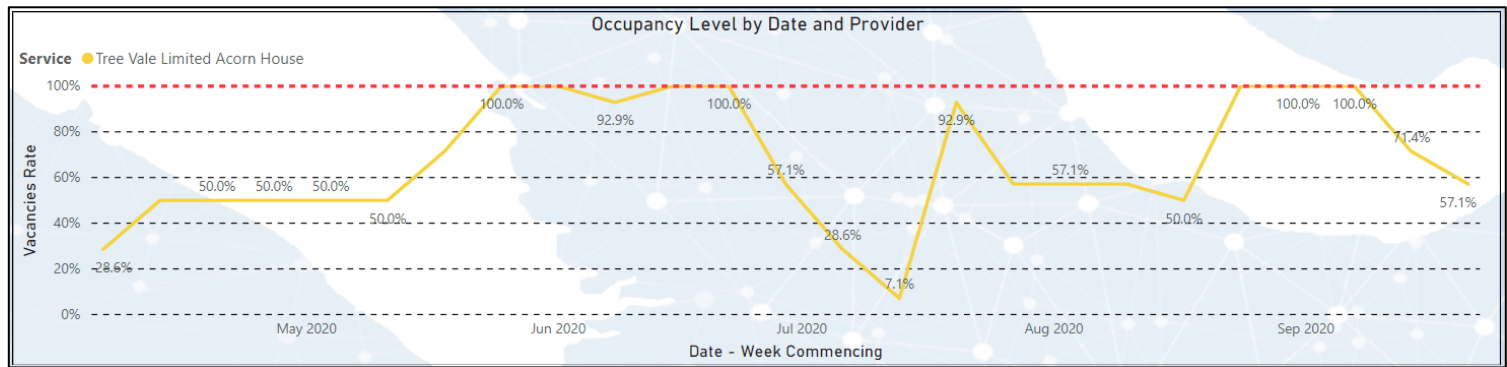
Table 3 - % Occupancy

| | Apr | May | Jun | Jul | Aug | Sep |
|--------------------|------------|------------|------------|------------|------------|------------|
| Grand Total | 61% | 57% | 56% | 49% | 52% | 69% |

Carers Respite – no. of clients and days (since April 2019):

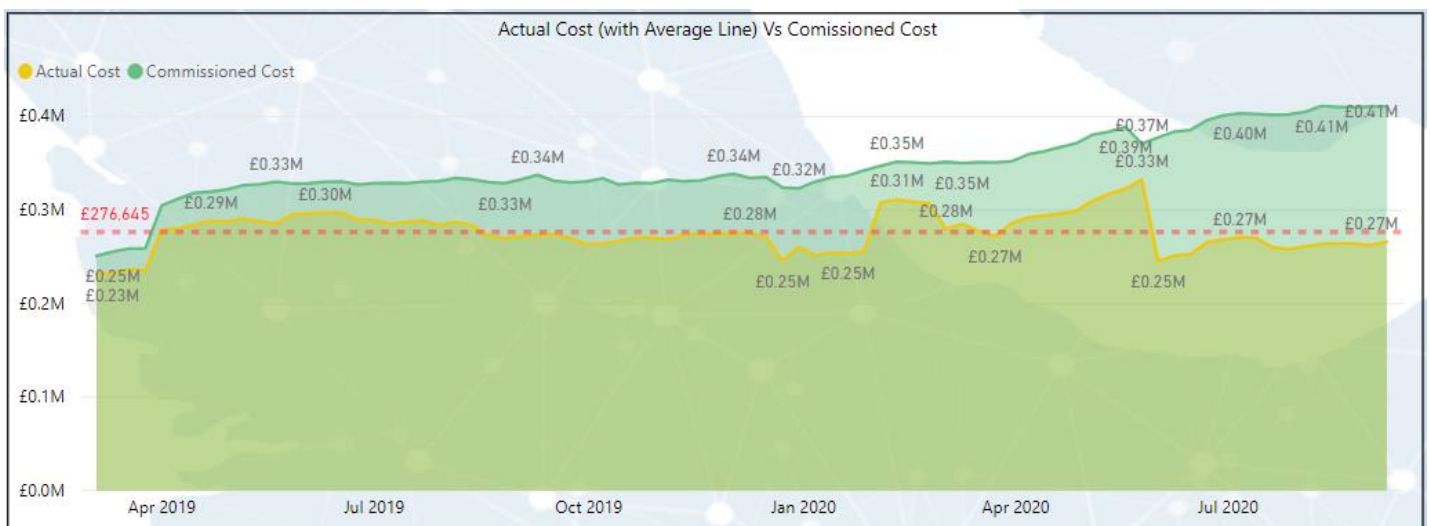
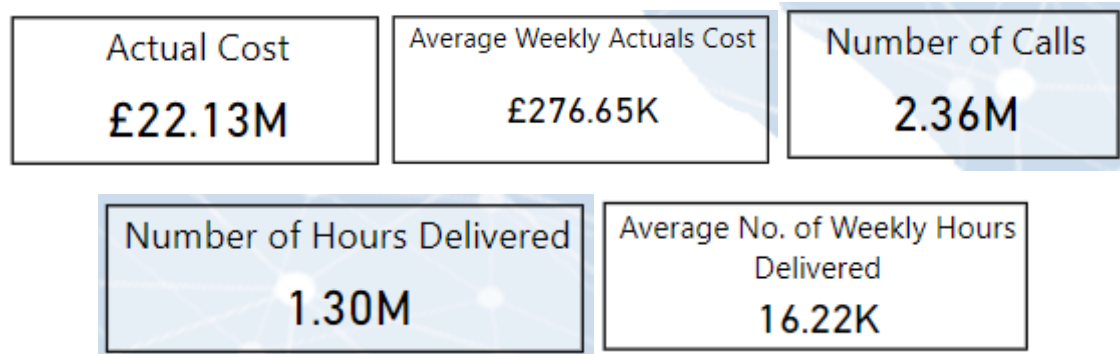
| | |
|---------------------------|----------------------|
| Total Respite Days | Total Clients |
| 235.00 | 6 |

Carers Respite – occupancy levels:

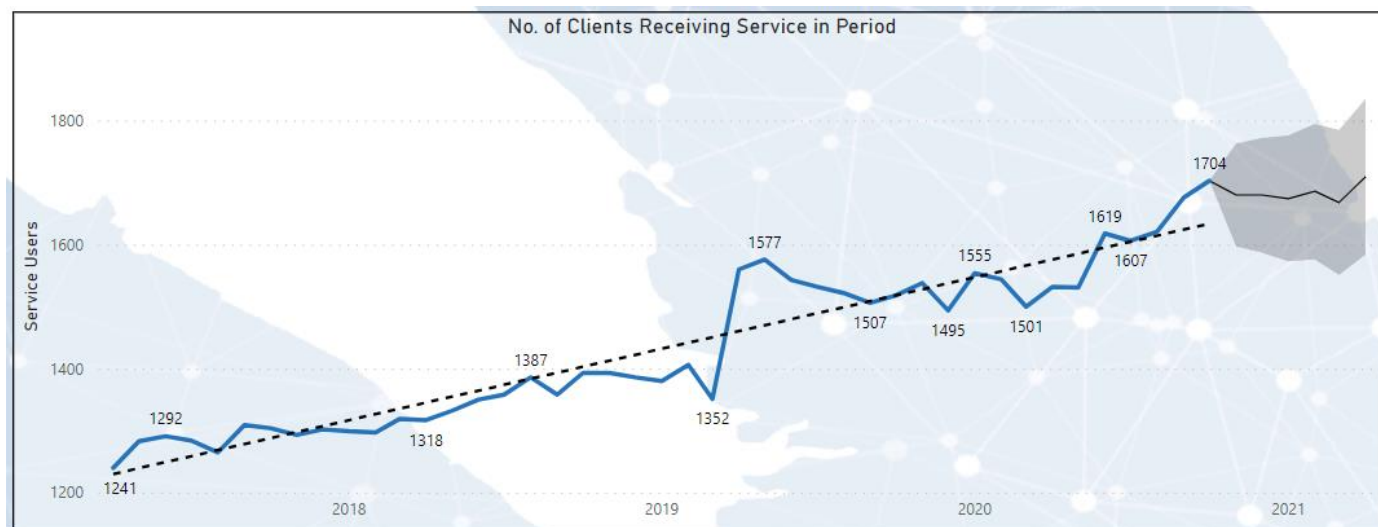


Care Market – Domicillary Care and Reablement

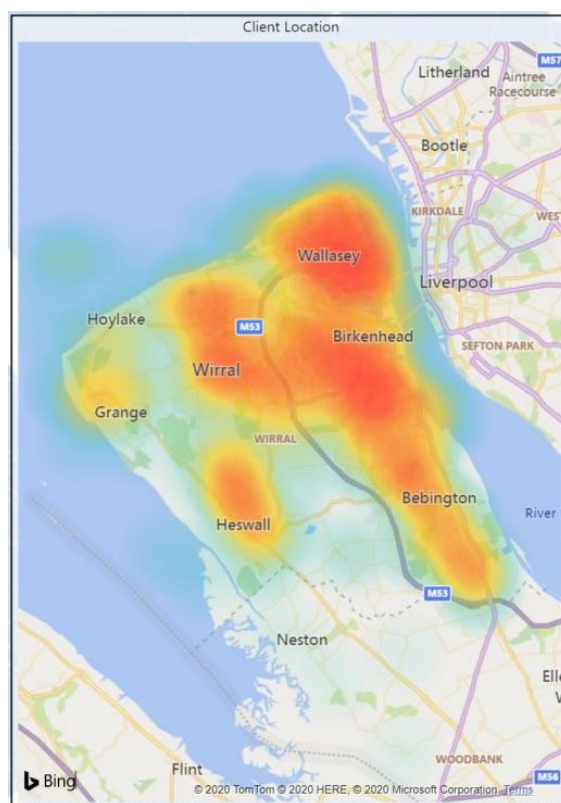
Dom Care - cost and hours (04/03/2019 to 13/09/2020):



Dom Care - no. of clients since 01/04/2017 and forecast:



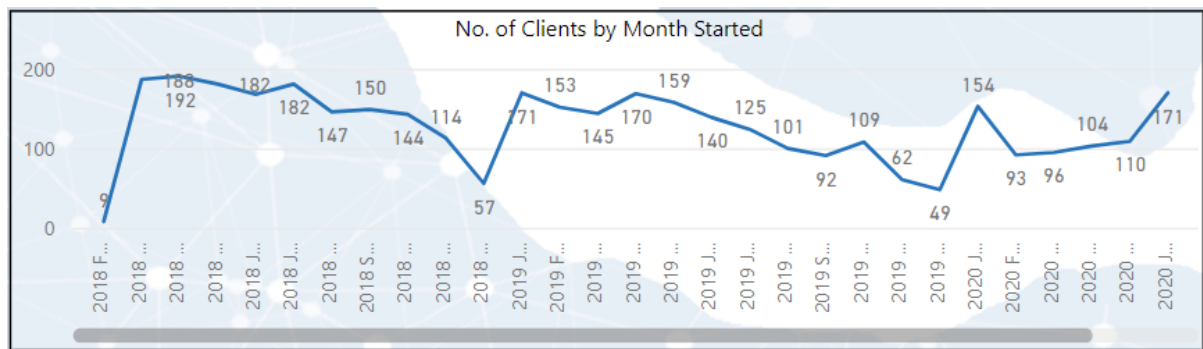
Dom Care – client location:



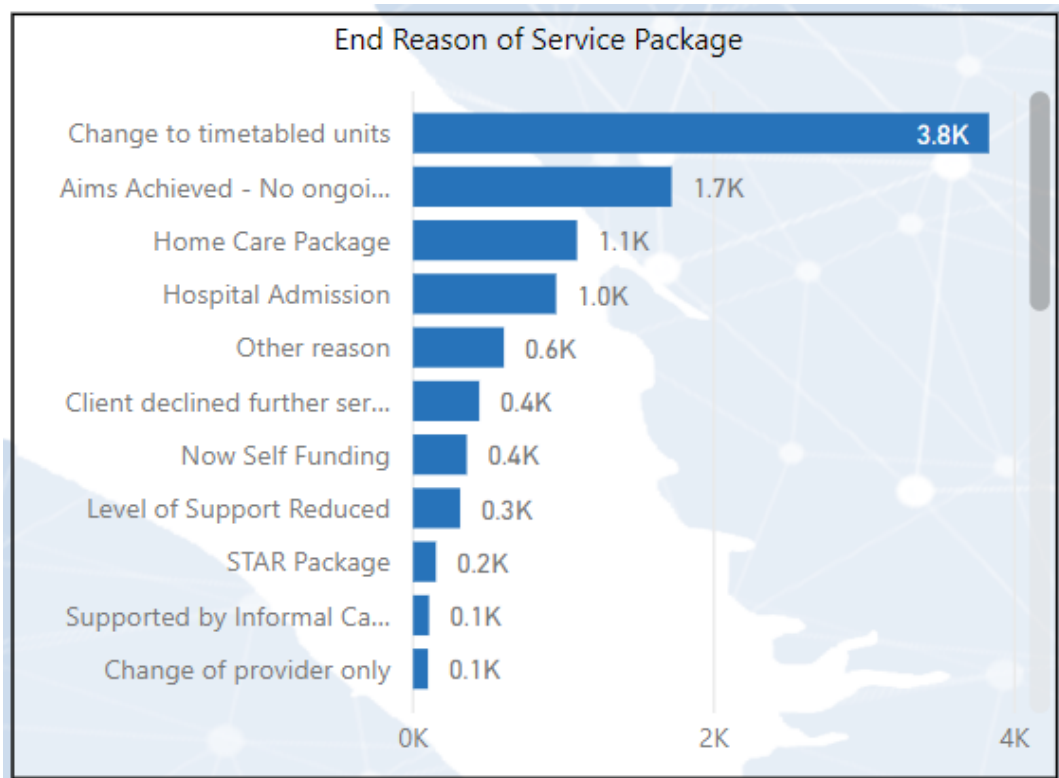
Reablement – clients, cost and days (since 01/04/2018):

| No. of Service Users | No. of Service Packages | Average Weekly Cost | Average no. of Days in Reablement |
|----------------------|-------------------------|---------------------|-----------------------------------|
| 4393 | 10.19K | £130.66 | 12.11 |

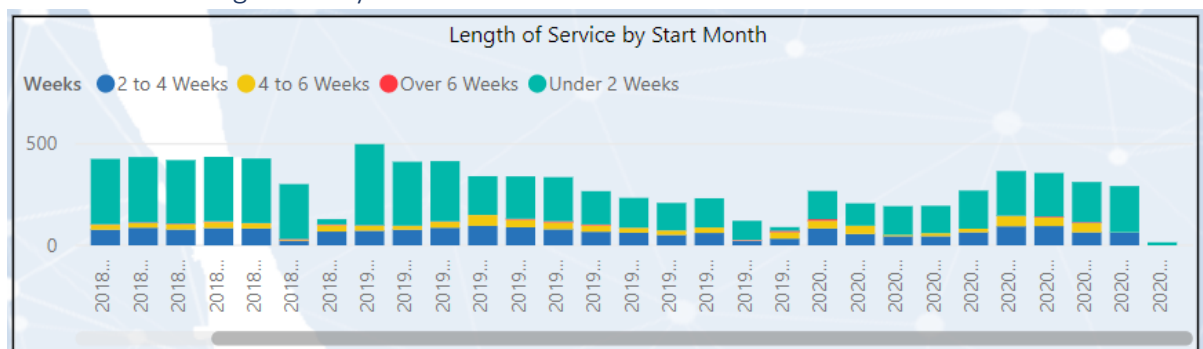
Reablement – Client no.s:



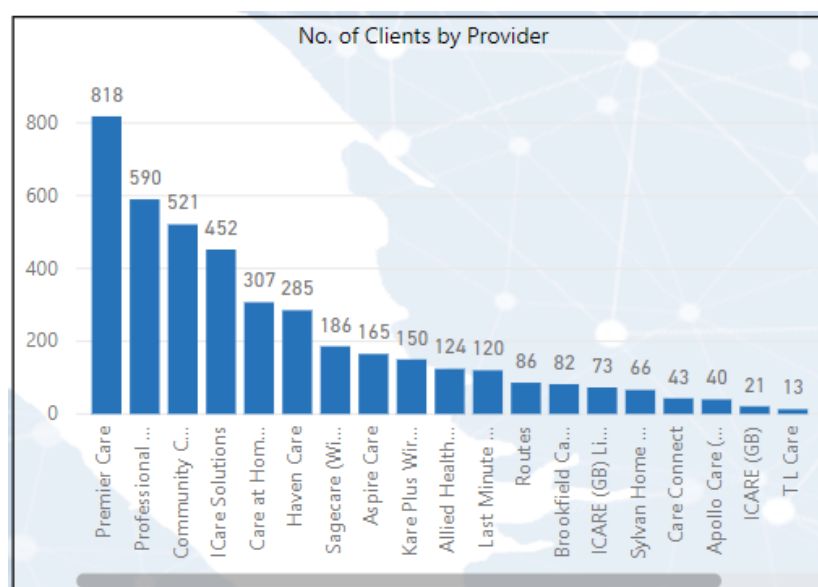
Reablement – end reasons of care packages:



Reablement – length of stay:

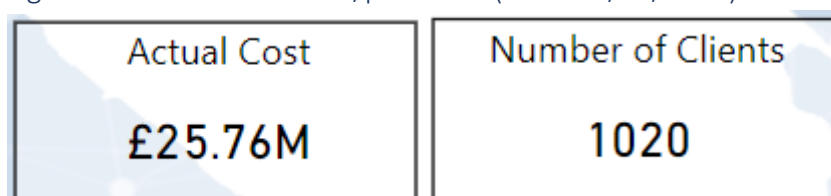


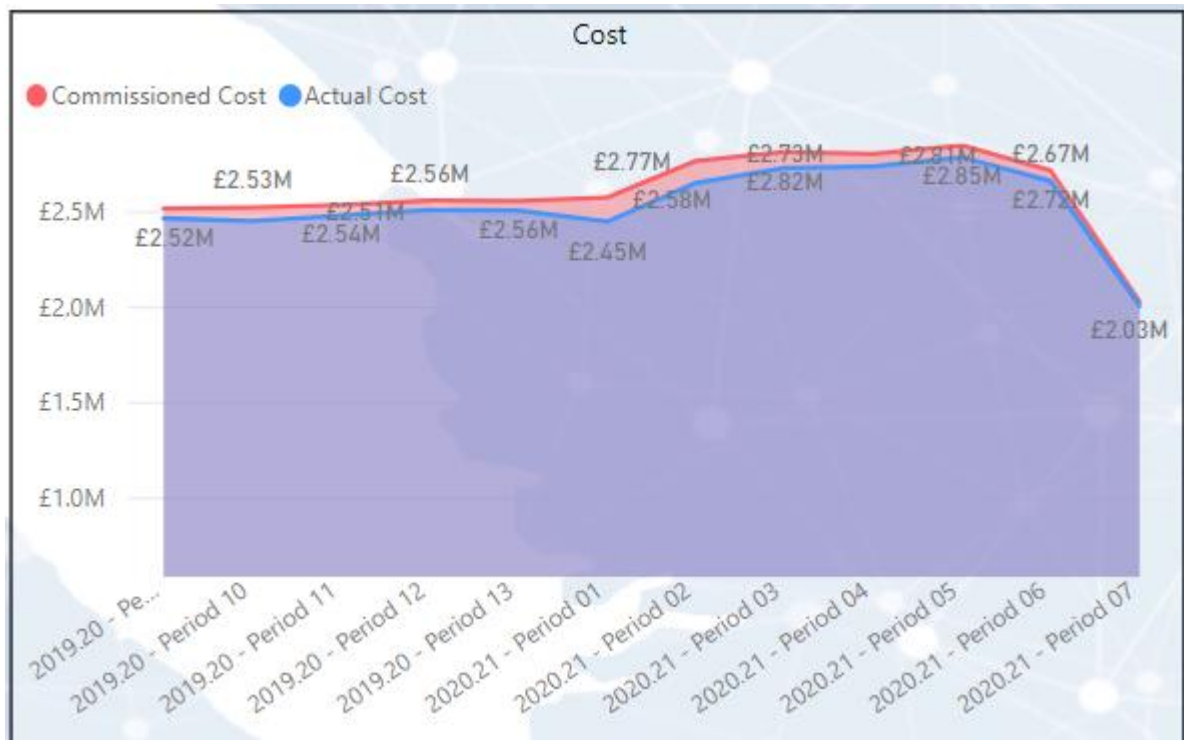
Brokerage – packages accepted by client numbers and providers (Since 10/06/2019):



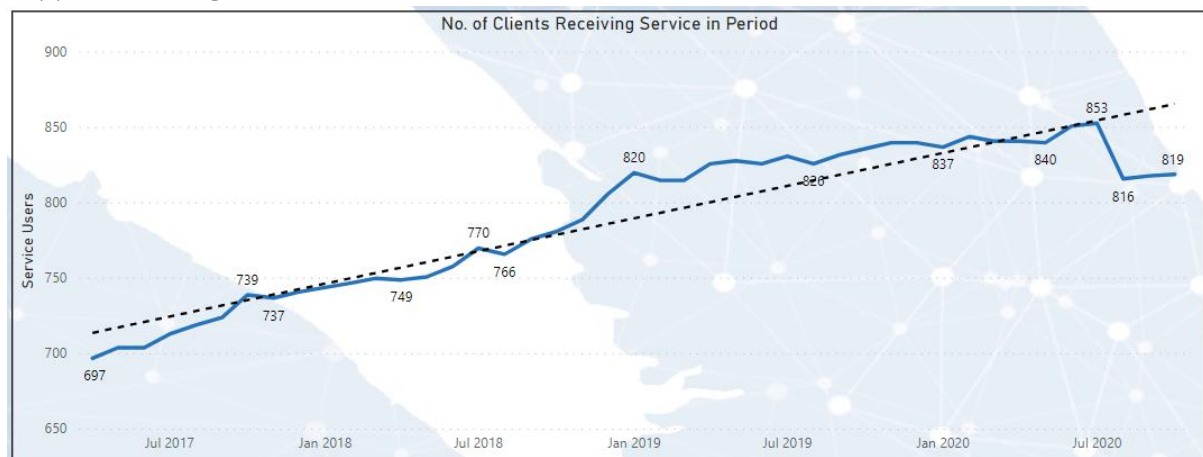
Care Market – Specialist

Supported Living – cost and no. of clients/providers (since 25/03/2019):





Supported Living - no. of clients since 01/04/17:



Supported Living – Client locations:

| Ward | No of Clients | Percentage |
|----------------------------------|---------------|------------|
| Bebington | 24 | 2.3% |
| Bidston and St James | 57 | 5.5% |
| Birkenhead and Tranmere | 104 | 10.1% |
| Bromborough | 60 | 5.8% |
| Clatterbridge | 15 | 1.5% |
| Claughton | 113 | 11.0% |
| Eastham | 16 | 1.6% |
| Greasby Frankby and Irby | 8 | 0.8% |
| Heswall | 25 | 2.4% |
| Hoylake and Meols | 21 | 2.0% |
| Leasowe and Moreton East | 36 | 3.5% |
| Liscard | 52 | 5.0% |
| Moreton West and Saughall Massie | 48 | 4.7% |
| New Brighton | 104 | 10.1% |
| Oxton | 89 | 8.6% |
| Pensby and Thingwall | 16 | 1.6% |
| Prenton | 39 | 3.8% |
| Rock Ferry | 89 | 8.6% |
| Seacombe | 34 | 3.3% |
| Upton | 10 | 1.0% |
| Wallasey | 11 | 1.1% |
| West Kirby and Thurstaston | 9 | 0.9% |
| Out of Area | 51 | 4.9% |

Wirral Community Foundation Trust

Key Measures - monitored monthly:

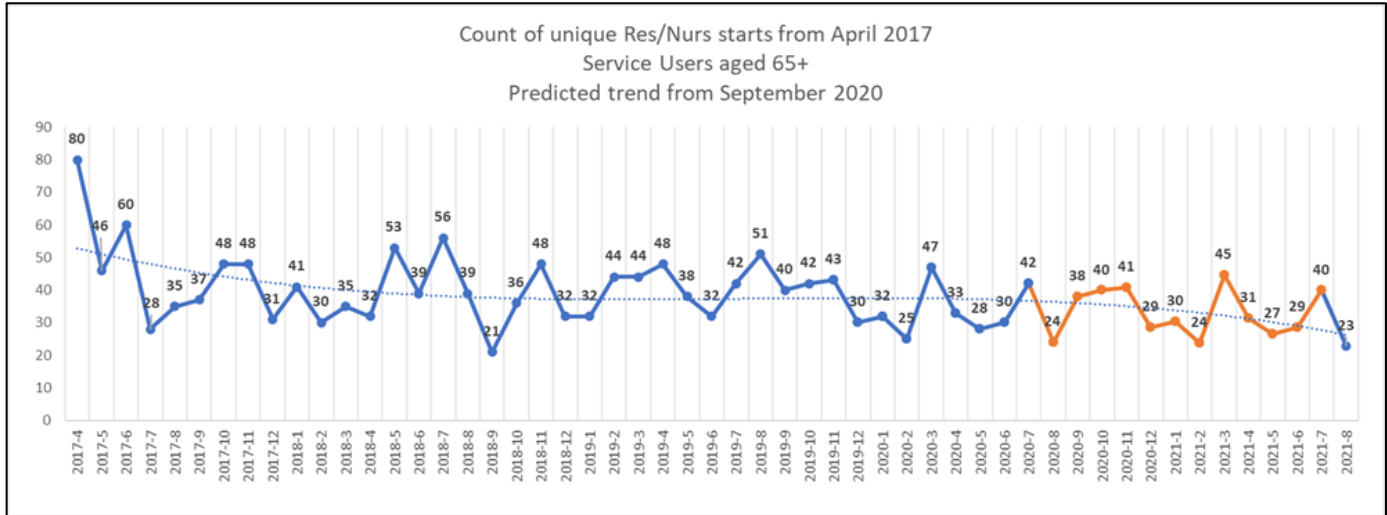
| ID | KPI Description | Green | Amber | Red | Target | Monthly Trend | | | | | | | | | | | | | YTD | Narrative |
|-------|--|-------|---------------|------|--------|---------------|------|------|-------|--------|-----|-----|-----|-----|-----|-----|-----|-------|-----|-----------|
| | | | | | | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| KPI 1 | % of initial contacts through to completion of assessment within 28 days | >=80% | <80% >=70% | <70% | 80% | 87% | 91% | 92% | 92% | 90% | | | | | | | | 90% | | |
| KPI 2 | % of safeguarding concerns (Contacts) completed within 5 Days (exc. EDT) | >=99% | <99% >=95% | <95% | 99% | 99.5% | 100% | 100% | 99.6% | 100.0% | | | | | | | | 99.8% | | |
| KPI 3 | % of safeguarding enquiries concluded within 28 days | >=80% | <80% >=60% | <60% | 80% | 52% | 62% | 77% | 72% | 64% | | | | | | | | 66% | | |
| KPI 4 | % of individuals who have had an annual review completed | >=70% | <70% >=60% | <60% | 70% | 68% | 72% | 71% | 67% | 68% | | | | | | | | 68% | | |
| KPI 5 | % of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services) | >=65% | <65% >=50% | <50% | 65% | 66% | 73% | 67% | 74% | 72% | | | | | | | | 71% | | |
| KPI 6 | % of adults with a learning disability who live in their own home or with their family | >=88% | <88% >=70% | <70% | 88% | 94% | 94% | 94% | 94% | 94% | | | | | | | | 94% | | |
| KPI 7 | % of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services | >=83% | <83% >=81% | <81% | 83% | 84% | 83% | 83% | 94% | 87% | | | | | | | | 86% | | |

Better Care Fund

Delayed Transfer of Care - 2.67% maximum:

DTOC Data collection suspended since March 2020 due to the ongoing Coronavirus crisis.

Residential/Nursing -5% reduction:



Forecast trend based on a targeted 5% reduction vs same month in preceding year.

Reablement (91 days), with trend to Aug 2020:

