



**Adult Social Care and Public Health Committee**  
**Performance Report**  
**28/01/2021**

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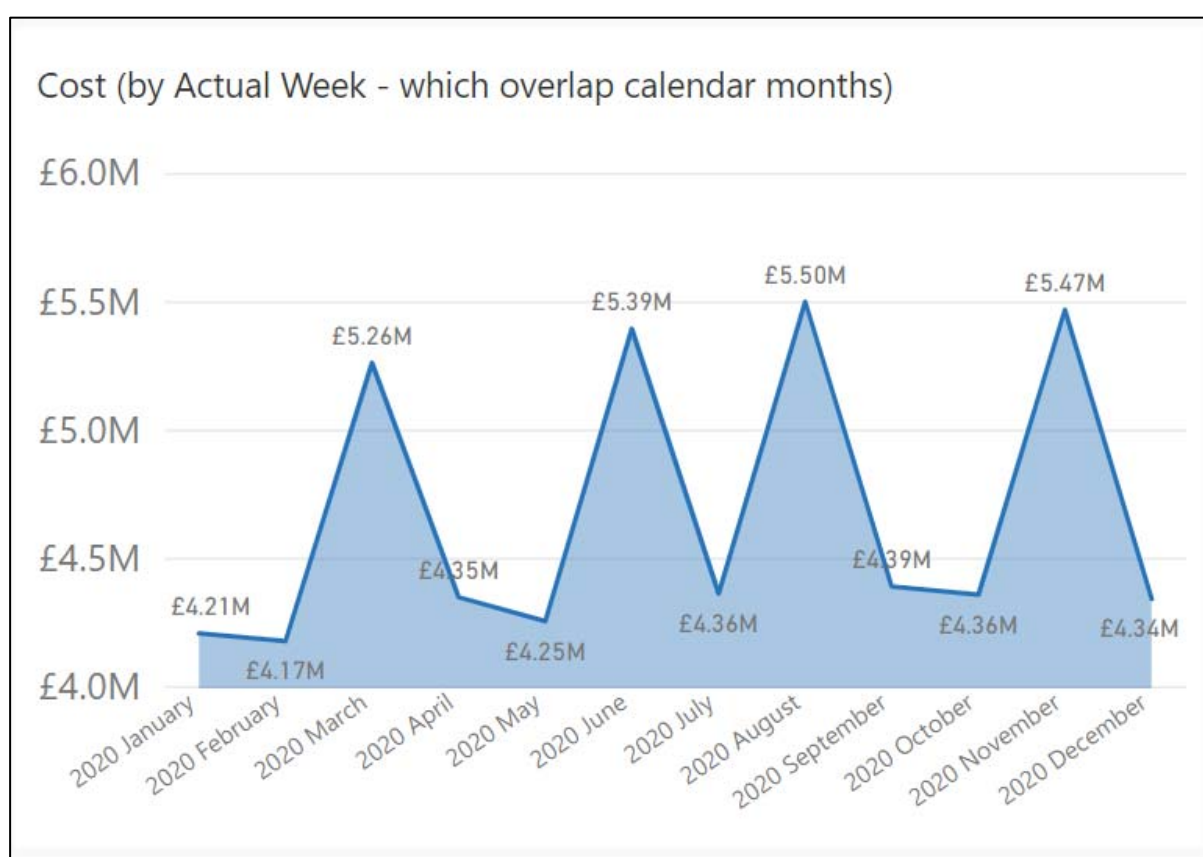
## 1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

## 2.0 Care Market – Homes

### 2.1 Residential and Nursing Care - Cost and Numbers of People

The actual cost for Residential and Nursing Care over the last 12 months.

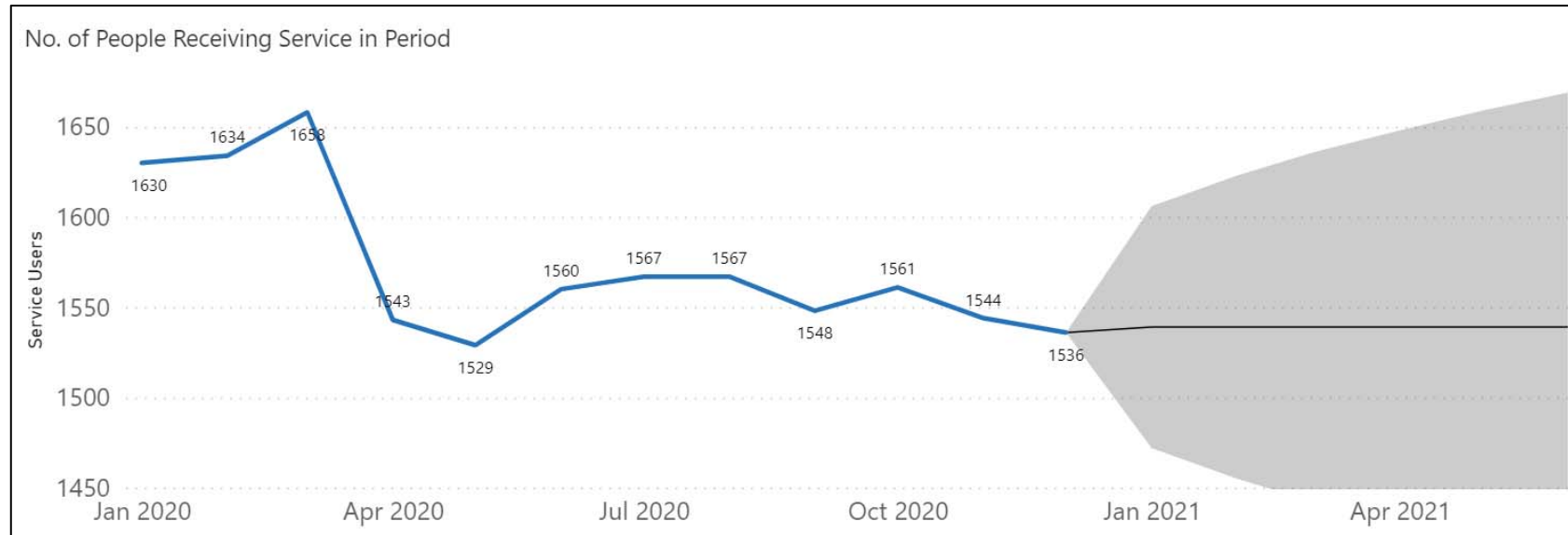


## Cost (by Actual Week - which overlap calendar months)

Year	ActualCost
<b>2020</b>	<b>£56,037,399.99</b>
January	£4,205,290.12
February	£4,174,434.61
March	£5,259,050.01
April	£4,346,392.70
May	£4,252,553.92
June	£5,392,079.86
July	£4,359,896.51
August	£5,497,454.39
September	£4,388,763.49
October	£4,355,795.51
November	£5,466,022.78
December	£4,339,666.09
<b>Total</b>	<b>£56,037,399.99</b>

The total number of people receiving residential care (that were billed) in the last 12 months.

## 2.2 Residential and Nursing Care Over Time

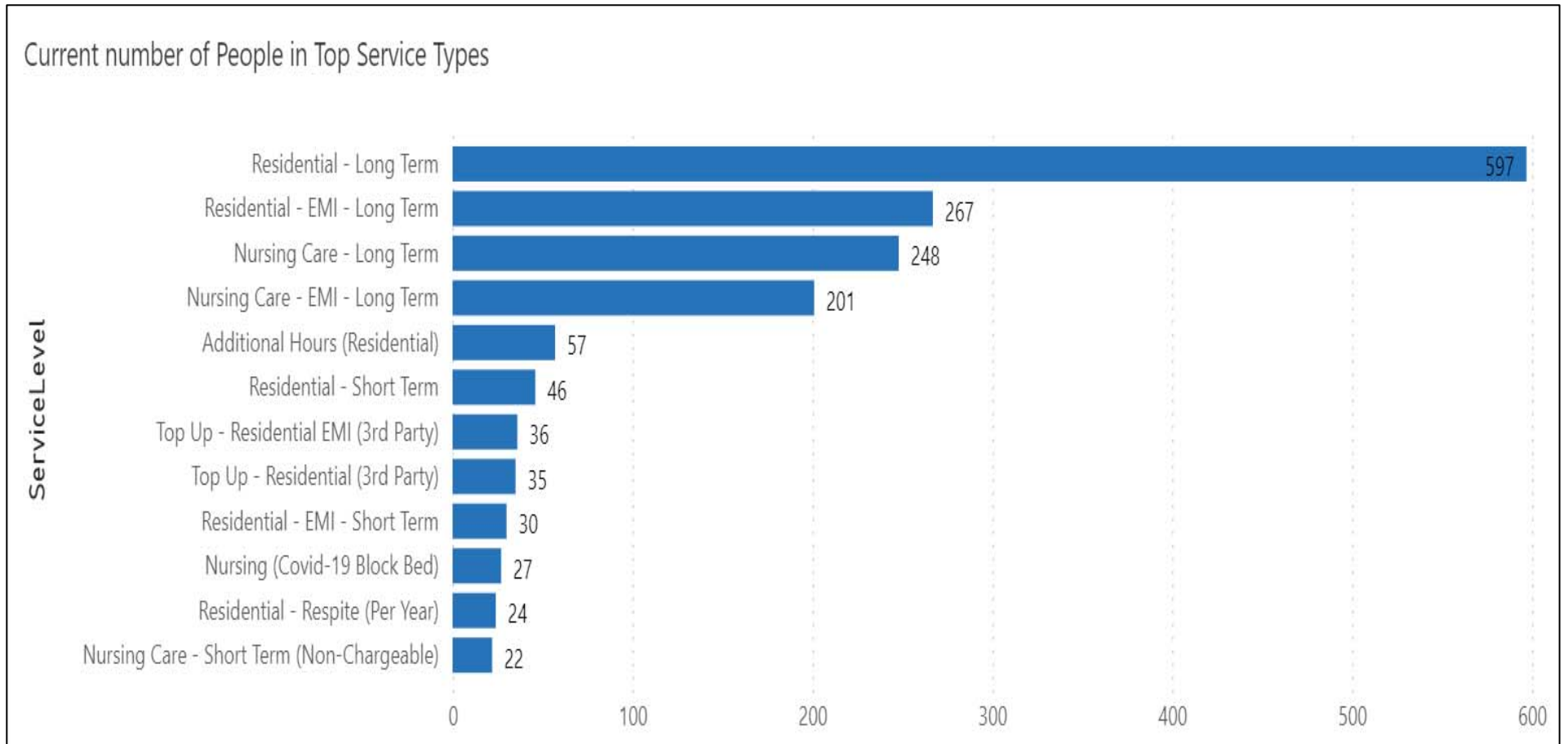


No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020	1630	1634	1658	1543	1529	1560	1567	1567	1548	1561	1544	1536	<b>1536</b>
<b>Total</b>	<b>1630</b>	<b>1634</b>	<b>1658</b>	<b>1543</b>	<b>1529</b>	<b>1560</b>	<b>1567</b>	<b>1567</b>	<b>1548</b>	<b>1561</b>	<b>1544</b>	<b>1536</b>	<b>1536</b>

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months. The line chart also shows a forecast in grey.

### 2.3 Residential and Nursing – Current People by Service Type

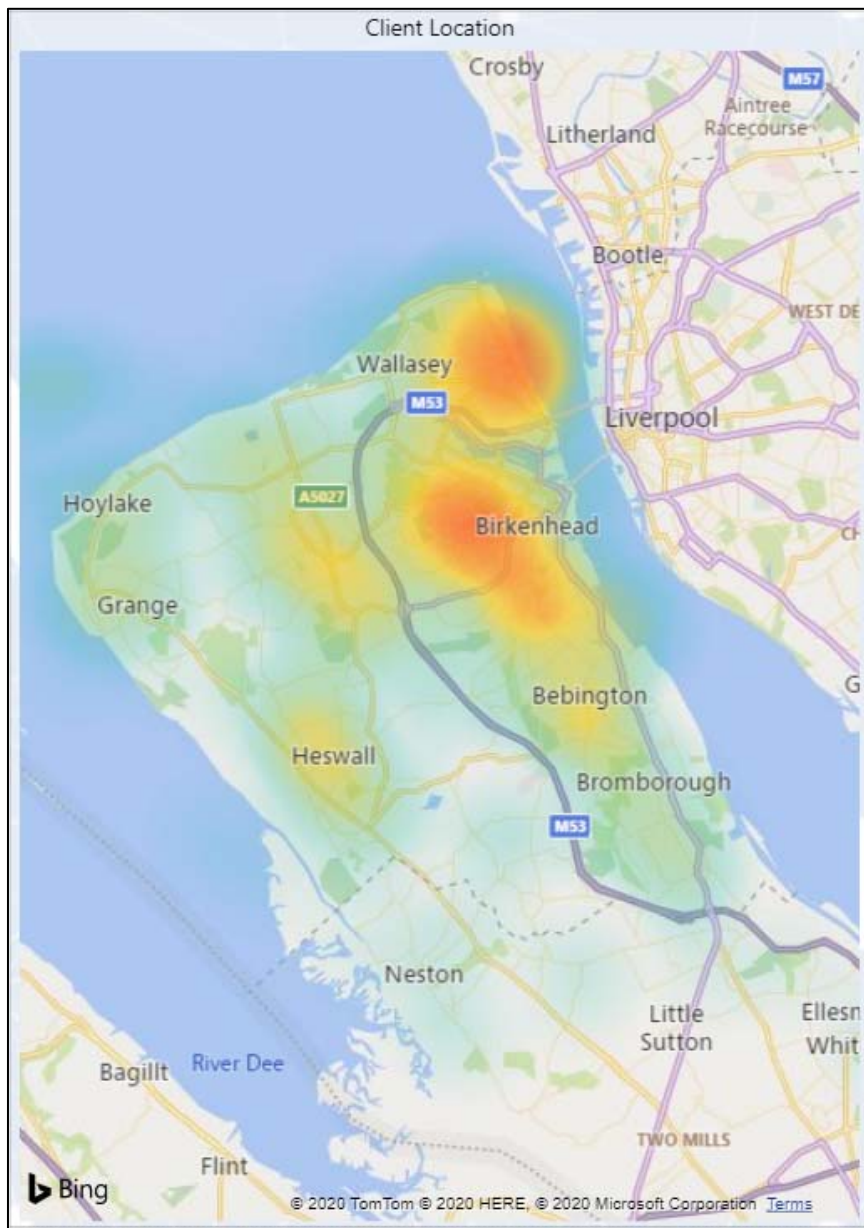


ServiceLevel	No. of People
Residential - Long Term	597
Residential - EMI - Long Term	267
Nursing Care - Long Term	248
Nursing Care - EMI - Long Term	201
Additional Hours (Residential)	57
Residential - Short Term	46
Top Up - Residential EMI (3rd Party)	36
Top Up - Residential (3rd Party)	35
Residential - EMI - Short Term	30
Nursing (Covid-19 Block Bed)	27
Residential - Respite (Per Year)	24
Nursing Care - Short Term (Non-Chargeable)	22
Top Up - Residential (1st Party)	22
<b>Total</b>	<b>1460</b>

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

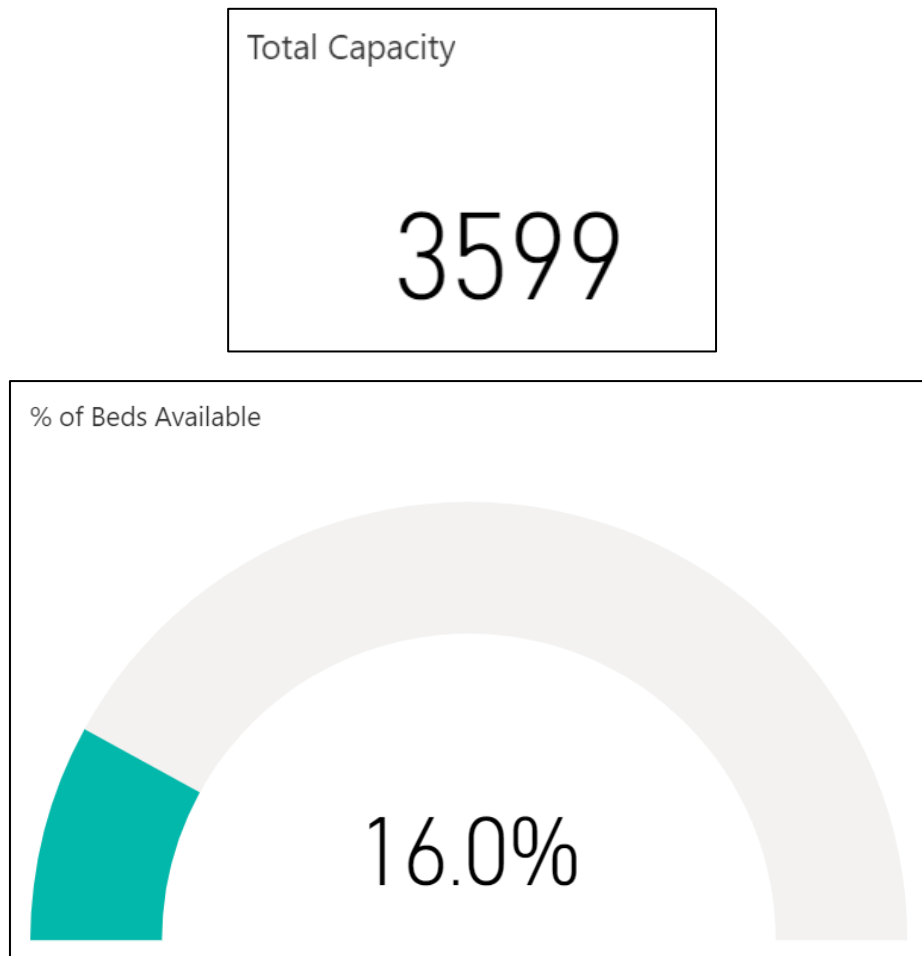


## 2.3 Residential and Nursing – People Location



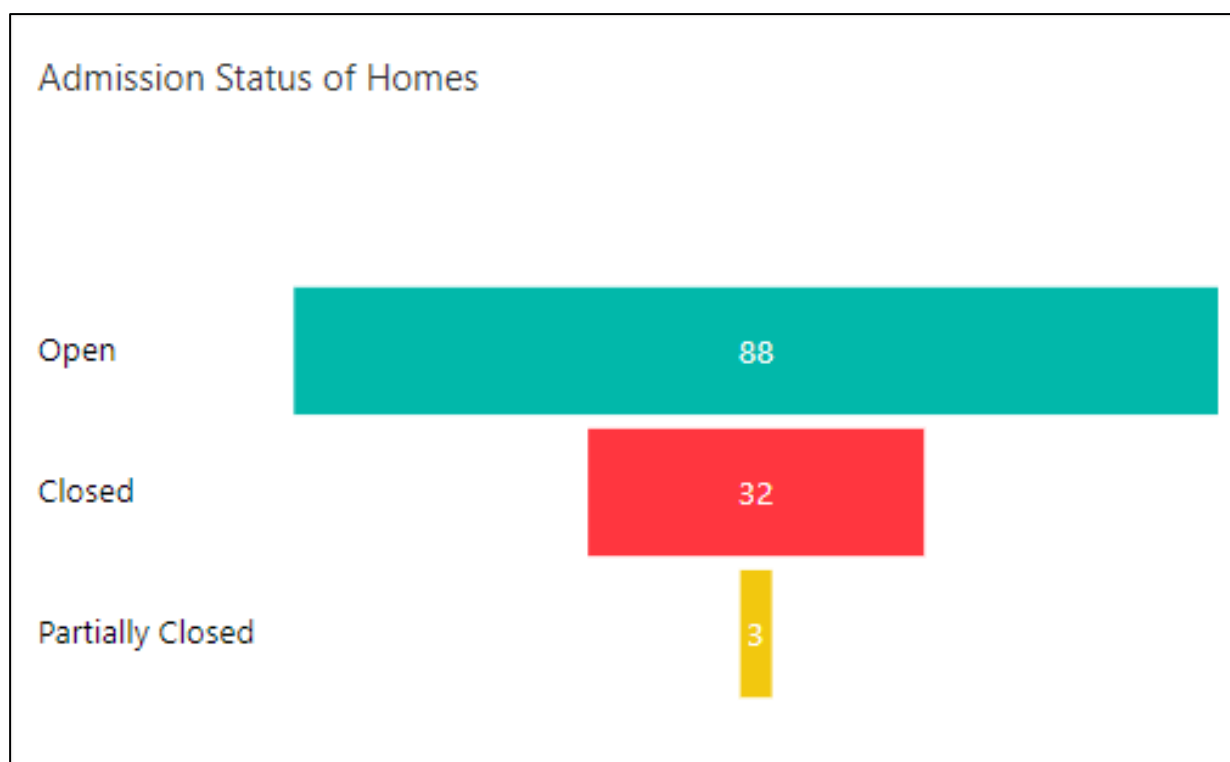
The heat map shows the care home locations.

## 2.4 Care Homes – Current Vacancy Rate



Data Source: NHS Capacity Tracker

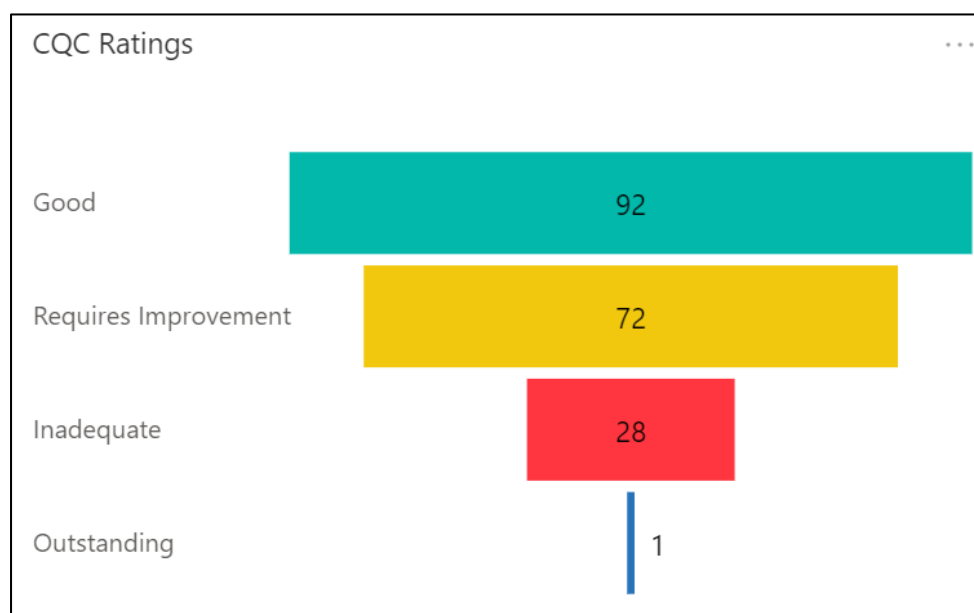
There is a capacity of 3599 places in care homes with a current vacancy rate as at 18/01/21 is 16%.



Data Source: NHS Capacity Tracker

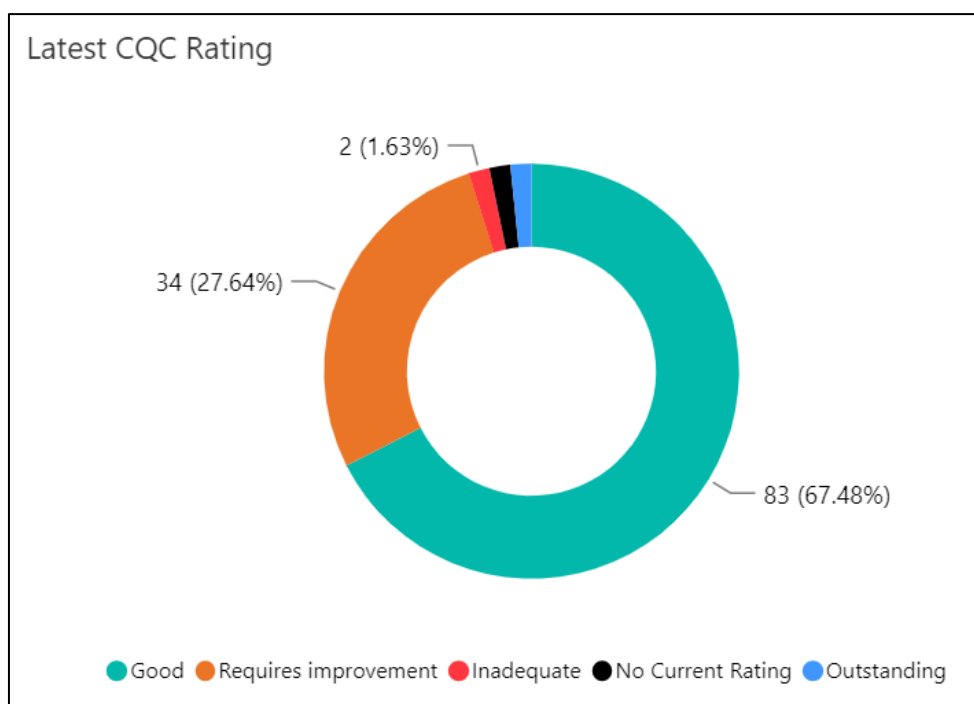
As at 18/01/21 there are currently 30 homes closed due to Covid19.

## 2.5 Care Homes – Care Quality Commission Inspection Ratings



Total number of inspections carried out since 05/01/2017 with rating information.

(Please note: homes may be inspected multiple times).

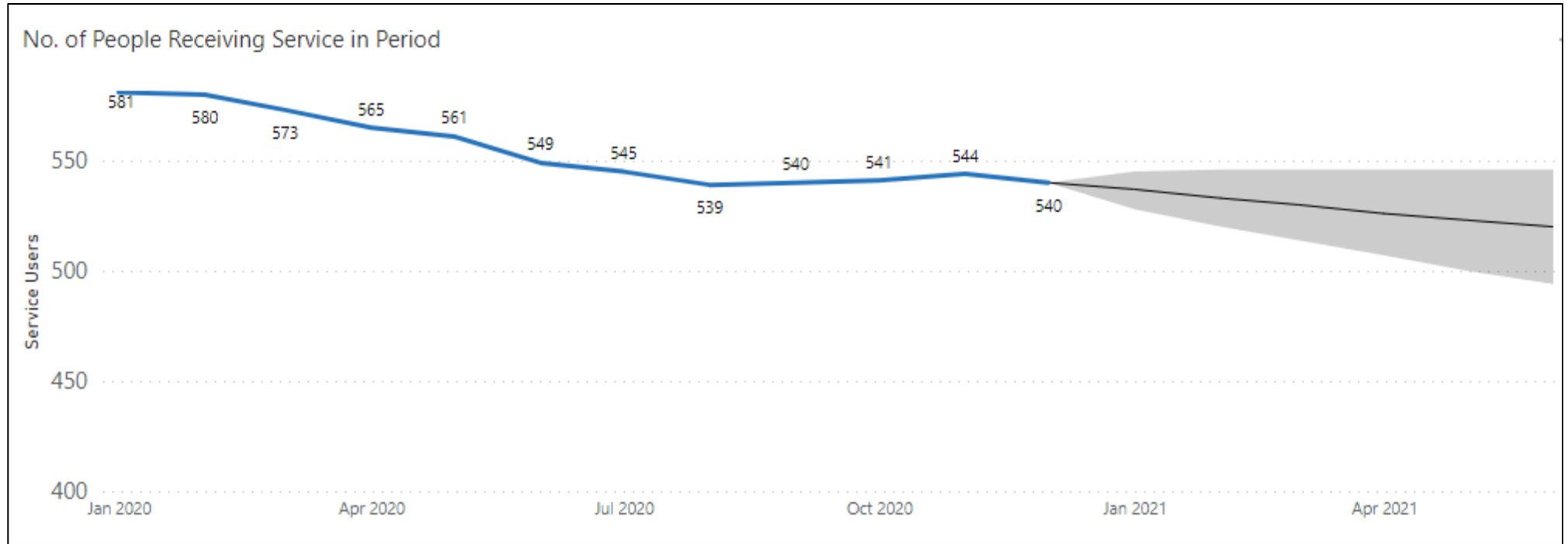


This is the current rating of the care homes based on their last CQC inspection.

The number of long-term care home placements continues to be at a reduced level, which is consistent with the intention to support people in their own homes wherever possible. Vacancy rates have continued to be higher than usual during the Covid-19 pandemic, with a high number of care homes closed to new admissions for infection control purposes. The Quality Improvement Team continue to work with care homes to reduce the number of homes with a rating of Inadequate or Requires Improvement.

### 3.0 Direct payments

#### 3.1 Direct Payments – Number of People Receiving a Service



No of People Receiving Service in Period													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020	581	580	573	565	561	549	545	539	540	541	544	540	540
<b>Total</b>	<b>581</b>	<b>580</b>	<b>573</b>	<b>565</b>	<b>561</b>	<b>549</b>	<b>545</b>	<b>539</b>	<b>540</b>	<b>541</b>	<b>544</b>	<b>540</b>	<b>540</b>

Data Source: ContrOCC

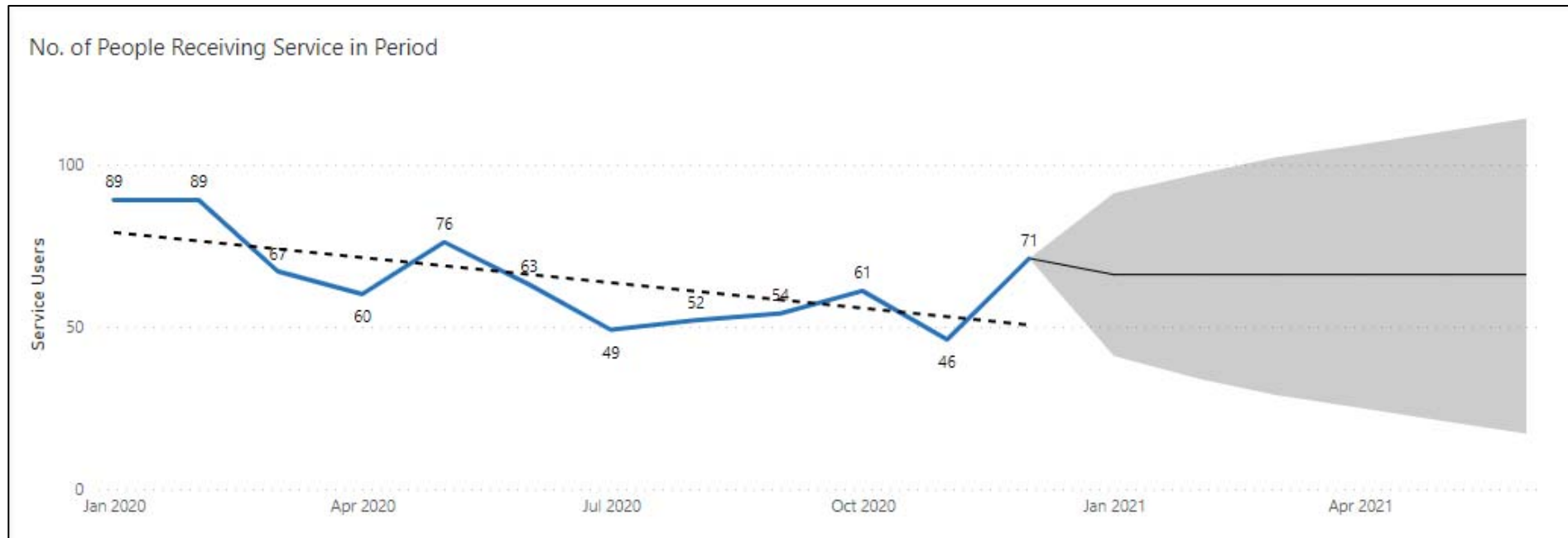
The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly. The chart also indicates a projection of possible future numbers in grey.

The current number of people receiving direct payments as at 26/01/21 is 536.

There continues to be a small reduction in the number of people who arrange their support with a Direct Payment. This appears to be related to the Covid-19 pandemic. Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card.

#### 4.0 Care Market – Block Commitments:

##### 4.1 Transfer to Assessment – Number of People



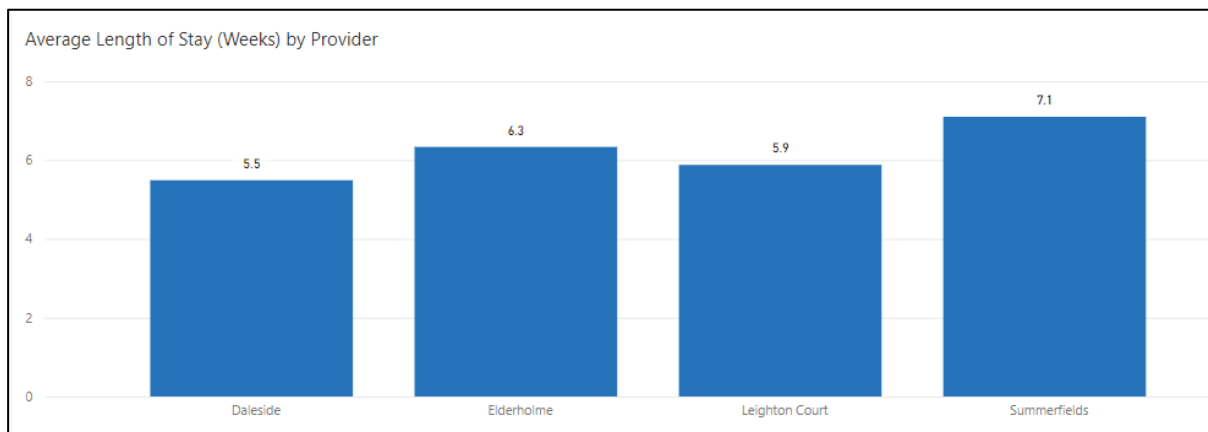
No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020	89	89	67	60	76	63	49	52	54	61	46	71	71
Total	89	89	67	60	76	63	49	52	54	61	46	71	71

Data Source: ContrOCC

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

## 4.2 Transfer to Assessment – Average Length of Stay



### Average Length of Stay (Weeks) by Provider

Provider	Average of LOS in Weeks
Daleside	5.49
Elderholme	6.33
Leighton Court	5.88
Summerfields	7.10
Total	5.92

Data Source: Liquid Logic

The average length of stay is shown since April 2018.



### 4.3 Transfer to Assessment – Vacancy Rate

Table 1 - Actual Bed Days									
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Nursing (Covid-19 Block Bed)	967	1003	790	1008	1193	1264	941	1127	580
Nursing EMI (Covid-19 Block Bed)	94	121	1008	102	70	73	4	0	31
Residential (Covid-19 Block Bed)	232	244	223	275	358	290	29	0	28
Residential EMI (Covid-19 Block Bed)	550	424	336	273	230	179	377	408	300
Transfer to Assess	1913	2043	2200	1596	1619	1677	1730	1602	1517
Grand Total	3756	3835	3657	3254	3470	3483	3081	3137	2456

Table 2 - Commissioned Bed Days									
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Nursing (Covid-19 Block Bed)	1680	1736	1680	1736	1736	1674	1550	1500	1562
Nursing EMI (Covid-19 Block Bed)	144	186	180	186	186	174	0	0	62
Residential (Covid-19 Block Bed)	913	1129	1110	1147	1147	886	180	0	31
Residential EMI (Covid-19 Block Bed)	630	651	630	651	651	630	651	630	461
Transfer to Assess	2831	2976	2880	2976	2917	1650	2914	2820	2914
Grand Total	6198	6678	6480	6696	6637	5014	5295	4950	5030

Table 3 - % Occupancy									
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Grand Total	61%	57%	56%	49%	52%	56%	58%	63%	49%

Data Source: WCFT

The above table shows the difference between the number of bed days commissioned compared to the actual bed days used.

Occupancy levels have been affected by temporary closures to new admissions, for infection control purposes. Additional services have been commissioned to respond to the level of need.

#### 4.4 Short Breaks – Number and Occupancy Levels

##### Days Occupied in Week, Number of people

BY YEAR, MONTH

Year ▲	Number of people	Days Occupied in Week
<input type="checkbox"/> <b>2020</b>	<b>357</b>	<b>1,765.00</b>
April	21	128.00
May	18	116.00
June	33	179.00
July	36	189.00
August	54	256.00
September	61	306.00
October	57	279.00
November	39	163.00
December	38	149.00
<b>Total</b>	<b>357</b>	<b>1,765.00</b>

#### Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
06 April 2020	29%	Tree Vale Limited Acorn House
13 April 2020	50%	Tree Vale Limited Acorn House
20 April 2020	50%	Tree Vale Limited Acorn House
27 April 2020	50%	Tree Vale Limited Acorn House
04 May 2020	50%	Tree Vale Limited Acorn House
11 May 2020	50%	Tree Vale Limited Acorn House
18 May 2020	71%	Tree Vale Limited Acorn House
25 May 2020	100%	Tree Vale Limited Acorn House
01 June 2020	100%	Tree Vale Limited Acorn House
08 June 2020	93%	Tree Vale Limited Acorn House
15 June 2020	100%	Tree Vale Limited Acorn House
22 June 2020	100%	Tree Vale Limited Acorn House
29 June 2020	57%	Tree Vale Limited Acorn House
06 July 2020	29%	Tree Vale Limited Acorn House
13 July 2020	7%	Tree Vale Limited Acorn House
20 July 2020	93%	Tree Vale Limited Acorn House
27 July 2020	57%	Tree Vale Limited Acorn House
03 August 2020	57%	Tree Vale Limited Acorn House
10 August 2020	57%	Tree Vale Limited Acorn House
17 August 2020	50%	Tree Vale Limited Acorn House
24 August 2020	100%	Tree Vale Limited Acorn House
31 August 2020	100%	Tree Vale Limited Acorn House
07 September 2020	100%	Tree Vale Limited Acorn House
14 September 2020	71%	Tree Vale Limited Acorn House
21 September 2020	57%	Tree Vale Limited Acorn House
28 September 2020	100%	Tree Vale Limited Acorn House
05 October 2020	50%	Tree Vale Limited Acorn House
12 October 2020	50%	Tree Vale Limited Acorn House
19 October 2020	64%	Tree Vale Limited Acorn House
26 October 2020	50%	Tree Vale Limited Acorn House
02 November 2020	71%	Tree Vale Limited Acorn House
09 November 2020	50%	Tree Vale Limited Acorn House
16 November 2020	50%	Tree Vale Limited Acorn House
23 November 2020	50%	Tree Vale Limited Acorn House
30 November 2020	29%	Tree Vale Limited Acorn House
07 December 2020	7%	Tree Vale Limited Acorn House

Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

## 5.0 Care Market – Domiciliary Care and Reablement

### 5.1 Domiciliary Care - Cost and Hours

Actual Cost	Average Weekly Actuals Cost	Number of Calls
£27.02M	£281.50K	2.85M

Number of Hours Delivered	Average No. of Weekly Hour...
1.57M	16.36K

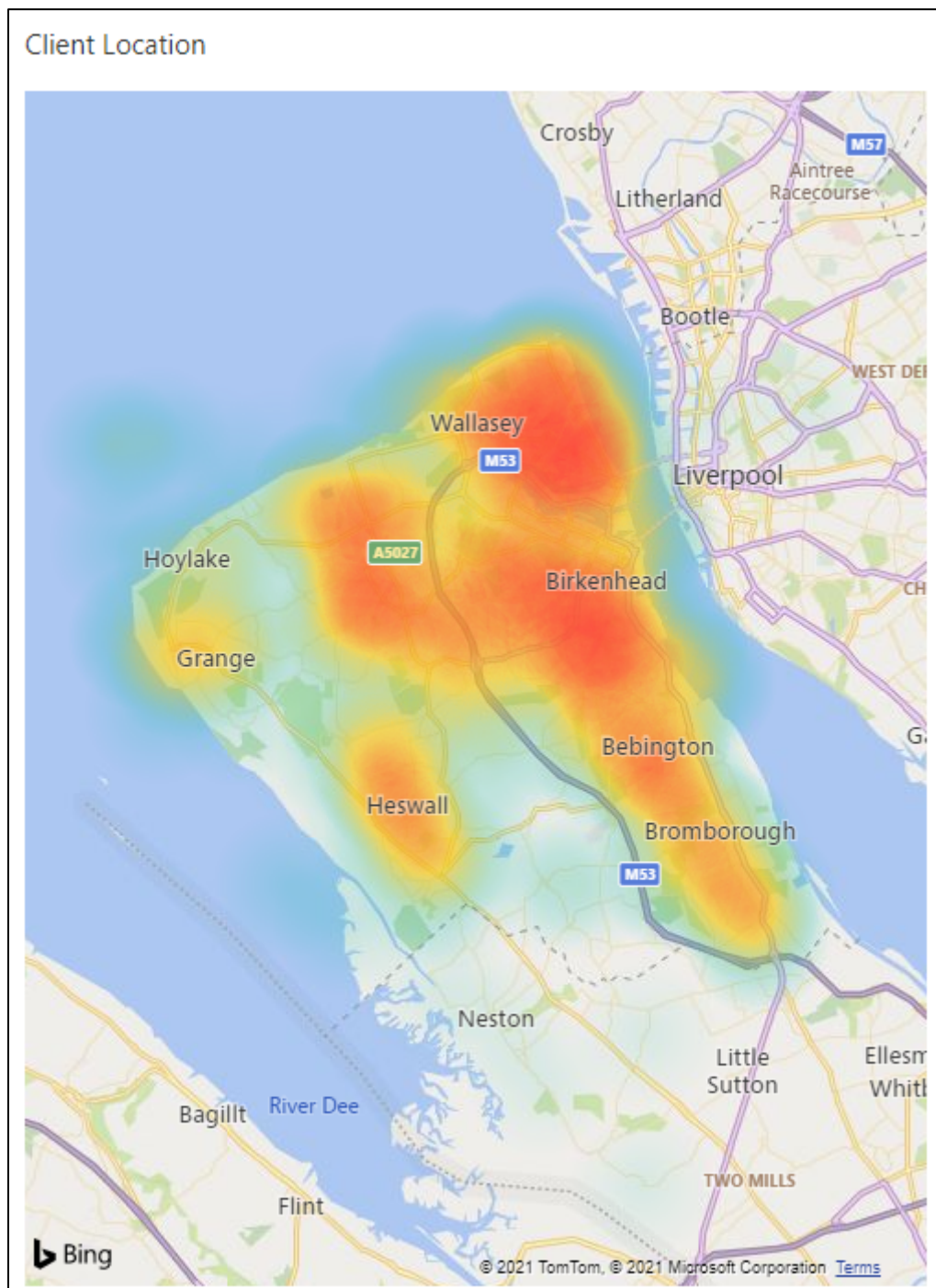
#### Actual Cost (with Average Line) Vs Commissioned Cost

Year	Count of SSRef	Hours Delivered	Hours Commissioned	Actual Cost	Commissioned Cost
<b>2019</b>	<b>3434</b>	<b>720,064.03</b>	<b>863,749.00</b>	<b>£12,090,840.27</b>	<b>£14,174,818.36</b>
March	1639	57,733.00	64,727.25	£936,301.80	£1,024,378.45
April	1852	86,052.88	96,054.75	£1,419,649.11	£1,577,577.75
May	1816	69,323.92	80,113.75	£1,159,941.60	£1,312,991.85
June	1838	70,019.15	80,324.75	£1,180,593.88	£1,316,966.23
July	1811	84,868.38	100,043.00	£1,434,452.06	£1,648,156.58
August	1743	66,001.78	80,510.50	£1,113,722.04	£1,325,912.04
September	1797	80,222.85	100,926.75	£1,353,871.53	£1,662,138.84
October	1772	63,628.67	79,908.50	£1,072,075.88	£1,319,241.60
November	1767	64,200.50	80,686.50	£1,091,658.97	£1,331,477.97
December	1791	78,012.90	100,453.25	£1,328,573.40	£1,655,977.04
<b>2020</b>	<b>4224</b>	<b>850,520.27</b>	<b>1,156,223.83</b>	<b>£14,933,303.47</b>	<b>£20,221,981.12</b>
January	1774	60,008.62	81,797.00	£1,015,605.52	£1,345,022.93
February	1851	73,645.43	86,175.00	£1,235,171.51	£1,400,001.26
March	1900	86,285.88	107,499.00	£1,399,953.60	£1,756,381.33
April	1808	69,543.25	85,850.25	£1,181,227.72	£1,461,182.01
May	1819	70,486.50	84,774.00	£1,282,656.41	£1,525,016.34
June	1967	69,597.70	107,590.50	£1,284,161.87	£1,945,434.56
July	1935	58,557.53	89,949.25	£1,059,724.57	£1,610,738.59
August	1994	74,087.62	114,335.75	£1,315,940.35	£2,047,909.48
September	1972	61,669.00	93,264.33	£1,094,748.09	£1,668,491.27
October	2019	66,575.67	94,624.25	£1,184,700.13	£1,691,276.71
November	2095	97,603.85	117,603.75	£1,775,614.81	£2,108,535.14
December	1922	62,459.22	92,760.75	£1,103,798.88	£1,661,991.49
<b>Total</b>	<b>5876</b>	<b>1,570,584.30</b>	<b>2,019,972.83</b>	<b>£27,024,143.74</b>	<b>£34,396,799.47</b>

The previous table shows the number of clients receiving Domiciliary care, month by month along with the hours delivered compared to the hours commissioned and the actual cost compared to the commissioned cost. Data is shown from 04/03/2019 to 03/01/2021.

The Domiciliary Care Market continues to respond well to high levels of demand. These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.

## 5.2 Domiciliary Care – Client Location



### 5.3 Reablement – Clients, Cost and Days (since 01/04/2018):

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2018.

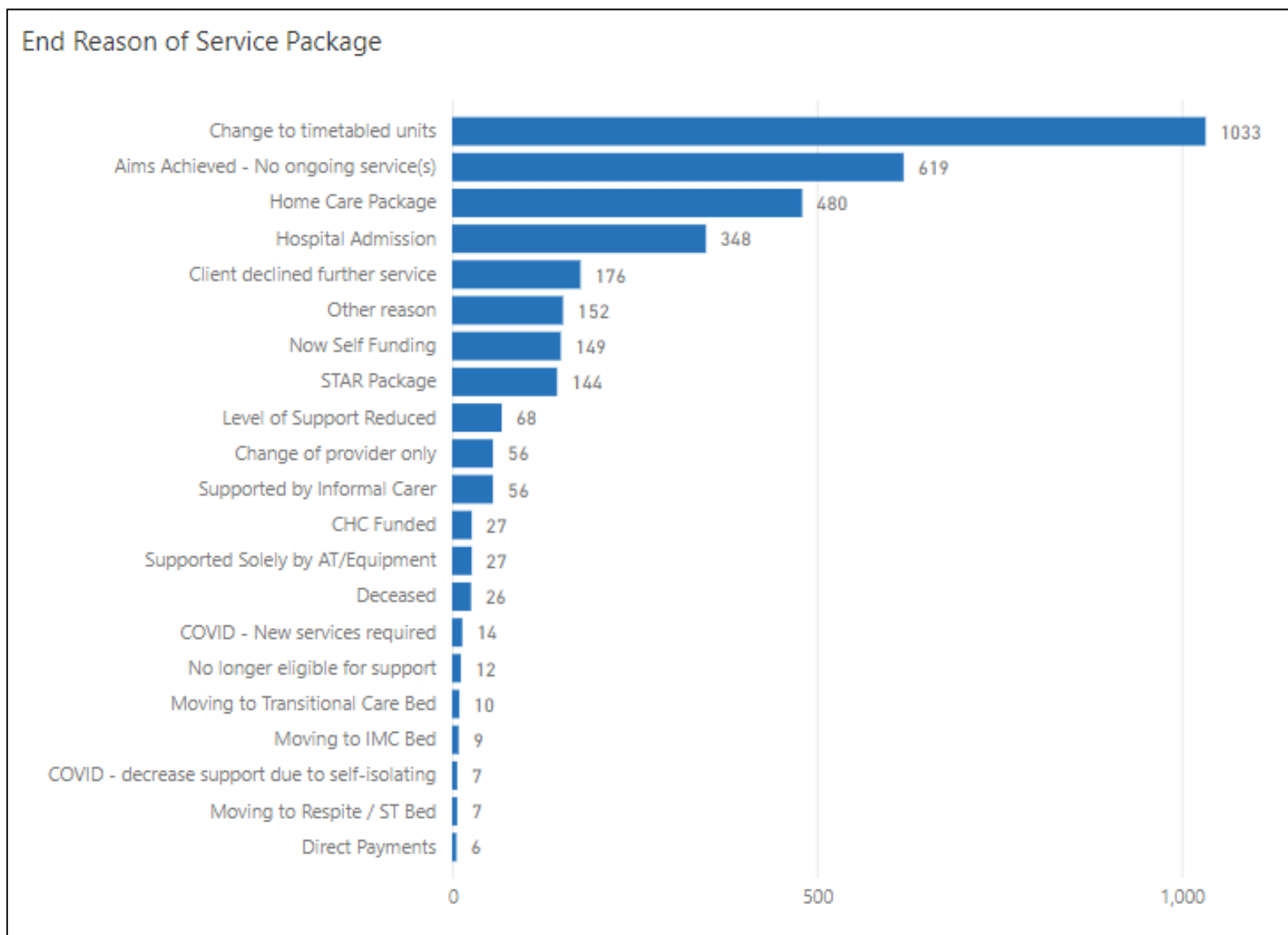
No. of Service Users	No. of Service Packages	Average Weekly Cost	Average no. of Days in Reabl...
4925	11.45K	£132.87	12.17

### 5.4 Reablement – Number of People

No. of People by Month Started													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020	154	93	96	104	110	171	151	148	138	150	155	107	1577
Total	154	93	96	104	110	171	151	148	138	150	155	107	1577

This table shows the number of clients receiving Reablement services month by month for the last 12 months.

## 5.5 Reablement – End Reasons of Care Packages





## End Reason of Service Package

Service Provision End Reason Description	Reablement End Reason
Change to timetabled units	1033
Aims Achieved - No ongoing service(s)	619
Home Care Package	480
Hospital Admission	348
Client declined further service	176
Other reason	152
Now Self Funding	149
STAR Package	144
Level of Support Reduced	68
Change of provider only	56
Supported by Informal Carer	56
CHC Funded	27
Supported Solely by AT/Equipment	27
Deceased	26
COVID - New services required	14
No longer eligible for support	12
Moving to Transitional Care Bed	10
Moving to IMC Bed	9
COVID - decrease support due to self-isolating	7
Moving to Respite / ST Bed	7
Direct Payments	6
Moving to Residential Care	6
COVID - decrease support- family/carers can support	5
Moving to Nursing Care	4
Moved to live with Family	3
Client left area	2
COVID - increase support- no family/carers support	2
Extension of Short Term Placement	2
COVID - change of provider for same service	1
COVID - pending CHC eligibility	1
<b>Total</b>	<b>3452</b>

## 5.6 Reablement – Length of Stay

### Length of Service by Start Month

Year	2 to 4 Weeks	4 to 6 Weeks	Over 6 Weeks	Under 2 Weeks	Total
<b>2020</b>	<b>838</b>	<b>404</b>	<b>26</b>	<b>2182</b>	<b>3450</b>
January	85	38	8	137	268
February	57	40		110	207
March	44	7		142	193
April	45	15		135	195
May	64	18		188	270
June	95	49	2	221	367
July	95	42	5	216	358
August	65	45	1	203	314
September	71	46	3	187	307
October	85	30	3	234	352
November	81	46	2	205	334
December	51	28	2	204	285
<b>Total</b>	<b>838</b>	<b>404</b>	<b>26</b>	<b>2182</b>	<b>3450</b>

The above table shows the number of people receiving Reablement services over the last 12 months, month on month by Length of Stay category.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The data shows an increase in provision over the last half of 2020.

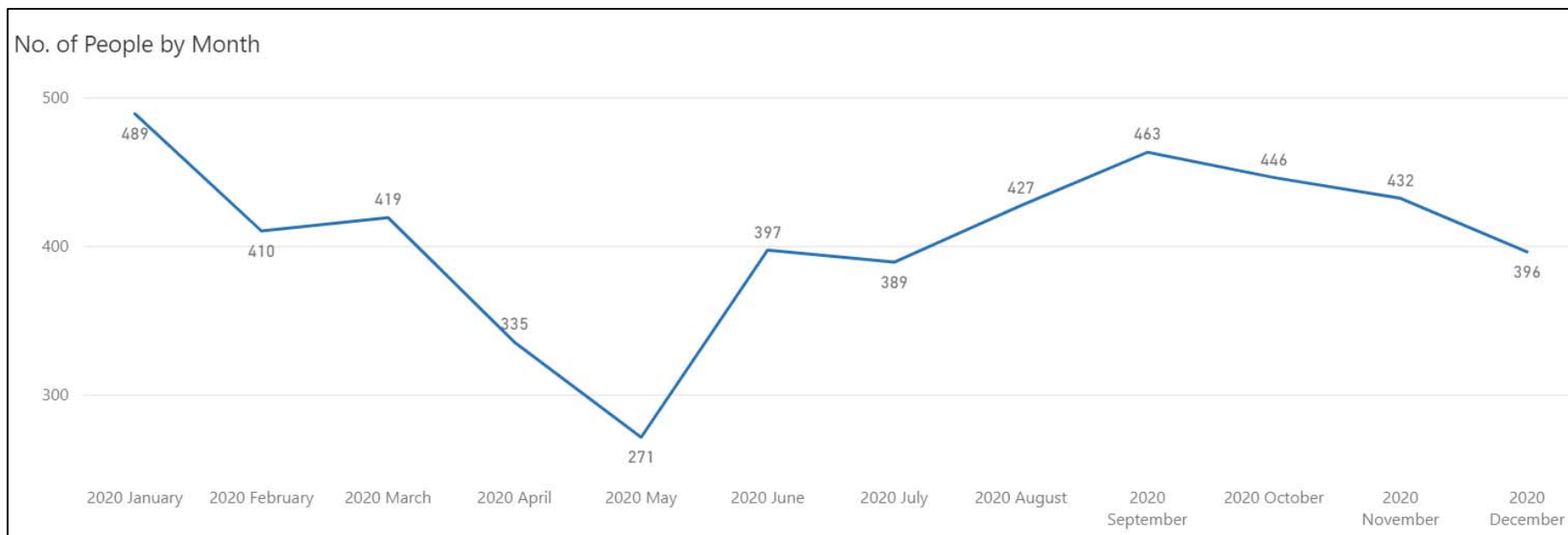
## 5.7 Brokerage – Packages by Number of People and Providers

### No. of People by Month

Year ▼	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020	489	410	419	335	271	397	389	427	463	446	432	396	<b>3415</b>
<b>Total</b>	<b>489</b>	<b>410</b>	<b>419</b>	<b>335</b>	<b>271</b>	<b>397</b>	<b>389</b>	<b>427</b>	<b>463</b>	<b>446</b>	<b>432</b>	<b>396</b>	<b>3415</b>

### Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	13
2 to 3 Weeks	4
48hrs to 1 Week	23
Less than 48hrs	25
Over 3 Weeks	8
<b>Total</b>	<b>73</b>



No. of People by Month

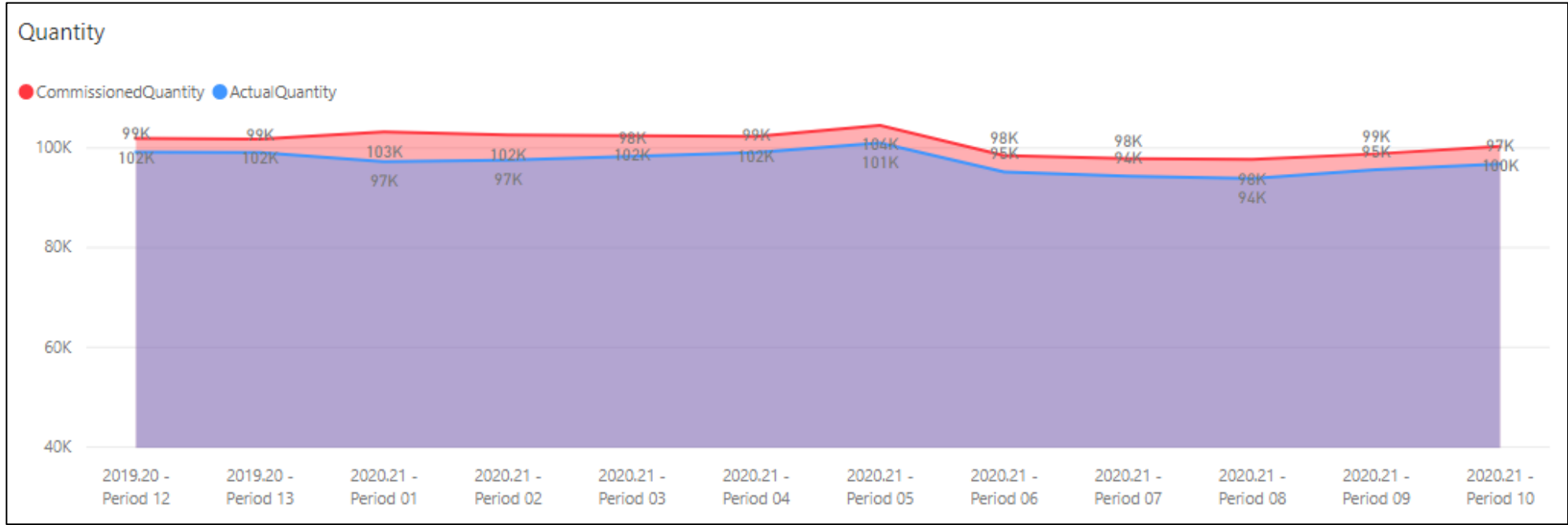
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020	489	410	419	335	271	397	389	427	463	446	432	396	3415
<b>Total</b>	<b>489</b>	<b>410</b>	<b>419</b>	<b>335</b>	<b>271</b>	<b>397</b>	<b>389</b>	<b>427</b>	<b>463</b>	<b>446</b>	<b>432</b>	<b>396</b>	<b>3415</b>

The above line chart and table show the number of people matched to home care packages month on month.

The data shows the high level of activity in the domiciliary care sector and low numbers of delays in arranging care and support. The data includes people who may be wanting to change their care provider.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost



## Commissioned v. Actual Cost

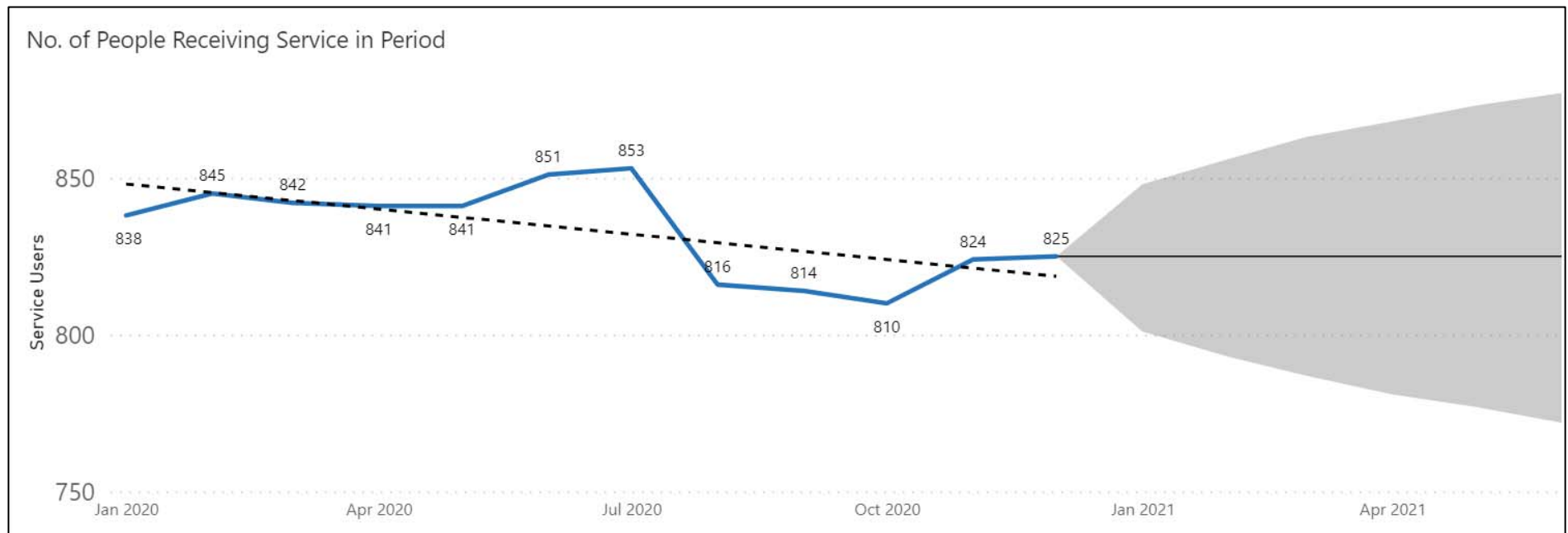
Period	CommissionedCost	ActualCost
2019.20 - Period 12	£1,788,108.68	£1,743,740.60
2019.20 - Period 13	£1,783,340.84	£1,740,161.73
2020.21 - Period 01	£1,808,224.00	£1,713,355.81
2020.21 - Period 02	£1,936,767.67	£1,849,712.54
2020.21 - Period 03	£1,978,891.19	£1,911,710.84
2020.21 - Period 04	£1,976,445.01	£1,923,118.05
2020.21 - Period 05	£2,016,744.81	£1,958,822.32
2020.21 - Period 06	£1,902,860.59	£1,845,891.44
2020.21 - Period 07	£1,892,221.02	£1,830,781.73
2020.21 - Period 08	£1,884,163.35	£1,814,972.53
2020.21 - Period 09	£1,914,706.58	£1,861,424.61
2020.21 - Period 10	£1,943,330.80	£1,884,822.56
<b>Total</b>	<b>£22,825,804.54</b>	<b>£22,078,514.76</b>

The above graph and table show the Commissioned cost against Actual costs for each 4-weekly billing period.

## 6.2 Supported Living - Number of People

No of Clients in Period

**826**



No. of People Receiving Service in Period	
Year ▲	No. of People
☐ <b>2020</b>	<b>825</b>
January	838
February	845
March	842
April	841
May	841
June	851
July	853
August	816
September	814
October	810
November	824
December	825
<b>Total</b>	<b>825</b>

The above table shows the number of people in supported living accommodation month on month.



### 6.3 Supported Living – People Locations

Ward	No of Clients	Percentage
Bebington	24	2.3%
Bidston and St James	57	5.5%
Birkenhead and Tranmere	104	10.1%
Bromborough	60	5.8%
Clatterbridge	15	1.5%
Claughton	113	11.0%
Eastham	16	1.6%
Greasby Frankby and Irby	8	0.8%
Heswall	25	2.4%
Hoylake and Meols	21	2.0%
Leasowe and Moreton East	36	3.5%
Liscard	52	5.0%
Moreton West and Saughall Massie	48	4.7%
New Brighton	104	10.1%
Oxton	89	8.6%
Pensby and Thingwall	16	1.6%
Prenton	39	3.8%
Rock Ferry	89	8.6%
Seacombe	34	3.3%
Upton	10	1.0%
Wallasey	11	1.1%
West Kirby and Thurstaston	9	0.9%
Out of Area	51	4.9%

The above table shows the number of people in supported living accommodation by Ward.

## 6.4 Supported Living – Demographics

Age Group	Female	Male	Total
Adults	385	683	1068
Older People	64	104	168
<b>Total</b>	<b>449</b>	<b>787</b>	<b>1236</b>

Adults are between 18 and 64.

Older People are aged over 65.

There has been a small reduction in the latter half of 2020 in the number of people living in Supported Independent Living, which may be due to the Covid-19 pandemic.

## 7.1 Key Measures - monitored monthly

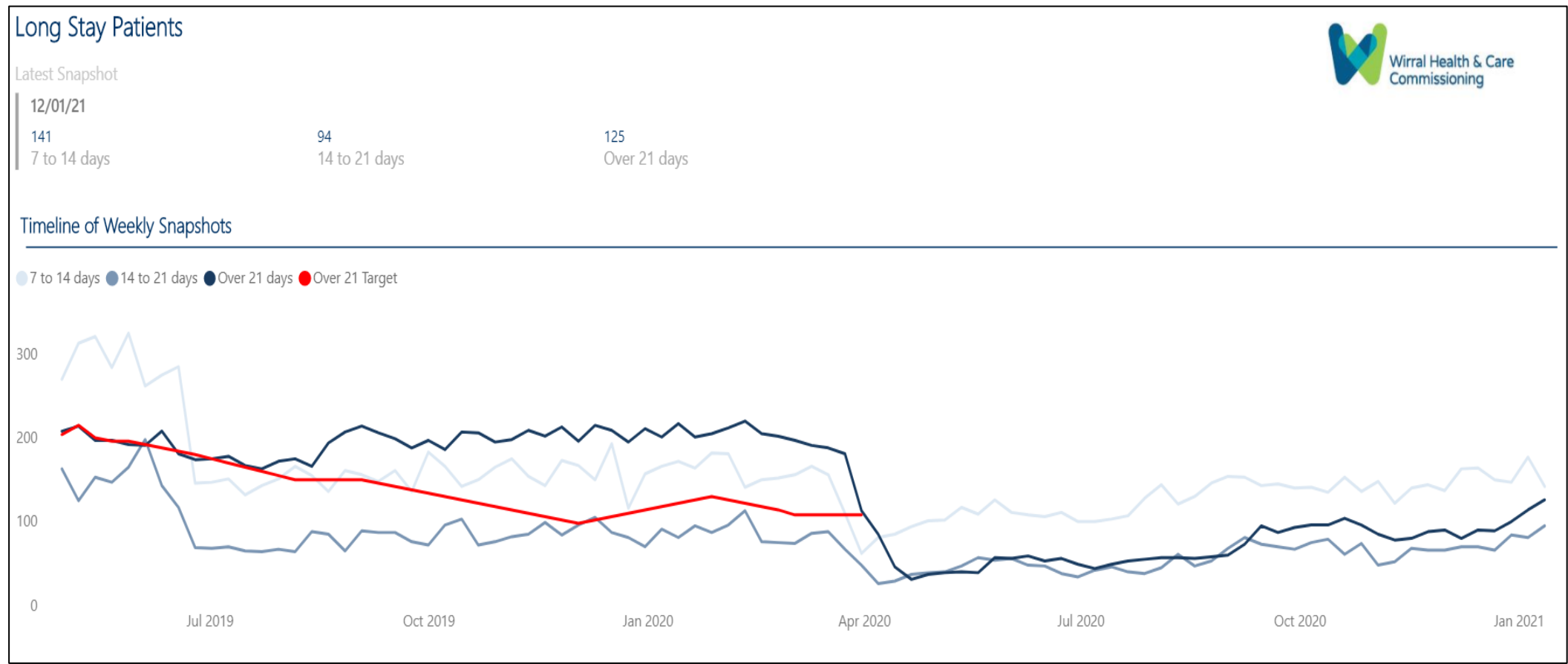
ID	KPI Description	Green	Amber	Red	Target	Monthly Trend									
						Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80%	<70%	80%	86%	92%	92%	92%	91%	91%	94%	93%	90%	91%
			>=70%												
	Total Assessments Completed within 28 Days					233	227	341	333	306	320	342	301	260	1,862
	Total Assessments Completed					270	247	372	363	338	352	364	330	290	2,037
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days (exc. EDT)	>=99%	<99%	<95%	99%	99.2%	100%	100%	99.7%	99.2%	100%	99.7%	100%	99.5%	99.7%
			>=95%												
	Total number of safeguarding concerns completed within 5 days					258	238	335	335	386	291	329	336	368	2,876
	Total number of safeguarding concerns completed					260	238	335	336	389	292	330	336	370	2,886
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80%	<60%	80%	52%	62%	77%	72%	65%	54%	60%	45%	47%	60%
			>=60%												
	Total number of safeguarding enquiries closed within 28 days					32	29	48	50	36	37	18	25	22	297
	Total number of safeguarding enquiries closed					62	47	62	69	55	69	30	56	47	497
KPI 4	% of individuals who have had an annual review completed	>=70%	<70%	<60%	70%	68%	72%	71%	67%	68%	70%	71%	68%	64%	64%
			>=60%												
	Total number of reviews forecast to be completed					4346	4571	4484	4194	4328	4450	4459	4231	3990	3,990

ID	KPI Description	Green	Amber	Red	Target	Monthly Trend									
						Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
	Total number of people in receipt of a long term service on 1st April					6381	6348	6316	6260	6365	6355	6243	6258	6243	6,243
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65%	<50%	65%	62%	70%	65%	72%	73%	74%	68%	65%	66%	68%
			>=50%												
	Total number of packages activated in advance of start date					424	489	617	676	620	683	701	649	569	5,428
	Total number of packages activated					689	700	944	939	871	925	1,024	995	866	7,953
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88%	<70%	88%	94%	94%	94%	94%	94%	94%	93%	93%	93%	94%
			>=70%												
	Total number of people aged 18-64 with a learning disability living in their own home or with their family					401	401	401	401	400	401	399	398	398	3,600
	Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year					425	425	425	426	426	428	427	427	426	3,835
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83%	<81%	83%	84%	83%	83%	94%	87%	81%	77%	79%	83%	83%
			>=81%												
	Total number of people at home 91 days post discharged from hospital into a reablement service					54	49	39	31	41	51	51	45	58	419
	Total number of people discharged from hospital into a reablement service					63	59	47	33	47	63	66	57	70	505

The performance data indicates that people are receiving responsive and timely services. There is a small reduction in the number of people receiving an annual review of their care and support needs.

8.0 Length of Stay Report

8.1 Long Stay Patients:



**This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.**

- Each of the three series decreased from 30 April 2019 to 19 January 2021, with 14 to 21 days falling the most (54%) and 7 to 14 days falling the least (36%) over that time frame.
- 7 to 14 days trended upward the most in the final period. On the other hand, 14 to 21 days trended downward the most.
- Of note, over 21 days decreased over ten consecutive periods from 11 February 2020 to 21 April 2020 (189), outpacing the overall change across the entire series.
- While Over 21 days decreased (from 11 February 2020 to 21 April 2020), 7 to 14 days and 14 to 21 days also decreased.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

**For 14 to 21 days:**

- Average 14 to 21 days was 75.41 across all 91 periods.
- Values ranged from 25 (07 April 2020) to 197 (04 June 2019).
- 14 to 21 days decreased by 54% over the course of the series and ended on a promising note, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 07 April 2020 (47%). However, the largest single decline on an absolute basis occurred in 11 June 2019 (55).
- The largest net decline was from 04 June 2019 to 07 April 2020, when 14 to 21 days improved by 172 (87%). This net decline was almost two times larger than the overall movement of the entire series.
- 14 to 21 days experienced cyclicity, repeating each cycle about every 45.5 periods. There was also a pattern of smaller cycles that repeated about every 18.2 periods.
- 14 to 21 days had a significant positive peak between 07 May 2019 (124) and 06 August 2019 (63), rising to 197 on 04 June 2019. However, 14 to 21 days had a significant dip between 30 April 2019 (162) and 04 June 2019 (197), falling to 124 on 07 May 2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 78.01 on average. 14 to 21 days was less than Over 21 days 90% of the time (lower by 61.46 on average).

**For Over 21 days:**

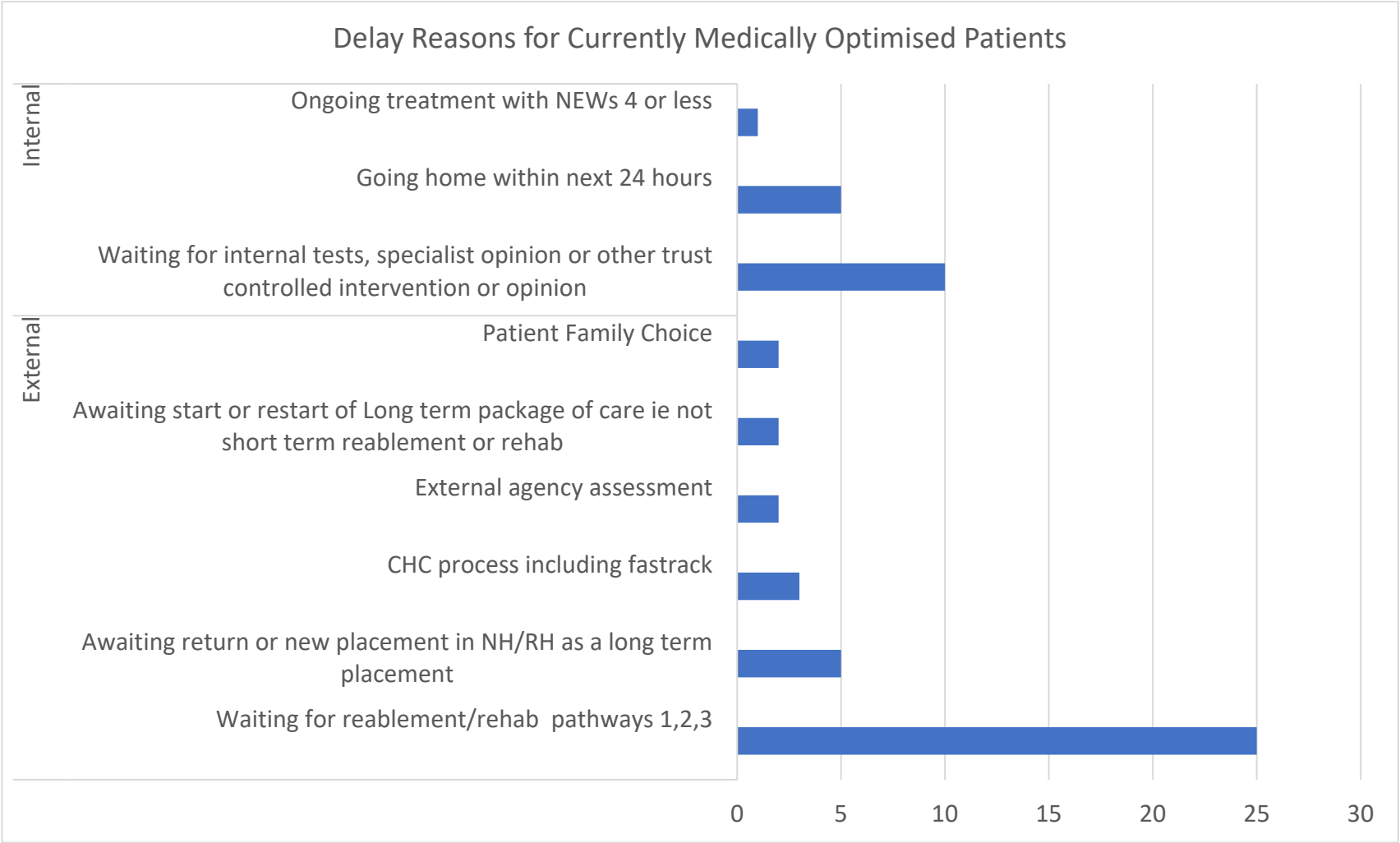
- Average Over 21 days was 136.87 across all 91 periods.
- Values ranged from 30 (21 April 2020) to 219 (11 February 2020).

- Over 21 days decreased by 46% over the course of the series and ended with a downward trend, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 14 April 2020 (46%). However, the largest single decline on an absolute basis occurred in 31 March 2020 (68).
- The largest net decline was from 11 February 2020 to 21 April 2020, when Over 21 days fell by 189 (86%). This net decline was almost two times larger than the overall movement of the entire series.
- Over 21 days experienced cyclicity, repeating each cycle about every 45.5 periods.
- Over 21 days had a significant dip between 11 February 2020 and 09 June 2020, starting at 219, falling all the way to 30 at 21 April 2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was lower than 7 to 14 days at the beginning and end, but 7 to 14 days was lower between 25 June 2019 and 14 April 2020, accounting for 46% of the series. Over 21 days was greater than 14 to 21 days 90% of the time (higher by 61.46 on average).

#### **For 7 to 14 days:**

- Average 7 to 14 days was 153.42 across all 91 periods.
- The minimum value was 61 (31 March 2020) and the maximum was 324 (28 May 2019).
- 7 to 14 days improved by 36% over the course of the series but ended on a negative note, increasing in the final period.
- The largest single decline occurred in 25 June 2019 (49%).
- The largest net improvement was from 28 May 2019 to 31 March 2020, when 7 to 14 days improved by 263 (81%). This net improvement was almost three times larger than the overall movement of the entire series.
- 7 to 14 days experienced cyclicity, repeating each cycle about every 45.5 periods. There was also a pattern of smaller cycles that repeated about every 30.33 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 78.01 on average. 7 to 14 days was higher than Over 21 days at the beginning and end, but Over 21 days was higher between 25 June 2019 and 14 April 2020, accounting for 46% of the series.

8.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)





<b>External</b>	
Waiting for reablement/rehab pathways 1,2,3	25
Awaiting return or new placement in NH/RH as a long-term placement	5
CHC process including fastrack	3
External agency assessment	2
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
Patient Family Choice	2
<b>Internal</b>	
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	10
Going home within next 24 hours	5
Ongoing treatment with NEWs 4 or less	1
<b>Grand Total</b>	<b>55</b>

### 8.3 Current External Delays

<b>Current External Delays</b>	
Awaiting return or new placement in NH/RH as a long-term placement	5
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
CHC process including fastrack	3
External agency assessment	2
Patient Family Choice	2

## 9.0 Better Care Fund

### 9.1 Delayed Transfer of Care - 2.67% maximum

DTOC Data collection suspended since March 2020 due to the ongoing Coronavirus crisis.

### 9.2 Residential/Nursing -5% reduction


	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
2019/20	30	32	25	48	33	31	30	47	29	35	39	40
2020/21	<b>29</b>	<b>30</b>	<b>24</b>	<b>46</b>	<b>31</b>	<b>29</b>	<b>29</b>	<b>45</b>	<b>28</b>	<b>33</b>	<b>37</b>	<b>38</b>

Forecast trend based on a targeted 5% reduction vs same month in preceding year.

### 9.3 Reablement (91 days)

<b>91 Day Status</b>	<b>Dec-19</b>	<b>Jan-20</b>	<b>Feb-20</b>	<b>Mar-20</b>	<b>Apr-20</b>	<b>May-20</b>	<b>Jun-20</b>	<b>Jul-20</b>	<b>Aug-20</b>	<b>Sep-20</b>	<b>Oct-20</b>	<b>Nov-20</b>
At Home 91 days +	52	50	50	36	53	48	39	31		51	51	45
Not at Home 91 days +	9	7	13	9	9	10	10	2		12	15	12
<b>Total</b>	<b>61</b>	<b>57</b>	<b>63</b>	<b>45</b>	<b>62</b>	<b>58</b>	<b>49</b>	<b>33</b>		<b>63</b>	<b>66</b>	<b>57</b>
<b>% At Home 91 days +</b>	<b>85.2%</b>	<b>87.7%</b>	<b>79.4%</b>	<b>80.0%</b>	<b>85.5%</b>	<b>82.8%</b>	<b>79.6%</b>	<b>93.9%</b>		<b>81.0%</b>	<b>77.3%</b>	<b>78.9%</b>
Target	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%	85.0%

## 10.0 Deprivation of Liberty Safeguards (DOLS)

DOLS Applications and Number of Granted Applications					
Month			Granted		
Year	No. of DOLS Applications	Rate per 100,000	No. of DOLS Applications	Rate per 100,000	
 <b>2020</b>	<b>24375</b>	<b>528.70</b>	<b>42812</b>	<b>237.96</b>	
January	2509	66.98	4429	25.93	
February	1597	53.40	3495	25.31	
March	1337	45.06	3187	18.83	
April	1721	43.52	2872	19.14	
May	2053	49.69	3530	21.60	
June	1996	52.16	3473	26.85	
July	2209	58.64	3899	23.15	
August	2336	53.40	3032	20.68	
September	2391	61.11	4411	31.79	
October	1951	58.02	4614	29.32	
November	1977	62.35	3773	23.15	
December	2298	65.74	2097	15.74	
<b>Total</b>	<b>24375</b>	<b>528.70</b>	<b>42812</b>	<b>237.96</b>	