



Adult Social Care and Public Health Committee Performance Report 28/04/2021

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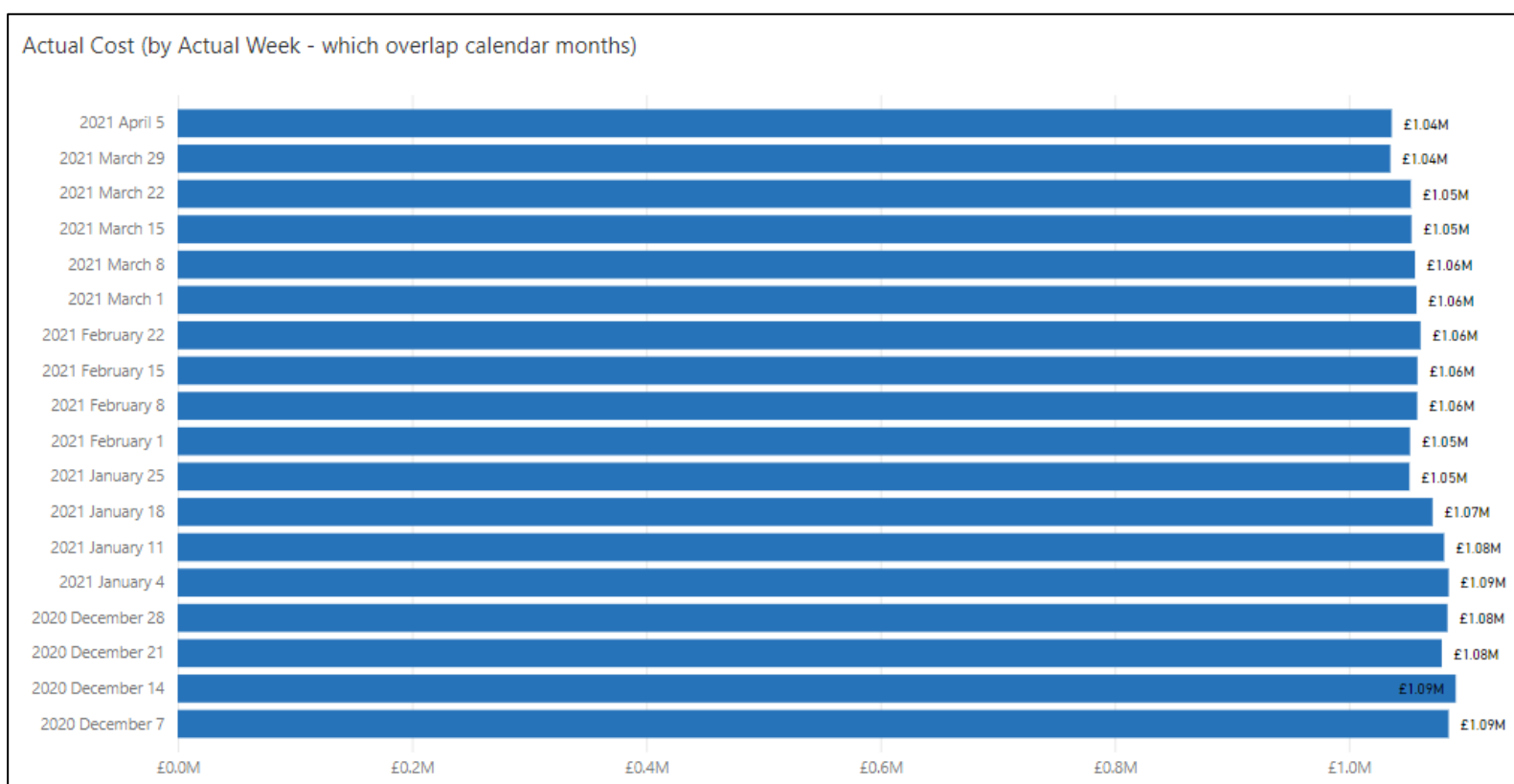
1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People

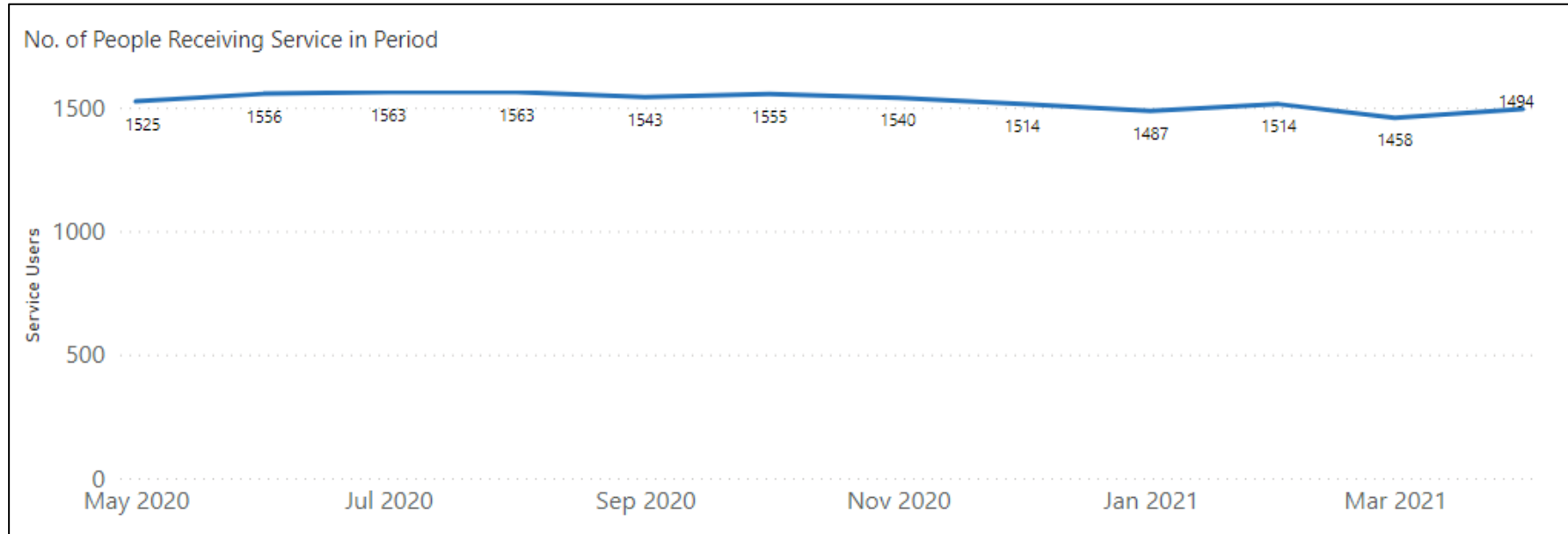
The actual cost for Residential and Nursing Care over the last 12 months.



Actual Cost (by Actual Week...

Year ▼	Month ▼	Day ▼	Actual Cost
2021	April	5	£1,036,472.85
2021	March	29	£1,035,372.84
2021	March	22	£1,052,803.86
2021	March	15	£1,053,380.42
2021	March	8	£1,056,405.23
2021	March	1	£1,057,667.52
2021	February	22	£1,061,139.55
2021	February	15	£1,058,523.81
2021	February	8	£1,058,314.08
2021	February	1	£1,052,145.40
2021	January	25	£1,051,610.49
2021	January	18	£1,071,385.08
2021	January	11	£1,081,245.07
2021	January	4	£1,085,158.53
2020	December	28	£1,084,125.16
2020	December	21	£1,079,283.67
2020	December	14	£1,091,176.95
2020	December	7	£1,085,080.31
Total			£19,151,290.82

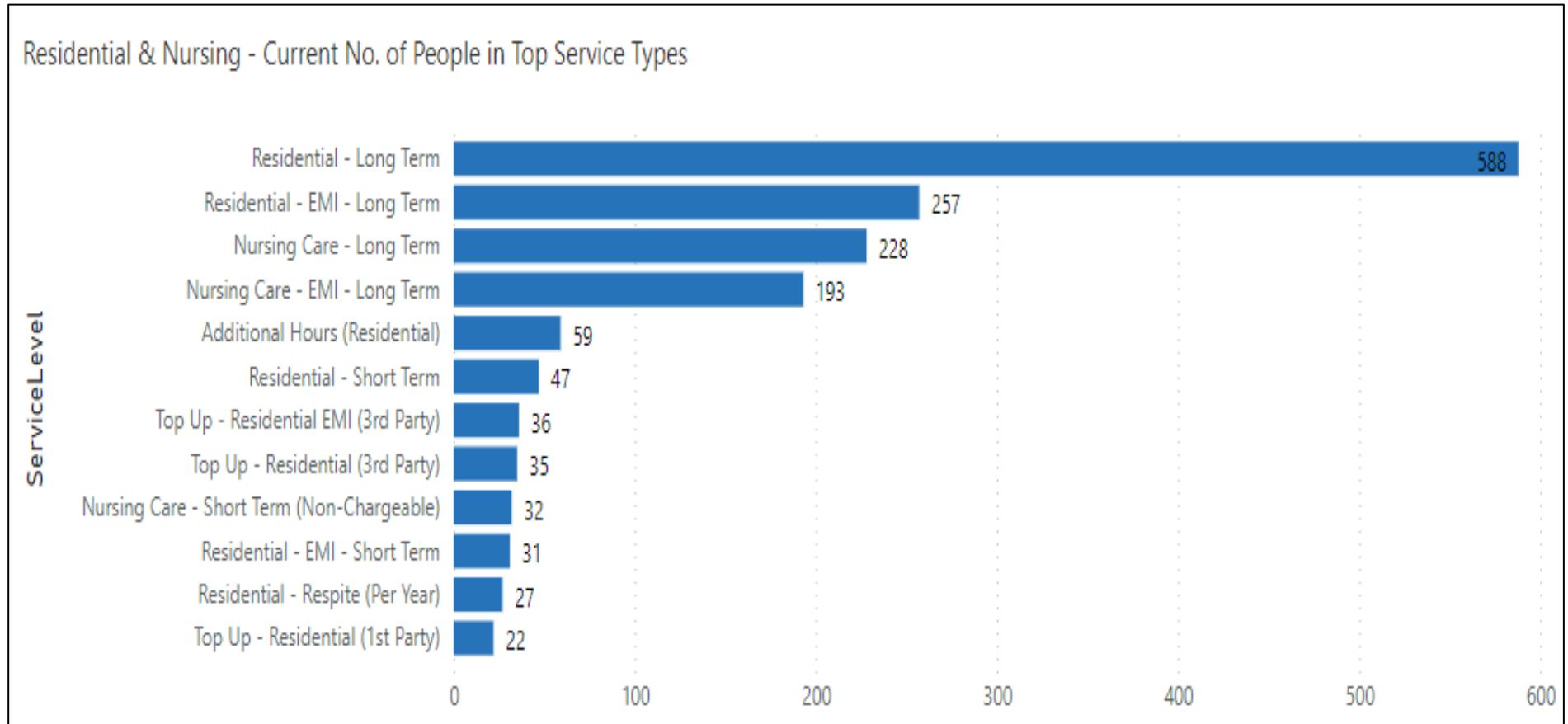
2.2 Residential and Nursing Care Over Time



Residential & Nursing - No. of People Receiving Service in Period												
Year	January	February	March	April	May	June	July	August	September	October	November	December
2021	1487	1514	1458	1494								
2020					1525	1556	1563	1563	1543	1555	1540	1514

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type

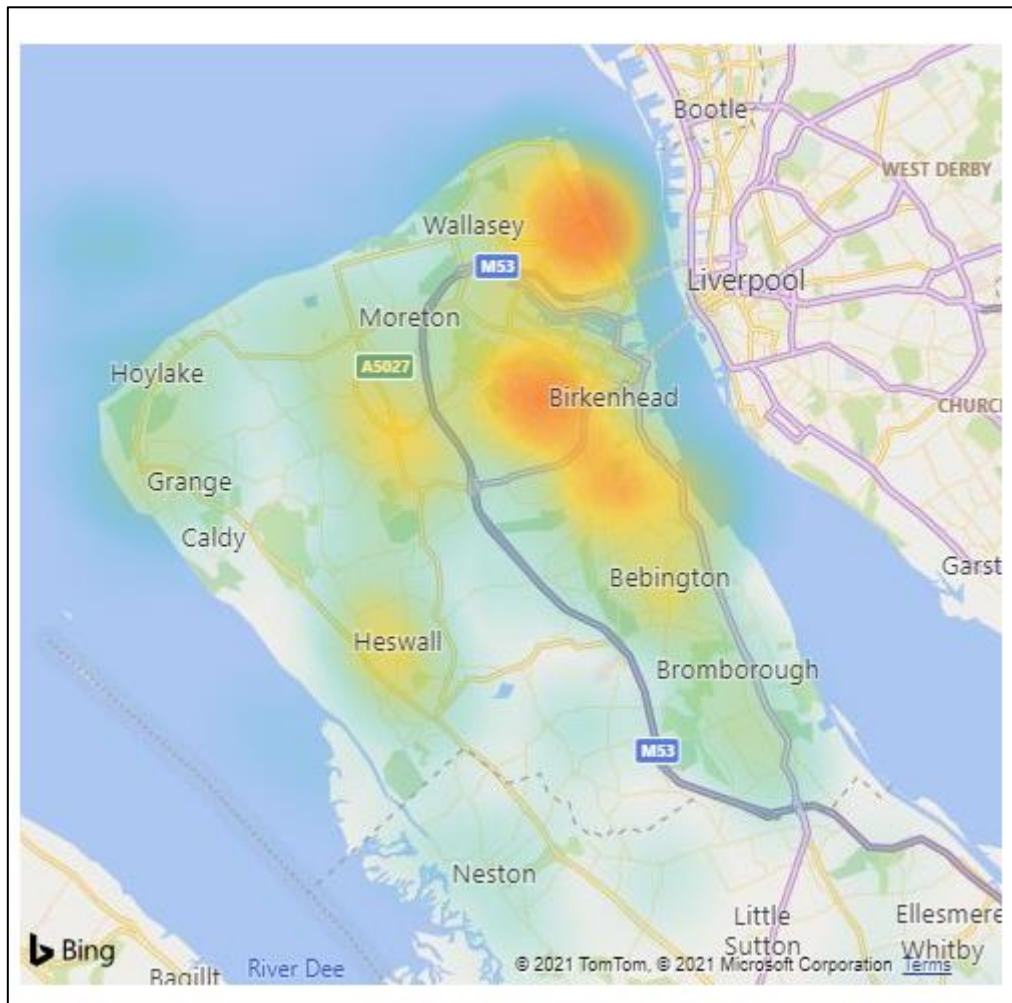


Residential & Nursing - Current No. of People by Top Service Types

ServiceLevel	No. of People
Residential - Long Term	588
Residential - EMI - Long Term	257
Nursing Care - Long Term	228
Nursing Care - EMI - Long Term	193
Additional Hours (Residential)	59
Residential - Short Term	47
Top Up - Residential EMI (3rd Party)	36
Top Up - Residential (3rd Party)	35
Nursing Care - Short Term (Non-Chargeable)	32
Residential - EMI - Short Term	31
Residential - Respite (Per Year)	27
Top Up - Residential (1st Party)	22
Total	1401

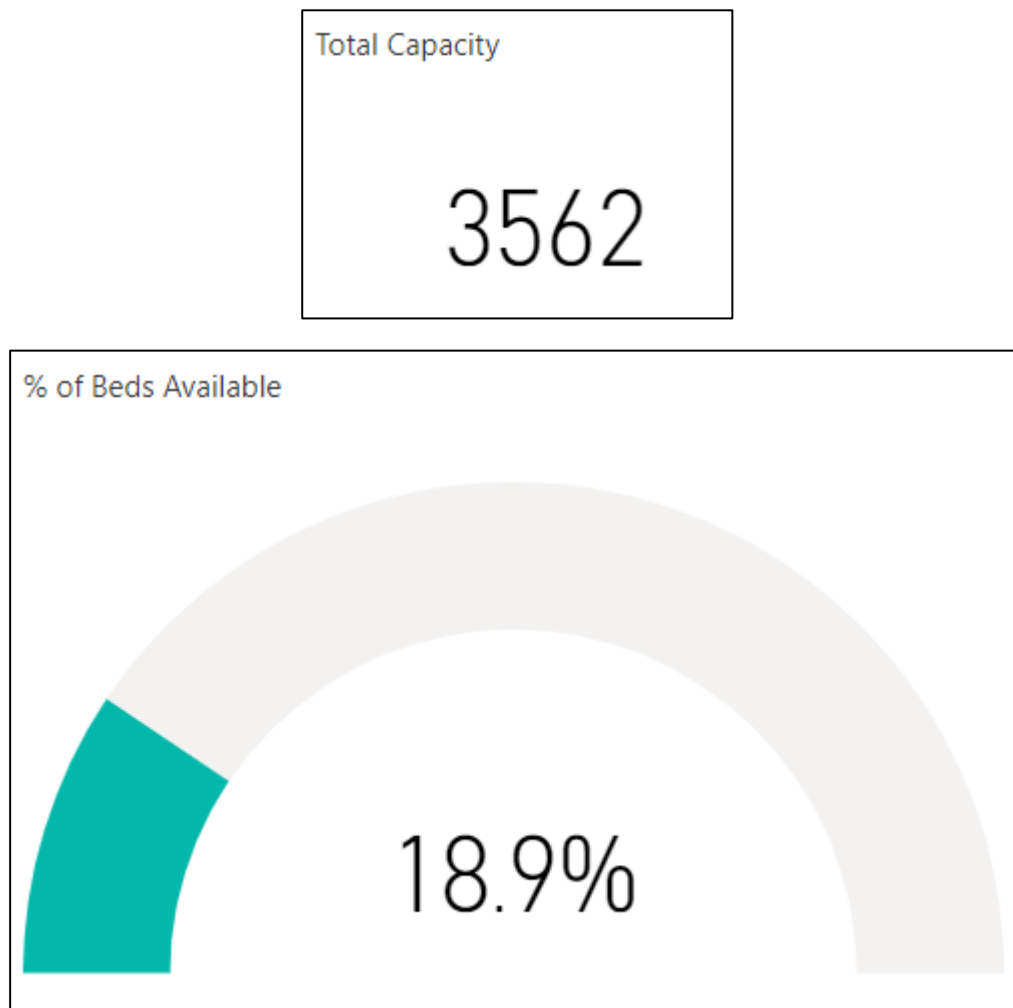
Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location



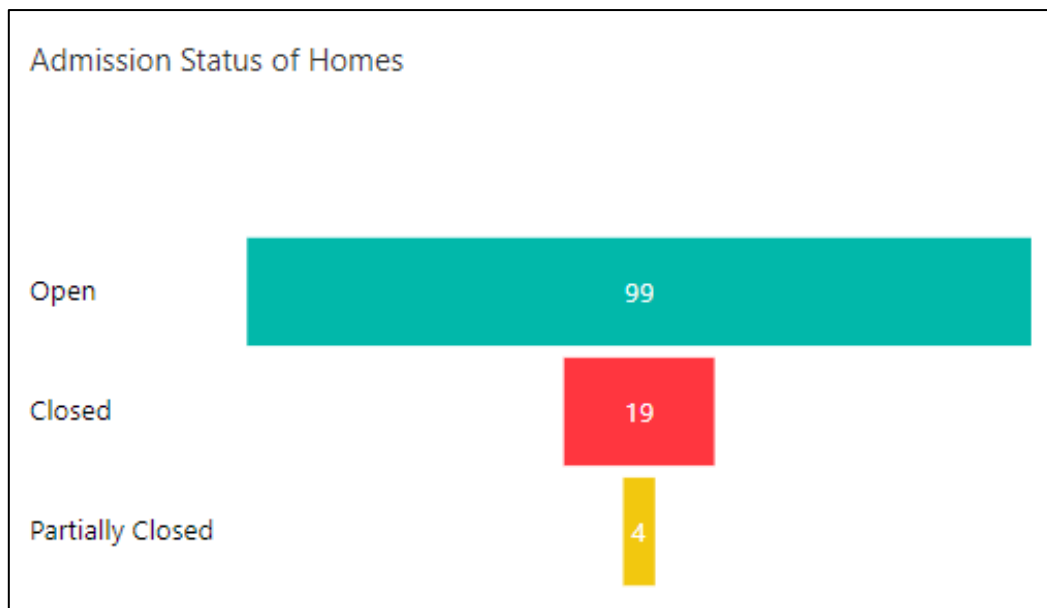
The heat map shows the care home locations.

2.4 Care Homes – Current Vacancy Rate



Data Source: NHS Capacity Tracker.

There is a capacity of 3562 places in care homes with a current vacancy rate as at 28/04/21 of 18.9%.

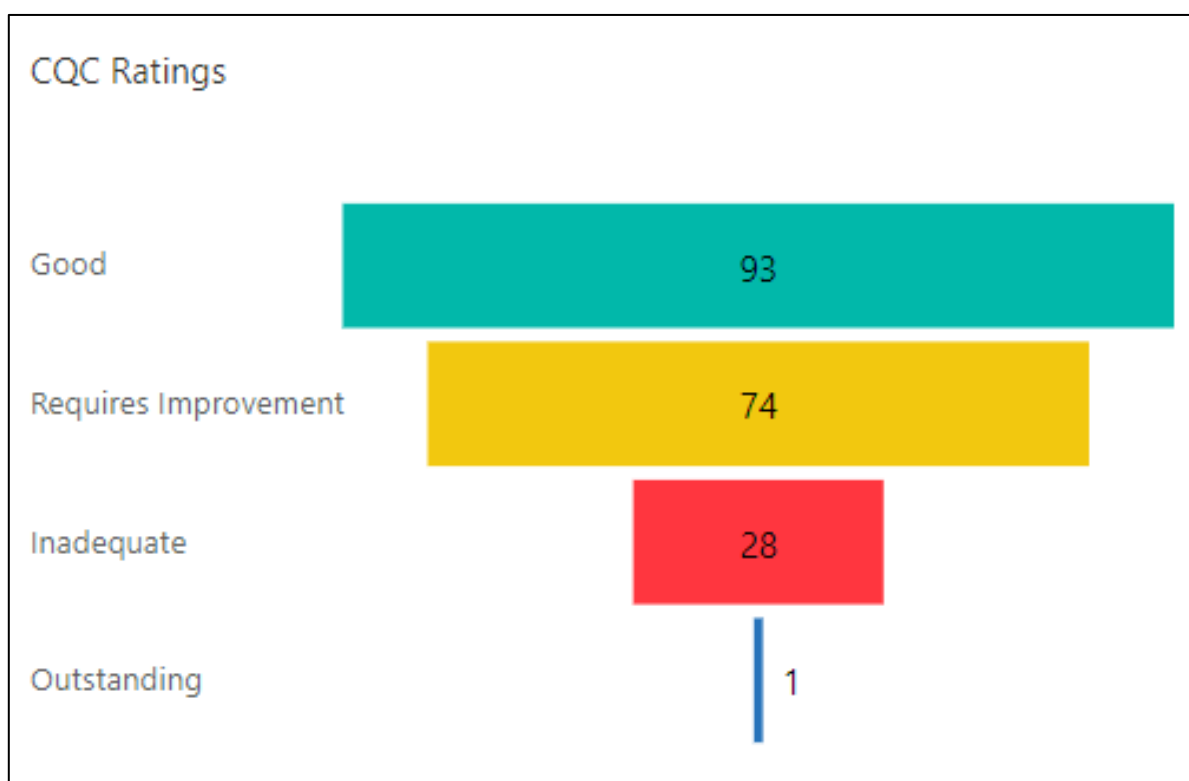


Data Source: NHS Capacity Tracker.

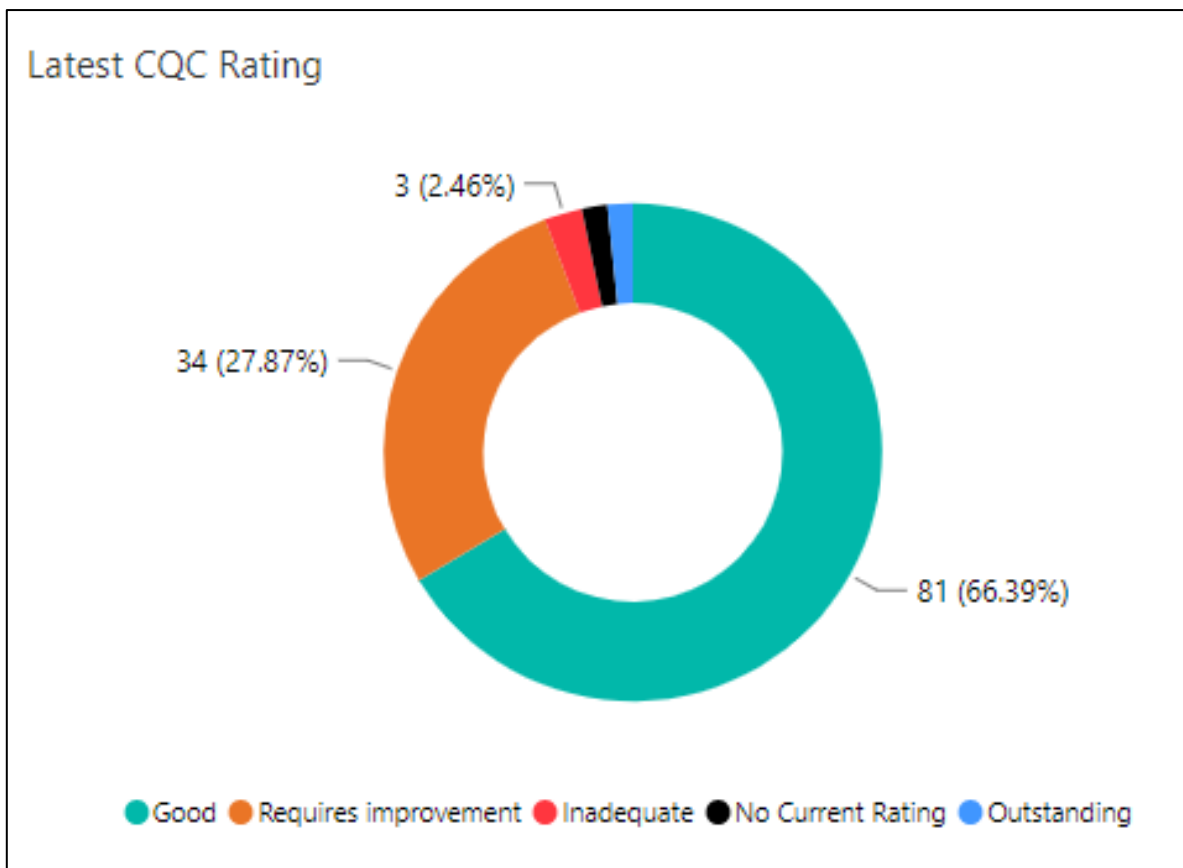
As at 28/04/21 there are currently 19 homes closed to admissions.

2.5 Care Homes – Care Quality Commission Inspection Ratings

Total number of inspections carried out since 05/01/2017 with rating information.



(Please note: homes may be inspected multiple times).



This is the current rating of the care homes based on their last CQC inspection.

The number of long-term care home placements continues to be at a reduced level, which is consistent with the intention to support people in their own homes wherever possible. Vacancy rates have continued to be higher than usual during the Covid-19 pandemic. The Quality Improvement Team continue to work with care homes to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed due to Covid-19 has significantly reduced following the reduction in infection rates generally.

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

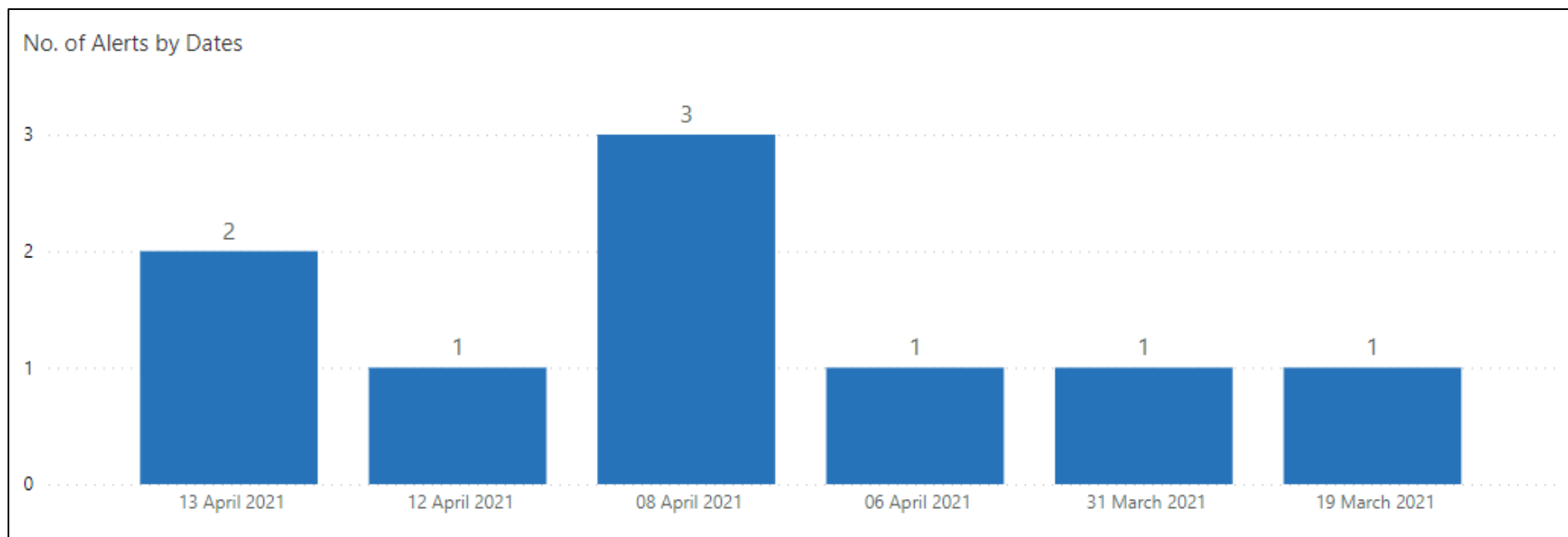
The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received since 19/03/2021.

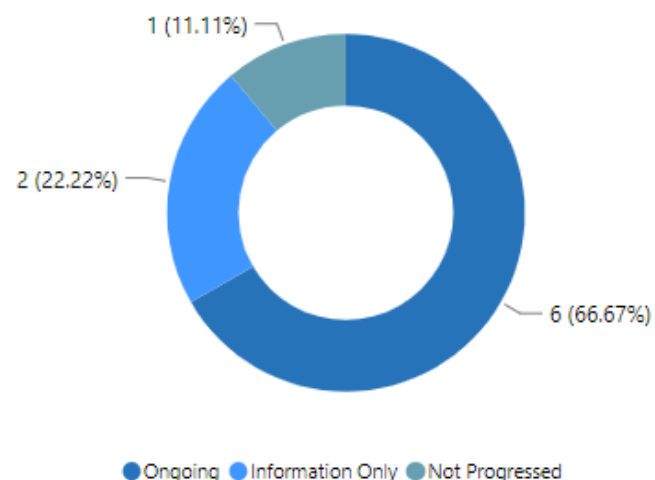
No. of Alerts	No. of Clients Identified
9	6



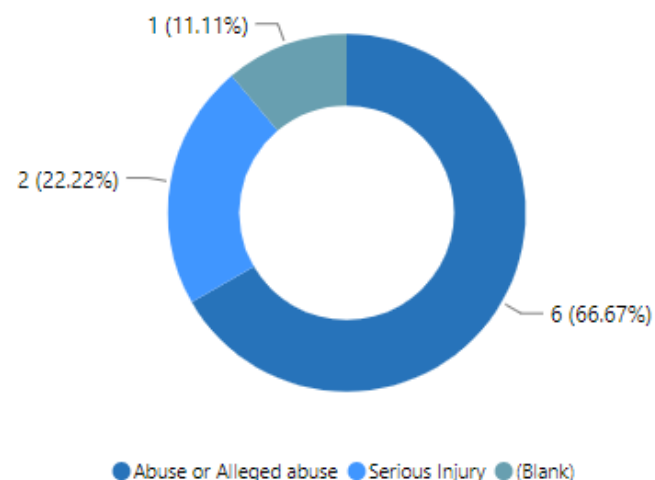
No. of Alerts by Dates

Date	No. of Alerts
13 April 2021	2
12 April 2021	1
08 April 2021	3
06 April 2021	1
31 March 2021	1
19 March 2021	1
Total	9

No. of Alerts
BY OUTCOME



No. of Alerts
BY SUB THEME



No. of Alerts
BY OUTCOME

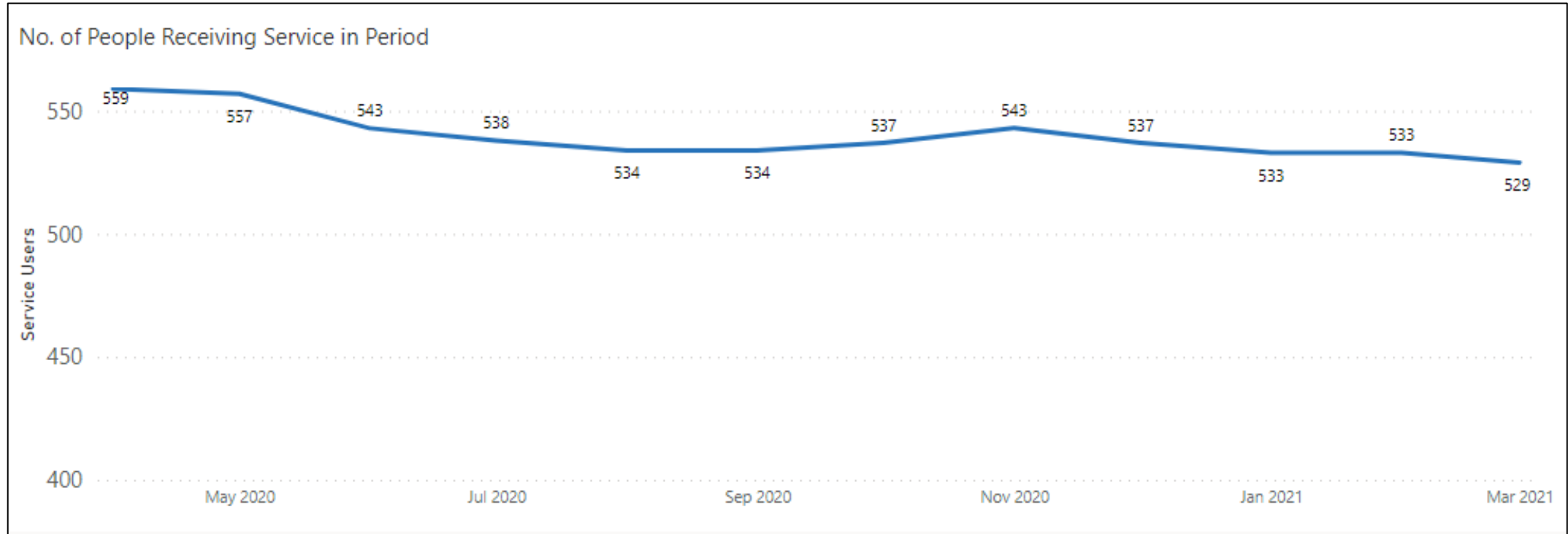
Outcome	No. of Alerts
Ongoing	6
Information Only	2
Not Progressed	1
Total	9

No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Abuse or Alleged abuse	6
Serious Injury	2
(Blank)	1
Total	9

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service



No of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December
2020				559	557	543	538	534	534	537	543	537
2021	533	533	529									
Total	533	533	529	559	557	543	538	534	534	537	543	537

Data Source: ContrOCC System.

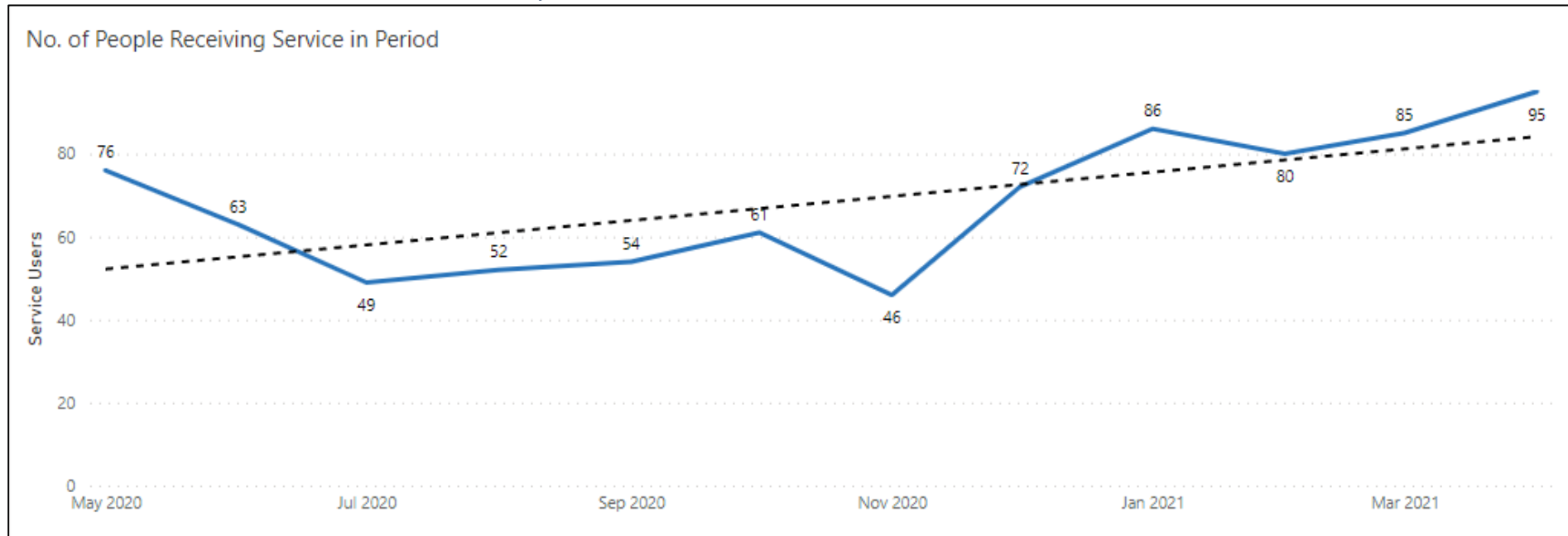
The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly.

The current number of people receiving direct payments as at 28/04/21 is 524.

There continues to be a small reduction in the number of people who arrange their support with a Direct Payment. This appears to be related to the Covid-19 pandemic. Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Transfer to Assessment – Number of People



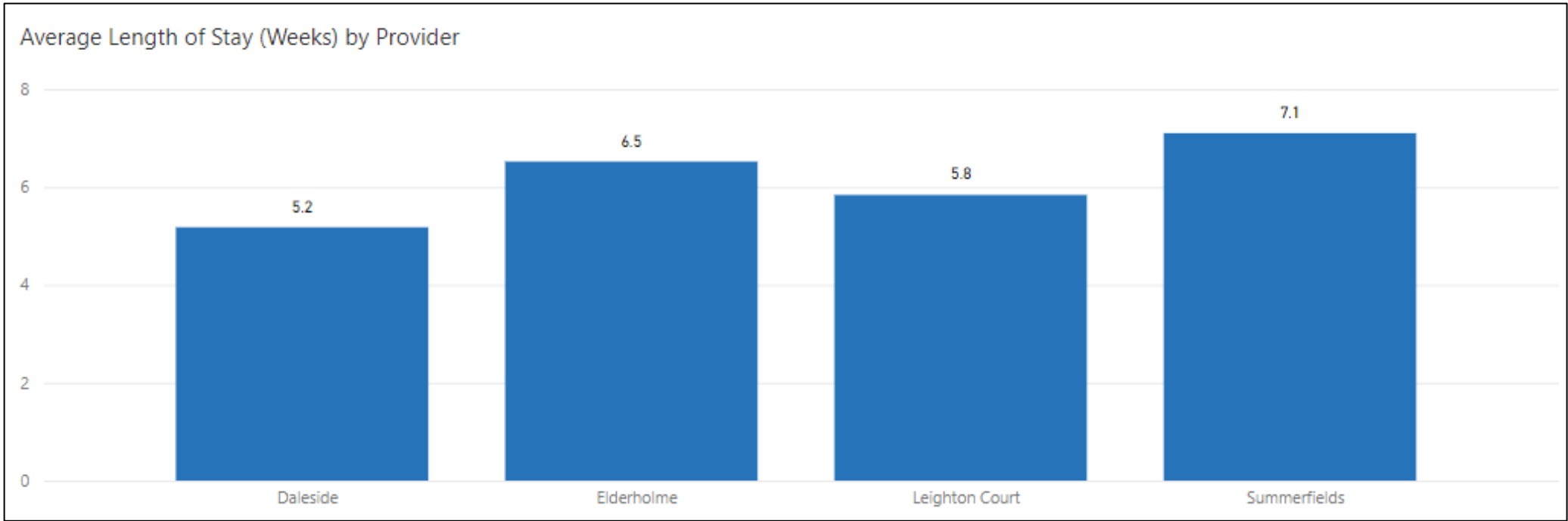
No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	86	80	83										83
2020				60	76	63	49	52	54	61	46	72	72
Total	86	80	83	60	76	63	49	52	54	61	46	72	83

Data Source: ContrOCC System.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Transfer to Assessment – Average Length of Stay



Average Length of Stay (Weeks) by Provider

Provider	Average of LOS in Weeks
Daleside	5.18
Elderholme	6.52
Leighton Court	5.84
Summerfields	7.10
Total	5.81

Data Source: Liquid Logic.

The average length of stay is shown since April 2018.

4.3 Transfer to Assessment – Vacancy Rate –

Table 1 - Actual Bed Days												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Nursing (Covid-19 Block Bed)	967	1003	790	1008	1193	1264	941	1127	580	799	476	243
Nursing EMI (Covid-19 Block Bed)	94	121	108	102	70	73	4	0	31	45	64	102
Residential (Covid-19 Block Bed)	232	244	223	275	358	286	29	0	28	227	226	160
Residential EMI (Covid-19 Block Bed)	550	424	336	273	230	201	377	408	295	165	66	0
Transfer to Assess	1913	2043	2200	1596	1612	1648	1730	1602	1528	2338	2170	2541
Total	3756	3835	3657	3254	3463	3472	3081	3137	2462	3574	3002	3046

Table 2 - Commissioned Bed Days												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Nursing (Covid-19 Block Bed)	1680	1736	1680	1736	1736	1674	1550	1500	1562	1147	1006	210
Nursing EMI (Covid-19 Block Bed)	144	186	180	186	186	174	0	0	62	217	346	450
Residential (Covid-19 Block Bed)	913	1129	1110	1147	1147	886	180	0	31	186	168	180
Residential EMI (Covid-19 Block Bed)	630	651	630	651	651	630	651	630	461	217	196	210
Transfer to Assess	2771	2914	2820	2914	2909	2820	2914	2820	2914	2914	2632	2914
Total	6138	6616	6420	6634	6629	6184	5295	4950	5030	4681	4348	3964

Table 3 - % Occupancy												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Total	61%	58%	57%	49%	52%	56%	58%	63%	49%	69%	52%	57%

Data Source: WCFT.

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people BY YEAR, MONTH		
Year ▲	Number of people	Days Occupied in Week
☐ 2020	376	1,819.00
April	21	128.00
May	18	116.00
June	36	188.00
July	40	193.00
August	62	280.00
September	60	299.00
October	57	279.00
November	37	149.00
December	45	187.00
☐ 2021	111	473.00
January	34	152.00
February	33	147.00
March	44	174.00
Total	487	2,292.00

Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
12 April 2021	50%	Tree Vale Limited Acorn House
05 April 2021	21%	Tree Vale Limited Acorn House
29 March 2021	21%	Tree Vale Limited Acorn House
22 March 2021	50%	Tree Vale Limited Acorn House
15 March 2021	79%	Tree Vale Limited Acorn House
08 March 2021	100%	Tree Vale Limited Acorn House
01 March 2021	100%	Tree Vale Limited Acorn House
22 February 2021	100%	Tree Vale Limited Acorn House
15 February 2021	71%	Tree Vale Limited Acorn House
08 February 2021	29%	Tree Vale Limited Acorn House
14 December 2020	7%	Tree Vale Limited Acorn House
07 December 2020	7%	Tree Vale Limited Acorn House
30 November 2020	29%	Tree Vale Limited Acorn House
23 November 2020	50%	Tree Vale Limited Acorn House
16 November 2020	50%	Tree Vale Limited Acorn House
09 November 2020	50%	Tree Vale Limited Acorn House
02 November 2020	71%	Tree Vale Limited Acorn House
26 October 2020	50%	Tree Vale Limited Acorn House
19 October 2020	64%	Tree Vale Limited Acorn House
12 October 2020	50%	Tree Vale Limited Acorn House
05 October 2020	50%	Tree Vale Limited Acorn House
28 September 2020	50%	Tree Vale Limited Acorn House
21 September 2020	50%	Tree Vale Limited Acorn House
14 September 2020	71%	Tree Vale Limited Acorn House
07 September 2020	100%	Tree Vale Limited Acorn House
31 August 2020	100%	Tree Vale Limited Acorn House
24 August 2020	100%	Tree Vale Limited Acorn House
17 August 2020	50%	Tree Vale Limited Acorn House
10 August 2020	57%	Tree Vale Limited Acorn House
03 August 2020	57%	Tree Vale Limited Acorn House
27 July 2020	57%	Tree Vale Limited Acorn House
20 July 2020	93%	Tree Vale Limited Acorn House
13 July 2020	7%	Tree Vale Limited Acorn House
06 July 2020	29%	Tree Vale Limited Acorn House
29 June 2020	57%	Tree Vale Limited Acorn House
22 June 2020	100%	Tree Vale Limited Acorn House
15 June 2020	100%	Tree Vale Limited Acorn House
08 June 2020	93%	Tree Vale Limited Acorn House
01 June 2020	100%	Tree Vale Limited Acorn House
25 May 2020	100%	Tree Vale Limited Acorn House

Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care - Cost and Hours

Actual Cost	Average Weekly Actuals Cost	Number of Calls
£29.74M	£275.33K	3.12M

Number of Hours Delivered	Average No. of Weekly Hour...
1.72M	15.96K

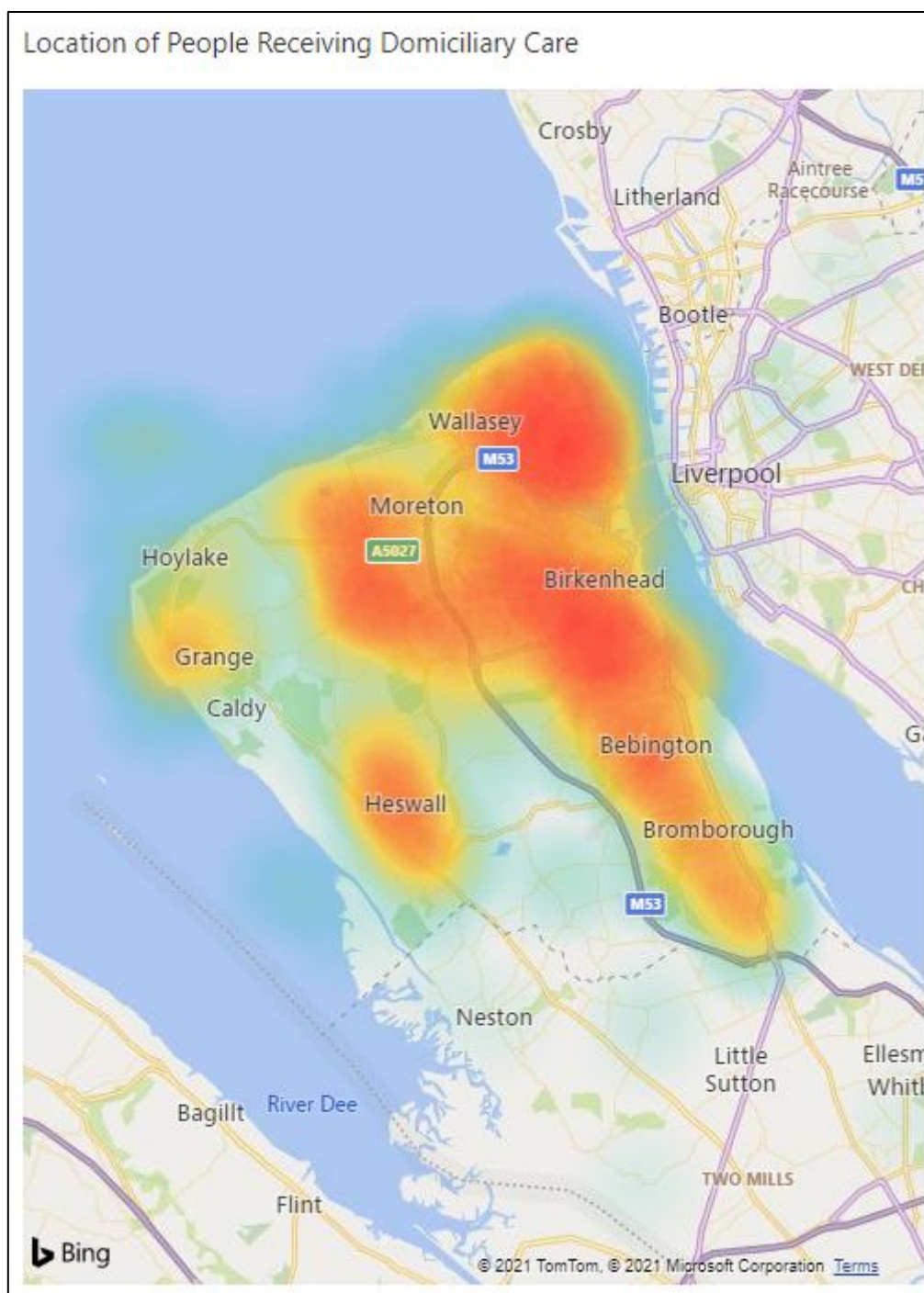
Actual Cost Vs Commissioned Cost

Year	Count of SSRef	Hours Delivered	Hours Commissioned	Actual Cost	Commissioned Cost
2019	3434	720,064.03	863,749.00	£12,090,840.27	£14,174,818.36
March	1639	57,733.00	64,727.25	£936,301.80	£1,024,378.45
April	1852	86,052.88	96,054.75	£1,419,649.11	£1,577,577.75
May	1816	69,323.92	80,113.75	£1,159,941.60	£1,312,991.85
June	1838	70,019.15	80,324.75	£1,180,593.88	£1,316,966.23
July	1811	84,868.38	100,043.00	£1,434,452.06	£1,648,156.58
August	1743	66,001.78	80,510.50	£1,113,722.04	£1,325,912.04
September	1797	80,222.85	100,926.75	£1,353,871.53	£1,662,138.84
October	1772	63,628.67	79,908.50	£1,072,075.88	£1,319,241.60
November	1767	64,200.50	80,686.50	£1,091,658.97	£1,331,477.97
December	1791	78,012.90	100,453.25	£1,328,573.40	£1,655,977.04
2020	4224	850,520.27	1,156,223.83	£14,933,303.47	£20,221,981.12
January	1774	60,008.62	81,797.00	£1,015,605.52	£1,345,022.93
February	1851	73,645.43	86,175.00	£1,235,171.51	£1,400,001.26
March	1900	86,285.88	107,499.00	£1,399,953.60	£1,756,381.33
April	1808	69,543.25	85,850.25	£1,181,227.72	£1,461,182.01
May	1819	70,486.50	84,774.00	£1,282,656.41	£1,525,016.34
June	1967	69,597.70	107,590.50	£1,284,161.87	£1,945,434.56
July	1935	58,557.53	89,949.25	£1,059,724.57	£1,610,738.59
August	1994	74,087.62	114,335.75	£1,315,940.35	£2,047,909.48
September	1972	61,669.00	93,264.33	£1,094,748.09	£1,668,491.27
October	2019	66,575.67	94,624.25	£1,184,700.13	£1,691,276.71
November	2095	97,603.85	117,603.75	£1,775,614.81	£2,108,535.14
December	1922	62,459.22	92,760.75	£1,103,798.88	£1,661,991.49
2021	2437	153,223.07	275,309.50	£2,711,168.66	£4,925,629.19
January	1951	61,720.12	91,499.00	£1,089,063.02	£1,637,354.79
February	1941	49,142.07	93,068.50	£871,025.96	£1,665,732.71
March	1944	42,360.88	90,742.00	£751,079.69	£1,622,541.68
Total	6470	1,723,807.37	2,295,282.33	£29,735,312.40	£39,322,428.66

The previous table shows the number of people receiving Domiciliary care, month by month along with the hours delivered compared to the hours commissioned and the actual cost compared to the commissioned cost. Data is shown from 04/03/2019 to 31/03/2021.

The Domiciliary Care Market continues to respond well to high levels of demand. These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care



5.3 Reablement – People, Cost and Days (since 01/04/2018):

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2018.

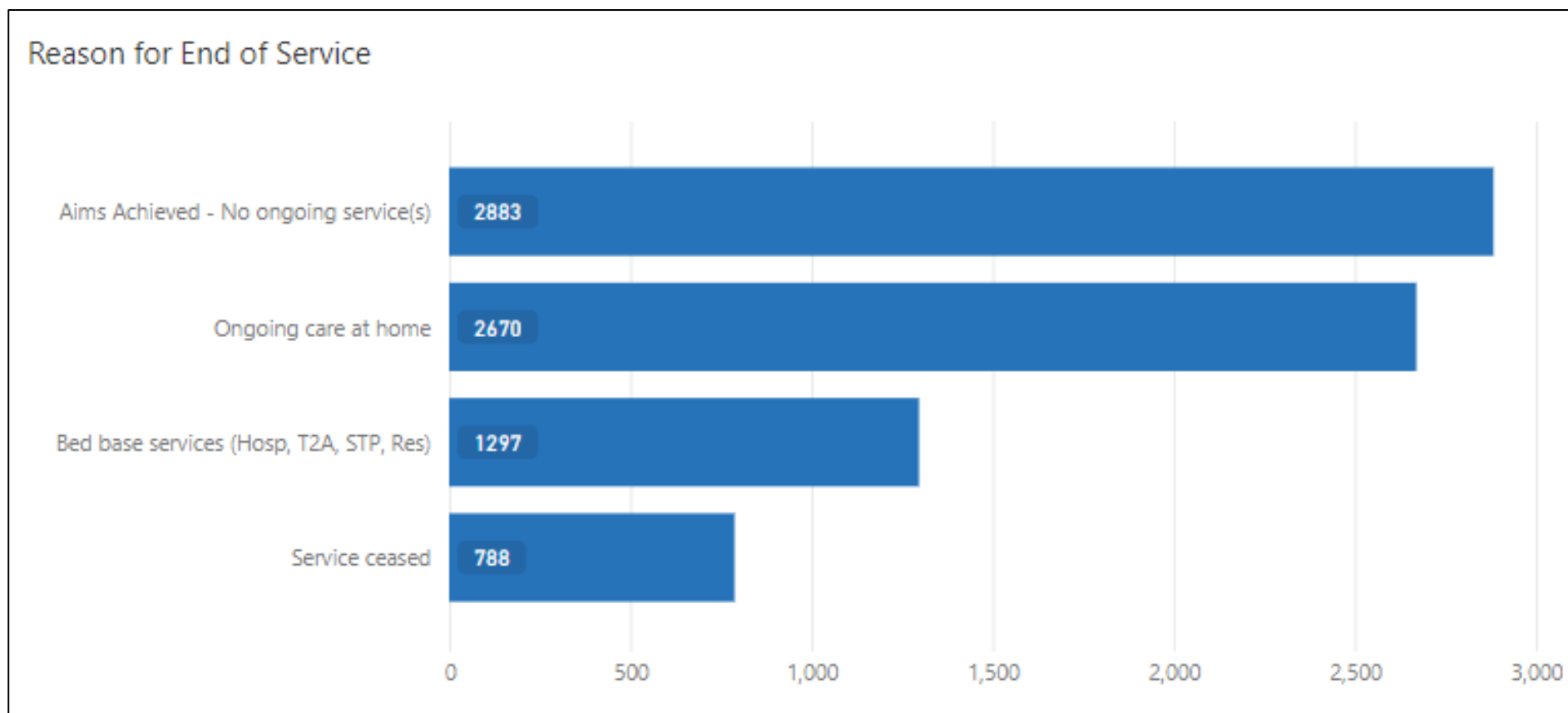
No. of Service Users	No. of Service Packages	Average Weekly Cost	Average no. of Days in Reabl...
5256	12.22K	£133.76	12.25

5.4 Reablement – Number of People

No. of People by Month Started													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	139	126	93										358
2020				104	110	171	151	148	138	150	155	114	1241
Total	139	126	93	104	110	171	151	148	138	150	155	114	1599

This table shows the number of people receiving Reablement services month by month for the last 12 months.

5.5 Reablement – End Reasons of Care Packages



Reason for End of Service

Service Provision End Reason Group	No. of Clients
Aims Achieved - No ongoing service(s)	2883
Bed base services (Hosp, T2A, STP, Res)	1297
Ongoing care at home	2670
Service ceased	788
Total	7638

5.6 Reablement – Length of Stay

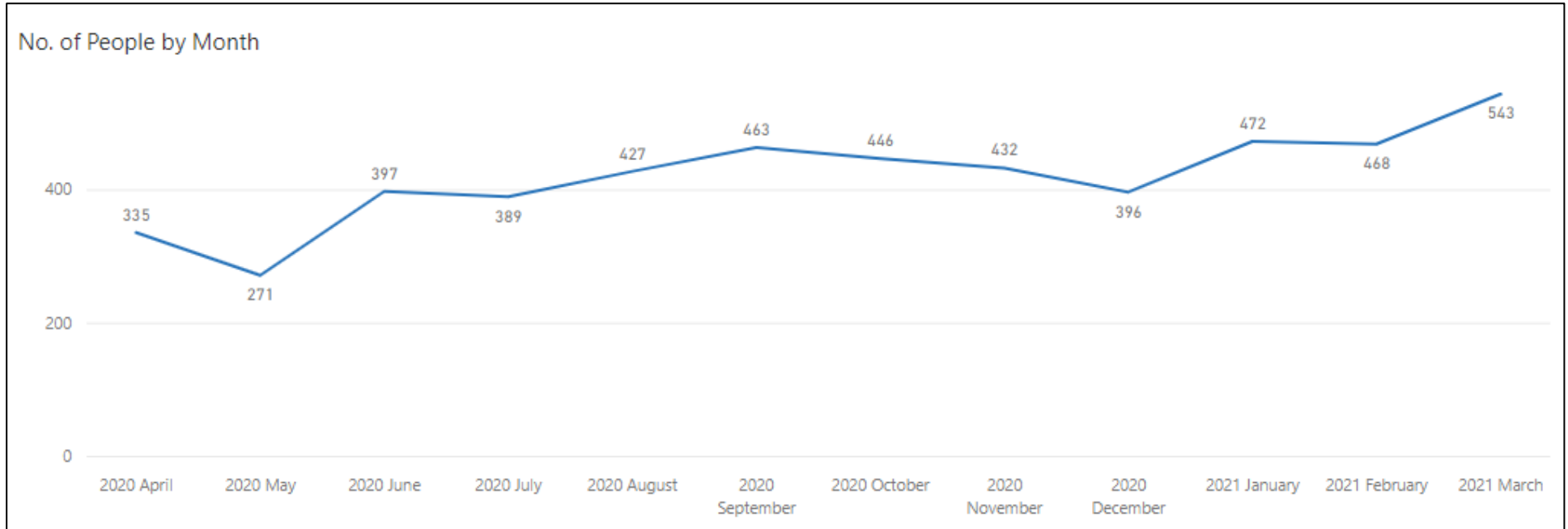
Length of Service by Start Month

Year	2 to 4 Weeks	4 to 6 Weeks	Over 6 Weeks	Under 2 Weeks	Total
2020	653	329	21	1801	2804
April	45	15		135	195
May	64	18		188	270
June	94	49	2	222	367
July	95	42	5	216	358
August	66	45	1	202	314
September	71	44	3	190	308
October	85	30	3	234	352
November	81	46	2	206	335
December	52	40	5	208	305
2021	196	89	4	580	869
January	75	43	3	204	325
February	78	45	1	184	308
March	43	1		192	236
Total	849	418	25	2381	3673

The above table shows the number of people receiving Reablement services over the last 12 months, month on month by Length of Stay category.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The data shows levels of provision have maintained a similar level to the last half of 2020.

5.7 Brokerage – Packages by Number of People and Providers



No. of People by Month												
Year	January	February	March	April	May	June	July	August	September	October	November	December
2021	472	468	543									
2020				335	271	397	389	427	463	446	432	396
Total	472	468	543	335	271	397	389	427	463	446	432	396

Number of People Waiting for Package

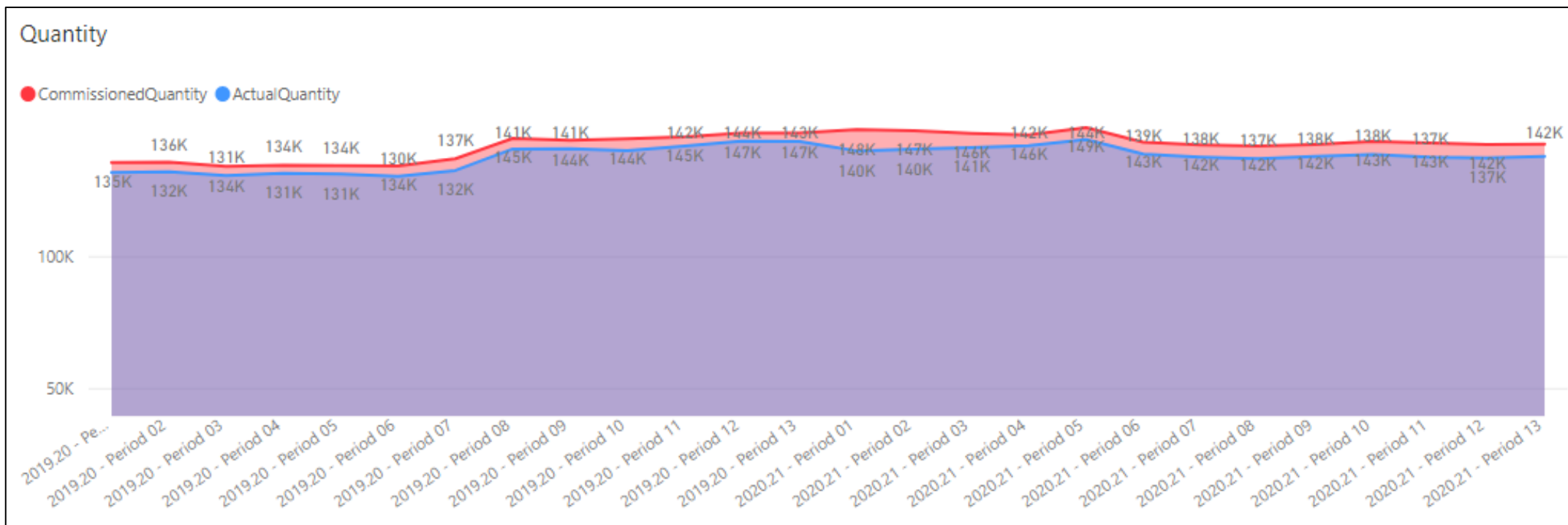
Days Live Group	No. of People
1 to 2 Weeks	8
2 to 3 Weeks	4
48hrs to 1 Week	16
Less than 48hrs	34
Over 3 Weeks	11
Total	73

The previous line chart and table show the number of people matched to home care packages month on month.

The data shows the high level of activity in the domiciliary care sector and low numbers of delays in arranging care and support. The data includes people who may be wanting to change their care provider.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost



Commissioned v. Actual Cost

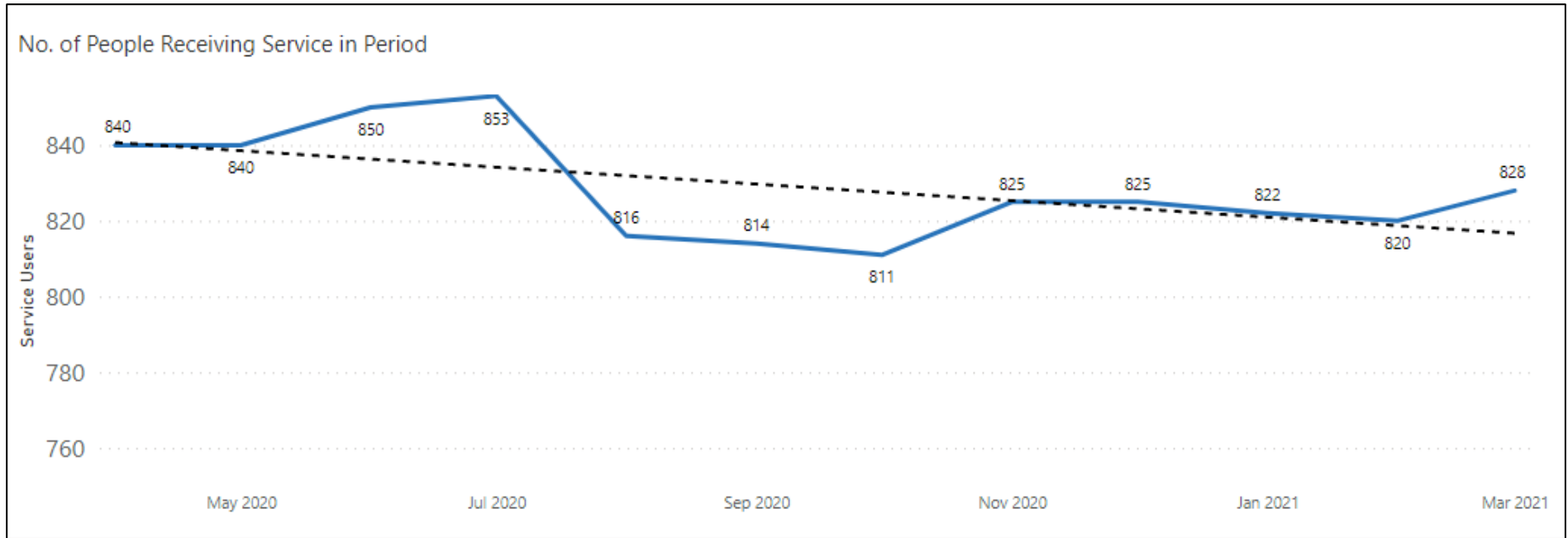
Period	CommissionedCost	ActualCost
2019.20 - Period 01	£2,360,969.30	£2,300,433.55
2019.20 - Period 02	£2,396,293.77	£2,339,541.41
2019.20 - Period 03	£2,371,297.33	£2,317,765.45
2019.20 - Period 04	£2,379,365.93	£2,333,087.19
2019.20 - Period 05	£2,378,870.57	£2,328,515.19
2019.20 - Period 06	£2,378,785.27	£2,318,362.46
2019.20 - Period 07	£2,418,678.93	£2,346,170.02
2019.20 - Period 08	£2,531,914.36	£2,467,449.82
2019.20 - Period 09	£2,525,110.61	£2,474,301.35
2019.20 - Period 10	£2,531,342.57	£2,460,186.36
2019.20 - Period 11	£2,544,866.07	£2,490,087.59
2019.20 - Period 12	£2,567,628.03	£2,519,450.33
2019.20 - Period 13	£2,565,568.31	£2,515,515.54
2020.21 - Period 01	£2,588,969.49	£2,460,904.72
2020.21 - Period 02	£2,789,349.93	£2,670,485.95
2020.21 - Period 03	£2,843,682.61	£2,754,348.40
2020.21 - Period 04	£2,831,658.48	£2,763,891.24
2020.21 - Period 05	£2,880,707.82	£2,806,068.12
2020.21 - Period 06	£2,774,091.99	£2,698,891.39
2020.21 - Period 07	£2,759,400.94	£2,680,340.04
2020.21 - Period 08	£2,746,661.76	£2,661,638.05
2020.21 - Period 09	£2,766,702.91	£2,690,844.86
2020.21 - Period 10	£2,789,494.84	£2,706,252.95
2020.21 - Period 11	£2,779,829.84	£2,689,065.13
2020.21 - Period 12	£2,767,844.49	£2,683,214.40
2020.21 - Period 13	£2,767,664.91	£2,687,860.28
Total	£68,036,751.06	£66,164,671.79

The above chart and table show the Commissioned cost against Actual costs for each 4-weekly billing period.

6.2 Supported Living - Number of People

Current No. of People Receiving Service

828



No. of People Receiving Service in Period	
Year	No. of People
2020	825
April	840
May	840
June	850
July	853
August	816
September	814
October	811
November	825
December	825
2021	828
January	822
February	820
March	828
Total	828

The above table shows the number of people in supported living accommodation month on month.

6.3 Supported Living – People Locations

Ward	No of People
Birkenhead and Tranmere	123
Claughton	113
New Brighton	111
Rock Ferry	105
Oxton	90
Bromborough	64
Liscard	63
Bidston and St James	62
Moreton West and Saughall Massie	53
	48
Seacombe	42
Leasowe and Moreton East	37
Prenton	35
Heswall	28
Hoylake and Meols	28
Bebington	26
Clatterbridge	20
Pensby and Thingwall	19
Eastham	16
Upton	15
Wallasey	12
Greasby Frankby and Irby	8
West Kirby and Thurstaston	8
Total	1126

The above table shows the number of people in supported living accommodation by Ward.

6.4 Supported Living – Demographics

Age Group ▲	Female	Male	Total
Adults	344	657	1001
Age 65-74	44	78	122
Age 75-84	14	19	33
Age 85-94	2	2	4
Total	404	756	1160

Adults are between 18 and 64.

The data shows a similar level to that of the latter half of 2020 in the number of people living in Supported Independent Living, which may be due to the Covid-19 pandemic.

7.1 Key Measures - monitored monthly

ID	Description	Green	Amber	Red	Target	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	80%	86.8%	91.5%	91.7%	92.0%	90.6%	90.9%	94.0%	91.3%	89.7%	93.3%	92.9%	91.1%	91.4%
Total Assessments Completed within 28 Days						236	238	344	344	308	318	347	304	260	347	326	346	3,718
Total Assessments Completed						272	260	375	374	340	350	369	333	290	372	351	380	4,066
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	99.2%	100%	100%	99.7%	99.2%	100%	99.7%	100%	99.5%	99.6%	98.7%	99.7%	99.6%
Total number of safeguarding concerns completed within 5 days						258	236	335	355	386	290	329	335	369	281	304	350	3,828
Total number of safeguarding concerns completed						260	236	335	356	389	291	330	335	371	282	308	351	3,844
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	60%	79%	87%	93%	82%	83%	70%	64%	59%	65%	73%	67%	74%
Total number of safeguarding enquiries closed within 28 days						37	37	54	64	45	57	21	36	29	24	33	42	479
Total number of safeguarding enquiries closed						62	47	62	69	55	69	30	56	49	37	45	63	644
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	68%	72%	71%	67%	68%	70%	71%	68%	64%	62%	61%	60%	60%
Total number of reviews forecast to be completed						4346	4571	4484	4194	4328	4450	4459	4231	3990	3841	3810	3753	3,753
Total number of people in receipt of a long term service on 1st April						6381	6348	6316	6260	6365	6355	6243	6258	6243	6224	6214	6214	6,214

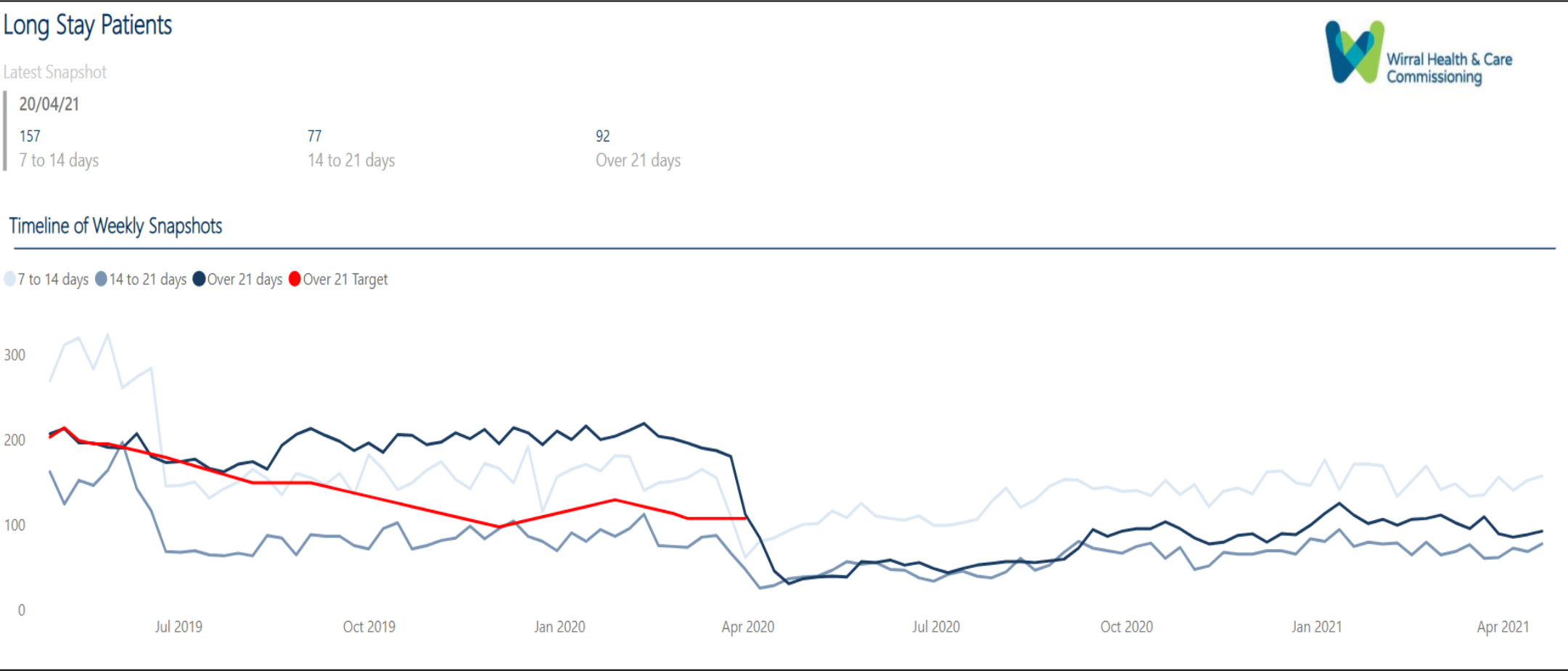
ID	Description	Green	Amber	Red	Target	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	YTD
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	62%	70%	65%	72%	71%	74%	69%	65%	66%	70%	69%	70%	69%
Total number of packages activated in advance of start date						424	489	616	676	618	686	703	649	568	588	616	720	7,353
Total number of packages activated						689	699	941	939	869	928	1,025	991	858	840	889	1,035	10,703
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	94%	94%	94%	94%	94%	94%	93%	93%	93%	93%	93%	93%	94%
Total number of people aged 18-64 with a learning disability living in their own home or with their family						401	401	401	401	400	401	399	398	398	398	399	399	4,796
Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year						425	425	425	426	426	428	427	427	426	427	428	427	5,117
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	85.5%	82.8%	79.6%	93.8%	85.1%	80.3%	76.9%	78.9%	84.1%	83.7%	86.7%	85.5%	83.3%
Total number of people at home 91 days post discharged from hospital into a reablement service						53	48	39	30	40	49	50	45	58	41	65	59	577
Total number of people discharged from hospital into a reablement service						62	58	49	32	47	61	65	57	69	49	75	69	693

The performance data indicates that people are receiving responsive and timely services. There is a small reduction in the number of people receiving an annual review of their care and support needs.

A review of KPIs associated with the WCFT is currently being undertaken.

8.0 Length of Stay Report

8.1 Long Stay Patients:



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 30 April 2019 to 20 April 2021, with Over 21 days falling the most (56%) and 7 to 14 days falling the least (42%) over that time frame.
- 14 to 21 days finished trending upward in the final period, more than any of the other two series.
- Of note, Over 21 days fell over ten consecutive periods from 11 February 2020 to 21 April 2020 (-189), outpacing the overall change across the entire series.
- While Over 21 days decreased (from 11 February 2020 to 21 April 2020), 7 to 14 days and 14 to 21 days also decreased.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 74.86 across all 104 periods.
- The minimum value was 25 (07 April 2020) and the maximum was 197 (04 June 2019).
- 14 to 21 days decreased by 52% over the course of the series but ended on a negative note, increasing in the final period.
- The largest single decline on a percentage basis occurred in 07 April 2020 (-47%). However, the largest single decline on an absolute basis occurred in 11 June 2019 (-55).
- The largest net decline was from 04 June 2019 to 07 April 2020, when 14 to 21 days decreased by 172 (87%). This net improvement was more than two times larger than the overall movement of the entire series.
- 14 to 21 days experienced cyclical, repeating each cycle about every 34.67 periods. There was also a pattern of bigger cycles that repeated about every 52 periods.
- 14 to 21 days had a significant positive peak between 07 May 2019 (124) and 06 August 2019 (63), rising to 197 in 04 June 2019. However, 14 to 21 days had a significant dip between 30 April 2019 (162) and 04 June 2019 (197), falling to 124 in 07 May 2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 78.18 on average. 14 to 21 days was less than Over 21 days 91% of the time (lower by 57.31 on average).

For Over 21 days:

- Average Over 21 days was 132.16 across all 104 periods.

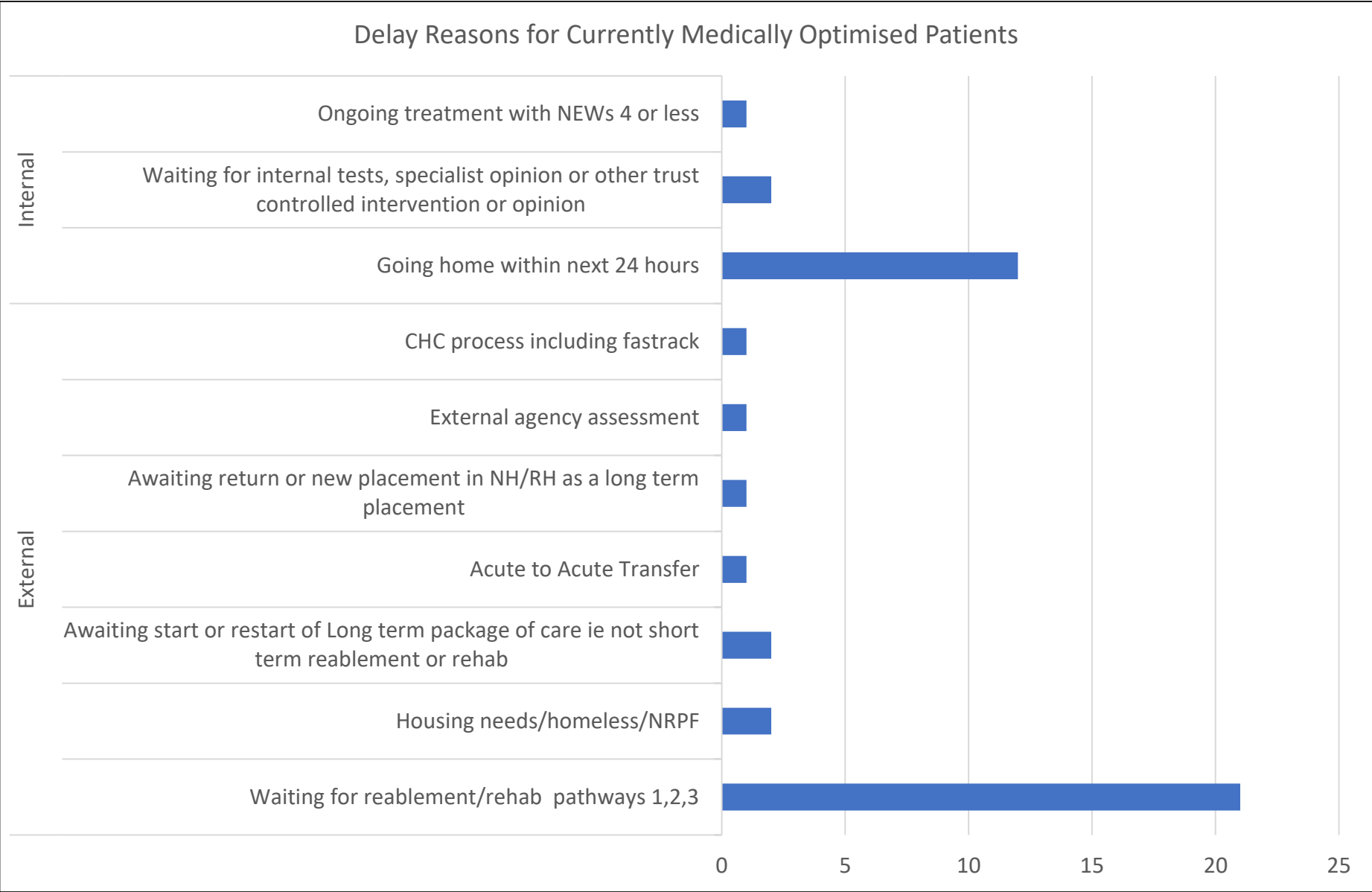
- The minimum value was 30 (21 April 2020) and the maximum was 219 (11 February 2020).
- Over 21 days fell by 56% over the course of the series but ended with an upward trend, increasing in the final period.
- The largest single decline on a percentage basis occurred in 14 April 2020 (-46%). However, the largest single decline on an absolute basis occurred in 31 March 2020 (-68).
- The largest net decline was from 11 February 2020 to 21 April 2020, when Over 21 days fell by 189 (86%).
- Over 21 days experienced cyclicity, repeating each cycle about every 52 periods.
- Over 21 days had a significant dip between 11 February 2020 and 09 June 2020, starting at 219, falling all the way to 30 at 21 April 2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was lower than 7 to 14 days at the beginning and end, but 7 to 14 days was lower between 25 June 2019 and 14 April 2020, accounting for 40% of the series. Over 21 days was greater than 14 to 21 days 91% of the time (higher by 57.31 on average).

For 7 to 14 days:

- Average 7 to 14 days was 153.04 across all 104 periods.
- The minimum value was 61 (31 March 2020) and the maximum was 324 (28 May 2019).
- 7 to 14 days fell by 42% over the course of the series but ended on a bad note, increasing in the final period.
- The largest single decline occurred in 25 June 2019 (-49%).
- The largest net improvement was from 28 May 2019 to 31 March 2020, when 7 to 14 days improved by 263 (81%). This net improvement was more than two times larger than the overall movement of the entire series.
- 7 to 14 days experienced cyclicity, repeating each cycle about every 34.67 periods. There was also a pattern of smaller cycles that repeated about every 17.33 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 78.18 on average. 7 to 14 days was higher than Over 21 days at the beginning and end, but Over 21 days was higher between 25 June 2019 and 14 April 2020, accounting for 40% of the series.

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8.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)



External	
Waiting for reablement/rehab pathways 1,2,3	21
Housing needs/homeless/NRPF	2
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
Acute to Acute Transfer	1
Awaiting return or new placement in NH/RH as a long-term placement	1
External agency assessment	1
CHC process including fastrack	1
Internal	
Going home within next 24 hours	12
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	2
Ongoing treatment with NEWs 4 or less	1
Grand Total	44

8.3 Current External Delays

Current External Delays	
Awaiting return or new placement in NH/RH as a long-term placement	1
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
CHC process including fastrack	1
External agency assessment	1
Patient Family Choice	2

9.0 Deprivation of Liberty Safeguards (DOLS)

Number of DoLS applications		
Year	No of applications	Rate per 100,000
2019	3737	1,153.40
January	287	88.58
February	264	81.48
March	315	97.22
April	306	94.44
May	342	105.56
June	296	91.36
July	384	118.52
August	306	94.44
September	344	106.17
October	357	110.19
November	281	86.73
December	255	78.70
2020	3744	1,155.56
January	336	103.70
February	276	85.19
March	222	68.52
April	283	87.35
May	251	77.47
June	290	89.51
July	375	115.74
August	287	88.58
September	405	125.00
October	396	122.22
November	312	96.30
December	311	95.99
2021	1042	321.60
January	275	84.88
February	243	75.00
March	314	96.91
April	210	64.81
Total	8523	2,630.56

Number of DoLS applications - Granted

Status	Granted		Not granted	
Year	No of applications	Rate per 100,000	No of applications	Rate per 100,000
2019	1236	381.48	202	62.35
January	78	24.07	18	5.56
February	83	25.62	17	5.25
March	78	24.07	15	4.63
April	122	37.65	17	5.25
May	97	29.94	19	5.86
June	132	40.74	13	4.01
July	110	33.95	27	8.33
August	108	33.33	17	5.25
September	124	38.27	15	4.63
October	122	37.65	20	6.17
November	103	31.79	6	1.85
December	79	24.38	18	5.56
2020	1149	354.63	319	98.46
January	66	20.37	20	6.17
February	78	24.07	17	5.25
March	78	24.07	10	3.09
April	68	20.99	11	3.40
May	66	20.37	71	21.91
June	98	30.25	15	4.63
July	79	24.38	18	5.56
August	152	46.91	33	10.19
September	143	44.14	32	9.88
October	145	44.75	31	9.57
November	90	27.78	28	8.64
December	86	26.54	33	10.19
2021	206	63.58	106	32.72
January	66	20.37	30	9.26
February	61	18.83	41	12.65
March	79	24.38	35	10.80
Total	2591	799.69	627	193.52