

**7 JUNE 2021**

<b>REPORT TITLE</b>	<b>Adult Care and Health Commissioning Activity 2021</b>
<b>REPORT OF</b>	<b>DIRECTOR OF CARE AND HEALTH</b>

**REPORT SUMMARY**

The purpose of the report is to notify Adult Social Care and Public Health Committee of the commissioning activity for Quarter 2 of 2021, including the re-tender of existing services and new service provision.

- 1. Mobile Nights Service** – A re-commission of the Care and Support at Home Mobile night service in September 2021. A review of the service is taking place and has the potential to see if the new service going forward could also include Continuing Health Care (CHC) case take up, (both mobile and sitting services) as per the current Care and Support at Home offer for daytime provision, with opportunity to achieve a standard rate. This service will be for 5 years (3 + 2 x 1 year extension)

Current budget for the service is £800k per year, (funded via the Better Care Fund (BCF) so this is a key decision.

- 2. Beach Accessible Wheelchairs** – This is a new service request, following Council expressing an ambition to introduce a beach accessible wheelchair service, funding will be provided from the Adult Social Care Budget.

- 3. Early Intervention and Prevention and Carers Services** – A review of the current Early Intervention and Prevention and Carers offer, currently with a Voluntary Community and Faith sector, Wirral Health and Wellbeing Community Interest Company (CIC). This is a joint commission with NHS Wirral Clinical Commissioning Group (CCG), Public Health and Children's and Young Person's Department (CYPD), and in scope for the review are:

- Adult General Support and Opportunities for Vulnerable People
- Adult Day Opportunities for People with Eligible Needs (not including Learning Disabilities)
- Shopmobility
- Long Term Conditions Programme
- Adult Carers Health and Wellbeing Support
- Young Carers Services
- Special Education Needs and Disabilities (SEND)
- Advocacy and Independent Visitor (A&IV) for Children Looked After and Children subject to a Child Protection Plan
- Sensory service provision

The contract length will be determined as part of the review, working closely with Wirral Health and Care Commissioning (WHCC) (Public Health and NHS Wirral CCG) and CYPD colleagues.

- 4. Wirral Advocacy Hub** - the recommissioning of the Independent Advocacy Service provision, including the statutory Independent Mental Capacity Advocates (IMCA), Independent Mental Health Advocates (IMHA), Care Act Advocacy, also non-statutory support through General Advocacy, Self-Advocacy and Peer Advocacy.
- 5. Cardigan House** – a 2-year pilot of a new 8-bed Supported Living service.

All the services above affects all wards within the Borough as placement, and or access, can be made from anywhere in Wirral.

## **RECOMMENDATION/S**

That Adult Social Care and Public Health Committee;

1. Authorises the Director of Care and Health to proceed with the procurement for:
  - Mobile Night Service (5-year contract)
  - Beach Accessible wheelchairs (2-year contract)
  - Early Intervention and Prevention services (3-year contract)
  - Wirral Advocacy Hub (3-year contract)
  - Cardigan House (2-year contract)
2. Gives delegated authority to the Director of Care and Health to award the tender to the successful bidders following the tender process.

## SUPPORTING INFORMATION

### 1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 These are current services that require either a review, a re-tender, or an award and financial approval is required.
- 1.2 Beach Accessible wheelchairs is a new service offer, funding will be provided from the Adult Social Care Budget.

### 2.0 OTHER OPTIONS CONSIDERED

- 2.1 Officers intend to procure the care provision where possible from the established Liverpool City Region (LCR) Flexible Purchasing System, as per current regional agreements. This allows a wider choice of providers as the framework has recently been extended to attract service providers.
- 2.2 Officers could have chosen to do a standalone procurement exercise or to tender from the Wirral only Care and Support Framework for mobile nights.

### 3.0 BACKGROUND INFORMATION

- 3.1 **Care and Support at Home Mobile Nights Service** – Has been available since 2016. This is an overnight mobile domiciliary care service that supports people in their own home, offering both a “step up” and “step down” response to:
  - Facilitate a timely discharge from hospital,
  - Prevent and divert from inappropriate admission to hospital.

The service provides a transport solution for staff to enable them to be mobile throughout the overnight period it has a flexible referral route to respond to multiple care pathways, with referrals actioned same day or even through the night.

The service currently runs between the hours of 10pm and 8am, 365 days a year.

The service is currently funded within the BCF.

Officers intend to procure the care provision from the established Wirral Care and Support at Home Framework.

- 3.2 **Beach Accessible Wheelchairs** – The Council has expressed an ambition to introduce beach accessible wheelchairs service. We are exploring a range of local options and undertaking a scoping exercise to identify cost associated with setting up and running the scheme for 2 years in New Brighton, as this is proven to be the most accessible and popular. This will enable them to test the demand for this service with the view to extend this to other beach areas in Wirral i.e. West Kirby.
- 3.3 **Early Intervention and Prevention and Carers (EIAP and Carers)** - In 2014/15 commissioners reviewed several existing separate contracted services across the voluntary and community sector and brought them together under one contract. The services delivered through EIAP and Carers assist the local authority to meet the

requirements of the Care Act 2014, through the provision of support services that assist to prevent, or delay, the needs of an individual from requiring more intensive support through early identification, intervention, and support. Providers assist people to access universal and community support to improve the individual's health and wellbeing. A Direct Award was made to the Wirral Health and Wellbeing CIC in October 2015. A review of the current service provision in this contract is taking place, with the intention to go out to tender June – September 2021. This will be a standalone tender, as a LCR framework is not available for this service area.

- 3.4 **Wirral Advocacy Hub** - The IMCA, IMHA and Care Act Advocacy services are a statutory requirement as identified in the Care Act 2014, Mental Capacity Act 2005, and Mental Health Act 2007. Wirral also commission the service provider to support residents with general advocacy, peer advocacy and self-advocacy. A trained independent Advocate will support people who are experiencing problems using, or accessing, adult health and social care services. This contract is due for re-tendering, which will take place in August – September 2021. This will be a standalone tender, as a LCR framework is not available for this service area.
- 3.5 **Cardigan House** - A former Day Care Centre in Birkenhead, the Fusion Centre, has been redeveloped by Sanctuary Care Ltd to a small 8-bed Supported Living accommodation. Sanctuary Care Ltd were in discussion with commissioners early last year, prior to the Covid restrictions, and the focus client group identified to benefit from this service was people with learning disabilities. It is intended to pilot the Supported Living service to people with learning disabilities between the age of 18 and 64 years, and to monitor demand for this client group over the 2-year period. Focus will be given to enabling to a model which enables people to become more independent and move on to their own living accommodation and independence. As this is a pilot service, a direct award will be made for two years, and if successful will be retendered.

## 4.0 FINANCIAL IMPLICATIONS

- 4.1 Below, is the annual cost and overall cost of each of the commission / re-tender

Service	Current Annual	Proposed new cost for length of Contract
Mobile Nights	£800,000	To be determined following the review of service with CCG
Beach Accessible Wheelchairs (2 Years)	£0	£168,124.40 (2 years)
Early Intervention and Prevention and Carers	1,822,000	£5,466,000 (3-Year) tbc
Wirral Advocacy Hub	£391,000	£1,173,000 (3-year)
Cardigan House	£308,000	£616,000 (2 years)

Budget has been allocated from the Adult Social Care Budget for the new Beach Accessible Wheelchairs service offer.

- 4.2 The Council will, in the final quarter of the financial year 2020/21, undertake its annual rate and fees negotiations and the final rate will be agreed at that point for the Care and Support at Home Mobile Night Service.

## **5.0 LEGAL IMPLICATIONS**

- 5.1 The commission of the services detailed in this report will need to be undertaken in accordance with The Public Contract Regulations 2015 and the Council's Contract Procedure Rules. Using the framework detailed in this report, will meet these requirements.

## **6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

- 6.1 Budget has been allocated from the Adult Social Care Budget for the new Beach Accessible Wheelchairs service offer.

## **7.0 RELEVANT RISKS**

- 7.1 Contracts will be in breach if the procurement exercise is not completed.

## **8.0 ENGAGEMENT/CONSULTATION**

- 8.1 Care and Support at Home Mobile Night Service - Provider engagement is scheduled in to support with the co-production of the specification.

## **9.0 EQUALITY IMPLICATIONS**

- 9.1 Equality implications are embedded into the procurement and tender processes used as part of the application process and are taken into account when evaluating tender applications. Equalities implications are also part of the decision-making process when an award is made.

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

- 10.1 Mobile night Service scheduling systems are in place to minimise travel in the Borough.
- 10.2 Services will be required to minimise travel and environmental impact where possible, using digital service options as a solution.

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## **APPENDICES**

N/A

## **BACKGROUND PAPERS**

Specifications and invitation to tender documentation.

## **SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
Adult Social Care and Public Health Committee	March 2021