



Adult Social Care and Public Health Committee Performance Report 01/07/2021

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1.0 Introduction

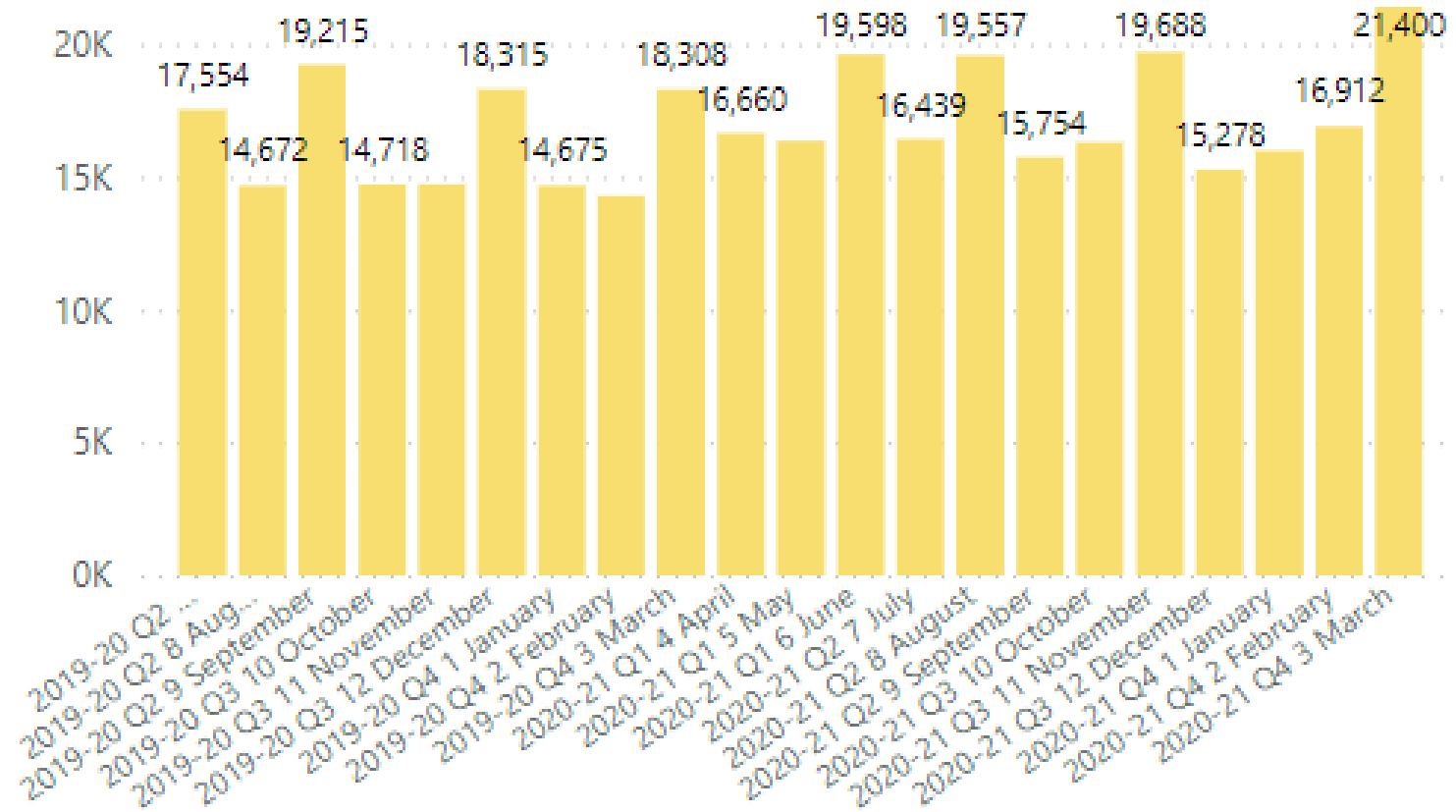
The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People

No. of Clients	Total Cost (inc. aborted cost)	Actual Quantity Delivered	Commissioned Cost	Actual Cost
3510	£106.37M	407.44K	£106.05M	£106.37M

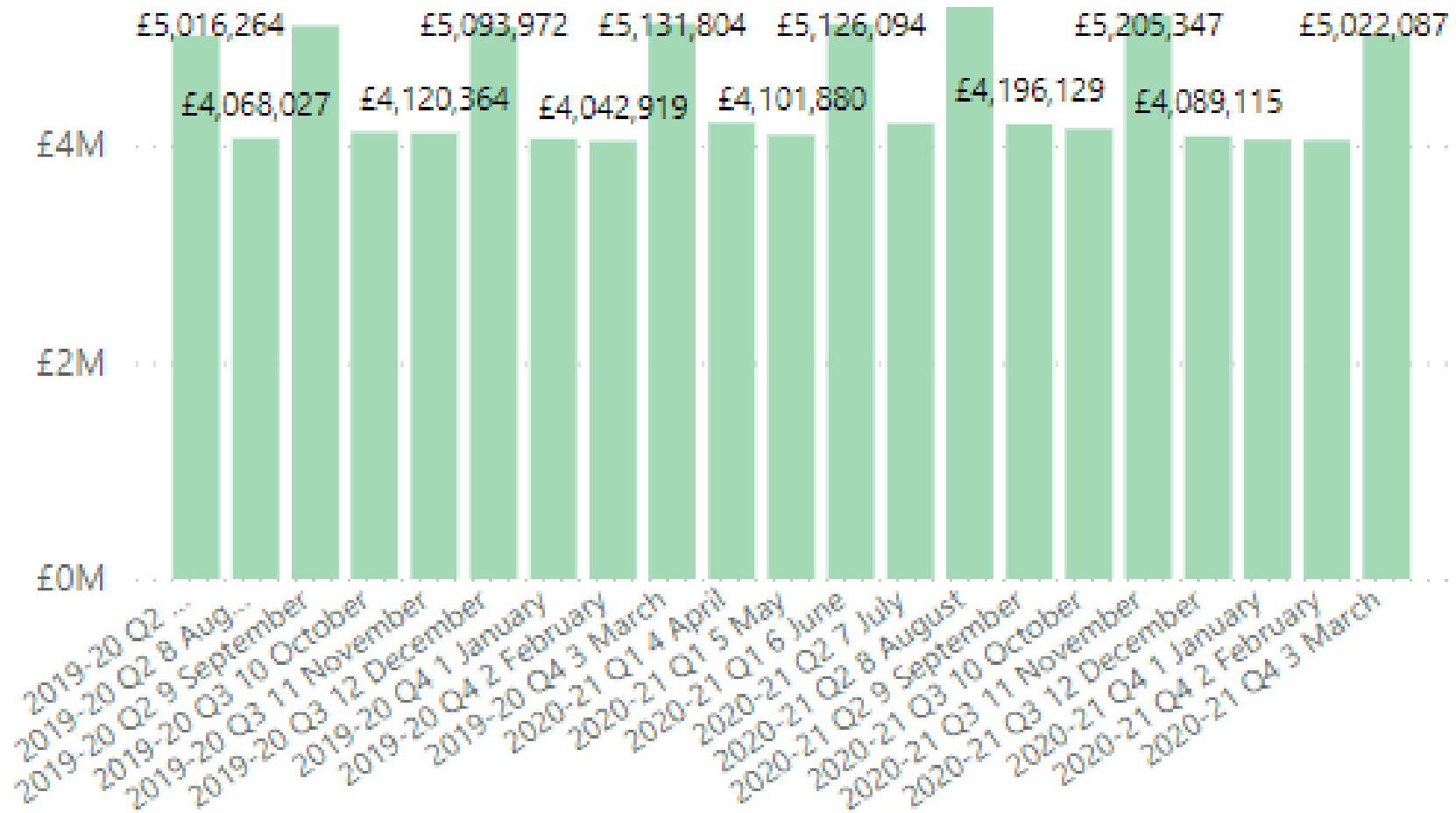
Actual Quantity Delivered



Actual Quantity Delivered

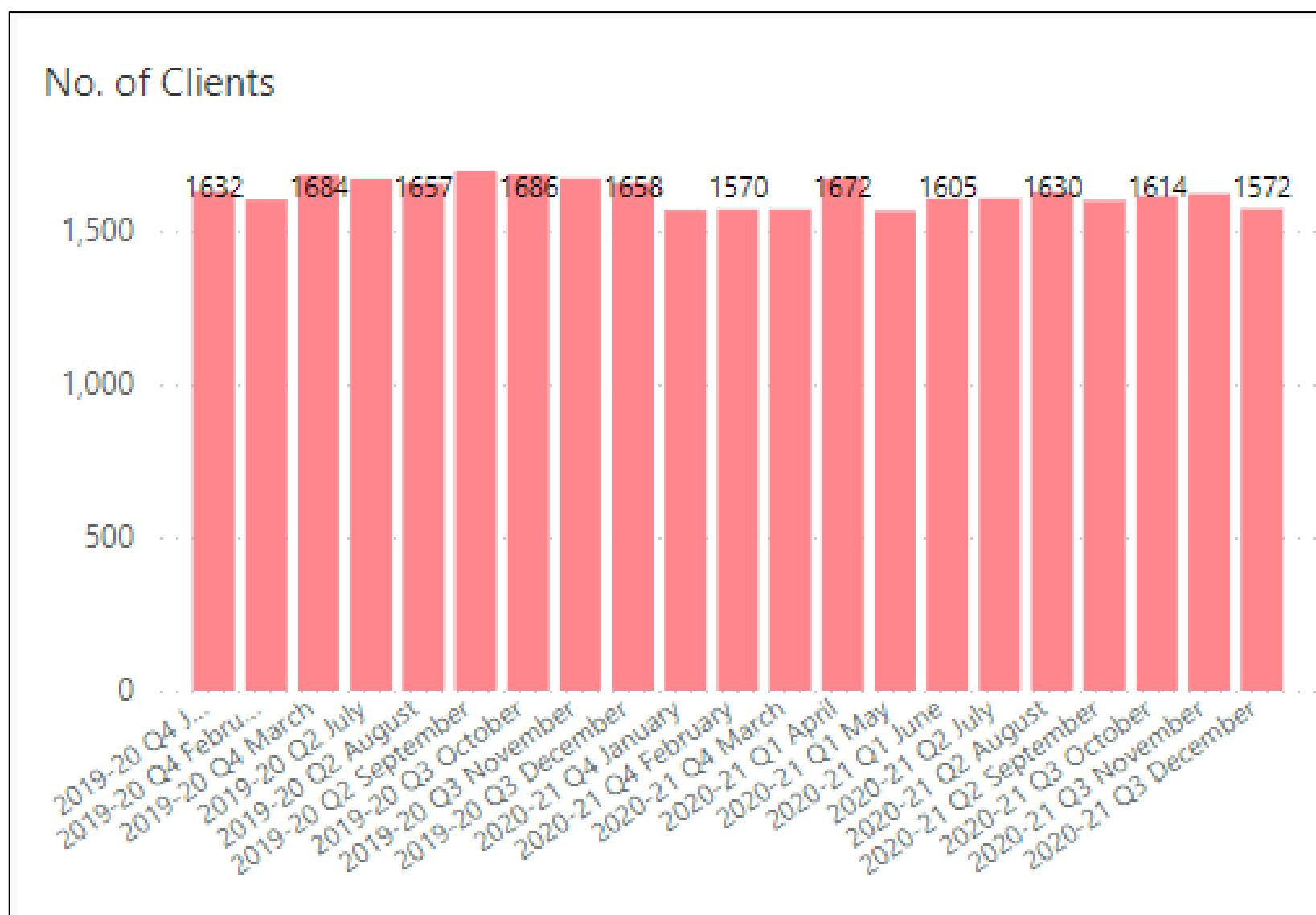
Month Name	2019-20	2020-21	2021-22	Total
January	14,674.94	15,995.31		30,670.25
February	14,289.58	16,912.45		31,202.03
March	18,307.81	21,399.99		39,707.81
April		16,660.35	17,350.74	34,011.09
May		16,367.77	20,787.21	37,154.97
June		19,597.74	12,860.17	32,457.92
July	17,553.53	16,438.87		33,992.39
August	14,671.51	19,557.39		34,228.89
September	19,214.53	15,754.01		34,968.54
October	14,718.37	16,312.79		31,031.16
November	14,729.65	19,688.17		34,417.82
December	18,314.81	15,278.05		33,592.87
Total	146,474.73	209,962.89	50,998.12	407,435.74

Total Cost



Total Cost

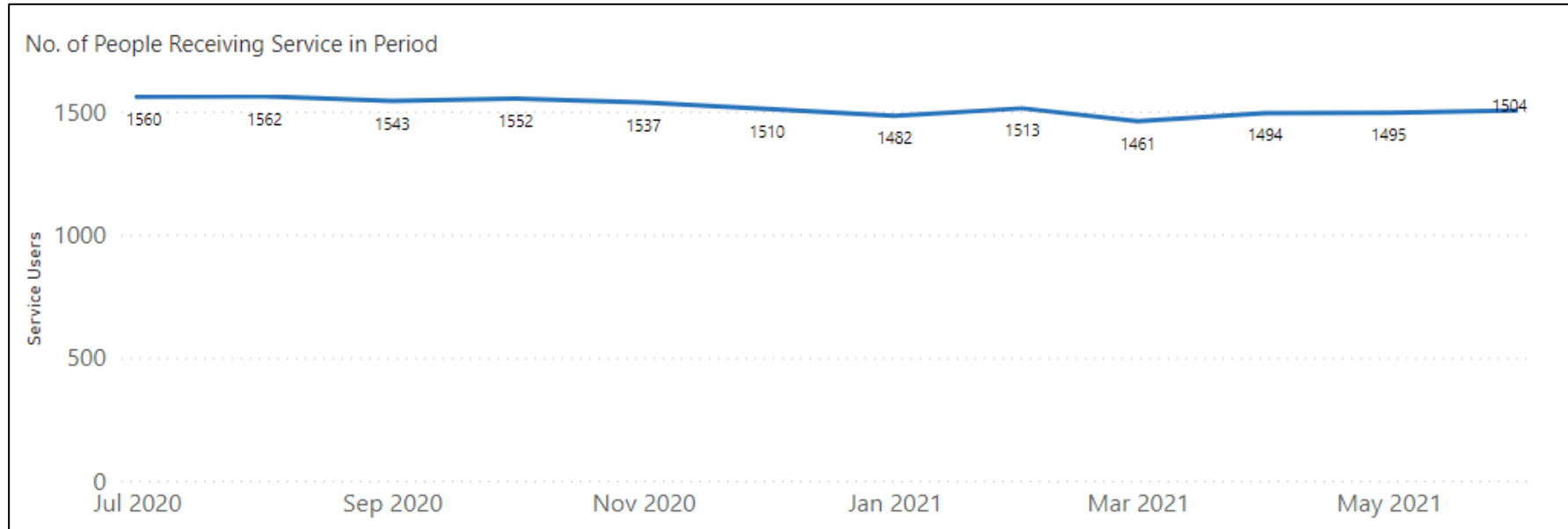
Month Name	2019-20	2020-21	2021-22	Total
January	£4,063,473.95	£4,054,273.54		£8,117,747.49
February	£4,042,918.61	£4,050,166.85		£8,093,085.46
March	£5,131,804.10	£5,022,086.98		£10,153,891.08
April		£4,210,689.29	£3,959,640.91	£8,170,330.21
May		£4,101,879.58	£4,954,081.42	£9,055,961.01
June		£5,126,094.30	£2,985,024.70	£8,111,119.00
July	£5,016,264.36	£4,204,003.50		£9,220,267.86
August	£4,068,027.44	£5,282,434.01		£9,350,461.46
September	£5,107,014.86	£4,196,129.06		£9,303,143.92
October	£4,127,179.93	£4,157,247.71		£8,284,427.64
November	£4,120,364.04	£5,205,347.37		£9,325,711.40
December	£5,093,971.81	£4,089,115.28		£9,183,087.08
Total	£40,771,019.09	£53,699,467.47	£11,898,747.03	£106,369,233.60



No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
January	1632	1568		2158
February	1602	1570		2144
March	1684	1570		2218
April		1672	1518	2154
May		1566	1542	2079
June		1605	1505	2068
July	1671	1605		2241
August	1657	1630		2241
September	1696	1600		2248
October	1686	1614		2251
November	1672	1623		2250
December	1658	1572		2191
Total	2326	2645	1656	3510

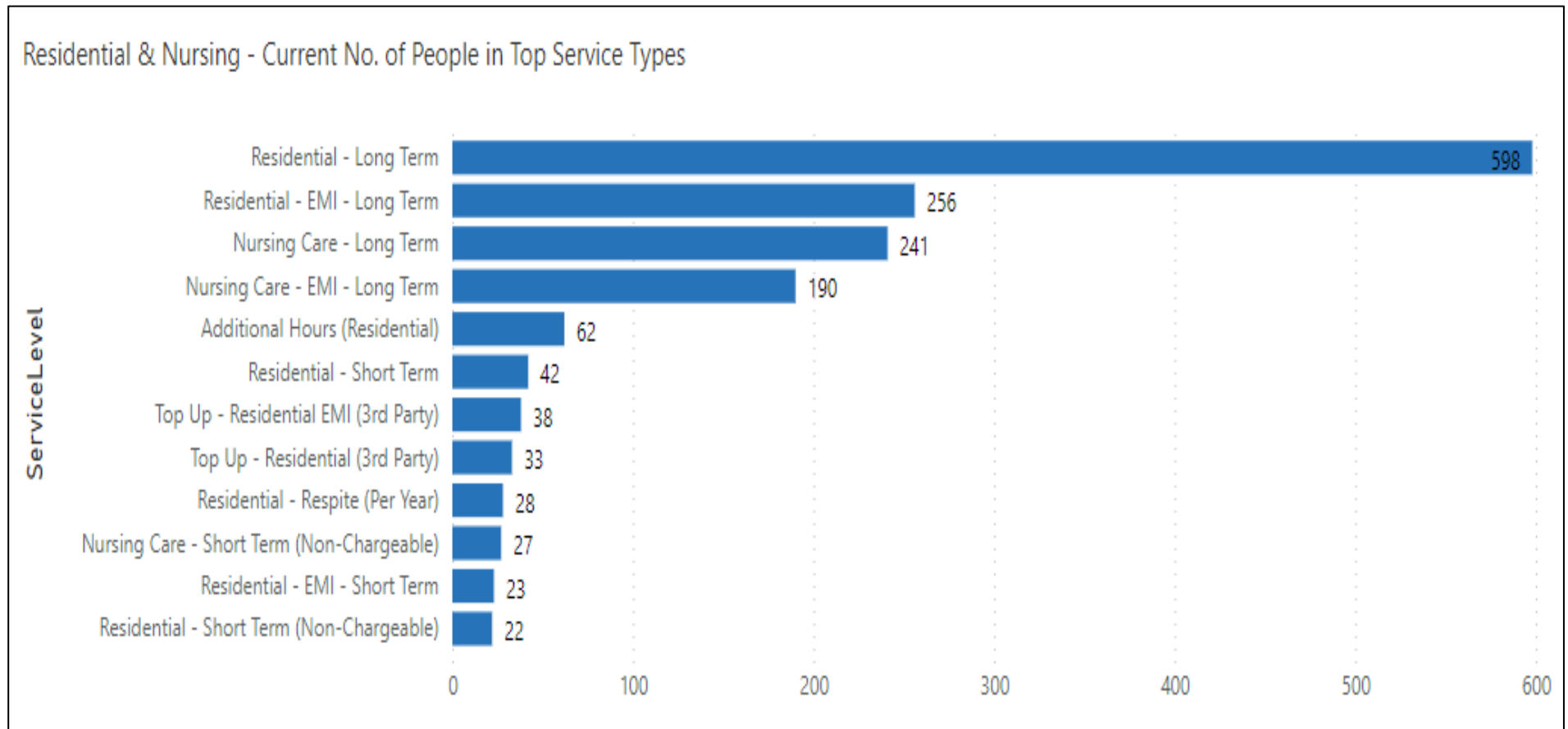
2.2 Residential and Nursing Care Over Time



Residential & Nursing - No. of People Receiving Service in Period													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	1482	1513	1461	1494	1495	1504							1504
2020							1560	1562	1543	1552	1537	1510	1510
Total	1482	1513	1461	1494	1495	1504	1560	1562	1543	1552	1537	1510	1504

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type

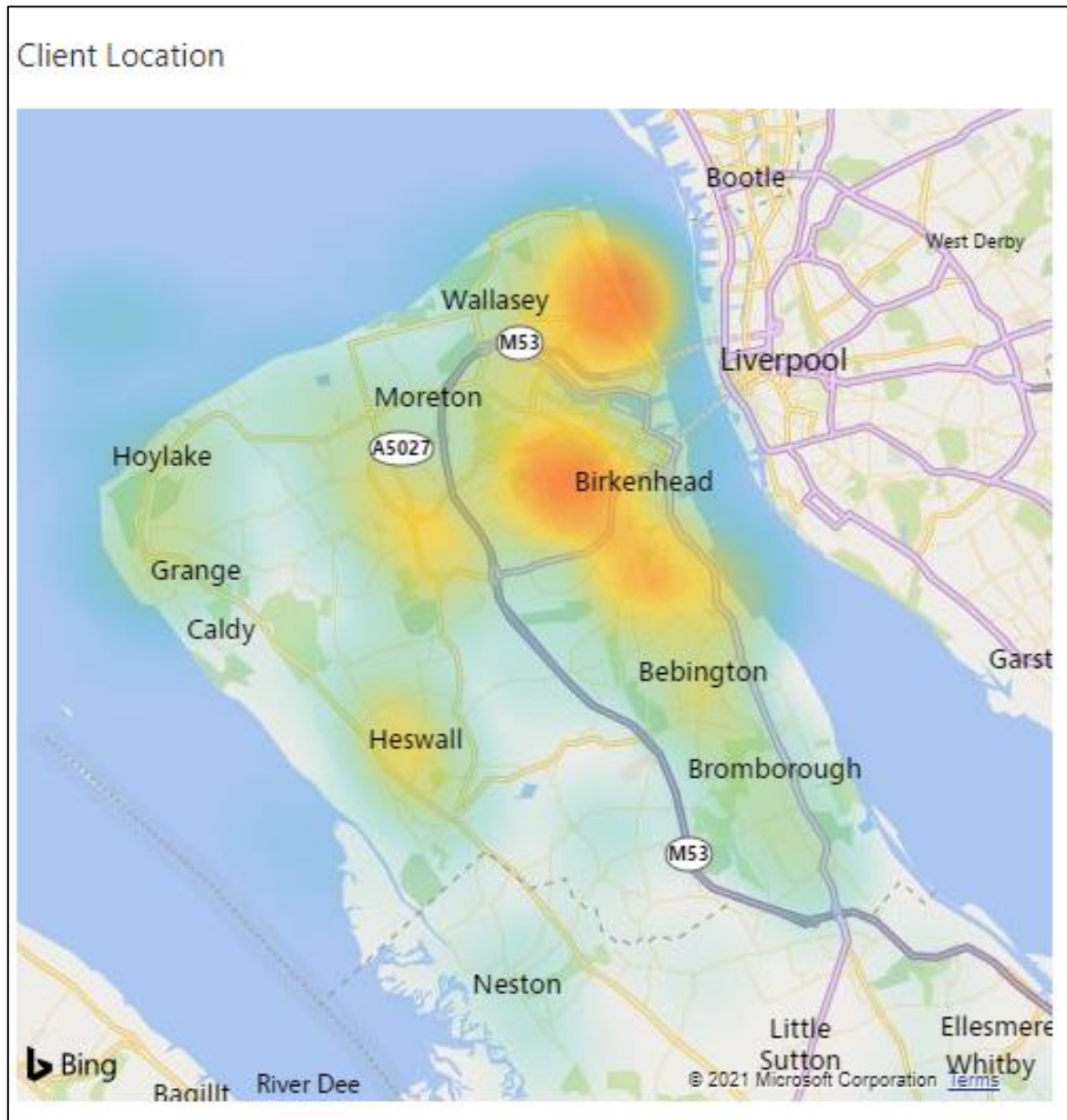


Residential & Nursing - Current No. of People by Top Service Types

ServiceLevel	No. of People
Residential - Long Term	598
Residential - EMI - Long Term	256
Nursing Care - Long Term	241
Nursing Care - EMI - Long Term	190
Additional Hours (Residential)	62
Residential - Short Term	42
Top Up - Residential EMI (3rd Party)	38
Top Up - Residential (3rd Party)	33
Residential - Respite (Per Year)	28
Nursing Care - Short Term (Non-Chargeable)	27
Residential - EMI - Short Term	23
Residential - Short Term (Non-Chargeable)	22
Total	1426

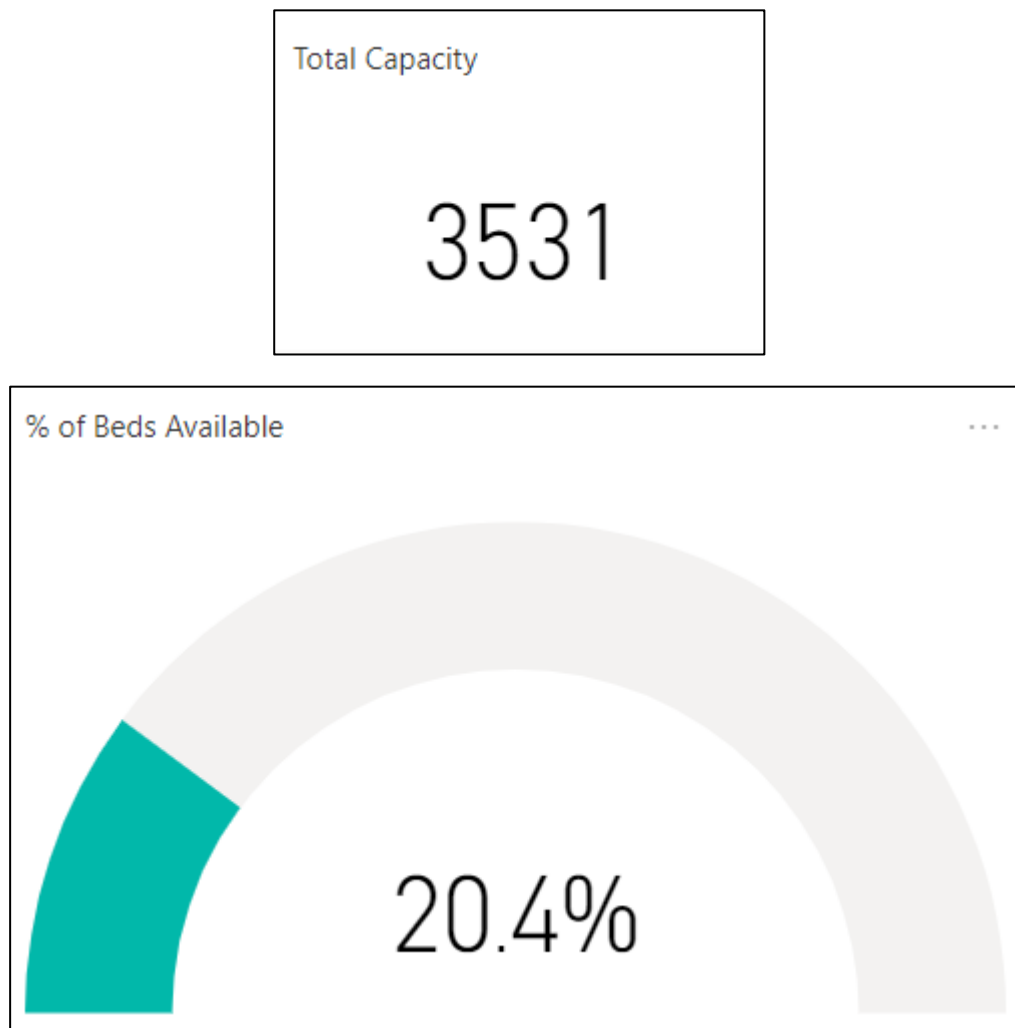
Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location



The heat map shows the care home locations.

2.4 Care Homes – Current Vacancy Rate



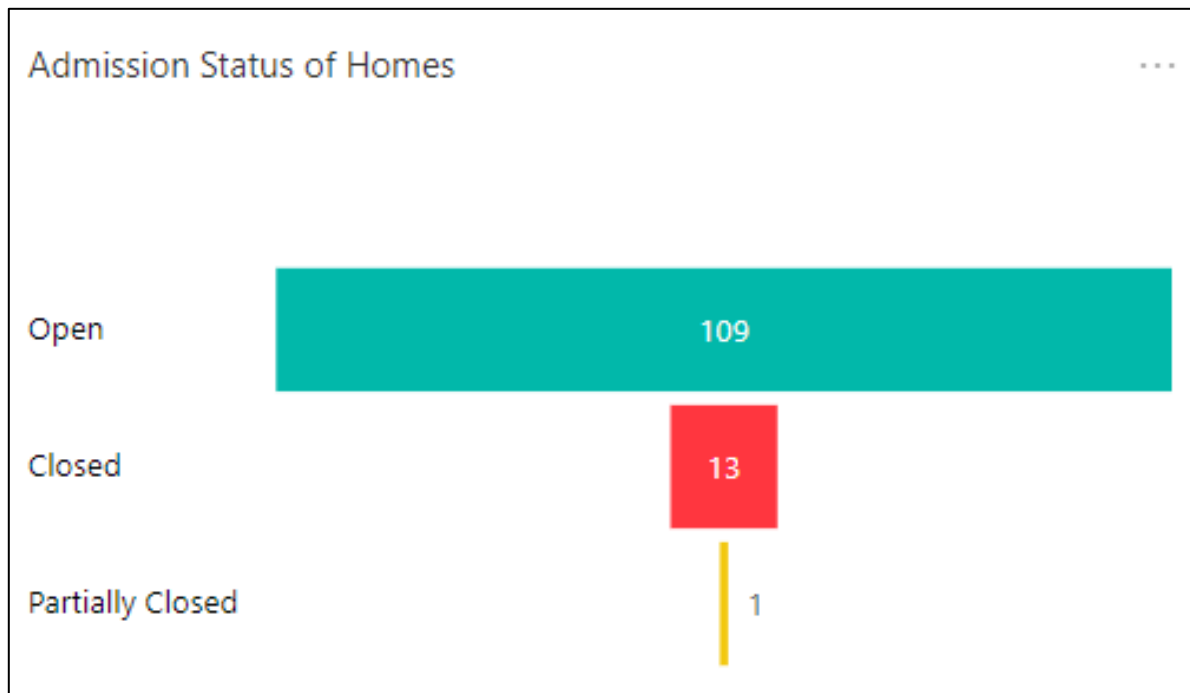
Data Source: NHS Capacity Tracker.

There is a capacity of 3531 places in care homes with a current vacancy rate as at 01/07/21 of 20.4%.

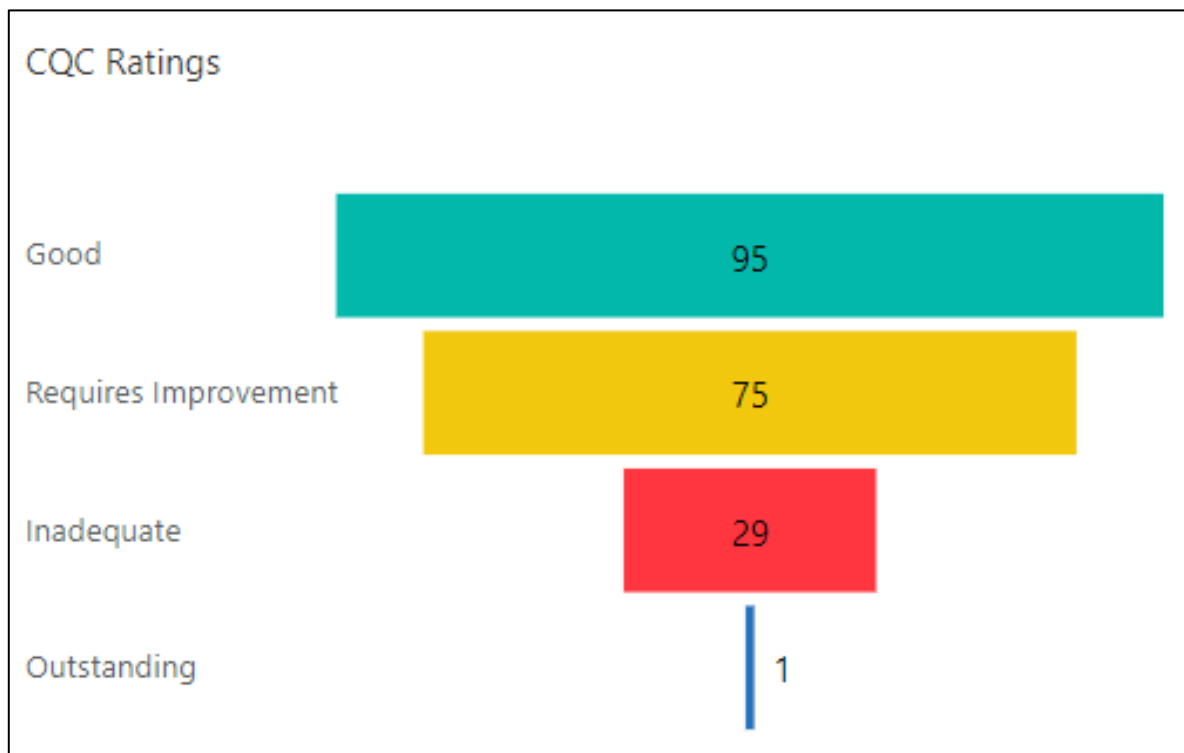
Data Source: NHS Capacity Tracker.

As at 01/07/21 there are currently 19 homes closed to admissions.

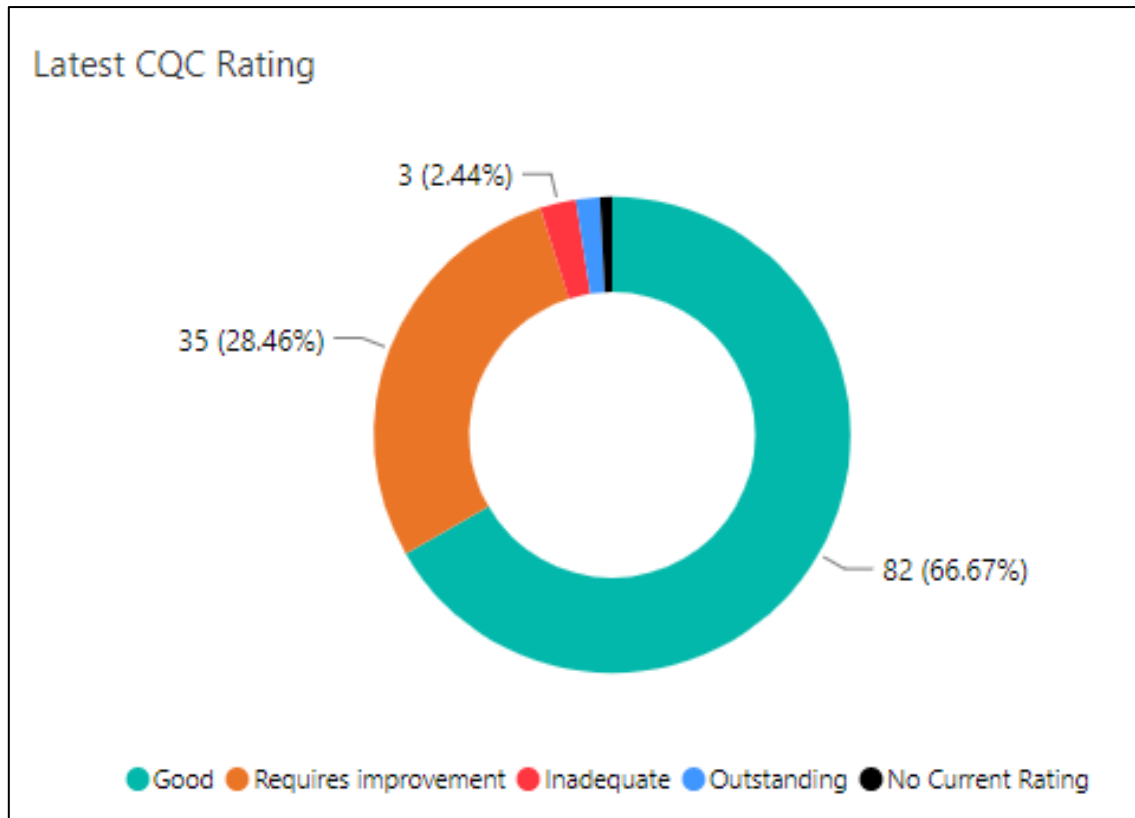
2.5 Care Homes – Care Quality Commission Inspection Ratings



Total number of inspections carried out since 05/01/2017 with rating information.



(Please note: homes may be inspected multiple times).



This is the current rating of the care homes based on their last CQC inspection.

The number of long-term care home placements continues to be at a reduced level, which is consistent with the intention to support people in their own homes wherever possible. Vacancy rates have continued to be higher than usual, and have not reduced following the peak of the Covid-19 pandemic. The Quality Improvement Team continue to work with care homes to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed due to Covid-19 has significantly reduced following the reduction in infection rates generally.

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

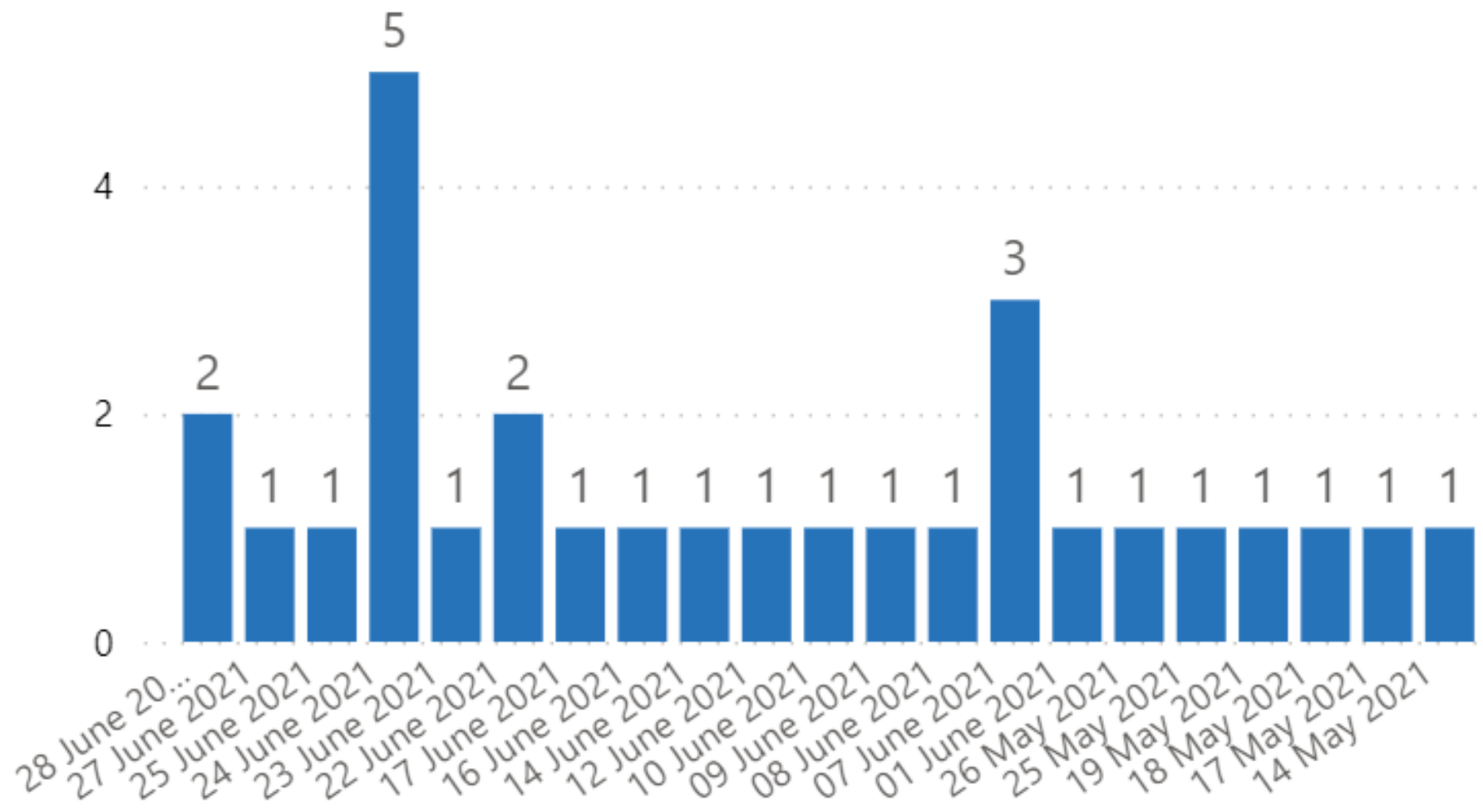
The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received since 19/03/2021.

No. of Alerts	No. of Clients Identified
55	28

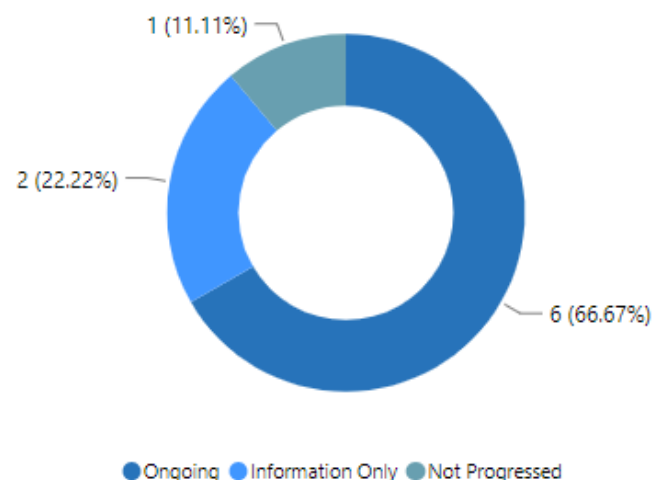
No. of Alerts by Dates



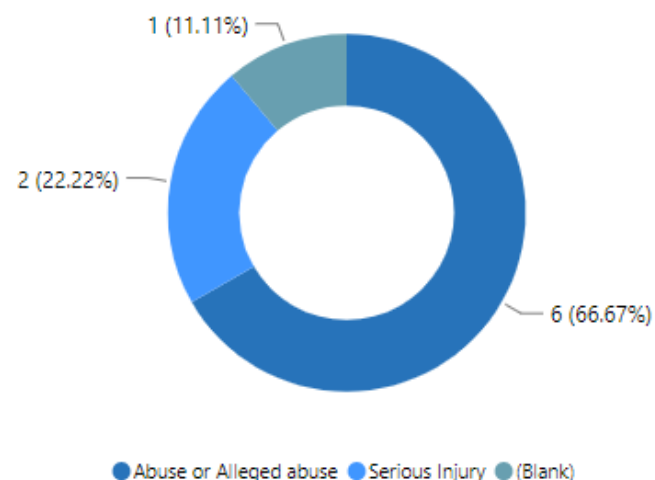
No. of Alerts by Dates

Date ▼	No. of Alerts
28 June 2021	2
27 June 2021	1
25 June 2021	1
24 June 2021	5
23 June 2021	1
22 June 2021	2
17 June 2021	1
16 June 2021	1
14 June 2021	1
12 June 2021	1
10 June 2021	1
09 June 2021	1
08 June 2021	1
07 June 2021	3
01 June 2021	1
26 May 2021	1
25 May 2021	1
19 May 2021	1
18 May 2021	1
17 May 2021	1
14 May 2021	1
Total	55

No. of Alerts
BY OUTCOME



No. of Alerts
BY SUB THEME



No. of Alerts
BY OUTCOME

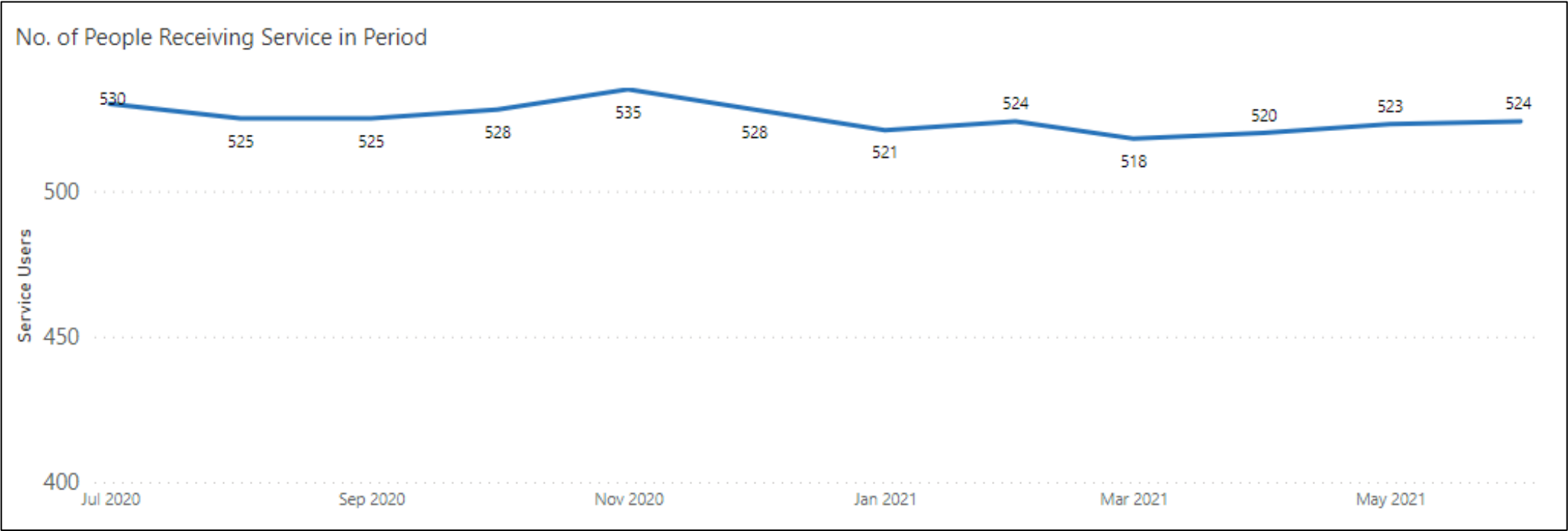
Outcome	No. of Alerts
Ongoing	6
Information Only	2
Not Progressed	1
Total	9

No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Abuse or Alleged abuse	6
Serious Injury	2
(Blank)	1
Total	9

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service



No of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020							530	525	525	528	535	528	528
2021	521	524	518	520	523	524							524
Total	521	524	518	520	523	524	530	525	525	528	535	528	524

Data Source: ContrOCC System.

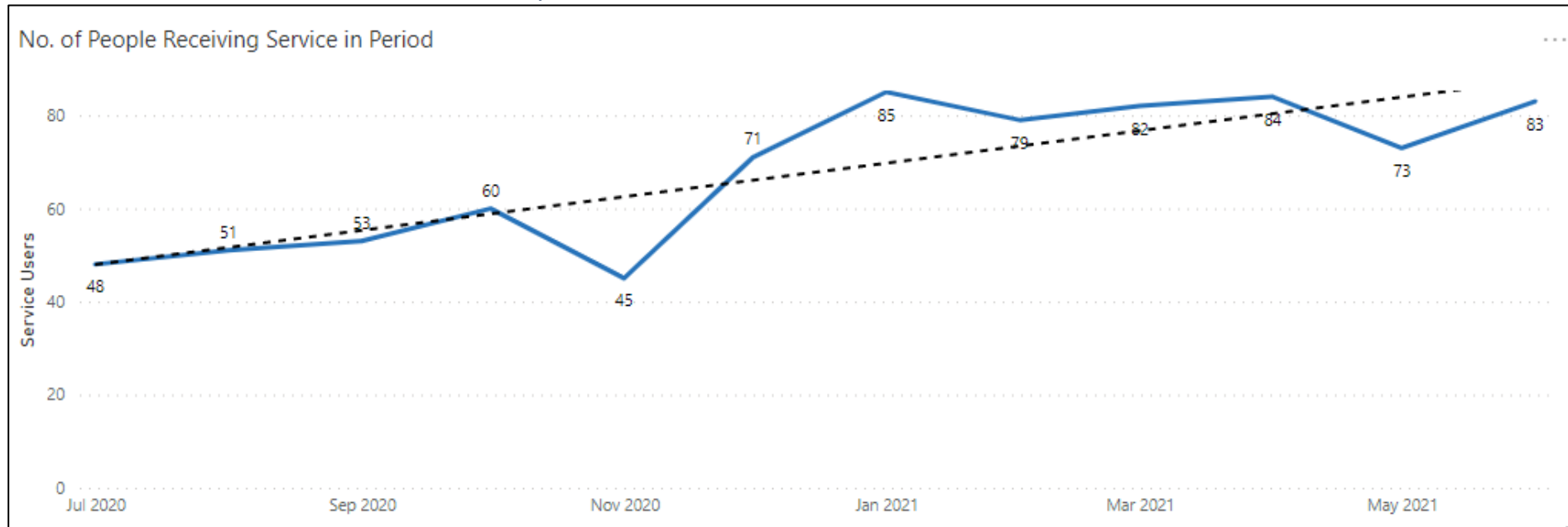
The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly.

The current number of people receiving direct payments as at 01/07/21 is 524.

There continues to be a small reduction in the number of people who arrange their support with a Direct Payment. Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Transfer to Assessment – Number of People

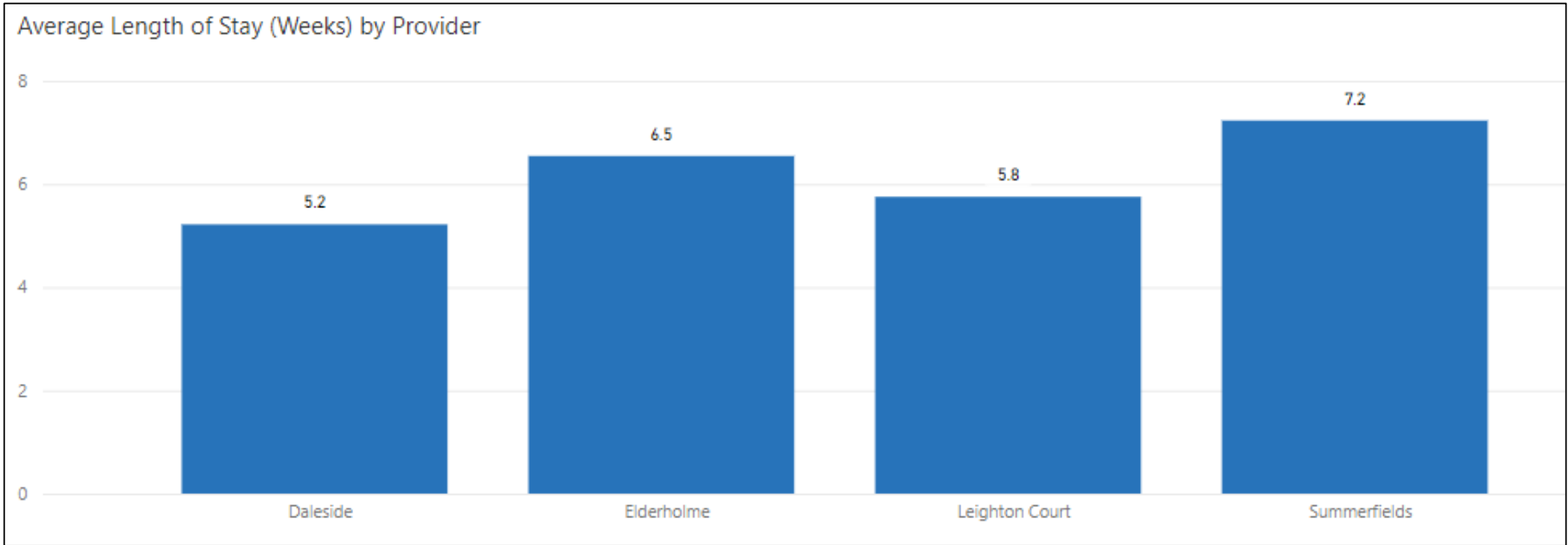


No. of People Receiving Service in Period													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	85	79	82	84	73	83							83
2020							48	51	53	60	45	71	71
Total	85	79	82	84	73	83	48	51	53	60	45	71	83

Data Source: ContrOCC System.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Transfer to Assessment – Average Length of Stay



Average Length of Stay (Weeks) by Provider

Provider	Average of LOS in Weeks
Daleside	5.22
Elderholme	6.54
Leighton Court	5.75
Summerfields	7.23
Total	5.80

Data Source: Liquid Logic.

The average length of stay is shown since April 2018.

4.3 Transfer to Assessment – Vacancy Rate –

Table 1 - Actual Bed Days			
	Apr	May	Jun
Nursing (Covid-19 Block Bed)	41	7	0
Residential (Covid-19 Block Bed)	60	9	0
Transfer to Assess	2069	2210	2074
Total	2170	2226	2074

Table 2 - Commissioned Bed Days			
	Apr	May	Jun
Nursing (Covid-19 Block Bed)	38	7	0
Residential (Covid-19 Block Bed)	60	7	0
Transfer to Assess	2820	2914	2771
Total	2918	2928	2771

Table 3 - % Occupancy			
	Apr	May	Jun
Daleside	299	433	435
Elderholme	440	374	421
Grove House	519	591	526
Leighton Court	622	626	546
Summerfields	189	186	146
Windy Knowe Nursing Home	101	16	0
Grand Total	2170	2226	2074

Data Source: WCFT.

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people

BY YEAR, MONTH

Year	Number of people	Days Occupied in Week
2020	289	1,389.00
July	40	193.00
August	62	280.00
September	60	299.00
October	54	276.00
November	32	144.00
December	41	197.00
2021	260	1,221.00
January	30	157.00
February	29	143.00
March	39	169.00
April	40	187.00
May	77	361.00
June	45	204.00
Total	549	2,610.00

Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
21 June 2021	50%	Tree Vale Limited Acorn House
14 June 2021	93%	Tree Vale Limited Acorn House
07 June 2021	71%	Tree Vale Limited Acorn House
31 May 2021	36%	Tree Vale Limited Acorn House
24 May 2021	50%	Tree Vale Limited Acorn House
17 May 2021	50%	Tree Vale Limited Acorn House
10 May 2021	79%	Tree Vale Limited Acorn House
03 May 2021	100%	Tree Vale Limited Acorn House
26 April 2021	71%	Tree Vale Limited Acorn House
19 April 2021	50%	Tree Vale Limited Acorn House
12 April 2021	50%	Tree Vale Limited Acorn House
05 April 2021	21%	Tree Vale Limited Acorn House
29 March 2021	21%	Tree Vale Limited Acorn House
22 March 2021	50%	Tree Vale Limited Acorn House
15 March 2021	79%	Tree Vale Limited Acorn House
08 March 2021	100%	Tree Vale Limited Acorn House
01 March 2021	100%	Tree Vale Limited Acorn House
22 February 2021	100%	Tree Vale Limited Acorn House
15 February 2021	71%	Tree Vale Limited Acorn House
08 February 2021	29%	Tree Vale Limited Acorn House
14 December 2020	7%	Tree Vale Limited Acorn House
07 December 2020	7%	Tree Vale Limited Acorn House
30 November 2020	29%	Tree Vale Limited Acorn House
23 November 2020	50%	Tree Vale Limited Acorn House
16 November 2020	50%	Tree Vale Limited Acorn House
09 November 2020	50%	Tree Vale Limited Acorn House
02 November 2020	71%	Tree Vale Limited Acorn House
26 October 2020	50%	Tree Vale Limited Acorn House
19 October 2020	64%	Tree Vale Limited Acorn House
12 October 2020	50%	Tree Vale Limited Acorn House
05 October 2020	50%	Tree Vale Limited Acorn House
28 September 2020	50%	Tree Vale Limited Acorn House
21 September 2020	50%	Tree Vale Limited Acorn House
14 September 2020	71%	Tree Vale Limited Acorn House
07 September 2020	100%	Tree Vale Limited Acorn House
31 August 2020	100%	Tree Vale Limited Acorn House
24 August 2020	100%	Tree Vale Limited Acorn House
17 August 2020	50%	Tree Vale Limited Acorn House
10 August 2020	57%	Tree Vale Limited Acorn House
03 August 2020	57%	Tree Vale Limited Acorn House

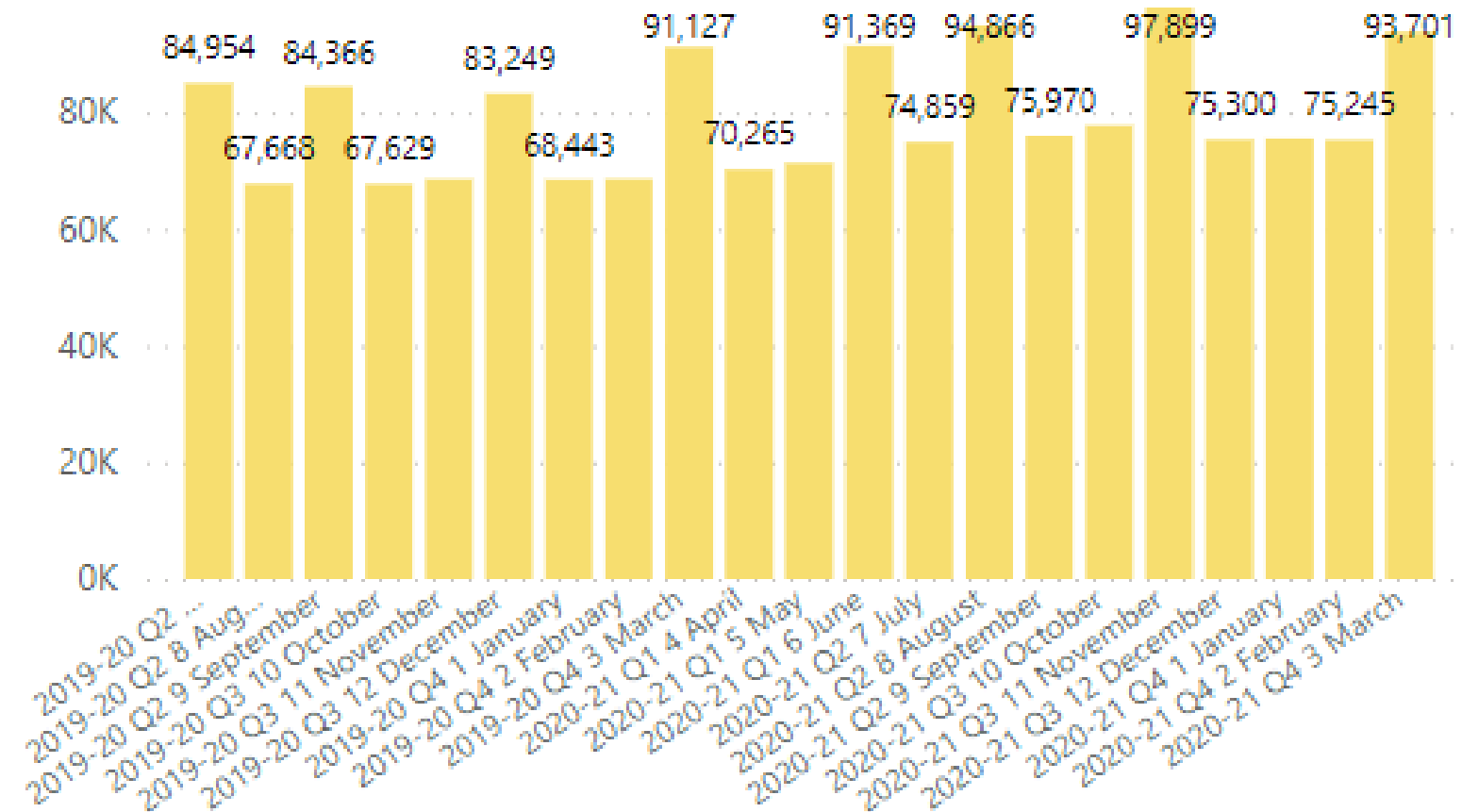
Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care - Cost and Hours

No. of Clients	Total Cost (inc. aborted cost)	Actual Quantity Delivered	Commissioned Cost	Actual Cost
6200	£33.68M	1.87M	£35.79M	£32.28M

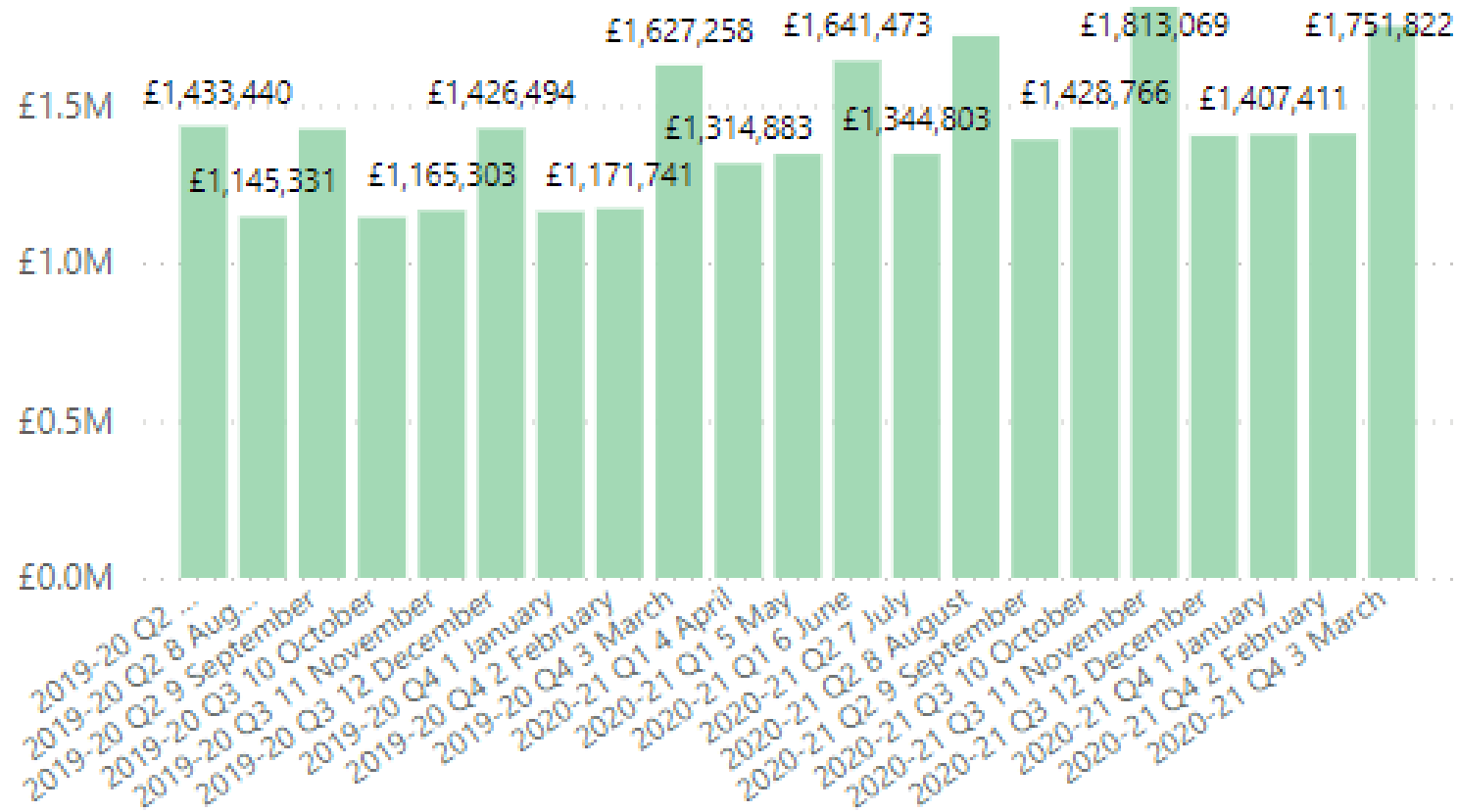
Actual Quantity Delivered



Actual Quantity Delivered

Month Name	2019-20	2020-21	2021-22	Total
January	68,442.90	75,495.88		143,938.78
February	68,546.98	75,244.83		143,791.82
March	91,127.23	93,700.55		184,827.78
April		70,264.95	74,567.20	144,832.15
May		71,237.43	90,779.67	162,017.10
June		91,369.43	48,100.50	139,469.93
July	84,953.78	74,858.88		159,812.67
August	67,668.48	94,865.77		162,534.25
September	84,366.48	75,970.23		160,336.72
October	67,629.17	77,682.47		145,311.63
November	68,512.62	97,899.33		166,411.95
December	83,249.40	75,299.90		158,549.30
Total	684,497.05	973,889.67	213,447.37	1,871,834.08

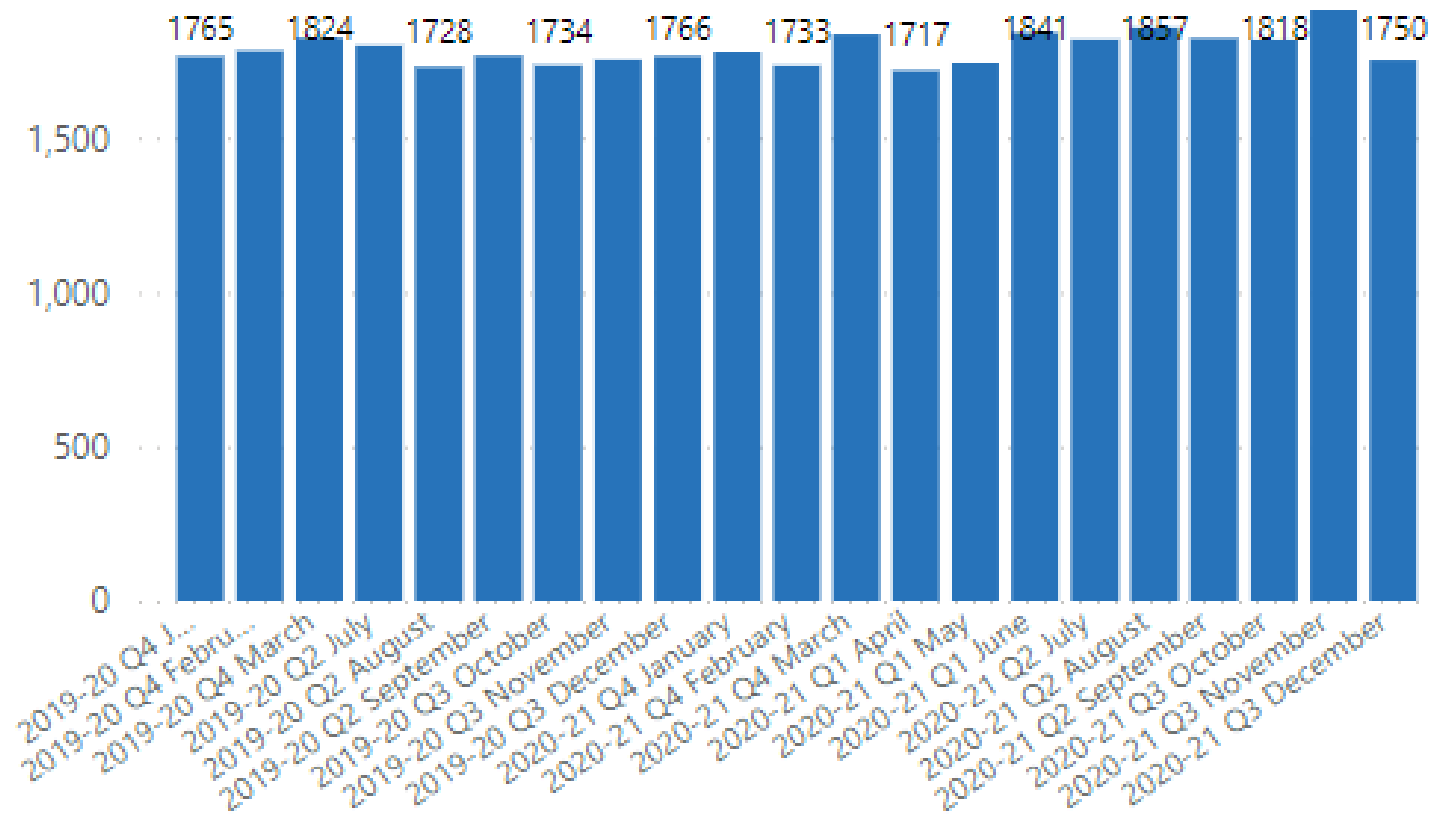
Total Cost



Total Cost

Month Name	2019-20	2020-21	2021-22	Total
January	£1,162,085.58	£1,407,410.60		£2,569,496.18
February	£1,171,741.12	£1,409,940.75		£2,581,681.87
March	£1,627,258.23	£1,751,821.60		£3,379,079.82
April		£1,314,882.93	£1,400,171.45	£2,715,054.38
May		£1,344,889.54	£1,708,624.23	£3,053,513.78
June		£1,641,472.93	£899,952.01	£2,541,424.95
July	£1,433,440.31	£1,344,803.09		£2,778,243.41
August	£1,145,331.22	£1,720,627.10		£2,865,958.32
September	£1,424,528.86	£1,390,883.52		£2,815,412.38
October	£1,143,747.32	£1,428,766.41		£2,572,513.73
November	£1,165,302.61	£1,813,068.84		£2,978,371.44
December	£1,426,494.45	£1,403,456.04		£2,829,950.49
Total	£11,699,929.68	£17,972,023.36	£4,008,747.70	£33,680,700.74

No. of Clients

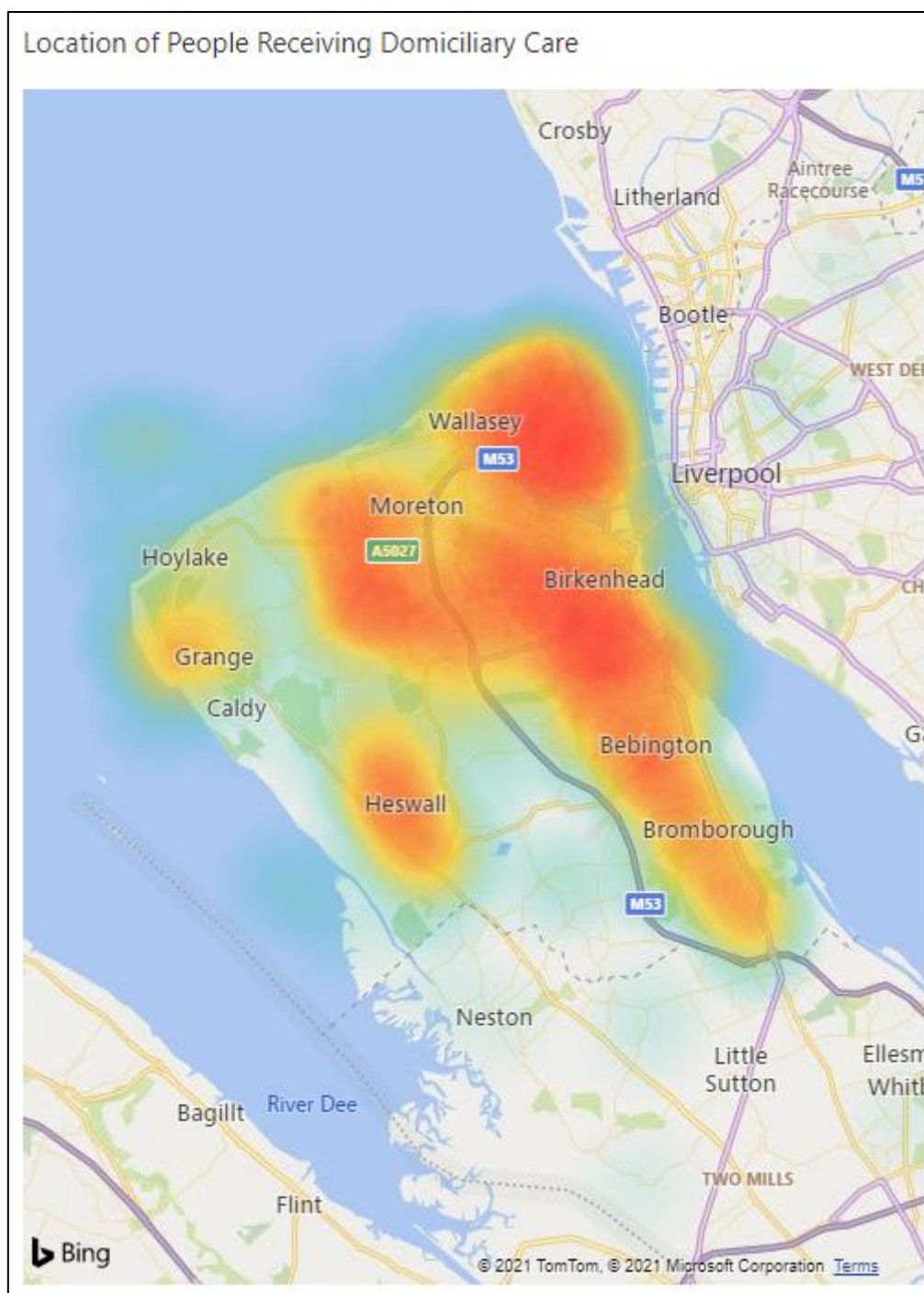


No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
January	1765	1779		2663
February	1783	1733		2636
March	1824	1836		2785
April		1717	1799	2654
May		1741	1764	2687
June		1841	1571	2593
July	1800	1819		2719
August	1728	1857		2693
September	1767	1823		2712
October	1734	1818		2664
November	1752	1913		2774
December	1766	1750		2636
Total	3234	4191	2188	6200

The Domiciliary Care Market continues to respond well to high levels of demand. These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care



5.3 Reablement – People, Cost and Days (since 01/04/2018):

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2018.

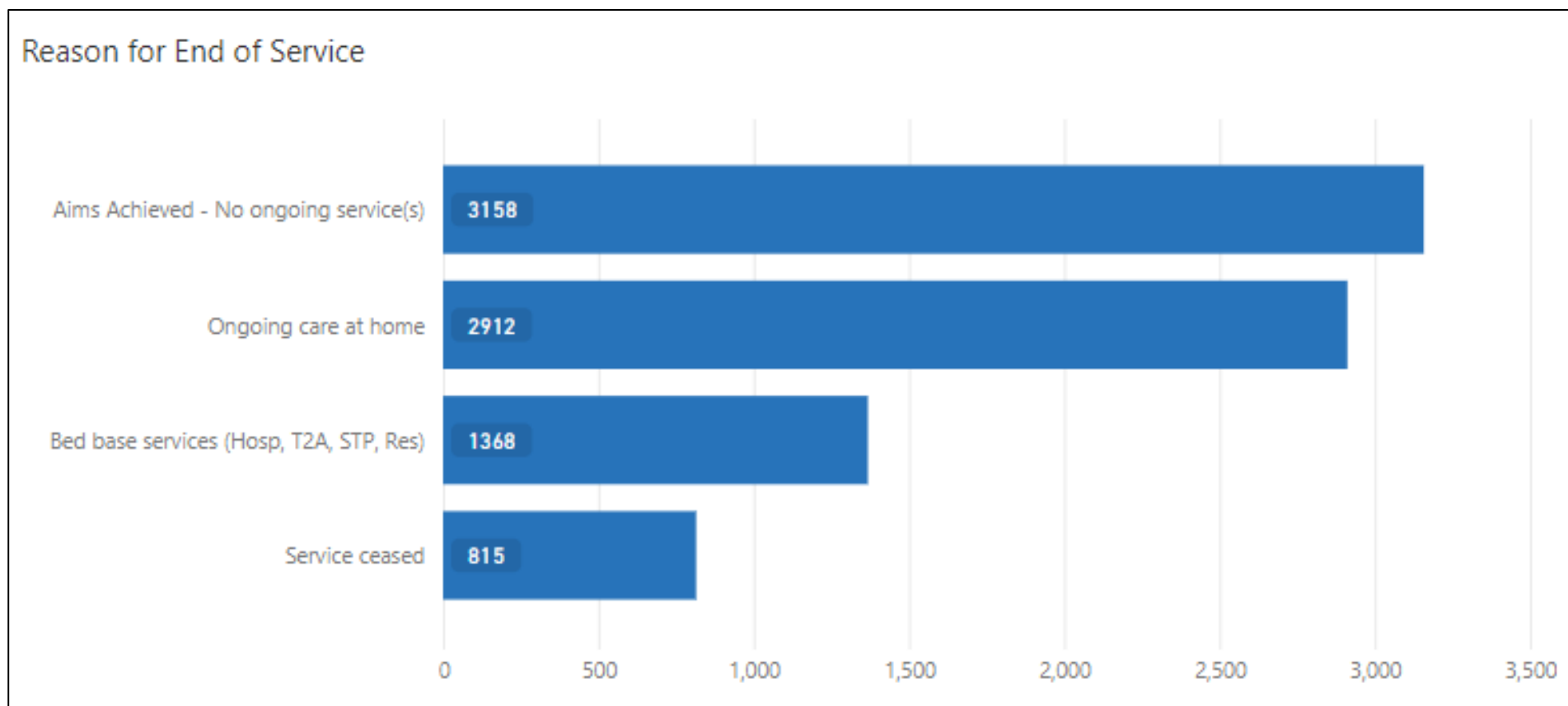
No. of Service Users	No. of Service Packages	Average Weekly Cost	Average no. of Days in Reabl...
5608	13.00K	£133.90	12.42

5.4 Reablement – Number of People

No. of People by Month Started													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	139	131	162	160	128								720
2020						171	151	149	138	150	155	114	1028
Total	139	131	162	160	128	171	151	149	138	150	155	114	1748

This table shows the number of people receiving Reablement services month by month for the last 12 months.

5.5 Reablement – End Reasons of Care Packages



Reason for End of Service

Service Provision End Reason Group	No. of Clients
Aims Achieved - No ongoing service(s)	3158
Bed base services (Hosp, T2A, STP, Res)	1368
Ongoing care at home	2912
Service ceased	815
Total	8253

5.6 Reablement – Length of Stay

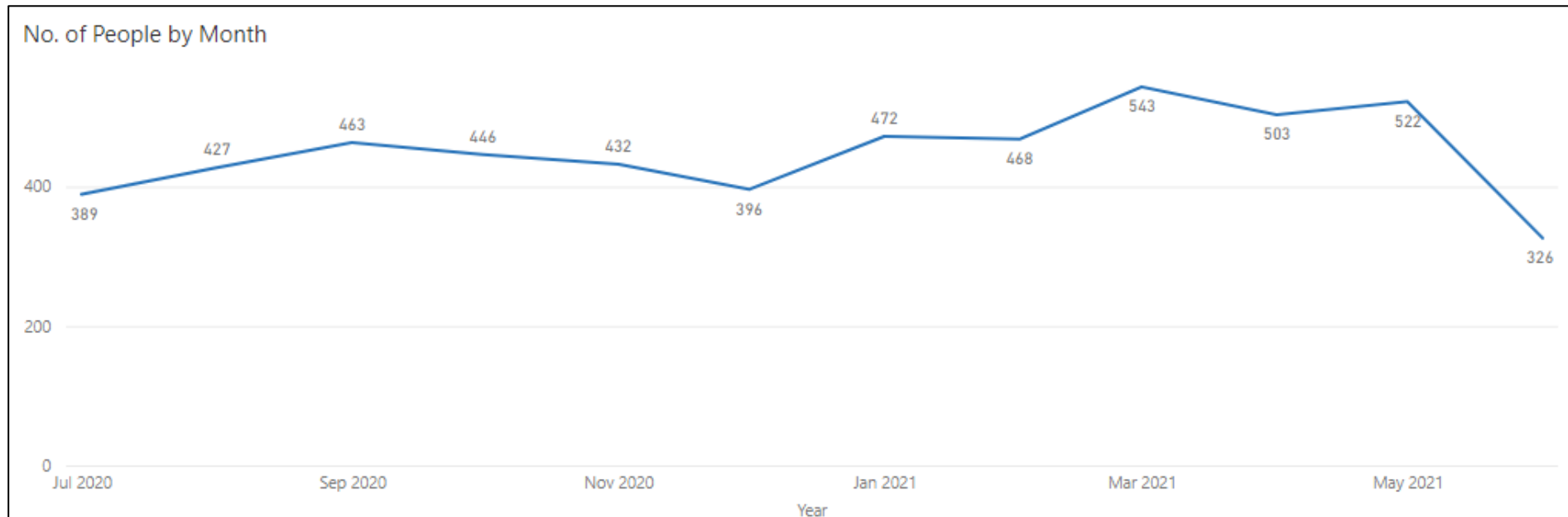
Length of Service by Start Month

Year	2 to 4 Weeks	4 to 6 Weeks	Over 6 Weeks	Under 2 Weeks	Total
2020	546	297	21	1478	2342
June	94	50	2	221	367
July	95	42	5	216	358
August	67	45	1	202	315
September	70	44	3	191	308
October	86	30	3	234	353
November	81	46	2	206	335
December	53	40	5	208	306
2021	432	221	11	977	1641
January	75	43	3	204	325
February	78	49	3	187	317
March	95	49	2	223	369
April	89	50	3	186	328
May	95	30		177	302
Total	978	518	32	2455	3983

The above table shows the number of people receiving Reablement services over the last 12 months, month on month by Length of Stay category.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The data shows levels of provision have maintained a similar level to the last half of 2020.

5.7 Brokerage – Packages by Number of People and Providers



No. of People by Month

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	472	468	543	503	522	326							2050
2020							389	427	463	446	432	396	1961
Total	472	468	543	503	522	326	389	427	463	446	432	396	3635

Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	28
2 to 3 Weeks	20
48hrs to 1 Week	31
Less than 48hrs	17
Over 3 Weeks	28
Total	124

The previous line chart and table show the number of people matched to home care packages month on month.

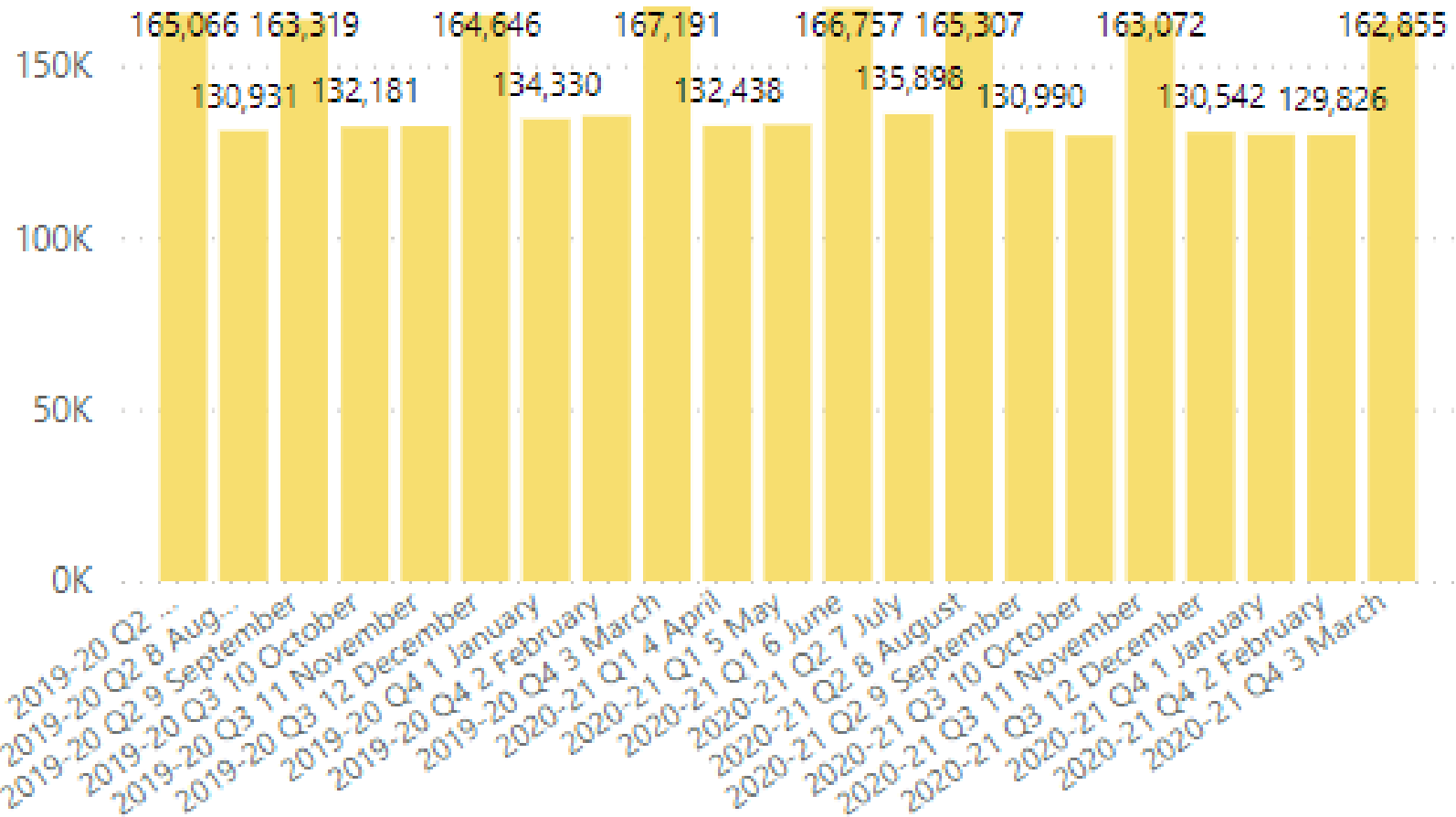
The data shows the high level of activity in the domiciliary care sector and low numbers of delays in arranging care and support. The data includes people who may be wanting to change their care provider.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost

No. of Clients	Total Cost (inc. aborted cost)	Actual Quantity Delivered	Commissioned Cost	Actual Cost
1071	£68.32M	3.43M	£69.44M	£67.59M

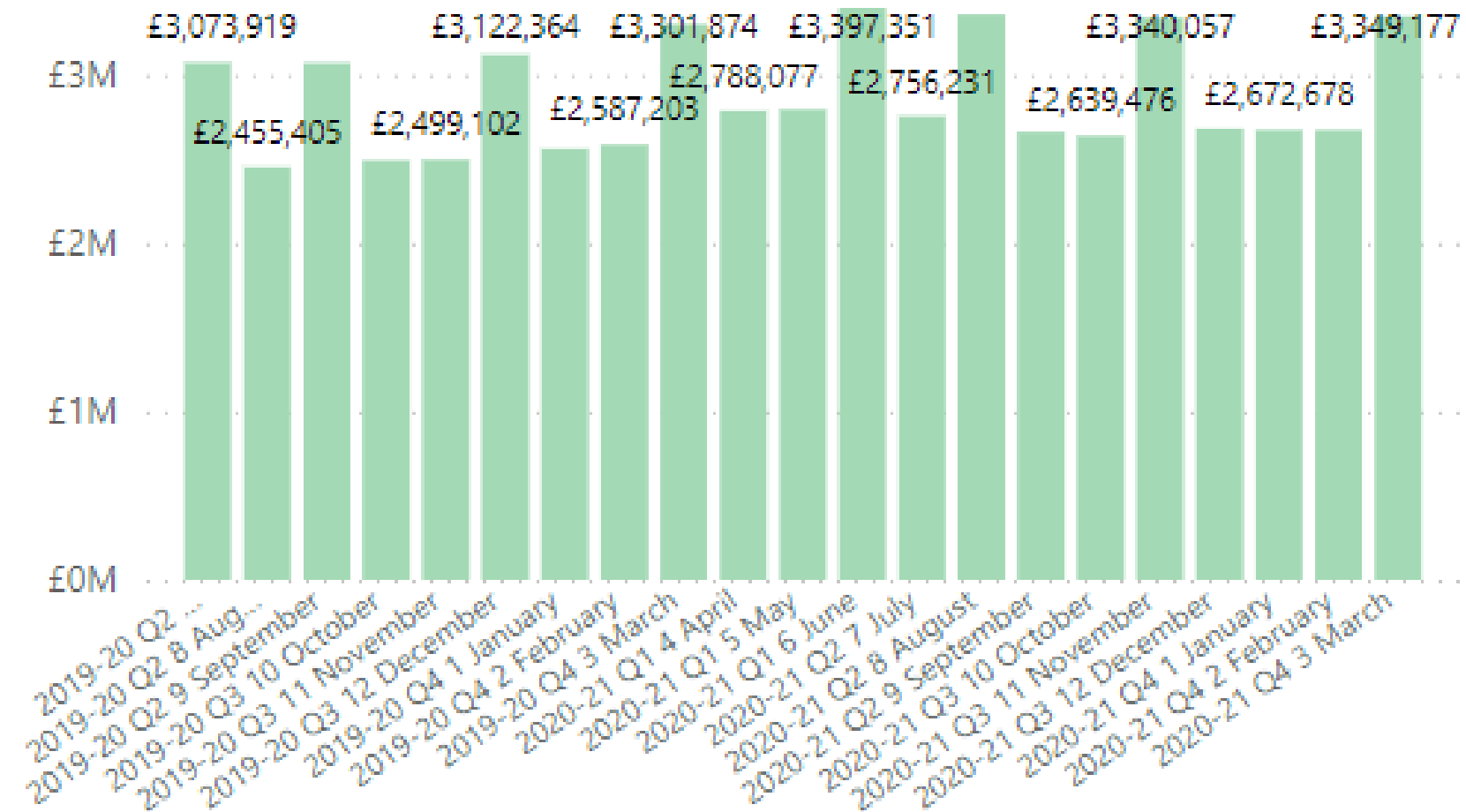
Actual Quantity Delivered



Actual Quantity Delivered

Month Name	2019-20	2020-21	2021-22	Total
January	134,330.47	129,925.85		264,256.31
February	135,336.24	129,825.73		265,161.96
March	167,191.12	162,854.80		330,045.92
April		132,437.84	130,100.09	262,537.92
May		132,843.84	162,247.31	295,091.15
June		166,756.54	98,557.44	265,313.98
July	165,066.14	135,898.32		300,964.46
August	130,931.23	165,306.62		296,237.85
September	163,318.52	130,989.69		294,308.21
October	132,180.72	129,649.68		261,830.40
November	132,357.30	163,072.49		295,429.80
December	164,645.97	130,541.84		295,187.81
Total	1,325,357.71	1,710,103.22	390,904.83	3,426,365.77

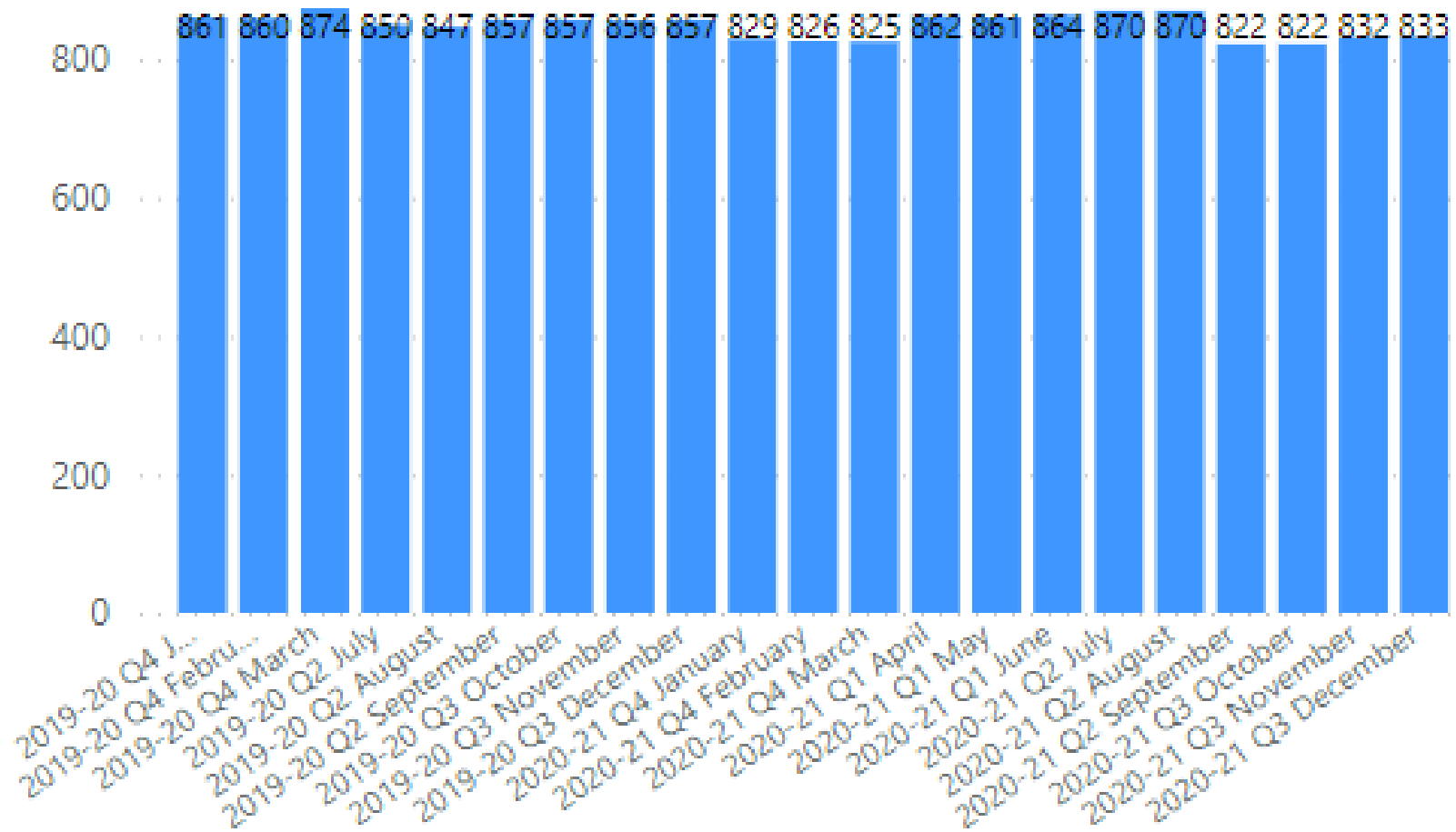
Total Cost



Total Cost

Month Name	2019-20	2020-21	2021-22	Total
January	£2,560,416.09	£2,672,678.45		£5,233,094.54
February	£2,587,202.72	£2,672,032.67		£5,259,235.39
March	£3,301,874.36	£3,349,177.31		£6,651,051.67
April		£2,788,076.88	£2,678,599.25	£5,466,676.13
May		£2,796,945.67	£3,340,947.60	£6,137,893.27
June		£3,397,350.75	£2,014,477.86	£5,411,828.61
July	£3,073,919.30	£2,756,231.33		£5,830,150.62
August	£2,455,404.59	£3,360,763.53		£5,816,168.13
September	£3,072,679.38	£2,660,401.45		£5,733,080.83
October	£2,494,843.99	£2,639,476.10		£5,134,320.09
November	£2,499,101.52	£3,340,057.11		£5,839,158.63
December	£3,122,363.86	£2,681,167.41		£5,803,531.27
Total	£25,167,805.82	£35,114,358.66	£8,034,024.71	£68,316,189.19

No. of Clients



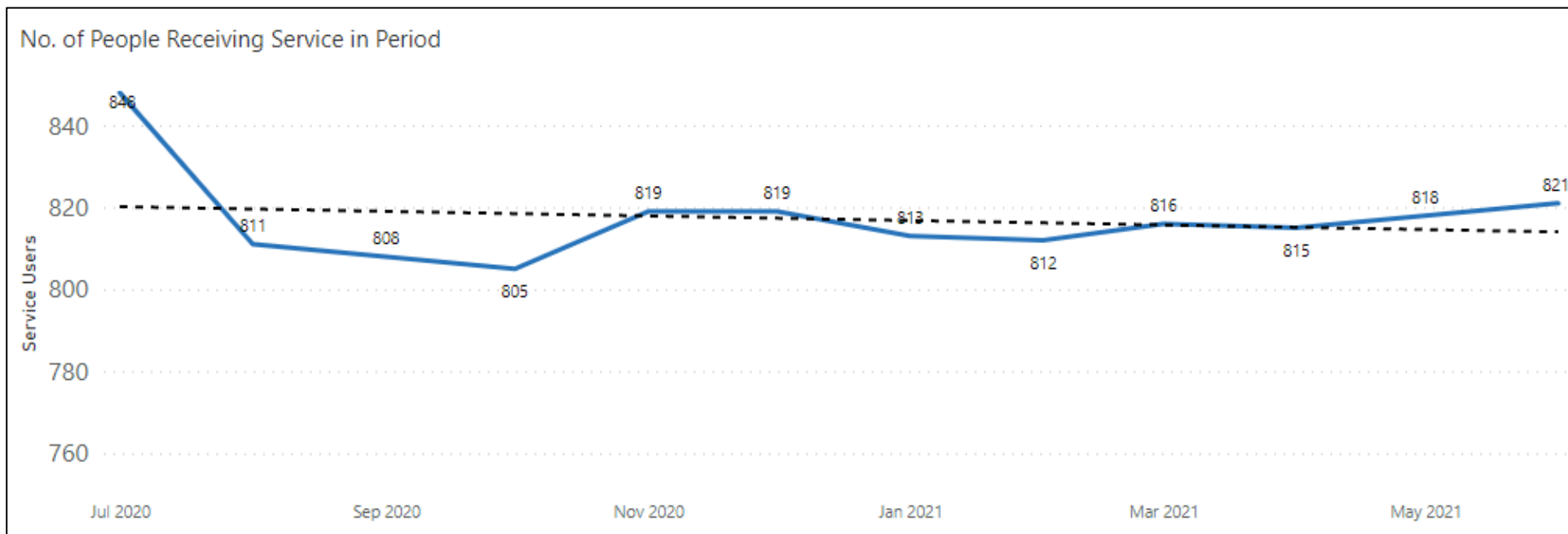
No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
January	861	829		968
February	860	826		962
March	874	825		973
April		862	824	964
May		861	830	966
June		864	821	960
July	850	870		960
August	847	870		961
September	857	822		951
October	857	822		955
November	856	832		967
December	857	833		970
Total	944	976	840	1071

6.2 Supported Living - Number of People

Current No. of People Receiving Service

821



No. of People Receiving Service in Period	
Year	No. of People
2020	819
July	848
August	811
September	808
October	805
November	819
December	819
2021	821
January	813
February	812
March	816
April	815
May	818
June	821
Total	821

The above table shows the number of people in supported living accommodation month on month.

6.3 Supported Living – People Locations

Ward	No of People
Birkenhead and Tranmere	124
Claughton	113
Rock Ferry	108
New Brighton	107
Oxton	96
Bidston and St James	63
Liscard	63
Bromborough	62
Moreton West and Saughall Massie	57
	51
Seacombe	45
Leasowe and Moreton East	39
Prenton	38
Hoylake and Meols	29
Heswall	28
Bebington	25
Clatterbridge	19
Pensby and Thingwall	17
Eastham	16
Upton	15
Wallasey	13
Greasby Frankby and Irby	8
West Kirby and Thurstaston	8
Total	1144

The above table shows the number of people in supported living accommodation by Ward.

6.4 Supported Living – Demographics

Age Group	Female	Male	Total
Adults	350	668	1018
Age 65-74	46	79	125
Age 75-84	14	20	34
Age 85-94	2	2	4
Total	412	769	1181

Adults are between 18 and 64.

The data shows a similar level to that of the latter half of 2020 in the number of people living in Supported Independent Living.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%		93%	93%	83%	82%	86%	94%	76%	86%	100%	76%	93%	94%	87.1%
Total Assessments Completed within 28 Days						28	13	19	18	18	17	19	12	25	13	13	15	182
Total Completed Assessments						30	14	23	22	21	18	25	14	25	17	14	16	209
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		97%	100%	99%	95%	94%	94%	100%	100%	95%	96%	89%	91%	96%
Total Safeguarding Concerns Completed within 5 Days						61	76	85	56	65	49	48	45	59	77	47	79	686
Total Safeguarding Concerns Completed						63	76	86	59	69	52	48	45	62	80	53	87	717
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%		100%	91%	87%	94%	61%	58%	62%	100%	88%	71%	93%	67%	80%
Total Safeguarding Enquiries Completed within 28 Days						16	10	20	16	11	14	8	11	30	5	26	12	163
Total Safeguarding Enquiries Completed						16	11	23	17	18	24	13	11	34	7	28	18	204

No	Description	Green	Amber	Red	Target	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD
KPI 4	% of individuals who have had an annual review completed	>= 70%	<70% >= 60%	<60%		75%	69%	70%	71%	74%	74%	71%	75%	76%	63%	69%	69%	69%
Forecast Total Reviews						868	799	824	843	881	879	839	886	894	737	817	814	814
Total Reviews Required						1153	1156	1182	1181	1185	1186	1185	1184	1184	1177	1178	1173	1,173
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>= 65%	<65% >=50%	<50%		49%	47%	43%	42%	41%	33%	33%	38%	40%	29%	36%	35%	38%
Total number of care packages activated in advance of start date						62	65	34	49	54	50	27	43	40	34	40	29	465
Total number of care packages activated						126	137	80	117	131	150	82	112	99	116	112	83	1,219
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >= 80%	<80%		80%	79%	80%	80%	80%	80%	80%	80%	80%	80%	79%	80%	80%
						448	446	446	446	444	447	447	445	445	445	410	431	4,852
						562	562	561	560	556	559	559	556	556	556	518	539	6,082
KPI 7	% of Mental Health Act assessments completed within statutory timescales	>=75%	<75% >=65%	<65%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total MHA Assessments Completed within Timescale																		0
Total MHA Assessments Completed																		0

8.0 WCFT

8.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	80%	92.0%	90.6%	90.9%	94.0%	91.3%	89.7%	93.3%	92.9%	91.1%	88.9%	91.6%	88.0%	89.6%
Total Assessments Completed within 28 Days						344	308	318	347	304	260	347	326	346	346	351	302	999
Total Assessments Completed						374	340	350	369	333	290	372	351	380	389	383	343	1,115
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	99.7%	99.2%	100%	99.7%	100%	99.5%	99.6%	98.7%	99.7%	99.7%	98.9%	98.8%	99.2%
Total number of safeguarding concerns completed within 5 days						355	386	290	329	335	369	281	304	350	351	276	320	947
Total number of safeguarding concerns completed						356	389	291	330	335	371	282	308	351	352	279	324	955
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	72%	65%	54%	60%	45%	49%	43%	52%	67%	63%	64%	77%	68%
Total number of safeguarding enquiries closed within 28 days						50	36	37	18	25	24	16	23	42	33	47	44	124
Total number of safeguarding enquiries closed						69	55	69	30	56	49	37	44	63	52	74	57	183

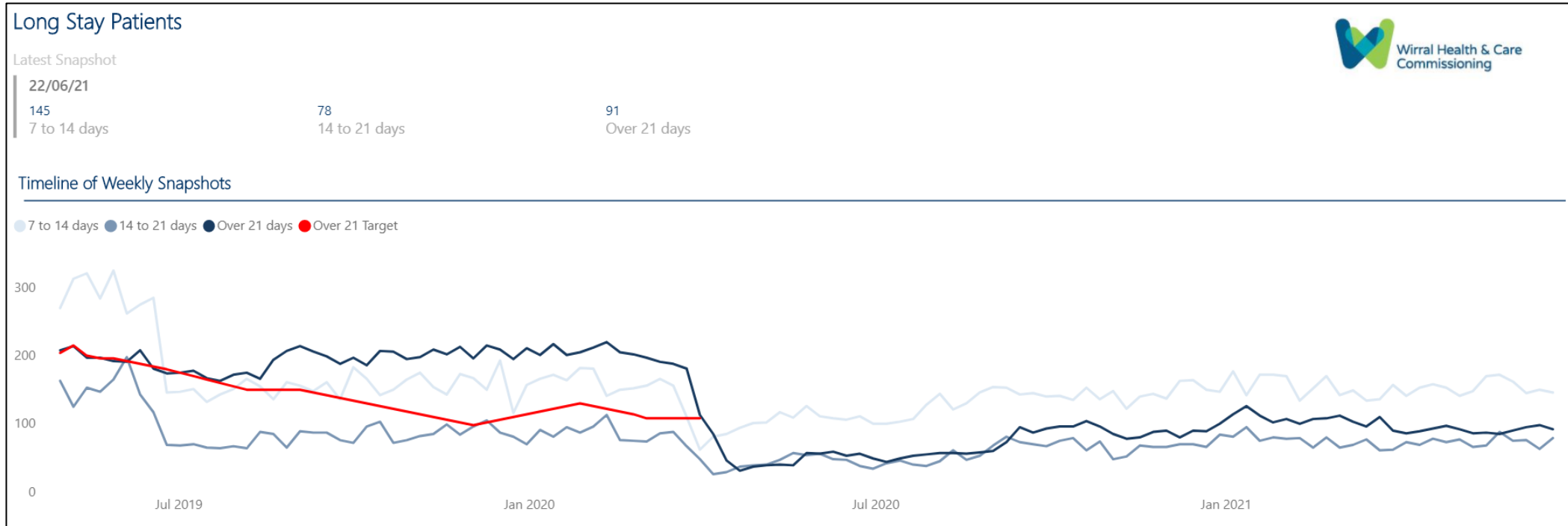
No	Description	Green	Amber	Red	Target	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	67%	68%	70%	71%	68%	64%	62%	61%	60%	60%	60%	60%	60%
Total number of reviews forecast to be completed						4194	4328	4450	4459	4231	3990	3841	3810	3753	3677	3657	3630	3,630
Total number of people in receipt of a long term service on 1st April						6260	6365	6355	6243	6258	6243	6224	6214	6214	6127	6095	6050	6,050
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	72%	71%	74%	69%	65%	66%	70%	69%	70%	69%	64%	59%	64%
Total number of packages activated in advance of start date						676	618	686	703	649	568	588	616	720	583	589	474	1,646
Total number of packages activated						939	869	928	1,025	991	858	840	889	1,035	851	919	799	2,569
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	94%	94%	94%	93%	93%	93%	93%	93%	93%	94%	94%	93%	94%
Total number of people aged 18-64 with a learning disability living in their own home or with their family						401	400	401	399	398	398	398	399	399	376	376	437	1,189
Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year						426	426	428	427	427	426	427	428	427	399	400	468	1,267
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	93.8%	85.1%	80.3%	76.9%	78.9%	84.1%	83.7%	86.7%	85.5%	80.9%	85.7%	86.9%	84.7%
Total number of people at home 91 days post discharged from hospital into a reablement service						30	40	49	50	45	58	41	65	59	38	42	53	133
Total number of people discharged from hospital into a reablement service						32	47	61	65	57	69	49	75	69	47	49	61	157

The performance data indicates that people are receiving responsive and timely services. There is a small reduction in the number of people receiving an annual review of their care and support needs.

A review of KPIs associated with the WCFT is currently being undertaken.

9.0 Length of Stay Report

9.1 Long Stay Patients:



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 30 April 2019 to 22 June 2021, with Over 21 days falling the most (56%) and 7 to 14 days falling the least (46%) over that time frame.
- 14 to 21 days trended upward the most in the final period. On the other hand, Over 21 days trended downward the most.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 74.7 across all 113 periods.
- The minimum value was 25 (07 April 2020) and the maximum was 197 (04 June 2019).
- 14 to 21 days improved by 52% over the course of the series but ended on a disappointing note, increasing in the final period.
- The largest single decline on a percentage basis occurred in 07 April 2020 (-47%). However, the largest single decline on an absolute basis occurred in 11 June 2019 (-55).
- The largest net improvement was from 04 June 2019 to 07 April 2020, when 14 to 21 days fell by 172 (87%). This net decline was more than two times larger than the overall movement of the entire series.
- 14 to 21 days experienced cyclicalities, repeating each cycle about every 37.67 periods. There was also a pattern of smaller cycles that repeated about every 14.13 periods.
- 14 to 21 days had a significant positive peak between 07 May 2019 (124) and 06 August 2019 (63), rising to 197 in 04 June 2019. However, 14 to 21 days had a significant dip between 30 April 2019 (162) and 04 June 2019 (197), falling to 124 in 07 May 2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 78.35 on average. 14 to 21 days was less than Over 21 days 91% of the time (lower by 54.13 on average).

For Over 21 days:

- Average Over 21 days was 128.83 across all 113 periods.
- Values ranged from 30 (21 April 2020) to 219 (11 February 2020).
- Over 21 days fell by 56% over the course of the series and ended with a downward trend, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 14 April 2020 (-46%). However, the largest single decline on an absolute basis occurred in 31 March 2020 (-68).
- The largest net decline was from 11 February 2020 to 21 April 2020, when Over 21 days decreased by 189 (86%).
- Over 21 days experienced cyclicalities, repeating each cycle about every 56.5 periods. There was also a pattern of smaller cycles that repeated about every 37.67 periods.
- Over 21 days had a significant dip between 11 February 2020 and 09 June 2020, starting at 219, falling all the way to 30 at 21 April 2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.

- Over 21 days was lower than 7 to 14 days at the beginning and end, but 7 to 14 days was lower between 25 June 2019 and 14 April 2020, accounting for 37% of the series. Over 21 days was greater than 14 to 21 days 91% of the time (higher by 54.13 on average).

For 7 to 14 days:

- Average 7 to 14 days was 153.04 across all 113 periods.
- The minimum value was 61 (31 March 2020) and the maximum was 324 (28 May 2019).
- 7 to 14 days decreased by 46% over the course of the series and ended on a good note, decreasing in the final period.
- The largest single decline occurred in 25 June 2019 (-49%).
- The largest net improvement was from 28 May 2019 to 31 March 2020, when 7 to 14 days fell by 263 (81%). This net decline was more than two times larger than the overall movement of the entire series.
- 7 to 14 days experienced cyclicity, repeating each cycle about every 37.67 periods. There was also a pattern of smaller cycles that repeated about every 28.25 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 78.35 on average. 7 to 14 days was higher than Over 21 days at the beginning and end, but Over 21 days was higher between 25 June 2019 and 14 April 2020, accounting for 37% of the series.

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9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)

Awaiting Data from NHS colleagues.

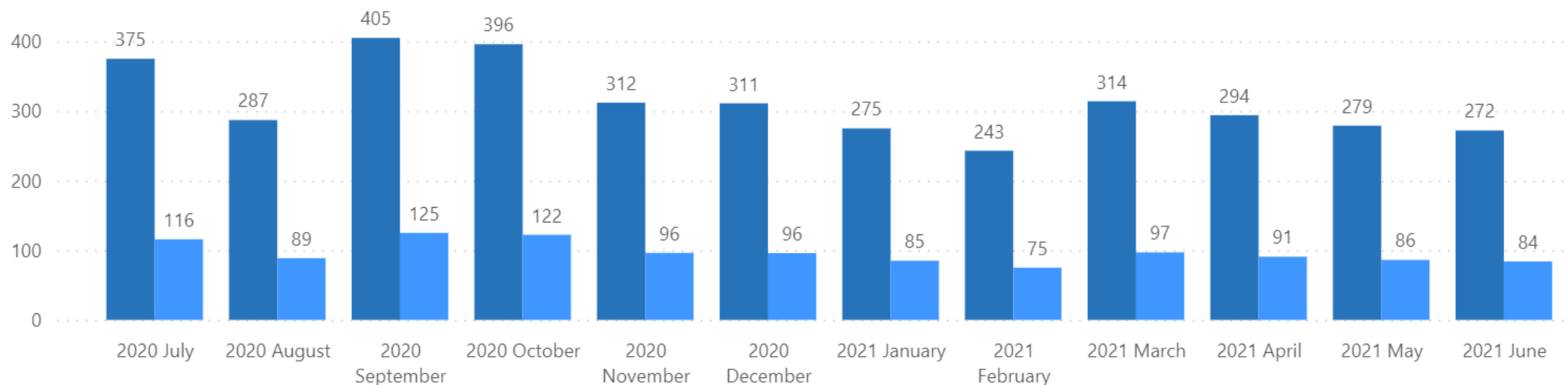
9.3 Current External Delays

Awaiting Data from NHS colleagues

10.0 Deprivation of Liberty Safeguards (DOLS)

15. SGA10 - Number of DoLS applications received per 100,000 population.**

● Total DoLS applications2 ● Rate per 100,000

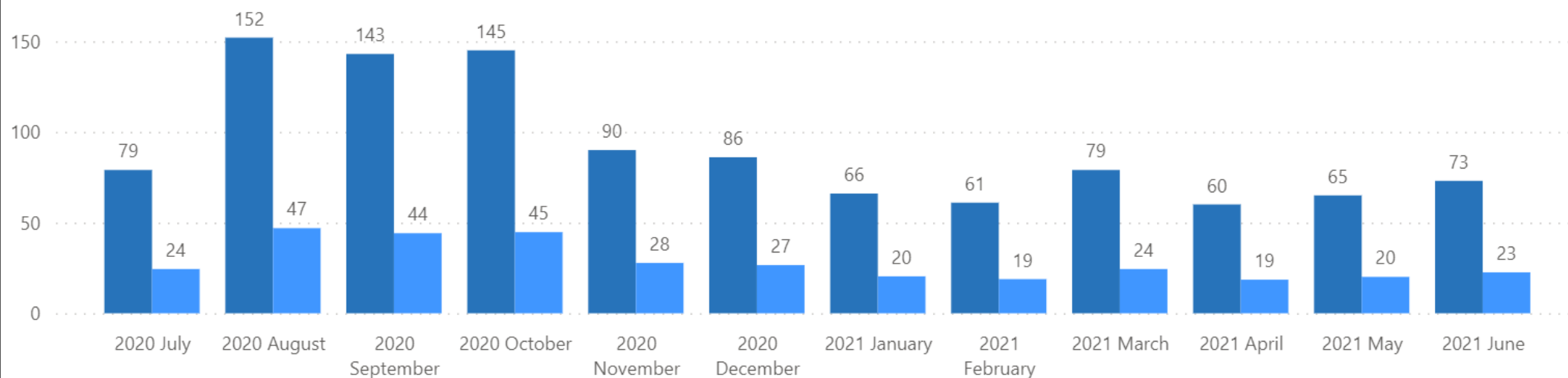


15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2018			707	218.21	892	275.31		
2019	944	291.36	1034	319.14	893	275.62	866	267.28
2020	824	254.32	1067	329.32	1019	314.51	834	257.41
2021	845	260.80					832	256.79
Total	8292	2,559.26	8061	2,487.96	8373	2,584.26	8313	2,565.74

16. SGA11 - Number of DoLS applications authorised per 100,000 population**

● Total DoLS applications with outcome ● Rate per 100,000 - Authorised



16. SGA11 - Number of DoLS applications authorised per 100,000 population

Status Granted

Quarter	Q1		Q2		Q3		Q4	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2018			294	90.74	346	106.79		
2019	351	108.33	342	105.56	304	93.83	239	73.77
2020	232	71.60	374	115.43	321	99.07	222	68.52
2021	207	63.89					206	63.58
Total	2559	789.81	2704	834.57	2731	842.90	2591	799.69