

# CHILDREN, YOUNG PEOPLE & EDUCATION COMMITTEE Monday 13th September 2021

| REPORT TITLE: | CHILDREN'S SERVICES PERFORMANCE REPORT        |
|---------------|---|
| REPORT OF:    | DIRECTOR FOR CHILDREN, FAMILIES AND EDUCATION |

# **Children, Young People & Education Committee - indicator sets**

| Demand    | Keeping children safe | Looking after children well | Schools                           |
|-----------|-----------------------|-----------------------------|-----------------------------------|
| Education | SEND                  | Workforce                   | <b>Budget</b> (under development) |



#### **Demand**

|   | 2019/20                   | 2020/21 | Apr-21 | May-21 | Jun-21 | Trend |
|---|---------------------------|---------|--------|--------|--------|-------|
| Social care contacts                                    | 15086                     | 10149   | 803    | 912    | 1072   |       |
| Early Help contacts                                     | 9973                      | 12199   | 1085   | 1166   | 1044   |       |
| Referrals to social care                                | 4005                      | 3049    | 211    | 263    | 340    |       |
| % of domestic abuse referrals to children's social care | 23.2%                     | 23.5%   | 20.4%  | 21.7%  | 27.7%  |       |
| Child In Need rate per 10,000 population                | 369.0                     | 381.6   | 367.4  | 360.7  | 376.4  |       |
| Child Protection rate per 10,000 population             | 41.9                      | 47.1    | 49.9   | 48.7   | 49.6   |       |
| Children Looked After rate per 10,000 population        | 120.0                     | 121.6   | 122.4  | 121.8  | 121.3  |       |
| Quality Assurance reports - audits on thresholds        | Data to be provided in Q2 |         |        |        |        |       |

#### **Supporting narrative**

During the month of June, 42% of the contacts to the Integrated Front Door were from the Police which remains consistent with May. Managing behaviour, parental substance misuse and child mental health are key features in the remaining contacts to Integrated Front Door.

Whilst conversion rates remain steady the increase in referrals to Level 4 services is a challenge as a result of current staffing capacity being at 45%. Additional, temporary resource has been brought in to ensure we can continue to support those who require help and support.

Current process in place to review children with multiple contacts that result in a consideration of progression to referral. This would be the case should the contacts differ in 'reason for contact' rather than multiple contacts for the same reason in quick succession. The Integrated Front Door Team Manager to put this as an agenda item at their next team meeting to ensure conistency of application.



## Keeping children safe

|  | 2019/20 | 2020/21 | Apr-21     | May-21   | Jun-21 | Trend |
|--|---------|---------|------------|----------|--------|-------|
| % of Early Help cases closed with outcomes met   | 80.3    | 91.6    | 90.7       | 96.8     | 95.0   |       |
| % Repeat referrals within 12 months period YTD   | 27.6    | 23.5    | 18.0       | 19.6     | 20.5   |       |
| % Assessments completed within timescale   | 82.6    | 78.1    | 73.0       | 68.1     | 79.1   |       |
| Children who were subject to a section 47 enquiry Rate per 10,000 YTD  | 183     | 183.2   | 14.7       | 29.5     | 47.5   |       |
| % of children who were subject to a section 47 enquiry that led to an Initial Child Protection Conference (ICPC) | 33.3    | 33.1    | 46.5       | 42.0     | 37.7   |       |
| % of single assessments that were complete within timescale (45 days)  | 82.6    | 78.1    | 73.0       | 68.1     | 79.1   |       |
| % Initial Child Protection Conference (ICPC) taking place in the month and within timescales                     | 76.4    | 57.3    | 67.4       | 85.7     | 67.4   |       |
| Child Protection Plans ceased Rate per 10,000 YTD  | 75.8    | 51.3    | 3.9        | 10.8     | 16.3   |       |
| % of children on second or subsequent Child Protection Plan  | 19.4    | 27.4    | 31.8       | 32.5     | 10.9   |       |
| Audit - quality of Child Protection plans  |         | Data to | be provide | ed in Q2 |        |       |
| % of visits completed within statutory timescale - Child in Need (CIN)   | -       | -       | -          | 76.6     | 69.7   |       |
| % of visits completed within statutory timescale - Child Protection (CP)   | -       | -       | -          | 81.0     | 79.0   |       |
| % of visits completed within statutory timescale - Children Looked After (CLA)                                   | -       | -       | -          | 76.7     | 94.9   |       |
| Reduce First time entrants into the criminal justice system  | 254     | 219     | -          | -        | -      |       |
| Reduce young people re-offending (%)   | 50      | 40      | -          | -        | -      |       |
| Reduce the use of Custody (rate per 100,000)   | 0.30    | 0.07    | -          | -        | -      |       |

#### Supporting narrative

Despite staffing challenges, it is positive to note the percentage of assessments completed within timescales has increased. This will remain a focus of weekly performance meetings with team managers. Further developement is ongoing to review assessments at different timescales to help reduce drift and delay.

The percentage of Initial Child Protection Conferences (ICPC) held within timescale has continued to be impacted by capacity in respect of staffing numbers and sickness, with a significant number of staff leaving in June 2021 as anticipated. Additional, temporary resource has been brought in to ensure we can continue to support those who require help and support.



#### Looking after children well

|  | 2019/20 | 2020/21 | Apr-21     | May-21  | Jun-21 | Trend |
|--|---------|---------|------------|---------|--------|-------|
| CLA - social worker stability  |         | Report  | under deve | lopment |        |       |
| % CLA visits completed within timescale                                    | -       | -       | -          | 76.7    | 94.9   |       |
| % Completed health assessment reviews YTD                                  | 87.0    | 86.8    | 1.8        | 11.3    | 20.4   |       |
| % Completed dental checks YTD  | 88.0    | 24.7    | 2.2        | 9.6     | 17.6   |       |
| % Completed Strengths & Difficulties Questionnaire (SDQ)<br>YTD            | 97.0    | 97.2    | 11.0       | 23.9    | 37.0   |       |
| % of CLA adopted in year   | 17.0    | 14.8    | 0.0        | 3.3     | 10.6   |       |
| % of CLA placed with Foster carers   | 70.5    | 70.8    | 71.4       | 70.8    | 69.7   |       |
| Timeliness of Adoption process A10 (426 days national target) Average days | 590     | 356     | 0          | 290     | 1128   |       |
| % Care leavers in suitable accomodation (Age 19-21)                        | 95.0    | 95.7    | 98.0       | 97.0    | 95.0   |       |
| % Care leavers in Education , Employment or Training (EET) (Age 19-21)     | 48.0    | 51.0    | 51.0       | 56.0    | 60.0   |       |
| Children currently missing   | 0       | 4       | 5          | 0       | 5      |       |
| Missing Episodes   | 1477    | 918     | 136        | 120     | 146    |       |
| % of CIN who are open to CAMHs service                                     |         |         |            |         |        |       |
| % of CP who are open to CAMHs service                                      |         |         |            |         |        |       |
| % of CLA who are open to CAMHs service                                     |         |         |            |         |        |       |
| Average waiting time for CAMHs service                                     |         | Report  | under deve | lopment |        |       |

#### Supporting narrative

Wirral have taken two unaccompanied asylum seeker children in the past two weeks, with plans to be part of the north-west rota, which will further increase numbers of CLA in the locality by a small amount (2-5 children in the next few months)

Children looked after with two or more placement moves in last 12 months continues to fall which is welcome. An increase in care planning meetings, emphasis on working with carers around placement stability, and new approaches to support children's mental health and well-being are likely to be making the difference, and further analysis of what working in those areas is needed to drill down further

Children experiencing multiple placement moves will be added to the weekly performance reports for additional management and performance oversight on a biweekly basis

Overall performance is good in terms of compliance and further thematic audits into direct work are planned within the permanence service.



#### **Schools**

|   | 2018/19 | 2019/20 | 2020/21         | 2021/22 Q1 | Trend |
|---|---------|---------|-----------------|------------|-------|
| % of school age pupils eligible for (FSM) Free school meal  | 19.5    | 21.5    | 24              | 25.8       |       |
| % of under 5's who are engaged with the Early Years Service   | 68      | 76      | 45              | 51         |       |
| % of under 5's who have sustained engagement the Early Years Service (3 of more)  | 60      | 62      | 58              | 60         |       |
| % of 2 year olds benefitting from funded early education  | 78      | 78      | 76              | 75         |       |
| % of 3 & 4 year olds benefitting from funded early education  | 98      | 96      | 93              | 92         |       |
| % School capacity - places available vs pupil numbers (school)  | 89.4    | 89.8    | Available in Q2 | N/A        |       |
| Overall School Attendance %   | 94.9    | 94.3    | 94.9            | 87.8       |       |
| Overall Unauthorised Absence %  | 1.3     | 1.4     | 1.5             | 1.4        |       |
| Overall Persistent Absence %  | 12.6    | 15.9    | 14.0            | N/A        |       |
| % Exclusions - fixed term   | 4.6     | 3.3     | 1.9             | N/A        |       |
| % Exclusions - permanent  | 0.09    | 0.04    | 0.01            | N/A        |       |
| Number of children known to be electively home educated   | 145     | 171     | 275             | 17         |       |
| Number of Pupils who are not in receipt of full-time education and subject of an agreed part time timetable (Indicator once named - Pupils who are missing more than 25hrs of education a week (CME25)) | -       | -       | 171             | 171        |       |

#### **Supporting narrative**

The percentage of children eligable for FSM increased quite significantly during the pandemic and with schools now able to complete the online FSM registrations themselves.

Pupil attendance rates declined nationally during half term due to the impact of the coronavirus pandemic. On 24/6/21, the national attendance rate was 87.4% (source: DfE) compared to 87.8% in Wirral.

The number of children removed from school roll at parental request to pursue Elective Home Education (EHE) continues to increase - we received 17 new EHE notifications from schools during Q1. We have strengthened our capacity to manage our statutory duties in respect of this cohort of children, and 3 additional EHE monitoring teachers are to take-up post in August 2021 on a part-time / casual basis. The Attendance Service liaises closely with colleagues in SEND with respect to children with EHCPs who are withdrawn from formal schooling by parents, and also with allocated



#### Education

|   | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | Trend |
|---|---------|---------|---------|---------|---------|-------|
| % achieving expected standard in reading, writing and maths at Key Stage 2  | 57      | 60      | 60      | -       | -       |       |
| Progress 8 Score for Wirral   | 0.01    | 0.03    | 0.01    | -       | -       |       |
| % of schools rated 'good' or 'outstanding' by Ofsted  | 85      | 84      | 85      | 83      | 83      |       |
| % of children in good or better schools as rated by Ofsted  | 87      | 84      | 86      | 84      | 84      |       |
| % Achievement gap between pupils eligible for free school meals and their peers achieving a Good Level of Development in the Early Years Foundation Stage Profile % Achievement gap between pupils eligible for free school | 22      | 18      | 23      | -       | -       |       |
| % Achievement gap between pupils eligible for free school meals and their peers achieving the 'expected standard' in English. reading. English writing and mathematics at the   | 22      | 23      | 22      | -       | -       |       |
| The gap in progress between disadvantaged pupils and their peers at Key Stage 4   | 0.6     | 0.73    | 0.84    | -       | -       |       |
| Foundation Stage - % achieving a good level of development  | 69.4    | 70.5    | 69.3    | -       | ı       |       |
| Foundation Stage - % of children who are looked after achieving a good level of development   | N/A     | 70.5    | 69.3    | -       | -       |       |
| % of young people aged 16 and 17 who are Not in<br>Employment, Education or Training (NEET) or categorised<br>as 'not known'  | 1.7     | 1.6     | 1.5     | -       | -       |       |
| % off early years settings good or better   | 90      | 94      | 96      | 98      | 98      |       |
| The gap in progress between disadvantaged pupils and their peers achieving good level of development in early vears foundation stage profile  | N/A     | 17.7    | 23.5    | -       | -       |       |

## Supporting narrative

2016/17 and 2017/18 attainment date has been included for the purpose of demonstrating trend. There was no published data relating to 2019/20 and 2020/21 due to the pandemic.



#### Special Educational Needs & Disabilities (SEND)

|   | 2018/19 | 2019/20 | 2020/21 | 2021/22 Q1 | Trend |
|---|---------|---------|---------|------------|-------|
| % Education and Health Care Plans (EHCP) issued within 20 week timescale (Excluding Exceptions) | 59.4    | 32.5    | 52.4    | 26.73      |       |
| % of requests that went to tribunal   | 5.14    | 7.63    | 9.47    | 9.23       |       |
| % of mediations that were followed by appeals to tribunal                                       | 60.9    | 32.4    | 21.3    | 90         |       |
| % of Children Looked After with (EHCP) Education and Health Care Pla                            | 7.93    | 6.95    | 8.68    | 9.06       |       |
| % of Children In Need with (EHCP) Education and Health Care Plan                                | 15.75   | 14.12   | 17.59   | 16.01      |       |
| % of Child Protection with (EHCP) Education and Health Care Plan                                | 4.48    | 5.93    | 5.93    | 8.4        |       |
| % of Early Help Episodes with (SEND) Special Educational needs and disabilities                 | 27.3    | 25.77   | 25.82   | 27.61      |       |
| (EHCP) Education and Health Care Plan- Overall School Attendance %                              | 90.9    | 88.9    | 90.6    | 81.6       |       |
| (EHCP) Education and Health Care Plan Overall Persistent absence %                              | 26.1    | 31.2    | 25.6    | N/A        |       |
| Number of pupils with (EHCP) Education and Health Care Plan who are electively home educated    | 9       | 10      | 18      | 4          |       |
| % of Children Looked After with (SEN) Special Educational Need suppo                            | 19.59   | 18.29   | 18.22   | 17.87      |       |
| % of Children In Need with (SEN) Special Educational Need support                               | 14.73   | 11.66   | 15.83   | 16.01      |       |
| % of Child Protection with (SEN) Special Educational Need support                               | 23.11   | 23.32   | 19.88   | 19.89      |       |
| (SEN) Special Educational Need support - Overall School Attendance<br>%                         | 92.9    | 92.3    | 93.4    | 86.7       |       |
| (SEN) Special Educational Need support - Overall Persistent absence %                           | 20.8    | 23.8    | 19.3    | N/A        |       |
| Number of pupils with (SEN) Special Educational Need support who are electively home educated   | 0       | 2       | 39      | 5          |       |

|  | 2016/17 | 2017/18 | 2018/19 | 2019/20 | Trend |
|--|---------|---------|---------|---------|-------|
| Key Stage 2 (RWM) Reading, Writing, Maths EHCP - % at Expected Level                             | 2.9     | 6       | 2       | -       |       |
| Key Stage 4 Overall Progress 8 Score - (EHCP) Education and Health Care Plan                     | -1.08   | -0.85   | -1.12   | -       |       |
| Key Stage 2 Reading, Writing, Maths (SEN) Special Educational Need support - % at Expected Level | 18      | 21      | 23      | -       |       |
| Key Stage 4 Overall Progress 8 Score - (SEN) Special Educational Need support                    | -0.36   | -0.29   | -0.42   | -       |       |

#### Supporting narrative

Performance in relation to Education Health Care Plans (EHCPs) being completed within the 20-week timeframe has not improved. Recruitment is underway to appoint additional resource in the SEND assessment team along with locum support to address capacity within the Educational Psychology team. A SEND improvement plan has been produced aimed at addressing concerns with the service.

During Q1 there were 4 new EHE notifications for pupils who have an EHCP and 5 new notifications for pupils with SEN support. The Attendance Service liaises closely with colleagues in SEND with respect to children with EHCPs who are withdrawn from formal schooling by parents, and also with allocated Social Workers in respect of EHE children open to Children's Social Care.

2016/17 and 2017/18 attainment date has been included for the purpose of demonstrating trend. There was no published data relating to 2019/20 and 2020/21 due to the pandemiic.



# Workforce

|   | 2018/19                           | 2019/20 | 2020/21 | Trend |  |
|---|-----------------------------------|---------|---------|-------|--|
| Vacancy rate – number of posts currently vacant / total no of posts         | 24%                               | 31%     | 31%     |       |  |
| Agency rate – positions filled by agency staff                              | 19%                               | 15%     | 11%     |       |  |
| New starters  | Data to be provided by HR from Q2 |         |         |       |  |
| Retention of staff – number of leavers (particular focus on social workers) | Data to be provided by HR from Q2 |         |         |       |  |
| Average FTE days lost to sickness absence                                   | 15.89                             | 16.75   | 10.88   |       |  |
| Average caseload for social worker  | 15.2                              | 14.6    | 14.2    |       |  |
| Staff survey results  | Data to be provided in Q2         |         |         |       |  |

## Supporting narrative

The data above relates to social care only. Work is underway to refine the reports so that going forward, we can report HR data for the whole of Children's Services.

We are experiencing a high vacancy rate in our social care teams. Additional, temporary resource has been brought in to ensure we can continue to support those who require help and support.

# **Budget**

# **Supporting narrative**

Under development - further work required to align performance and financial reporting.