

Adult Social Care and Public Health Committee Performance Report 08/09/2021

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1.0 Introduction

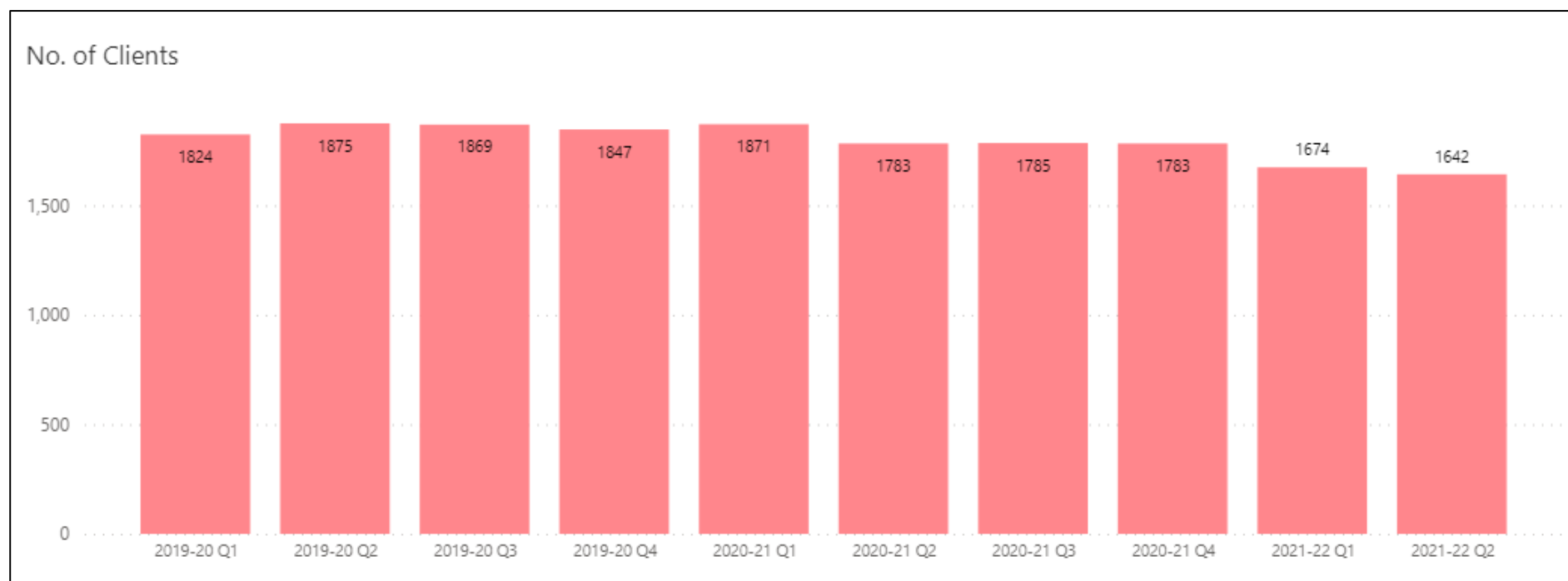
The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)

No. of Clients	Actual Cost
3888	£132.40M

Data Source: ContrOCC.

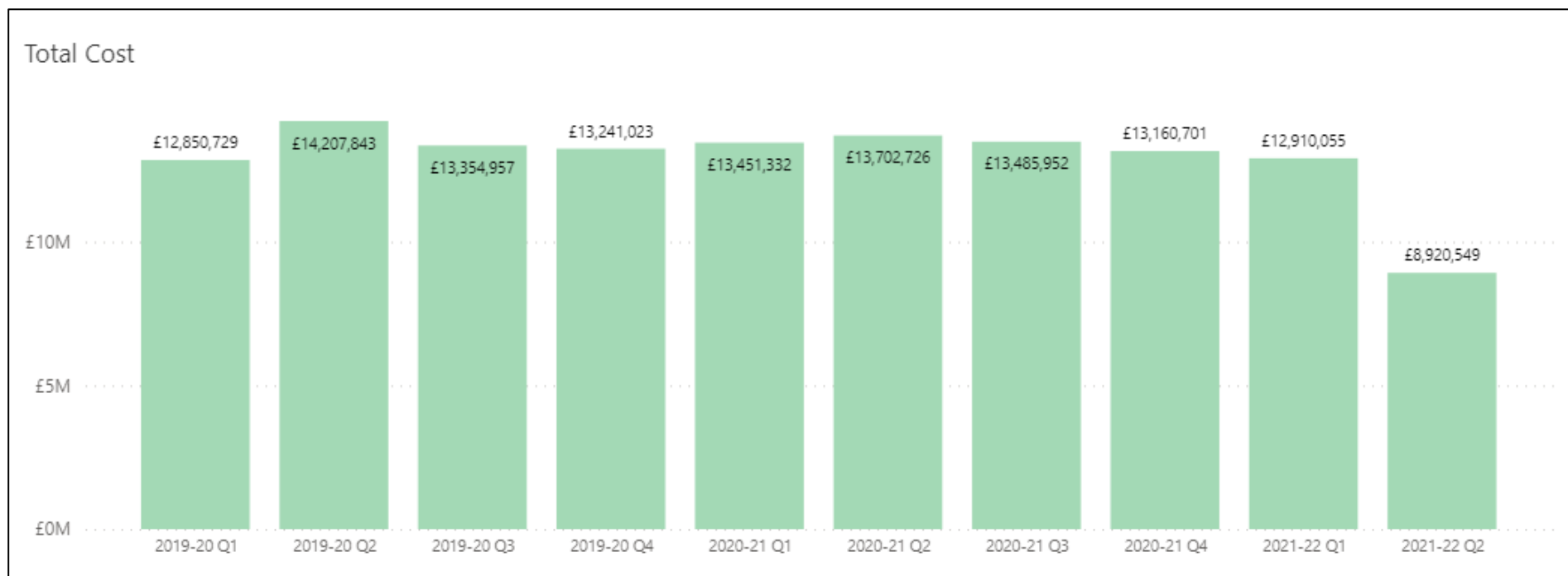


Data Source: ContrOCC.

No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
April	1627	1671	1519	2674
May	1617	1566	1541	2643
June	1633	1605	1519	2667
July	1672	1605	1532	2705
August	1658	1630	1570	2747
September	1697	1600		2248
October	1687	1615		2251
November	1673	1624		2251
December	1658	1573		2191
January	1631	1569		2157
February	1601	1572		2144
March	1683	1574		2219
Total	2502	2647	1847	3844

Data Source: ContrOCC.



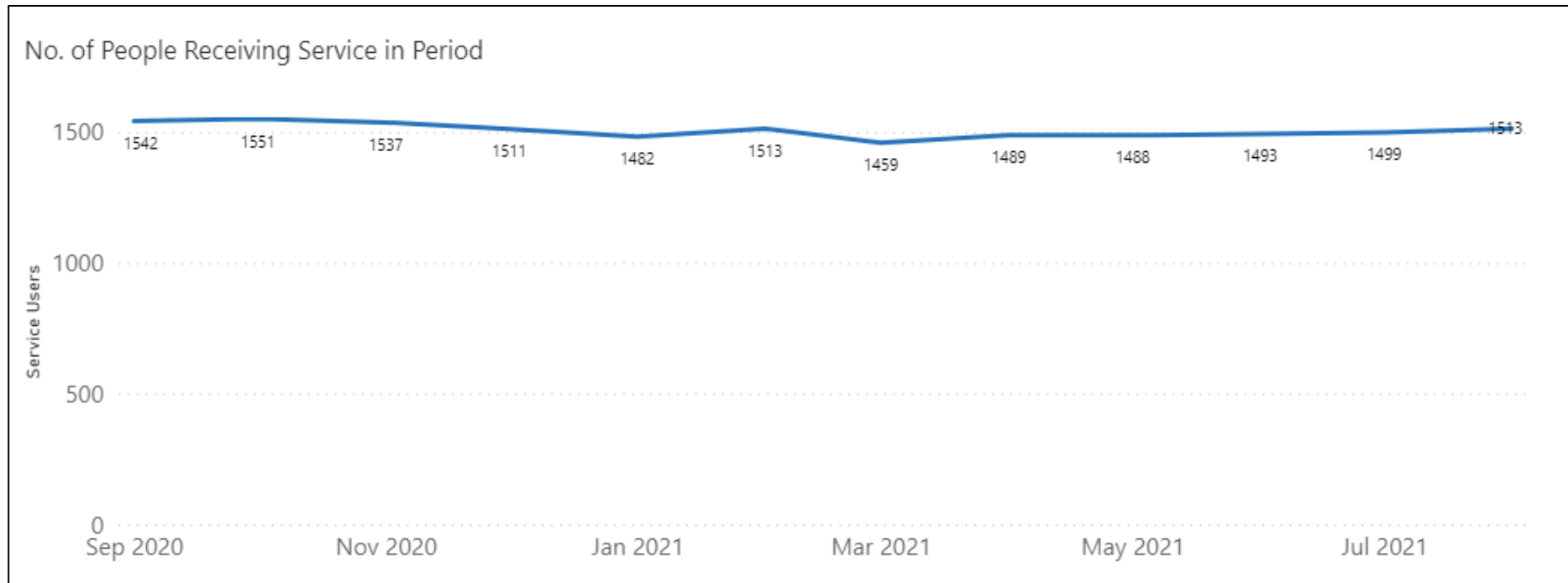
Data Source: ContrOCC.

Total Cost

Month Name	2019-20	2020-21	2021-22	Total
April	£4,924,333.48	£4,214,202.73	£3,964,411.26	£13,102,947.47
May	£3,940,850.55	£4,105,627.02	£4,955,337.25	£13,001,814.82
June	£3,985,544.64	£5,131,502.24	£3,990,306.35	£13,107,353.23
July	£5,022,121.87	£4,208,514.65	£3,975,004.16	£13,205,640.67
August	£4,072,777.73	£5,288,183.66	£4,945,544.46	£14,306,505.86
September	£5,112,942.94	£4,206,027.92		£9,318,970.86
October	£4,131,923.65	£4,167,933.86		£8,299,857.51
November	£4,125,798.27	£5,218,330.27		£9,344,128.54
December	£5,097,235.17	£4,099,688.35		£9,196,923.52
January	£4,064,265.67	£4,064,873.40		£8,129,139.07
February	£4,043,741.18	£4,061,104.80		£8,104,845.99
March	£5,133,016.46	£5,034,722.88		£10,167,739.35
Total	£53,654,551.62	£53,800,711.77	£21,830,603.49	£129,285,866.87

Data Source: ContrOCC.

2.2 Residential and Nursing Care Over Time



Data Source: Liquid Logic.

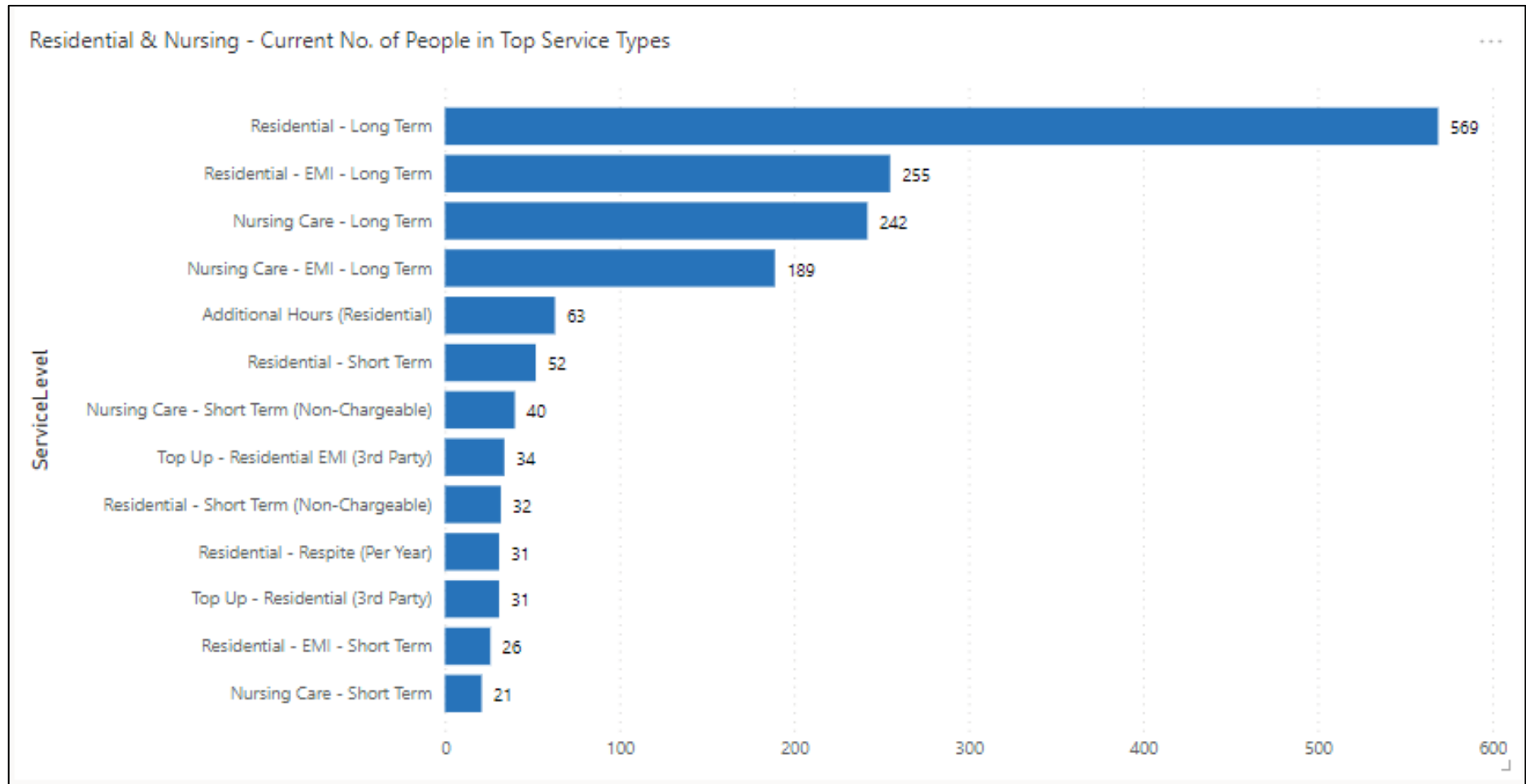
Residential & Nursing - No. of People Receiving Service in Period

Year ▼	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	1482	1513	1459	1489	1488	1493	1499	1513					1513
2020									1542	1551	1537	1511	1511
Total	1482	1513	1459	1489	1488	1493	1499	1513	1542	1551	1537	1511	1513

Data Source: Liquid Logic.

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type



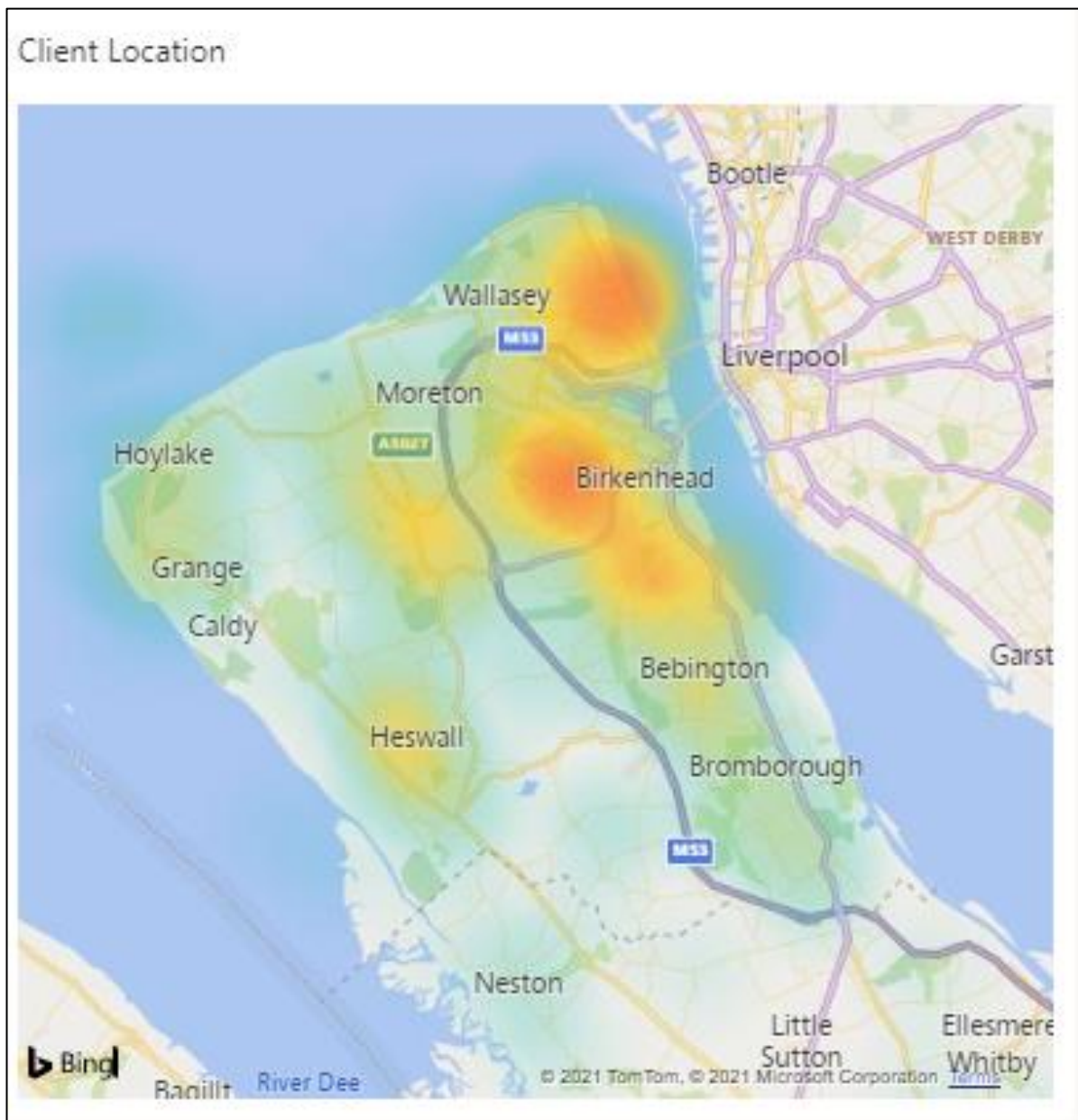
Data Source: Liquid Logic.

Residential & Nursing - Current No. of People by Top Service Types	
ServiceLevel	No. of People
Residential - Long Term	569
Residential - EMI - Long Term	255
Nursing Care - Long Term	242
Nursing Care - EMI - Long Term	189
Additional Hours (Residential)	63
Residential - Short Term	52
Nursing Care - Short Term (Non-Chargeable)	40
Top Up - Residential EMI (3rd Party)	34
Residential - Short Term (Non-Chargeable)	32
Residential - Respite (Per Year)	31
Top Up - Residential (3rd Party)	31
Residential - EMI - Short Term	26
Nursing Care - Short Term	21
Total	1456

Data Source: Liquid Logic.

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

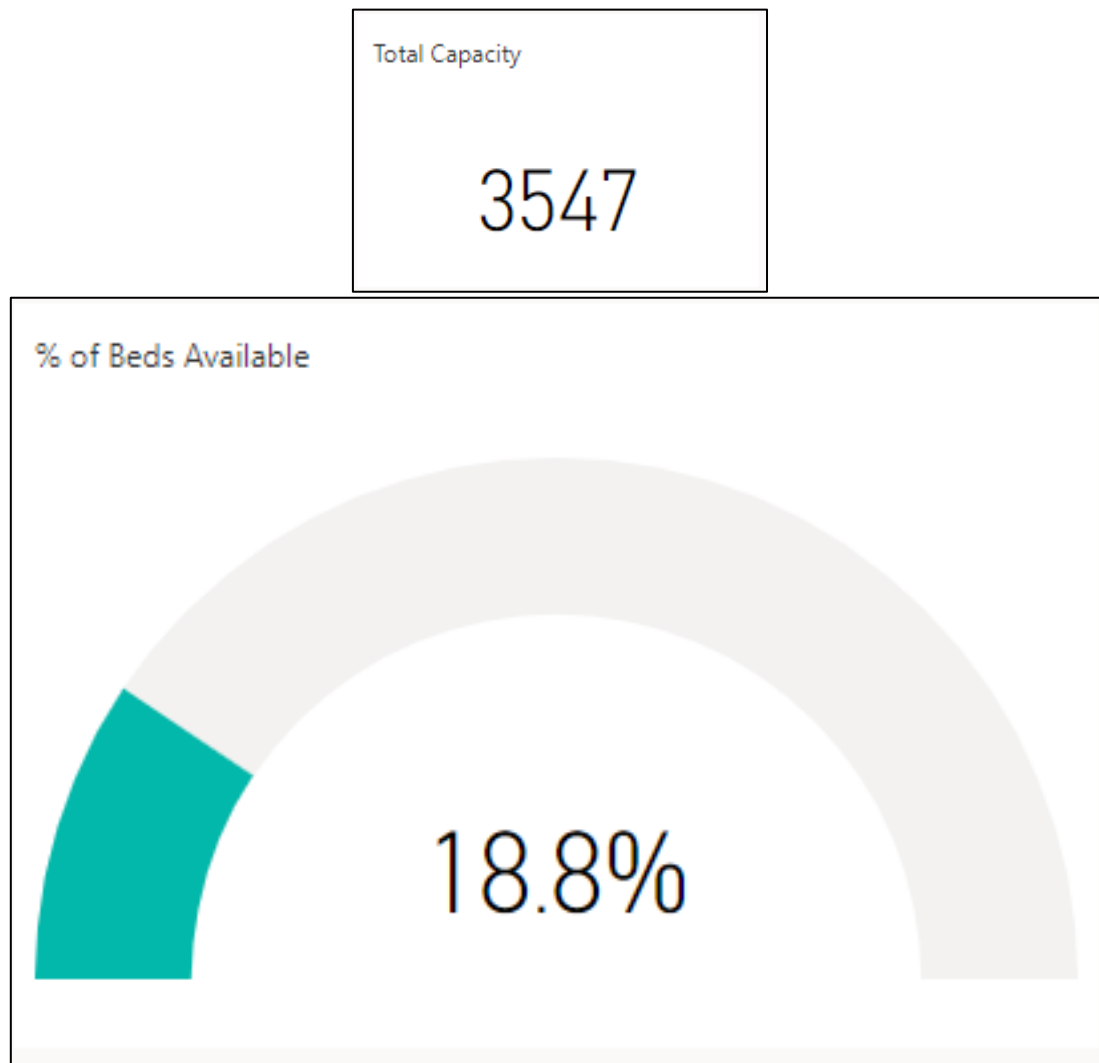
2.3 Residential and Nursing – People Location



The heat map shows the care home locations.

Data Source: Liquid Logic.

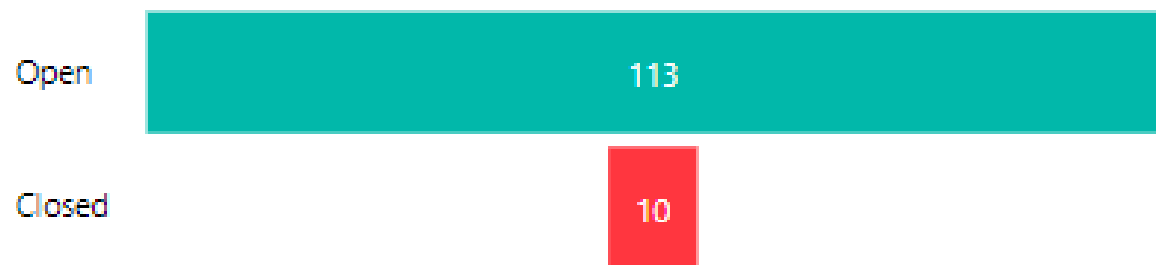
2.4 Care Homes – Current Vacancy Rate



Data Source: NHS Capacity Tracker.

There is a capacity of 3547 places in care homes with a current vacancy rate as at 08/09/21 of 18.8%.

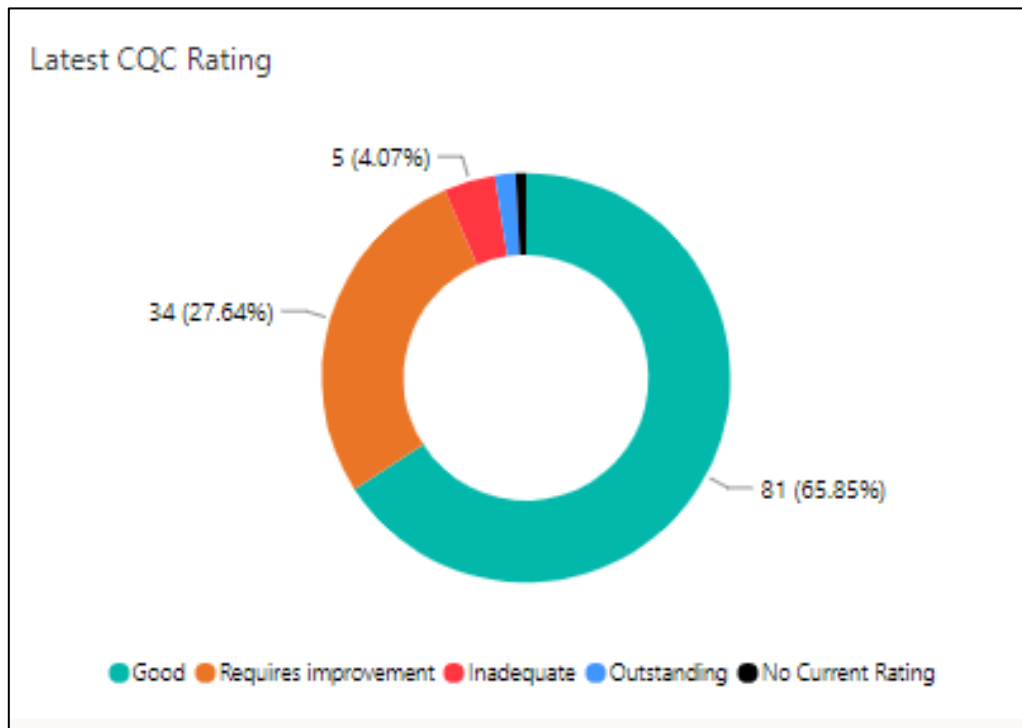
Admission Status of Homes



Data Source: NHS Capacity Tracker.

As at 08/09/21 there are currently 10 homes closed to admissions.

2.5 Care Homes – Care Quality Commission Inspection Ratings



This is the current rating of the care homes based on their last CQC inspection.
Data Source: CQC

The number of long-term residential care home placements continues to be at a reduced level, however the numbers for long term residential EMI, nursing and nursing EMI have increased. Vacancy rates have continued to be higher than usual and have not reduced following the peak of the Covid-19 pandemic. The Quality Improvement Team continue to work with care homes to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed to admissions in line with infection control measures is increasing slightly

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

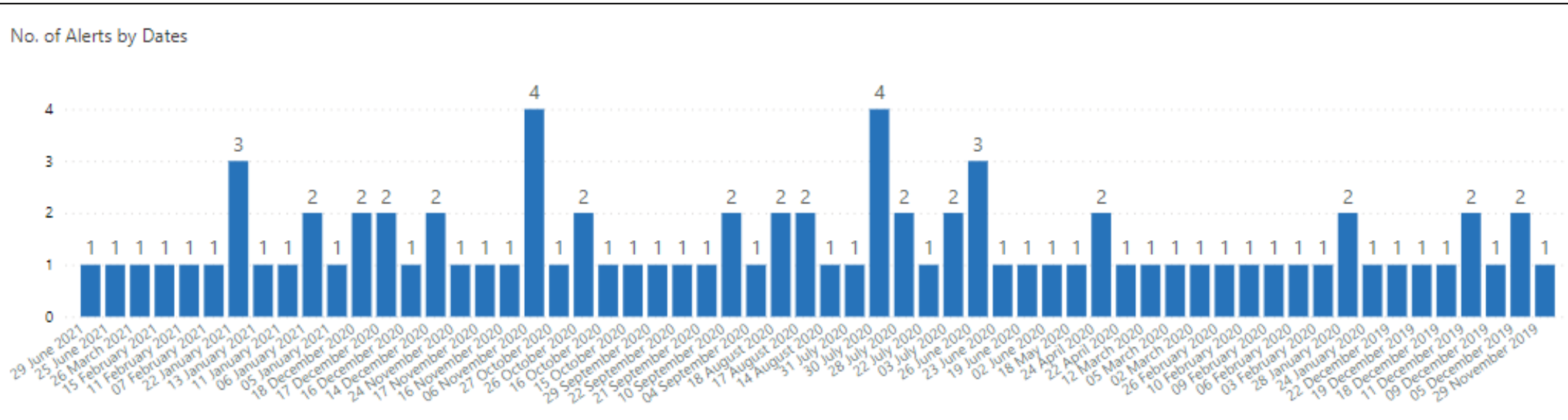
The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received

No. of Alerts	No. of Clients Identified
483	143

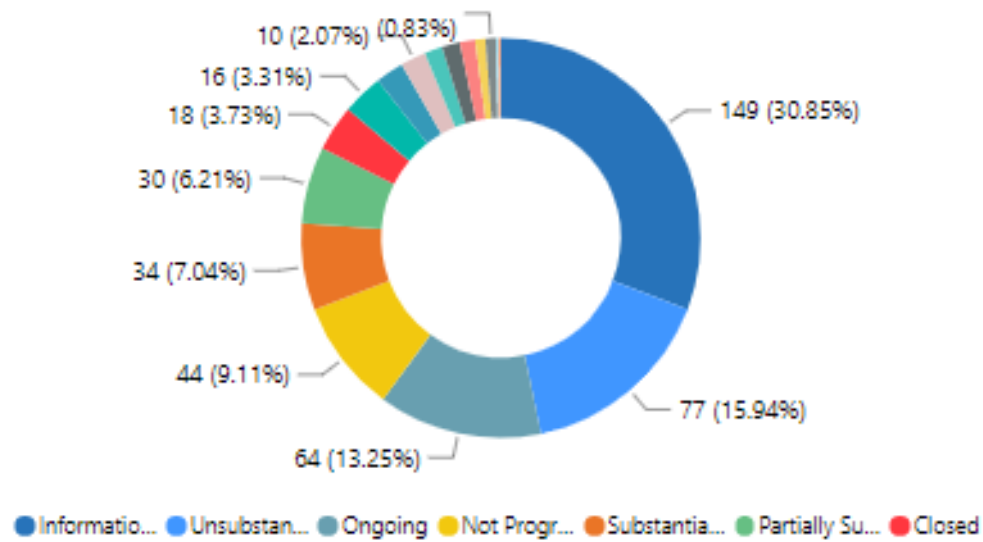
Data Source: ContrOCC.



Data Source: ContrOCC.

Date	No. of Alerts
29 June 2021	1
25 June 2021	1
26 March 2021	1
15 February 2021	1
11 February 2021	1
07 February 2021	1
22 January 2021	3
13 January 2021	1
11 January 2021	1
06 January 2021	2
05 January 2021	1
18 December 2020	2
17 December 2020	2
16 December 2020	1
14 December 2020	2
24 November 2020	1
17 November 2020	1
16 November 2020	1
06 November 2020	4
27 October 2020	1
26 October 2020	2
16 October 2020	1
15 October 2020	1
29 September 2020	1
22 September 2020	1
21 September 2020	1
10 September 2020	2
04 September 2020	1
18 August 2020	2
17 August 2020	2
14 August 2020	1
31 July 2020	1
30 July 2020	4
28 July 2020	2
22 July 2020	1
03 July 2020	2
26 June 2020	3
23 June 2020	1
19 June 2020	1
02 June 2020	1
18 May 2020	1
24 April 2020	2
22 April 2020	1
12 March 2020	1
Total	483

No. of Alerts
BY OUTCOME

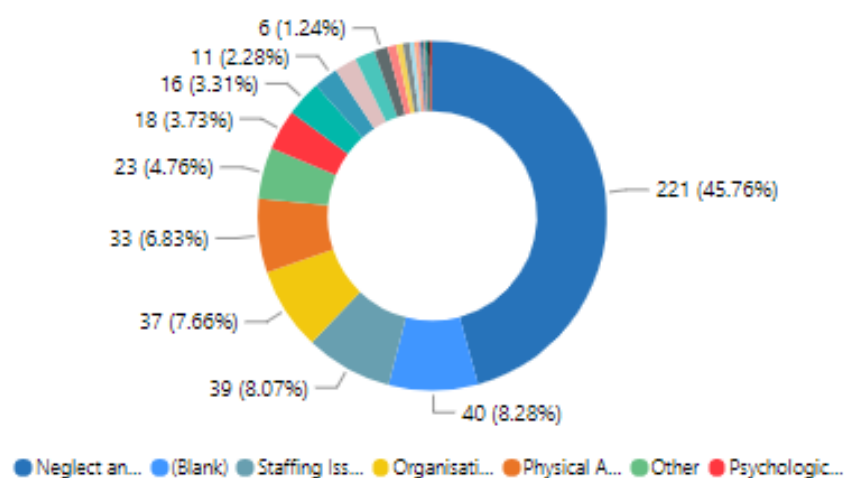


No. of Alerts
BY OUTCOME

Outcome	No. of Alerts
Information Only	149
Unsubstantiated	77
Ongoing	64
Not Progressed	44
Substantiated	34
Partially Substantiated	30
Closed	18
Partially Substantiated with Action Plan	16
Investigated - No further action	11
Warning Notice	10
Closed with Recommendations	7
Inconclusive	7
Substantiated with Action Plan	6
Unsubstantiated with Action Plan	4
Notice of Proposal	4
Notice of Decision	1
Unsubstantiated with Action Plan	1
Total	483

Data Source: ContrOCC.

No. of Alerts
BY SUB THEME



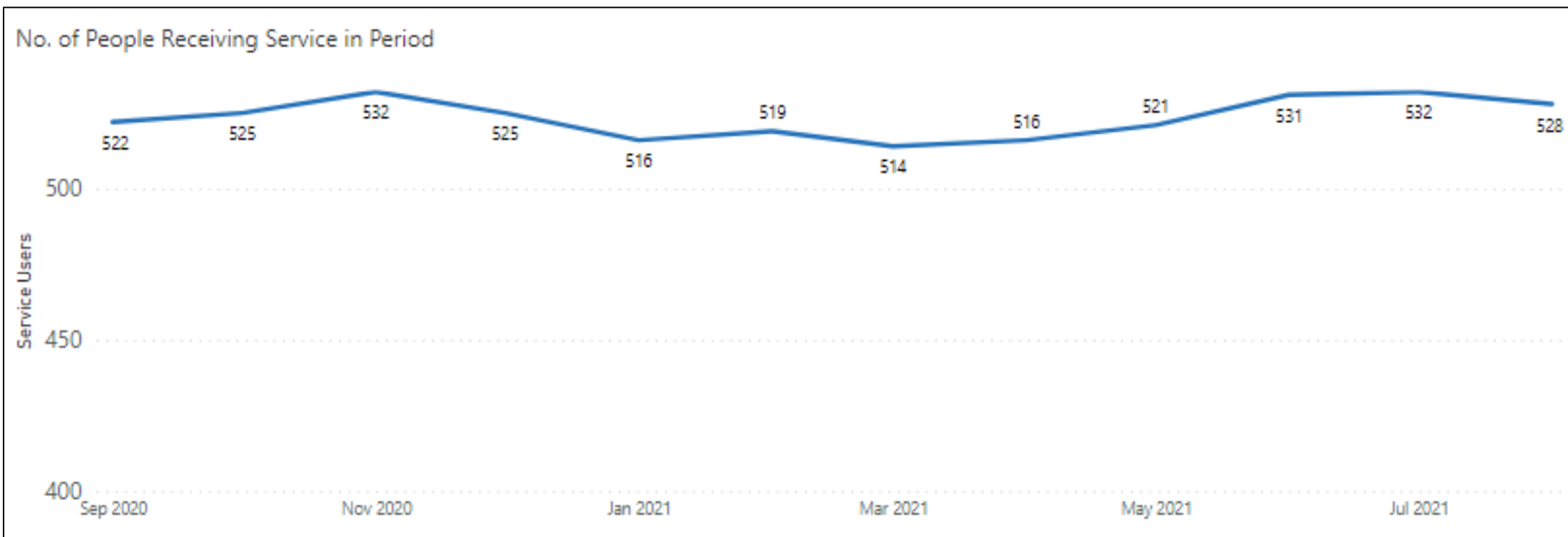
No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Neglect and Acts of Omission	221
Neglects and Acts of Omission	40
Staffing Issues	39
Organisational Abuse	37
Physical Abuse	33
Other	23
Psychological Abuse	18
Medication	16
Safe	11
Management	10
Environment	9
Financial or Material Abuse	6
Infection Control	4
Care Planning	3
Health and Safety	3
Falls	2
Well-led	2
Caring	1
Late/Early Call	1
Neglects and Acts of Omission	1
Self-neglect	1
Tissue Viability	1
Training	1
Total	483

Data Source: ContrOCC.

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service



Data Source: ContrOCC.

No of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020									522	525	532	525	525
2021	516	519	514	516	522	532	534	531					531
Total	516	519	514	516	522	532	534	531	522	525	532	525	531

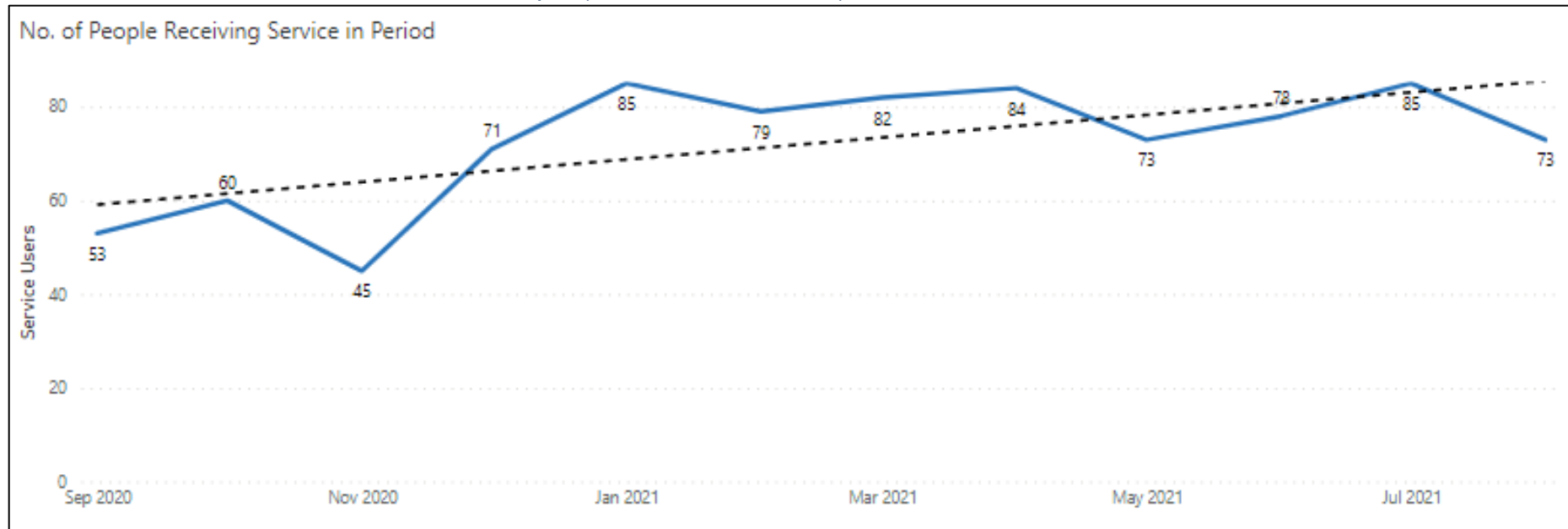
Data Source: ContrOCC.

The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly. The current number of people receiving direct payments as at 08/09/21 is 531.

There continues to be a small reduction in the number of people who arrange their support with a Direct Payment. Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Transfer to Assessment – Number of People (in the last 12 months)

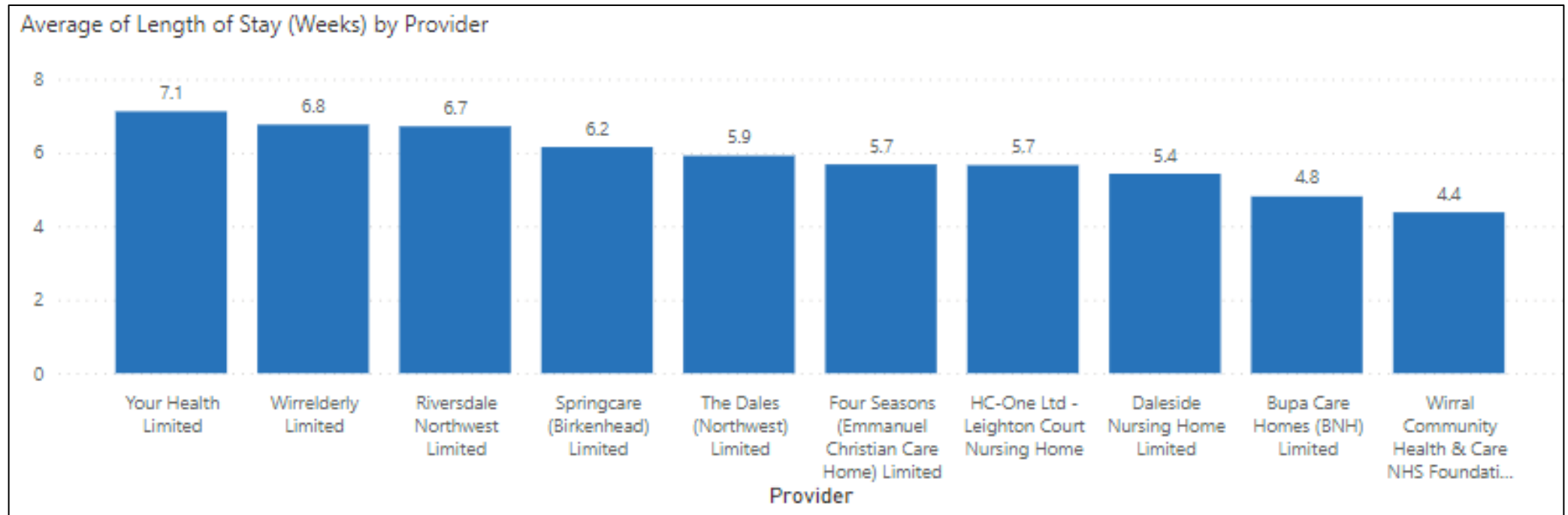


No. of People Receiving Service in Period													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	85	79	82	84	73	78	85	73					73
2020									53	60	45	71	71
Total	85	79	82	84	73	78	85	73	53	60	45	71	73

Data Source: ContrOCC.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Transfer to Assessment – Average Length of Stay

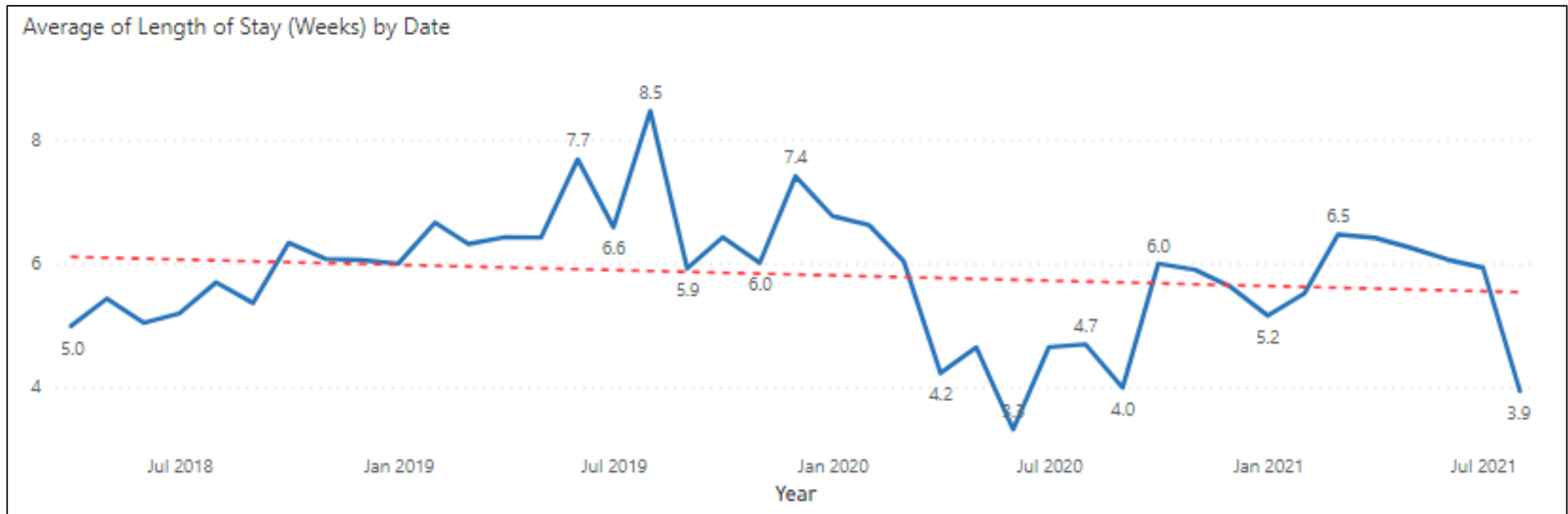


Data Source: ContrOCC.

Average Length of Stay (Weeks) by Provider

Provider	Average of Length of Stay (Week)
▲	
Bupa Care Homes (BNH) Limited	4.81
Daleside Nursing Home Limited	5.43
Four Seasons (Emmanuel Christian Care Home) Limited	5.68
HC-One Ltd - Leighton Court Nursing Home	5.66
Riversdale Northwest Limited	6.71
Springcare (Birkenhead) Limited	6.15
The Dales (Northwest) Limited	5.92
Wirral Community Health & Care NHS Foundation Trust	4.38
Wirrelderly Limited	6.76
Your Health Limited	7.12
Total	5.81

Data Source: ContrOCC.



Data Source: Liquid Logic.

Average of Length of Stay (Weeks) by Date

Month	2018	2019	2020	2021	Total
January		5.99	6.77	5.15	5.93
February		6.66	6.62	5.52	6.29
March		6.31	6.03	6.47	6.31
April	4.98	6.43	4.22	6.41	5.58
May	5.43	6.42	4.64	6.25	5.61
June	5.03	7.69	3.31	6.06	5.31
July	5.19	6.59	4.64	5.93	5.61
August	5.69	8.47	4.69	3.93	5.86
September	5.36	5.92	3.98		5.08
October	6.33	6.42	5.99		6.25
November	6.07	6.01	5.89		6.01
December	6.05	7.41	5.62		6.30
Total	5.59	6.66	5.14	5.81	5.82

Data Source: Liquid Logic.

The average length of stay is shown since April 2018.

4.3 Transfer to Assessment – Vacancy Rate



Table 1 - Actual Bed Days					
	Apr	May	Jun	Jul	Aug
Nursing (Covid-19 Block Bed)	41	7	0	0	0
Residential (Covid-19 Block Bed)	60	9	0	0	0
Transfer to Assess	2069	2210	2021	2260	2190
Total	2170	2226	2021	2260	2190
Table 2 - Commissioned Bed Days					
	Apr	May	Jun	Jul	Aug
Nursing (Covid-19 Block Bed)	38	7	0	0	0
Residential (Covid-19 Block Bed)	60	7	0	0	0
Transfer to Assess	2820	2914	2771	1395	1395
Total	2918	2928	2771	1395	1395
Table 3 - % Occupancy					
	Apr	May	Jun	Jul	Aug
Daleside	45%	63%	65%	73%	61%
Elderholme	92%	75%	88%		
Grove House	75%	83%	74%	67%	66%
Leighton Court	83%	81%	73%		
Summerfields	79%	75%	63%		
Windy Knowe Nursing Home	100%	100%			
Total	74%	76%	73%	70%	64%

No commissioned beds

All T2A contracts for Elderholme, Leighton Court and Summerfields have all been ended in ContrOCC with effect from 30th June. Therefore, no capacity figures are pulling through in the report even though people have remained in T2A beds in these homes beyond that date.

Data Source: WCFT.

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people BY YEAR, MONTH		
Year	Number of people	Days Occupied in Week
 2020	187	916.00
September	60	299.00
October	54	276.00
November	32	144.00
December	41	197.00
 2021	436	2,091.00
January	30	157.00
February	30	146.00
March	41	174.00
April	41	194.00
May	79	363.00
June	62	291.00
July	55	290.00
August	98	476.00
Total	623	3,007.00

Data Source: ContrOCC and Liquid Logic.

Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
06 September 2021	50%	Tree Vale Limited Acorn House
30 August 2021	14%	Tree Vale Limited Acorn House
02 August 2021	29%	Tree Vale Limited Acorn House
26 July 2021	50%	Tree Vale Limited Acorn House
19 July 2021	21%	Tree Vale Limited Acorn House
05 July 2021	36%	Tree Vale Limited Acorn House
28 June 2021	14%	Tree Vale Limited Acorn House
21 June 2021	50%	Tree Vale Limited Acorn House
14 June 2021	93%	Tree Vale Limited Acorn House
07 June 2021	71%	Tree Vale Limited Acorn House
31 May 2021	36%	Tree Vale Limited Acorn House
24 May 2021	50%	Tree Vale Limited Acorn House
17 May 2021	50%	Tree Vale Limited Acorn House
10 May 2021	79%	Tree Vale Limited Acorn House
03 May 2021	100%	Tree Vale Limited Acorn House
26 April 2021	71%	Tree Vale Limited Acorn House
19 April 2021	50%	Tree Vale Limited Acorn House
12 April 2021	50%	Tree Vale Limited Acorn House
05 April 2021	21%	Tree Vale Limited Acorn House
29 March 2021	21%	Tree Vale Limited Acorn House
22 March 2021	50%	Tree Vale Limited Acorn House
15 March 2021	79%	Tree Vale Limited Acorn House
08 March 2021	100%	Tree Vale Limited Acorn House
01 March 2021	100%	Tree Vale Limited Acorn House
22 February 2021	100%	Tree Vale Limited Acorn House
15 February 2021	71%	Tree Vale Limited Acorn House
08 February 2021	29%	Tree Vale Limited Acorn House
14 December 2020	7%	Tree Vale Limited Acorn House
07 December 2020	7%	Tree Vale Limited Acorn House
30 November 2020	29%	Tree Vale Limited Acorn House
23 November 2020	50%	Tree Vale Limited Acorn House
16 November 2020	50%	Tree Vale Limited Acorn House
09 November 2020	50%	Tree Vale Limited Acorn House
02 November 2020	71%	Tree Vale Limited Acorn House
26 October 2020	50%	Tree Vale Limited Acorn House
19 October 2020	64%	Tree Vale Limited Acorn House
12 October 2020	50%	Tree Vale Limited Acorn House

Data Source: ContrOCC and Liquid Logic.

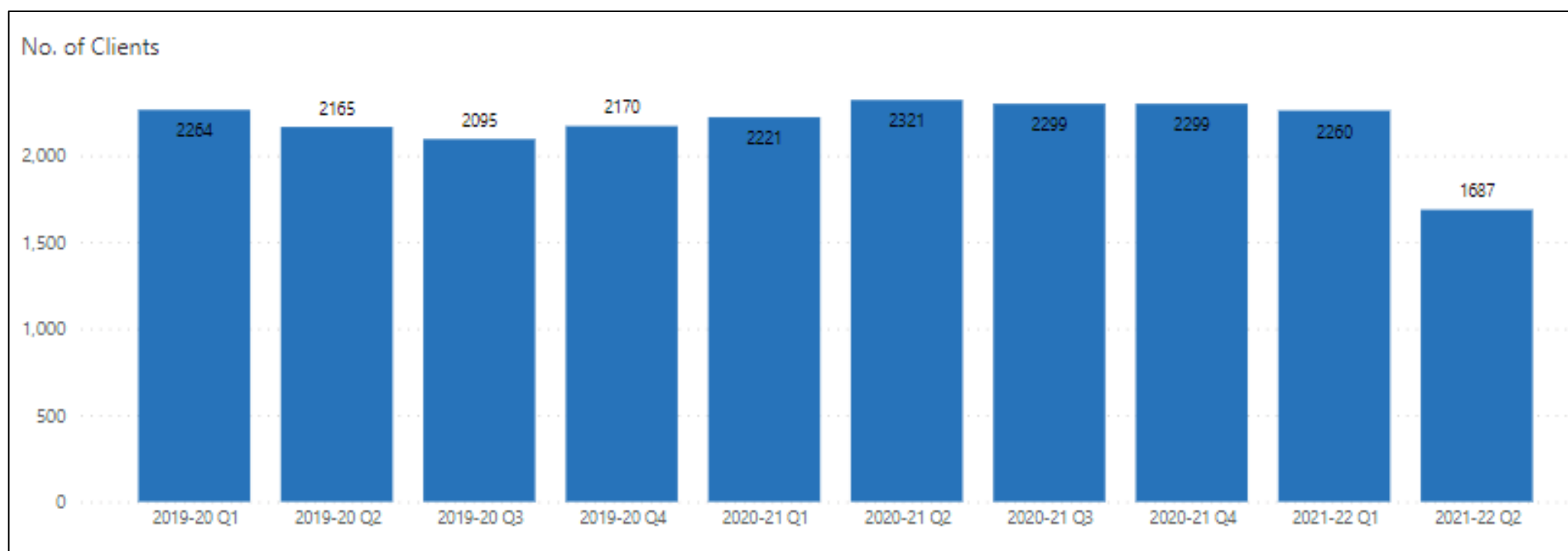
Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care - Cost and Hours (since 01/04/2019)

No. of Clients	Commissioned Cost	Actual Cost
6987	£43.08M	£38.93M

Data Source: ContrOCC.

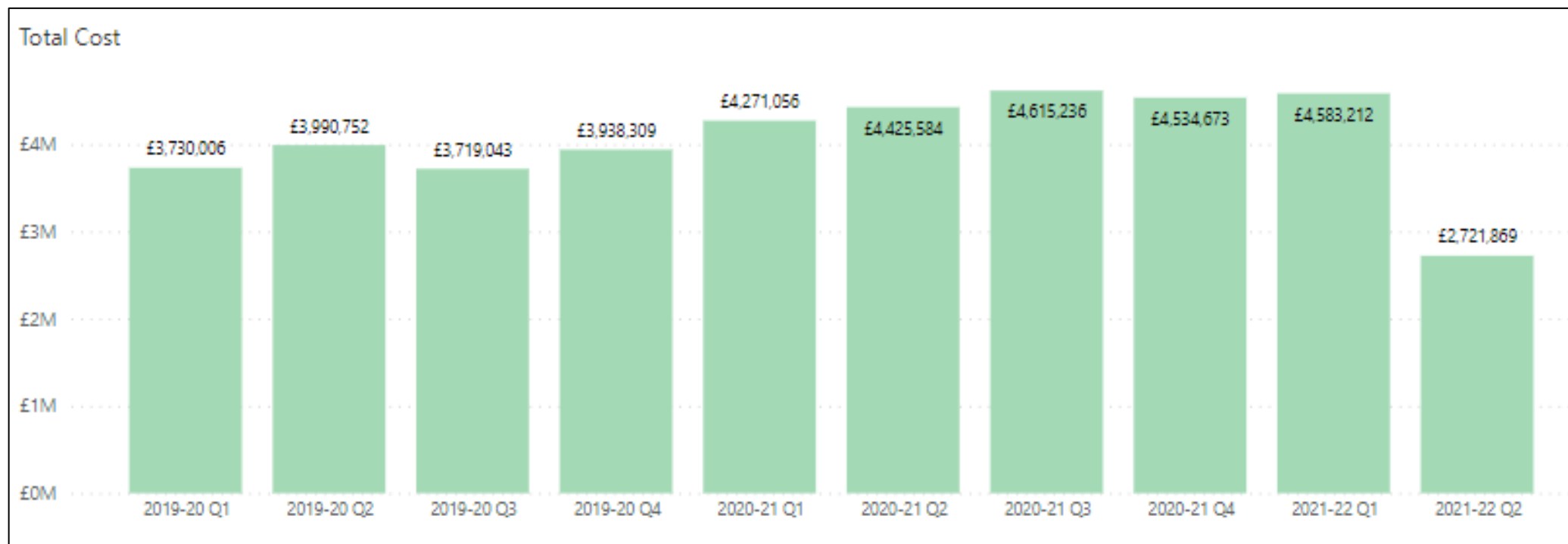


Data Source: ContrOCC.

No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
April	1862	1717	1801	3547
May	1842	1741	1868	3596
June	1842	1841	1725	3561
July	1800	1819	1559	3429
August	1728	1857	1429	3309
September	1767	1823	669	3001
October	1734	1819		2665
November	1752	1914		2775
December	1766	1751		2637
January	1765	1780		2664
February	1783	1734		2637
March	1824	1835		2784
Total	3829	4189	2487	6987

Data Source: ContrOCC.



Data Source: ContrOCC.

Total Cost

Month Name	2019-20	2020-21	2021-22	Total
April	£1,427,812.40	£1,305,789.00	£1,404,307.08	£4,137,908.49
May	£1,151,145.10	£1,335,295.36	£1,785,507.18	£4,271,947.64
June	£1,151,048.53	£1,629,971.50	£1,393,397.67	£4,174,417.70
July	£1,429,577.50	£1,335,529.83	£1,297,843.18	£4,062,950.51
August	£1,141,710.00	£1,709,096.24	£1,248,901.98	£4,099,708.21
September	£1,419,464.50	£1,380,958.34	£175,124.23	£2,975,547.06
October	£1,139,426.02	£1,420,657.00		£2,560,083.03
November	£1,160,109.67	£1,800,533.42		£2,960,643.09
December	£1,419,507.39	£1,394,045.99		£2,813,553.37
January	£1,155,935.13	£1,398,750.73		£2,554,685.87
February	£1,165,014.83	£1,398,648.81		£2,563,663.63
March	£1,617,359.31	£1,737,273.21		£3,354,632.52
Total	£15,378,110.37	£17,846,549.43	£7,305,081.32	£40,529,741.12

Data Source: ContrOCC.

The Domiciliary Care Market continues to respond well to high levels of demand. These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options. We will be investigating further why the numbers of clients have dropped for July and August but suspect it may be due to the staffing issues that are impacting nationally

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care



Data Source: ContrOCC.

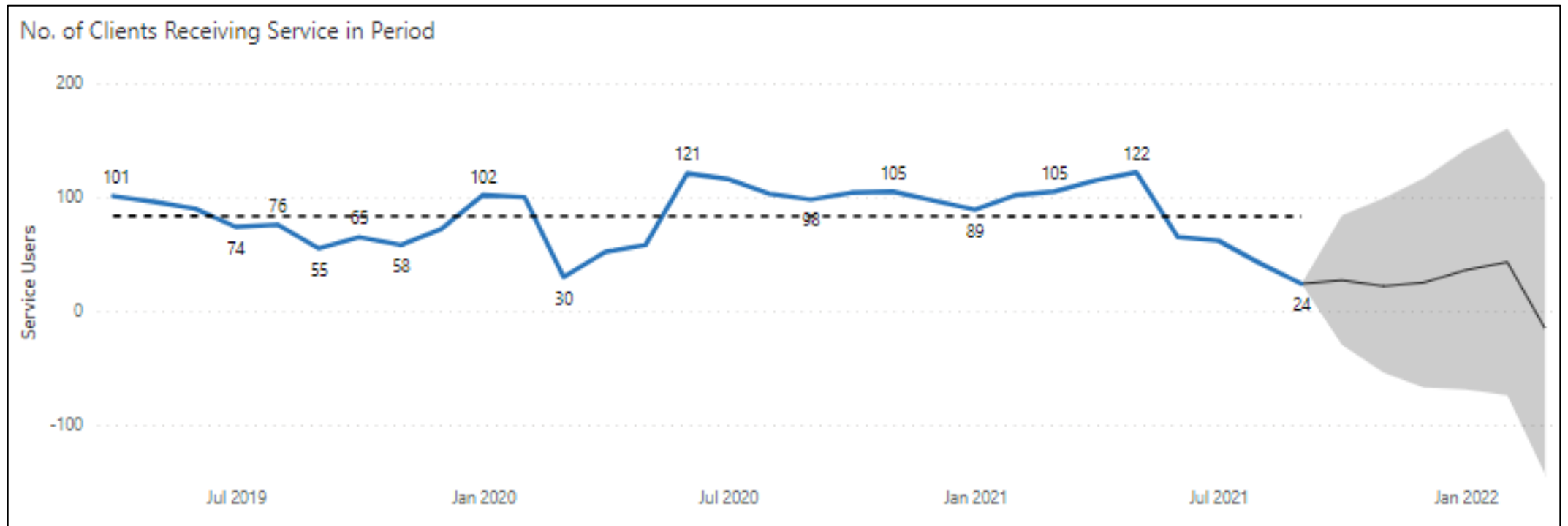
5.3 Reablement – People, Cost and Days (since 01/04/2018):

No of Clients in Period	Number of Care Packages	Average of Length of Stay (...)
4133	5519	23.19

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2018.

Data Source: ContrOCC.

5.4 Reablement – Number of People



Data Source: ContrOCC.

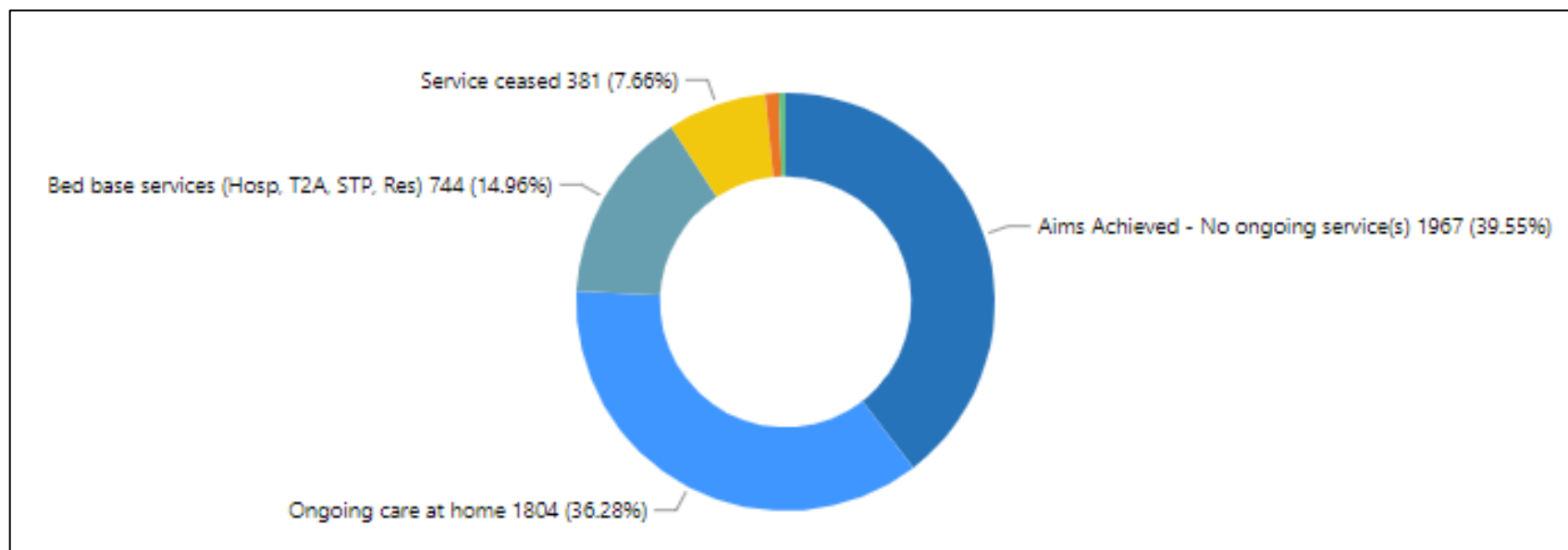
No. of Clients Receiving Service in Period

Month	2019	2020	2021	Total
January		102	89	89
February		100	102	102
March		30	105	105
April	101	52	115	115
May	96	58	122	122
June	90	121	65	65
July	74	116	62	62
August	76	103	42	42
September	55	98	24	24
October	65	104		104
November	58	105		105
December	72	97		97
Total	72	97	24	24

Data Source: ContrOCC.

This table shows the number of people receiving Reablement services by month, since April 2019.

5.5 Reablement – End Reasons of Care Packages

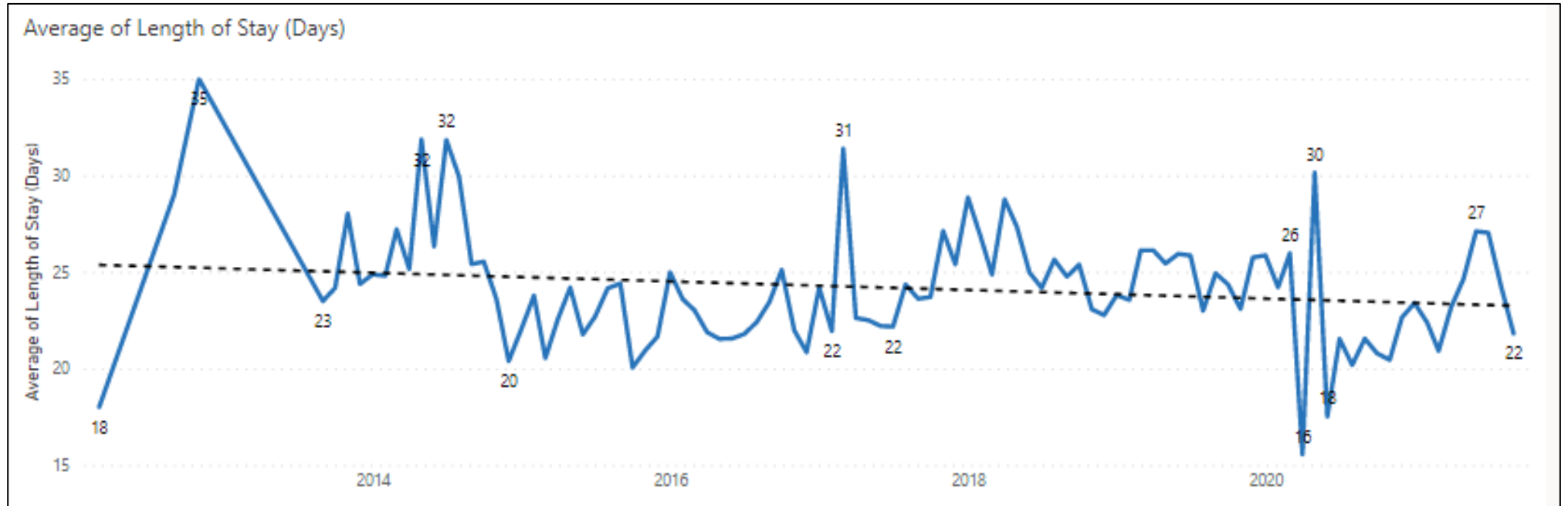


Reason for End of Service

Reason for End of Service	No. of People
Aims Achieved - No ongoing service(s)	1967
Ongoing care at home	1804
Bed base services (Hosp, T2A, STP, Res)	744
Service ceased	381
Change to timetabled units	51
	26
Total	4133

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay



Data Source: ContrOCC.

Average of Length of Stay (Days)

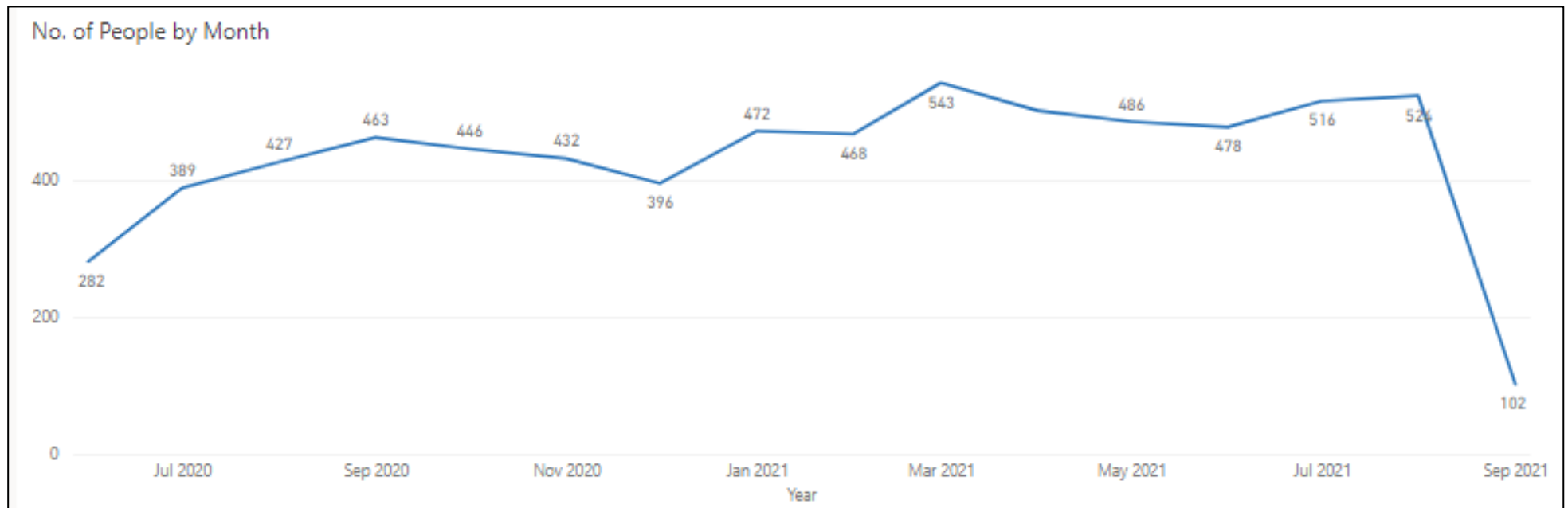
Month	2019	2020	2021	Total
January		26	23	24
February		24	22	23
March		26	21	23
April	20	16	23	21
May	25	30	25	26
June	26	18	27	24
July	26	22	27	24
August	23	20	24	22
September	25	22	22	23
October	24	21		22
November	23	20		21
December	26	23		24
Total	25	22	24	23

Data Source: ContrOCC.

The above table shows the number of people receiving Reablement services since 01/04/2019, month on month by Length of Stay category.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The number of clients receiving a service has reduced from June we are investigating this further. The average length of stay has decreased slightly.

5.7 Brokerage – Packages by Number of People and Providers



Data Source: Liquid Logic.

No. of People by Month													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020						282	389	427	463	446	432	396	2162
2021	472	468	543	502	486	478	516	524	102				2681
Total	472	468	543	502	486	749	894	935	564	446	432	396	4385

Data Source: Liquid Logic.

The previous line chart and table show the number of people matched to home care packages month on month

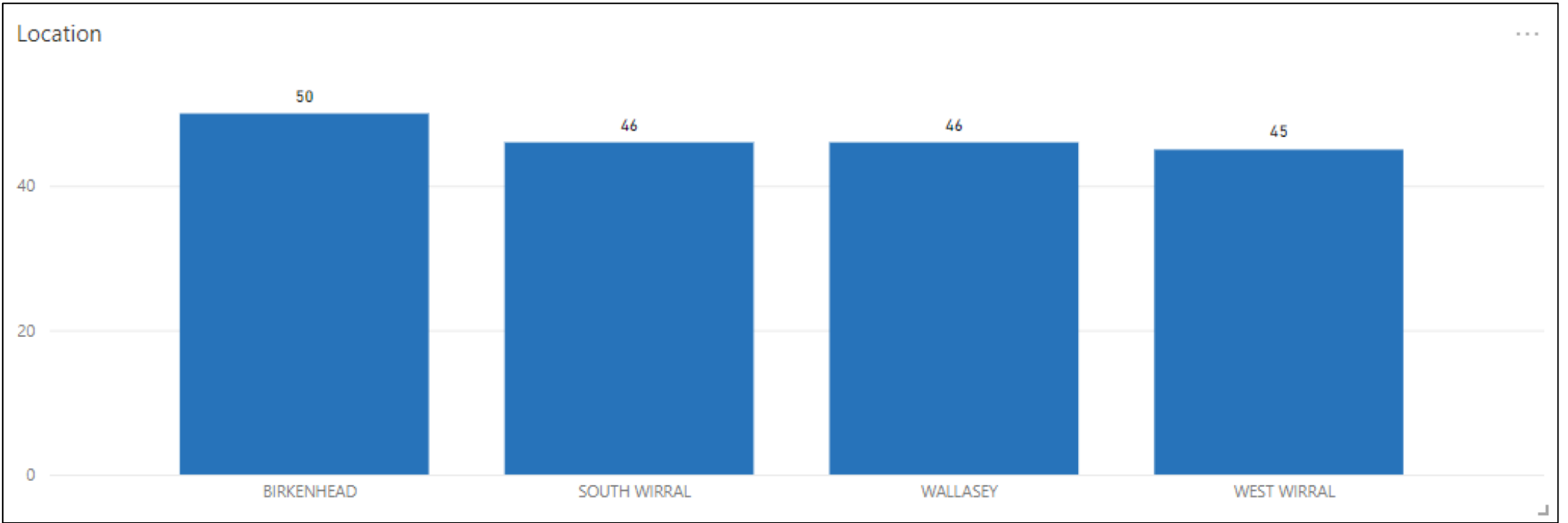
Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	42
2 to 3 Weeks	40
48hrs to 1 Week	75
Less than 48hrs	3
Over 3 Weeks	101
Total	261

Average No. of Packages Accepted per Week

84.9

Data Source: Liquid Logic.



Data Source: Liquid Logic.

Location	No. of Clients
BIRKENHEAD	81
WALLASEY	73
SOUTH WIRRAL	64
WEST WIRRAL	43
Total	261

Data Source: Liquid Logic.

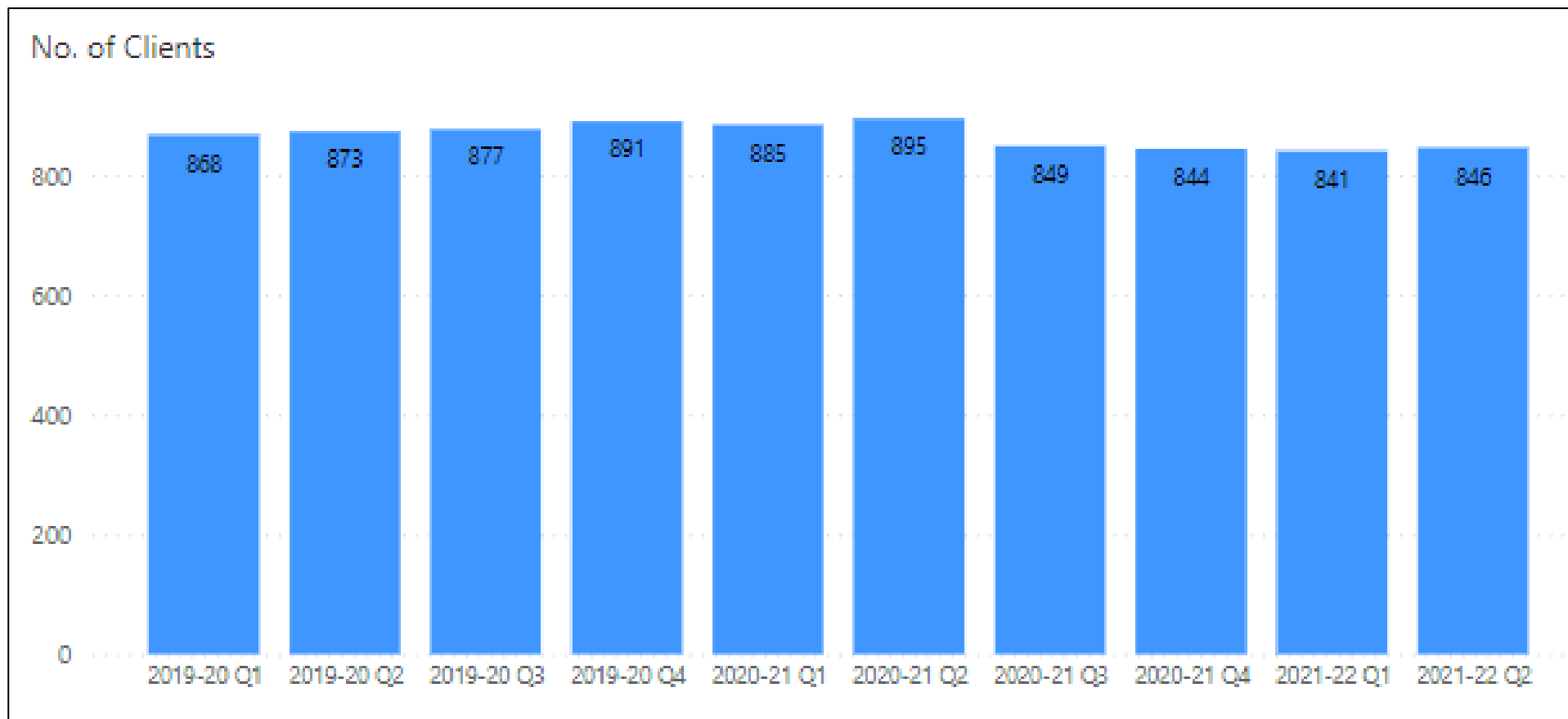
The data shows the high level of activity in the domiciliary care sector and low numbers of delays in arranging care and support. The data includes people who may be wanting to change their care provider.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost (since 01/04/2019)

No. of Clients	Commissioned Cost	Actual Cost
1127	£85.22M	£83.04M

Data Source: ContrOCC.

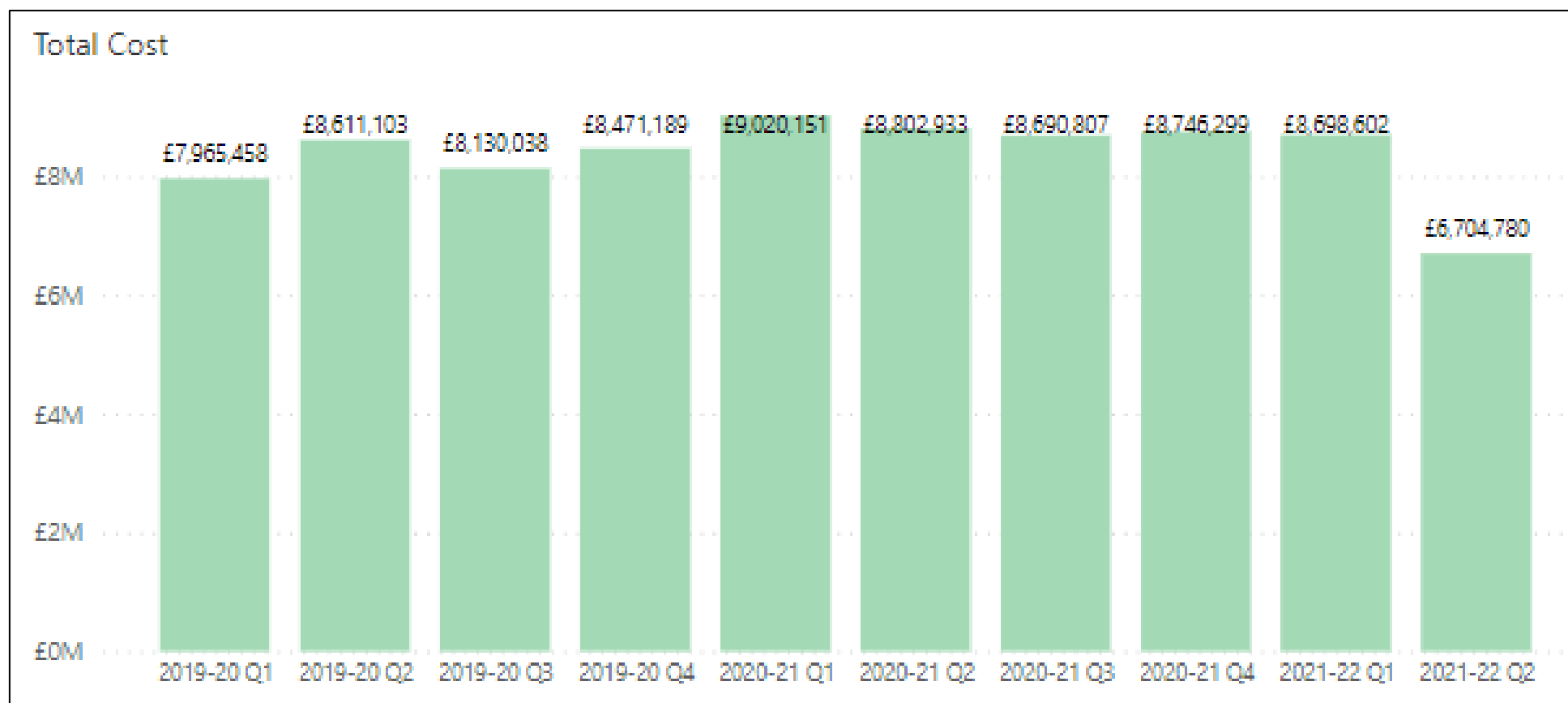


Data Source: ContrOCC.

No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
April	846	862	823	1060
May	847	861	829	1057
June	848	864	824	1054
July	850	868	829	1052
August	847	869	831	1049
September	857	820	825	1036
October	857	820		955
November	856	830		967
December	857	831		970
January	861	827		968
February	860	824		962
March	874	823		973
Total	974	976	869	1127

Data Source: ContrOCC.



Data Source: ContrOCC.

Total Cost

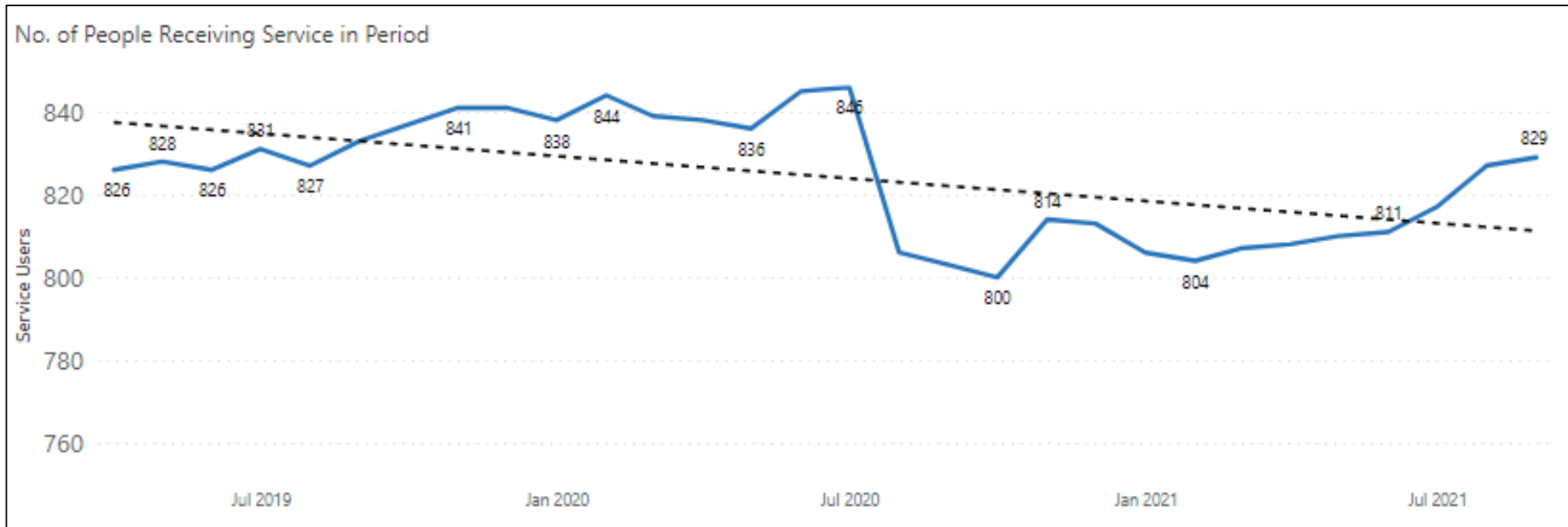
Month Name	2019-20	2020-21	2021-22	Total
April	£3,076,547.85	£2,799,822.99	£2,691,084.36	£8,567,455.19
May	£2,442,921.38	£2,808,704.12	£3,345,426.94	£8,597,052.44
June	£2,445,988.90	£3,411,624.17	£2,662,090.81	£8,519,703.88
July	£3,075,906.81	£2,767,809.53	£2,658,736.60	£8,502,452.94
August	£2,457,408.34	£3,368,862.21	£3,363,536.29	£9,189,806.85
September	£3,077,788.11	£2,666,261.50	£682,507.55	£6,426,557.16
October	£2,498,974.74	£2,644,602.32		£5,143,577.05
November	£2,503,016.04	£3,350,659.06		£5,853,675.10
December	£3,128,046.79	£2,695,545.84		£5,823,592.64
January	£2,566,182.60	£2,688,837.55		£5,255,020.15
February	£2,593,734.96	£2,689,250.67		£5,282,985.63
March	£3,311,271.47	£3,368,210.32		£6,679,481.78
Total	£33,177,787.99	£35,260,190.27	£15,403,382.55	£83,841,360.81

Data Source: ContrOCC.

6.2 Supported Living - Number of People (since 01/04/2019)

Current No. of People Receiving Service

829



Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2019	2020	2021	Total
January		838	806	806
February		844	804	804
March		839	807	807
April	826	838	808	808
May	828	836	810	810
June	826	845	811	811
July	831	846	817	817
August	827	806	827	827
September	833	803	829	829
October	837	800		800
November	841	814		814
December	841	813		813
Total	841	813	829	829

Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation month on month since April 2019

6.3 Supported Living – People Locations

Client Location	
Ward	No of People
Birkenhead and Tranmere	124
Claughton	113
Rock Ferry	108
New Brighton	107
Oxton	96
Bidston and St James	63
Liscard	63
Bromborough	62
Moreton West and Saughall Massie	57
	51
Seacombe	45
Leasowe and Moreton East	39
Prenton	38
Hoyle and Meols	29
Heswall	28
Bebington	25
Clatterbridge	19
Pensby and Thingwall	17
Eastham	16
Upton	15
Wallasey	13
Greasby Frankby and Irby	8
West Kirby and Thurstaston	8
Total	1144

Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation by Ward.

6.4 Supported Living – Demographics

Count of Client BY AGE GROUP, GENDER			
Age Group	Female	Male	Total
Adults	350	668	1018
Age 65-74	46	79	125
Age 75-84	14	20	34
Age 85-94	2	2	4
Total	412	769	1181

Adults are between 18 and 64.

Data Source: ContrOCC.

The data shows an increase in the number of people living in Supported Independent Living compared to that of the latter half of 2020.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	YTD From Aug	Comments
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%		83%	82%	86%	94%	76%	86%	100%	76%	93%	94%	80%	84%	86.0%	There are 2 people awaiting assessment, which is a decrease of 2 from last month. Of the 2 there are 2 with IDS, 0 with Childrens with Disabilities and 0 open with MH.
Total Assessments Completed within 28 Days						19	18	18	17	19	12	25	13	13	16	16	16	202	
Total Completed Assessments						23	22	21	18	25	14	25	17	14	17	20	19	235	
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		99%	95%	94%	94%	100%	100%	95%	96%	89%	91%	100%	100%	96%	
Total Safeguarding Concerns Completed within 5 Days						85	56	65	49	48	45	59	77	47	83	79	26	719	
Total Safeguarding Concerns Completed						86	59	69	52	48	45	62	80	53	91	79	26	750	
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%		87%	94%	61%	58%	62%	100%	88%	75%	93%	67%	93%	82%	81%	Currently 11 active enquiries of which 2 have breached the 28 target.
Total Safeguarding Enquiries Completed within 28 Days						20	16	11	14	8	11	30	6	27	12	27	14	196	
Total Safeguarding Enquiries Completed						23	17	18	24	13	11	34	8	29	18	29	17	241	
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%		70%	71%	74%	74%	71%	75%	76%	63%	69%	69%	69%	65%	65%	There are 3 people who have not been reviewed for 2+ years which is a decrease of 1 from last month.
Forecast Total Reviews						824	843	881	879	839	886	894	737	817	814	813	765	765	
Total Reviews Required						1182	1181	1185	1186	1185	1184	1184	1177	1178	1173	1174	1173	1,173	
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>=65%	<65% >=50%	<50%		43%	42%	41%	33%	33%	38%	40%	25%	33%	33%	51%	34%	37%	
Total number of care packages activated in advance of start date						34	49	54	50	27	43	40	30	39	29	51	38	484	
Total number of care packages activated						80	117	131	150	82	112	99	119	119	89	100	111	1,309	
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >=80%	<80%		80%	80%	80%	80%	80%	80%	80%	80%	79%	80%	80%	80%	80%	
						446	446	444	447	447	445	445	445	410	431	428	435	5,269	
						561	560	556	559	559	556	556	556	518	539	537	542	6,599	

Data Source: CWP.

8.0 WCFT

8.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	80%	90.9%	94.0%	91.3%	89.7%	93.3%	92.9%	91.1%	89.1%	91.8%	88.2%	89.9%	82.8%	88.7%
Total Assessments Completed within 28 Days						318	347	304	260	347	326	346	351	357	314	284	227	1,533
Total Assessments Completed						350	369	333	290	372	351	380	394	389	356	316	274	1,729
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	100%	99.7%	100%	99.5%	99.6%	98.7%	99.7%	99.7%	99%	99%	99.7%	98.7%	99.2%
Total number of safeguarding concerns completed within 5 days						290	329	335	369	281	304	350	351	276	320	313	293	1,553
Total number of safeguarding concerns completed						291	330	335	371	282	308	351	352	279	324	314	297	1,566
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	54%	60%	45%	49%	43%	52%	67%	63%	64%	76%	54%	65%	64%
Total number of safeguarding enquiries closed within 28 days						37	18	25	24	16	23	42	33	47	42	37	41	200
Total Enquiries Closed						69	30	56	49	37	44	63	52	74	55	68	63	312
Total New Enquiries						49	51	38	50	48	49	59	68	58	70	74	46	316

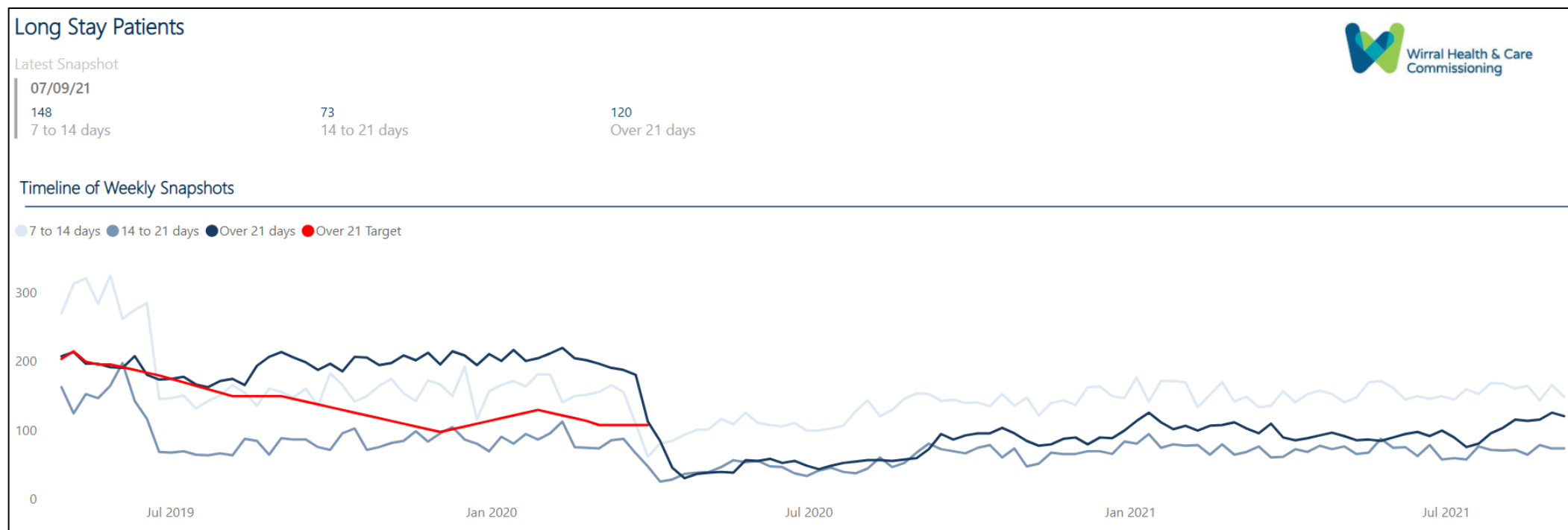
No	Description	Green	Amber	Red	Target	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	70%	71%	68%	64%	62%	61%	60%	60%	60%	60%	55%	55%	55%
Total number of reviews forecast to be completed						4450	4459	4231	3990	3841	3810	3753	3677	3657	3630	3325	3306	3,306
Total number of people in receipt of a long term service on 1st April						6355	6243	6258	6243	6224	6214	6214	6127	6095	6050	6046	6010	6,010
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	74%	69%	65%	66%	70%	69%	70%	69%	64%	60%	60%	48%	60%
Total number of packages activated in advance of start date						686	703	649	568	588	616	720	580	587	474	385	376	2,402
Total number of packages activated						928	1,025	991	858	840	889	1,035	846	917	793	645	788	3,989
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	94%	93%	93%	93%	93%	93%	93%	94%	94%	93%	94%	94%	94%
Total number of people aged 18-64 with a learning disability living in their own home or with their family						401	399	398	398	398	399	399	376	376	437	443	447	2,079
Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year						428	427	427	426	427	428	427	399	400	468	472	475	2,214
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	80.3%	76.9%	78.9%	84.1%	83.7%	86.7%	85.5%	80.9%	85.7%	86.9%	80.0%	84.5%	83.5%
Total number of people at home 91 days post discharged from hospital into a reablement service						49	50	45	58	41	65	59	38	42	53	56	49	238
Total number of people discharged from hospital into a reablement service						61	65	57	69	49	75	69	47	49	61	70	58	285

Data Source: WCFT.

The performance data indicates that people are receiving responsive and timely services. However, there is a small reduction in the % of safeguarding enquiries completed within 28 days and the number of people receiving an annual review of their care and support needs remains an unmet target. A review of KPIs associated with the WCFT is currently being undertaken.

9.0 Length of Stay Report

9.1 Long Stay Patients:



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 30 April 2019 to 07 September 2021, with 14 to 21 days falling the most (55%) and Over 21 days falling the least (42%) over that time frame.
- 14 to 21 days finished trending with no change in the final period.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 74.11 across all 124 periods.
- The minimum value was 25 (07 April 2020) and the maximum was 197 (04 June 2019).
- 14 to 21 days fell by 55% over the course of the series.
- The largest single decline on a percentage basis occurred in 07 April 2020 (-47%). However, the largest single decline on an absolute basis occurred in 11 June 2019 (-55).
- The largest net decline was from 04 June 2019 to 07 April 2020, when 14 to 21 days fell by 172 (87%). This net improvement was almost two times larger than the overall movement of the entire series.
- 14 to 21 days experienced cyclical, repeating each cycle about every 41.33 periods. There was also a pattern of smaller cycles that repeated about every 17.71 periods.
- 14 to 21 days had a significant positive peak between 07 May 2019 (124) and 06 August 2019 (63), rising to 197 in 04 June 2019. However, 14 to 21 days had a significant dip between 30 April 2019 (162) and 04 June 2019 (197), falling to 124 in 07 May 2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 79.22 on average. 14 to 21 days was less than Over 21 days 92% of the time (lower by 52.4 on average).

For Over 21 days:

- Average Over 21 days was 126.51 across all 124 periods.
- Values ranged from 30 (21 April 2020) to 219 (11 February 2020).
- Over 21 days fell by 42% over the course of the series and ended with a downward trend, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 14 April 2020 (-46%). However, the largest single decline on an absolute basis occurred in 31 March 2020 (-68).
- The largest net decline was from 11 February 2020 to 21 April 2020, when Over 21 days decreased by 189 (86%). This net decline was more than two times larger than the overall movement of the entire series.
- Over 21 days experienced cyclical, repeating each cycle about every 62 periods. There was also a pattern of smaller cycles that repeated about every 41.33 periods.
- Over 21 days had a significant dip between 11 February 2020 and 09 June 2020, starting at 219, falling all the way to 30 at 21 April 2020 and ending slightly higher at 58.

- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was lower than 7 to 14 days at the beginning and end, but 7 to 14 days was lower between 25 June 2019 and 14 April 2020, accounting for 34% of the series. Over 21 days was greater than 14 to 21 days 92% of the time (higher by 52.4 on average).

For 7 to 14 days:

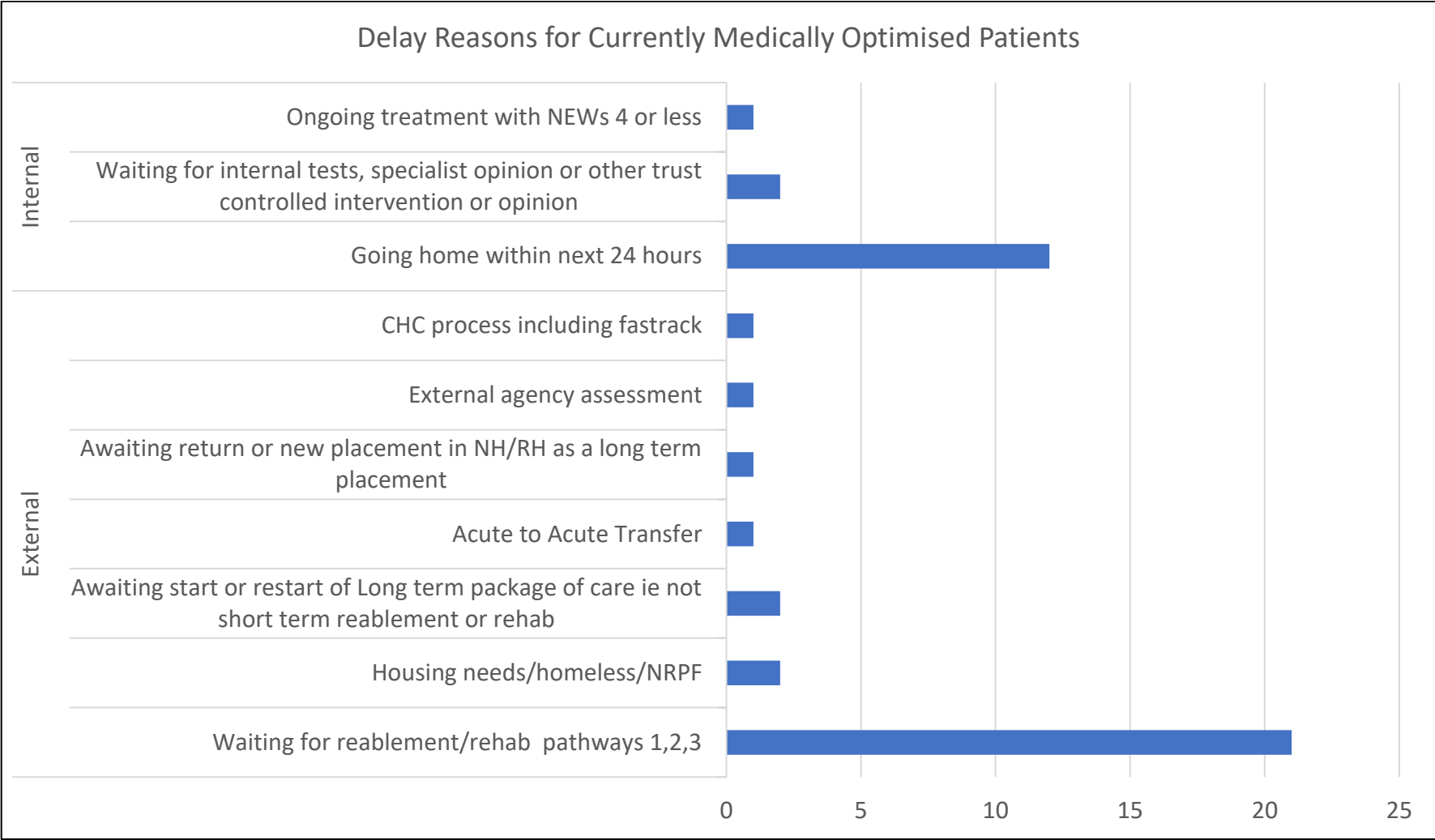
- Average 7 to 14 days was 153.33 across all 124 periods.
- Values ranged from 61 (31 March 2020) to 324 (28 May 2019).
- 7 to 14 days improved by 45% over the course of the series and ended on a good note, decreasing in the final period.
- The largest single decline occurred in 25 June 2019 (-49%).
- The largest net decline was from 28 May 2019 to 31 March 2020, when 7 to 14 days fell by 263 (81%). This net decline was more than two times larger than the overall movement of the entire series.
- 7 to 14 days experienced cyclicity, repeating each cycle about every 41.33 periods. There was also a pattern of smaller cycles that repeated about every 31 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 79.22 on average. 7 to 14 days was higher than Over 21 days at the beginning and end, but Over 21 days was higher between 25 June 2019 and 14 April 2020, accounting for 34% of the series.

Powered by Narrative Science

Data Source: NHS.

9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)

Due to timescales, updated partner data is not yet available.



External	
Waiting for reablement/rehab pathways 1,2,3	21
Housing needs/homeless/NRPF	2
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
Acute to Acute Transfer	1
Awaiting return or new placement in NH/RH as a long-term placement	1
External agency assessment	1
CHC process including fastrack	1
Internal	
Going home within next 24 hours	12
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	2
Ongoing treatment with NEWs 4 or less	1
Grand Total	44

Data Source: NHS.

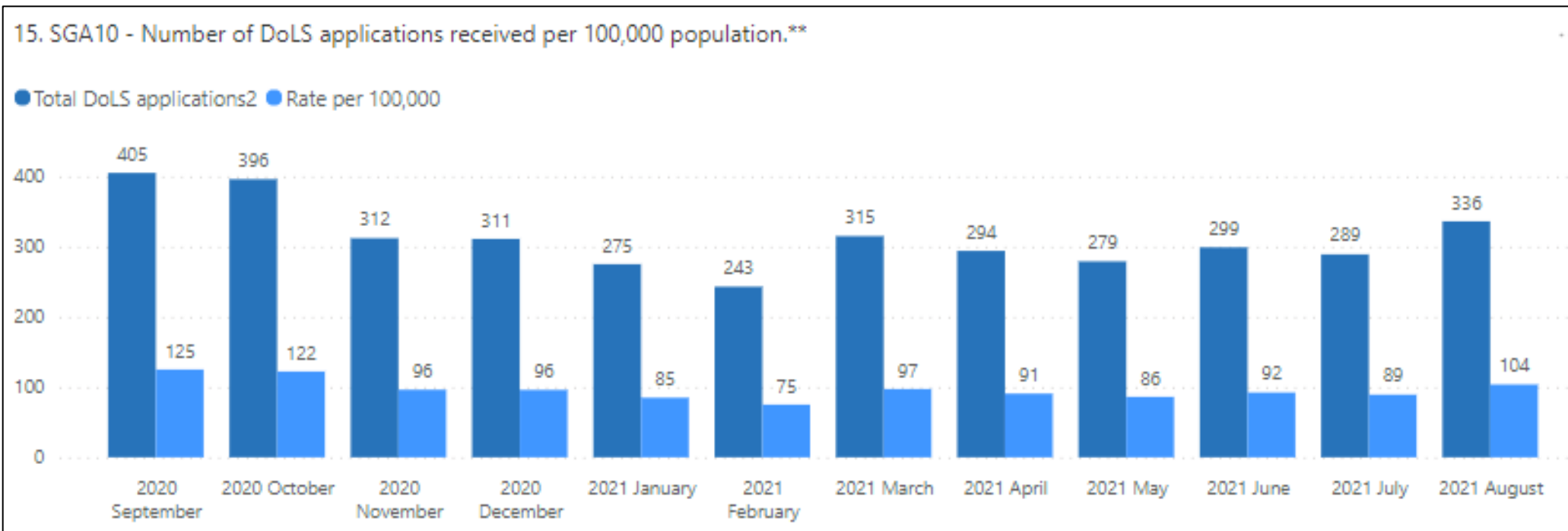
9.3 Current External Delays

Due to timescales, updated partner data is not yet available.

Current External Delays	
Awaiting return or new placement in NH/RH as a long-term placement	1
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
CHC process including fastrack	1
External agency assessment	1
Patient Family Choice	2

Data Source: NHS.

10.0 Deprivation of Liberty Safeguards (DOLS)



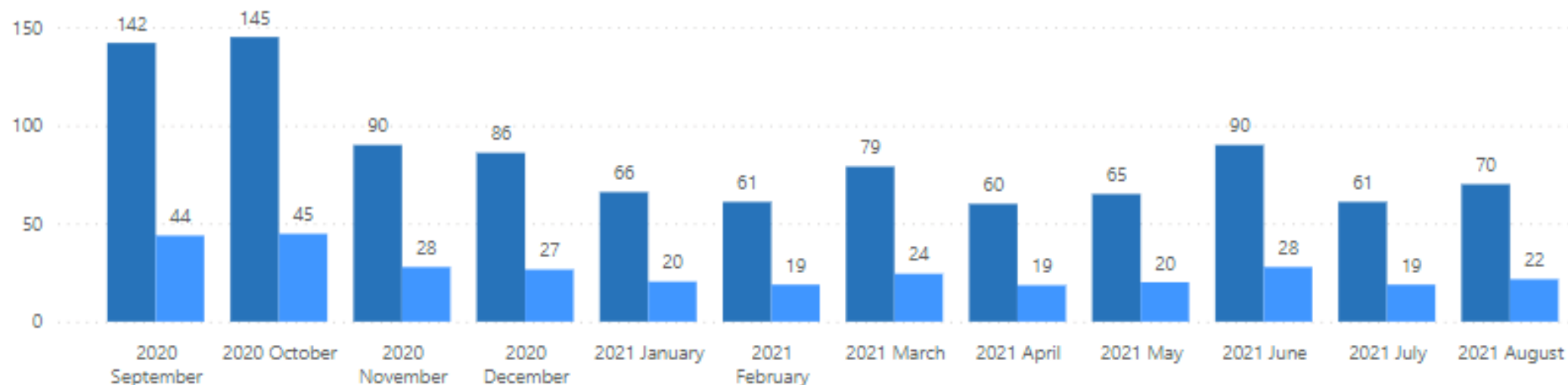
15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2018			183	56.48	892	275.31			1075	331.79
2019	944	291.36	1034	319.14	893	275.62	866	267.28	3737	1,153.40
2020	824	254.32	1067	329.32	1019	314.51	834	257.41	3744	1,155.56
2021	872	269.14	625	192.90			833	257.10	2330	719.14
Total	8320	2,567.90	10886	3,359.88	8373	2,584.26	8314	2,566.05	10886	3,359.88

Data Source: Liquid Logic.

16. SGA11 - Number of DoLS applications authorised per 100,000 population**

● Total DoLS applications with outcome ● Rate per 100,000 - Authorised



16. SGA11 - Number of DoLS applications authorised per 100,000 population

Status Granted

Quarter	Q1		Q2		Q3		Q4	
	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2018			98	30.25	346	106.79		
2019	351	108.33	342	105.56	304	93.83	239	73.77
2020	232	71.60	374	115.43	321	99.07	222	68.52
2021	215	66.36	135	41.67			206	63.58
Total	2567	792.28	3385	1,044.75	2731	842.90	2591	799.69

Data Source: Liquid Logic.