

# **12 OCTOBER 2021**

REPORT TITLE:	TOURISM, COMMUNITIES, CULTURE AND LEISURE
	COMMITTEE PERFORMANCE REPORT
REPORT OF:	DIRECTOR OF NEIGHBOURHOOD SERVICES

## **REPORT SUMMARY**

This report provides performance information in relation the group of Neighbourhood Services that report to the Tourism, Communities, Culture and Leisure Committee. The report was designed based on discussion with Members through working group activity in 2021. Members requests have been incorporated into the report presented at this committee meeting. This matter affects all Wards within the Borough. This is not a key decision.

#### RECOMMENDATION

The Tourism, Communities, Culture and Leisure Committee are recommended to note the content of the report and highlight any areas requiring further clarification or action.

#### SUPPORTING INFORMATION

### 1.0 REASON/S FOR RECOMMENDATION

1.1 To ensure Members of the Tourism, Communities, Culture and Leisure Committee have the opportunity to monitor the performance of the Council and partners in relation to Neighbourhood Services.

### 2.0 OTHER OPTIONS CONSIDERED

2.1 This report has been developed in line with member requirements.

# 3.0 BACKGROUND INFORMATION

- 3.1 Regular monitoring of performance will ensure public oversight and enable Elected Members to make informed decisions in a timely manner.
- 3.2 This report contains performance information relating to the following service areas:-
  - Leisure & Associated Services
  - Libraries
  - Museums
- 3.3 Performance information for Community Safety is presented outside of this report via the well-established Wirral Safety Tracker which is the primary performance management tool for the Safer Wirral Partnership Board.
- 3.4 Members are asked to note that this is the first report to this committee setting out performance reporting for the identified group of services. The information contained within is therefore likely to adapt and develop further as services increase the reporting capability of information systems.
- 3.5 Many of the services identified are continuing their reinstatement and recovery following the disruption and cessation inflicted by the COVID19 pandemic. It is therefore likely that some of the information provided represents an incomplete dataset. The data presented will therefore evolve during future presentations to this committee as more services and facilities reopen to the public.

#### 4.0 FINANCIAL IMPLICATIONS

4.1 There are no financial implications arising from this report.

#### 5.0 LEGAL IMPLICATIONS

5.1 There are no legal implications arising from this report.

# 6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

6.1 There are none arising from this report.

## 7.0 RELEVANT RISKS

- 7.1 Members are asked to note that the performance information contained within this report represents the position of the services identified at a time when many are either recovering or remobilising from the effects of the COVID19 pandemic. The short to medium term impacts of the pandemic, and other health related conditions over the 2021 Autumn / Winter period remain uncertain. There is an ongoing risk that any significant increase in rates of illness transmission, may impose future lockdowns or firebreaks that will in turn affect business continuity and service performance.
- 7.2 Failure to report performance information will risk a lack of public oversight and not enable Elected Members to make informed decisions in a timely manner

#### 8.0 ENGAGEMENT/CONSULTATION

8.1 Neighbourhood services carry out a range of consultation and engagement with service users and residents to work to optimise service delivery and outcomes for residents.

## 9.0 EQUALITY IMPLICATIONS

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision, or activity. There is no impact for equality implications arising directly from this report. This report has no direct implications for equalities.

# 10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

10.1 There are no environmental and climate implications generated by the recommendations in this report.

The content and/or recommendations contained within this report are expected to:

- have no impact on emissions of Greenhouse Gases.

### 11.0 COMMUNITY WEALTH IMPLICATIONS

11.1 Moving Communities, an online software tool which tracks participation, performance, and social value at public leisure facilities. Data from Moving Communities features here for the first time and consequently will require further development. However, the software has a social value calculator that shows early indications off the Social Value of the Wirral's Leisure Centres.

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# **APPENDICES**

# **BACKGROUND PAPERS**

Moving Communities: Participation in Public Leisure Facilities <a href="www.movingcommunities.org">www.movingcommunities.org</a>

Sport England: Active Lives Survey: <a href="https://www.sportengland.org/know-your-">https://www.sportengland.org/know-your-</a>

audience/data/active-lives

# **SUBJECT HISTORY (last 3 years)**

Council Meeting	Date
None Reported	