Adult Social Care and Public Health Committee Performance Report
13/10/2021

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WIRRAL INTELLIGENCE SERVICE

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1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)

No. of Clients	Actual Cost
3918	£133.35M

Data Source: ContrOCC.

No. of Clients

Quarter	No. of Clients
2019-20 Q1	1824
2019-20 Q2	1875
2019-20 Q3	1869
2019-20 Q4	1847
2020-21 Q1	1871
2020-21 Q2	1783
2020-21 Q3	1787
2020-21 Q4	1787
2021-22 Q1	1679
2021-22 Q2	1735
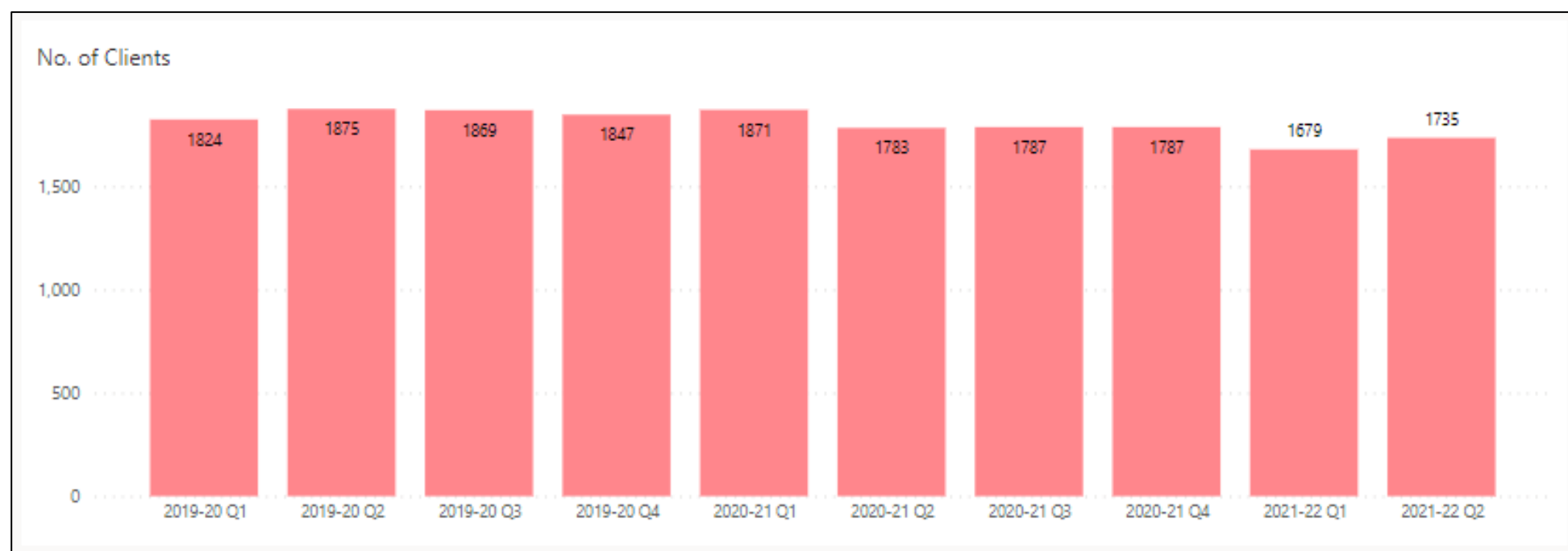
Data Source: ContrOCC.

No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
April	1627	1671	1524	**2677**
May	1617	1566	1545	**2645**
June	1633	1605	1522	**2668**
July	1672	1605	1540	**2710**
August	1658	1630	1596	**2771**
September	1697	1601	1555	**2743**
October	1687	1616		**2252**
November	1673	1626		**2253**
December	1658	1574		**2192**
January	1631	1571		**2159**
February	1601	1575		**2146**
March	1683	1578		**2221**
Total	**2502**	**2649**	**1933**	**3918**

Data Source: ContrOCC.

Total Cost

Quarter	Total Cost
2019-20 Q1	£12,853,327
2019-20 Q2	£14,210,640
2019-20 Q3	£13,357,444
2019-20 Q4	£13,236,289
2020-21 Q1	£13,443,182
2020-21 Q2	£13,703,140
2020-21 Q3	£13,490,845
2020-21 Q4	£13,167,147
2021-22 Q1	£12,928,421
2021-22 Q2	£12,963,483
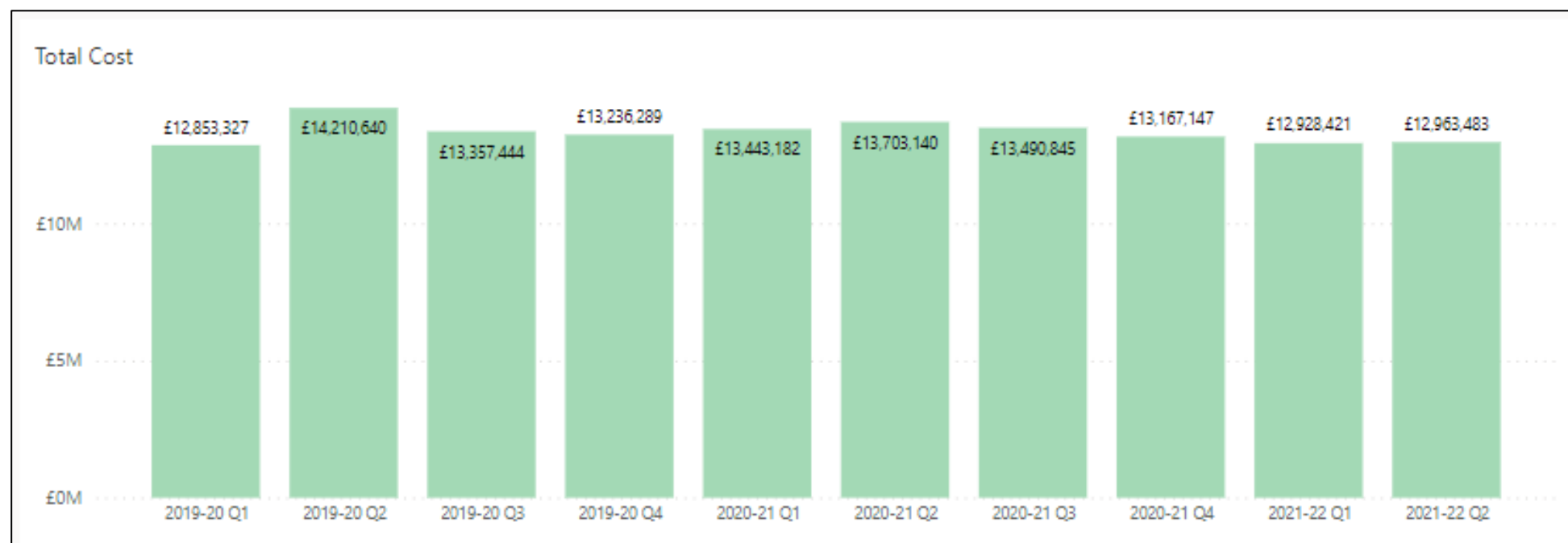
Data Source: ContrOCC.

Total Cost

Month Name	2019-20	2020-21	2021-22	Total
April	£4,925,332.68	£4,211,695.09	£3,970,203.45	£13,107,231.22
May	£3,941,649.91	£4,103,119.38	£4,960,092.38	£13,004,861.67
June	£3,986,344.00	£5,128,367.69	£3,998,125.61	£13,112,837.30
July	£5,023,121.07	£4,208,157.58	£3,985,023.22	£13,216,301.87
August	£4,073,577.09	£5,287,944.11	£4,970,434.51	£14,331,955.72
September	£5,113,942.14	£4,207,038.42	£4,008,025.31	£13,329,005.87
October	£4,132,723.01	£4,169,986.22		£8,302,709.23
November	£4,126,551.20	£5,219,500.58		£9,346,051.78
December	£5,098,169.37	£4,101,358.56		£9,199,527.93
January	£4,065,013.03	£4,066,130.78		£8,131,143.81
February	£4,041,394.03	£4,061,556.88		£8,102,950.90
March	£5,129,881.91	£5,039,459.25		£10,169,341.16
Total	**£53,657,699.44**	**£53,804,314.55**	**£25,891,904.48**	**£133,353,918.47**

Data Source: ContrOCC.

2.2 Residential and Nursing Care Over Time
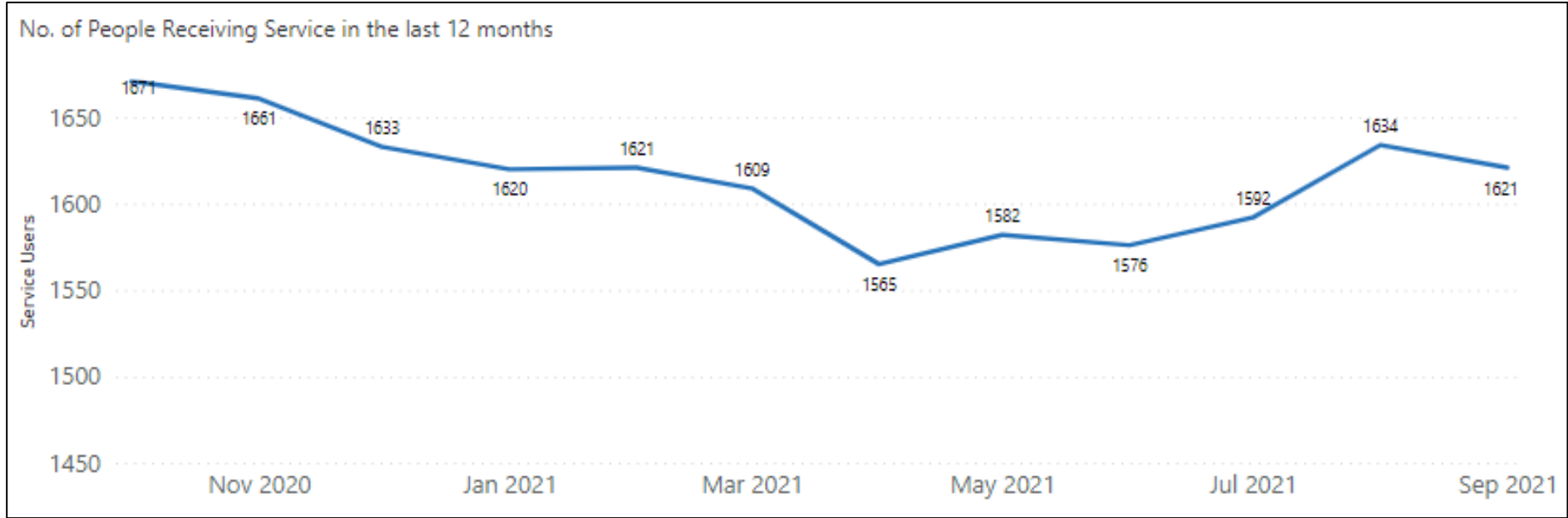
Data Source: Liquid Logic.

No. of People Receiving Service in the last 12 months

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	1620	1621	1609	1565	1582	1576	1592	1634	1621				2323
2020										1671	1661	1633	1837
Total	1620	1621	1609	1565	1582	1576	1592	1634	1621	1671	1661	1633	2603

Data Source: Liquid Logic.

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type

Residential & Nursing - Current No. of People in Top Service Types

ServiceLevel	Value
Residential - Long Term	566
Residential - EMI - Long Term	263
Nursing Care - Long Term	237
Nursing Care - EMI - Long Term	188
Additional Hours (Residential)	63
Residential - Short Term	60
Residential - Short Term (Non-Chargeable)	44
Top Up - Residential EMI (3rd Party)	36
Residential - Respite (Per Year)	32
Residential - EMI - Short Term	31
Top Up - Residential (3rd Party)	30
Nursing Care - Short Term (Non-Chargeable)	29
Nursing Care - Short Term	24

Data Source: Liquid Logic.

Residential & Nursing - Current No. of People by Top Service Types

ServiceLevel	No. of People ▼
Residential - Long Term	566
Residential - EMI - Long Term	263
Nursing Care - Long Term	237
Nursing Care - EMI - Long Term	188
Additional Hours (Residential)	63
Residential - Short Term	60
Residential - Short Term (Non-Chargeable)	44
Top Up - Residential EMI (3rd Party)	36
Residential - Respite (Per Year)	32
Residential - EMI - Short Term	31
Top Up - Residential (3rd Party)	30
Nursing Care - Short Term (Non-Chargeable)	29
Nursing Care - Short Term	24
Total	**1472**

Data Source: Liquid Logic.

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location

Client Location
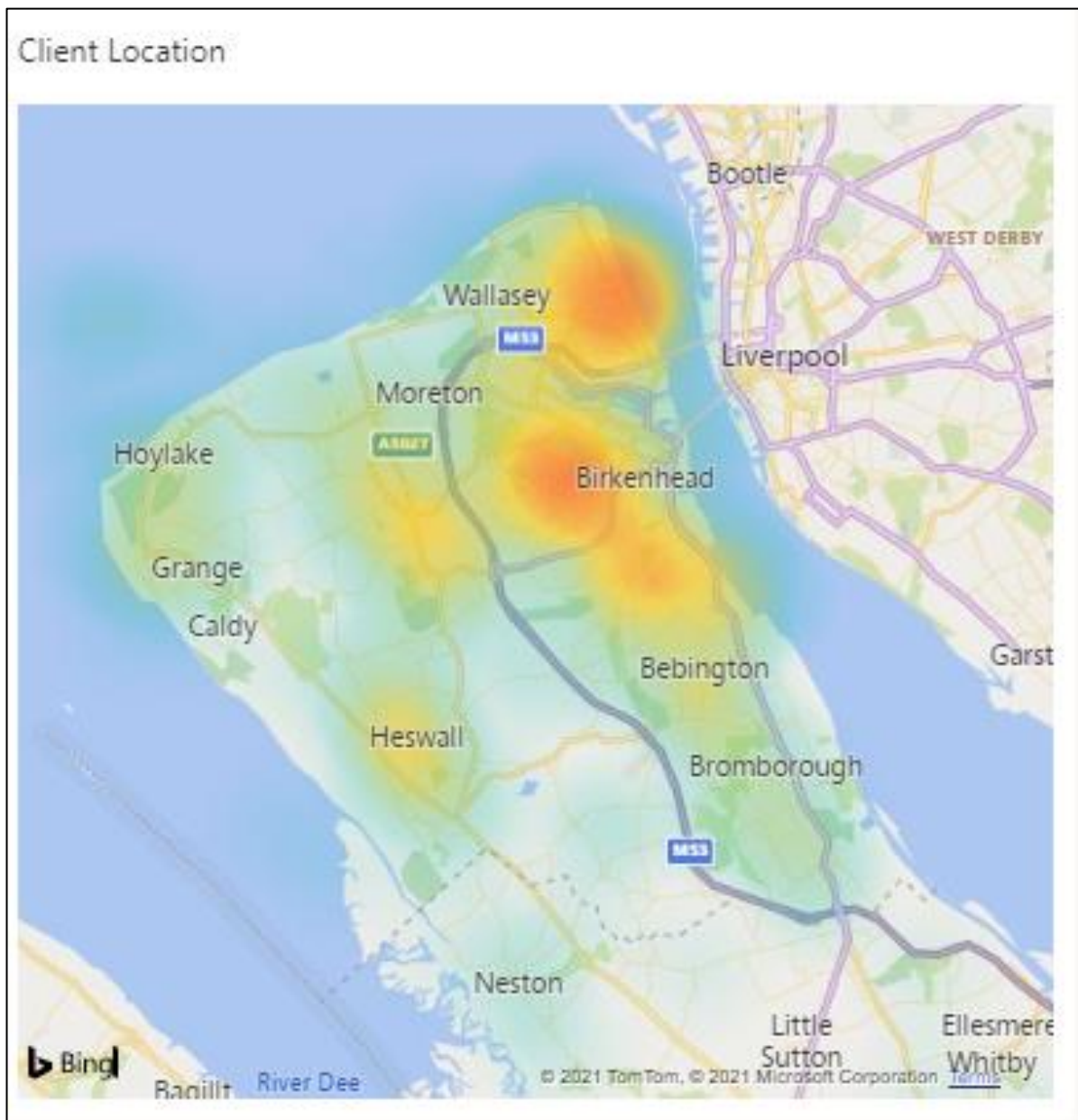
The heat map shows the care home locations.

Data Source: Liquid Logic.

2.4 Care Homes – Current Vacancy Rate

Total Capacity

3508

% of Beds Available

16.4%
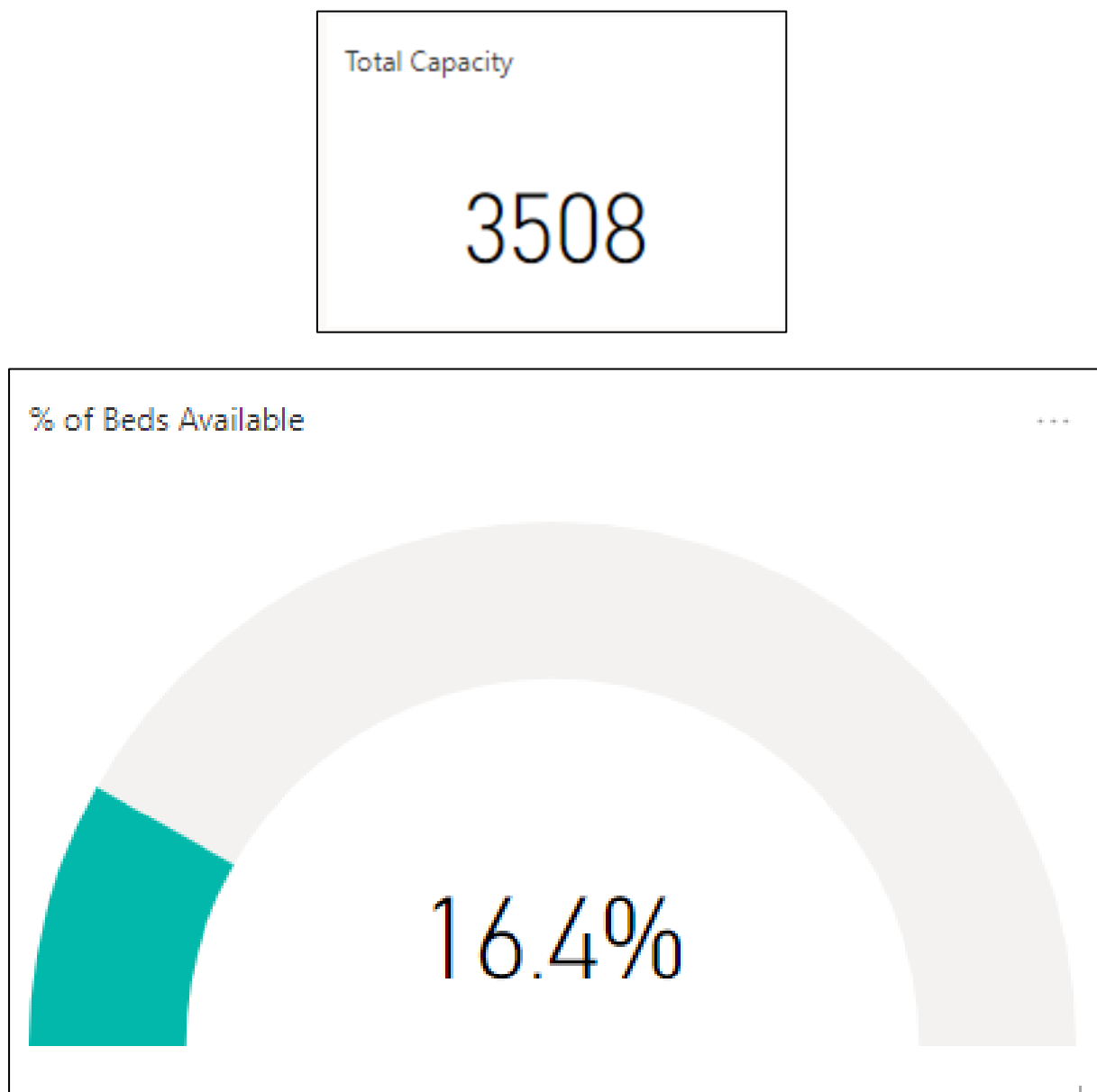
Data Source: NHS Capacity Tracker.
There is a capacity of 3508 places in care homes with a current vacancy rate as at 13/10/21 of 16.4%.

Admission Status of Homes

Status	Count
Open	113
Closed	8
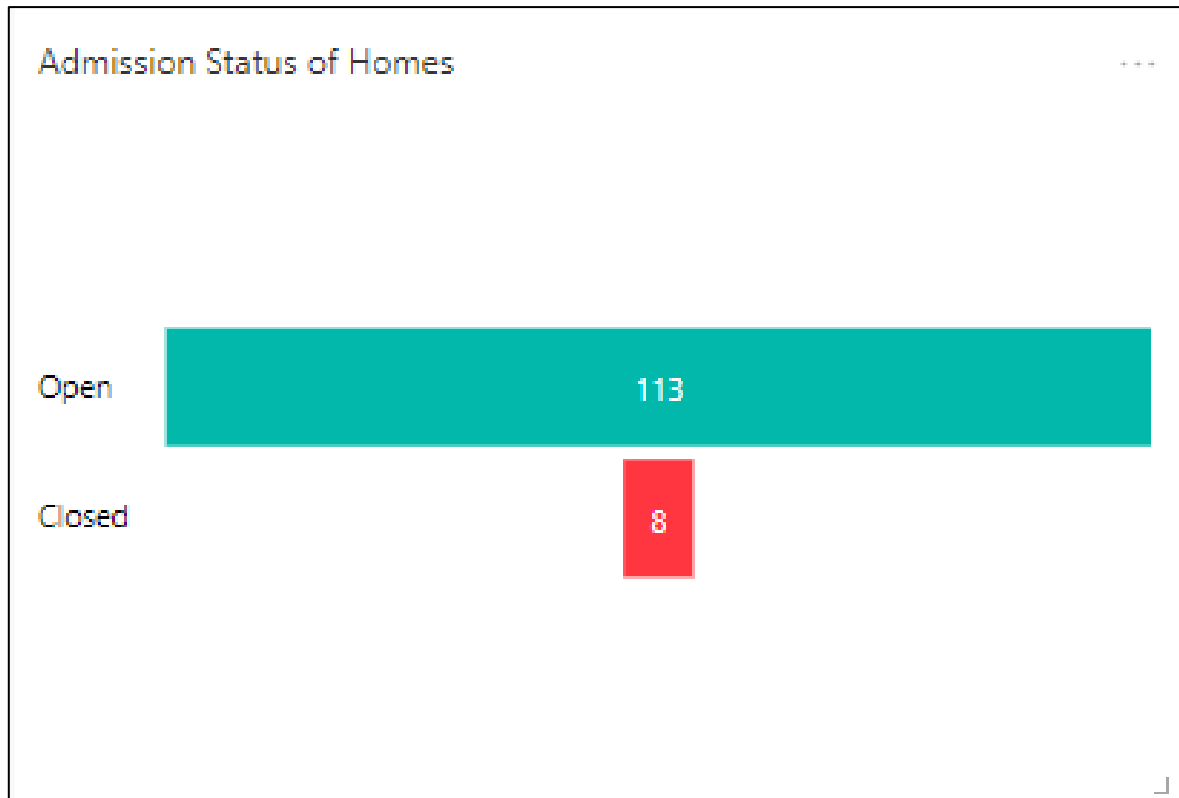
Data Source: NHS Capacity Tracker.

As at 13/10/21 there are currently 8 homes closed to admissions.

2.5 Care Homes – Care Quality Commission Inspection Ratings

Latest CQC Rating
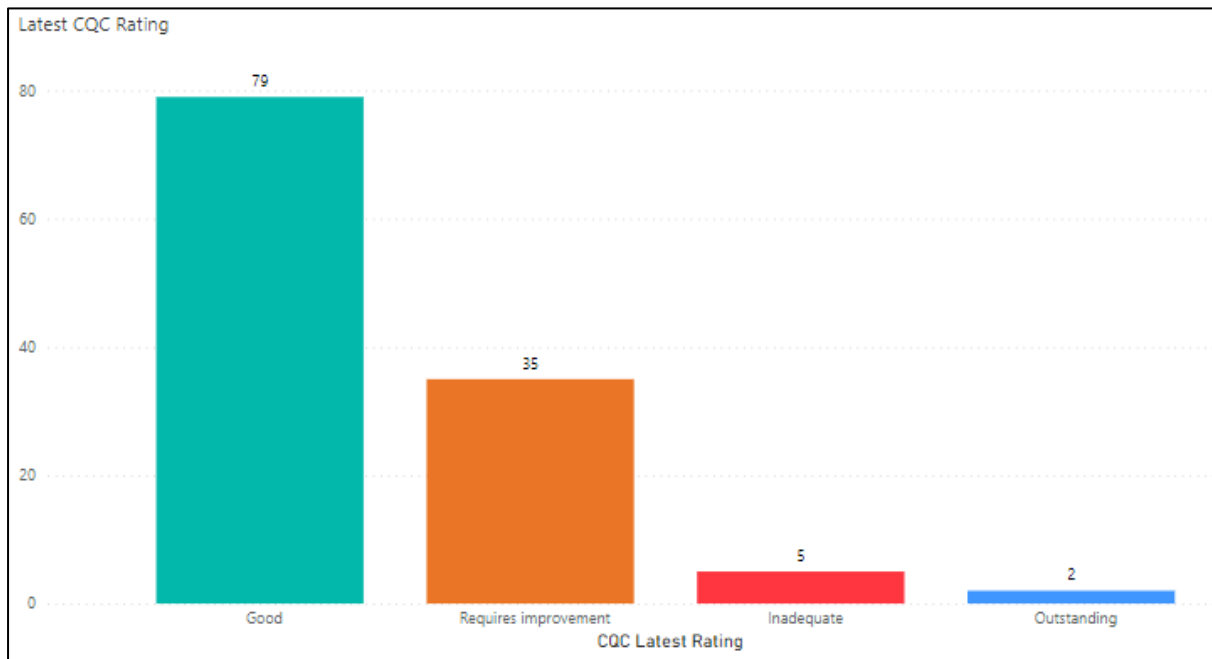
This is the current rating of the care homes based on their last CQC inspection.
Data Source: CQC

The number of long-term residential care home placements continues to be at a reduced level, however the numbers for long term residential EMI, nursing and nursing EMI have all decreased slightly. Vacancy rates have reduced slightly, though they continue to be higher than usual and have not reduced following the peak of the Covid-19 pandemic. The Quality Improvement Team continue to work with care homes to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed to admissions in line with infection control measures is increasing slightly

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received

No. of Alerts	No. of Clients Identified
483	143

Data Source: ContrOCC.

No. of Alerts by Dates
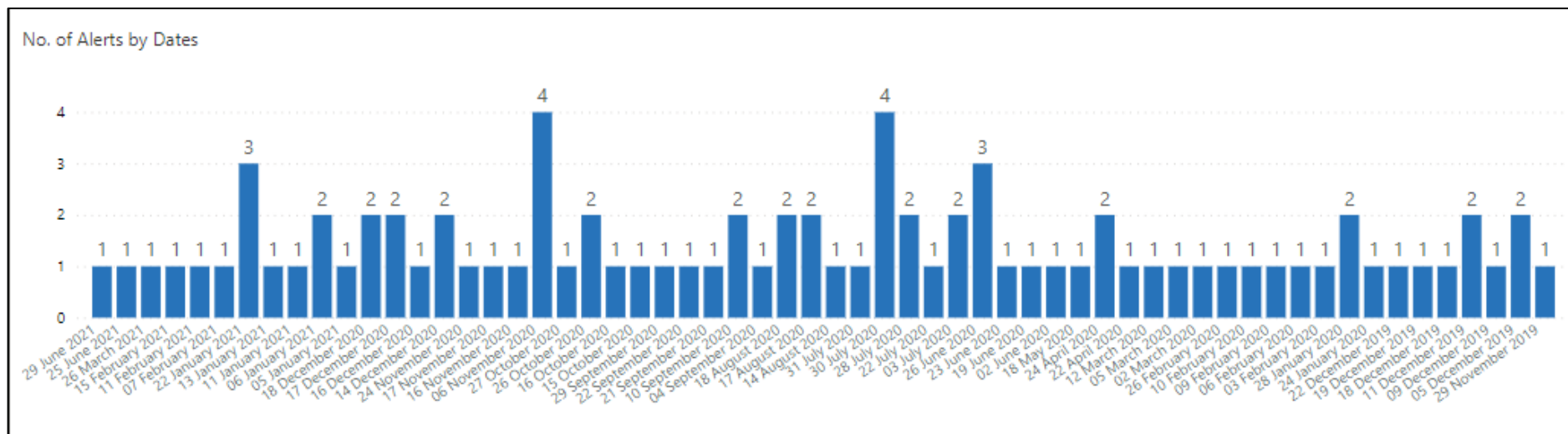
Data Source: ContrOCC.

No. of Alerts by Dates

Date	No. of Alerts
29 June 2021	1
25 June 2021	1
26 March 2021	1
15 February 2021	1
11 February 2021	1
07 February 2021	1
22 January 2021	3
13 January 2021	1
11 January 2021	1
06 January 2021	2
05 January 2021	1
18 December 2020	2
17 December 2020	2
16 December 2020	1
14 December 2020	2
24 November 2020	1
17 November 2020	1
16 November 2020	1
06 November 2020	4
27 October 2020	1
26 October 2020	2
16 October 2020	1
15 October 2020	1
29 September 2020	1
22 September 2020	1
21 September 2020	1
10 September 2020	2
04 September 2020	1
18 August 2020	2
17 August 2020	2
14 August 2020	1
31 July 2020	1
30 July 2020	4
28 July 2020	2
22 July 2020	1
03 July 2020	2
26 June 2020	3
23 June 2020	1
19 June 2020	1
02 June 2020	1
18 May 2020	1
24 April 2020	2
22 April 2020	1
12 March 2020	1
Total	**483**

No. of Alerts
BY OUTCOME

Outcome	No. of Alerts
Information Only	149
Unsubstantiated	77
Ongoing	64
Not Progressed	44
Substantiated	34
Partially Substantiated	30
Closed	18
Partially Substantiated with Action Plan	16
Investigated - No further action	11
Warning Notice	10
Closed with Recommendations	7
Inconclusive	7
Substantiated with Action Plan	6
	4
Notice of Proposal	4
Notice of Decision	1
Unsubstantiated with Action Plan	1
Total	**483**

Data Source: ContrOCC.

No. of Alerts
BY SUB THEME
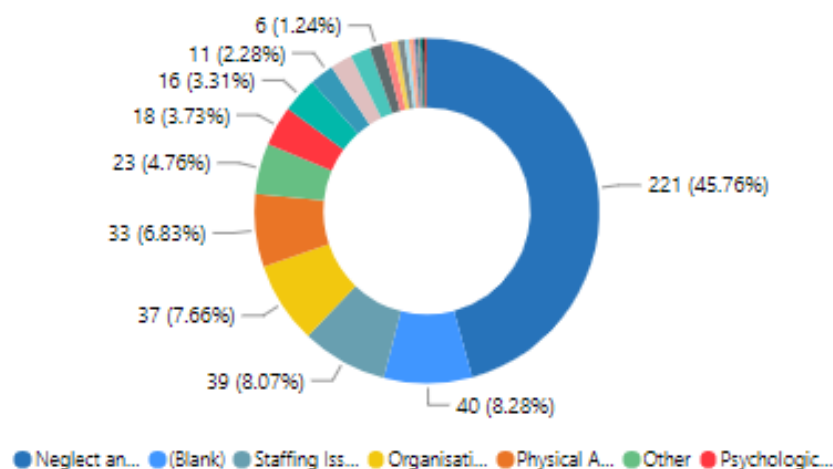
No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Neglect and Acts of Omission	221
	40
Staffing Issues	39
Organisational Abuse	37
Physical Abuse	33
Other	23
Psychological Abuse	18
Medication	16
Safe	11
Management	10
Environment	9
Financial or Material Abuse	6
Infection Control	4
Care Planning	3
Health and Safety	3
Falls	2
Well-led	2
Caring	1
Late/Early Call	1
Neglects and Acts of Omission	1
Self-neglect	1
Tissue Viability	1
Training	1
Total	**483**

Data Source: ContrOCC.

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service

No. of People Receiving Service in the last 12 months

530 533 534 527 520 519 518 527 535 538 546 545
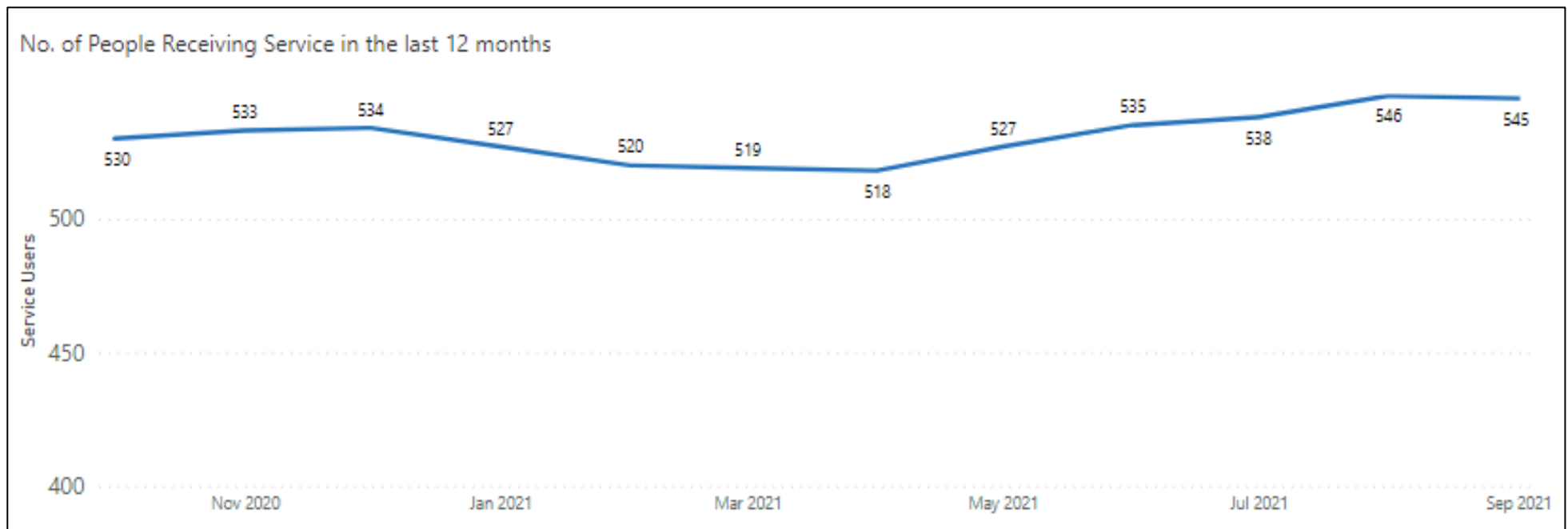
Data Source: ContrOCC.

No of People Receiving Service in the last 12 months

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020										530	533	534	547
2021	527	520	519	518	527	535	538	546	545				601
Total	527	520	519	518	527	535	538	546	545	530	533	534	622

Data Source: ContrOCC.

The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly.
The current number of people receiving direct payments as at 13/10/21 is 544.

There has been an increase in the number of people who arrange their support with a Direct Payment since April 2021. The increase returns the figures to a similar level as the end of 2020.
Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Transfer to Assessment – Number of People (in the last 12 months)

No. of People Receiving Service in Period
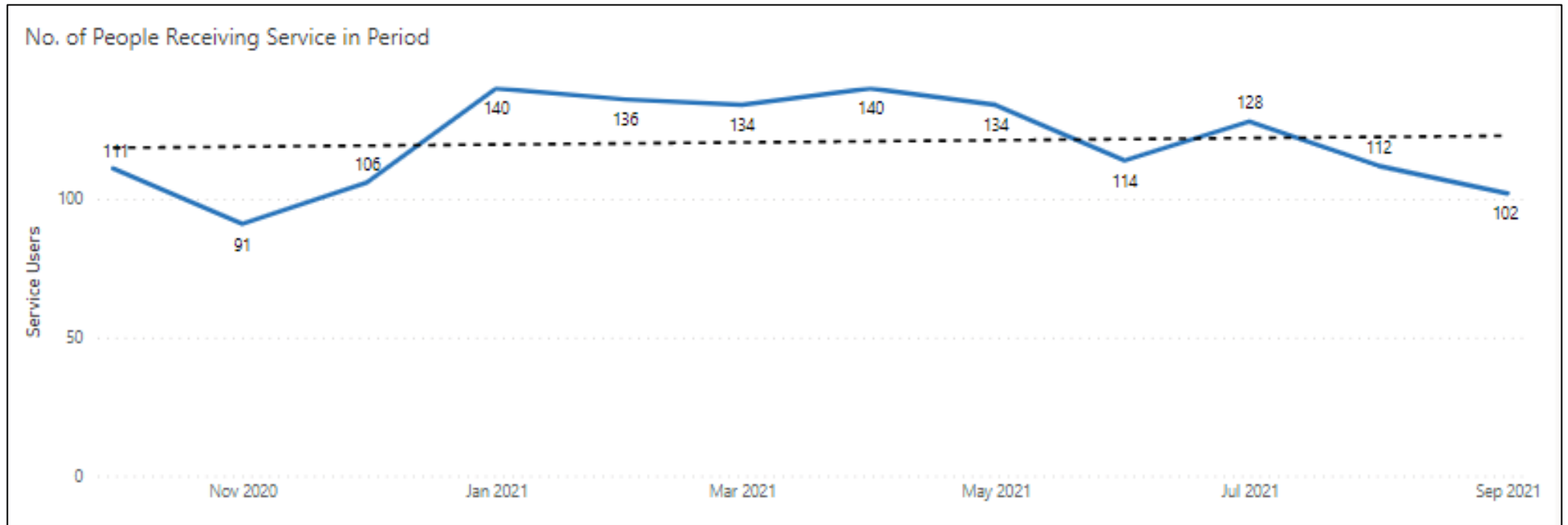
No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	140	136	134	140	134	114	128	112	102				484
2020										111	91	106	202
Total	**140**	**136**	**134**	**140**	**134**	**114**	**128**	**112**	**102**	**111**	**91**	**106**	**609**

Data Source: ContrOCC.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Transfer to Assessment – Average Length of Stay since April 2018

Average of Length of Stay (Weeks) by Provider since April 2018
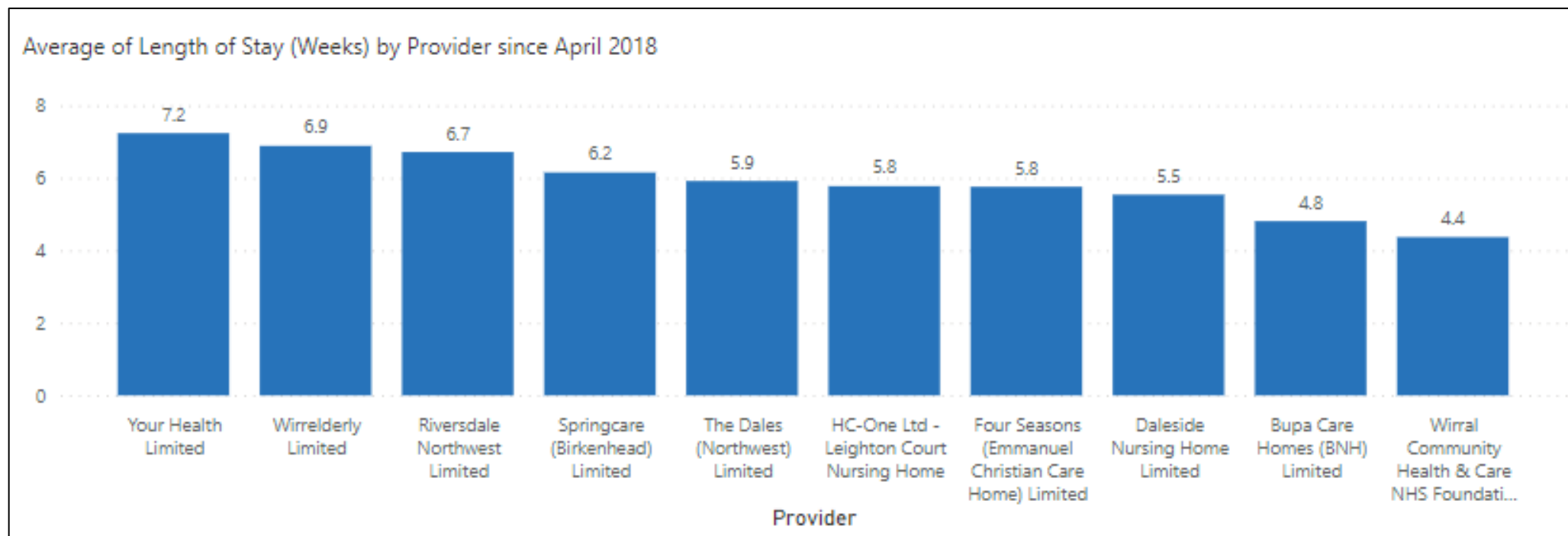
Data Source: ContrOCC.

Average Length of Stay (Weeks) by Provider since April 2018

Provider	Average of Length of Stay (Week)
Bupa Care Homes (BNH) Limited	4.81
Daleside Nursing Home Limited	5.54
Four Seasons (Emmanuel Christian Care Home) Limited	5.76
HC-One Ltd - Leighton Court Nursing Home	5.77
Riversdale Northwest Limited	6.71
Springcare (Birkenhead) Limited	6.15
The Dales (Northwest) Limited	5.92
Wirral Community Health & Care NHS Foundation Trust	4.37
Wirrelderly Limited	6.89
Your Health Limited	7.24
Total	5.91

Data Source: ContrOCC.

Average of Length of Stay (Weeks) by Date
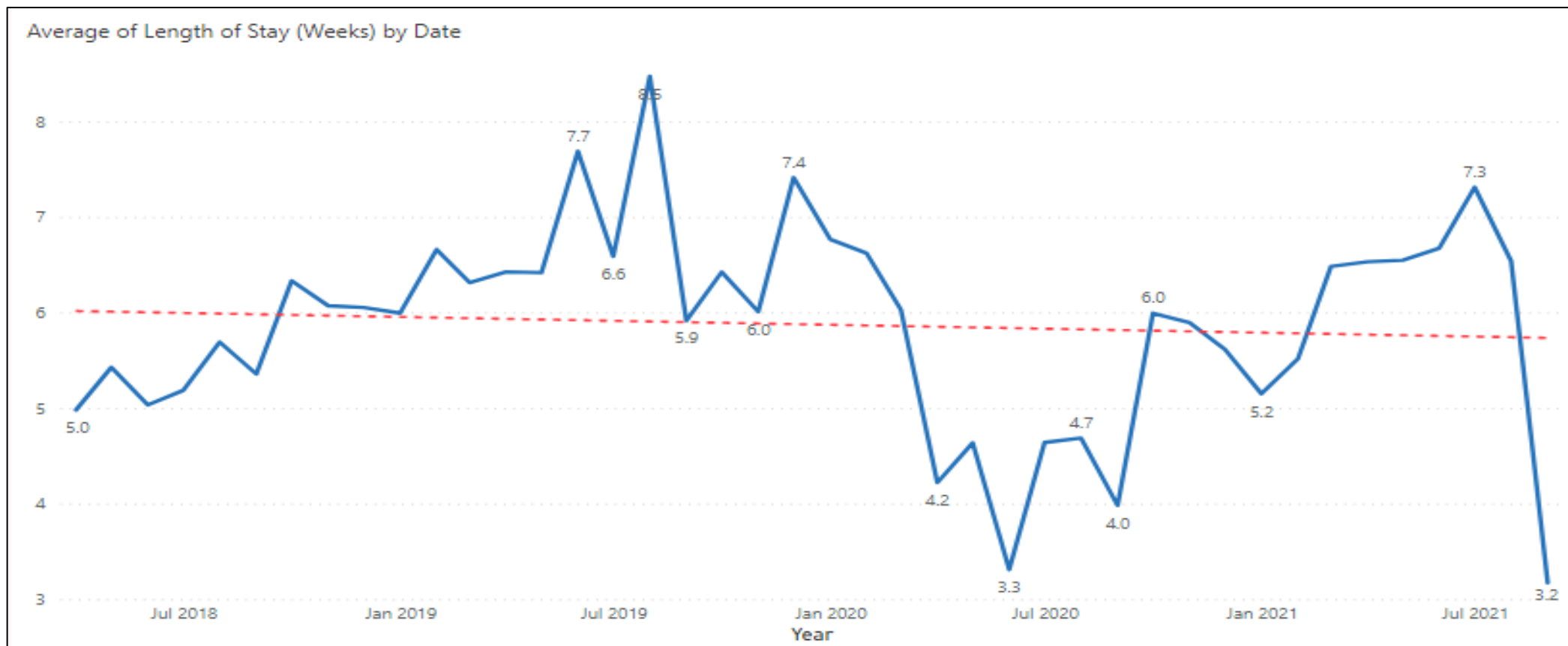
Data Source: Liquid Logic.

Average of Length of Stay (Weeks) by Date

Month	2018	2019	2020	2021	Total
January		5.99	6.77	5.15	5.93
February		6.66	6.62	5.52	6.29
March		6.31	6.03	6.48	6.31
April	4.98	6.43	4.22	6.53	5.60
May	5.43	6.42	4.64	6.55	5.67
June	5.03	7.69	3.31	6.67	5.43
July	5.19	6.59	4.64	7.31	5.91
August	5.69	8.47	4.69	6.54	6.22
September	5.36	5.92	3.98	3.17	4.79
October	6.33	6.42	5.99		6.25
November	6.07	6.01	5.89		6.01
December	6.05	7.41	5.62		6.30
Total	5.59	6.66	5.14	6.07	5.87

Data Source: Liquid Logic.
The average length of stay is shown since April 2018.

4.3 Transfer to Assessment – Vacancy Rate

Table 1 - Actual Bed Days						
	Apr	May	Jun	Jul	Aug	Sep
Nursing (Covid-19 Block Bed)	41	7	0	0	0	0
Residential (Covid-19 Block Bed)	60	9	0	0	0	0
Transfer to Assess	2069	2210	2021	2260	2190	2029
Total	**2170**	**2226**	**2021**	**2260**	**2190**	**2029**
Table 2 - Commissioned Bed Days						
	Apr	May	Jun	Jul	Aug	Sep
Nursing (Covid-19 Block Bed)	38	7	0	0	0	0
Residential (Covid-19 Block Bed)	60	7	0	0	0	0
Transfer to Assess	2820	2914	2771	1395	1395	2726
Total	**2918**	**2928**	**2771**	**1395**	**1395**	**2726**
Table 3 - % Occupancy						
	Apr	May	Jun	Jul	Aug	Sep
Daleside	45%	63%	65%	73%	61%	56%
Elderholme	92%	75%	88%	92%	82%	82%
Grove House	75%	83%	74%	67%	66%	64%
Leighton Court	83%	81%	73%	81%	87%	95%
Summerfields	79%	75%	63%	79%	90%	77%
Windy Knowe Nursing Home	100%	100%				
Total	**74%**	**76%**	**73%**	**70%**	**64%**	**60%**

No commissioned beds	

The occupancy rates decreased slightly in September at all of the locations except Elderhome, which remained the same and Leighton Court which increased.

Data Source: WCFT.

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people
BY YEAR, MONTH

Year	Number of people	Days Occupied in Week
2020	**127**	**617.00**
October	54	276.00
November	32	144.00
December	41	197.00
2021	**506**	**2,494.00**
January	30	157.00
February	30	146.00
March	41	174.00
April	41	194.00
May	79	363.00
June	62	292.00
July	56	295.00
August	100	491.00
September	67	382.00
Total	**633**	**3,111.00**

Data Source: ContrOCC and Liquid Logic.

Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
27 September 2021	50%	Tree Vale Limited Acorn House
20 September 2021	79%	Tree Vale Limited Acorn House
13 September 2021	71%	Tree Vale Limited Acorn House
06 September 2021	50%	Tree Vale Limited Acorn House
30 August 2021	14%	Tree Vale Limited Acorn House
02 August 2021	29%	Tree Vale Limited Acorn House
26 July 2021	50%	Tree Vale Limited Acorn House
19 July 2021	21%	Tree Vale Limited Acorn House
05 July 2021	36%	Tree Vale Limited Acorn House
28 June 2021	14%	Tree Vale Limited Acorn House
21 June 2021	50%	Tree Vale Limited Acorn House
14 June 2021	93%	Tree Vale Limited Acorn House
07 June 2021	71%	Tree Vale Limited Acorn House
31 May 2021	36%	Tree Vale Limited Acorn House
24 May 2021	50%	Tree Vale Limited Acorn House
17 May 2021	50%	Tree Vale Limited Acorn House
10 May 2021	79%	Tree Vale Limited Acorn House
03 May 2021	100%	Tree Vale Limited Acorn House
26 April 2021	71%	Tree Vale Limited Acorn House
19 April 2021	50%	Tree Vale Limited Acorn House
12 April 2021	50%	Tree Vale Limited Acorn House
05 April 2021	21%	Tree Vale Limited Acorn House
29 March 2021	21%	Tree Vale Limited Acorn House
22 March 2021	50%	Tree Vale Limited Acorn House
15 March 2021	79%	Tree Vale Limited Acorn House
08 March 2021	100%	Tree Vale Limited Acorn House
01 March 2021	100%	Tree Vale Limited Acorn House
22 February 2021	100%	Tree Vale Limited Acorn House
15 February 2021	71%	Tree Vale Limited Acorn House
08 February 2021	29%	Tree Vale Limited Acorn House
14 December 2020	7%	Tree Vale Limited Acorn House
07 December 2020	7%	Tree Vale Limited Acorn House
30 November 2020	29%	Tree Vale Limited Acorn House
23 November 2020	50%	Tree Vale Limited Acorn House
16 November 2020	50%	Tree Vale Limited Acorn House
09 November 2020	50%	Tree Vale Limited Acorn House
02 November 2020	71%	Tree Vale Limited Acorn House

Data Source: ContrOCC and Liquid Logic.

Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care - Cost and Hours (since 01/04/2019)

No. of Clients	Actual Cost
7068	£40.19M

Data Source: ContrOCC.
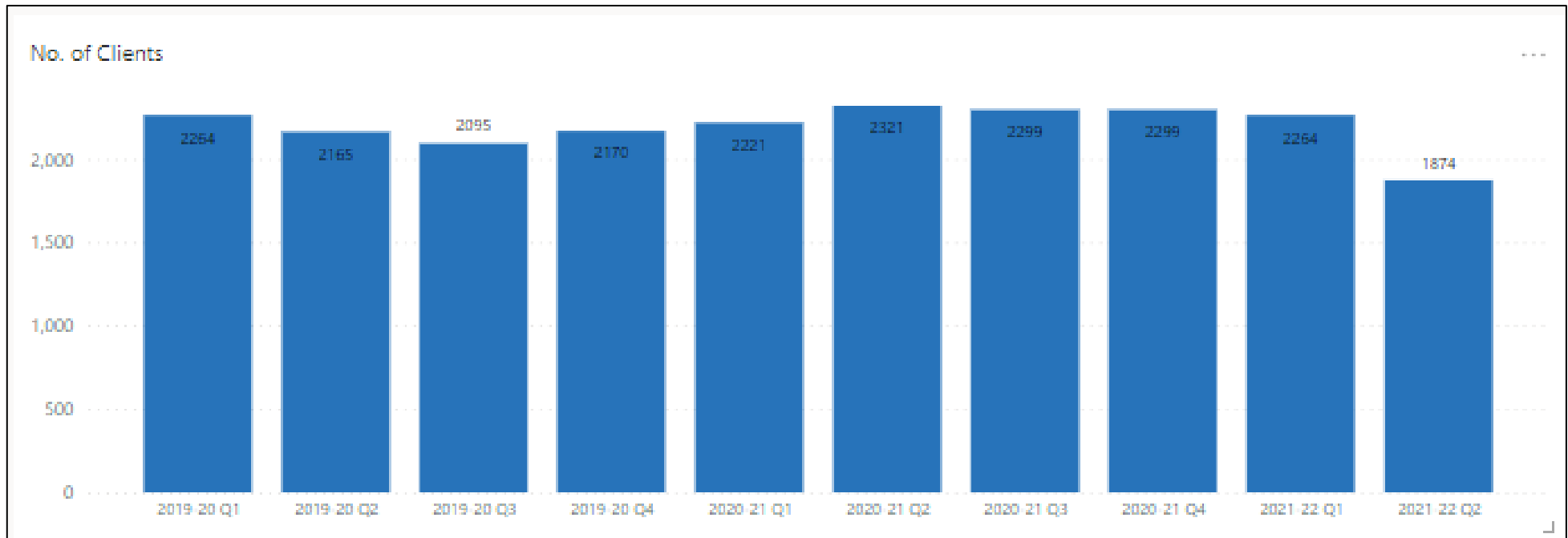
Data Source: ContrOCC.

No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
April	1862	1717	1802	3548
May	1842	1741	1870	3598
June	1842	1841	1729	3564
July	1800	1819	1657	3472
August	1728	1857	1610	3403
September	1767	1823	1480	3306
October	1734	1819		2665
November	1752	1914		2775
December	1766	1751		2637
January	1765	1780		2664
February	1783	1734		2637
March	1824	1836		2785
Total	3829	4189	2580	7068

Data Source: ContrOCC.

Total Cost

Quarter	Total Cost
2019 20 Q1	£3,725,532
2019 20 Q2	£3,985,139
2019 20 Q3	£3,712,184
2019 20 Q4	£3,930,413
2020 21 Q1	£4,261,681
2020 21 Q2	£4,415,567
2020 21 Q3	£4,605,026
2020 21 Q4	£4,524,274
2021 22 Q1	£4,614,792
2021 22 Q2	£4,057,308
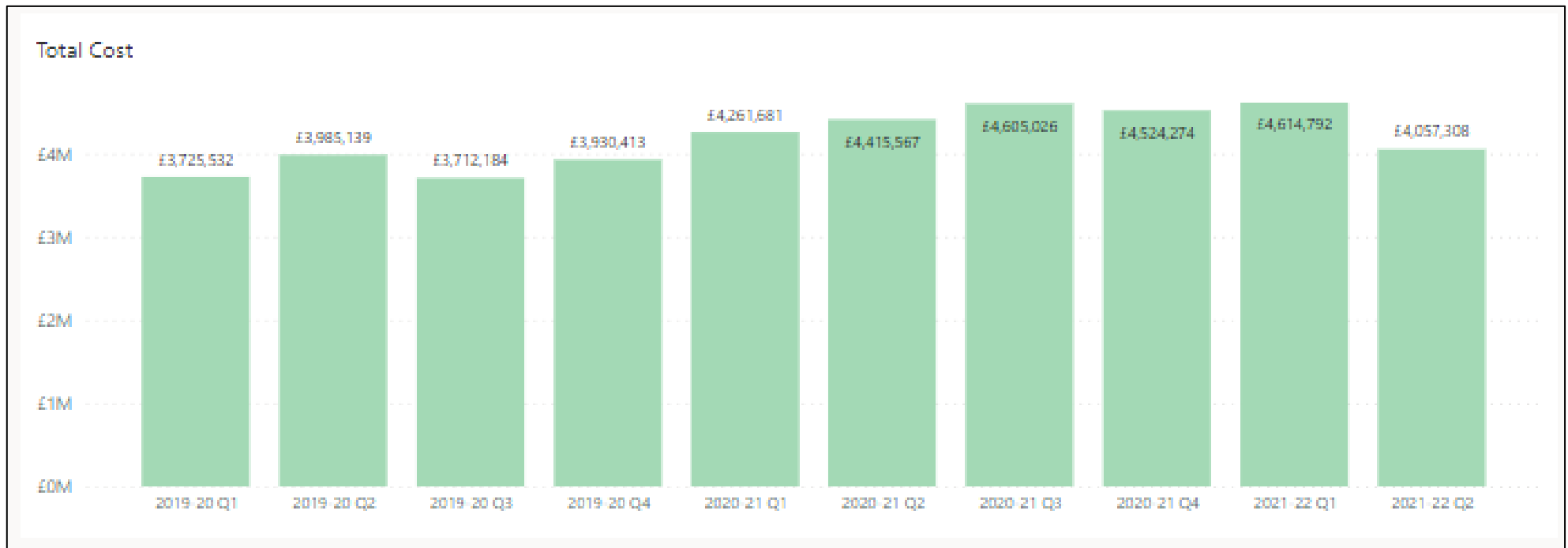
Data Source: ContrOCC.

Total Cost

Month Name	2019-20	2020-21	2021-22	Total
April	£1,426,218.41	£1,303,130.01	£1,401,890.86	£4,131,239.28
May	£1,149,718.04	£1,332,444.19	£1,783,461.50	£4,265,623.73
June	£1,149,595.06	£1,626,107.16	£1,429,439.57	£4,205,141.80
July	£1,427,662.20	£1,332,382.85	£1,410,123.48	£4,170,168.53
August	£1,140,208.11	£1,705,246.59	£1,682,574.48	£4,528,029.18
September	£1,417,268.66	£1,377,937.15	£964,610.09	£3,759,815.91
October	£1,137,362.03	£1,417,560.75		£2,554,922.78
November	£1,157,963.15	£1,796,677.88		£2,954,641.03
December	£1,416,858.53	£1,390,787.56		£2,807,646.09
January	£1,153,575.28	£1,395,418.58		£2,548,993.86
February	£1,162,539.13	£1,395,347.51		£2,557,886.64
March	£1,614,298.85	£1,733,507.92		£3,347,806.77
Total	**£15,353,267.44**	**£17,806,548.17**	**£8,672,099.99**	**£41,831,915.60**

Data Source: ContrOCC.

The Domiciliary Care Market continues to respond well to high levels of demand. These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options. We will be investigating further why the numbers of clients have dropped for July, August and September but suspect it may be due to the staffing issues that are impacting nationally

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care

Data Source: ContrOCC.

5.3 Reablement – People, Cost and Days (since 01/04/2019):

No. of Clients	Actual Cost	Average of Length of Stay (...
4167	£2.15M	23.20

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2019.

Data Source: ContrOCC.

5.4 Reablement – Number of People

No. of Clients

Quarter	No. of Clients
2019-20 Q1	679
2019-20 Q2	538
2019-20 Q3	445
2019-20 Q4	516
2020-21 Q1	539
2020-21 Q2	720
2020-21 Q3	663
2020-21 Q4	691
2021-22 Q1	670
2021-22 Q2	277
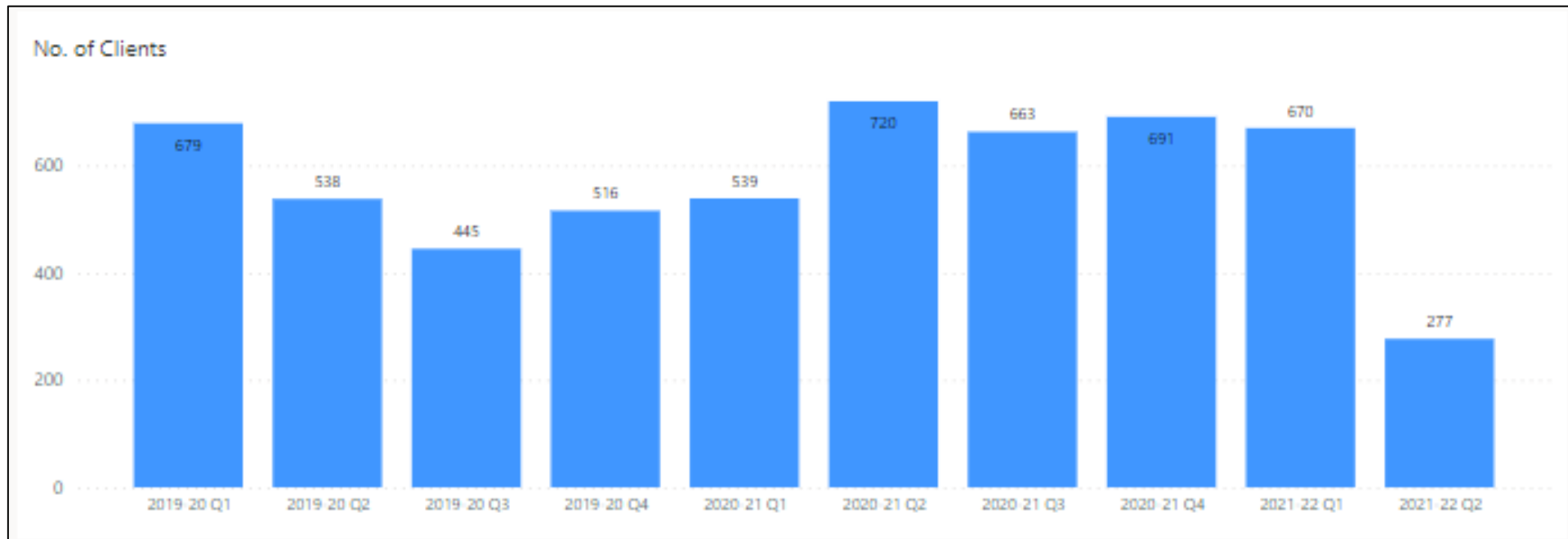
Data Source: ContrOCC.

No. of Clients

Month Name	2019-20	2020-21	2021-22	Total
April	378	172	358	897
May	333	218	381	915
June	314	353	260	910
July	299	355	184	828
August	219	366	140	719
September	234	321	67	619
October	207	323		528
November	221	378		595
December	226	285		508
January	271	311		574
February	258	319		569
March	258	379		635
Total	1753	2049	837	4167

Data Source: ContrOCC.

This table shows the number of people receiving Reablement services by month, since April 2019.

5.5 Reablement – End Reasons of Care Packages

Service ceased 384 (7.7%)

Bed base services (Hosp, T2A, STP, Res) 748 (14.9%)

Aims Achieved - No ongoing service(s) 1994 (39.8%)

Ongoing care at home 1819 (36.3%)
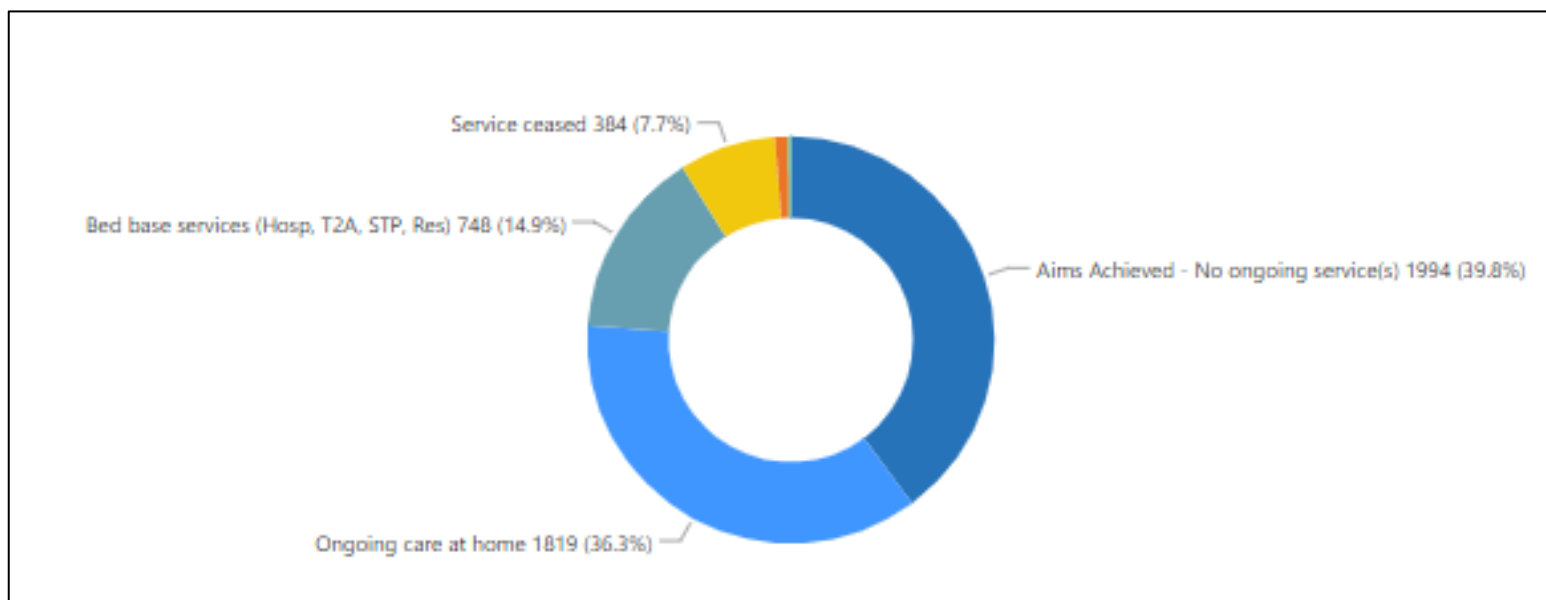
Reason for End of Service

Reason for End of Service	No. of People
Aims Achieved - No ongoing service(s)	1994
Ongoing care at home	1819
Bed base services (Hosp, T2A, STP, Res)	748
Service ceased	384
Change to timetabled units	51
	11
Total	**4157**

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay

Average of Length of Stay (Days)
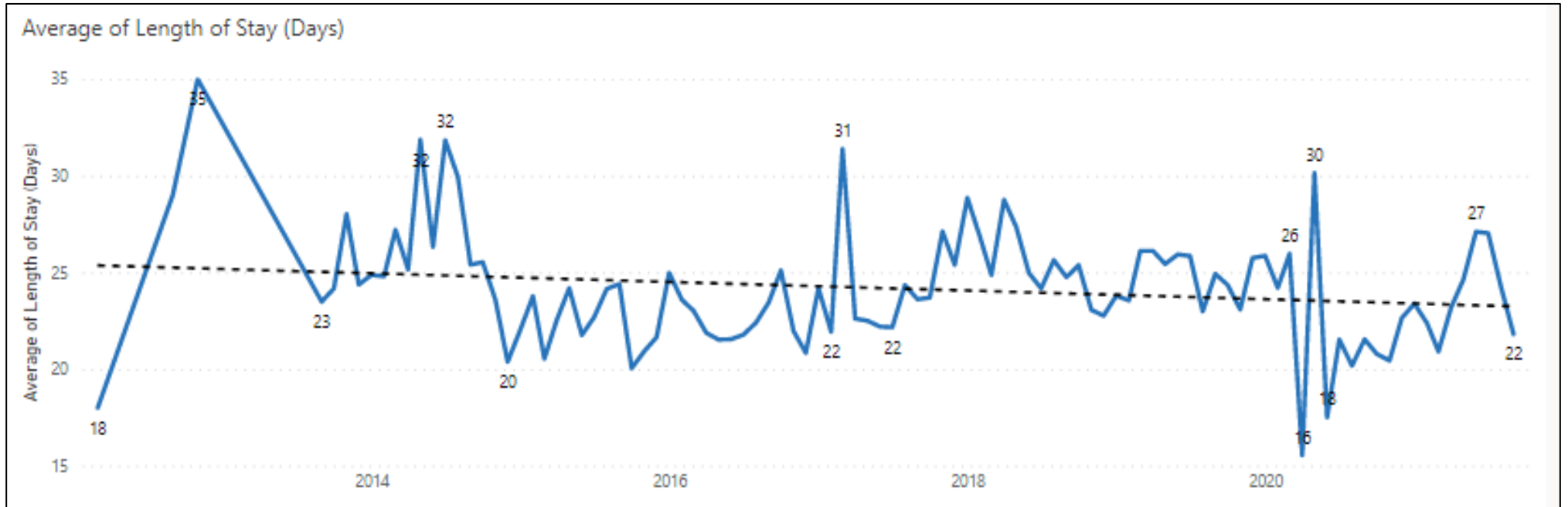
Data Source: ContrOCC.

Average of Length of Stay (Days)

Month	2019	2020	2021	Total
January		26	23	24
February		24	22	23
March		26	21	23
April	20	16	23	21
May	25	30	25	26
June	26	18	27	24
July	26	22	27	24
August	23	20	24	22
September	25	22	22	23
October	24	21		22
November	23	20		21
December	26	23		24
Total	25	22	24	23

Data Source: ContrOCC.

The above table shows the number of people receiving Reablement services since 01/04/2019, month on month.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The number of clients receiving a service has reduced from May and we are investigating this further. The average length of stay has decreased slightly.

5.7 Brokerage – Packages by Number of People and Providers
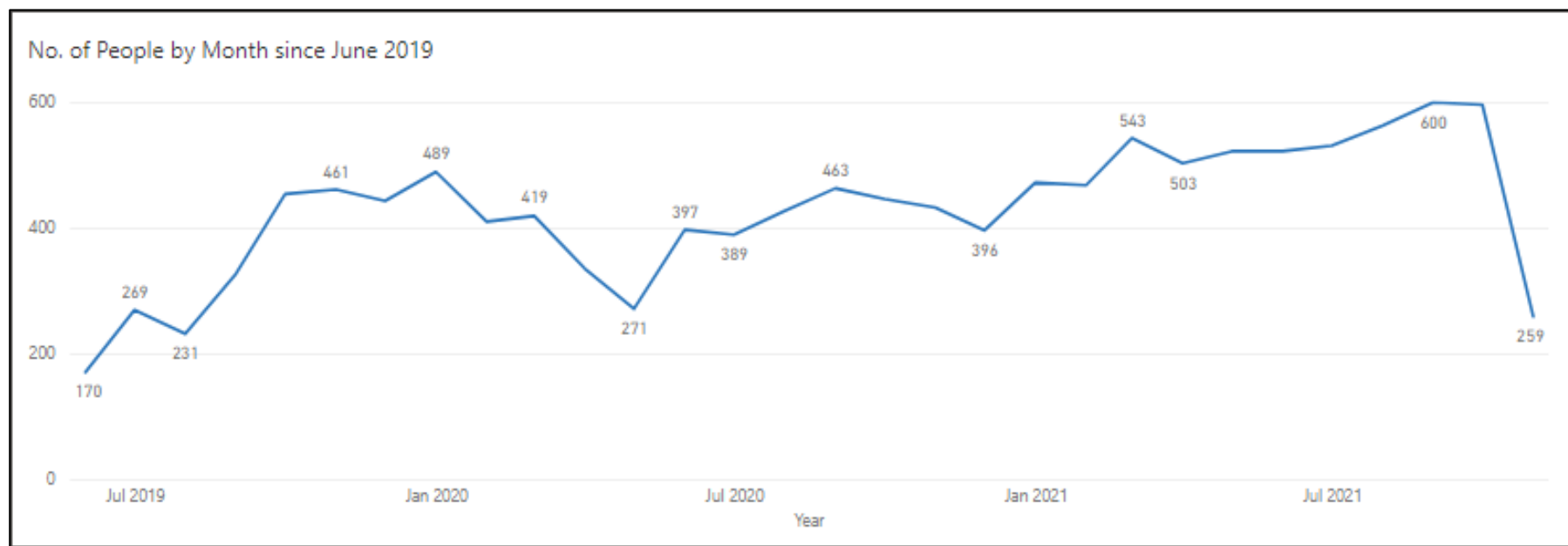
Data Source: Liquid Logic.

No. of People by Month since June 2019

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2019						170	269	231	327	454	461	443	1633
2020	489	410	419	335	271	397	389	427	463	446	432	396	3415
2021	472	468	543	503	522	522	531	563	600	596	259		3212
Total	943	867	950	834	784	1061	1166	1189	1354	1455	1125	824	7020

Data Source: Liquid Logic.

The previous line chart and table show the number of people matched to home care packages month on month

Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	47
2 to 3 Weeks	34
48hrs to 1 Week	29
Less than 48hrs	18
Over 3 Weeks	112
Total	**240**

Average No. of Packages Accepted per Week

76.8

Data Source: Liquid Logic.
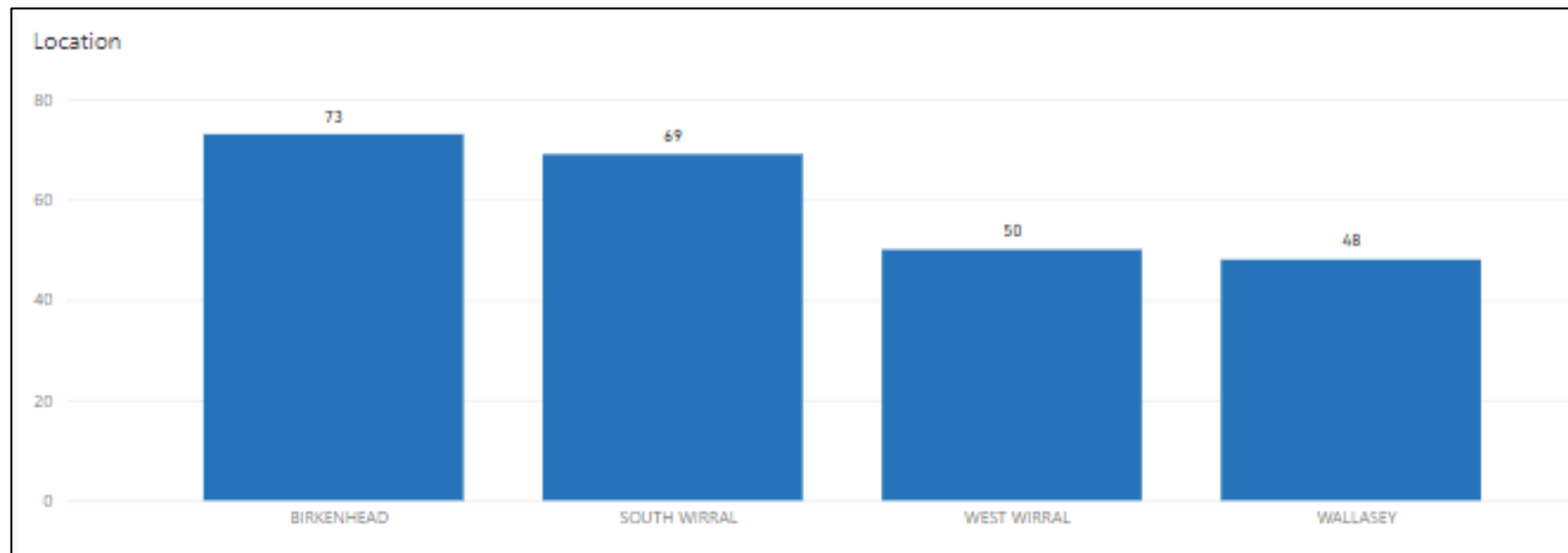
Data Source: Liquid Logic.

Location	No. of Clients
BIRKENHEAD	73
SOUTH WIRRAL	69
WEST WIRRAL	50
WALLASEY	48
Total	**240**

Data Source: Liquid Logic.

The data shows the high level of activity in the domiciliary care sector and low numbers of delays in arranging care and support. The data includes people who may be wanting to change their care provider.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost (since 01/04/2019)

1131	£84.80M
No. of Clients	Actual Cost

Data Source: ContrOCC.

No. of Clients

Period	No. of Clients
2019-20 Q1	868
2019-20 Q2	873
2019-20 Q3	877
2019-20 Q4	891
2020-21 Q1	885
2020-21 Q2	895
2020-21 Q3	849
2020-21 Q4	844
2021-22 Q1	841
2021-22 Q2	850

Data Source: ContrOCC.

Month Name	No. of Clients			
	2019-20	2020-21	2021-22	**Total**
April	846	862	822	**1059**
May	847	861	828	**1056**
June	848	864	824	**1054**
July	850	868	828	**1051**
August	847	869	830	**1049**
September	857	820	822	**1038**
October	857	820		**955**
November	856	830		**967**
December	857	831		**970**
January	861	827		**968**
February	860	824		**962**
March	874	823		**973**
Total	**974**	**976**	**873**	**1131**

Data Source: ContrOCC.

Actual Cost

	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	2020-21 Q1	2020-21 Q2	2020-21 Q3	2020-21 Q4	2021-22 Q1	2021-22 Q2
Actual Cost	£7,907,640	£8,552,421	£8,068,917	£8,346,010	£8,749,241	£8,735,126	£8,621,662	£8,674,976	£8,592,677	£8,550,540

Data Source: ContrOCC.

	Actual Cost			
Month Name	2019-20	2020-21	2021-22	**Total**
April	£3,050,813.28	£2,680,083.26	£2,656,112.03	**£8,387,008.56**
May	£2,424,221.72	£2,692,875.01	£3,304,206.81	**£8,421,303.54**
June	£2,432,605.32	£3,376,282.51	£2,632,358.07	**£8,441,245.90**
July	£3,060,185.31	£2,747,100.19	£2,623,593.94	**£8,430,879.44**
August	£2,440,980.95	£3,340,409.84	£3,289,782.36	**£9,071,173.16**
September	£3,051,255.12	£2,647,615.71	£2,637,164.13	**£8,336,034.96**
October	£2,477,155.02	£2,623,630.84		**£5,100,785.86**
November	£2,487,651.76	£3,324,280.73		**£5,811,932.49**
December	£3,104,110.25	£2,673,750.35		**£5,777,860.60**
January	£2,550,649.41	£2,668,866.48		**£5,219,515.90**
February	£2,576,802.56	£2,666,550.72		**£5,243,353.28**
March	£3,218,558.41	£3,339,558.48		**£6,558,116.89**
Total	**£32,874,989.12**	**£34,781,004.12**	**£17,143,217.33**	**£84,799,210.56**

Data Source: ContrOCC.

6.2 Supported Living - Number of People (since 01/04/2019)

1131

No. of Clients

No. of People Receiving Service in Period

Data Source: ContrOCC.

Month Name	No. of Clients 2019-20	2020-21	2021-22	Total
April	846	862	822	**1059**
May	847	861	828	**1056**
June	848	864	824	**1054**
July	850	868	828	**1051**
August	847	869	830	**1049**
September	857	820	822	**1038**
October	857	820		**955**
November	856	830		**967**
December	857	831		**970**
January	861	827		**968**
February	860	824		**962**
March	874	823		**973**
Total	**974**	**976**	**873**	**1131**

Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation month on month since April 2019

6.3 Supported Living – People Locations

Client Location	
Ward	No of People
Birkenhead and Tranmere	124
Claughton	113
Rock Ferry	108
New Brighton	107
Oxton	96
Bidston and St James	63
Liscard	63
Bromborough	62
Moreton West and Saughall Massie	57
	51
Seacombe	45
Leasowe and Moreton East	39
Prenton	38
Hoylake and Meols	29
Heswall	28
Bebington	25
Clatterbridge	19
Pensby and Thingwall	17
Eastham	16
Upton	15
Wallasey	13
Greasby Frankby and Irby	8
West Kirby and Thurstaston	8
Total	**1144**

Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation by Ward.

6.4 Supported Living – Demographics

Count of Client
BY AGE GROUP, GENDER

Age Group	Female	Male	Total
Adults	350	668	1018
Age 65-74	46	79	125
Age 75-84	14	20	34
Age 85-94	2	2	4
Total	412	769	1181

Adults are between 18 and 64.

Data Source: ContrOCC.

The data shows an increase in the number of people living in Supported Independent Living compared to that of the latter half of 2020.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	YTD From Oct	Comments
KPI 1	**% of initial contacts through to completion of assessment within 28 days**	>=80%	>=70% <=80%	<70%		82%	86%	94%	76%	86%	100%	76%	93%	94%	80%	83%	100%	87.2%	There are 2 people awaiting assessment, which the same as last month. Of the 2 there are 2 with IDS, 0 with Childrens with Disabilities and 0 open with MH.
	Total Assessments Completed within 28 Days					18	18	17	19	12	25	13	13	16	16	15	16	198	
	Total Completed Assessments					22	21	18	25	14	25	17	14	17	20	18	16	227	
KPI 2	**% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)**	>=99%	<99% >=95%	<95%		95%	94%	94%	100%	100%	95%	96%	89%	91%	100%	100%	95%	95%	
	Total Safeguarding Concerns Completed within 5 Days					56	65	49	48	45	59	77	47	83	79	26	59	693	
	Total Safeguarding Concerns Completed					59	69	52	48	45	62	80	53	91	79	26	62	726	
KPI 3	**% of safeguarding enquiries concluded within 28 days**	>=80%	<80% >=60%	<60%		94%	61%	58%	62%	100%	88%	75%	93%	67%	93%	82%	83%	81%	Currently 28 active enquiries of which 5 have breached the 28 target.
	Total Safeguarding Enquiries Completed within 28 Days					16	11	14	8	11	30	6	27	12	27	14	10	186	
	Total Safeguarding Enquiries Completed					17	18	24	13	11	34	8	29	18	29	17	12	230	
KPI 4	**% of individuals who have had an annual review completed**	>= 70%	<70% >= 60%	<60%		71%	74%	74%	71%	75%	76%	63%	69%	69%	69%	65%	67%	67%	There are 5 people who have not been reviewed for 2+ years which is an increase of 2 from last month.
	Forecast Total Reviews					843	881	879	839	886	894	737	817	814	813	765	789	789	
	Total Reviews Required					1181	1185	1186	1185	1184	1184	1177	1178	1173	1174	1173	1175	1,175	
KPI 5	**% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)**	>= 65%	<65% >=50%	<50%		42%	41%	33%	33%	38%	40%	25%	32%	33%	51%	34%	28%	36%	
	Total number of care packages activated in advance of start date					49	54	50	27	43	40	30	38	29	51	37	21	469	
	Total number of care packages activated					117	131	150	82	112	99	119	118	89	100	110	76	1,303	
KPI 6	**% of adults with a learning disability who live in their own home or with their family**	>88%	<88% >= 80%	<80%		80%	80%	80%	80%	80%	80%	80%	79%	80%	80%	80%	80%	80%	
						446	444	447	447	445	445	445	410	431	428	435	429	5,252	
						560	556	559	559	556	556	556	518	539	537	542	535	6,573	

Data Source: CWP.

8.0 WCFT

8.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >= 70%	<70%	80%	94.0%	91.3%	89.7%	93.3%	92.9%	91.1%	88.7%	91.2%	87.7%	89.8%	84.6%	82.3%	87.8%
	Total Assessments Completed within 28 Days					347	304	260	347	326	346	338	354	315	290	236	204	1,737
	Total Assessments Completed					369	333	290	372	351	380	381	388	359	323	279	248	1,978
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	99.7%	100%	99.5%	99.6%	98.7%	99.7%	99.7%	99%	99%	99.7%	98.7%	100%	99.3%
	Total number of safeguarding concerns completed within 5 days					329	335	369	281	304	350	351	276	320	313	293	278	1,831
	Total number of safeguarding concerns completed					330	335	371	282	308	351	352	279	324	314	297	278	1,844
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	60%	45%	49%	43%	52%	67%	63%	63%	76%	54%	66%	73%	65%
	Total number of safeguarding enquiries closed within 28 days					18	25	24	16	23	42	33	46	42	37	42	41	241
	Total Enquiries Closed					30	56	49	37	44	63	52	73	55	68	64	56	368
	Total New Enquiries					51	38	50	48	49	59	68	58	70	74	45	60	375

No	Description	Green	Amber	Red	Target	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	71%	68%	64%	62%	61%	60%	60%	60%	60%	55%	55%	55%	55%
	Total number of reviews forecast to be completed					4459	4231	3990	3841	3810	3753	3677	3657	3630	3325	3306	3291	3,291
	Total number of people in receipt of a long term service on 1st April					6243	6258	6243	6224	6214	6214	6127	6095	6050	6046	6010	6005	6,005
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	69%	65%	66%	70%	69%	70%	68%	64%	60%	60%	48%	49%	59%
	Total number of packages activated in advance of start date					703	649	568	588	616	720	578	585	474	385	370	322	2,714
	Total number of packages activated					1,025	991	858	840	889	1,035	844	915	790	642	777	653	4,621
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	93%	93%	93%	93%	93%	93%	94%	94%	93%	94%	94%	94%	94%
	Total number of people aged 18-64 with a learning disability living in their own home or with their family					399	398	398	398	399	399	376	376	437	443	447	443	2,522
	Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year					427	427	426	427	428	427	399	400	468	472	475	473	2,687
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	76.9%	78.9%	84.1%	83.7%	86.7%	85.5%	80.9%	85.7%	86.9%	80.0%	84.5%	84.4%	83.6%
	Total number of people at home 91 days post discharged from hosptial into a reablement service					50	45	58	41	65	59	38	42	53	56	49	38	276
	Total number of people discharged from hospital into a reablement service					65	57	69	49	75	69	47	49	61	70	58	45	330

Data Source: WCFT.

The performance data indicates that people are receiving responsive and timely services. However, there is a small increase in the % of safeguarding enquiries completed within 28 days and the number of people receiving an annual review of their care and support needs remains an unmet target.
A review of KPIs associated with the WCFT is currently being undertaken.

9.0 Length of Stay Report

9.1 Long Stay Patients:
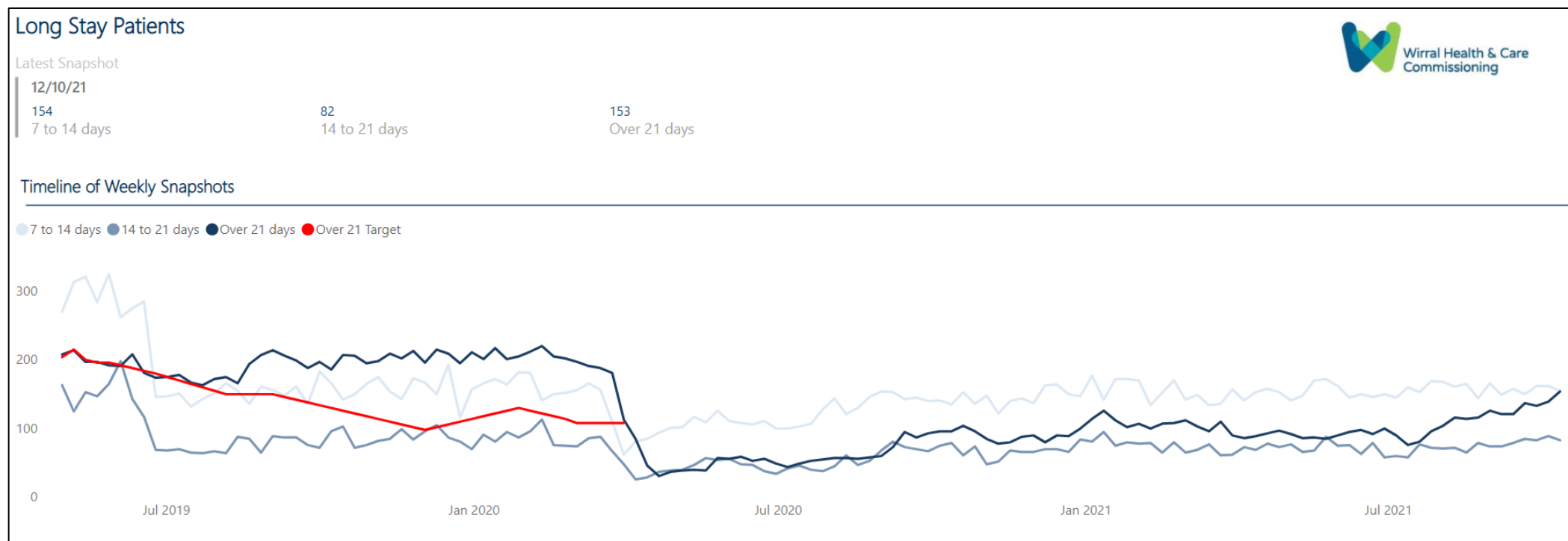
This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 30 April 2019 to 12 October 2021, with 14 to 21 days falling the most (49%) and Over 21 days falling the least (26%) over that time frame.
- Over 21 days trended upward the most in the final period. On the other hand, 7 to 14 days trended downward the most.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

59

For 14 to 21 days:

- Average 14 to 21 days was 74.45 across all 129 periods.
- Values ranged from 25 (07 April 2020) to 197 (04 June 2019).
- 14 to 21 days fell by 49% over the course of the series and ended on a good note, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 07 April 2020 (-47%). However, the largest single decline on an absolute basis occurred in 11 June 2019 (-55).
- The largest net decline was from 04 June 2019 to 07 April 2020, when 14 to 21 days decreased by 172 (87%). This net improvement was more than two times larger than the overall movement of the entire series.
- 14 to 21 days experienced cyclicality, repeating each cycle about every 43 periods. There was also a pattern of smaller cycles that repeated about every 32.25 periods.
- 14 to 21 days had a significant positive peak between 07 May 2019 (124) and 06 August 2019 (63), rising to 197 in 04 June 2019. However, 14 to 21 days had a significant dip between 30 April 2019 (162) and 04 June 2019 (197), falling to 124 in 07 May 2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 79 on average. 14 to 21 days was less than Over 21 days 92% of the time (lower by 52.42 on average).

For Over 21 days:

- Average Over 21 days was 126.87 across all 129 periods.
- The minimum value was 30 (21 April 2020) and the maximum was 219 (11 February 2020).
- Over 21 days fell by 26% over the course of the series but ended with an upward trend, increasing in the final period.
- The largest single decline on a percentage basis occurred in 14 April 2020 (-46%). However, the largest single decline on an absolute basis occurred in 31 March 2020 (-68).
- The largest net decline was from 11 February 2020 to 21 April 2020, when Over 21 days decreased by 189 (86%). This net decline was almost four times larger than the overall movement of the entire series.
- Over 21 days experienced cyclicality, repeating each cycle about every 43 periods. There was also a pattern of bigger cycles that repeated about every 64.5 periods.
- Over 21 days had a significant dip between 11 February 2020 and 09 June 2020, starting at 219, falling all the way to 30 at 21 April 2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was lower than 7 to 14 days at the beginning and end, but 7 to 14 days was lower between 25 June 2019 and 14 April 2020, accounting for 33% of the series. Over 21 days was greater than 14 to 21 days 92% of the time (higher by 52.42 on average).

For 7 to 14 days:

- Average 7 to 14 days was 153.45 across all 129 periods.
- The minimum value was 61 (31 March 2020) and the maximum was 324 (28 May 2019).
- 7 to 14 days fell by 43% over the course of the series and ended on a positive note, decreasing in the final period.
- The largest single decline occurred in 25 June 2019 (-49%).
- The largest net decline was from 28 May 2019 to 31 March 2020, when 7 to 14 days improved by 263 (81%). This net decline was more than two times larger than the overall movement of the entire series.
- 7 to 14 days experienced cyclicality, repeating each cycle about every 43 periods. There was also a pattern of smaller cycles that repeated about every 32.25 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 79 on average. 7 to 14 days was higher than Over 21 days at the beginning and end, but Over 21 days was higher between 25 June 2019 and 14 April 2020, accounting for 33% of the series.

Powered by Narrative Science

Data Source: NHS.

9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)

Due to timescales, updated partner data is not yet available.

Delay Reasons for Currently Medically Optimised Patients
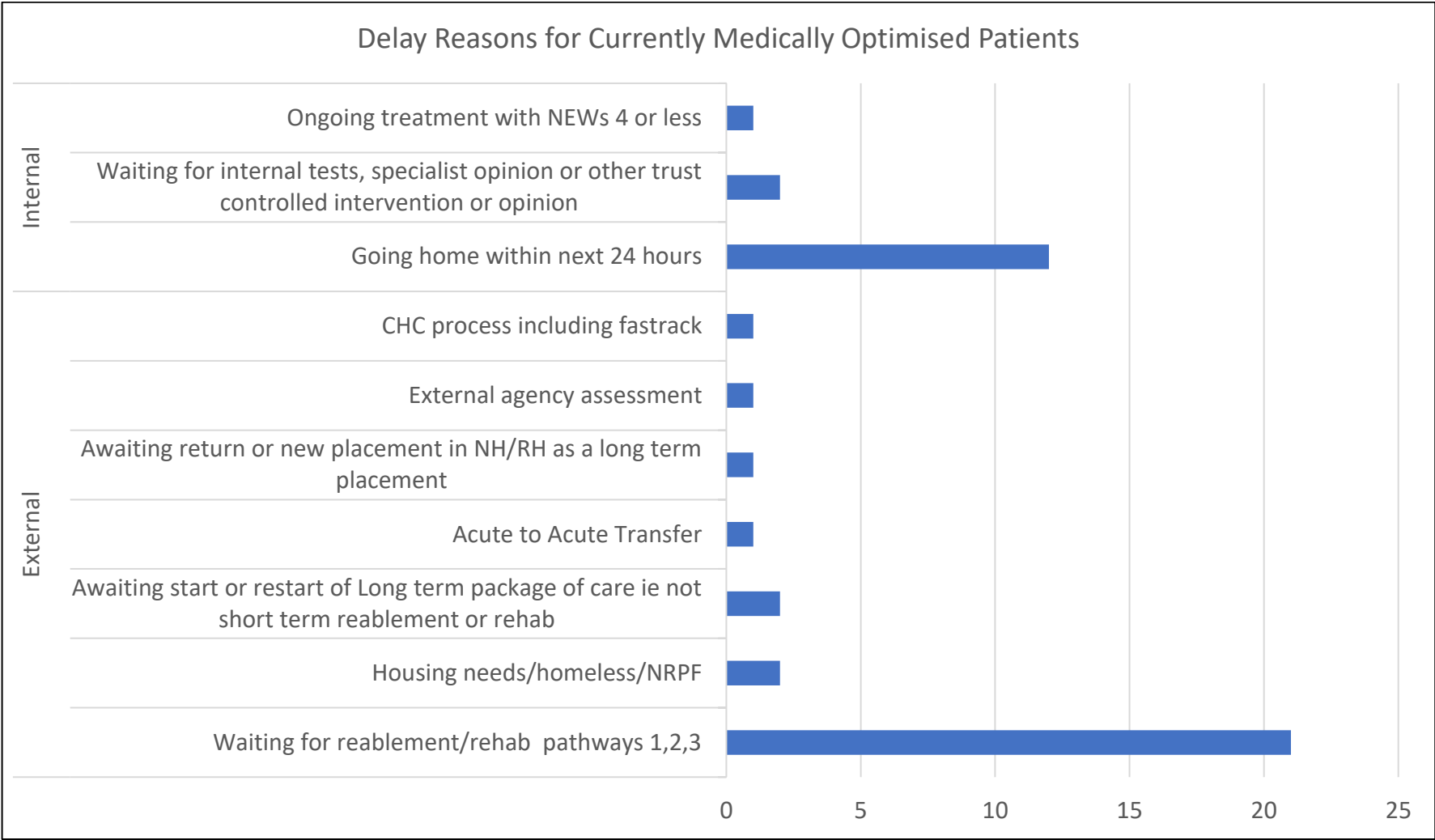
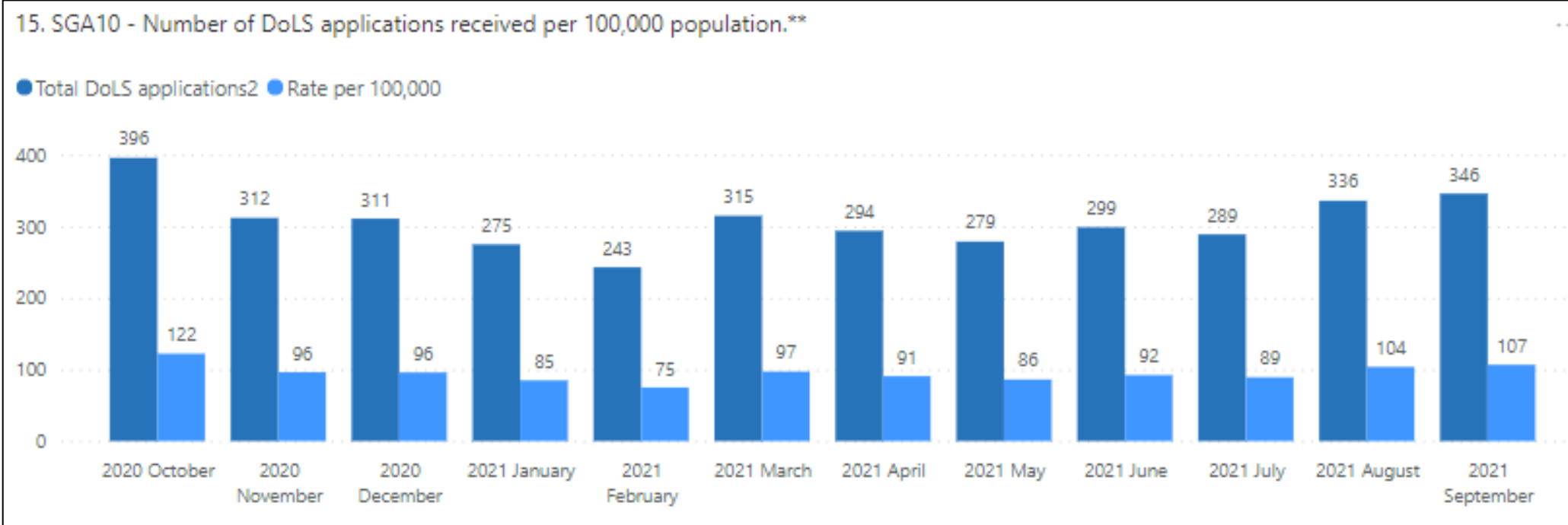| External	
Waiting for reablement/rehab pathways 1,2,3	21
Housing needs/homeless/NRPF	2
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
Acute to Acute Transfer	1
Awaiting return or new placement in NH/RH as a long-term placement	1
External agency assessment	1
CHC process including fastrack	1
Internal	
Going home within next 24 hours	12
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	2
Ongoing treatment with NEWs 4 or less	1
Grand Total	**44**

Data Source: NHS.

9.3 Current External Delays

Due to timescales, updated partner data is not yet available.

Current External Delays	
Awaiting return or new placement in NH/RH as a long-term placement	1
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	2
CHC process including fastrack	1
External agency assessment	1
Patient Family Choice	2

Data Source: NHS.
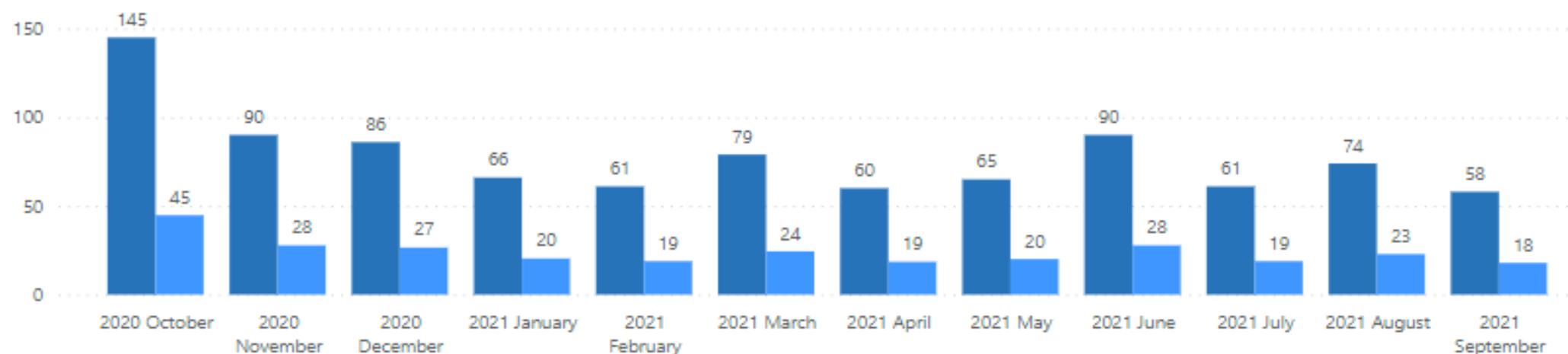
10.0 Deprivation of Liberty Safeguards (DOLS)

15. SGA10 - Number of DoLS applications received per 100,000 population.**

● Total DoLS applications2   ● Rate per 100,000

15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
⊞ 2018					892	275.31			892	275.31
⊞ 2019	944	291.36	1034	319.14	893	275.62	866	267.28	3737	1,153.40
⊞ 2020	824	254.32	1067	329.32	1019	314.51	834	257.41	3744	1,155.56
⊞ 2021	872	269.14	971	299.69			833	257.10	2676	825.93
Total	8320	2,567.90	8347	2,576.23	8373	2,584.26	8314	2,566.05	11049	3,410.19

Data Source: Liquid Logic.

16. SGA11 - Number of DoLS applications authorised per 100,000 population**

16. SGA11 - Number of DoLS applications authorised per 100,000 population

Status	Granted							
Quarter	Q1		Q2		Q3		Q4	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
⊞ 2018					346	106.79		
⊞ 2019	351	108.33	342	105.56	304	93.83	239	73.77
⊞ 2020	232	71.60	374	115.43	321	99.07	222	68.52
⊞ 2021	215	66.36	205	63.27			206	63.58
Total	**2567**	**792.28**	**2421**	**747.22**	**2731**	**842.90**	**2591**	**799.69**

Data Source: Liquid Logic.