



Adult Social Care and Public Health Committee Performance Report 15/02/2022

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1.0 Introduction

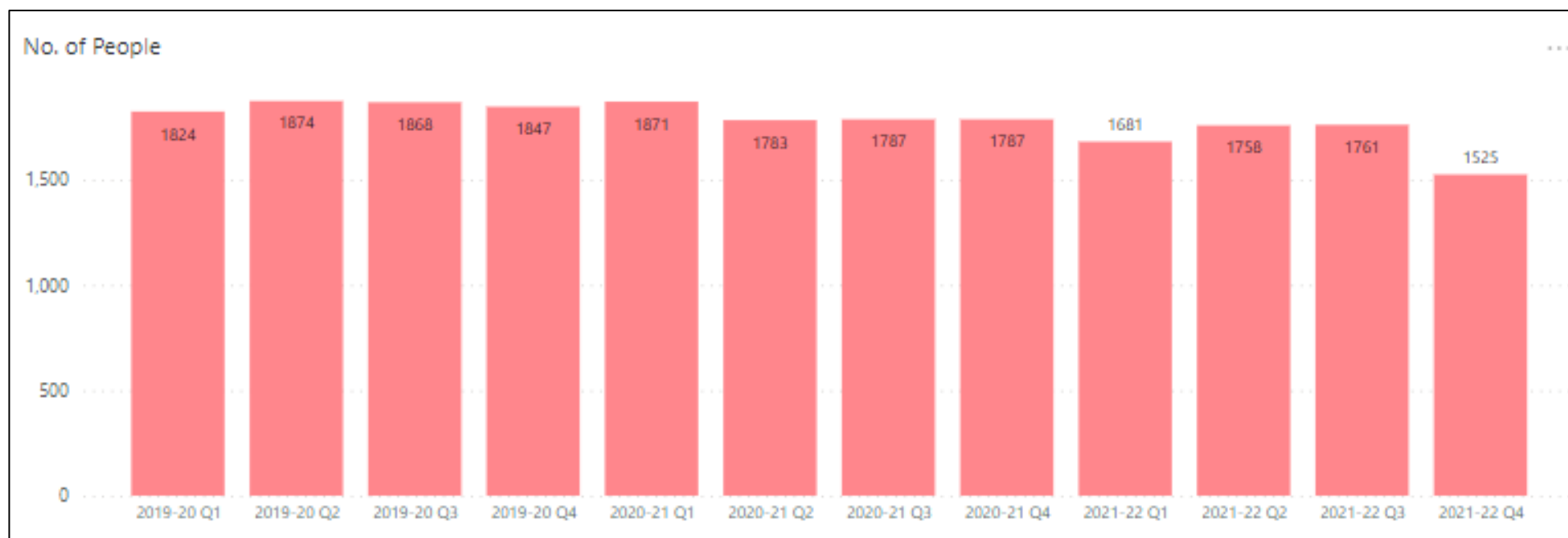
The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)

No. of People	Actual Cost
4201	£153.08M

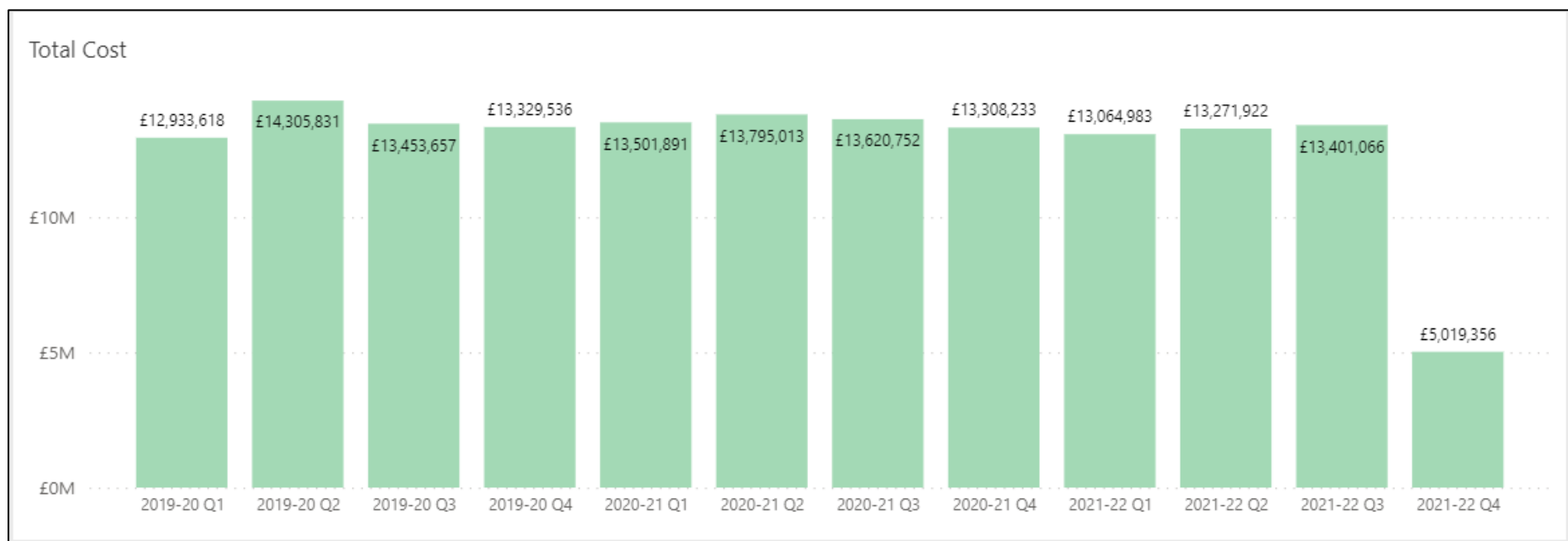
Data Source: ContrOCC.



Data Source: ContrOCC.

Number of People Receiving Residential & Nursing Care			
	2019-20	2020-21	2021-22
April	1627	1671	1524
May	1617	1566	1546
June	1633	1605	1523
July	1672	1605	1543
August	1658	1630	1601
September	1696	1601	1578
October	1686	1616	1595
November	1672	1626	1597
December	1657	1573	1540
January	1631	1569	1525
February	1601	1574	
March	1683	1576	

Data Source: ContrOCC.

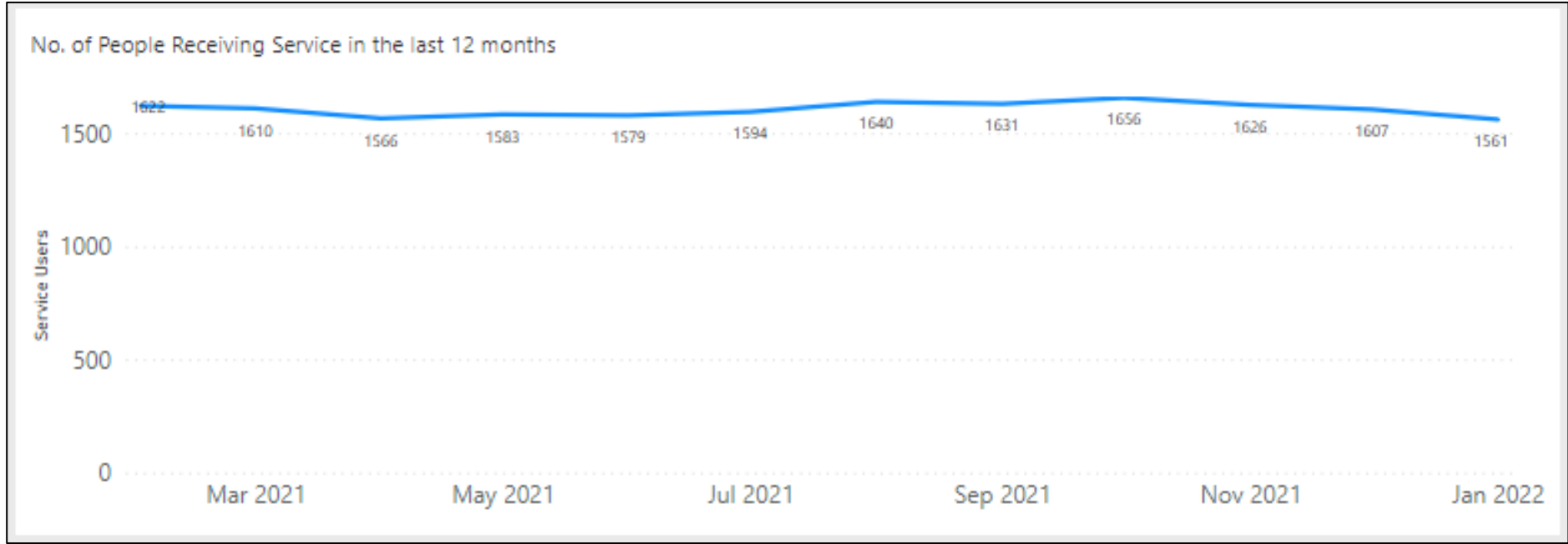


Data Source: ContrOCC.

Total Cost of Residential & Nursing Care			
	2019-20	2020-21	2021-22
April	£4,954,449	£4,228,834	£4,016,722
May	£3,966,923	£4,120,897	£5,008,748
June	£4,012,246	£5,152,160	£4,039,513
July	£5,056,258	£4,228,834	£4,035,194
August	£4,100,728	£5,322,865	£5,094,131
September	£5,148,845	£4,243,314	£4,142,597
October	£4,159,996	£4,208,585	£4,157,572
November	£4,155,700	£5,268,174	£5,149,370
December	£5,137,961	£4,143,992	£4,094,124
January	£4,097,955	£4,108,553	£5,019,356
February	£4,075,979	£4,103,493	
March	£5,155,602	£5,096,188	

Data Source: ContrOCC.

2.2 Residential and Nursing Care Over Time



Data Source: Liquid Logic.

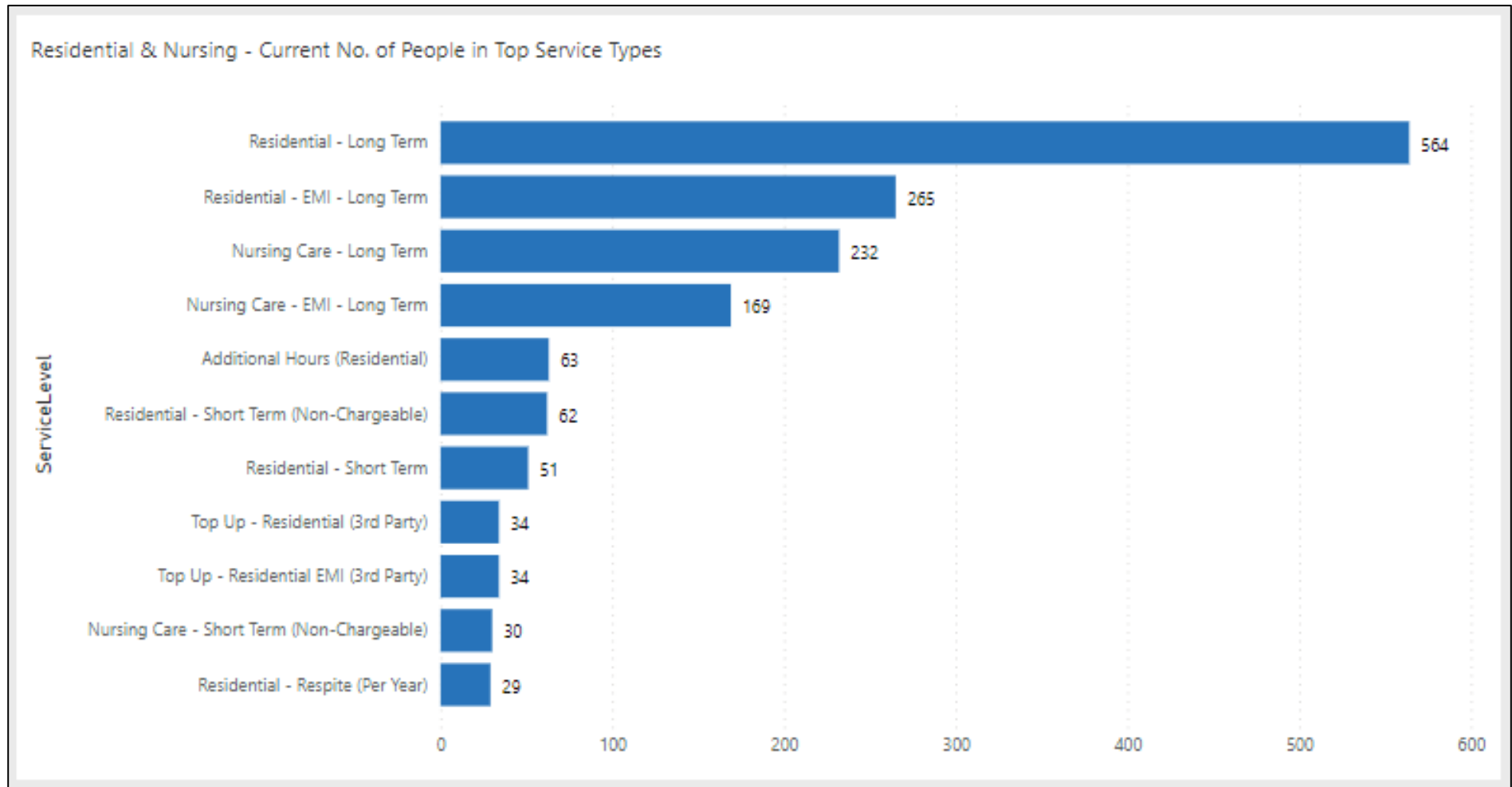
No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2022	1561												1561
2021		1622	1610	1566	1583	1579	1594	1640	1631	1656	1626	1607	2456
Total	1561	1622	1610	1566	1583	1579	1594	1640	1631	1656	1626	1607	2499

Data Source: Liquid Logic.

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type



Data Source: Liquid Logic.

Current Client No.s by Top 10 Service Types

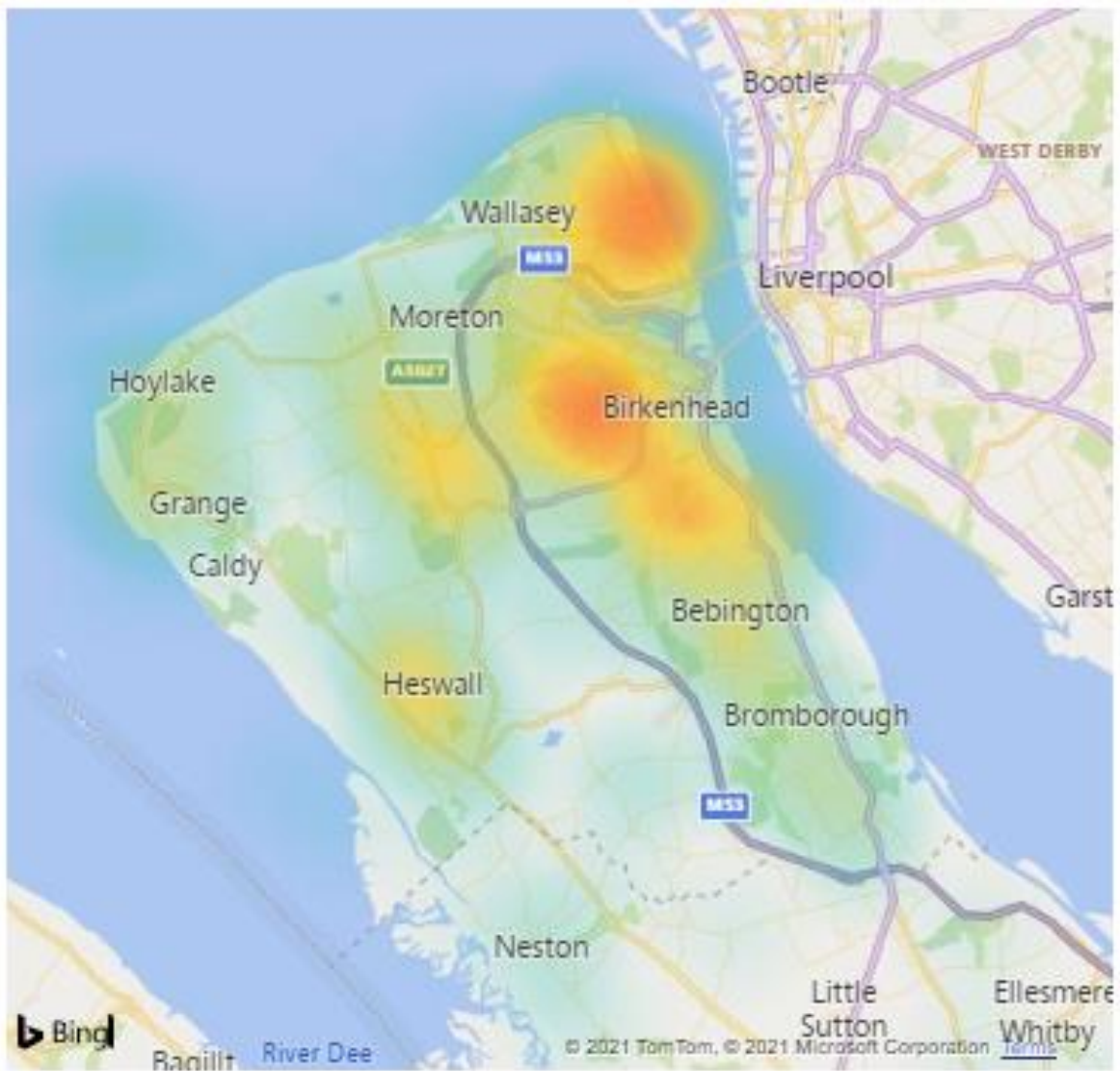
ServiceLevel	No. of People
Residential - Long Term	564
Residential - EMI - Long Term	265
Nursing Care - Long Term	232
Nursing Care - EMI - Long Term	169
Additional Hours (Residential)	63
Residential - Short Term (Non-Chargeable)	62
Residential - Short Term	51
Top Up - Residential (3rd Party)	34
Top Up - Residential EMI (3rd Party)	34
Nursing Care - Short Term (Non-Chargeable)	30
Residential - Respite (Per Year)	29
Total	1400

Data Source: Liquid Logic.

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location

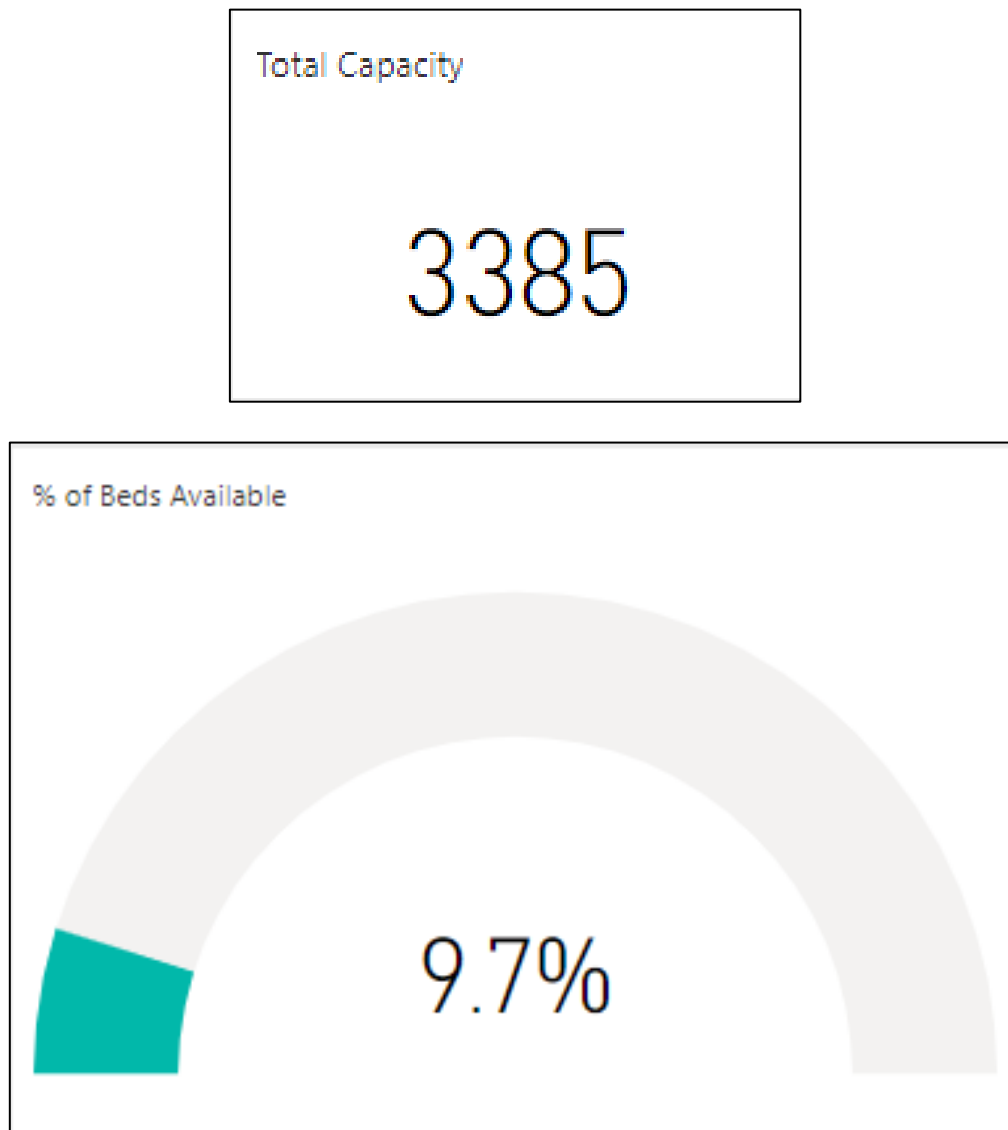
Care Home Location



The heat map shows the care home locations.

Data Source: Liquid Logic.

2.4 Care Homes – Current Vacancy Rate



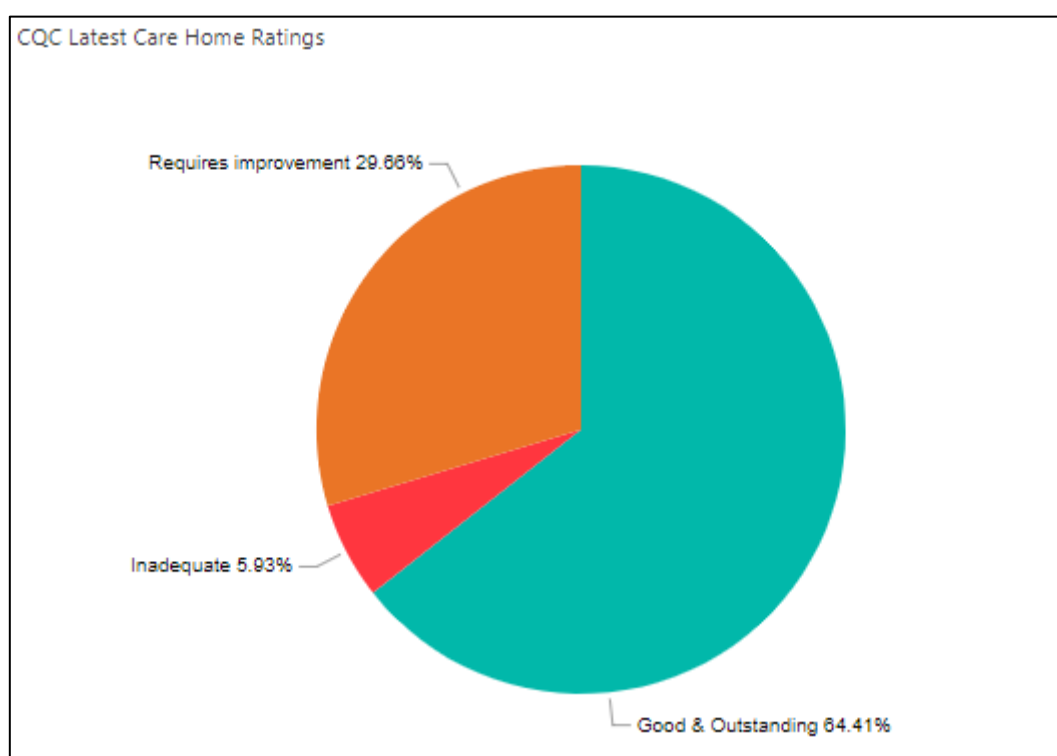
Data Source: NHS Capacity Tracker.

There is a capacity of 3385 places in care homes with a current vacancy rate as at 10/02/2022 of 9.7%.

Summary of Care Homes Affected by Covid-19	
Summary	
Total number of all care homes affected by Covid-19	47
Total number of all care homes with outbreak restrictions	31
Total number of all other settings affected by Covid-19	10
Total number of contingency beds affected	0
Total number of contingency beds with outbreak restrictions	0
Total number of all care homes affected (non-covid)	0
Total number of all care homes fully closed (non-covid)	0

Data Source: IPC Daily Update.

2.5 Care Homes – Care Quality Commission Inspection Ratings



CQC Latest Care Home Ratings	
Rating	Number of Homes
Good & Outstanding	76
Requires improvement	35
Inadequate	7
Total	118

This is the current rating of the care homes based on their last CQC inspection.
Data Source: CQC

The number of long-term residential care home placements continues to be at a reduced level. The numbers for long term residential EMI, nursing and nursing EMI have also decreased. Vacancy rates have reduced by almost half since September. The number of Inadequate rated homes has increased which is not unexpected given the pandemic and the reduced numbers of CQC inspections undertaken. The Quality Improvement Team continue to work with care homes to aim to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed to admissions in line with infection control measures is decreasing after a period of very high numbers of care homes being closed.

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

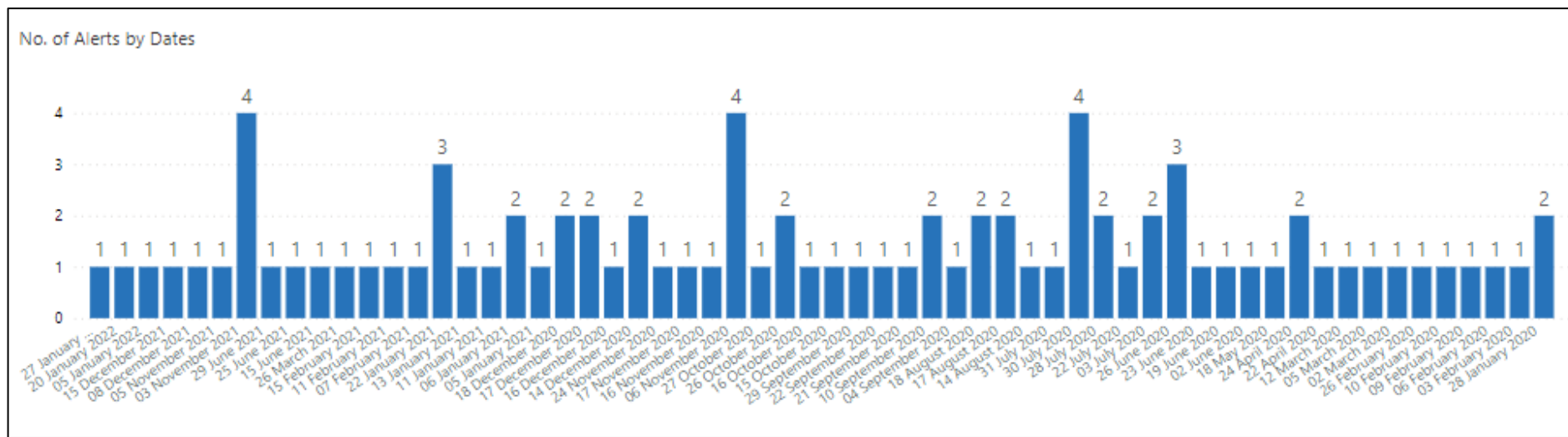
The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received

No. of Alerts	No. of People Identified
494	150

Data Source: ContrOCC.

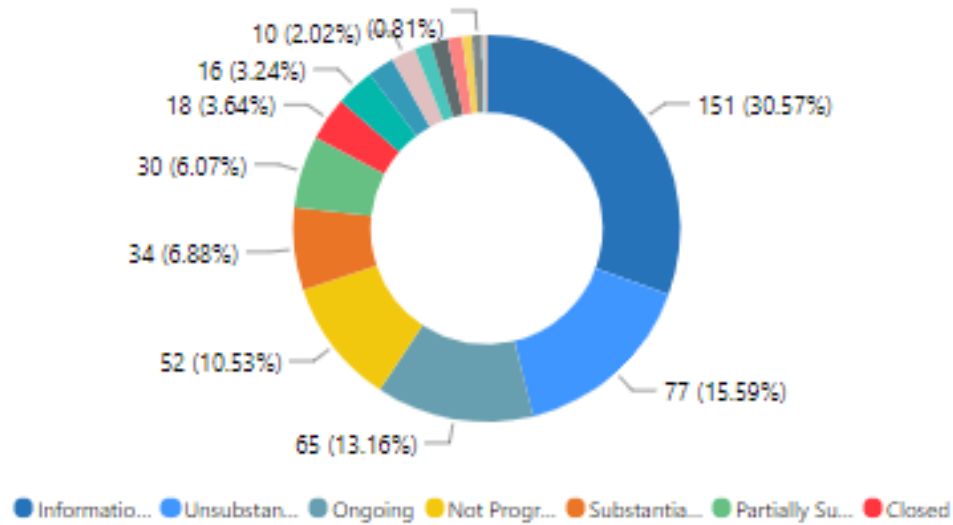


Data Source: ContrOCC.

No. of Alerts by Dates

Date	No. of Alerts
27 January 2022	1
20 January 2022	1
05 January 2022	1
15 December 2021	1
08 December 2021	1
05 November 2021	1
03 November 2021	4
29 June 2021	1
25 June 2021	1
15 June 2021	1
26 March 2021	1
15 February 2021	1
11 February 2021	1
07 February 2021	1
22 January 2021	3
13 January 2021	1
11 January 2021	1
06 January 2021	2
05 January 2021	1
18 December 2020	2
17 December 2020	2
16 December 2020	1
14 December 2020	2
24 November 2020	1
17 November 2020	1
16 November 2020	1
06 November 2020	4
27 October 2020	1
26 October 2020	2
16 October 2020	1
15 October 2020	1
29 September 2020	1
22 September 2020	1
21 September 2020	1
10 September 2020	2
04 September 2020	1
18 August 2020	2
17 August 2020	2
14 August 2020	1
31 July 2020	1
30 July 2020	4
28 July 2020	2
22 July 2020	1
03 July 2020	2
26 June 2020	3
Total	494

No. of Alerts
BY OUTCOME

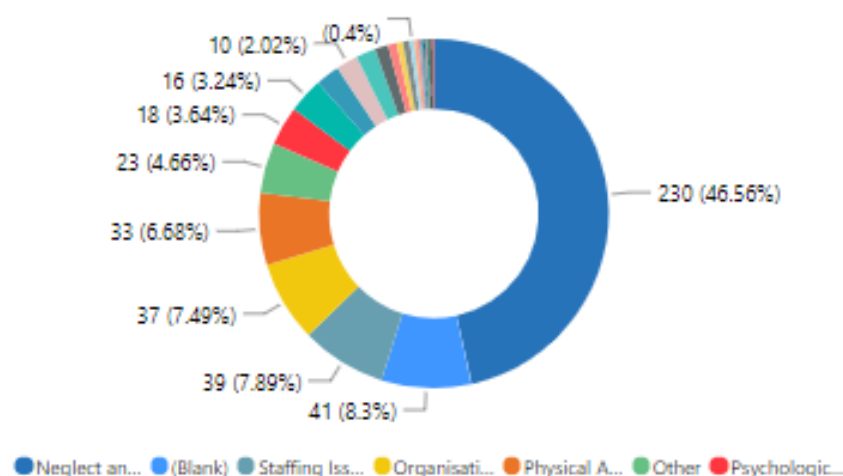


No. of Alerts
BY OUTCOME

Outcome	No. of Alerts
Information Only	151
Unsubstantiated	77
Ongoing	65
Not Progressed	52
Substantiated	34
Partially Substantiated	30
Closed	18
Partially Substantiated with Action Plan	16
Investigated - No further action	11
Warning Notice	10
Closed with Recommendations	7
Inconclusive	7
Substantiated with Action Plan	6
	4
Notice of Proposal	4
Notice of Decision	1
Unsubstantiated with Action Plan	1
Total	494

Data Source: ContrOCC.

No. of Alerts
BY SUB THEME



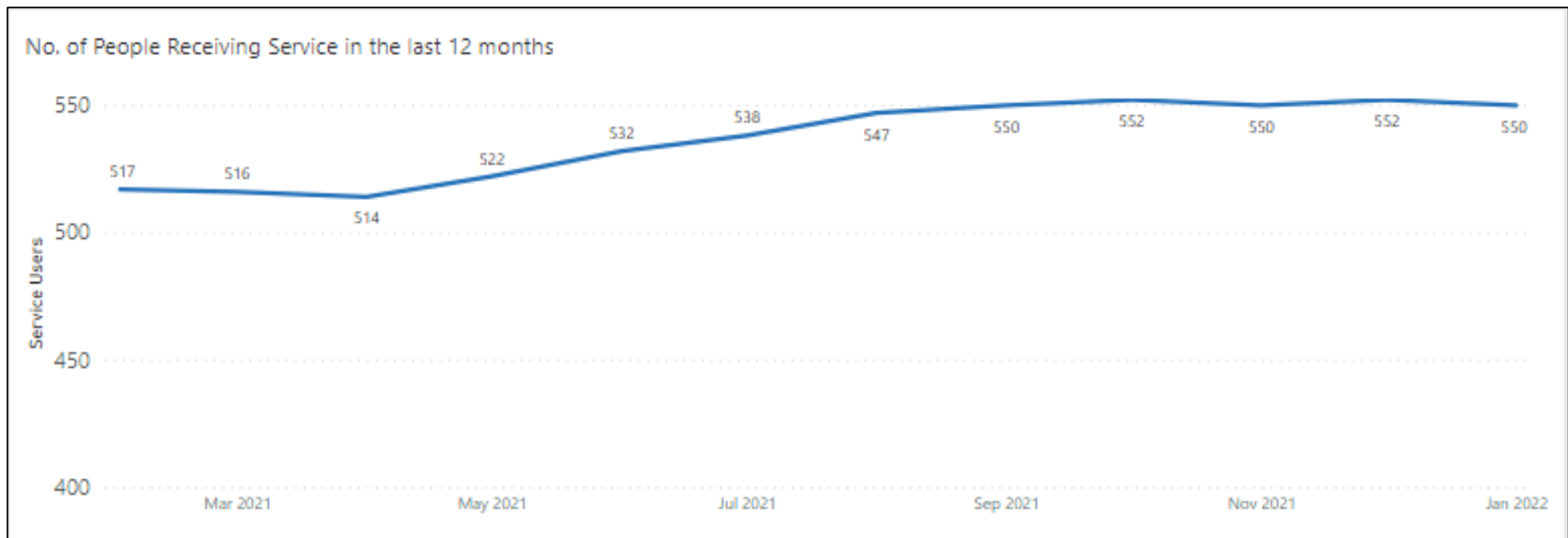
No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Neglect and Acts of Omission	230
Staffing Issues	41
Organisational Abuse	39
Physical Abuse	37
Other	33
Psychological Abuse	23
Medication	18
Safe Management	16
Environment	10
Financial or Material Abuse	6
Infection Control	4
Care Planning	3
Health and Safety	3
Falls	2
Well-led	2
Caring	1
Death (unexpected and expected)	1
Late/Early Call	1
Neglects and Acts of Omission	1
Self-neglect	1
Tissue Viability	1
Training	1
Total	494

Data Source: ContrOCC.

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service



Data Source: ContrOCC.

No of People Receiving Service in the last 12 months

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2022	550												550
2021		517	516	514	522	532	538	547	550	552	550	552	615
Total	550	517	516	514	522	532	538	547	550	552	550	552	619

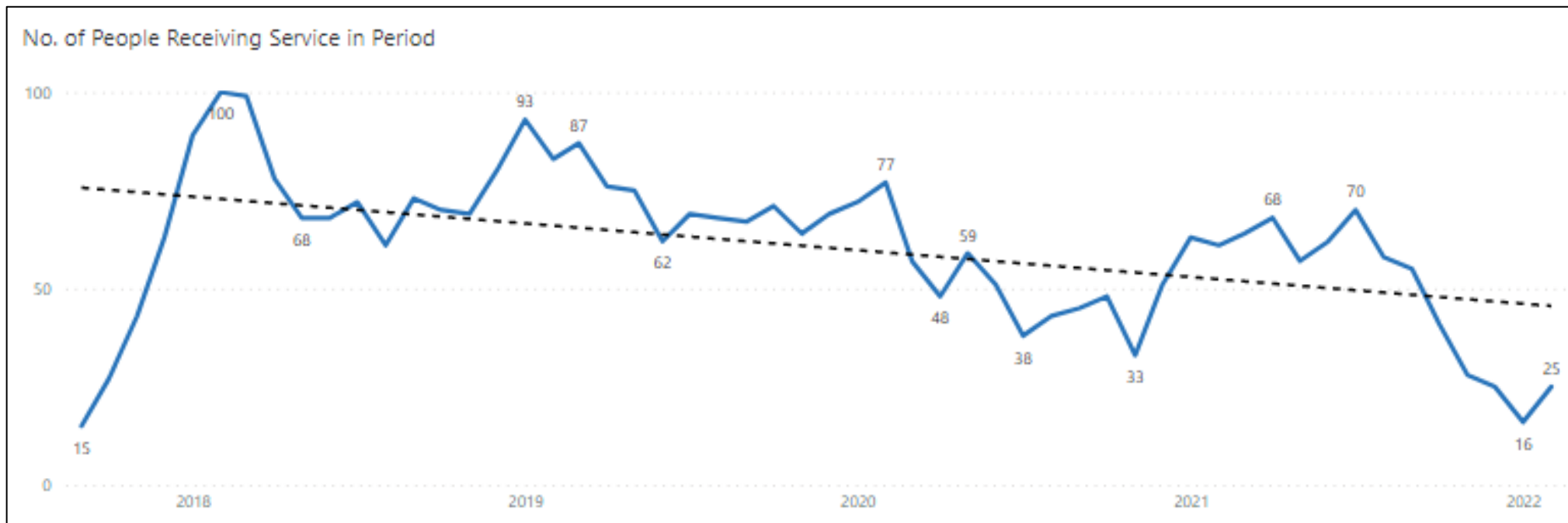
Data Source: ContrOCC.

The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly. The current number of people receiving direct payments as at 15/02/22 is 542.

There has been an increase in the number of people who arrange their support with a Direct Payment since April 2021. Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Transfer to Assessment – Number of People (since September 2017)



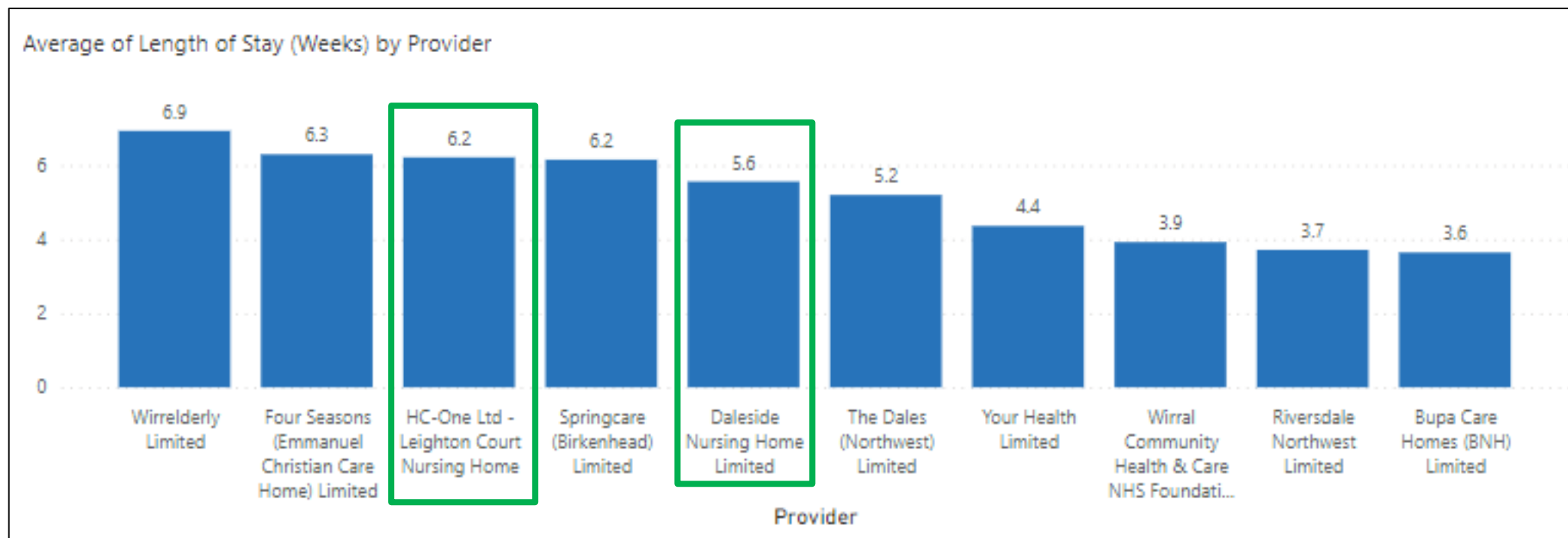
No. of People Receiving Service in Period

Month	2017	2018	2019	2020	2021	2022	Total
January		102	109	88	85	23	23
February		112	101	88	79	32	32
March		110	107	66	82		82
April		93	96	59	84		84
May		79	89	75	72		72
June		82	76	62	77		77
July		82	85	48	84		84
August		79	83	51	73		73
September	22	84	81	53	69		69
October	34	78	83	60	50		50
November	58	82	83	45	34		34
December	79	94	86	71	32		32
Total	79	94	86	71	32	32	32

Data Source: ContrOCC.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Transfer to Assessment / Discharge to Assess (Current) – Average Length of Stay since April 2018

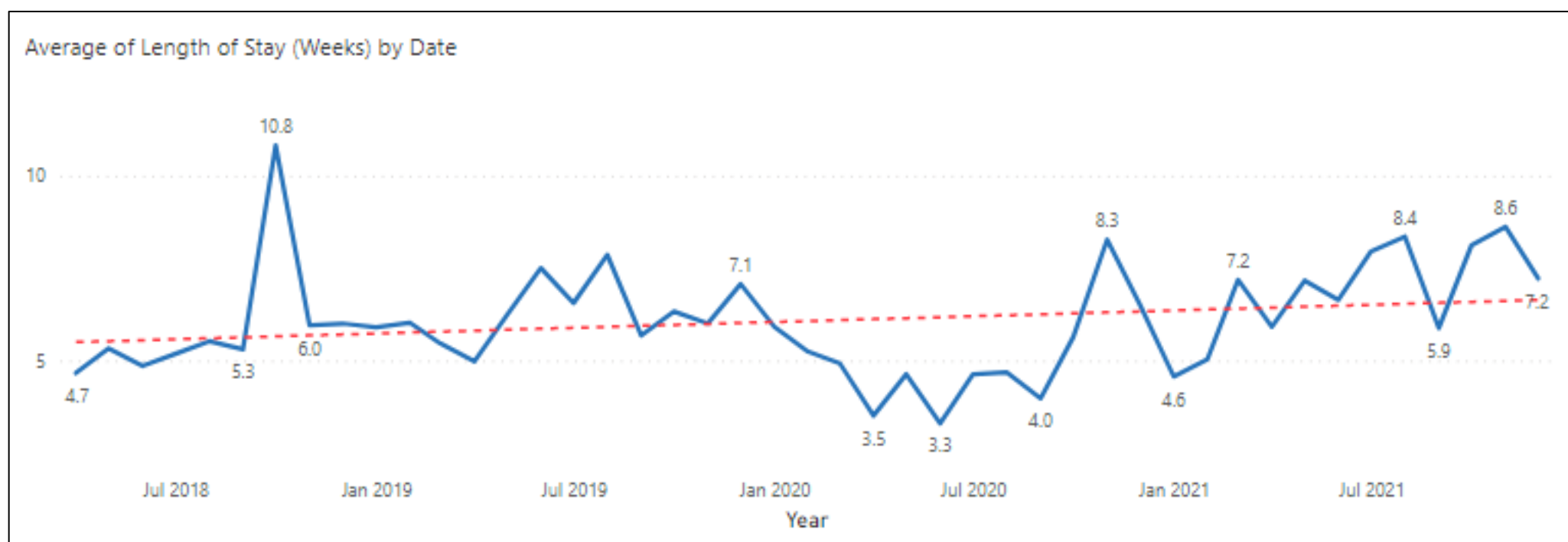


Data Source: ContrOCC.

Average Length of Stay (Weeks) by Provider

Provider	Average of Length of Stay (Week)
Bupa Care Homes (BNH) Limited	3.64
Daleside Nursing Home Limited	5.56
Four Seasons (Emmanuel Christian Care Home) Limited	6.29
HC-One Ltd - Leighton Court Nursing Home	6.21
Riversdale Northwest Limited	3.71
Springcare (Birkenhead) Limited	6.15
The Dales (Northwest) Limited	5.20
Wirral Community Health & Care NHS Foundation Trust	3.92
Wirrelderly Limited	6.93
Your Health Limited	4.36
Total	5.90

Data Source: ContrOCC.



Data Source: Liquid Logic.

Average of Length of Stay (Weeks) by Date

Month	2018	2019	2020	2021	Total
January		5.91	5.92	4.58	5.44
February		6.03	5.24	5.05	5.50
March		5.47	4.93	7.18	5.88
April	4.67	4.98	3.52	5.91	4.82
May	5.33	6.23	4.64	7.17	5.74
June	4.86	7.50	3.31	6.65	5.34
July	5.19	6.56	4.64	7.95	6.05
August	5.53	7.86	4.69	8.35	6.31
September	5.31	5.68	3.98	5.88	5.14
October	10.82	6.33	5.64	8.12	7.85
November	5.96	6.01	8.27	8.62	6.68
December	6.01	7.07	6.52	7.22	6.52
Total	6.00	6.21	5.06	6.46	5.90

Data Source: Liquid Logic.

The average length of stay is shown since April 2018.

4.3 Transfer to Assessment – Vacancy Rate

Table 1 - Actual Bed Days										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Nursing (Covid-19 Block Bed)	41	7	0	0	0	0	0	0	0	
Residential (Covid-19 Block Bed)	60	9	0	0	0	0	0	0	0	
Transfer to Assess	2069	2210	2021	2260	2190	2027	1586	831	154	
Discharge to Assess - Residential EMI	0	0	0	0	0	0	7	80	105	
Discharge to Assess - Nursing	0	0	0	0	0	0	130	159	314	
Total	2170	2226	2021	2260	2190	2027	1723	1070	573	
Table 2 - Commissioned Bed Days										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Nursing (Covid-19 Block Bed)	38	7	0	0	0	0	0	0	0	
Residential (Covid-19 Block Bed)	60	7	0	0	0	0	0	0	0	
Transfer to Assess	2820	2914	2820	2914	2914	2773	1368	869	112	
Discharge to Assess - Residential EMI	0	0	0	0	0	0	31	221	32	
Discharge to Assess - Nursing	0	0	0	0	0	0	682	660	682	
Total	2918	2928	2820	2914	2914	2773	2081	1750	826	
Table 3 - % Occupancy										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Daleside	45%	63%	65%	73%	61%	54%	67%	49%	100%	
Elderholme	92%	75%	85%	92%	82%	79%	91%	68%	8%	
Grove House	75%	83%	74%	67%	66%	64%				
Leighton Court	83%	81%	70%	81%	87%	95%	85%	63%	67%	
Summerfields	79%	75%	61%	79%	90%	74%	77%	35%		
Windy Knowe Nursing Home	100%	100%								
Total	74%	76%	72%	78%	75%	73%	83%	61%	69%	
										No commissioned beds

Data Source: WCFT.

The above information does not reflect the current position in relation to Discharge to Assess commissioned beds at CICC, Daleside and Leighton Court. This will be provided in subsequent reports. The Length of Stay for CICC from September to Current is 4.78 weeks ; Leighton October to current is 4.60 weeks and Daleside October to current is 1.14weeks .

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people BY YEAR, MONTH		
Year	Number of people	Days Occupied in Week
☐ 2021	683	3,440.00
February	30	146.00
March	41	174.00
April	42	201.00
May	83	412.00
June	64	309.00
July	56	295.00
August	94	443.00
September	66	363.00
October	78	423.00
November	73	379.00
December	56	295.00
☐ 2022	61	328.00
January	61	328.00
Total	744	3,768.00

Data Source: ContrOCC and Liquid Logic.

Occupancy Level by Date and Provider		
Date - Week Commencing	Vacancies Rate	Service
17 January 2022	7%	Tree Vale Limited Acorn House
10 January 2022	50%	Tree Vale Limited Acorn House
03 January 2022	50%	Tree Vale Limited Acorn House
27 December 2021	93%	Tree Vale Limited Acorn House
20 December 2021	100%	Tree Vale Limited Acorn House
13 December 2021	14%	Summer Fields
13 December 2021	79%	Tree Vale Limited Acorn House
06 December 2021	71%	Tree Vale Limited Acorn House
29 November 2021	11%	Summer Fields
29 November 2021	50%	Tree Vale Limited Acorn House
22 November 2021	79%	Tree Vale Limited Acorn House
15 November 2021	29%	Tree Vale Limited Acorn House
08 November 2021	43%	Tree Vale Limited Acorn House
01 November 2021	11%	Summer Fields
01 November 2021	43%	Tree Vale Limited Acorn House
25 October 2021	7%	Summer Fields
25 October 2021	7%	Tree Vale Limited Acorn House
18 October 2021	7%	Summer Fields
18 October 2021	100%	Tree Vale Limited Acorn House
11 October 2021	100%	Tree Vale Limited Acorn House
27 September 2021	50%	Tree Vale Limited Acorn House
20 September 2021	6%	Abbeyfield Lear House
20 September 2021	50%	Tree Vale Limited Acorn House
13 September 2021	5%	Abbeyfield Lear House
13 September 2021	50%	Tree Vale Limited Acorn House
06 September 2021	50%	Tree Vale Limited Acorn House
30 August 2021	14%	Tree Vale Limited Acorn House
02 August 2021	29%	Tree Vale Limited Acorn House
26 July 2021	50%	Tree Vale Limited Acorn House
19 July 2021	21%	Tree Vale Limited Acorn House
05 July 2021	36%	Tree Vale Limited Acorn House
28 June 2021	14%	Tree Vale Limited Acorn House
21 June 2021	50%	Tree Vale Limited Acorn House
14 June 2021	93%	Tree Vale Limited Acorn House
07 June 2021	71%	Tree Vale Limited Acorn House
31 May 2021	36%	Tree Vale Limited Acorn House
24 May 2021	50%	Tree Vale Limited Acorn House
17 May 2021	50%	Tree Vale Limited Acorn House
10 May 2021	79%	Tree Vale Limited Acorn House
03 May 2021	100%	Tree Vale Limited Acorn House
26 April 2021	71%	Tree Vale Limited Acorn House
19 April 2021	50%	Tree Vale Limited Acorn House
12 April 2021	50%	Tree Vale Limited Acorn House
05 April 2021	21%	Tree Vale Limited Acorn House
29 March 2021	21%	Tree Vale Limited Acorn House
22 March 2021	50%	Tree Vale Limited Acorn House
15 March 2021	79%	Tree Vale Limited Acorn House
08 March 2021	100%	Tree Vale Limited Acorn House
01 March 2021	100%	Tree Vale Limited Acorn House
22 February 2021	100%	Tree Vale Limited Acorn House
15 February 2021	71%	Tree Vale Limited Acorn House
08 February 2021	29%	Tree Vale Limited Acorn House
14 December 2020	7%	Tree Vale Limited Acorn House
07 December 2020	7%	Tree Vale Limited Acorn House

Data Source: ContrOCC and Liquid Logic.

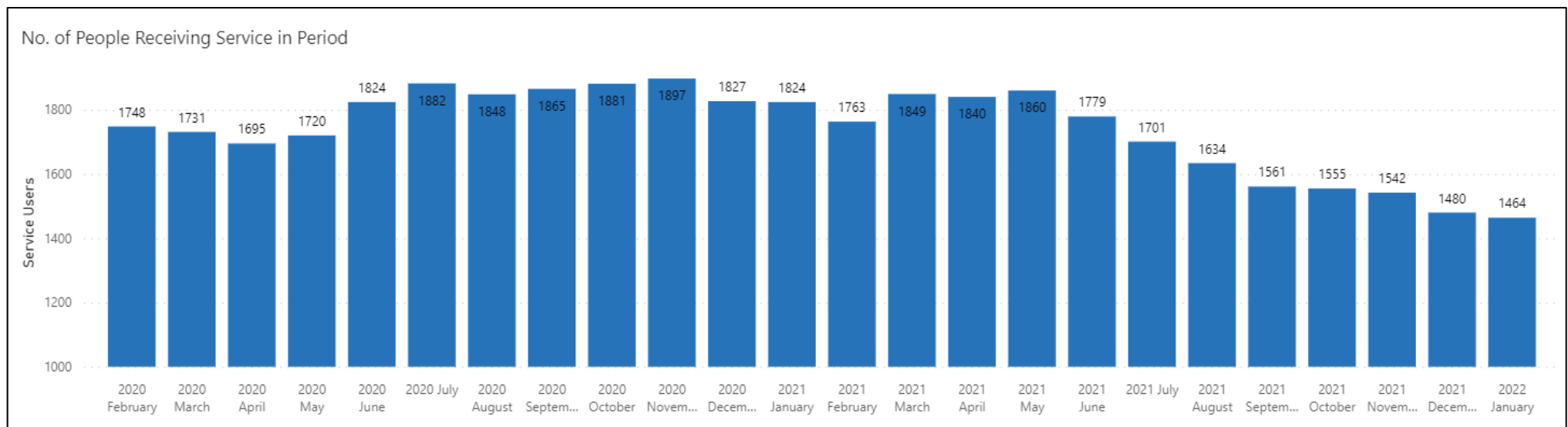
Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care – Number of People and Cost (since 01/04/2019)

No. of People	Actual Cost
7410	£45.49M

Data Source: ContrOCC.

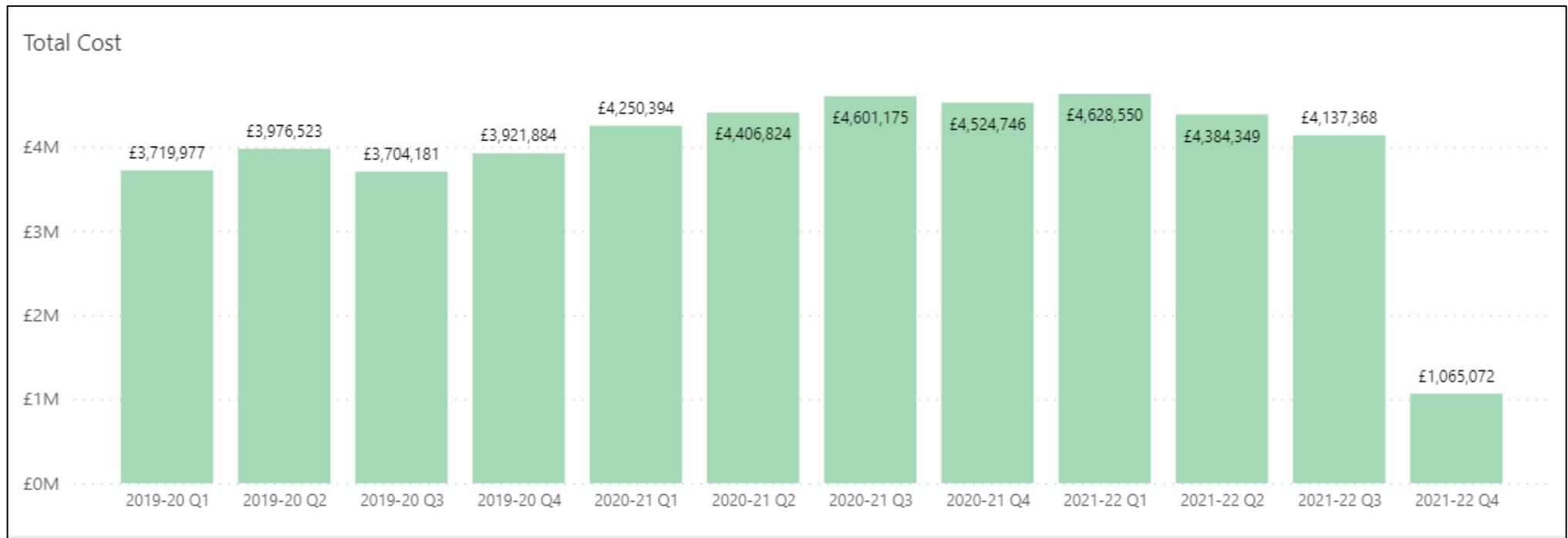


Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2020	2021	2022	Total
January		1824	1464	3760
February	1748	1763		4308
March	1731	1849		4402
April	1695	1840		4441
May	1720	1860		4514
June	1824	1779		4526
July	1882	1701		4497
August	1848	1634		4370
September	1865	1561		4280
October	1881	1555		4194
November	1897	1542		4077
December	1827	1480		3910
Total	3901	3677	1464	5849

Data Source: ContrOCC.



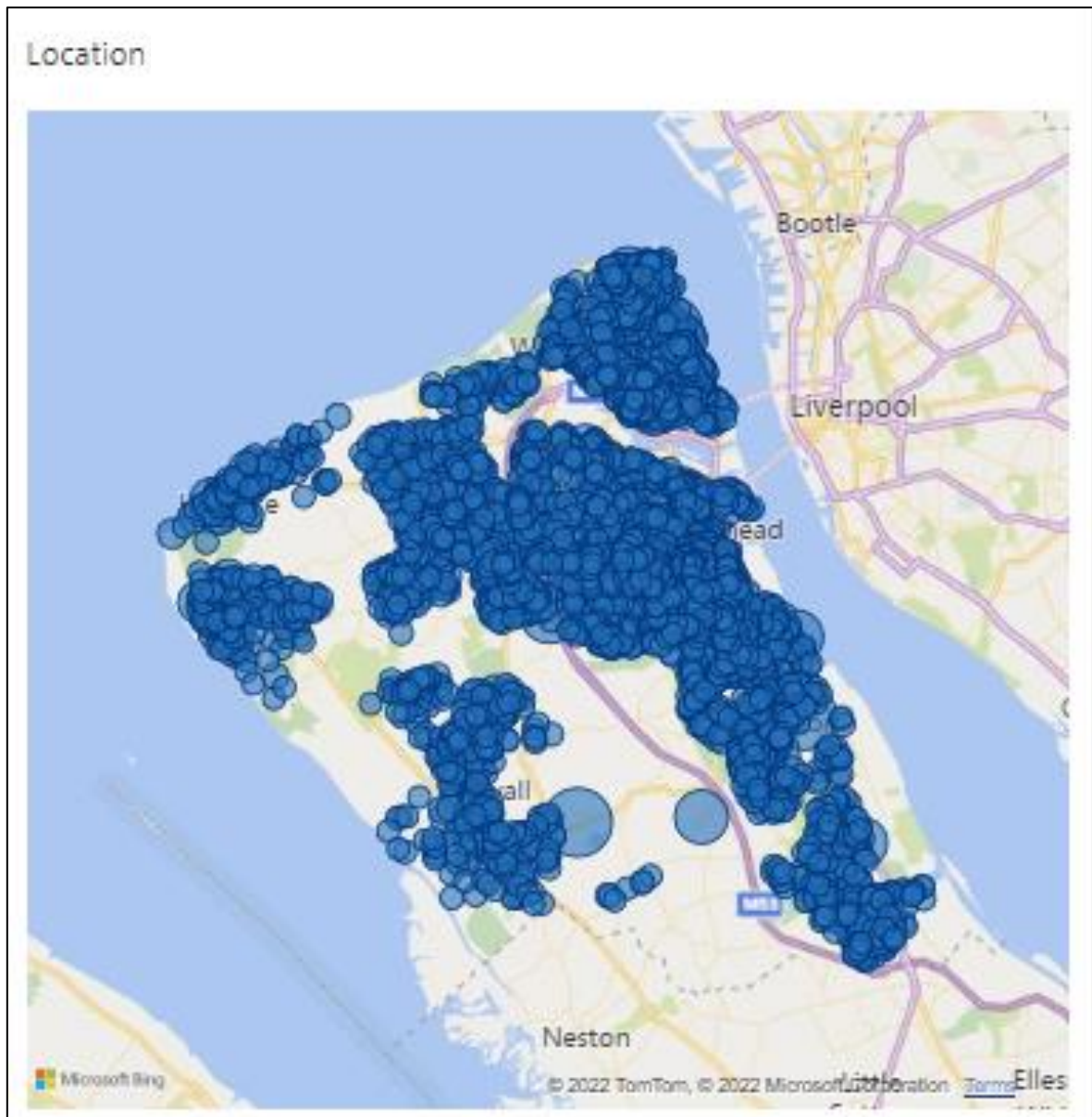
Data Source: ContrOCC.

Cost of Domiciliary Care			
	2019-20	2020-21	2021-22
April	£1,425,046	£1,299,182	£1,405,905
May	£1,147,443	£1,328,678	£1,789,058
June	£1,147,488	£1,622,534	£1,433,586
July	£1,424,710	£1,329,785	£1,411,406
August	£1,137,668	£1,702,419	£1,679,602
September	£1,414,145	£1,374,620	£1,293,341
October	£1,134,852	£1,416,020	£1,294,173
November	£1,155,536	£1,795,230	£1,623,485
December	£1,413,793	£1,389,925	£1,219,710
January	£1,151,264	£1,394,493	£1,065,072
February	£1,160,232	£1,395,593	
March	£1,610,388	£1,734,660	

Data Source: ContrOCC.

The Domiciliary Care Market continues to respond well to high levels of demand. These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options. There has been a drop in the number of clients due to the staffing issues that have been and are continuing to impact nationally.

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care



Data Source: ContrOCC.

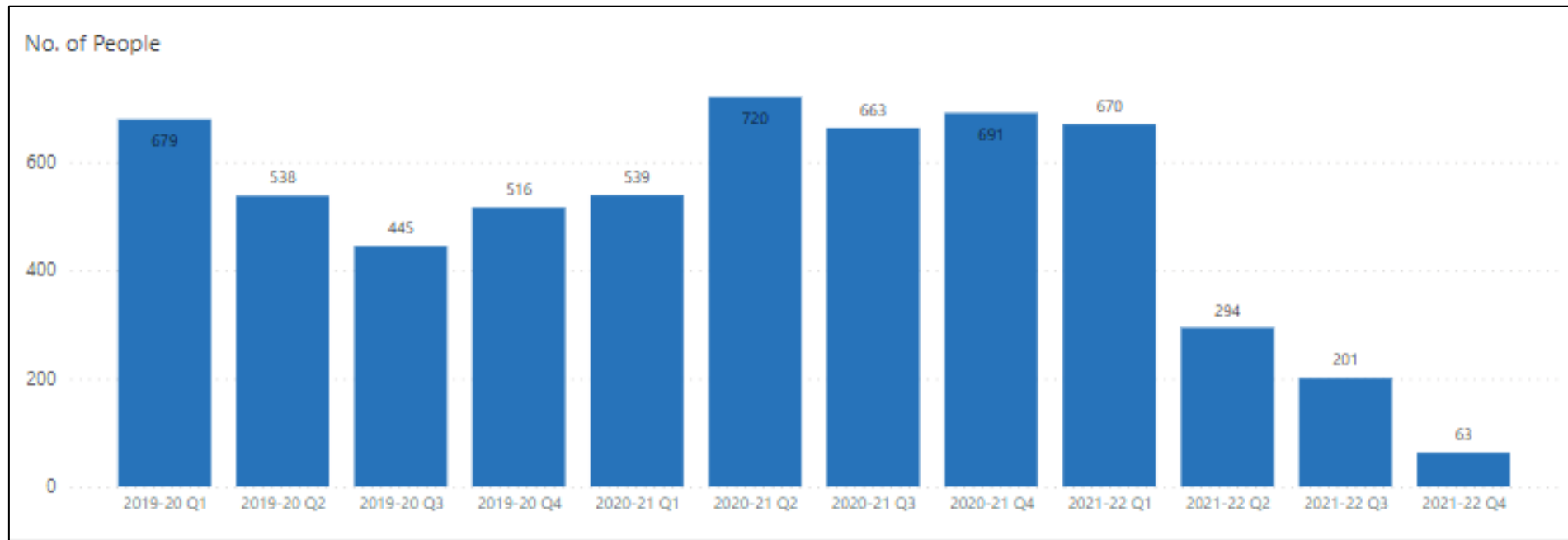
5.3 Reablement – People, Cost and Days (since 01/04/2019):

No. of People	Actual Cost	Average of Length of Stay (...)
4341	£2.24M	23.27

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2019.

Data Source: ContrOCC.

5.4 Reablement – Number of People

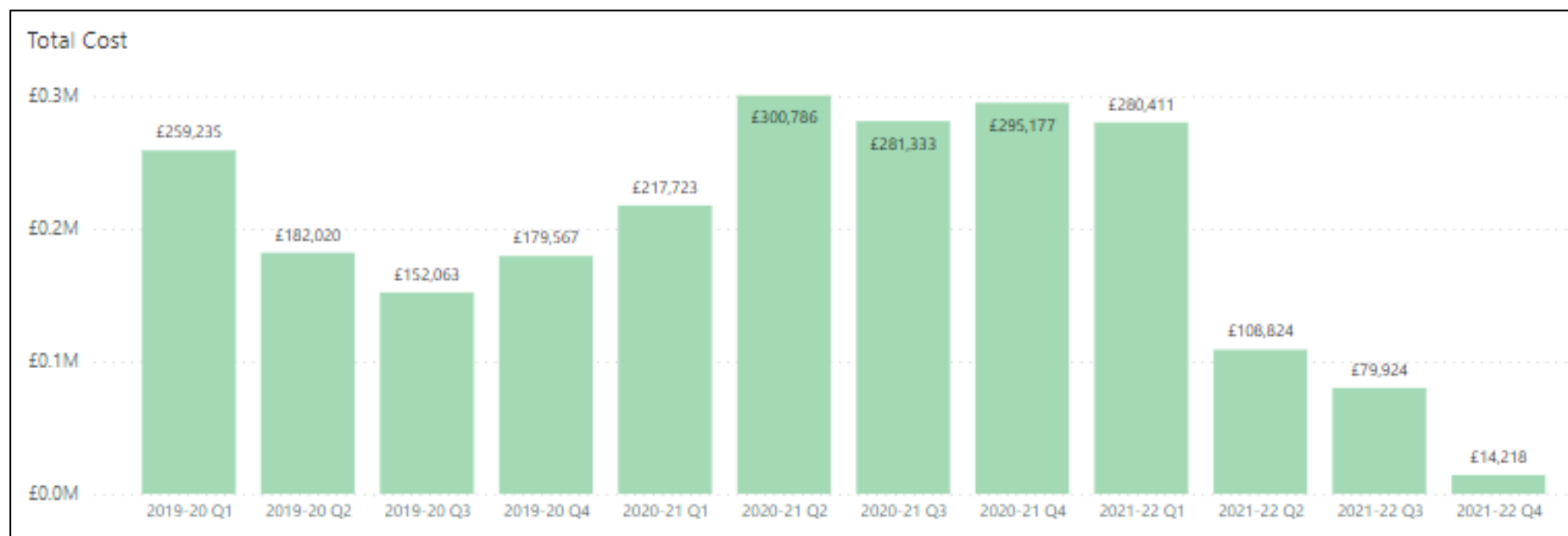


Data Source: ContrOCC.

Number of People in receipt of Reablement Services			
	2019-20	2020-21	2021-22
April	378	172	358
May	333	218	381
June	314	353	260
July	299	355	184
August	219	366	140
September	234	321	85
October	207	323	95
November	221	378	121
December	226	285	81
January	271	311	63
February	258	319	
March	258	379	

Data Source: ContrOCC.

This table shows the number of people receiving Reablement services by month, since April 2019.

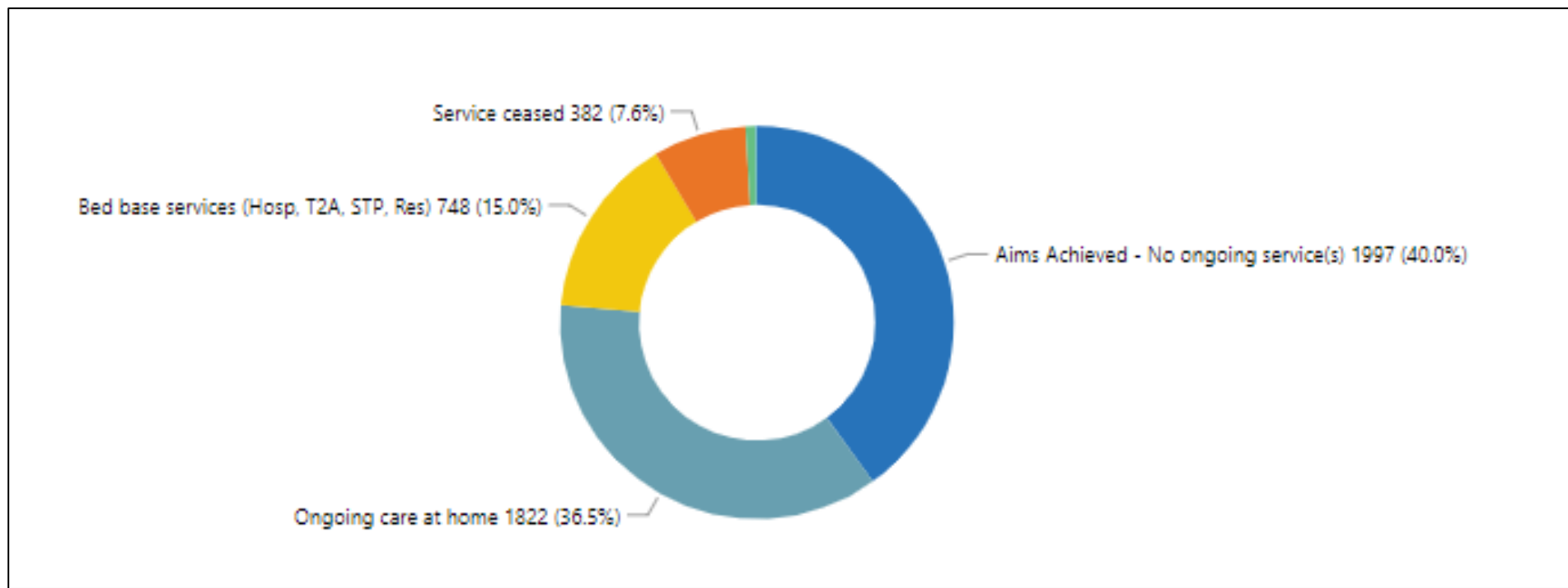


Data Source: ContrOCC.

Cost of Reablement Services			
	2019-20	2020-21	2021-22
April	£105,013	£44,633	£90,508
May	£81,412	£63,083	£124,306
June	£72,810	£110,006	£65,598
July	£73,926	£99,763	£52,718
August	£50,702	£113,362	£39,255
September	£57,393	£87,661	£16,850
October	£45,611	£83,799	£25,039
November	£48,272	£115,144	£34,488
December	£58,180	£82,390	£20,397
January	£56,180	£84,025	£14,218
February	£61,188	£96,013	
March	£62,200	£115,139	

Data Source: ContrOCC.

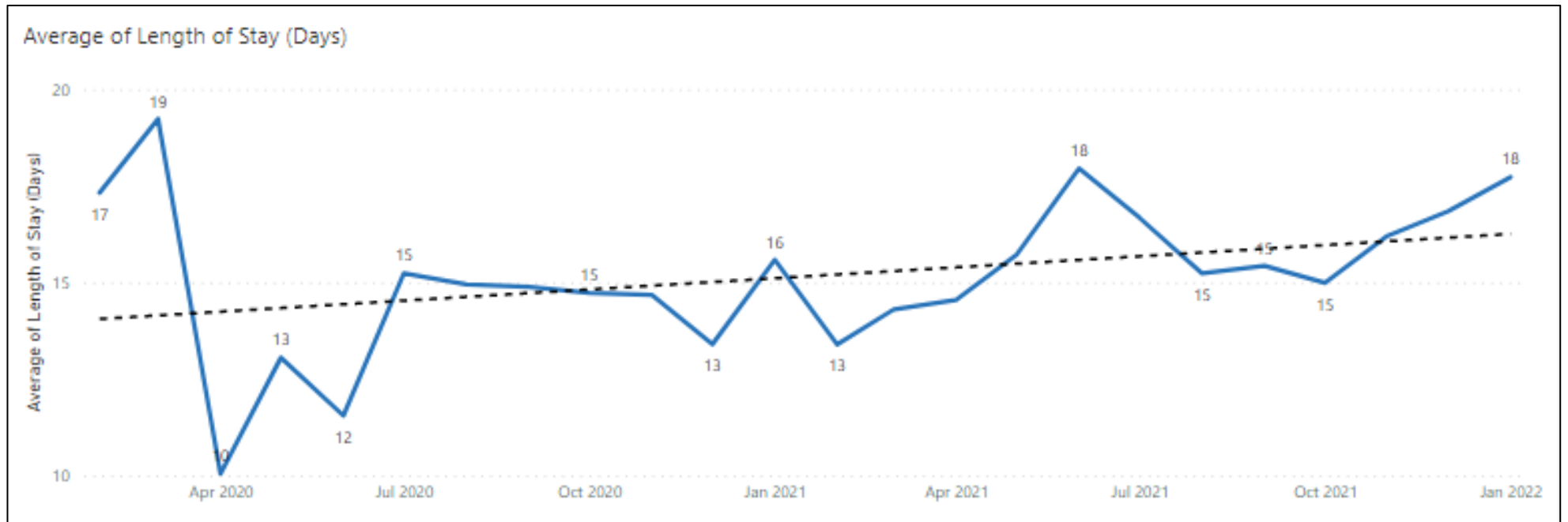
5.5 Reablement – End Reasons of Care Packages



Reason for End of Service	
Reason for End of Service	No. of People
Aims Achieved - No ongoing service(s)	1997
Ongoing care at home	1822
Bed base services (Hosp, T2A, STP, Res)	748
Service ceased	382
Change to timetabled units	44
	3
Total	4153

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay



Data Source: ContrOCC.

Average of Length of Stay (Days)

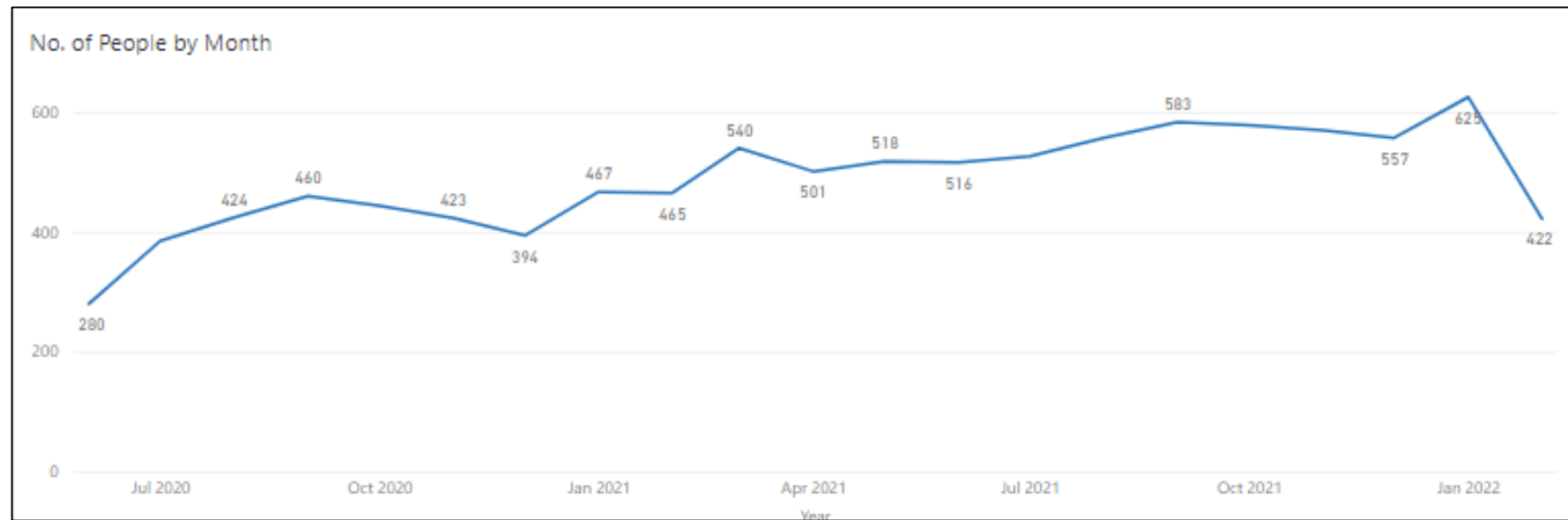
Month	2020	2021	2022	Total
January		16	18	16
February	17	13		15
March	19	14		16
April	10	15		13
May	13	16		15
June	12	18		15
July	15	17		16
August	15	15		15
September	15	15		15
October	15	15		15
November	15	16		15
December	13	17		14
Total	15	15	18	15

Data Source: ContrOCC.

The above table shows the number of people receiving Reablement services since 01/02/2020, month on month.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The number of clients receiving a service continues to reduce and we are investigating this further. The average length of stay has increased slightly.

5.7 Brokerage – Packages by Number of People and Providers



Data Source: Liquid Logic.

No. of People by Month

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020						280	385	424	460	444	423	394	2151
2021	467	465	540	501	518	516	526	557	583	578	570	557	3624
2022	625	422											715
Total	1068	867	540	501	518	785	901	963	1030	1007	980	938	5518

Data Source: Liquid Logic.

The previous line chart and table show the number of people matched to home care packages month on month

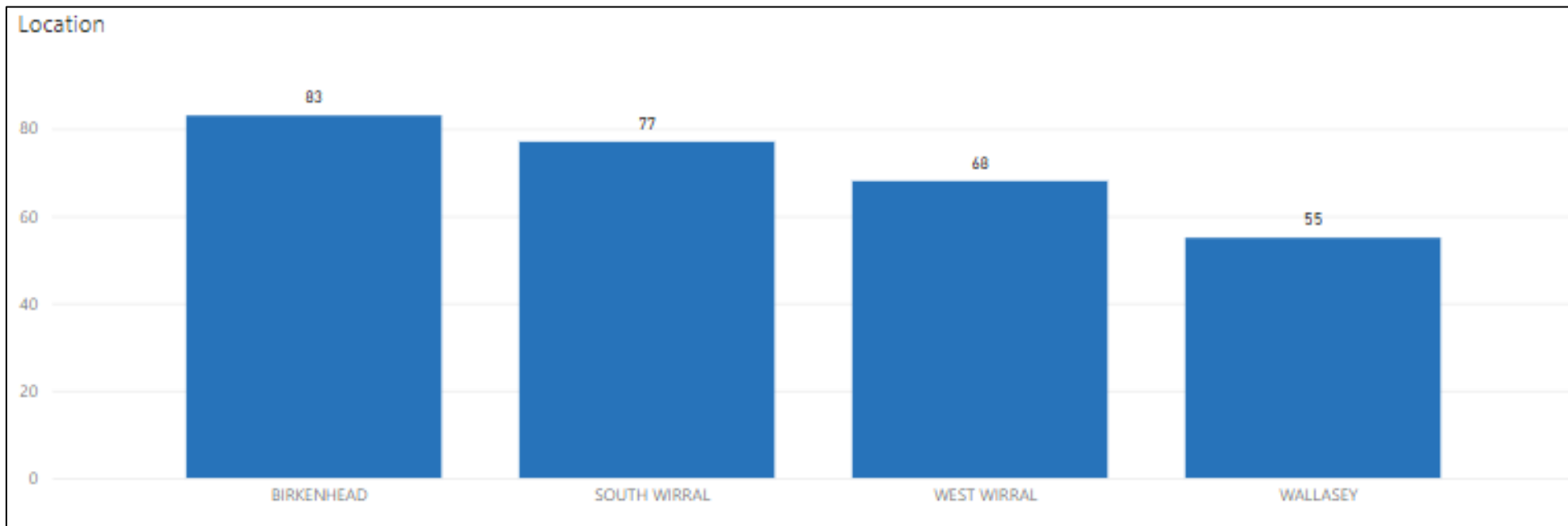
Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	47
2 to 3 Weeks	48
48hrs to 1 Week	45
Less than 48hrs	11
Over 3 Weeks	132
Total	283

Average No. of Packages Accepted per Week

77

Data Source: Liquid Logic.



Data Source: Liquid Logic.

Location	
Location	No. of Clients
BIRKENHEAD	83
SOUTH WIRRAL	77
WEST WIRRAL	68
WALLASEY	55
Total	283

Data Source: Liquid Logic.

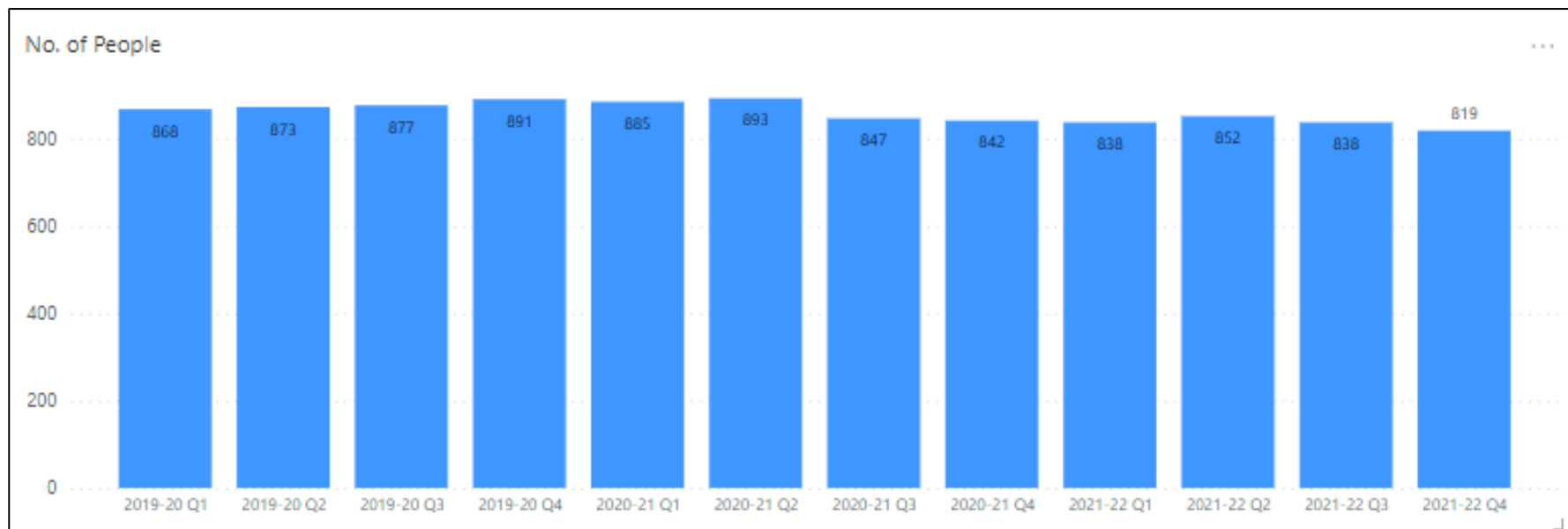
The data shows the high level of activity in the domiciliary care sector and an slight increase in the average no of packages accepted. There has been an increase in numbers of delays in arranging care and support again this is being impacted by staffing shortages.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost (since 01/04/2019)

No. of People	Actual Cost
1164	£99.70M

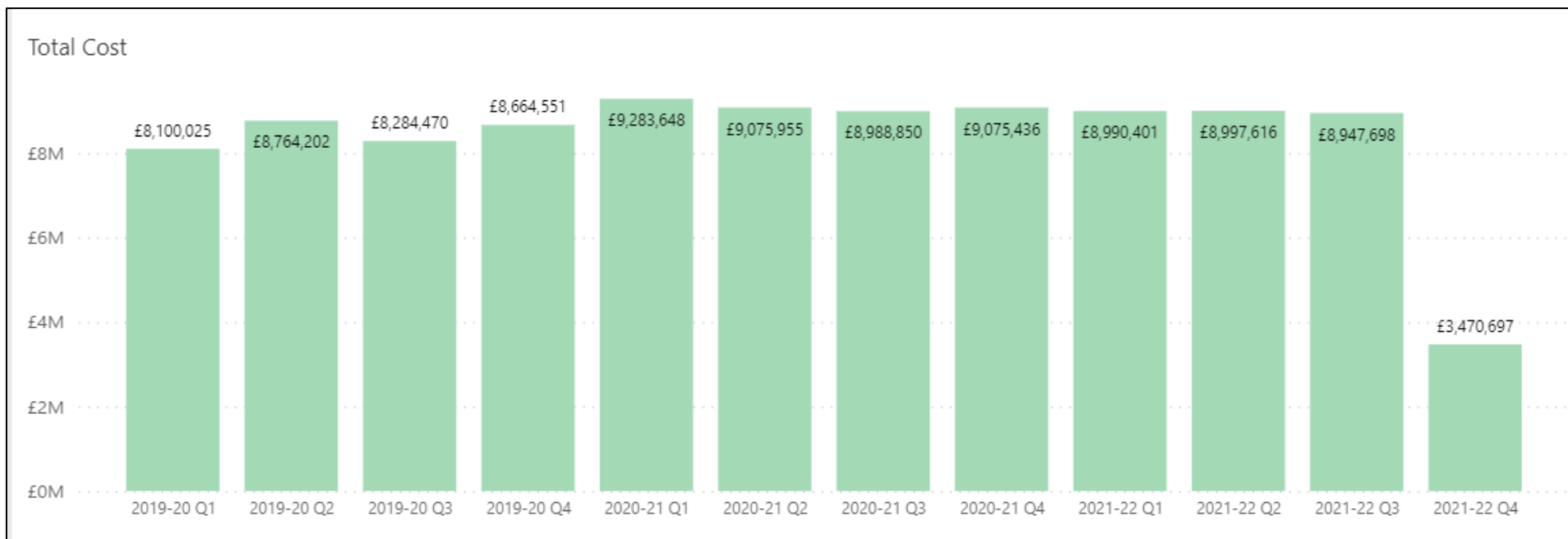
Data Source: ContrOCC.



Data Source: ContrOCC.

Number of People in receipt of Supported Living Services			
	2019-20	2020-21	2021-22
April	846	862	819
May	847	860	824
June	848	863	820
July	850	866	826
August	847	867	830
September	857	818	822
October	857	817	823
November	856	826	827
December	857	827	818
January	861	823	819
February	860	821	
March	874	820	

Data Source: ContrOCC.



Data Source: ContrOCC.

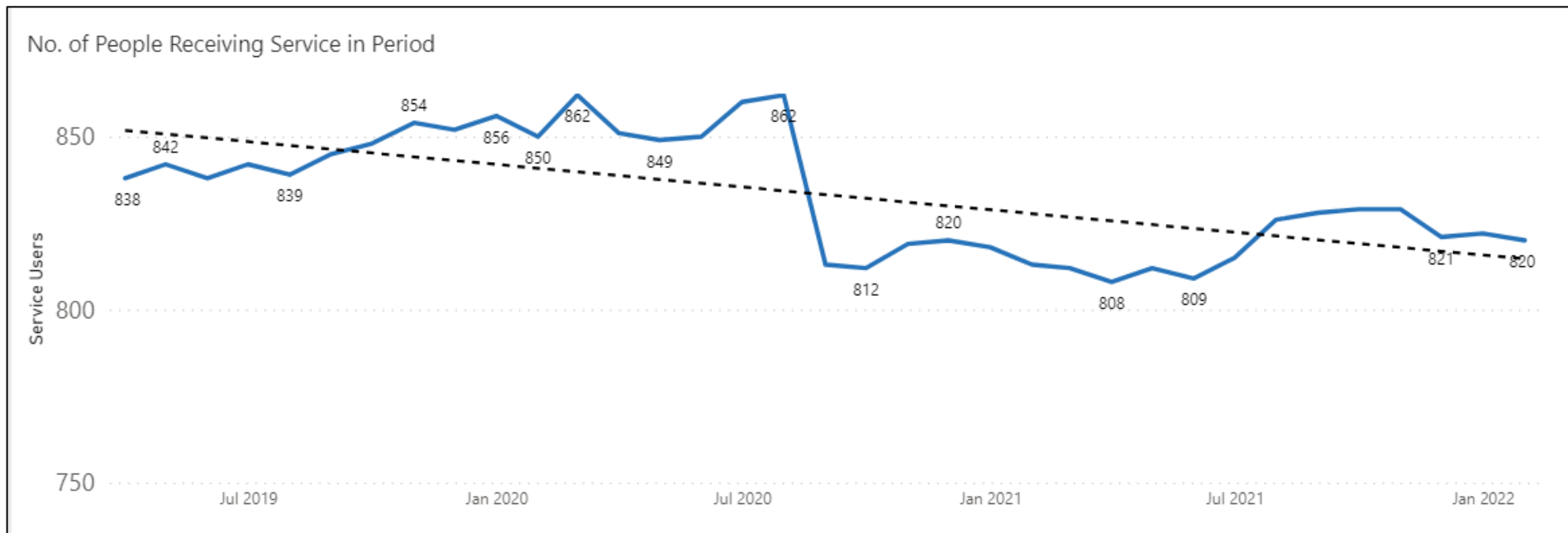
Cost of Supported Living Services			
	2019-20	2020-21	2021-22
April	£3,126,855	£2,879,765	£2,784,140
May	£2,484,603	£2,890,311	£3,453,842
June	£2,488,567	£3,513,572	£2,752,419
July	£3,130,363	£2,850,669	£2,756,364
August	£2,500,557	£3,472,744	£3,465,567
September	£3,133,282	£2,752,542	£2,775,685
October	£2,545,058	£2,731,642	£2,749,574
November	£2,550,053	£3,467,680	£3,457,467
December	£3,189,359	£2,789,528	£2,740,656
January	£2,622,404	£2,786,728	£3,470,697
February	£2,652,207	£2,792,101	
March	£3,389,940	£3,496,608	

Data Source: ContrOCC.

6.2 Supported Living - Number of People (since 01/04/2019)

No. of People

1164



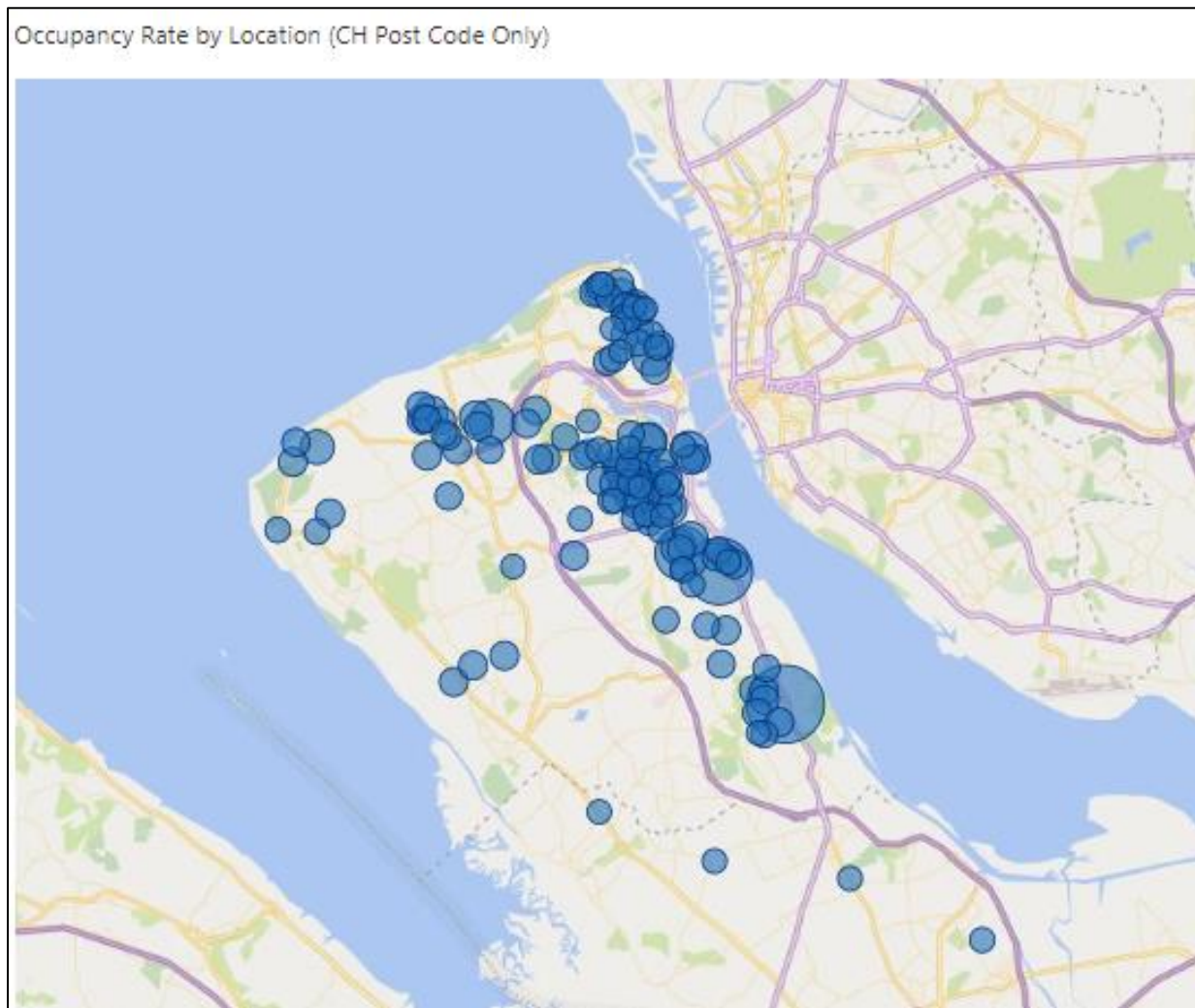
Data Source: ContrOCC.

No. of People Receiving Service in Period					
Month	2019	2020	2021	2022	Total
January		856	818	822	1085
February		850	813	820	1073
March		862	812		984
April	838	851	808		1083
May	842	849	812		1084
June	838	850	809		1078
July	842	860	815		1082
August	839	862	826		1089
September	845	813	828		1094
October	848	812	829		1093
November	854	819	829		1094
December	852	820	821		1090
Total	928	982	921	824	1161

Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation month on month since April 2019

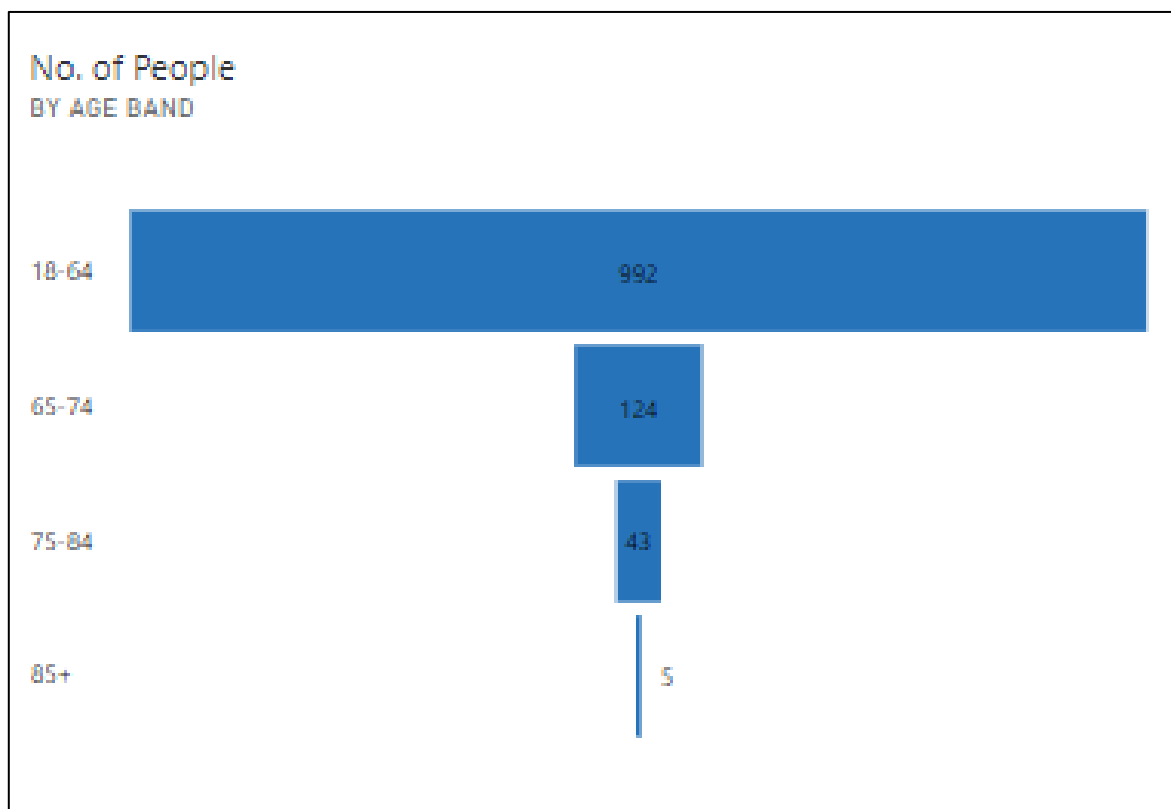
6.3 Supported Living – People Locations



Data Source: ContrOCC.

The above map shows the occupancy rate for Supported Living.

6.4 Supported Living – Demographics



Adults are between 18 and 64.

18-64	992
65-74	124
75-84	43
Over 85	5

Data Source: ContrOCC.

The data shows a slight decrease in the number of people living in Supported Independent Living.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	YTD From Aug	Comments
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%		86%	100%	76%	93%	84%	80%	81%	93%	88%	86%	89%	84%	87.0%	There are 2 people awaiting assessment, which the same as last month. Of the 2 there are 2 with IDS, 0 with Childrens with Disabilities and 0 open with MH.
Total Assessments Completed within 28 Days						12	25	13	13	16	16	13	14	7	6	17	16	168	
Total Completed Assessments						14	25	17	14	19	20	16	15	8	7	19	19	193	
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		100%	95%	96%	89%	91%	100%	100%	95%	94%	95%	90%	91%	94%	
Total Safeguarding Concerns Completed within 5 Days						45	59	77	47	83	79	26	63	65	86	52	50	732	
Total Safeguarding Concerns Completed						45	62	80	53	91	79	26	66	69	91	58	55	775	
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%		100%	88%	75%	93%	72%	97%	82%	87%	81%	87%	87%	71%	86%	Currently 22 active enquiries of which 7 have breached the 28 target.
Total Safeguarding Enquiries Completed within 28 Days						11	30	6	27	13	29	14	13	17	26	20	10	216	
Total Safeguarding Enquiries Completed						11	34	8	29	18	30	17	15	21	30	23	14	250	
KPI 4	% of individuals who have had an annual review completed	>= 70%	<70% >= 60%	<60%		75%	76%	63%	69%	69%	69%	65%	67%	67%	69%	68%	68%	68%	There are 8 people who have not been reviewed for 2+ years which is a reduction of 1 from last month.
Forecast Total Reviews						886	894	737	817	814	813	765	789	786	809	794	787	794	
Total Reviews Required						1184	1184	1177	1178	1173	1174	1173	1175	1174	1173	1168	1162	1,168	
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>= 65%	<65% >=50%	<50%		38%	40%	26%	33%	38%	54%	32%	27%	46%	23%	35%	35%	35%	
Total number of care packages activated in advance of start date						43	40	30	38	27	51	33	21	49	27	21	29	409	
Total number of care packages activated						112	99	115	114	71	95	102	77	106	119	60	83	1,153	
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >= 80%	<80%		80%	80%	80%	79%	80%	80%	80%	80%	80%	80%	80%	80%	80%	
						445	445	445	410	431	428	435	429	428	428	428	428	5,180	
						556	556	556	518	539	537	542	535	533	533	533	534	6,472	

Data Source: CWP.

8.0 WCFT

8.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	80%	92.9%	91.1%	88.7%	91.3%	87.8%	89.8%	84.7%	84.0%	76.1%	81.7%	82.0%	80.4%	85.3%
Total Assessments Completed within 28 Days						326	346	338	357	316	289	238	236	207	246	214	185	2,626
Total Assessments Completed						351	380	381	391	360	322	281	281	272	301	261	230	3,080
KPI 1a	% of initial contacts through to completion of assessment within 28 days (3 Conversations)	>=80%	<80% >=70%	<70%	80%									61.4%	71.0%	75.0%	73.7%	69.4%
Total Assessments Completed within 28 Days														27	22	30	14	93
Total Assessments Completed (3C's Process)														44	31	40	19	134
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	98.7%	99.7%	99.7%	99%	99%	99.7%	98.7%	100%	100%	99.7%	99.0%	99.1%	99.3%
Total number of safeguarding concerns completed within 5 days						304	350	351	276	320	313	293	293	303	289	285	224	2,947
Total number of safeguarding concerns completed						308	351	352	279	324	314	297	293	304	290	288	226	2,967
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	52%	67%	63%	66%	76%	56%	67%	74%	60%	70%	39%	48%	62%
Enquiries Closed within 28 Days						23	42	33	48	42	38	43	42	34	28	20	23	351
Total Enquiries Closed						44	63	52	73	55	68	64	57	57	40	51	48	565
Total New Enquiries						49	59	68	58	70	74	45	60	68	51	58	40	592

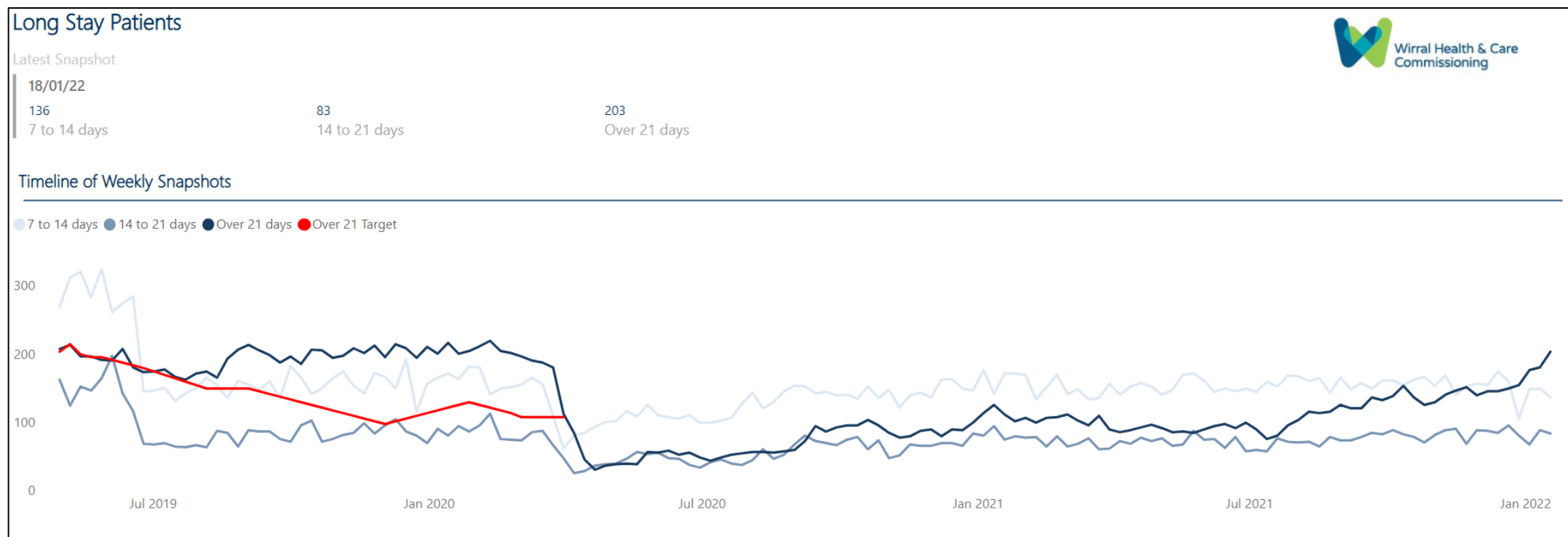
No	Description	Green	Amber	Red	Target	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	61%	60%	60%	60%	60%	55%	55%	55%	54%	55%	55%	54%	54%
Total number of reviews forecast to be completed						3810	3753	3677	3657	3630	3325	3306	3291	3242	3280	3271	3248	3,248
Total number of people in receipt of a long term service on 1st April						6214	6214	6127	6095	6050	6046	6010	6005	5991	5976	5973	5961	5,961
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	69%	70%	69%	64%	60%	60%	47%	50%	50%				58%
Q3 NW Avg.						616	720	578	585	474	385	368	325	341				3,056
						889	1,035	843	914	789	642	775	653	676				5,292
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	93%	93%	94%	94%	93%	94%	94%	94%	94%	94%	94%	94%	94%
Total number of people aged 18-64 with a learning disability living in their own home or with their family						399	399	376	376	437	443	447	443	451	455	456	454	4,338
Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year						428	427	399	400	468	472	475	473	480	485	485	483	4,620
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	86.7%	85.5%	80.9%	85.7%	86.9%	80.0%	84.5%	84.4%	91.3%	96.0%	87.0%	87.0%	85.1%
Total number of people at home 91 days post discharged from hospital into a reablement service						65	59	38	42	53	56	49	38	21	24	20	20	361
Total number of people discharged from hospital into a reablement service						75	69	47	49	61	70	58	45	23	25	23	23	424

Data Source: WCFT.

The performance data indicates that people are receiving responsive and timely services. However, there is a decrease in the % of safeguarding enquiries completed within 28 days and the number of people receiving an annual review of their care and support needs remains an unmet target. A review of KPIs associated with the WCFT is currently being undertaken of the impact of this approach.

9.0 Length of Stay Report

9.1 Long Stay Patients:



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 04/30/2019 to 01/18/2022, with 7 to 14 days falling the most (49%) and Over 21 days falling the least (1.93%) over that time frame.
- Over 21 days trended upward the most in the final period. On the other hand, 7 to 14 days trended downward the most.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 75.18 across all 143 periods.
- The minimum value was 25 (04/07/2020) and the maximum was 197 (06/04/2019).
- 14 to 21 days improved by 49% over the course of the series and ended on a promising note, decreasing in the final period.
- The largest single decline on a percentage basis occurred in 04/07/2020 (-47%). However, the largest single decline on an absolute basis occurred in 06/11/2019 (-55).
- The largest net improvement was from 06/04/2019 to 04/07/2020, when 14 to 21 days improved by 172 (87%). This net improvement was more than two times larger than the overall movement of the entire series.
- 14 to 21 days experienced cyclical, repeating each cycle about every 47.67 periods. There was also a pattern of smaller cycles that repeated about every 35.75 periods.
- 14 to 21 days had a significant positive peak between 05/07/2019 (124) and 08/06/2019 (63), rising to 197 in 06/04/2019. However, 14 to 21 days had a significant dip between 04/30/2019 (162) and 06/04/2019 (197), falling to 124 in 05/07/2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 78.09 on average. 14 to 21 days was less than Over 21 days 93% of the time (lower by 54.08 on average).

For Over 21 days:

- Average Over 21 days was 129.26 across all 143 periods.
- Values ranged from 30 (04/21/2020) to 219 (02/11/2020).
- Over 21 days fell by 1.93% over the course of the series but ended with an upward trend, increasing significantly in the final period.
- The largest single decline on a percentage basis occurred in 04/14/2020 (-46%). However, the largest single decline on an absolute basis occurred in 03/31/2020 (-68).
- The largest net decline was from 02/11/2020 to 04/21/2020, when Over 21 days fell by 189 (86%).
- Over 21 days experienced cyclical, repeating each cycle about every 47.67 periods. There was also a pattern of bigger cycles that repeated about every 71.5 periods.
- Over 21 days had a significant dip between 02/11/2020 and 06/09/2020, starting at 219, falling all the way to 30 at 04/21/2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.

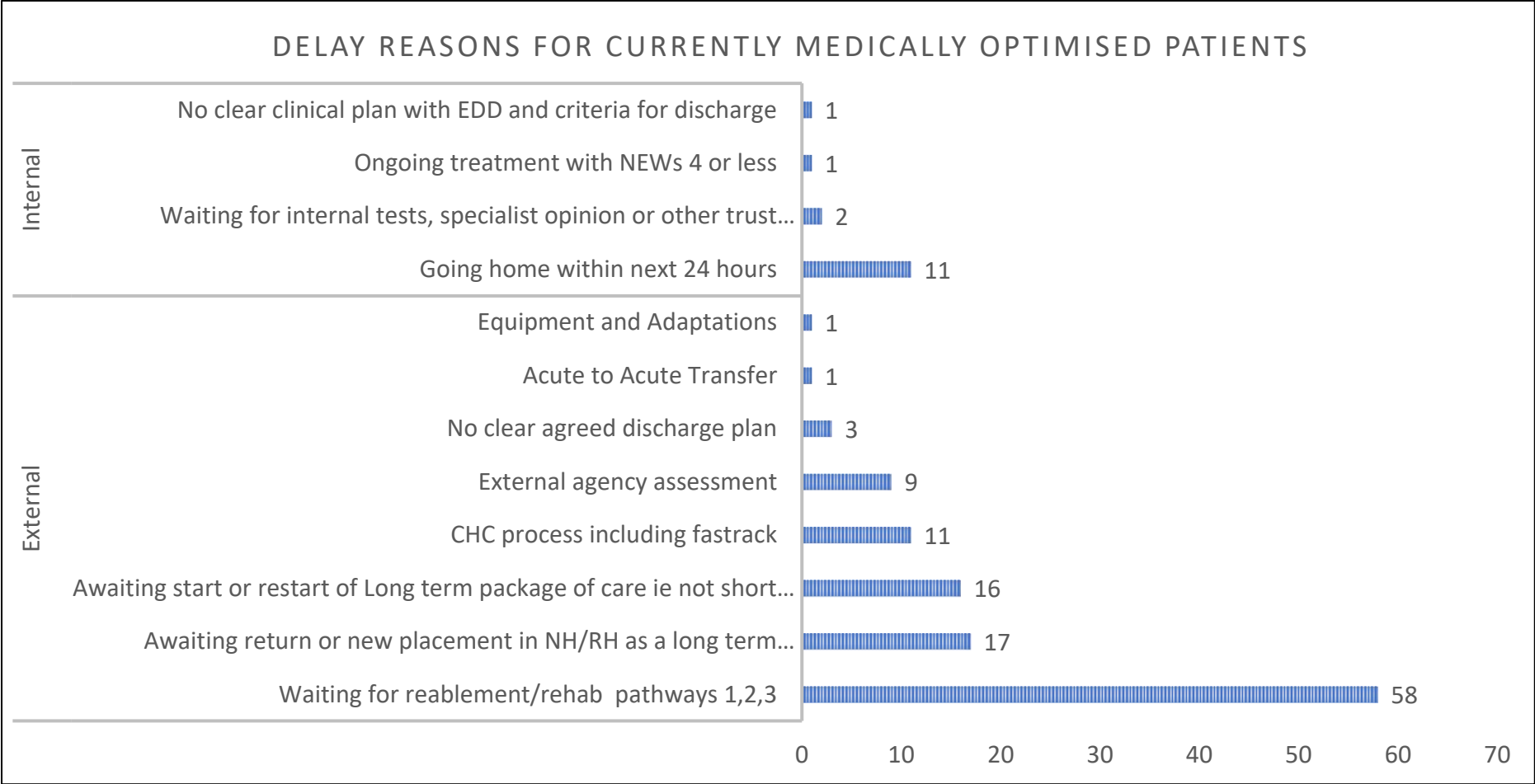
- Over 21 days was greater than 14 to 21 days 93% of the time (higher by 54.08 on average).

For 7 to 14 days:

- Average 7 to 14 days was 153.27 across all 143 periods.
- The minimum value was 61 (03/31/2020) and the maximum was 324 (05/28/2019).
- 7 to 14 days decreased by 49% over the course of the series and ended on a promising note, decreasing in the final period.
- The largest single decline occurred in 06/25/2019 (-49%).
- The largest net decline was from 05/28/2019 to 03/31/2020, when 7 to 14 days decreased by 263 (81%). This net decline was almost two times larger than the overall movement of the entire series.
- 7 to 14 days experienced cyclical, repeating each cycle about every 35.75 periods. There was also a pattern of smaller cycles that repeated about every 17.88 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 78.09 on average. 7 to 14 days was greater than Over 21 days 67% of the time (higher by 24.01 on average).

Data Source: NHS.

9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)

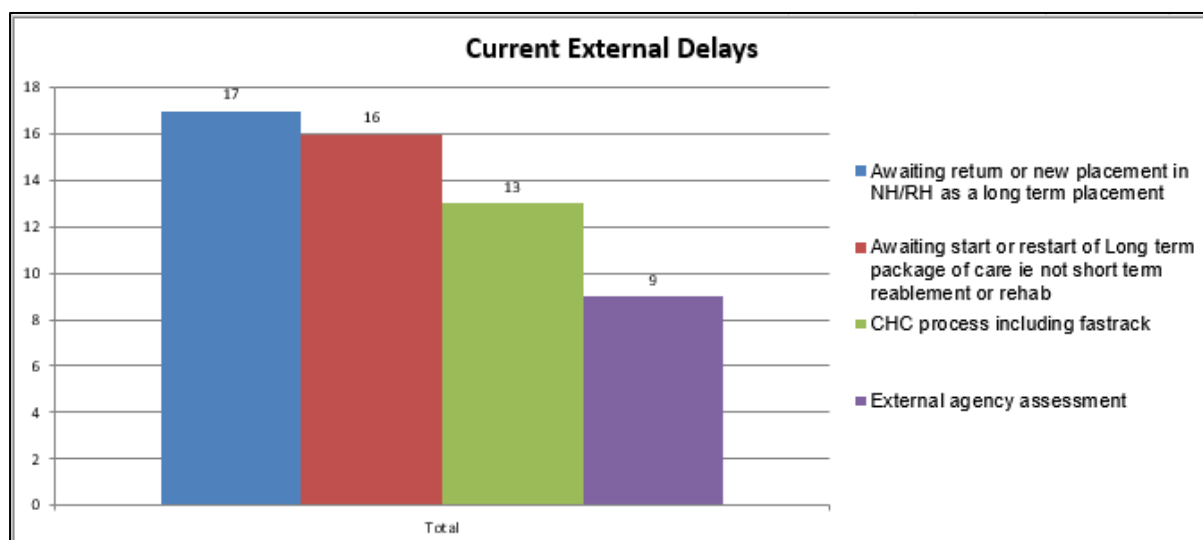


Data Source: NHS as at 08/02/2022

	Sum of Over 21days
External	
Waiting for reablement/rehab pathways 1,2,3	58
Awaiting return or new placement in NH/RH as a long term placement	17
Awaiting start or restart of Long term package of care ie not short term reablement or rehab	16
CHC process including fastrack	11
External agency assessment	9
No clear agreed discharge plan	3
Acute to Acute Transfer	1
Equipment and Adaptations	1
Internal	
Going home within next 24 hours	11
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	2
Ongoing treatment with NEWs 4 or less	1
No clear clinical plan with EDD and criteria for discharge	1
Grand Total	131

Data Source: NHS as at 08/02/2022

9.3 Current External Delays



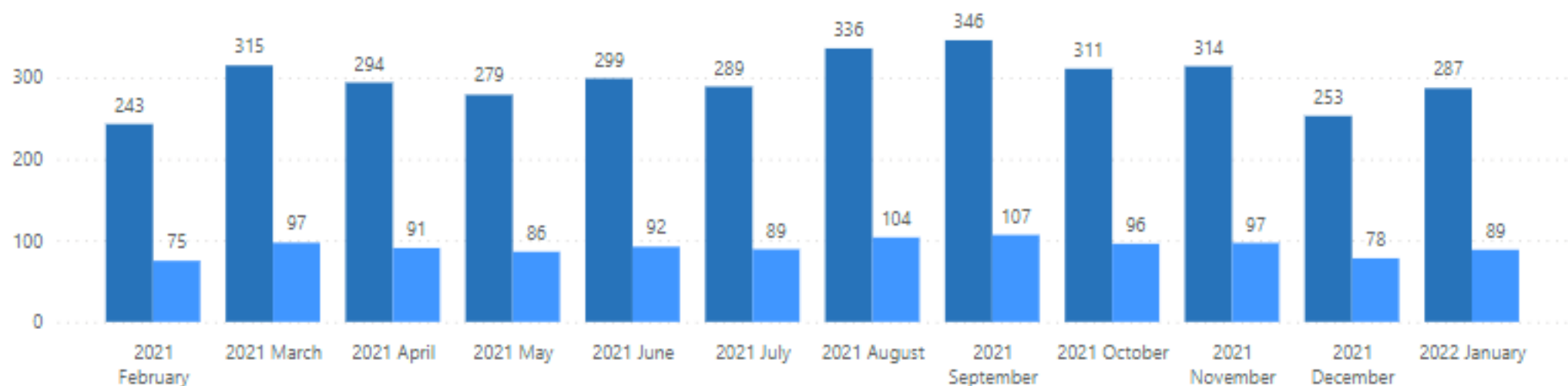
Current External Delays	
Awaiting return or new placement in NH/RH as a long-term placement	17
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	16
CHC process including fastrack	13
External agency assessment	9
Patient Family Choice	2

Data Source: NHS as at 08/02/2022

10.0 Deprivation of Liberty Safeguards (DOLS)

15. SGA10 - Number of DoLS applications received per 100,000 population.**

● Total DoLS applications2 ● Rate per 100,000



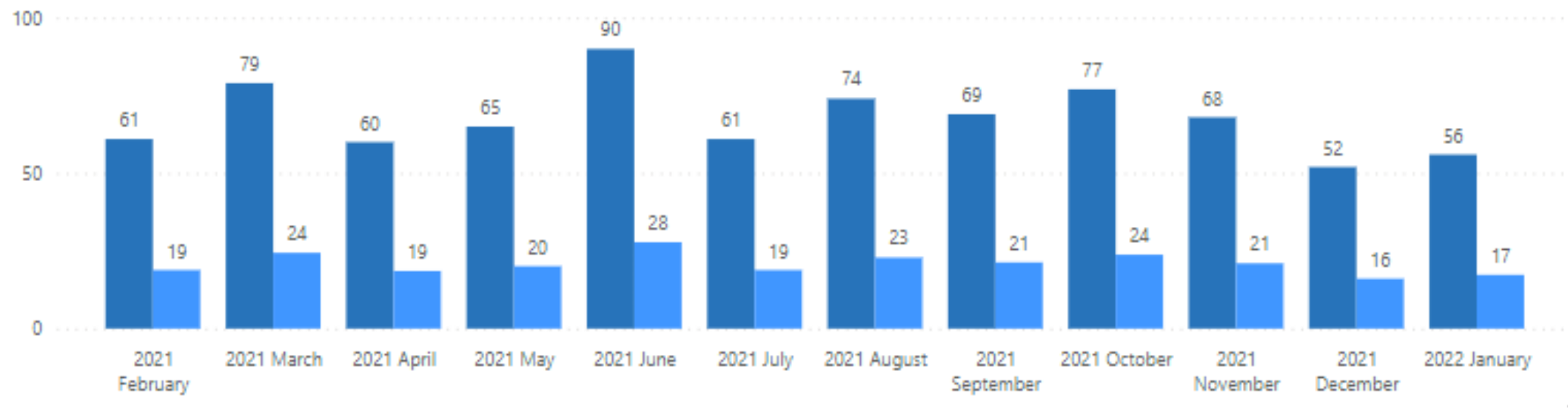
15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2019	944	291.36	1034	319.14	893	275.62	579	178.70	3450	1,064.81
2020	824	254.32	1067	329.32	1019	314.51	834	257.41	3744	1,155.56
2021	872	269.14	971	299.69	878	270.99	833	257.10	3554	1,096.91
2022							287	88.58	287	88.58
Total	8320	2,567.90	8347	2,576.23	8191	2,528.09	11035	3,405.86	11035	3,405.86

Data Source: Liquid Logic.

16. SGA11 - Number of DoLS applications authorised per 100,000 population**

● Total DoLS applications with outcome
● Rate per 100,000 - Authorised



16. SGA11 - Number of DoLS applications authorised per 100,000 population

Status	Granted									
Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2018										
2019	351	108.33	342	105.56	304	93.83	161	49.69	1158	357.41
2020	232	71.60	374	115.43	321	99.07	222	68.52	1149	354.63
2021	215	66.36	205	63.27	197	60.80	206	63.58	823	254.01
Total	2567	792.28	2421	747.22	2276	702.47	2513	775.62	3130	966.05

Data Source: Liquid Logic.