Adult Social Care and Public Health Committee Performance Report
11/05/2022

This PDF may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need an accessible copy of this document, please contact wisadultcare@wirral.gov.uk

WIRRAL INTELLIGENCE SERVICE

Table of Contents

1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)

No. of People	Actual Cost
4426	£167.55M

Data Source: ContrOCC.
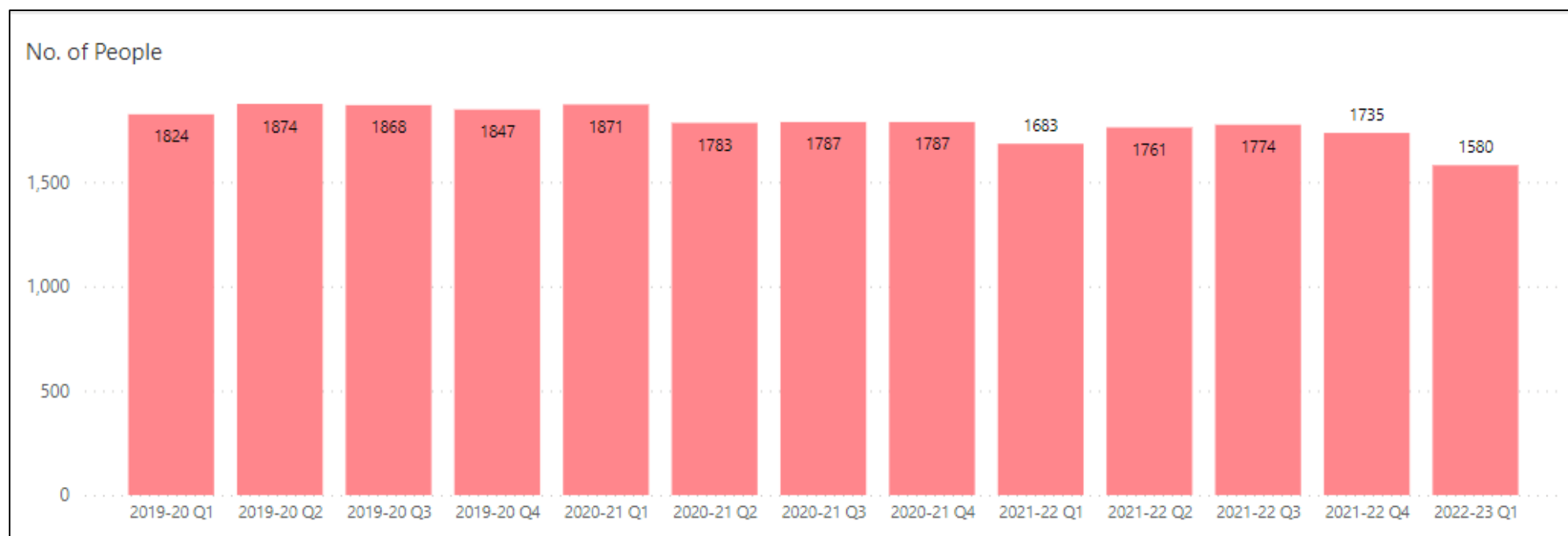
Data Source: ContrOCC.

Number of People Receiving Residential & Nursing Care

	2019-20	2020-21	2021-22	2022-23
April	1627	1671	1525	1580
May	1617	1566	1547	
June	1633	1605	1524	
July	1672	1605	1546	
August	1658	1630	1603	
September	1696	1601	1581	
October	1686	1616	1598	
November	1672	1626	1606	
December	1657	1573	1555	
January	1631	1569	1541	
February	1601	1575	1559	
March	1683	1576	1573	

Data Source: ContrOCC.

Total Cost

Quarter	Total Cost
2019-20 Q1	£13,004,115
2019-20 Q2	£14,390,954
2019-20 Q3	£13,540,828
2019-20 Q4	£13,429,023
2020-21 Q1	£13,612,820
2020-21 Q2	£13,917,032
2020-21 Q3	£13,763,170
2020-21 Q4	£13,476,442
2021-22 Q1	£13,248,654
2021-22 Q2	£13,496,447
2021-22 Q3	£13,696,061
2021-22 Q4	£13,669,888
2022-23 Q1	£4,308,233
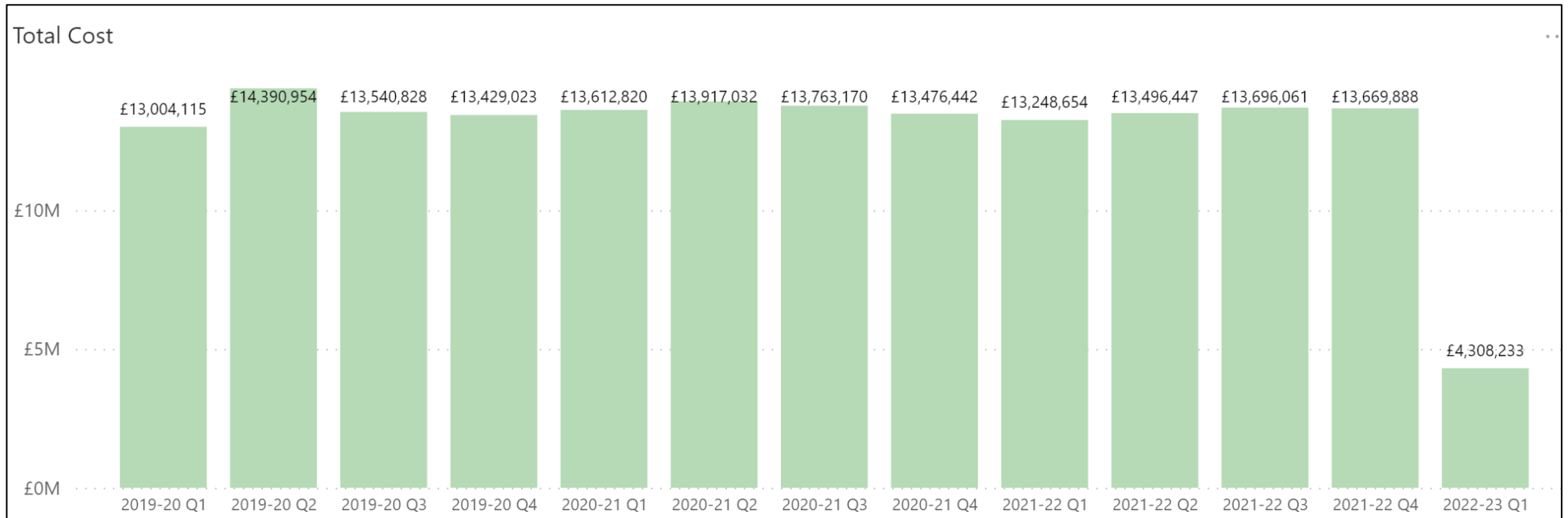
Data Source: ContrOCC.

Total Cost of Residential & Nursing Care

	2019-20	2020-21	2021-22	2022-23
April	£4,980,446	£4,262,065	£4,068,782	£4,308,233
May	£3,988,684	£4,154,993	£5,079,953	
June	£4,034,985	£5,195,762	£4,099,919	
July	£5,085,948	£4,264,897	£4,100,184	
August	£4,125,143	£5,369,875	£5,178,345	
September	£5,179,863	£4,282,261	£4,217,918	
October	£4,185,862	£4,249,620	£4,236,422	
November	£4,182,645	£5,322,565	£5,267,116	
December	£5,172,322	£4,190,985	£4,192,523	
January	£4,127,090	£4,155,502	£5,161,075	
February	£4,106,454	£4,158,689	£4,197,139	
March	£5,195,479	£5,162,250	£4,311,674	

Data Source: ContrOCC.

2.2 Residential and Nursing Care Over Time

No. of People Receiving Service in the last 12 months
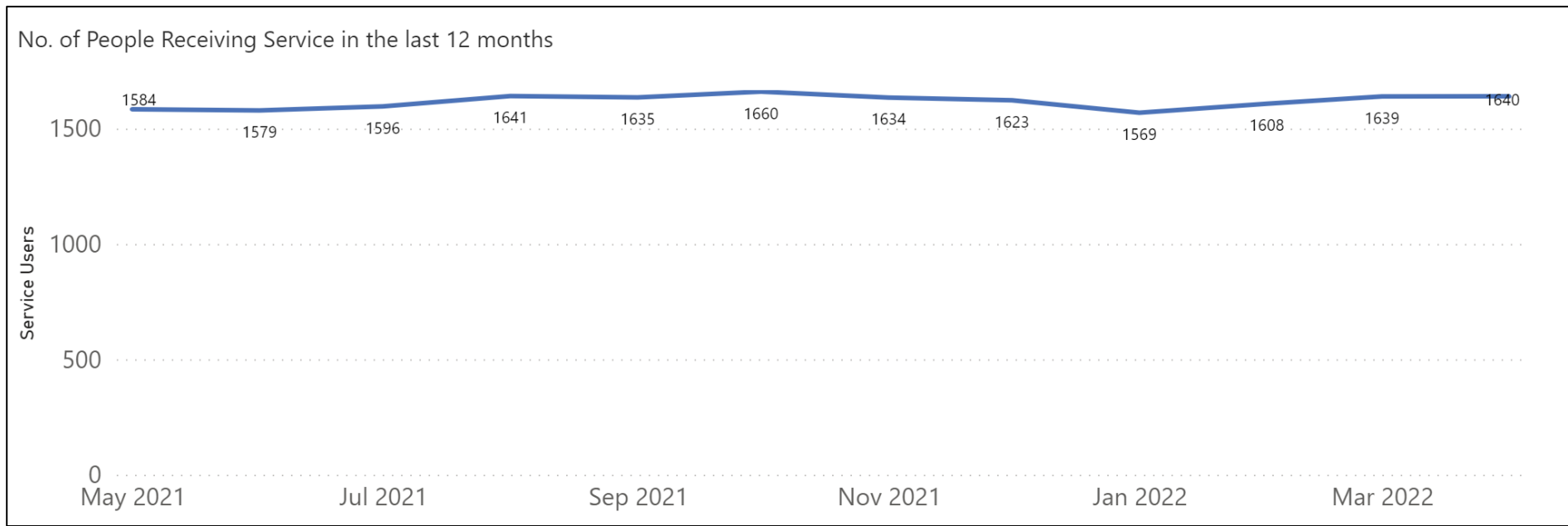
Data Source: Liquid Logic.

No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	**Total**
2022	1569	1608	1639	1640									**1868**
2021					1584	1579	1596	1641	1635	1660	1634	1623	**2201**
Total	**1569**	**1608**	**1639**	**1640**	**1584**	**1579**	**1596**	**1641**	**1635**	**1660**	**1634**	**1623**	**2495**

Data Source: Liquid Logic.

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type

Residential & Nursing - Current No. of People in Top Service Types

Service Level	Count
Residential - Long Term	566
Residential - EMI - Long Term	273
Nursing Care - Long Term	234
Nursing Care - EMI - Long Term	162
Residential - Short Term	62
Additional Hours (Residential)	58
Residential - Short Term (Non-Chargeable)	58
Nursing Care - Short Term (Non-Chargeable)	56
Top Up - Residential (3rd Party)	34
Top Up - Residential EMI (3rd Party)	31
Residential - Respite (Per Year)	30
Residential - EMI - Short Term	26
Residential - EMI - Short Term (Non-Charge...)	26
Top Up - Nursing (Funded by DASS)	25
Nursing Care - EMI - Short Term (Non-Char...)	21

Data Source: Liquid Logic.

Residential & Nursing - Current No. of People by Top Service Types	
ServiceLevel	**No. of People** ▼
Residential - Long Term	566
Residential - EMI - Long Term	273
Nursing Care - Long Term	234
Nursing Care - EMI - Long Term	162
Residential - Short Term	62
Additional Hours (Residential)	58
Residential - Short Term (Non-Chargeable)	58
Nursing Care - Short Term (Non-Chargeable)	56
Top Up - Residential (3rd Party)	34
Top Up - Residential EMI (3rd Party)	31
Residential - Respite (Per Year)	30
Residential - EMI - Short Term	26
Residential - EMI - Short Term (Non-Chargeable)	26
Top Up - Nursing (Funded by DASS)	25
Nursing Care - EMI - Short Term (Non-Chargeable)	21
Total	**1513**

Data Source: Liquid Logic.

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location

Care Home Location
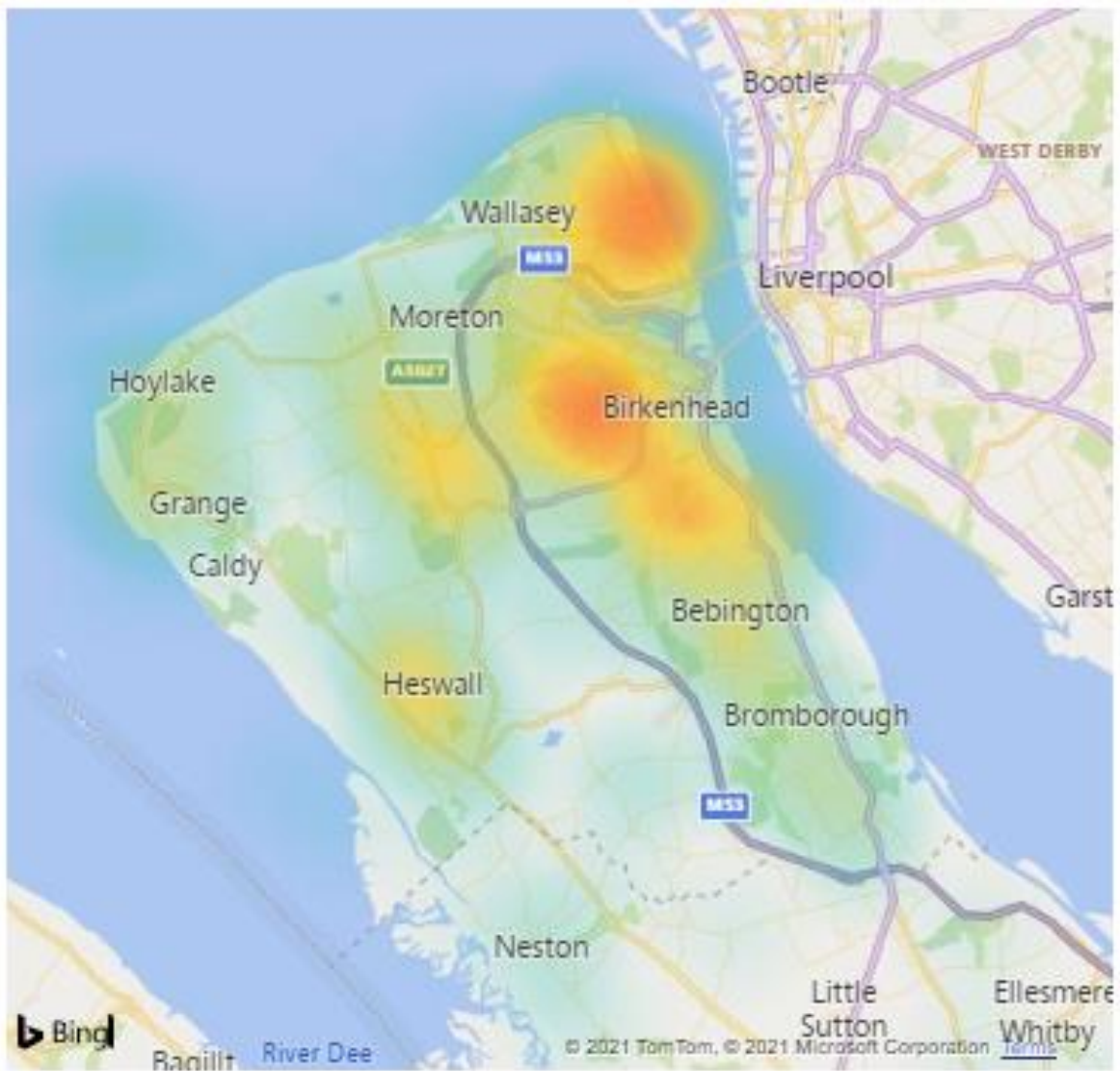
The heat map shows the care home locations.

Data Source: Liquid Logic.

2.4 Care Homes – Current Vacancy Rate

Total Capacity

3362

% of Beds Available

12.3%
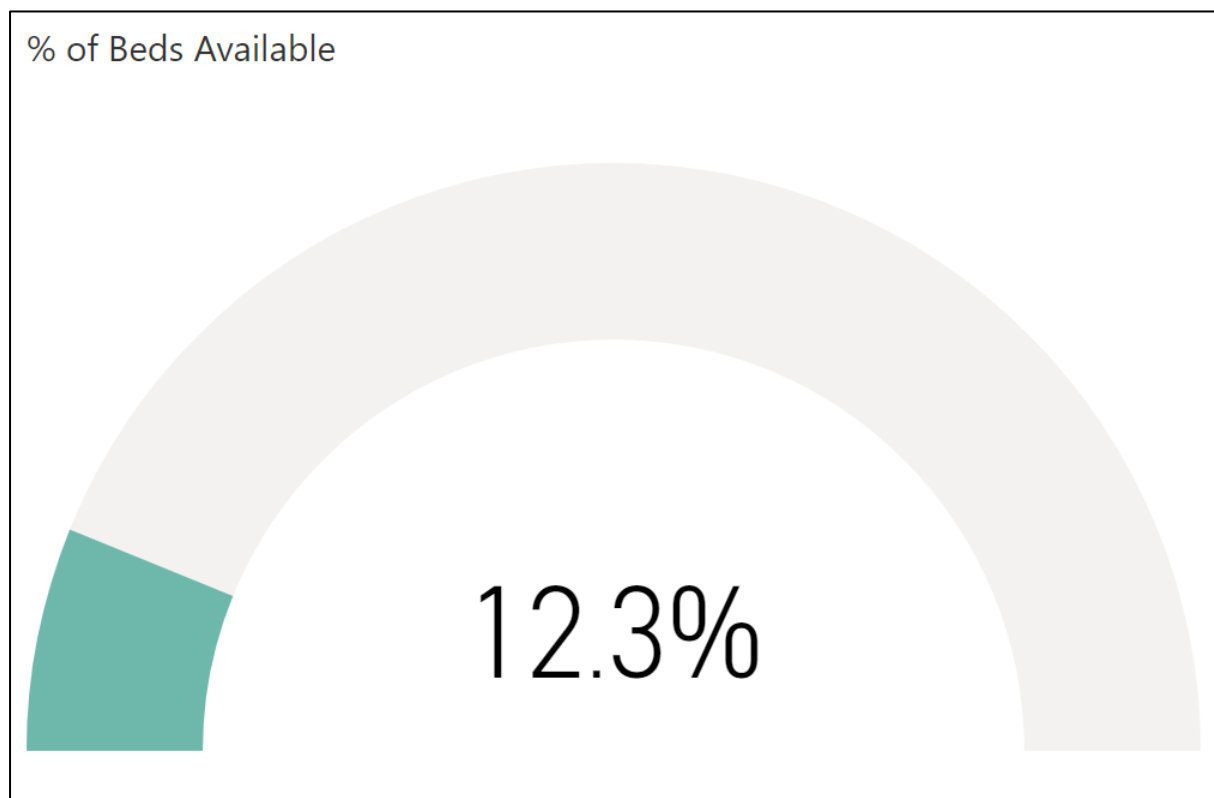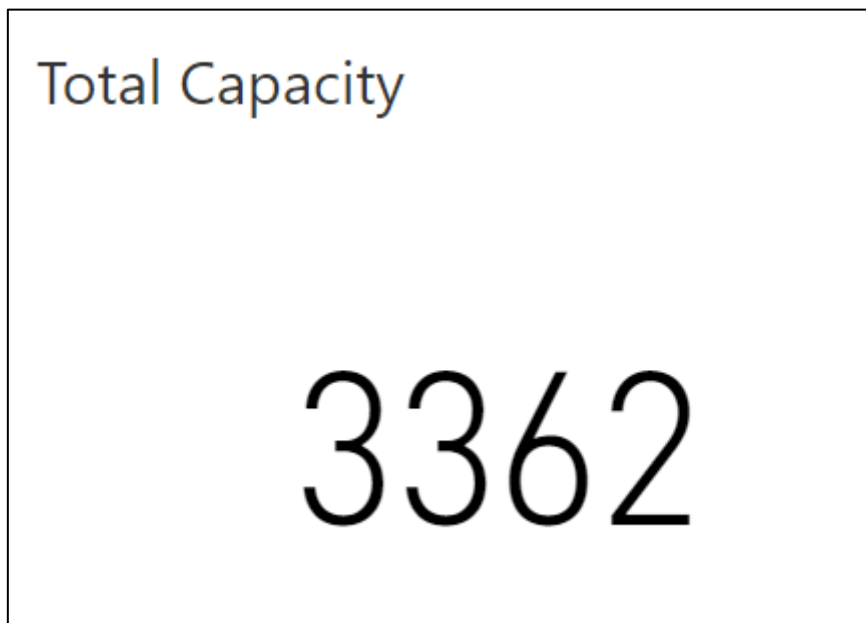
Data Source: NHS Capacity Tracker.
There is a capacity of 3362 places in care homes with a current vacancy rate as at 06/05/2022 of 12.3%.

Admission Status of Homes

Open	112
Closed	6
Partially Closed	1
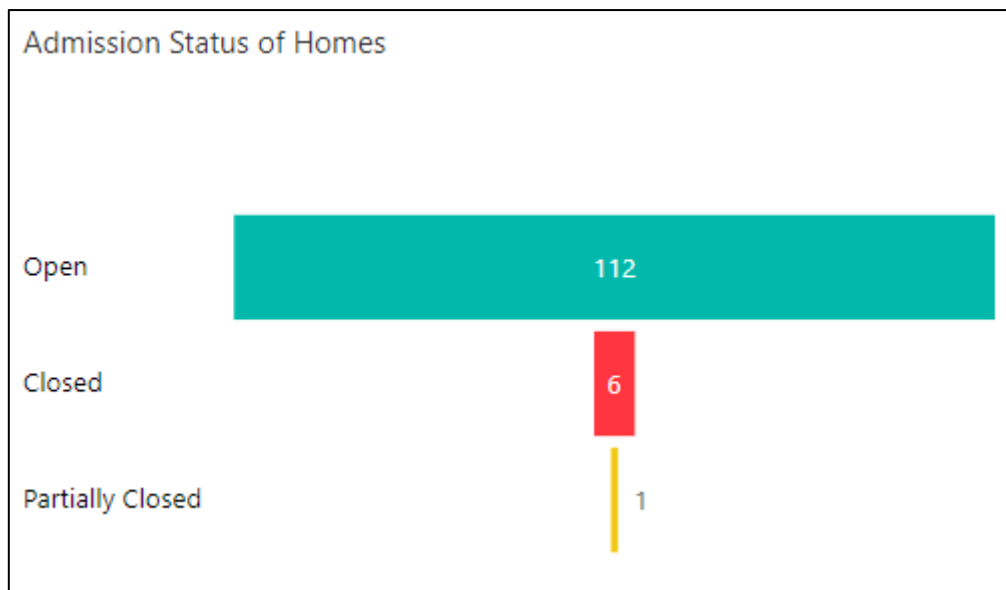
Admission Status of Homes

Status	No of Homes
Open	112
Closed	6
Partially Closed	1
Total	**119**

The number of care homes which are Open, Closed and Partially Closed on 10/05/2022.
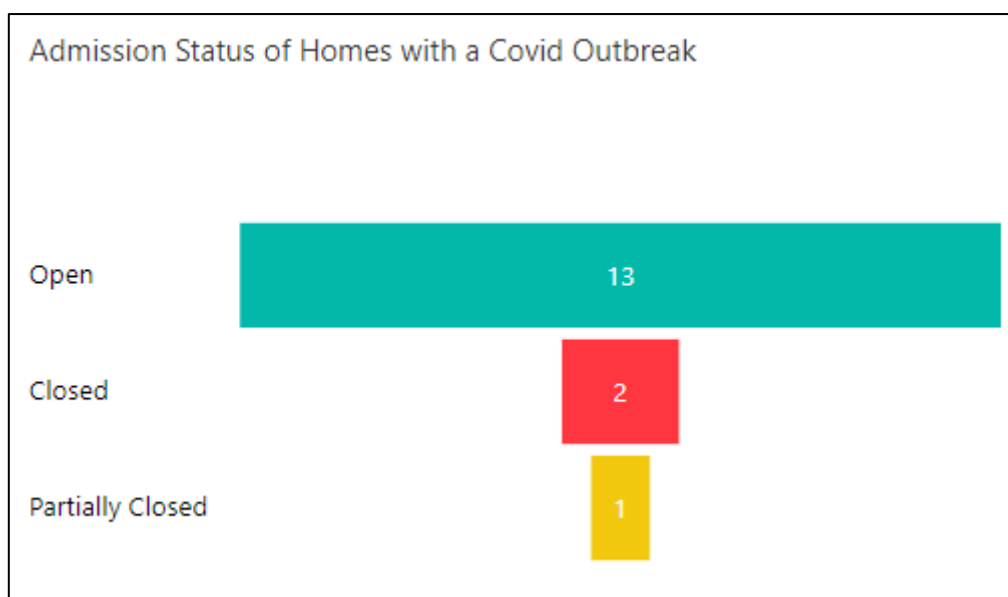
Admission Status of Homes with a Covid Outbreak

Status	No of Homes
Open	13
Closed	2
Partially Closed	1
Total	**16**

The number of care homes with a Covid outbreak which are Open, Closed and Partially Closed on 10/05/2022.

Data Source: NHS Capacity Tracker.

2.5 Care Homes – Care Quality Commission Inspection Ratings
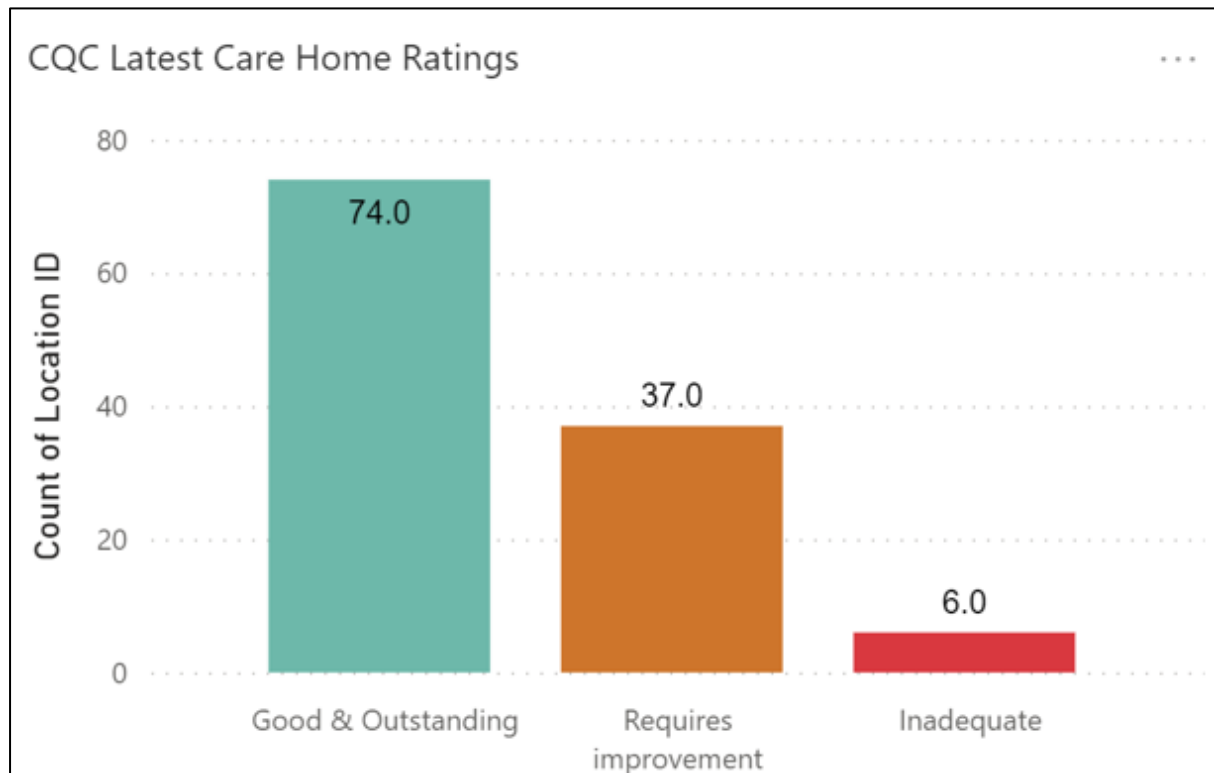
This is the current rating of the care homes based on their last CQC inspection.
Data Source: CQC

The number of long-term residential care home placements has increased slightly which may be due to system pressure in the acute trust and the recruitment and retention pressures and reduced capacity in the Domiciliary Care Market.
Vacancy rates in care homes are at a reduced level compared to previous reports, at a level that still demonstrates sufficient capacity. The number of Inadequate rated homes has again decreased since January. The Quality Improvement Team continue to work with care homes to aim to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of homes closed to admissions in line with infection control measures continues at a decreased level.

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.

The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.

The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received

No. of Alerts	No. of People Identified
497	149

Data Source: ContrOCC.

No. of Alerts by Dates
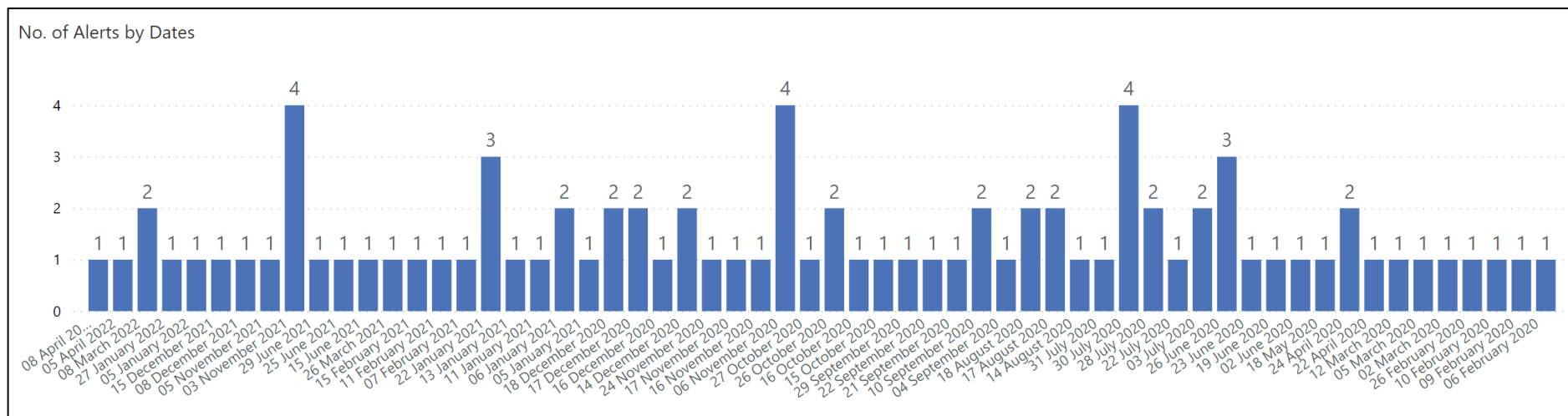
Data Source: ContrOCC.

No. of Alerts by Dates

Date	No. of Alerts
08 April 2022	1
05 April 2022	1
08 March 2022	2
27 January 2022	1
05 January 2022	1
15 December 2021	1
08 December 2021	1
05 November 2021	1
03 November 2021	4
29 June 2021	1
25 June 2021	1
15 June 2021	1
26 March 2021	1
15 February 2021	1
11 February 2021	1
07 February 2021	1
22 January 2021	3
13 January 2021	1
11 January 2021	1
06 January 2021	2
05 January 2021	1
18 December 2020	2
17 December 2020	2
16 December 2020	1
14 December 2020	2
24 November 2020	1
17 November 2020	1
16 November 2020	1
06 November 2020	4
27 October 2020	1
26 October 2020	2
16 October 2020	1
15 October 2020	1
29 September 2020	1
22 September 2020	1
21 September 2020	1
10 September 2020	2
04 September 2020	1
18 August 2020	2
17 August 2020	2
14 August 2020	1
31 July 2020	1
30 July 2020	4
28 July 2020	2
22 July 2020	1
03 July 2020	2
Total	**497**

No. of Alerts
BY OUTCOME

Legend: Informatio... | Unsubstan... | Ongoing | Not Progr... | Substantia... | Partially Su... | Closed
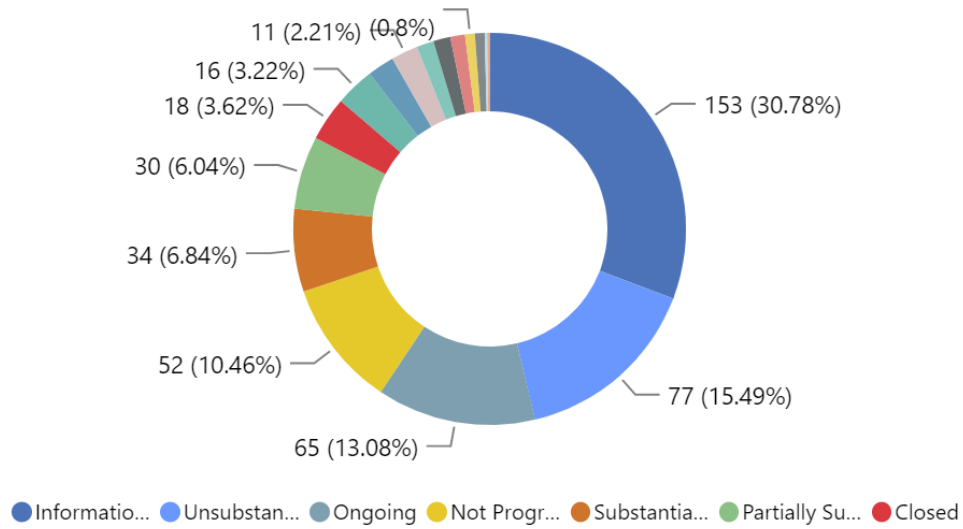
No. of Alerts
BY OUTCOME

Outcome	No. of Alerts
Information Only	153
Unsubstantiated	77
Ongoing	65
Not Progressed	52
Substantiated	34
Partially Substantiated	30
Closed	18
Partially Substantiated with Action Plan	16
Investigated - No further action	11
Warning Notice	11
Closed with Recommendations	7
Inconclusive	7
Substantiated with Action Plan	6
	4
Notice of Proposal	4
Notice of Decision	1
Unsubstantiated with Action Plan	1
Total	**497**

Data Source: ContrOCC.

No. of Alerts
BY SUB THEME

10 (2.01%) (0.6%)

16 (3.22%)

18 (3.62%)

23 (4.63%)

33 (6.64%)

38 (7.65%)

231 (46.48%)

39 (7.85%)

42 (8.45%)

● Neglect an... ● (Blank) ● Staffing Iss... ● Organisati... ● Physical A... ● Other ● Psychologic...

No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Neglect and Acts of Omission	231
	42
Staffing Issues	39
Organisational Abuse	38
Physical Abuse	33
Other	23
Psychological Abuse	18
Medication	16
Safe	11
Management	10
Environment	9
Financial or Material Abuse	6
Infection Control	4
Care Planning	3
Health and Safety	3
Falls	2
Well-led	2
Caring	1
Death (unexpected and expected)	1
Late/Early Call	1
Neglects and Acts of Omission	1
Self-neglect	1
Tissue Viability	1
Training	1
Total	**497**

Data Source: ContrOCC.

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service

No. of People Receiving Service in the last 12 months
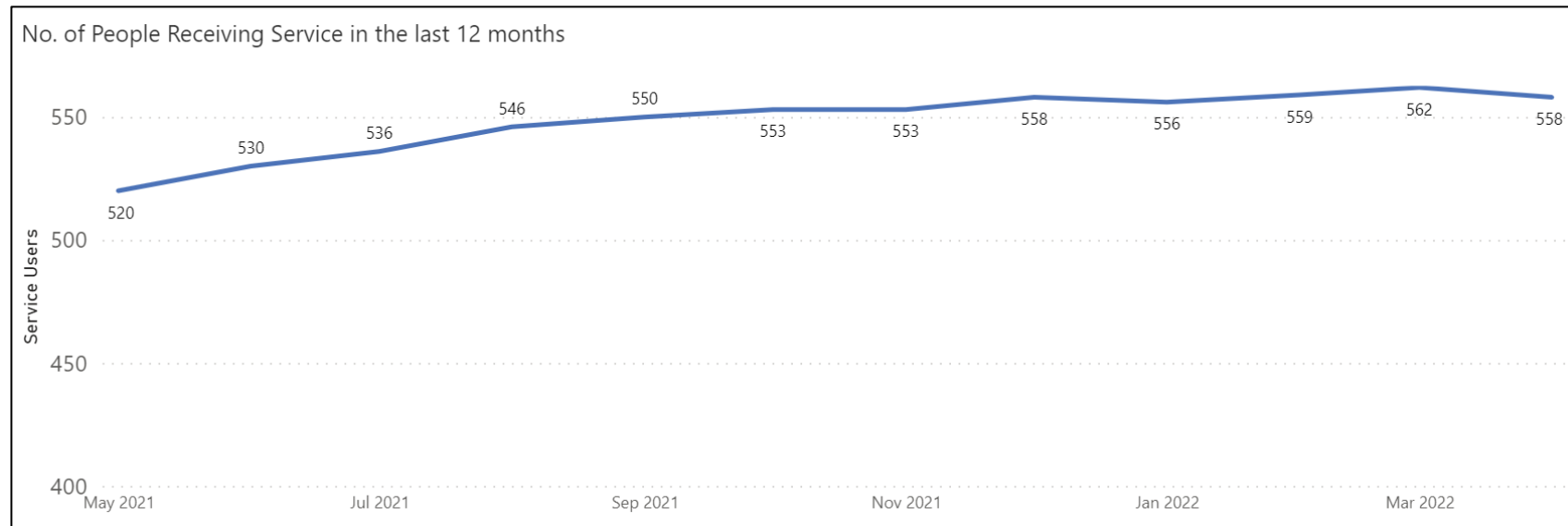
Data Source: ContrOCC.

No of People Receiving Service in the last 12 months

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2022	556	559	562	558									**580**
2021					520	530	536	546	550	553	553	558	**604**
Total	**556**	**559**	**562**	**558**	**520**	**530**	**536**	**546**	**550**	**553**	**553**	**558**	**635**

Data Source: ContrOCC.

The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly. The current number of people receiving direct payments as at 10/04/22 is 558.

23

There has been a small increase in the number of people who arrange their support with a Direct Payment since April 2021. The increase returns the figures to a similar level as the end of 2021 and does not demonstrate a significant movement in numbers of people receiving a Direct Payment.
Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.1 Discharge to Assess – Number of People (since September 2017)

No. of People Receiving Service in Period
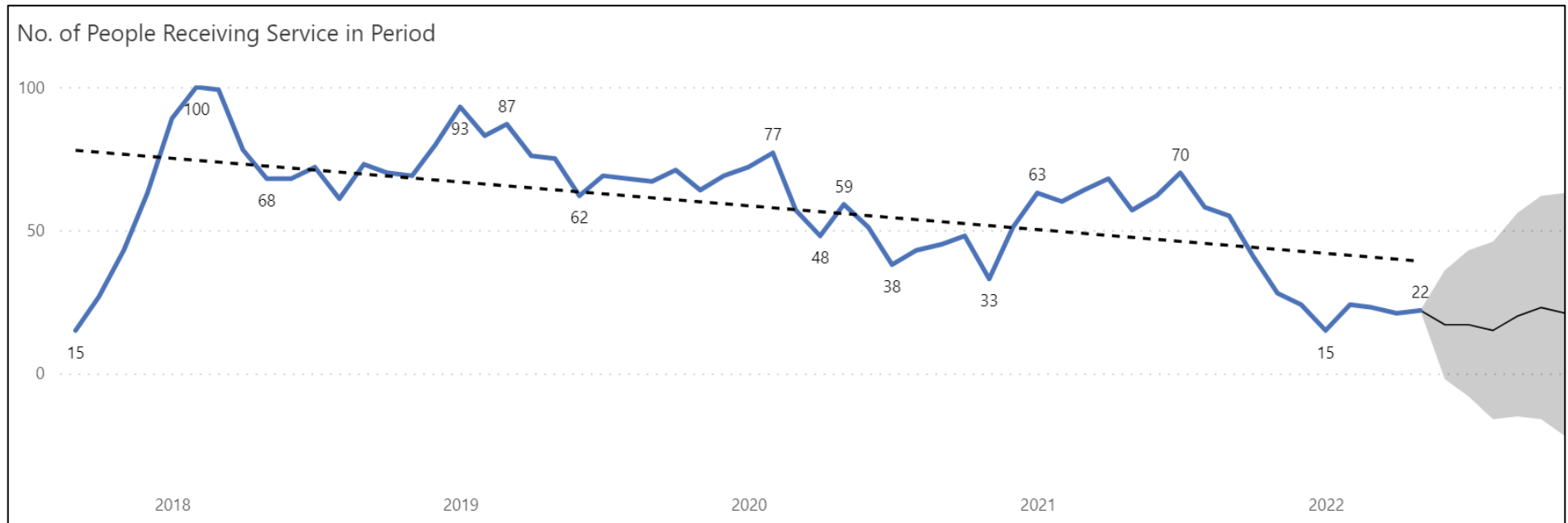
No. of People Receiving Service in Period

Month	2017	2018	2019	2020	2021	2022	**Total**
January		102	108	87	84	22	**22**
February		112	100	87	78	30	**30**
March		110	106	65	81	29	**29**
April		93	95	58	83	28	**28**
May		79	88	74	71	29	**29**
June		82	75	61	76		**76**
July		82	84	47	83		**83**
August		79	82	50	72		**72**
September	22	84	80	52	68		**68**
October	34	78	82	59	49		**49**
November	58	81	82	44	33		**33**
December	79	93	85	70	31		**31**
Total	**79**	**93**	**85**	**70**	**31**	**29**	**29**

Data Source: ContrOCC.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Discharge to Assess – Average Length of Stay

Average of Length of Stay (Weeks) by Provider
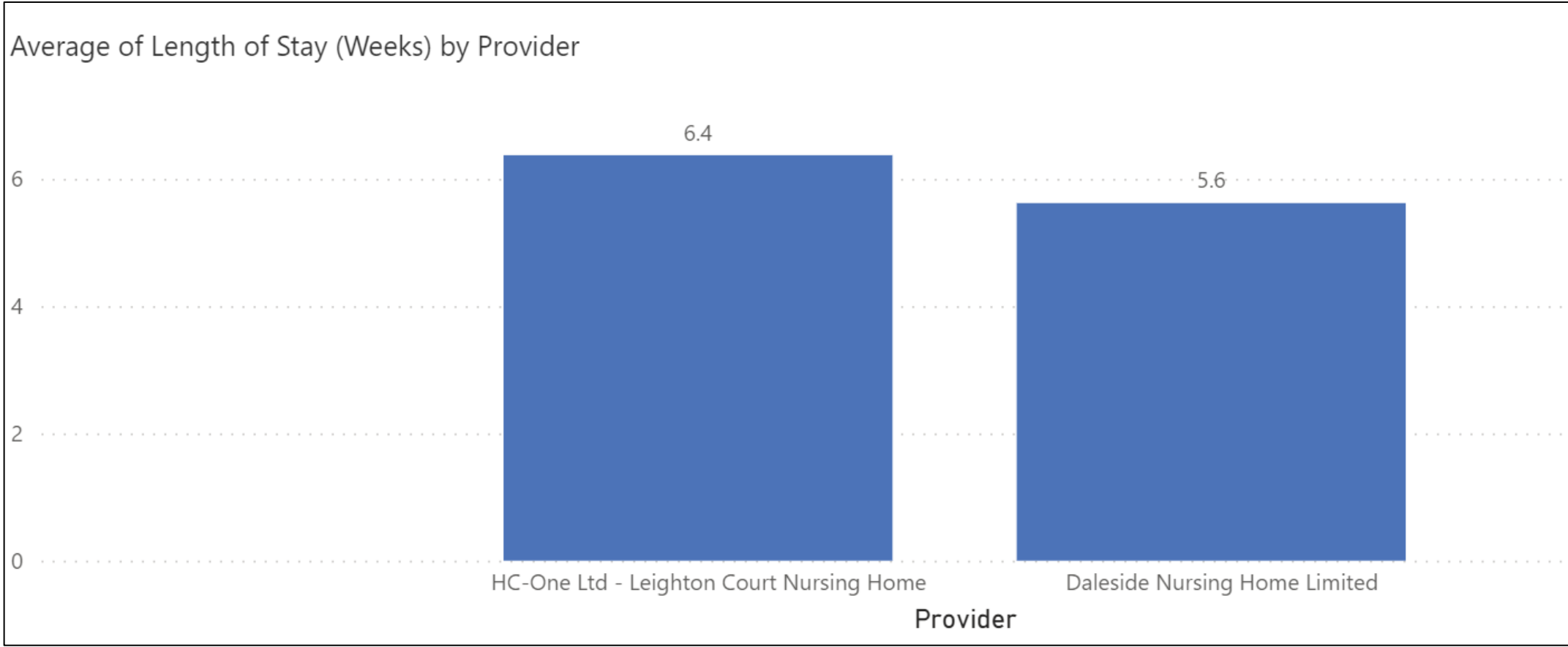
Data Source: ContrOCC.

Average Length of Stay (Weeks) by Provider

Provider	Average of Length of Stay (Week)
Daleside Nursing Home Limited	5.62
HC-One Ltd - Leighton Court Nursing Home	6.35
Total	**6.03**

Data Source: ContrOCC.

Average of Length of Stay (Weeks) by Date
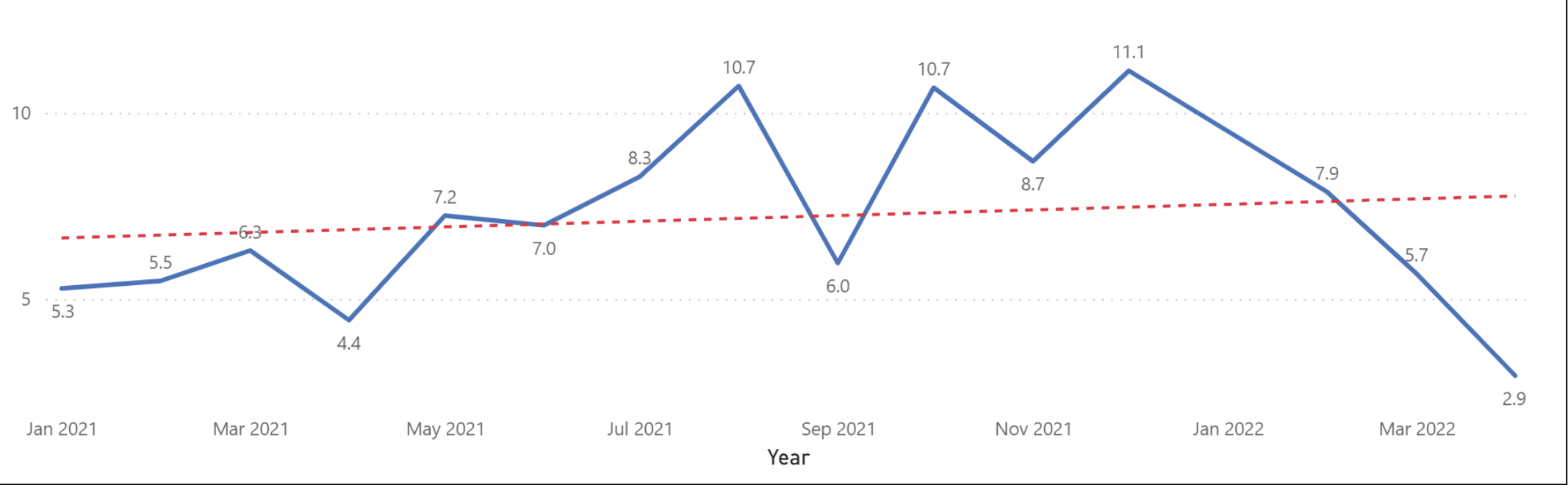
Data Source: Liquid Logic.

Average of Length of Stay (Weeks) by Date

Month	2021	2022	Total
January	4.58		**4.58**
February	5.05	7.88	**5.72**
March	7.39	5.69	**7.14**
April	5.91	2.94	**5.50**
May	7.38		**7.38**
June	6.65		**6.65**
July	8.05		**8.05**
August	8.76		**8.76**
September	5.88		**5.88**
October	8.84		**8.84**
November	8.70		**8.70**
December	11.13		**11.13**
Total	**6.67**	**5.92**	**6.62**

Data Source: Liquid Logic.
The average length of stay is shown since 2021

4.3 Discharge to Assess – Vacancy Rate

Table 1 - Actual Bed Days

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Nursing (Covid-19 Block Bed)	41	7	0	0	0	0	0	0	0	0	0	0
Residential (Covid-19 Block Bed)	60	9	0	0	0	0	0	0	0	0	0	0
Transfer to Assess	2069	2210	2021	2260	2190	2027	1586	831	154	62	56	53
Discharge to Assess - Residential EMI	0	0	0	0	0	0	7	80	105	201	125	167
Discharge to Assess - Nursing	0	0	0	0	0	0	130	159	314	424	466	594
Total	**2170**	**2226**	**2021**	**2260**	**2190**	**2027**	**1723**	**1070**	**573**	**687**	**647**	**814**

Table 2 - Commissioned Bed Days

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Nursing (Covid-19 Block Bed)	38	7	0	0	0	0	0	0	0	0	0	0
Residential (Covid-19 Block Bed)	60	7	0	0	0	0	0	0	0	0	0	0
Transfer to Assess	2820	2914	2820	2914	2914	2773	1368	869	112	0	0	0
Discharge to Assess - Residential EMI	0	0	0	0	0	0	31	191	248	248	224	248
Discharge to Assess – Nursing	0	0	0	0	0	0	682	660	682	682	616	682
Total	**2918**	**2928**	**2820**	**2914**	**2914**	**2773**	**2081**	**1720**	**1042**	**930**	**840**	**930**

Table 3 - % Occupancy

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Daleside	45%	63%	65%	73%	61%	54%	67%	51%	35%	81%	56%	67%
Elderholme	92%	75%	85%	92%	82%	79%	91%	68%	8%			
Grove House	75%	83%	74%	67%	66%	64%						
Leighton Court	83%	81%	70%	81%	87%	95%	85%	63%	67%	71%	85%	95%
Summerfields	79%	75%	61%	79%	90%	74%	77%	35%				
Windy Knowe Nursing Home	100%	100%										
Total	**74%**	**76%**	**72%**	**78%**	**75%**	**73%**	**83%**	**62%**	**55%**	**74%**	**77%**	**88%**

No commissioned beds

Data Source: WCFT.

In addition to the D2A service provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are currently 30 temporary D2A beds within the independent care home sector.

Days Occupied in Week, Number of people
BY YEAR, MONTH

Year	Number of people	Days Occupied in Week
2021	**567**	**2,866.00**
May	85	419.00
June	64	309.00
July	54	281.00
August	89	408.00
September	66	346.00
October	77	412.00
November	73	379.00
December	59	312.00
2022	**272**	**1,403.00**
January	61	321.00
February	73	371.00
March	57	314.00
April	81	397.00
Total	**839**	**4,269.00**

Data Source: ContrOCC and Liquid Logic.

Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
18 April 2022	50%	Tree Vale Limited Acorn House
11 April 2022	25%	Summer Fields
11 April 2022	100%	Tree Vale Limited Acorn House
04 April 2022	25%	Summer Fields
04 April 2022	100%	Tree Vale Limited Acorn House
28 March 2022	71%	Tree Vale Limited Acorn House
21 March 2022	29%	Tree Vale Limited Acorn House
14 March 2022	14%	Summer Fields
14 March 2022	79%	Tree Vale Limited Acorn House
07 March 2022	25%	Summer Fields
07 March 2022	50%	Tree Vale Limited Acorn House
28 February 2022	11%	Summer Fields
28 February 2022	50%	Tree Vale Limited Acorn House
21 February 2022	50%	Tree Vale Limited Acorn House
14 February 2022	57%	Tree Vale Limited Acorn House
07 February 2022	50%	Tree Vale Limited Acorn House
17 January 2022	7%	Tree Vale Limited Acorn House
10 January 2022	50%	Tree Vale Limited Acorn House
03 January 2022	50%	Tree Vale Limited Acorn House
27 December 2021	93%	Tree Vale Limited Acorn House
20 December 2021	100%	Tree Vale Limited Acorn House
13 December 2021	14%	Summer Fields
13 December 2021	79%	Tree Vale Limited Acorn House
06 December 2021	25%	Summer Fields
06 December 2021	71%	Tree Vale Limited Acorn House
29 November 2021	11%	Summer Fields
29 November 2021	50%	Tree Vale Limited Acorn House
22 November 2021	79%	Tree Vale Limited Acorn House
15 November 2021	29%	Tree Vale Limited Acorn House
08 November 2021	43%	Tree Vale Limited Acorn House
01 November 2021	11%	Summer Fields
01 November 2021	43%	Tree Vale Limited Acorn House
25 October 2021	7%	Summer Fields
25 October 2021	7%	Tree Vale Limited Acorn House
18 October 2021	7%	Summer Fields
18 October 2021	100%	Tree Vale Limited Acorn House
11 October 2021	100%	Tree Vale Limited Acorn House
27 September 2021	50%	Tree Vale Limited Acorn House
20 September 2021	6%	Abbeyfield Lear House
20 September 2021	50%	Tree Vale Limited Acorn House
13 September 2021	5%	Abbeyfield Lear House
13 September 2021	50%	Tree Vale Limited Acorn House
06 September 2021	50%	Tree Vale Limited Acorn House
30 August 2021	14%	Tree Vale Limited Acorn House
02 August 2021	29%	Tree Vale Limited Acorn House
26 July 2021	50%	Tree Vale Limited Acorn House
19 July 2021	21%	Tree Vale Limited Acorn House
05 July 2021	36%	Tree Vale Limited Acorn House
28 June 2021	14%	Tree Vale Limited Acorn House
21 June 2021	50%	Tree Vale Limited Acorn House
14 June 2021	93%	Tree Vale Limited Acorn House
07 June 2021	71%	Tree Vale Limited Acorn House
31 May 2021	36%	Tree Vale Limited Acorn House
24 May 2021	50%	Tree Vale Limited Acorn House
17 May 2021	50%	Tree Vale Limited Acorn House

Data Source: ContrOCC and Liquid Logic.

Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care – Number of People and Cost (since 01/04/2019)

No. of People	Actual Cost
7607	£48.97M

Data Source: ContrOCC.

No. of People Receiving Service in Period

Period	Service Users
2020 May	1719
2020 June	1823
2020 July	1881
2020 August	1846
2020 September	1863
2020 October	1879
2020 November	1895
2020 December	1825
2021 January	1824
2021 February	1763
2021 March	1849
2021 April	1838
2021 May	1858
2021 June	1776
2021 July	1698
2021 August	1630
2021 September	1557
2021 October	1550
2021 November	1530
2021 December	1465
2022 January	1437
2022 February	1418
2022 March	1403
2022 April	1377

Data Source: ContrOCC.

35

No. of People Receiving Service in Period

Month	2020	2021	2022	Total
January		1824	1437	**3759**
February		1763	1418	**3590**
March		1849	1403	**3484**
April		1838	1377	**3313**
May	1719	1858		**4513**
June	1823	1776		**4525**
July	1881	1698		**4496**
August	1846	1630		**4368**
September	1863	1557		**4278**
October	1879	1550		**4193**
November	1895	1530		**4076**
December	1825	1465		**3909**
Total	**3381**	**3676**	**1730**	**5607**

Data Source: ContrOCC.
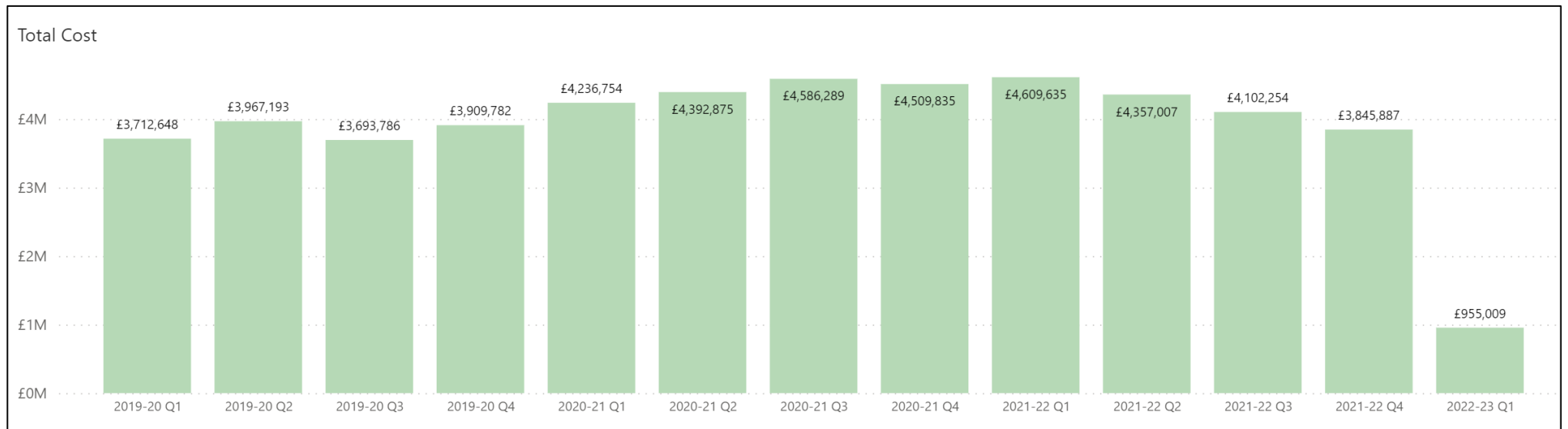
Data Source: ContrOCC.

Total Cost of Domiciliary Care

	2019-20	2020-21	2021-22	2022-23
April	£1,422,220	£1,294,911	£1,401,628	£955,009
May	£1,145,145	£1,324,502	£1,782,332	
June	£1,145,283	£1,617,341	£1,425,675	
July	£1,422,050	£1,325,557	£1,403,926	
August	£1,134,831	£1,697,053	£1,669,977	
September	£1,410,313	£1,370,265	£1,283,104	
October	£1,131,754	£1,411,435	£1,286,208	
November	£1,152,327	£1,789,347	£1,610,855	
December	£1,409,705	£1,385,507	£1,205,190	
January	£1,148,043	£1,390,153	£1,490,884	
February	£1,157,019	£1,390,680	£1,202,384	
March	£1,604,721	£1,729,003	£1,152,619	

Data Source: ContrOCC.

These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.
The number of people receiving Domiciliary Care continues to be at a decreased level .This has been widely reported as being due to challenges with recruiting and retaining sufficient staff numbers. Work is taking place with the provider sector to support and to increase capacity.

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care

Data Source: ContrOCC.

5.3 Reablement – People, Cost and Days (since 01/04/2019):

No. of People	Actual Cost	Average of Length of Stay (...
4428	£2.29M	15.29

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2019.

Data Source: ContrOCC.

5.4 Reablement – Number of People
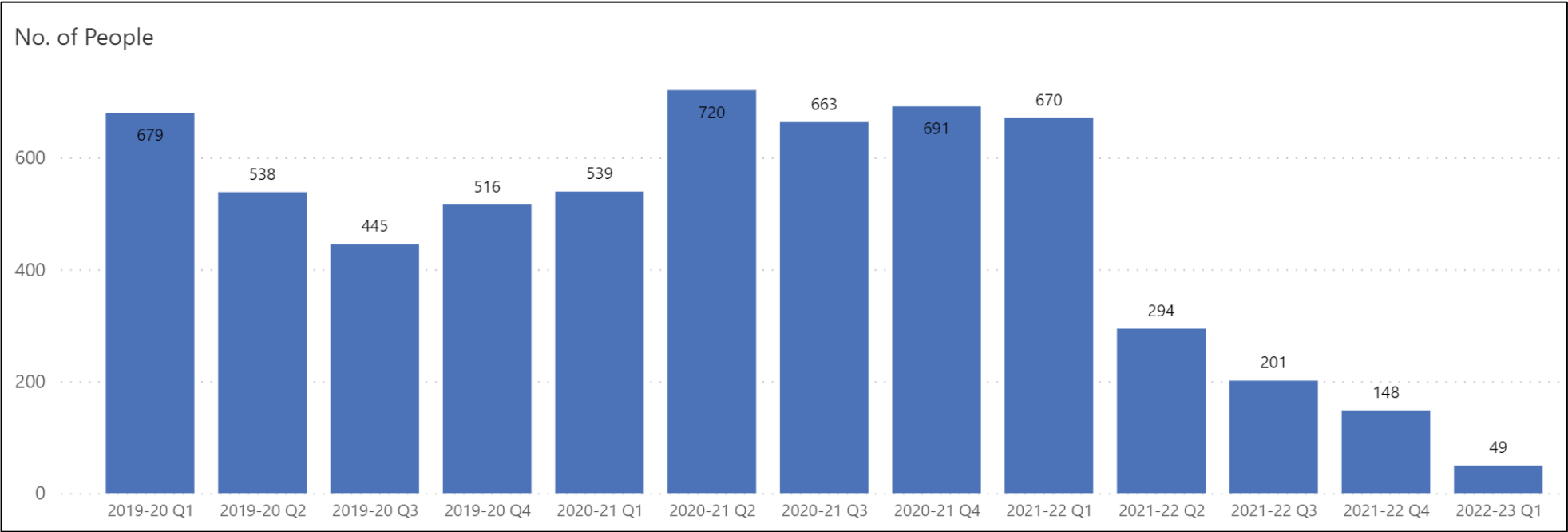
Data Source: ContrOCC.

Number of People Receiving Reablement Care				
	2019-20	2020-21	2021-22	2022-23
April	378	172	358	49
May	333	218	381	
June	314	353	260	
July	299	355	184	
August	219	366	140	
September	234	321	85	
October	207	323	95	
November	221	378	121	
December	226	285	81	
January	271	311	81	
February	258	319	76	
March	258	379	59	

Data Source: ContrOCC.

This table shows the number of people receiving Reablement services by month, since April 2019.

Total Cost

Quarter	Total Cost
2019-20 Q1	£259,235
2019-20 Q2	£182,020
2019-20 Q3	£152,063
2019-20 Q4	£179,567
2020-21 Q1	£217,723
2020-21 Q2	£300,786
2020-21 Q3	£281,333
2020-21 Q4	£295,177
2021-22 Q1	£280,411
2021-22 Q2	£108,824
2021-22 Q3	£79,977
2021-22 Q4	£53,019
2022-23 Q1	£12,928
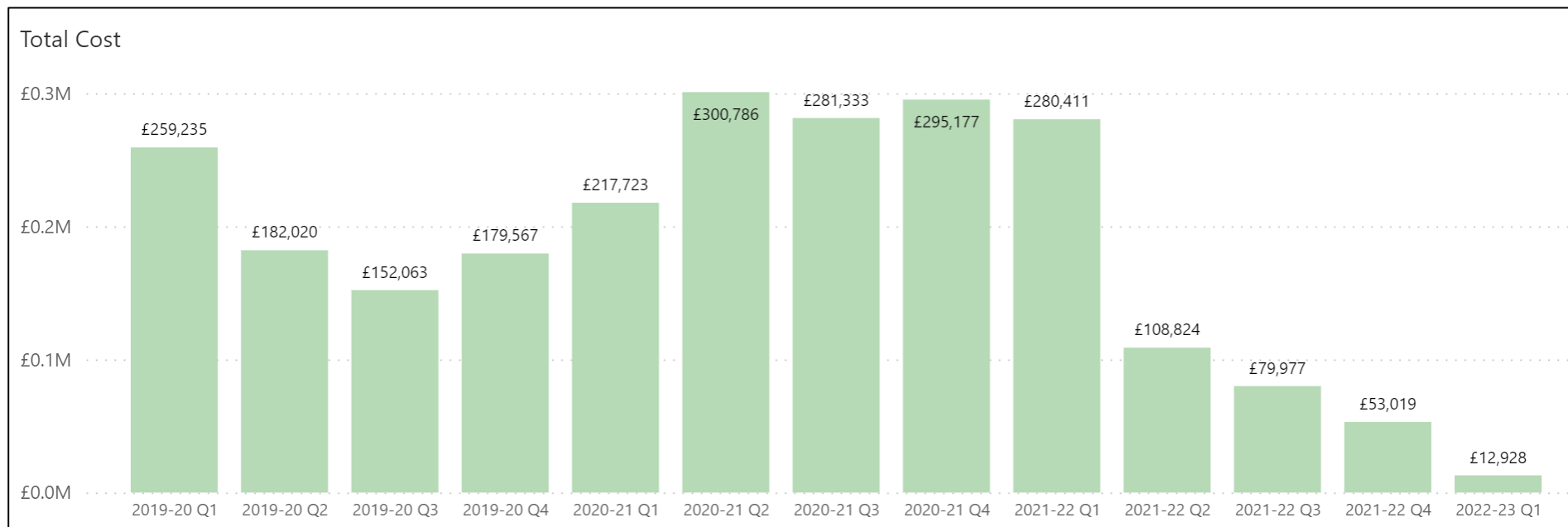
Data Source: ContrOCC.

Total Cost of Reablement Care

	2019-20	2020-21	2021-22	2022-23
April	£105,013	£44,633	£90,508	£12,928
May	£81,412	£63,083	£124,306	
June	£72,810	£110,006	£65,598	
July	£73,926	£99,763	£52,718	
August	£50,702	£113,362	£39,255	
September	£57,393	£87,661	£16,850	
October	£45,611	£83,799	£25,093	
November	£48,272	£115,144	£34,488	
December	£58,180	£82,390	£20,397	
January	£56,180	£84,025	£19,005	
February	£61,188	£96,013	£19,724	
March	£62,200	£115,139	£14,289	

Data Source: ContrOCC.

5.5 Reablement – End Reasons of Care Packages

Reason for End of Service
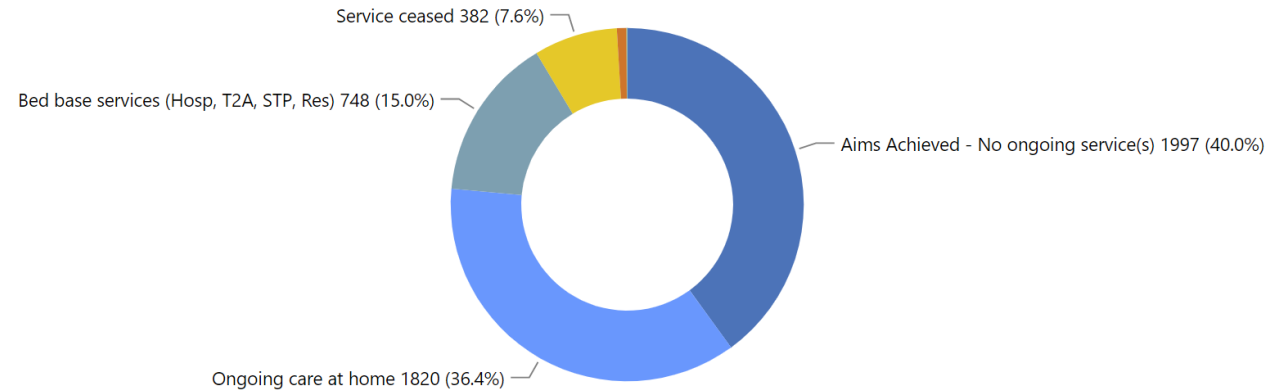
Reason for End of Service

Reason for End of Service	No. of People
Aims Achieved - No ongoing service(s)	1997
Ongoing care at home	1820
Bed base services (Hosp, T2A, STP, Res)	748
Service ceased	382
Change to timetabled units	44
	3
Total	**4153**

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay
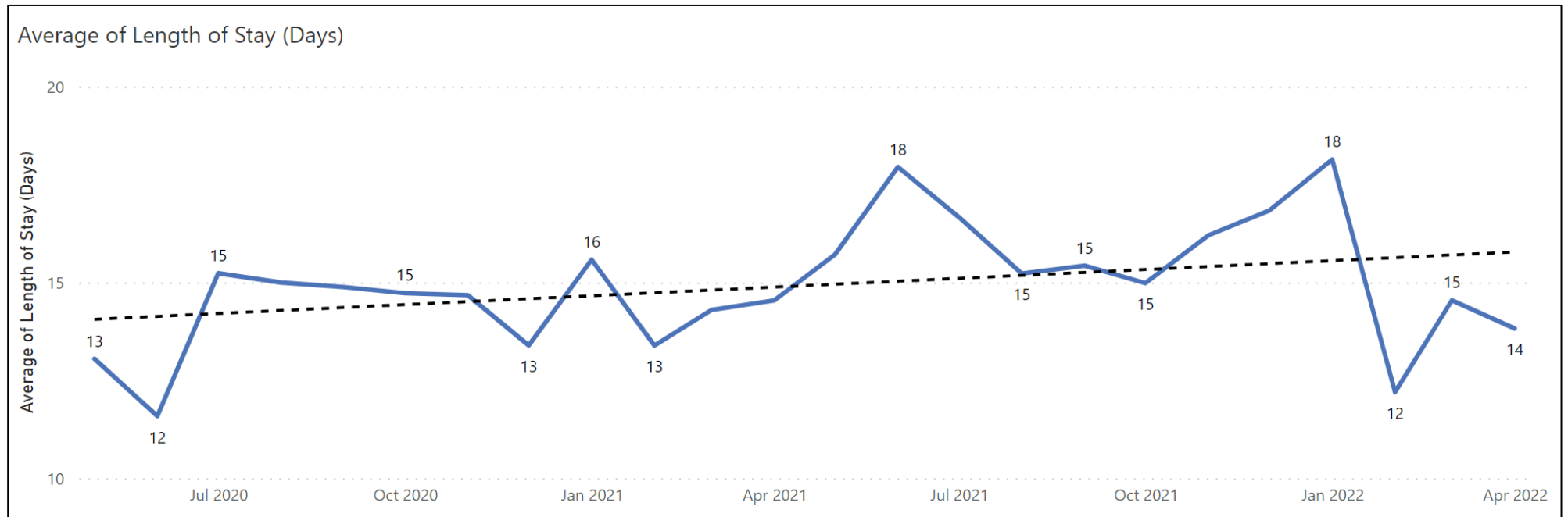
Data Source: ContrOCC.

Average of Length of Stay (Days)

Month	2020	2021	2022	Total
January		16	18	16
February		13	12	13
March		14	15	14
April		15	14	14
May	13	16		15
June	12	18		15
July	15	17		16
August	15	15		15
September	15	15		15
October	15	15		15
November	15	16		15
December	13	17		14
Total	**14**	**15**	**15**	**15**

Data Source: ContrOCC.

The above table shows the number of people receiving Reablement services since 01/05/2020, month on month.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The number of people receiving a service has reduced by 39.5% since January, which has been widely reported as owing to staffing issues and we are investigating this further.
The average length of stay has decreased slightly yet remains at similar levels as the over the last two years.

5.7 Brokerage – Packages by Number of People and Providers

No. of People by Month
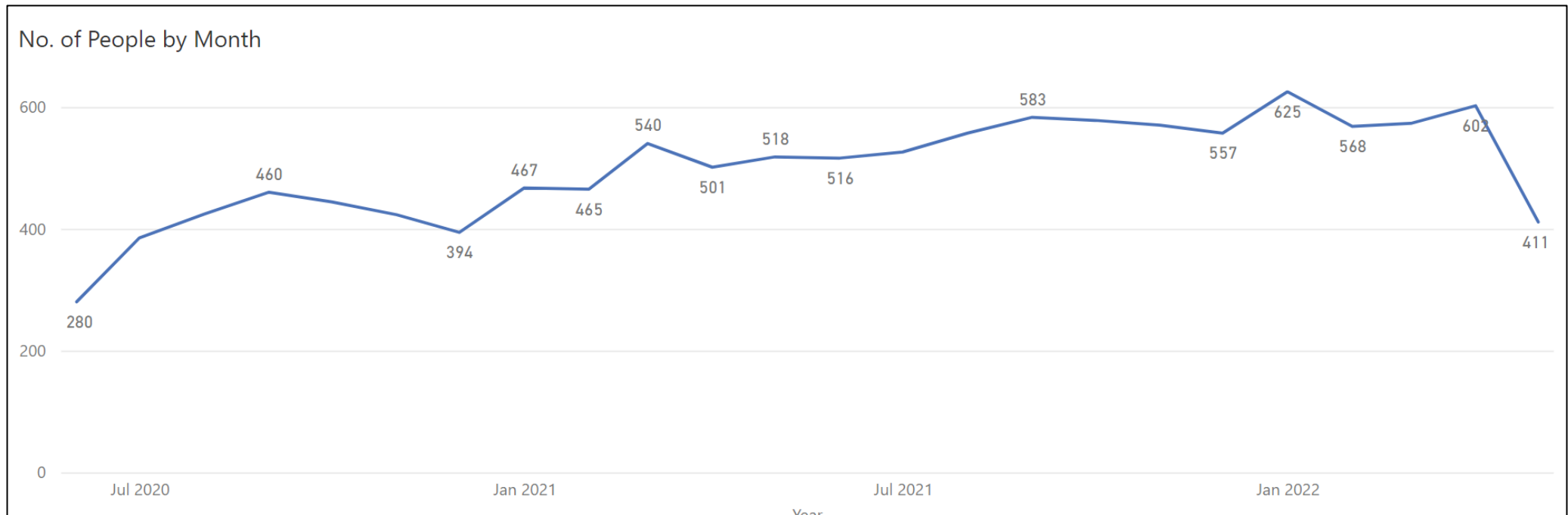
Data Source: Liquid Logic.

No. of People by Month

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2020						280	385	424	460	444	423	394	**2151**
2021	467	465	540	501	518	516	526	557	583	578	570	557	**3624**
2022	625	568	573	602	411								**1396**
Total	**1068**	**1010**	**1089**	**1079**	**909**	**785**	**901**	**963**	**1030**	**1007**	**980**	**938**	**6002**

Data Source: Liquid Logic.

The previous line chart and table show the number of people matched to home care packages month on month

Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	54
2 to 3 Weeks	42
48hrs to 1 Week	46
Less than 48hrs	19
Over 3 Weeks	178
Total	**339**

Average No. of Packages Accepted per Week

72.2

Data Source: Liquid Logic.

Location

100			
	93	91	
			83
			72
50			
0			
	WEST WIRRAL	BIRKENHEAD	WALLASEY	SOUTH WIRRAL
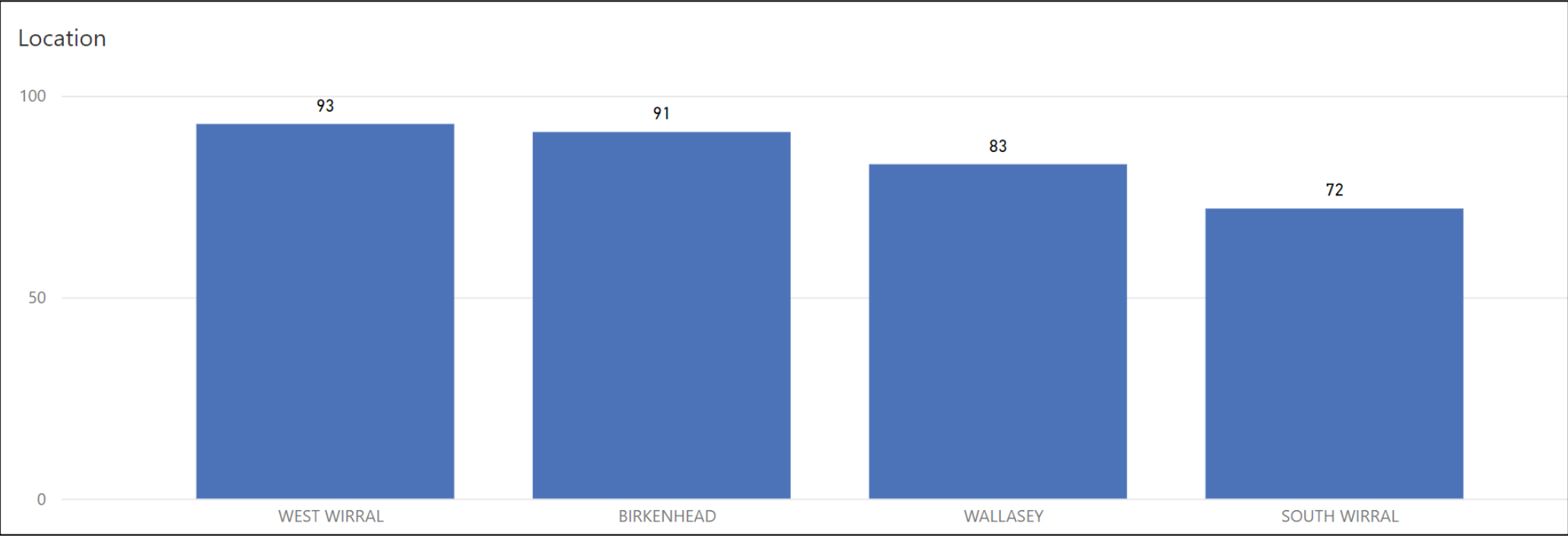
Data Source: Liquid Logic.

Location

Location	No. of Clients ▾
WEST WIRRAL	93
BIRKENHEAD	91
WALLASEY	83
SOUTH WIRRAL	72
Total	**339**

Data Source: Liquid Logic.

The data shows the high level of activity in the domiciliary care sector and delays in arranging care and support. The data includes people who may be wanting to change their care provider.

6.0 Care Market – Specialist (Supported Living)

6.1 Cost (since 01/04/2019)

No. of People	Actual Cost
1179	£109.32M

Data Source: ContrOCC.

No. of People

2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	2020-21 Q1	2020-21 Q2	2020-21 Q3	2020-21 Q4	2021-22 Q1	2021-22 Q2	2021-22 Q3	2021-22 Q4	2022-23 Q1
868	873	877	891	885	893	847	842	837	853	839	830	819

Data Source: ContrOCC.
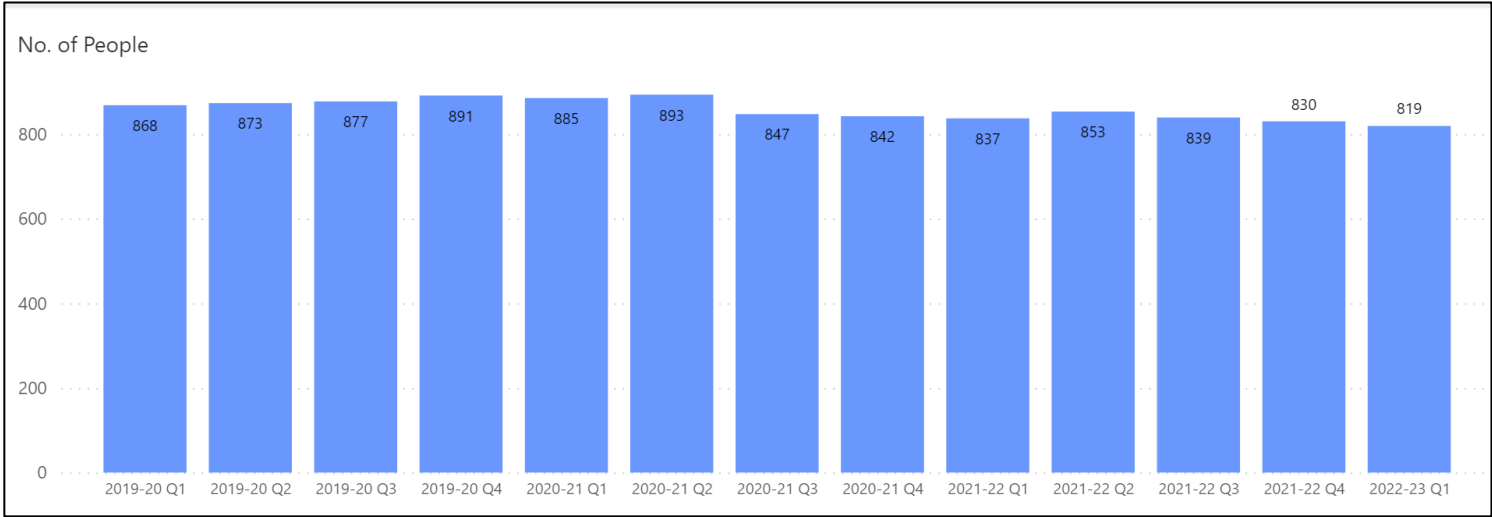
	2019-20	2020-21	2021-22	2022-23
Number of People Receiving Supported Living				
April	846	861	818	819
May	847	859	823	
June	848	863	819	
July	850	866	825	
August	847	867	829	
September	857	818	822	
October	857	817	823	
November	856	826	828	
December	857	827	818	
January	861	823	818	
February	860	821	819	
March	874	820	819	

Data Source: ContrOCC.

Total Cost

Quarter	Total Cost
2019-20 Q1	£8,148,988
2019-20 Q2	£8,821,154
2019-20 Q3	£8,340,781
2019-20 Q4	£8,729,964
2020-21 Q1	£9,379,361
2020-21 Q2	£9,180,405
2020-21 Q3	£9,105,397
2020-21 Q4	£9,204,799
2021-22 Q1	£9,121,205
2021-22 Q2	£9,144,175
2021-22 Q3	£9,132,826
2021-22 Q4	£9,107,562
2022-23 Q1	£2,863,144
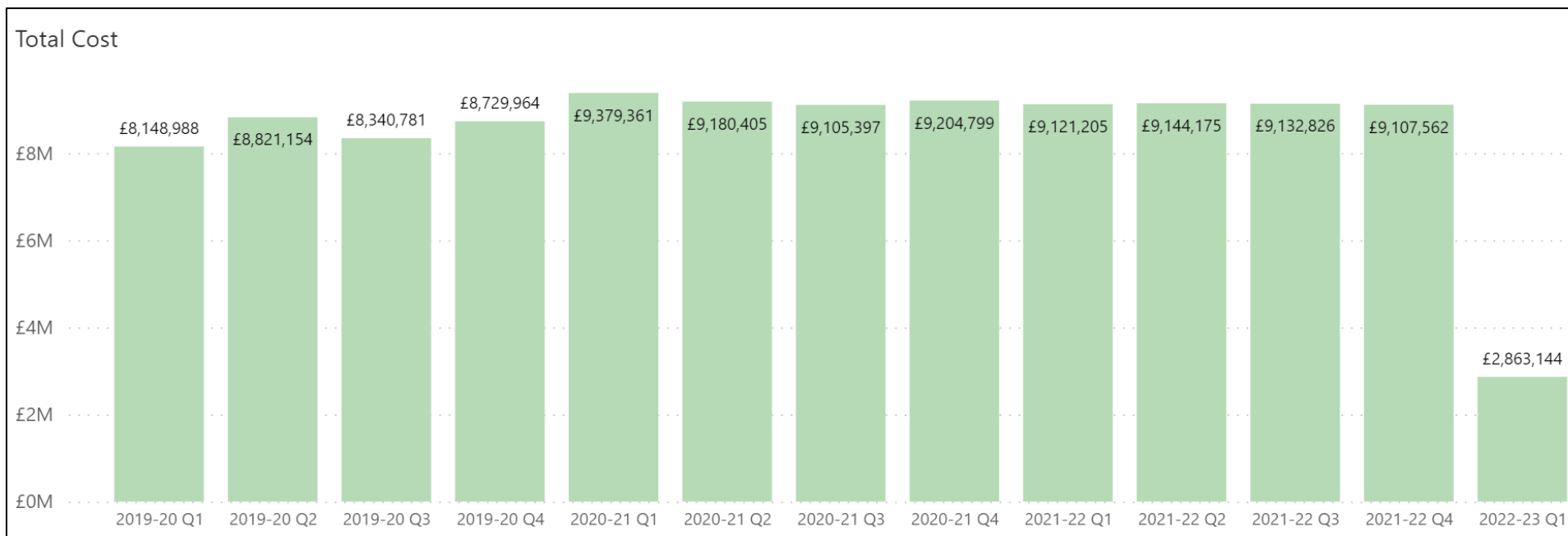
Data Source: ContrOCC.

Total Cost of Supported Living

	2019-20	2020-21	2021-22	2022-23
April	£3,145,401	£2,908,094	£2,823,698	£2,863,144
May	£2,499,717	£2,919,123	£3,502,186	
June	£2,503,871	£3,552,144	£2,795,322	
July	£3,150,355	£2,881,612	£2,799,971	
August	£2,516,822	£3,512,659	£3,521,395	
September	£3,153,978	£2,786,133	£2,822,808	
October	£2,561,958	£2,765,872	£2,799,298	
November	£2,567,338	£3,512,328	£3,533,356	
December	£3,211,485	£2,827,197	£2,800,171	
January	£2,641,499	£2,830,830	£3,499,728	
February	£2,671,873	£2,829,826	£2,803,869	
March	£3,416,592	£3,544,143	£2,803,964	

Data Source: ContrOCC.

6.2 Supported Living - Number of People (since 01/04/2019)

No. of People

1179

No. of People Receiving Service in Period
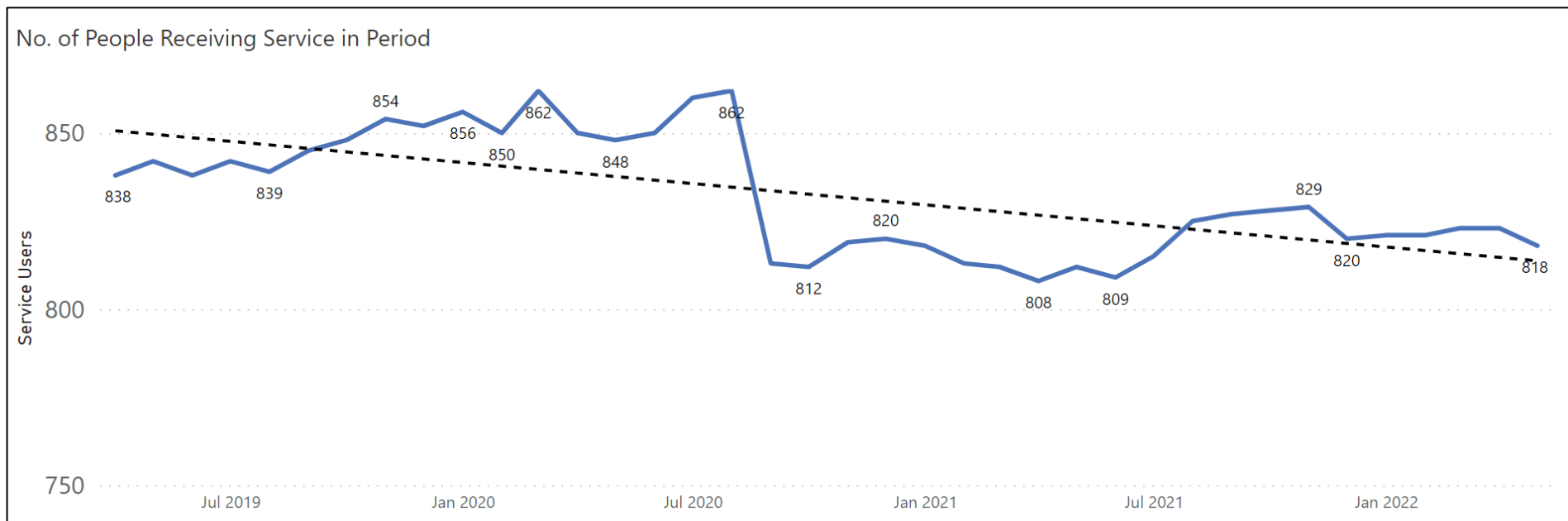
Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2019	2020	2021	2022	Total
January		856	818	821	**1087**
February		850	813	821	**1078**
March		862	812	823	**1077**
April	838	850	808	823	**1176**
May	842	848	812	818	**1170**
June	838	850	809		**1078**
July	842	860	815		**1082**
August	839	862	825		**1089**
September	845	813	827		**1094**
October	848	812	828		**1093**
November	854	819	829		**1095**
December	852	820	820		**1091**
Total	**928**	**982**	**922**	**842**	**1178**

Data Source: ContrOCC.

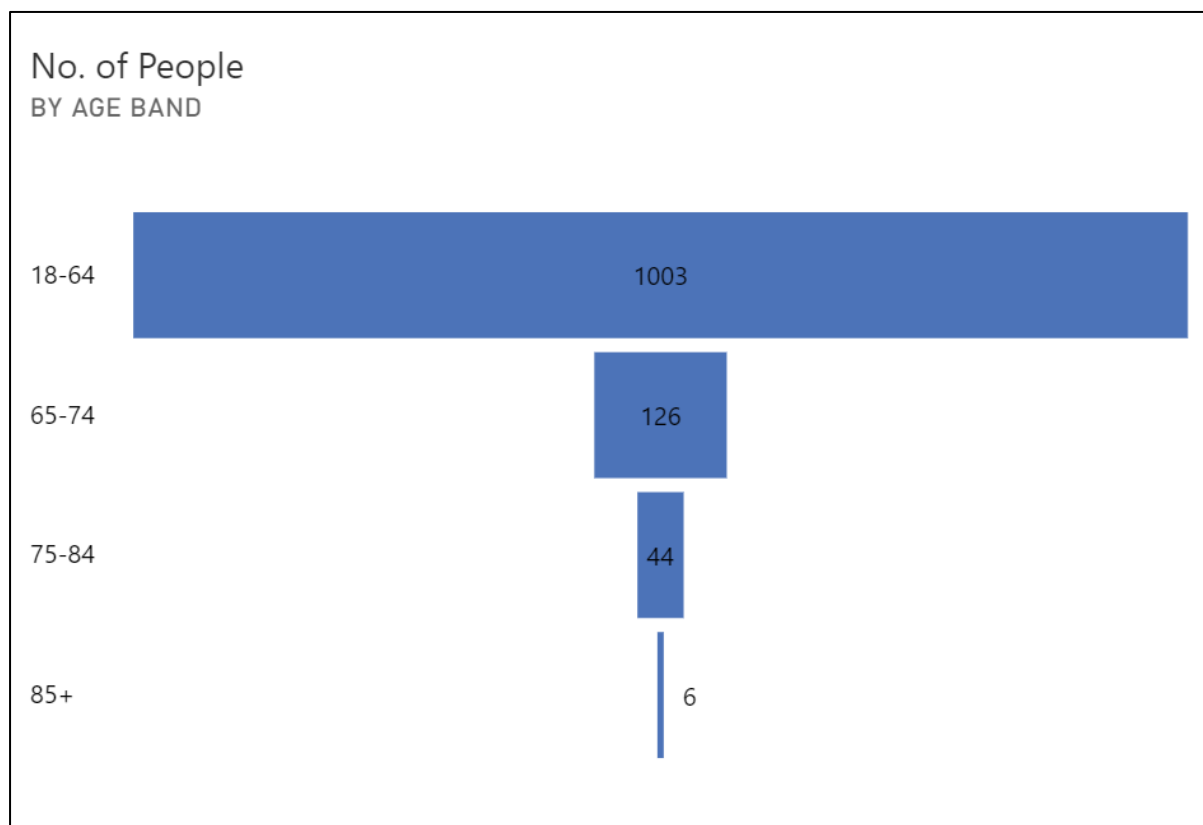The above table shows the number of people in supported living accommodation month on month since April 2019

6.3 Supported Living – People Locations

Occupancy Rate by Location (CH Post Code Only)
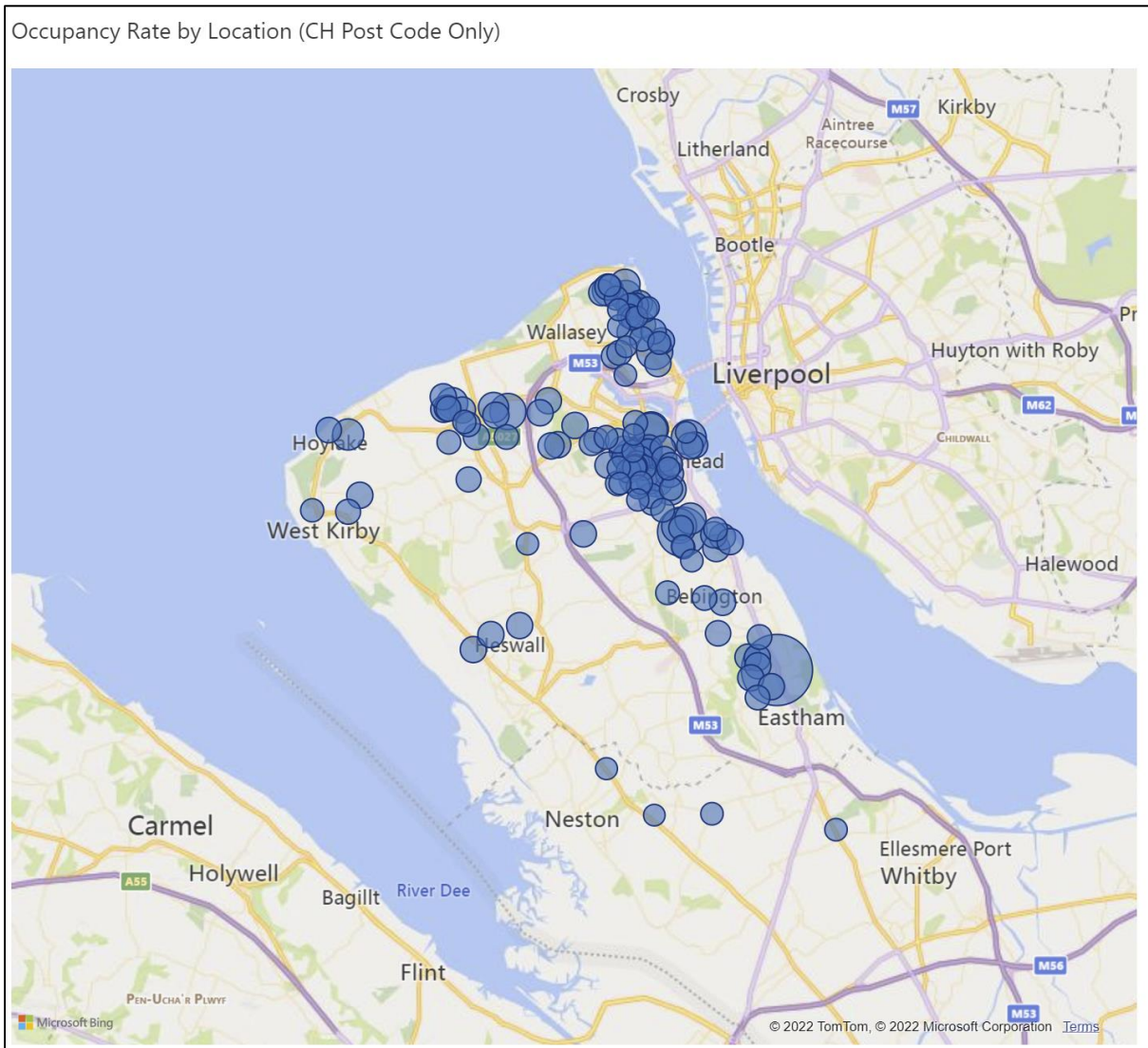
Data Source: ContrOCC.

The above map shows the occupancy rate for Supported Living.

6.4 Supported Living – Demographics

Adults are between 18 and 64.

18-64	1003
65-74	126
75-84	44
Over 85	6

Data Source: ContrOCC.

The data shows a return to the number of people living in Supported Independent Living as the latter half of 2020.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	YTD From Aug	Comments
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%		93%	84%	80%	81%	93%	78%	86%	85%	86%	85%	70%	72%	80.8%	There are 0 people awaiting assessment, which is the same as last month.
	Total Assessments Completed within 28 Days					13	16	16	13	14	7	6	17	18	17	16	18	126	
	Total Completed Assessments					14	19	20	16	15	9	7	20	21	20	23	25	156	
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		89%	91%	100%	100%	95%	94%	95%	89%	91%	83%	95%	98%	93%	
	Total Safeguarding Concerns Completed within 5 Days					47	83	79	26	63	65	86	51	50	39	62	44	486	
	Total Safeguarding Concerns Completed					53	91	79	26	66	69	91	57	55	47	65	45	521	
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%		93%	72%	97%	82%	86%	81%	87%	86%	63%	100%	93%	88%	84%	Currently 16 active enquiries of which 6 have breached the 28 target.
	Total Safeguarding Enquiries Completed within 28 Days					27	13	29	14	12	17	26	19	12	13	14	7	134	
	Total Safeguarding Enquiries Completed					29	18	30	17	14	21	30	22	19	13	15	8	159	
KPI 4	% of individuals who have had an annual review completed	>= 70%	<70% >= 60%	<60%		69%	69%	69%	65%	67%	67%	69%	68%	68%	66%	63%	98%	98%	There are 11 people who have not been reviewed for 2+ years which is an increase of 2 from last month.
	Forecast Total Reviews					817	814	813	765	789	786	809	794	787	771	734	1124	1,124	
	Total Reviews Required					1178	1173	1174	1173	1175	1174	1173	1168	1162	1168	1168	1144	1,144	
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>= 65%	<65% >=50%	<50%		33%	38%	53%	32%	27%	46%	23%	37%	32%	36%	35%	38%	34%	
	Total number of care packages activated in advance of start date					38	26	50	33	21	47	27	21	23	24	34	42	272	
	Total number of care packages activated					114	69	94	102	77	102	118	57	73	66	96	110	801	
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >= 80%	<80%		79%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	82%	80%	
						410	431	428	435	429	428	428	428	428	430	430	413	3,849	
						518	539	537	542	535	533	533	533	534	536	535	505	4,786	

Data Source: CWP.

8.0 WCFT

8.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >= 70%	<70%	80%	91.3%	87.7%	89.8%	85.6%	83.9%	76.3%	81.9%	82.1%	80.7%	77.0%	76.2%	73.4%	73.4%
	Total Assessments Completed within 28 Days					358	315	292	238	235	209	249	215	192	187	215	207	207
	Total Assessments Completed					392	359	325	278	280	274	304	262	238	243	282	282	282
KPI 1a	% of initial contacts through to completion of assessment within 28 days *(3 Conversations)*	>=80%	<80% >= 70%	<70%	80%						61.4%	71.0%	75.0%	73.7%	69.0%	58.5%	52.1%	52.1%
	Total Assessments Completed within 28 Days										27	22	30	14	20	24	25	25
	Total Assessments Completed *(3C's Process)*										44	31	40	19	29	41	48	48
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99%	99%	99%	99.7%	98.7%	100%	100%	99.7%	99.0%	99.1%	99.7%	100%	99.5%	99.5%
	Total number of safeguarding concerns completed within 5 days					276	320	313	293	293	303	289	285	224	301	302	208	208
	Total number of safeguarding concerns completed					279	324	314	297	293	304	290	288	226	302	302	209	209
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	80%	66%	76%	56%	67%	73%	60%	68%	39%	49%	49%	31%	42%	42%
	Enquiries Closed within 28 Days					48	42	38	43	41	34	28	20	24	23	17	18	18
	Total Enquiries Closed					73	55	68	64	56	57	41	51	49	47	54	43	43
	Total New Enquiries					58	70	74	45	60	68	51	58	40	40	46	20	20

| No	Description	Green	Amber	Red	Target	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	60%	60%	55%	55%	55%	54%	55%	55%	54%	55%	55%	55%	55%
	Total number of reviews forecast to be completed					3657	3630	3325	3306	3291	3242	3280	3271	3248	3276	3284	3253	3,253
	Total number of people in receipt of a long term service on 1st April					6095	6050	6046	6010	6005	5991	5976	5973	5961	5932	5932	5914	5,914
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	64%	60%	60%	47%	50%	50%						69%	69%
	Q3 NW Avg.					585	474	385	368	325	341						578	578
						914	789	642	775	653	676						843	843
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	94%	93%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%
	Total number of people aged 18-64 with a learning disability living in their own					376	437	443	447	443	451	455	456	454	459	460	439	439
	Total number of people aged 18-64 with a learning disability in receipt of a long					400	468	472	475	473	480	485	485	483	488	490	465	465
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	85.7%	86.9%	80.0%	84.5%	84.4%	91.3%	96.0%	87.0%	100.0%	82.6%	85.7%	100%	100.0%
	Total number of people at home 91 days post discharged from hosptial into a					42	53	56	49	38	21	24	20	16	19	12	11	11
	Total number of people discharged from hospital into a reablement service					49	61	70	58	45	23	25	23	16	23	14	11	11

Data Source: WCFT.

The performance data indicates that there has been a slight reduction in people receiving responsive and timely services. There is also a decrease in the % of safeguarding enquiries completed within 28 days and the number of people receiving an annual review of their care and support needs remains an unmet target. It is to be expected that the 3 conversations KPI would be Red as timescale for completion is not the best measure of the impact of this approach.
A service review WCFT and CWP is being undertaken.

9.0 Length of Stay Report

9.1 Long Stay Patients:
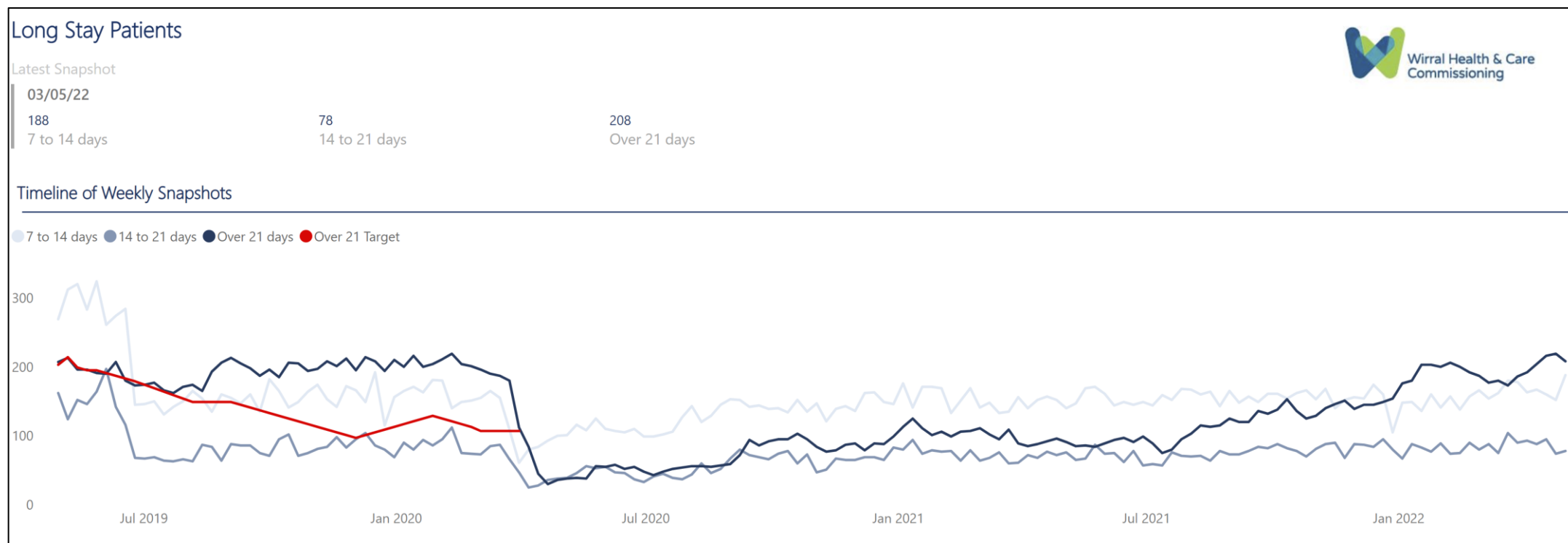
This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- The three series did not all move in a similar direction from 04/30/2019 to 05/03/2022, with Over 21 days rising the most (0.48%) and 14 to 21 days falling the most (52%).
- 7 to 14 days trended upward the most in the final period. On the other hand, Over 21 days trended downward the most.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 76.08 across all 158 periods.
- The minimum value was 25 (04/07/2020) and the maximum was 197 (06/04/2019).
- 14 to 21 days improved by 52% over the course of the series but ended on a bad note, increasing in the final period.
- The largest single decline on a percentage basis occurred in 04/07/2020 (-47%). However, the largest single decline on an absolute basis occurred in 06/11/2019 (-55).
- The largest net improvement was from 06/04/2019 to 04/07/2020, when 14 to 21 days improved by 172 (87%). This net improvement was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 04/07/2020 to 03/22/2022, when 14 to 21 days increased by 79 (316%).
- 14 to 21 days experienced cyclicality, repeating each cycle about every 39.5 periods. There was also a pattern of smaller cycles that repeated about every 31.6 periods.
- 14 to 21 days had a significant positive peak between 05/07/2019 (124) and 08/06/2019 (63), rising to 197 in 06/04/2019. However, 14 to 21 days had a significant dip between 04/30/2019 (162) and 06/04/2019 (197), falling to 124 in 05/07/2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 77.97 on average. 14 to 21 days was less than Over 21 days 94% of the time (lower by 59.53 on average).

For Over 21 days:

- Average Over 21 days was 135.61 across all 158 periods.
- The minimum value was 30 (04/21/2020) and the maximum was 219 (02/11/2020 and 04/26/2022).
- Over 21 days increased by 0.48% over the course of the series but ended with a downward trend, decreasing significantly in the final period.
- The largest single increase on a percentage basis occurred in 05/26/2020 (+47%). However, the largest single increase on an absolute basis occurred in 08/20/2019 (+28).
- The largest net growth was from 04/21/2020 to 04/26/2022, when Over 21 days rose by 189 (630%).
- Contrasting with the overall increase, the largest net decline was from 02/11/2020 to 04/21/2020, when Over 21 days decreased by 189 (86%).
- Over 21 days experienced cyclicality, repeating each cycle about every 52.67 periods. There was also a pattern of smaller cycles that repeated about every 39.5 periods.
- Over 21 days had a significant dip between 02/11/2020 and 06/09/2020, starting at 219, falling all the way to 30 at 04/21/2020 and ending slightly higher at 58.
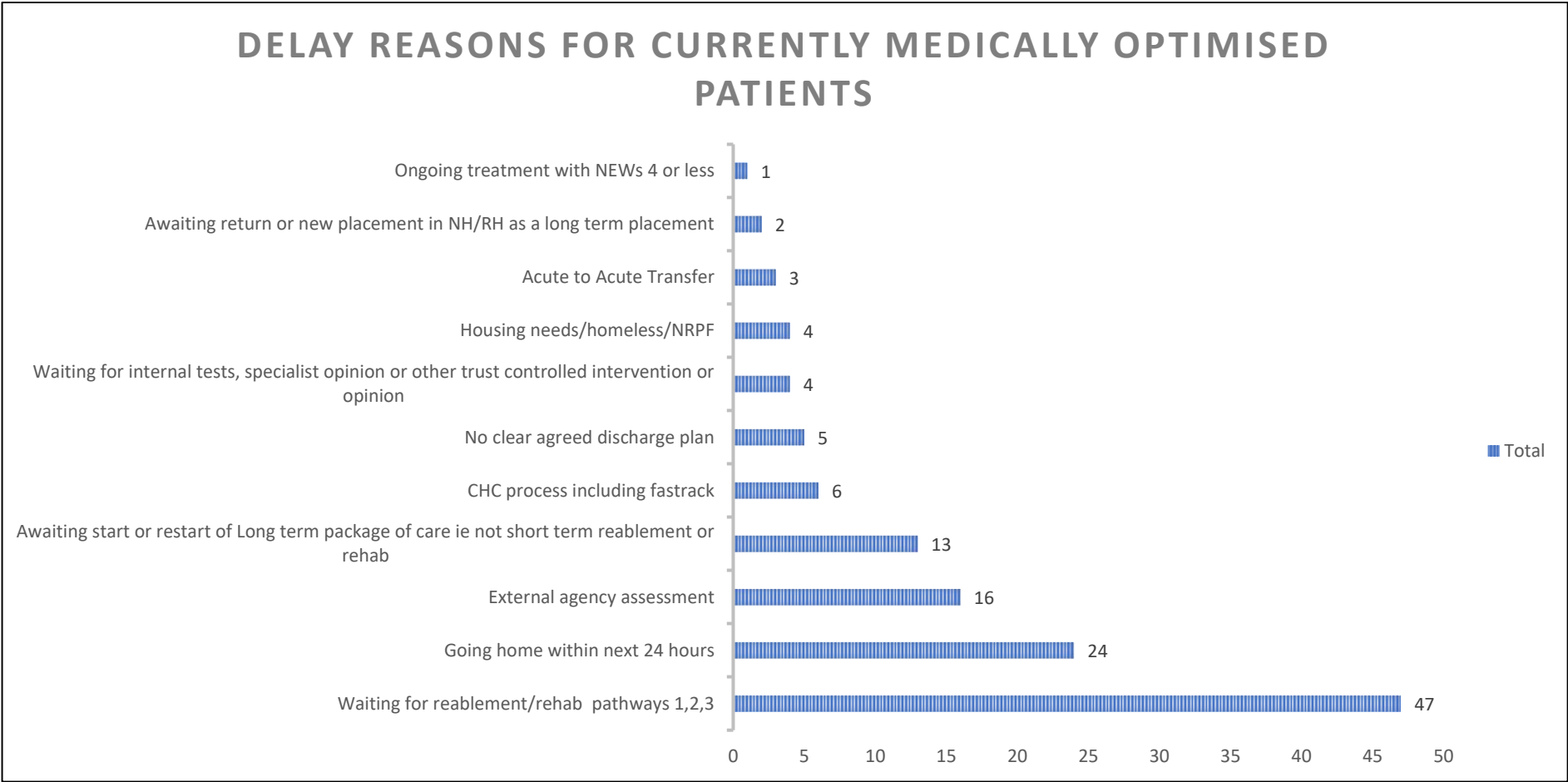
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was greater than 14 to 21 days 94% of the time (higher by 59.53 on average).

For 7 to 14 days:

- Average 7 to 14 days was 154.06 across all 158 periods.
- The minimum value was 61 (03/31/2020) and the maximum was 324 (05/28/2019).
- 7 to 14 days decreased by 30% over the course of the series but ended on a bad note, increasing in the final period.
- The largest single decline occurred in 06/25/2019 (-49%).
- The largest net improvement was from 05/28/2019 to 03/31/2020, when 7 to 14 days fell by 263 (81%). This net improvement was more than three times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 03/31/2020 to 05/03/2022, when 7 to 14 days increased by 127 (208%).
- 7 to 14 days experienced cyclicality, repeating each cycle about every 39.5 periods. There was also a pattern of bigger cycles that repeated about every 79 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 77.97 on average. 7 to 14 days was greater than Over 21 days 61% of the time (higher by 18.44 on average).

Data Source: NHS.

9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)

DELAY REASONS FOR CURRENTLY MEDICALLY OPTIMISED PATIENTS

Reason	Total
Ongoing treatment with NEWs 4 or less	1
Awaiting return or new placement in NH/RH as a long term placement	2
Acute to Acute Transfer	3
Housing needs/homeless/NRPF	4
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	4
No clear agreed discharge plan	5
CHC process including fastrack	6
Awaiting start or restart of Long term package of care ie not short term reablement or rehab	13
External agency assessment	16
Going home within next 24 hours	24
Waiting for reablement/rehab pathways 1,2,3	47

Row Labels	Sum of Over21days
Waiting for reablement/rehab pathways 1,2,3	47
Going home within next 24 hours	24
External agency assessment	16
Awaiting start or restart of Long term package of care ie not short term reablement or rehab	13
CHC process including fastrack	6
No clear agreed discharge plan	5
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	4
Housing needs/homeless/NRPF	4
Acute to Acute Transfer	3
Awaiting return or new placement in NH/RH as a long term placement	2
Ongoing treatment with NEWs 4 or less	1
Grand Total	**125**

Data Source: NHS.

9.3 Current External Delays

Current External Delays
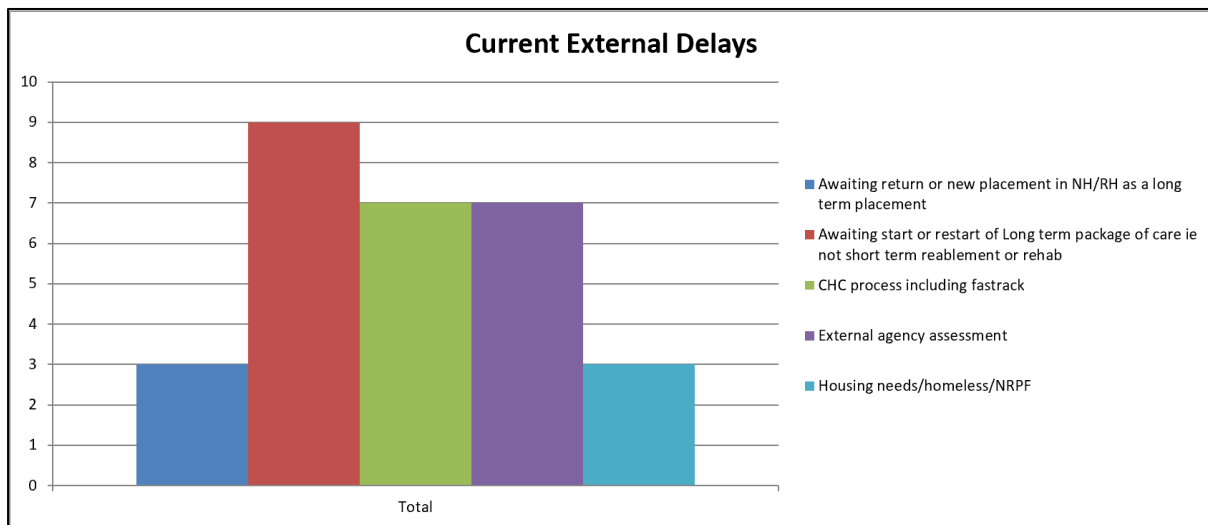
| Current External Delays	
Awaiting return or new placement in NH/RH as a long-term placement	3
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	9
CHC process including fastrack	7
External agency assessment	7
Housing needs / Homeless / NRPF	3

Data Source: NHS.

10.0 Deprivation of Liberty Safeguards (DOLS)

15. SGA10 - Number of DoLS applications received per 100,000 population.**

● Total DoLS applications2 ● Rate per 100,000
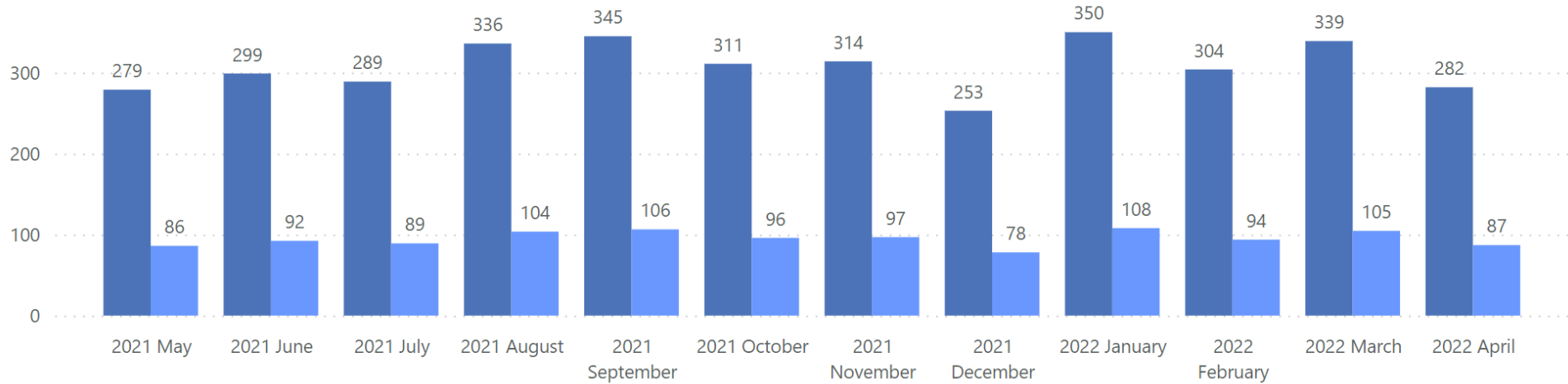
15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	**Count of applications**	**Rate per 100,000**
⊞ 2019	638	196.91	1034	319.14	893	275.62			**2565**	**791.67**
⊞ 2020	824	254.32	1067	329.32	1019	314.51	834	257.41	**3744**	**1,155.56**
⊞ 2021	872	269.14	970	299.38	878	270.99	833	257.10	**3553**	**1,096.60**
⊞ 2022	282	87.04					993	306.48	**1275**	**393.52**
Total	**11137**	**3,437.35**	**8346**	**2,575.93**	**8190**	**2,527.78**	**8290**	**2,558.64**	**11137**	**3,437.35**

Data Source: Liquid Logic.

16. SGA11 - Number of DoLS applications authorised per 100,000 population**

● Total DoLS applications with outcome   ● Rate per 100,000 - Authorised
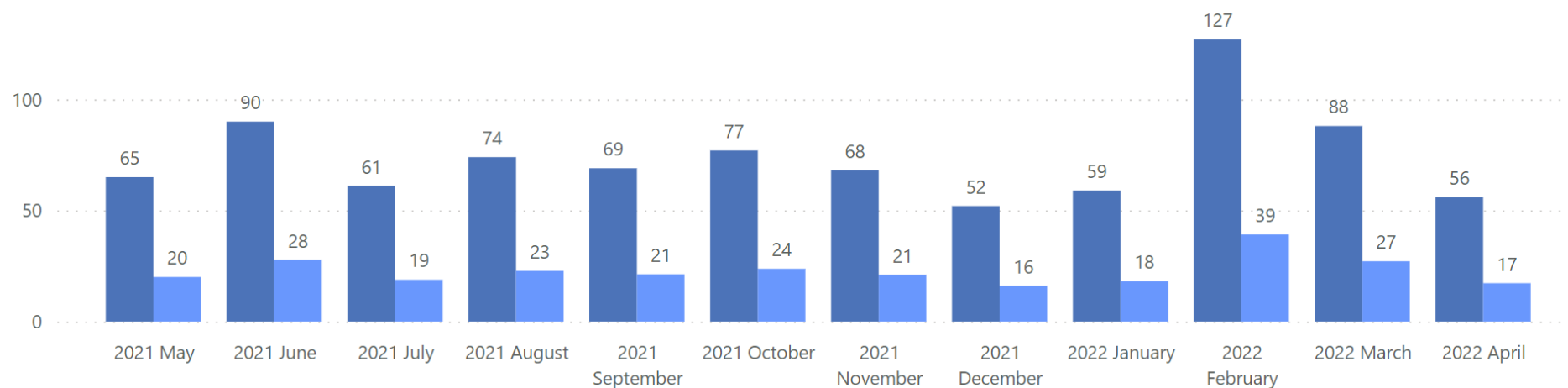
16. SGA11 - Number of DoLS applications authorised per 100,000 population

Status	Granted									
Quarter	Q1		Q2		Q3		Q4		Total	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000
2018										
2019	351	108.33	342	105.56	304	93.83	161	49.69	1158	357.41
2020	232	71.60	374	115.43	321	99.07	222	68.52	1149	354.63
2021	215	66.36	205	63.27	197	60.80	206	63.58	823	254.01
Total	2567	792.28	2421	747.22	2276	702.47	2513	775.62	3130	966.05

Data Source: Liquid Logic.