

WIRRAL PLACE BASED PARTNERSHIP BOARD

Thursday, 28 September 2023

PRESENT

Simon Banks	Chair and Place Director
Councillor Julie McManus	Wirral Council
Councillor Kieran Murphy	Wirral Council
Councillor Simon Mountney	Wirral Council
Graham Hodgkinson	Director of Adults, Health and Strategic Commissioning, Wirral Council
Jayne Marshall	Head of Community Care Market Commission, Wirral Council
James Barclay	Wirral Improvement team
Hayley Kendall	Wirral University Teaching Hospital NHS Foundation Trust
David McGovern	Wirral University Teaching Hospital NHS Foundation Trust
Karen Howell	Wirral Community Health and Care NHS Foundation Trust
Paul Satoor	CEO, Wirral Council
Martin McDowell	Associate Director of Finance & Performance, NHS Cheshire and Merseyside
Dr David Jones	Primary Care
Lorna Quigley	Associate Director Quality and Safety Improvement, NHS Cheshire and Merseyside
Carol Johnson Eyre	Citizen's Advice Wirral
Kirsteen Sheppard	Healthwatch Wirral
Andreia Ramos Silva	Healthwatch Wirral
Bev Morgan	Chair, VCFSE Senior Leaders Network
Gareth Prytherch	CEO, Wirral Community and Voluntary Services
Stephen Woods	Head of Strategy, NHS Cheshire and Merseyside
Jo Chwalko	Wirral Community Health and Care NHS Foundation Trust
Matthew Neal	Lead Principal Lawyer, Wirral Council
Mike Jones	Secretary

29 WELCOME AND INTRODUCTION

The Chair welcomed the members of the Board, officers and those watching the webcast to the meeting.

The Chair amended the order of items so that the Joint Forward Plan item (minute 43) was dealt with first. The minutes are in the order of the agenda.

30 **APOLOGIES**

Apologies for absence were received from:

Dave Bradburn	Director of Public Health, Wirral Council
Ian Cubbin	Primary Care (Community Pharmacy)
Janelle Holmes	Wirral University Teaching Hospital
Karen Howell	Wirral CHC
Justine Molyneux	Voluntary, Community, Faith and Social Enterprise sector (VCFSE)
Karen Prior	Healthwatch
Simone White	Director of Childrens Services, Wirral Council
Dr Stephen Wright	Primary Care (Community Dentistry)

31 **DECLARATIONS OF INTEREST**

The Chair asked for members to declare any interests in any items on the agenda. No interests were declared.

32 **MINUTES**

Resolved – That the minutes of the meeting held on 27 July 2023 be approved as a correct record.

33 **PUBLIC AND MEMBER QUESTIONS**

The Chair reported that no public questions, statements or petitions had been received.

34 **THE ROLE OF THE VOLUNTARY, COMMUNITY, FAITH AND SOCIAL ENTERPRISE (VCFSE) IN PLACE**

The Chief Executive Officer of Koala North West and the Chief Executive Officer of the Voluntary, Community, Faith and Social Enterprise Senior Leaders Network presented this report which detailed how the Voluntary, Community, Faith and Social Enterprise (VCFSE) contributed at Place to achieve better outcomes for Wirral residents. It was noted that there were over 300 registered charities and over 40 Community Interest Companies in the sector.

Members discussed the involvement of particular bodies in different initiatives and gave thanks for the work the sector undertook.

Resolved – That the information in the report and how the VCFSE can continue to contribute to making Wirral a better Place and deliver positive outcomes across the Wirral system be noted.

35 **UNSCHEDULED CARE IMPROVEMENT PROGRAMME UPDATE**

The Healthy Wirral Programme Manager presented the report of the Chief Executive Officer of Wirral University Teaching Hospital which detailed progress of the Unscheduled Care Improvement Programme across its 5 workstreams with the aim of improving urgent and emergency care services in Wirral. The sentinel measure of the programme success was a sustained reduction in the No Criteria to Reside (NCTR) numbers where the Wirral system has been a national and regional outlier for a significant period. The NCTR number had reduced from 171 in July to 104 in August 2023, directly related to the establishment and ongoing development of the Transfer of Care Hub - Discharge.

Resolved – That the update be noted.

36 **UPDATE ON THE TRANSFER OF CARE HUB WORKSTREAM, UNSCHEDULED CARE IMPROVEMENT PROGRAMME**

The Chief Operating Officer, Wirral University Teaching Hospital NHS Foundation Trust presented this report which provided an update on the Unscheduled Care Improvement Programme work stream for the Transfer of Care Hub. Wirral had been an outlier because of a high number of Non-Criteria To Reside patients in acute beds so the Hub was developed and went live in July 2023, bringing together two teams under a single leadership structure to reduce the numbers and had been successful.

Members noted how other bodies including charities collaborated in the design and further development of the Hub.

Resolved – That

- 1. the improvements to the statistically significant reduction in the number of patients with no Criteria to reside (NCTR) since the start of the transition into the Transfer of Care Hub from April 2023 be noted.**
- 2. the future work of the Hub to embed new ways of working to improve the timeliness of discharge for patients needing support out of hospital on pathways 1-3 be endorsed.**
- 3. the interface working between the Hub and the other Unscheduled Care Improvement Programme workstreams and the requirement to streamline services be noted.**

37 **UPDATE ON CARE MARKET SUFFICIENCY WORKSTREAM, HEALTHY WIRRAL PROGRAMME**

The Assistant Director, Commissioning and Integrated Services introduced the report of the Director of Care and Health which provided an update on the Healthy Wirral work stream for Care Market Sufficiency. The purpose of the workstream was to ensure sufficiency in community care market to respond to local needs, to increase capacity and responsiveness of the care homes market, support the Home First initiative and discharges.

Resolved – That

1. **the improvements to the Care market capacity and flow for domiciliary care be noted.**
2. **the work competed with care homes to improve safe transfers of care from a hospital setting be noted.**
3. **the future work of the care market sufficiency group be endorsed.**

38 **2023/24 POOLED FUND FINANCE REPORT TO MONTH 04 JULY 2023**

The Associate Director of Finance, NHS Cheshire and Merseyside, presented this report which provided a description of the arrangements that had been put in place to support effective integrated commissioning. It set out the key issues in respect of: (a) budget and variations to the expenditure areas for agreement and inclusion within the 2023/24 shared “pooled” fund; and (b) risk and gain share arrangements. In 2023/24 Wirral Health and Care partners had chosen to currently jointly pool £267.88m to enable a range of responsive services for vulnerable Wirral residents as well as a significant component of Better Care Funding to protect frontline social care delivery. This paper provided an update to the pooled fund budget, a summary forecast position as at Month 4 to 31st March 2024 and the financial risk exposure of each partner organisation. The report also provided an update on the preparation of the framework partnership agreement under Section 75 of the National Health Services Act 2006 relating to the commissioning of health and social care services.

Resolved – That

1. **it be noted that the forecast position for the Pool at Month 4 is currently a balanced planned budget position.**
2. **it be noted that the shared risk arrangements are limited to the Better Care Fund only, which is reporting a planned balanced budget position.**
3. **it be noted that the 2023/24 Section 75 agreement has been sent for the final legal review from both parties before organisational sign off.**

39 **KEY ISSUES RELATING TO QUALITY AND SAFETY: (REPORT FROM THE QUALITY AND SAFETY GROUP)**

The Associate Director of Quality and Safety Improvement for NHS Cheshire and Merseyside presented this report which identified key issues relating to Quality and Safety through the Wirral Quality and Performance Group and other relevant sources. Issues included notable numbers of C-Difficile cases, work with care homes regarding hydration and increased cases of influenza and covid.

Resolved – That the areas of concern contained within the report, and the actions that are being taken, be noted.

40 **STRATEGY AND TRANSFORMATION GROUP HIGHLIGHT REPORT**

The Place Director (Wirral), NHS Cheshire and Merseyside, presented this report which was a highlight report from the Strategy and Transformation Group. The work to develop the Urgent Health Response Centre was noted and the work with the Police on the 'Right Care Right Person' approach to dealing with incidents.

Resolved – That the work of the Strategy and Transformation Group be noted and updates continue to be received as a standing agenda item.

41 **PRIMARY CARE GROUP HIGHLIGHT REPORT**

The Place Director (Wirral), NHS Cheshire and Merseyside, presented this report which was a highlight report from the Primary Care Group, including detail on meetings held and topics discussed.

Resolved – That the work of the Primary Care Group be noted and updates continue to be received as a standing agenda item.

42 **HEALTHWATCH WIRRAL UPDATE SEPT 2023**

The Business Development & Volunteer Manager and the Research Officer for Healthwatch Wirral presented this report which shared the emerging trends and themes gathered from public views and personal experiences relating to health and care. It was noted that future reports would be given to the Health and Wellbeing Board as that was the more appropriate body to receive them. Research, developed training and common issues were noted. Common reasons for comments included communication with professionals and access to appointments.

Resolved – That the report be noted.

CHESHIRE AND MERSEYSIDE JOINT FORWARD PLAN 2023-28

The Associate Director of Strategy and Collaboration, NHS Cheshire and Merseyside presented this report which provided an update on the contents of the Cheshire and Merseyside Joint Forward Plan (2023-28) outlining the content and priorities for 2023/24. The report updated the Board in relation to the proposed approach to updating the Cheshire and Merseyside Health and Care Partnership Strategy and republishing the Joint Forward Plan (JFP) by March 2024. This report also provided an update on the proposed monitoring of the JFP and associated Annual Delivery Plan.

It was noted that the JFP had been published in July and that there were plans to align the Health and Care Partnership Strategy with All Together Fairer Strategy and develop a delivery plan.

Resolved – That

- 1. the Cheshire and Merseyside Joint Forward Plan (2023-28) and the plans to monitor progress be noted.**
- 2. feedback be noted in relation to the proposals for:**
 - Cheshire and Merseyside Interim Draft Health and Care Partnership Strategy to be updated to align with the All Together Fairer recommendations and plans even more closely**
 - For the Cheshire and Merseyside Joint Forward Plan to be produced as a system delivery plan focussing on the updated contents of the Health and Care Partnership Strategy with the additional mandated NHS content produced as an appendix to this Joint Forward Plan**

WIRRAL PLACE BASED PARTNERSHIP WORK PROGRAMME

The Lead Principal Lawyer introduced the report which presented the annual work programme of items for consideration by the Wirral Place Based Partnership Board.

Amendments to the Programme were proposed.

Resolved - That the work programme be noted, subject to C Difficile being incorporated into the Place Quality and Safety report, and the addition of a report on the Right Care Right Person with Merseyside Police.
