

**WIRRAL LOCAL STRATEGIC PARTNERSHIP – EXECUTIVE BOARD****WEDNESDAY 11<sup>TH</sup> NOVEMBER 2009****LOCAL AREA AGREEMENT QUARTER TWO PERFORMANCE AND RISK REPORT****1. Report Purpose**

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This report provides the LSP Executive Board with an overview of performance against the 2008-2011 LAA at quarter two 2009/10. The report identifies overall achievements for the partnership as a whole and outlines what's working well for specific areas of delivery. It then identifies future challenges to delivery for the partnership as a whole. The report goes on to provide a summary of performance against the LAA improvement targets and a summary of risks and performance for each of the six LAA themes.

Part 2 of the report gives an overview of performance headlines, detailing the areas of good performance, for each LAA theme and then identifies those indicators which are currently not meeting their performance targets. The report then provides details of any associated high risks to these areas of improvement.

This report will inform Government Office North West's annual review of Wirral's Local Area agreement.

**2. Achievements**

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**What's Working Well**

Wirral Local Strategic Partnership (LSP) and its partners continue to take the lead in the achievement of positive outcomes for Wirral residents for the identified improvement priorities. The partnership also remains at the forefront of assessing, developing and delivering a proactive and robust response to the present economic recession. The impact of the economic downturn was discussed at Wirral's previous annual review with Government Office North West and the partnership remains committed to delivering a proactive and robust response.

The LSP Executive Board has led on an internal and external self evaluation of the partnership. This will enable partners to plan more effectively for the short, medium and longer term. The outcomes of that reflective approach are being incorporated into the future development of the partnership.

Following a detailed governance review, the new LSP structure was adopted in April 2009 and has provided clarity to the LSP governance arrangements.

Wirral's LSP have developed a Comprehensive Engagement Strategy (CES) for use by all partners that will significantly improve methods of community engagement between public sector and the community.

The Partnership also continues to review its performance management systems and processes which has most recently included the review and development of LAA delivery plans, LAA risk registers and the LSP overarching risk register.

Wirral's LSP worked hard to complete the refresh negotiations earlier this year and to address any baseline data and target setting issues with Government Office North West. The final stages of the LAA negotiation are on target to be completed according to Government Office North West timescales.

### 3. Performance Summary

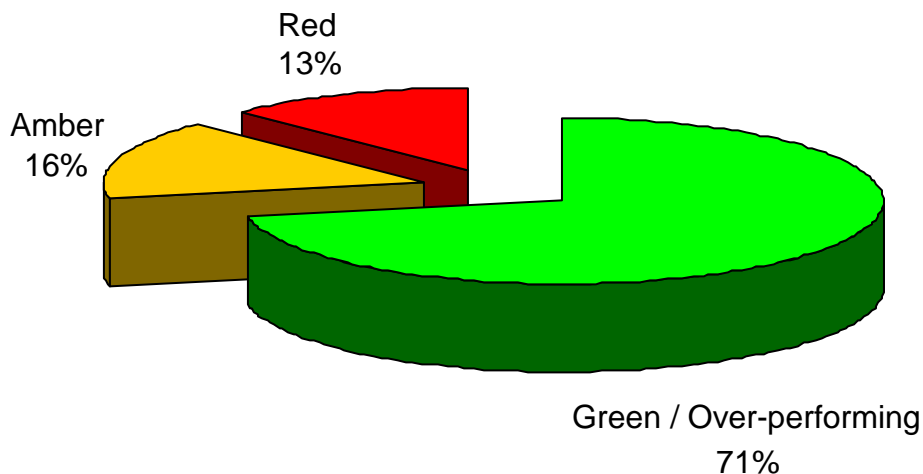
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#### 3.1 Overview

Of the 52 indicators in Wirral's 2008-2011 LAA, 32 are reportable against targets at the second quarter. This is due, in part, to a large number of annual indicators e.g. educational attainment indicators. Of these 32 indicators, 72% (23) are on target, 16% (5) are assessed as amber, and 13% (4) have missed the target by more than 10% (red).

#### 3.2 On target summary

The chart below provides a performance summary of the 32 indicators which can be reported against targets at the second quarter.



## 3.3 LAA Theme Summary

LAA Theme	Performance Indicators which can be reported			
	Green / Over performing	Amber	Red	Total
Health & Wellbeing	6	3	1	10
Life Chances for children & young people	7	2	2	11
Strong local economy	0	0	0	0
Safer Communities	3	0	0	3
Living & Working environment	5	0	0	5
Sustainable appropriate housing	2	0	1	3
<b>Total</b>	<b>23</b>	<b>5</b>	<b>4</b>	<b>32</b>

\* There are 52 indicators in Wirral's 2008-2011 LAA. At the second quarter of 2009/10, 32 indicators are reportable against targets.

## PART 2: PERFORMANCE & RISK EXCEPTION REPORT

### Health & Wellbeing

#### What's working well?

- Wirral is at the forefront in the national shift of care services towards 'Personalisation', enabling recipients to choose and direct the support they require.
- Carers receiving a needs assessment or review and a specific carer's service, or advice and information is currently exceeding its target, and was over-performing at Quarter 2.
- The indicator to measure reductions in emergency hospital bed days also continues to significantly over-perform against its target and is forecasting to significantly over-perform against the end of year target.
- The number of people with dementia admitted to residential and nursing care continues to meet its target for the fourth successive quarter.
- The indicator measuring alcohol-harm related hospital admission rates continues to over-perform and is still forecasting to exceed its end of year target.
- Wirral submitted 2 nominations to the North West Celebration for the 10 year anniversary of Stop Smoking Services and won both awards. Clients receiving support through the NHS Stop Smoking Services continues to achieve its target at Quarter 2.
- Wirral is also meeting its target for establishing a cohort of clients aged 16-35 with two or more episodes of self harm in the last 12 months who subsequently become engaged in meaningful social activities.

## Performance issues

Portfolio	PI no	Title	2009/2010 Q2 Target	2009/2010 Q2 Actual	On target	Direction of travel
Social Care and Inclusion	NI 130	Social care clients receiving Self Directed Support	9%	4.77% (A)	Red	Deteriorated
<p><b>Context:</b> Wirral has had more people going onto direct payments this quarter than last quarter however the denominator (people receiving community based services) has significantly risen this quarter which has affected the target.</p> <p><b>Corrective action:</b> Phase 1 near completion. Phase 2 will be implemented. Support and guidance will be provided for staff to promote, offer and explain direct payments to customers. The Council is raising the awareness of direct payment and personal budgets in Wirral.</p>						

## Tackling inequalities

- Health inequalities

The life expectancy target is measured by all age, all cause mortality. Mortality in the most deprived areas is higher than for Wirral as a whole and in order to achieve the Wirral target without increasing internal inequalities, it is important that mortality levels are monitored at various geographical levels. Mortality is therefore monitored for Wirral and also for the 20% and 3% of Wirral falling into the most deprived 20% nationally. This data comparison shows that the mortality gap between Wirral and these deprived areas fluctuates but the trend is not narrowing. This is especially the case for men. In 2004/06 (three year rolled data) the gap between Wirral and the 20% most deprived population was 38.9%. This has increased to 44.5% (Aug 2008 - July 2009, note the data are not directly comparable but indicate movement in the wrong direction).

A new indicator of health inequalities has been introduced with data released for the first time in November 2009. The indicator is the slope index of inequalities (SII) in life expectancy. This provides a measure for each primary care trust area, dividing LSOAs into deciles from the best to the worst off areas, giving a single score based on the relationship between life expectancy and deprivation across the whole area. This describes the extent of overall inequalities in life expectancy within the area. It is expected that areas with a diverse range of communities from very affluent to very deprived would always tend to have more inequalities in health outcomes and the SII reflect these underlying differences. The following table of SII scores for Wirral show that for males, the gap continues to widen. Five year rolled data is used and will be released annually to monitor progress.

Slope Index of Inequalities

	2001/5	2002/6	2003/7
Males	12.9	13.5	13.9
Females	9.2	9.7	9.7

In order to close the internal gap for life expectancy, the priorities will be action on alcohol harm reduction and action to reduce premature mortality in men. In order to close the gap in life expectancy between Wirral and the national average, the focus will be on reducing premature mortality and morbidity related to cardio-vascular disease. Additional funding and plans are set in place. These include; a comprehensive alcohol treatment programme, young persons' alcohol treatment and prevention programme, cardio vascular disease Health Checks, breast cancer services review and cancer screening equity audit.

The most deprived areas of Wirral have been designated as a Health Action Area (HAA) and five HAA teams have been established. Their role is to set up a programme of community activities that support healthy living (such as physical activities, healthy eating, weight management programmes etc) and make these highly accessible to referrals from health, social care and community services. The HAA teams are targeting hard to reach people who are not regularly in contact with health services such as male manual workers and unemployed and people at high risk of ill health such as people on incapacity benefit, substance misusers, people with mental health problems and those with high risk of CVD and diabetes. The team are carrying out NHS Health checks and Health trainers are supporting people to achieve their lifestyle goals.

- Smoking

Smoking prevalence is directly correlated with deprivation and so is highest in the most deprived communities within Wirral. The current target is to achieve a rate per population of smokers that are helped to quit across the whole of Wirral. In order to reach the target, services are available to all smokers but are specifically marketed to people living in the most deprived areas, with ease of access to support and services a priority. Hence, the highest proportion of people stopping smoking with NHS services, live in the most deprived areas of Wirral. In addition to geographical inequalities, certain population groups are more likely to be smokers. These include some BME groups and manual workers for example, and specific social marketing campaigns are developed with local insight to help ensure that relevant incentives are in place to motivate them to attempt to quit and that appropriate support and services are easily accessible. Such campaigns are delivered with support from partner agencies to ensure their success.

### **Risks**

It is recognised that the design and condition of the streetscene influences the number of falls. Work has begun to highlight those areas with a high frequency of incidents with a view to sharing this information with Highway Maintenance. There is still concern that the ambition to support people to live independently could be challenged by the increasing number of children with complex needs who are approaching adulthood. Detailed procedures are now being developed and implemented to put into practice the transition protocol between the Departments of Children and Young People and Adult Social Services

### **Life chances for children and young people**

#### **What's working well?**

- This years GCSE and A-level results have shown that Wirral students have, once again, performed better than ever – achieving results way above the national average. Provisional educational attainment results are encouraging including:
  - The number of pupils achieving 5 or more A\*-C grades at GCSE or equivalent including English and Maths is on target.
  - The progression by two levels in Maths between Key Stage 1 and Key Stage 2 is on target, as is achievement at level 4 in both English and Maths at Key Stage 2.

- Wirral is also performing well against indicators which measure “narrowing the gap” for Children and Young People, with looked after children reaching level 4 in Maths at Key Stage 2 over performing against its target, and indicators to measure narrowing the gap between the lowest achieving 20% and the rest at Early Years Foundation Stage and looked after children achieving 5 or more A\*-C GCSEs at Key Stage 4 both on target.
- Aimed at 14-19 year olds, a brand new way of learning is underway in Wirral with the introduction of the new Diploma qualifications.
- Wirral Council has helped to pioneer an innovative new scheme, which has seen 117 new apprentice positions created in local companies.
- Obesity in primary school age children (reception year) has met its target.
- Up to 15,000 five - 14 year olds in Wirral will benefit from the launch of a ‘Play in the Peninsula’ programme, enabling children of all abilities and backgrounds to get together and have fun
- A campaign aimed at lowering teenage pregnancy rates has been launched in Wirral with the aim of educating young people about contraception and lifestyle choices

### Performance issues

Portfolio	PI no	Title	2009/2010 Q2 Target	2009/2010 Q2 Actual	On target	Direction of travel
Childrens Services & Lifelong Learning	NI 68	Percentage of referrals to children's social care going on to initial assessment	72%	60.9% (P)	Red	Improved

#### Context:

**Corrective action:** There remains an increase in the level of referrals that are coming into Children's Social Care. More initial assessments are being completed than in the same period last year. As the Integrated Childrens Service (ICS) training is embedded the quality of data recording is increasing with an increase of almost 20% in this NI since Q1. A further increase is expected over the next quarter. Improved referral pathways are in place to ensure a more appropriate workflow between Central Advice and Duty Team (CADT) and area teams.

Portfolio	PI no	Title	2009/2010 Q2 Target	2009/2010 Q2 Actual	On target	Direction of travel
Childrens Services & Lifelong Learning	NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	8.2% Lower=Better	9.8% (P)	Red	Improved

**Context:** The 16-18 NEET rate in Wirral at the end of September 2009 of 9.79% (against a target of 8.18%) is an improvement to that at the end of September 08 which was 10.23%. This decrease comes despite the economic downturn and contracting employment opportunities available to young people in certain areas. The Wirral Apprentice (the pledge of 100 Apprenticeship opportunities for young people) is beginning to bear fruit with appointment processes well underway.

**Corrective action:** Beneath the headline figures there are significant variances between communities and wards across the borough and the 16-18 NEET group is also now predominantly in the older age range with over 50% of 16-18 year old NEETs being 18. The use of advanced Geographic Information System (GIS) mapping capability is being used to inform targeted interventions and resource planning to meet need.

## Tackling inequalities

- Teenage conceptions

Teenage conceptions are associated with deprivation. Data are produced annually to show which wards have the highest rates of teenage conceptions and whilst there is some movement up and down the league table, generally those with high conceptions stay towards the top year on year. In the last 12 months, large developments have been made in joining together data sets to provide an increased understanding of rates of conceptions. This will enable work to be further targeted to 'hotspots' through schools and small neighbourhoods.

- Young people not in education, employment or training (NEET)

There are significant variances between communities and wards across the borough, and the 16-18 NEET group is also now predominantly in the older age range with over 50% of 16-18 year old NEETs being 18.

The four wards with the highest 16-18 NEET average in Wirral are:

- Birkenhead and Tranmere: 24.63%
- Seacombe: 23.94%
- Rock Ferry: 23.04%
- Bidston and St James: 21.31%

The cohorts within these wards are also made up of the highest levels of vulnerable groups and young people experiencing multiple barriers of deprivation and in access to Education, Employment and Training.

The use of advanced GIS mapping capability is being used to inform targeted interventions and resource planning to meet need. Connexions are continuing to develop a targeted case loading strategy in order to address the issues associated with NEET, which is being piloted in those wards highlighted above. This means that teams of personal advisers will continue to develop expertise and understanding of the requirements of 16, 17 and 18 year olds, providing support and access to service that best suits their needs. These teams link into area teams to ensure that the approach is joined up and broadens the opportunities available.

## Risks

Issues in certain sectors of the community can present a challenge to the partnership. They include the difficulties of engaging with 'seldom heard' groups and the lower value placed on education in individual families and communities. Childrens centres and extended services should help to mitigate these challenges. Concern also remains that the continuing recession could adversely affect the ability of some families to support their children in education. Multi-agency family support programmes and 'narrowing the gap' activities are in place to help to tackle this.

For Children's Social Care concerns remain those potential delays in initial assessments being carried out within seven working days of referral due to the large caseloads of some social workers could be compounded by an increase in referrals resulting from greater

caution, increased vigilance and identification of vulnerable children by agencies. These are being addressed by drafting in additional staff to clear the backlog, continuous monitoring and review of referral numbers, and improved throughput from Assessment Teams, where children need more intensive, and long term support.

As regards young people NEET, the principal uncertainties continue to be the impact of the economic downturn and the degree of positive action by employers and by the partners themselves. There are signs that the control actions, such as targeted programmes (e.g. Wirral Apprentice and employability support) and work with employers and the FE College are having a positive impact on these risks.

### Strong local economy

#### What's working well?

- 268 jobs were created and 272 jobs were safeguarded during the first six months of 2009/10 – despite the depth of the recession both indicators have exceeded targets as a result of the continued work by Invest Wirral to raise awareness of the support packages available.
- Wirral has worked with partners to develop a structured package of support to businesses in a direct response to the recession resulting in a number of grant awards safeguarding in excess of 67 jobs.
- The first phase for Wirral Waters have been given planning approval, offering a unique opportunity to transform derelict brown-field land at Birkenhead Docks, potentially creating 27,000 jobs in one of the country's most deprived areas.
- The first mortgage rescue scheme in Merseyside was delivered in Wirral.

#### Performance issues

Portfolio	PI no	Title	2009/2010 Q2 Target	2009/2010 Q2 Actual	On target	Direction of travel
Regeneration and Planning Strategy	NI 151	Overall Employment rate (working-age) (WNF)	Latest data available is December 2008. The target for 2008/09 was 70.5%. Actual Performance for this period was 68.6%.			
<b>Corrective action:</b> The recession is having impact on performance, with Job Seekers' Allowance increases in line with Liverpool City Region trends. However, positive interventions to address the impact of the recession have been designed and implemented i.e Wirral Apprentice, Future Jobs Funds, and Construction & Employment Integrator.						
Portfolio	PI no	Title	2009/2010 Q2 Target	2009/2010 Q2 Actual	On target	Direction of travel
Regeneration and Planning Strategy	NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods (WNF)	Latest data is up to February 09 (Q1). Actual performance for this period was 36.1% against a Quarter 1 target of 35.2%.			
<b>Corrective action:</b> The recession is having impact on performance, with Job Seekers' Allowance increases in line with Liverpool City Region trends. However, positive interventions to address the impact of the recession have been designed and implemented i.e Wirral Apprentice, Future Jobs Funds, Construction & Employment Integrator. Wirral agreed with Government Office North West (GONW) to revisit this indicator in refresh 10/11 targets alongside NI 151 and NI 171 when the full extent of the recession is known, due to the information and data being time lagged. A full recession impact analysis is currently completed on a monthly basis including quarterly updates using Department of Work & Pensions (DWP) data and a range of appropriate indicators. This is circulated to Cabinet and LSP Executive Board.						



## Tackling inequalities

- Worklessness and skills

Wirral has a clear understanding of the area, and recognises the challenge it faces to address inequalities faced by disadvantaged groups across Wirral, as well as spatial concentrations of worklessness and low skills within its most deprived communities. This is reflected in the inclusion of the following Local Area Agreement Performance (LAA) Indicator targets assigned to reducing inequalities within our agenda:

- NI153 – worklessness in worst performing neighbourhoods in the LAA/corporate plan and importantly in the basket of worklessness indicators for Working Neighbourhoods Fund reward.
- LOCAL 6280: Level 2 participation from Wirral's 53 most economically deprived Lower Super Output Areas (LSOA).

Wirral has already made progress in applying some good practice approaches to reducing inequalities. In particular, this is clear in terms of our partnership work to agree joint strategic priorities; developing a strong evidence base and our commitment to use Working Neighbourhood Funds to address worklessness and to grow the economy.

Wirral's clear evidence base and understanding of inequalities has been a fundamental driver of Wirral's Investment Framework and the Working Wirral programme that is specifically targeted at spatial and beneficiary target groups and delivers against the following criteria Priority Areas, Priority Customer Groups and the creation of employment in the areas of opportunity within the Borough and the improving of accessibility to jobs in neighbouring areas.

We have developed several interventions, with substantial resources being committed by the Council to mitigate the worst impacts of the recession. In particular, Working Wirral has been used to flex existing projects and to develop new interventions.

Examples of activity aimed at narrowing the gap include:

- Involve Northwest: Reach Out

Reach Out has knocked on over 65,000 doors in Wirral's most deprived areas and helped over 1,000 residents secure employment

- Wirral Change: BRM Outreach Project

Outreach employment service for Wirral's Black & Racial Minority residents offering specialist guidance workers to tackle multiple barriers to employment.

- Wirral Working for Health

Partners in Wirral have established a Wirral Working for Health partnership to address the high levels of Incapacity Benefit.

- Wirral Council: Wirral Apprenticeship Programme

The programme has been designed to target Wirral's most 'hard to reach' residents and will reach businesses who have never taken on an apprentice before.

- Wirral Council & Working Ventures UK: Wirral Construction Employment Integrator  
The CEI will link those most disadvantaged in the labour market to training and employment opportunities created, providing a gateway to recruitment and arranging delivery of additional pre-recruitment support in a model integrated with existing services.

- **Connexions Next Steps**

This commissioning specification for this project was amended in response to the recession to complement and enhance existing mainstream activity.

- **Future Jobs Fund (FJF)**

Working Wirral resources are being used to develop a quality and effective programme that will support more than 300 new FJF opportunities for unemployed Wirral residents.

Wirral's unique approach ensures that the Working Wirral resources are clearly targeted to addresses the spatial variation but also significantly recognises and understands the importance of supporting priority customers groups who reside outside Wirral's most deprived areas. This approach is starting to have some very positive impacts in tackling inequalities.

For example, initial analysis of the impact of Working Wirral transitional projects to April 2009 indicates impressive achievements above target profile. Headline performance includes:

- Excellent achievement in reducing worklessness
- Significant support for those with no qualifications
- Over -performance in increasing enterprise and business skills

Analysis of Working Wirral performance for April-June 2009 also indicates significant success in achieving extremely positive outcomes for some of Wirral's most disadvantaged groups and within our deprived areas.

Furthermore, analysis of Working Wirral participants by client group, engaged between April 2009 and June 2009 includes significant numbers of unemployed people, people from BRM groups, Lone Parents and residents in Wirral's most deprived communities.

## **Risks**

The recession still poses the greatest challenge, both across the borough as a whole and in the worst performing neighbourhoods. Wirral Council continues to mitigate the effects of the recession with good intelligence and strong partnership working resulting in informed investment decisions. A twin track approach of providing support to individuals and businesses alongside continuing to deliver the Investment Strategy aims in order to prepare for recovery has positioned Wirral to continue generating economic growth and deliver on the vision set out in its Investment Strategy.

## **Safer communities**

### **What's working well?**

- 7920 anti-social behaviour incidents have been reported during the first six months of 2009/10. This is lower than the target set and an improvement on performance at the

same stage as last year. Wirral Anti Social Behaviour Team is embarking on a new timetable of street-based surveys in a bid to help residents tackle anti social behaviour

- The number of most serious violent crimes has met its target at Quarter 2, having been reported as under-performing at Quarter 1.
- The number of assaults with less serious injury is performing on target at Quarter 2.

### Performance issues

No indicators within this theme are currently assessed as red

### Tackling inequalities

- Community safety

The Crime and Disorder Reduction Partnership Strategic Assessment identifies whether communities suffering the most reside within the most deprived areas. Within strategic and tactical analysis the Community Safety Team has used hotspot clusters as well as Wards and Police Neighbourhoods as catchments giving context by comparison. Our regular tactical multi agency meetings use a variety of catchments dependent on the resources deployed, or initiatives / interventions undertaken. E.g. Alleygates were only installed in Neighbourhood Renewal Areas where the LLSOA was identified as having four times the national burglary rate. Subsequent analysis, (post completion of all installations), demonstrated that the burglary rate within alleygated areas was less than Wirral's non-alleygated areas. The catchment in this instance was only those residential areas protected by completed alleygating projects.

Other assessments of Crime Reduction 'Guardians' include CCTV locations, Section 30 Dispersal areas, Community Mobile Police Station and Problem Solving Groups. These are all most commonly within the 53 LLSOAs of the Working Neighbourhood Fund areas.

Focusing on hotspots and monitoring whether these occur within deprived areas has demonstrated that the vast majority of interventions are taking place within deprived areas.

Recently, the HMRI area (for example) was used as a comparison in Anti Social Behaviour (ASB) analysis, as there is additional funding for ASB Enforcement Personnel within this area. Within HMRI over 2008/9 two hotspots, (Birkenhead and Seacombe) fall into this catchment. For Alcohol related ASB the area suffering the most offences and most prolific offenders is in Charing Cross, Birkenhead. The regular multi agency action-focused ASB Governance Group shares this information and deploys resources from the appropriate agency to reduce disorder and reduce the causes of the problem. This includes graffiti, criminal damage, and secondary fires, fly tipping contributing to NI 195, 33a, and the LAA ASB measure.

Our violence analysis feeds into the Mersey element of the (national) Tackling Knife Acton Plan, our own Violence Reduction Plan, and the Merseyside Multi Agency Guns and Gang Crime agendas. Hotspot analysis on NI 15 and NI 20 has identified areas within Working Neighbourhood Fund areas almost invariably falling within the Birkenhead Town Centre area

Merseyside Fire & Rescue understands local inequality. Data is shared with partners and analysis of MFRS data in conjunction with lifestyle mapping on a ward and most deprived

SOA basis. From this it is possible to identify inequality and then target our proactive resources appropriately. For example our current programme of targeting Home fire safety check campaigns and vulnerable property assessments

### **Risks**

The impact of actions taken by central government (the late issue of new National guidance and problems with the introduction of new drug test equipment) are currently presenting a challenge to the target to reduce drug related offending. There is ongoing dialogue with the Home Office, Police and key partners to overcome these issues. The Road Safety team is continuing to encourage all schools to participate in awareness programmes and is targeting training for motorcyclists, such as the 'Bikesafe' course.

### **Living and working environment**

#### **What's working well?**

- Percentage of household waste sent for reuse, recycling and composting is estimated to be 40% at quarter two, and therefore continues to meet its target.
- 34 Wirral businesses have been awarded Tidy Business awards as a part of a national campaign to encourage businesses to minimise waste, recycle more and improve their environment.
- Performance indicators for street cleanliness continue to improve well with all targets being met or exceeded

#### **Performance issues**

No indicators within this theme are currently assessed as red

#### **Tackling inequalities**

- Road Safety

On Wirral we have undertaken research into the number; types and causations of road casualties, including analysing areas with higher than expected prevalence of crashes. The development of road safety interventions including engineering measures; programmes of Training & Education together with robust enforcement activity are targeted at these higher risk areas and casualty groups.

Partnership working with Merseyside Police and Merseyside Fire & Rescue Service and others has enabled combined use and targeting of resources.

There have been consistent casualty reductions during recent years with a 7.5% year on year reduction in the overall number of people Killed or Seriously Injured on our roads road death & serious injury (KSI) since 2005.

Road Safety for children has also improved significantly. Since 2005 when there were 37 children Killed or Seriously Injured (KSI) this has been reduced to 14 child KSI's in 2008.

## Risks

Concerns remain that the economic situation could present a problem in relation to reducing CO2 emissions, by deterring householders and businesses from taking up subsidies for energy efficiency initiatives. This is being addressed by the awareness raising work of the Sustainability Unit as well as the activities of Groundwork Wirral, the Investment Network and Wirralbiz.

It has been recognised that congestion could be affected if partners do not take the issues surrounding congestion into account in their strategic decisions or if conflicts with other strategies and targets could arise.

## Sustainable, appropriate housing

### What's working well?

- 1274 vulnerable households have been assisted with at least one main energy efficiency measure under Warm Front. This indicator exceeded its target for quarter one and has done so again at quarter 2.
- Wirral continues to make progress to reduce the number of homeless households living in temporary accommodation. This indicator continues to significantly over-perform against its target.

### Performance issues

Portfolio	PI no	Title	2009/2010 Q2 Target	2009/2010 Q2 Actual	On target	Direction of travel
Regeneration and Planning Strategy	NI 154	Net additional homes provided	250	175 (A)	Red	N/A

#### Context:

**Corrective action:** The Council is continuing to seek the accelerated delivery of housing market renewal. The Council is working with Peel Holdings to deliver the Mersey Heartlands Growth Point. Planning applications for the early phases (including 1672 new dwellings) have been recommended for approval subject to referral to Government Office North West. A Strategic Housing Land Availability Assessment has been jointly commissioned with Liverpool City Council to identify a long term supply of available, suitable and deliverable housing sites and is expected to report in January 2010. A Core Strategy Development Plan Document is in preparation and a Spatial Options Report will be considered by Cabinet in November 2009.

### Tackling inequalities

- Homelessness

Statutory Homeless acceptances in Wirral reduced by 58% in 2008-09 compared with the previous year. In 2006-07, 24% of cases were from CH42 (Tranmere/Rock Ferry) but in 2008-09, the percentage from CH42 had reduced disproportionately to 10%, which illustrates that the overall reduction in homelessness has narrowed the gap in equality in this area. Similarly in the postcode areas CH41, CH43, CH44, CH46 and CH49 the share of homeless acceptances has dropped from 64% to 56%.

Intentional homelessness has reduced by 39%. In 2006-07 89% of intentional homeless cases were from CH41, CH42, CH43, CH44, CH46 and CH49. In 2008-09, the proportion of intentionally homeless cases from these areas has reduced, but only slightly, to 86%. Further work is being done to investigate the reasons for intentional homelessness to enable this inequality to be targeted more closely.

### **Risks**

Fallout from the slowdown in economic activity is also continuing to affect both the provision of new housing and the demand for it, by reducing the availability of mortgages and individuals' ability to service them. Partners are attempting to maintain the level of building through programmes such as HMRI and pursuing initiatives to support home purchases. It has also been recognised that much of the current target is dependent on the delivery of a single major scheme and there has been active working with the private sector partner to identify and remove barriers to delivery.

### **PART 3: OVERARCHING RISK REGISTER**

The following overarching risks to the partnership have been identified by the LSP Management Group. The group is currently undertaking further work to score and identify necessary controls for these risks. The developments of the overarching risk register will be reported to the board in January 2010.

1. Impact of the economic downturn
2. Failure to effectively collect, record share, understand and use information, data and intelligence across the partnership
3. Failure to engage with partners and the community as a whole
4. Failure to deliver the partnership's vision and priorities (e.g. in reflecting these in partners' plans and delivery processes)
5. Failure to identify and optimise available resources in order to deliver joined up and value for money solutions
6. Partners have limited capacity and uncertain long-term funding
7. The partnership is insufficiently agile in responding to the external environment
8. Delivery of priorities is affected by inadequate individual and collective service continuity arrangements in the event of an emergency

### **PART 4: LAA DELIVERY PLANS**

Delivery plans have been created for each LAA improvement target and a recent review has been undertaken of these plans to ensure that they fully reflect all partner activity and that they address any improvement areas highlighted by the joint inspectorate as part of the Comprehensive Area Assessment process.

It is recommended that the delivery plans are managed and monitored by the relevant thematic partnership group. Should an LAA improvement target underperforms for a period of two or more consecutive quarters then it is recommended that the relevant delivery plan is reported to the LSP Executive Board for consideration and to identify any further action that can be taken.

**Recommendations:**

- 1.1 Executive Board members are requested to review the second quarter performance and risk information contained within this report and identify any areas for further action.
- 1.2 Executive Board members are requested to approve the recommendation set out in part 4 of this report, and agree that delivery plans are reported to the LSP Executive Board for improvement targets which underperform consecutively for a period of two or more quarters.











**Appendix One****LAA Theme Performance Summary Index**

Data Key	
Actual	(A)
Estimate	(E)
Provisional	(P)

Tolerances Used	
Over Performing	Exceeded target by more than 10%*
Green	Within +10/-5% of the target*
Amber	Missed target by between 5% and 10%*
Red	Missed target by more than 10%*










\* Unless otherwise stated

**Health & Wellbeing**

PI No.	Title	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel
NI 39	Alcohol-harm related hospital admission rates	1381 (Lower is Better)	1185 (E)	Over Performing	
NI 120a	All-age all cause mortality rate (Male)	714 (Lower is Better)	771.77 (E)	Amber	
NI 120b	All-age all cause mortality rate (Female)	500 (Lower is Better)	545.89 (E)	Amber	
NI 123	Clients receiving support through the NHS Stop Smoking Services	355.9	356 (E)	Green	
NI 130	Social care clients receiving Self Directed Support	9%	4.77% (A)	Red	
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	20%	22.42% (A)	Over Performing	
NI 136	People supported to live independently through social services (all adults)	2200	2060.08 (A)	Amber	
LOCAL 8228a	The number of emergency unscheduled acute hospital bed days occupied by people aged 75+ in NHS hospitals in Wirral who are admitted through fractured neck of femur, as measured by Wirral NHS data as a result of a fall.	4424 (Lower is Better)	2359 (E)	Over Performing	
LOCAL 8432	Establish cohort of clients aged 16-35 with two or more episodes of self harm in the last 12 months who subsequently become engaged in meaningful social activities.	2	2 (E)	Green	
LOCAL 8436	To reduce the number of people with dementia admitted to residential and nursing care 5% reduction on 2007/8 admittances	81 (Lower is Better)	78 (A)	Green	






## Life Chances for Children and Young People

PI No.	Title	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel
NI 55	Obesity in primary school age children in Reception	9.37% (Lower is Better)	9.3% (E)	Green	n/a
NI 68	Percentage of referrals to children's social care going on to initial assessment	72%	60.9% (P)	Red	
NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	56%	51.7% (P)	Amber	n/a
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2	77%	74% (P)	Green	n/a
NI 75	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths	55.2%	53.2% (P)	Green	
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	30.2% (Lower is Better)	31.4% (P)	Green	
NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	86%	81.6% (P)	Amber	
NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	79%	77.8% (P)	Green	
NI 100	Looked after children reaching level 4 in maths at Key Stage 2	44%	52% (P)	Over Performing	
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and maths)	7.4%	7.3% (P)	Green	
NI 112	Under 18 conception rate	Latest data available is for calendar year 2008. The target for 2008/09 was -28.3%. The actual performance for 2008 was -10.3%.			
NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	8.2% (Lower is Better)	9.8% (P)	Red	
LOCAL 1400	Number of looked after children	(Lower is Better)	616 (P)		






## A Strong Local Economy

PI No.	Title	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel
NI 151	Overall Employment rate (working-age) (WNF)	Latest data available is December 2008. The target for 2008/09 was 70.5%. Actual Performance for this period was 68.6%.			
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods (WNF)	Latest data is up to February 09 (Q1). Actual performance for this period was 36.1% against a Quarter 1 target of 35.2%.			


**Safer, Stronger Communities**

PI No.	Title	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel
NI 15	Number of most serious violent crimes (PSA 23: Priority Action 1) per 1000 population	0.33 (Lower is Better)	0.32 (A)	Green	
NI 20	Number of "Assaults with less serious injury" (including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences	2.32 (Lower is Better)	2.42 (A)	Green	
LOCAL 4206	Number of reported incidents of anti-social behaviour	8779 (Lower is Better)	7920 (A)	Green	

**Living and Working Environment**

PI No.	Title	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel
NI 192	Percentage of household waste sent for reuse, recycling and composting	41%	40% (E)	Green	
NI 195a	Improved street and environmental cleanliness (levels of litter)	7% (Lower is Better)	7% (A)	Green	
NI 195b	Improved street and environmental cleanliness (levels of detritus)	9% (Lower is Better)	7% (A)	Over Performing	
NI 195c	Improved street and environmental cleanliness (levels of graffiti)	6% (Lower is Better)	3% (A)	Over Performing	
NI 195d	Improved street and environmental cleanliness (levels of fly posting)	0.5% (Lower is Better)	0% (A)	Over Performing	

**Sustainable, Appropriate Housing**

PI No.	Title	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel
NI 154	Net additional homes provided	250	175 (A)	Red	n/a
NI 156	Number of homeless households living in Temporary Accommodation	14 (Lower is Better)	5 (A)	Over Performing	
LOCAL 4266	Number of vulnerable households assisted with at least one main energy efficiency measure under Warm Front	1153	1274 (A)	Over Performing	