

WIRRAL LOCAL STRATEGIC PARTNERSHIP – EXECUTIVE BOARD**WEDNESDAY 19TH MAY 2010****LOCAL AREA AGREEMENT YEAR END PERFORMANCE AND RISK REPORT****1. Report Purpose**

This report provides the LSP Executive Board with an overview of performance against the 2008-2011 LAA at the year end. The report identifies overall achievements for the partnership as a whole and outlines what's working well for specific areas of delivery. It then identifies future challenges to delivery for the partnership as a whole. The report goes on to provide a summary of performance against the LAA improvement targets and a summary of risks and performance for each of the six LAA themes.

Part 2 of the report gives an overview of performance headlines, detailing the areas of good performance, for each LAA theme and then identifies those indicators which are currently not meeting their performance targets. The report then provides details of any associated high risks to these areas of improvement.

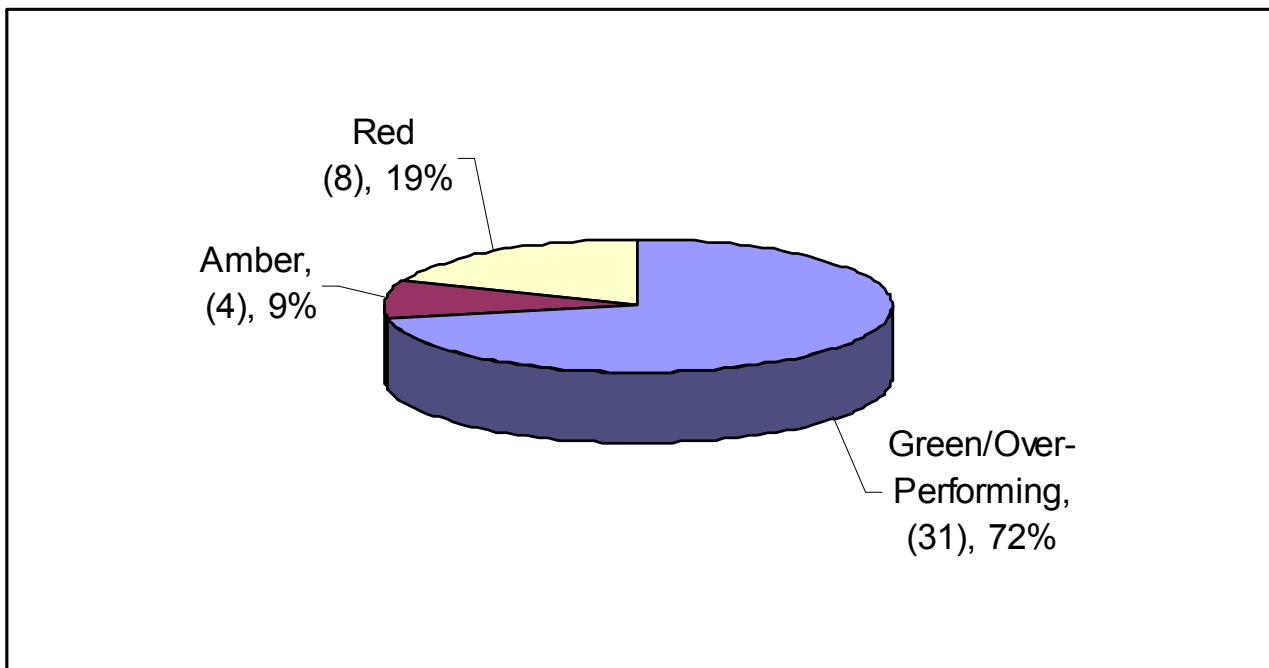
2. Achievements

What's Working Well

1.1. Some examples of what's worked well:

- Wirral Council has secured almost £1.5 million for new, affordable rented homes in three areas of the borough.
- Crime is falling more rapidly in Wirral than in other parts of the region and the borough has the lowest rate of recorded crime in Merseyside
- Wirral Council has committed funding for over 200 subsidised apprenticeship places with local businesses via its highly successful programme The Wirral Apprentice.
- Business engagement has increased the number of Wirral businesses accessing support
- Number of new business start-ups and number of businesses supported through the Council's Business Start Programme continues to improve
- Number of affordable homes delivered has improved considerably
- Number of reported incidents of anti-social behaviour has fallen again this year
- Wirral has seen a reduction in teenage conceptions in Wirral.
- Mortality rate from all circulatory diseases has again reduced.
- There are less unscheduled acute hospital bed days occupied by people admitted through fractured neck of femur this year.
- Secondary school persistent absence rate continues to fall.

3. Performance Summary



3.3 LAA Theme Summary

LAA Theme	Performance Indicators which can be reported			
	Green / Over performing	Amber	Red	Total
Health & Wellbeing	9	0	1	10
Life Chances for children & young people	11	2	3	16
Strong local economy	0	1	0	1
Safer Communities	6	0	0	6
Living & Working environment	3	1	2	6
Sustainable appropriate housing	2	0	2	4
Total	30	5	8	43

* There are 50 indicators in Wirral's 2008-2011 LAA. At the year end 2009/10, 43 indicators are reportable against targets. (7 indicators showing latest data available)

PART 2: PERFORMANCE & RISK EXCEPTION REPORT**Health & Wellbeing****What's working well**

- Rates of hospital admissions relating to alcohol-harm have exceeded the target set.
- Carers receiving needs assessments or advice and information has also improved.
- The number of emergency, unscheduled hospital beds occupied by people who are ages 75+ and are admitted through having a fractured neck or femur as a result of a fall has improved and exceed the target set.
- The number of people with dementia admitted to residential and nursing care has reduced since last year.
- The number of smoking quitters has exceeded the target and success rates for smokers trying to quit has increased by 10%

Performance issues

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Social Care and Inclusion	NI 130	Social care clients receiving Self Directed Support	15%	5.47% (P)	Red	Deteriorated
Corrective Action: This is a provisional out turn to be updated when updated software is available from Northgate Information Solutions. This indicator is likely to increase once the software amendments have been received.						

Tackling inequalities (Narrowing the Gap)

- **Self directed support**

There is an expected positive impact through increased choice and control for vulnerable people who live in the more deprived areas of Wirral, although recipients of Personal Budgets can live in all wards of Wirral.

There continues to be promotion of increased opportunities for people who use services to exercise choice and control over how their needs are met, resulting in improved quality of life.

- **People supported to live independently**

There is a direct positive impact through regained independence and choice for vulnerable people living in deprived areas, although people living throughout Wirral can also benefit. Services delivered within the community including day care, homecare, meals on wheels and reablement services contribute to maintaining people living at home, with improved quality of

life and increased choice and control. Individuals in the community are also signposted to grant funded services in order to empower them to live independently.

- **Inequalities in mortality (early deaths)**

The health divide between Wirral and England, as measured by death rates is not narrowing although some of the main contributory causes are showing improvement. For example, the gap between levels of cardiovascular disease (CVD) between Wirral and England has reduced and CVD in women in Wirral is now lower than in England. The rate of hospital admissions for alcohol (an indicator for mortality from digestive diseases) is improving at a faster rate in Wirral than England.

Although the health of the population in Wirral is improving, the health divide between Wirral and the most deprived areas of the borough appear to be widening. Consideration needs to be given to the scale of support required to accelerate health improvement in the poorest areas and if what is currently planned, is sufficient.

Risks

There has previously been concern over the accuracy and timeliness of data around alcohol related harm. The establishment of a core data set and the introduction of robust collection and monitoring processes across all partners are helping to mitigate this. The risk to carers assessments posed by the end of short term funding for carers outreach workers was assessed as increasing in the past quarter given that this service ended in December 2009. However NHS Wirral is hoping to develop a business process to record such assessments already taking place. The challenge presented by increasing numbers of young people with complex needs as they reach majority remains significant. The Transitions Team in the Department of Adult Social Services is now in place and detailed procedures covering the operation of a transition protocol are being developed. The impact of Streetscene infrastructure on the number of falls suffered by older people has been recognised. Partners are in the early stages of mapping the areas in which falls are occurring with a view to sharing this with the Streetscene team.

Life chances for children and young people

What's working well

- The percentage of referrals to children's social care that are then going on to initial assessment has seen a significant increase in performance particularly in the final quarter of 2009/10 .
- There has been a good improvement with the achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths. The secondary school persistent absence rate has also exceeded its target.
- Road safety partners in Wirral have made significant progress in reducing the number of traffic casualties in the borough across all ages, particularly children.

Performance issues

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Children's Services & Lifelong Learning	NI 112	Percentage reduction in the under 18 conception rate	-28% (Lower is Better)	-21% (A)	Red	Improved

Context:

This target and outturn relates to the latest data release from the Office of National Statistics (ONS) which is 2008 calendar year. There is a reporting lag in reporting conception data due to gestation period and time frame for registering a child's birth. Local data is collected and reported more frequently. In order to reduce the teenage conception rate further in Wirral, targeted support interventions will continue to be developed and implemented for the most vulnerable groups. Recommendations made in the refreshed National Teenage Pregnancy Strategy will also be incorporated into the Strategic Priority Action Plan to ensure gaps in provision are addressed. Further actions implemented since the last reporting period include: Rolling programme of sexual health training for Children and Young People workforce, including further development of training courses for foster carers. 533 staff attended multi-agency Sex and Relationships training between April 2009 and March 2010. Young Parent's Advisor post was extended and is based within Connexions and conducts risk assessments with all pregnant girls under the age of 19 that access the Young Women's Antenatal Clinic at Arrowse Park. Alongside the service offered by the Teenage Pregnancy Midwife the postholder is able to advise pregnant teenagers and their partners on issues such as housing, finances, education and employment, offending and drug and alcohol abuse, with a view to reducing high risk behaviours and offering crisis intervention if required. Development of targeted support programmes for hotspot areas – Virtual Babies Education Programme and Peer Mentoring Education Programme to run in new academic year. Health Services in Schools implementation already showing encouraging results, full implementation planned for July 2010. Expansion of Wirral Brook LARC provision. Further development of the role of Teenage Pregnancy Champions across Wirral. Media training day conducted with Champions to ensure delivery of consistent messages.

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Children's Services & Lifelong Learning	NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	7.1% (Lower is Better)	8.9% (P)	Red	Unchanged

Corrective Action: A newly formed TIGER group has been formed to address the issue of NEET with a particular emphasis on agreeing shared actions in order to meet the required reduction percentage for the PSA target. This is a further 2% reduction from current position. This is chaired by Mike Potter, the Principal of Wirral Metropolitan College. The group will meet on a regular basis with a task and finish approach. The first task is to map available provision against the preferences of the active NEET group. An initial action plan has been produced with joint accountabilities. Work towards the January Guarantee is well underway. The eligible cohort (young people of academic age 16 and 17) will be continually tracked and monitored via performance submissions to DCSF up until the 31st March 2010. As this is the first year of introduction, there were no targets set or previous year's benchmarks regarding achievement of the guarantee. Focus also remains on supporting 18 year olds NEET, an increasing group, helping them to secure places in education, employment or training if that is the most appropriate option for them. This also comes at a time of significant new opportunities through Jobcentre Plus with the implementation of the Young Person's Guarantee and Future Jobs Fund for 18 year olds. Connexions and Jobcentre Plus advisers are working together to support 18 year olds into an opportunity that best meets their needs.

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Childrens Services & Lifelong Learning	LOCAL 1700a	Participation in and outcomes from youth work: Participation	21%	18% (A)	Red	Deteriorated
Corrective Action: Following a period where there has been a vacancy factor and we have been unable to fill posts the service is now reconfigured and is more attractive to young people with the Hub about to launch. These 4 "super centres", one in each district of Wirral will offer more services and attract more young people to engage in positive activity.						

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Childrens Services & Lifelong Learning	LOCAL 1400	Number of looked after children	590 (Lower is Better)	629 (P)	Amber	Unchanged
Corrective Action: (P) Continued focussed planning to reduce numbers of children in care; where safe and feasible. Preventative measure – investment in Area Teams and preventative initiatives such as Multisystemic Therapy and Family Group Conferencing. Continued focus on supporting children to achieve permanence through adoption and special guardianship. Project plan to reduce the numbers of children placed with parents. 5/8 Principal Team Managers recruited to improve tight tracking of children's cases, to reduce likelihood of drift, team looked after children tracking tool in place. National context of increased numbers of children in care, post Baby Peter.						

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Childrens Services & Lifelong Learning	NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	57%	52% (A)	Amber	Improved
Corrective Action: Support with the use and analysis of data at LA, school and setting level to identify children who are at risk of underachieving; children/classes/schools making less than expected progress; weaknesses in provision and pedagogy for early literacy, speaking and listening. Provide individual and collective support for local networks, practitioners embedding best practice in the teaching of early literacy skills, develop transition from Reception to year 1, and strengthen the school-based leadership of the early literacy agenda in order that schools may build the capacity to sustain their own improvements. Inform School Improvement Partners (SIPS) to enable them to develop their brokering role in early literacy improvement.						

Tackling inequalities (Narrowing the Gap)

- **Achievement of 5 or more GCSE A*- C grades including English and Maths**

The gap to be addressed is those children who are at risk of under achievement; these may be in receipt of free school meals. A number of initiatives are in place to target support for this group of pupils.

The National Challenge programme to ensure that at least 30 per cent of pupils in every maintained secondary school and Academy in England achieves at least five higher grade GCSEs including English and maths by 2011 is in place in Wirral. Data has been used to target intensive consultant support for English and Mathematics, particularly in National Challenge Schools.

The Intensive Support Programme and Wirral Intensive Support Programme support is in place in some schools. 50% of this intensive curriculum support has been targeted at National Challenge secondary schools for 2009/10. Targeted Assessing Pupil Progress (APP) training has taken place. This has been followed up where appropriate with tailored in-school support on developing APP. Tailored in-school curriculum and teaching and learning support is being offered across secondary schools.

The 1-1 tuition programme is embedded in Wirral with 100% of schools engaged in the programme and all schools on track to deliver places by the end of August 2010. Pupils identified by schools to participate in the programme receive 10 hours of 1:1 tuition with a qualified teacher in either English or maths. The sessions are focused on a specific area that the pupil finds difficult and which is holding them back. A pool of tutors have been recruited and provided with training including sessions on APP and the new English and maths frameworks.

- **16 to 18 year olds who are not in education, employment or training (NEET)**

Areas within the Borough where NEET is the highest (over 16%) include, Seacombe, Bidston and St James, Birkenhead, Tranmere and Rock Ferry. Within these areas however there are also vulnerable groups including those young people with LDD and teenage parents. Locally data is monitored on a postcode level, this enables NEET hotspots to be identified and targeted. A Wirral Strategy for Increasing Young People's Participation in Employment, Education and Training for 2010/11 has been established. This includes a number of activities to narrow the gap.

A full NEET case loading strategy is now in place and is beginning to pay dividends in terms of Personal Adviser accountability and cohort analysis in order to best support and improve outcomes for young people. Birkenhead were the first district team to pilot this model and are developing age and geographically focussed bespoke NEET teams. Progress into EET of vulnerable groups is monitored monthly to ensure interventions can be targeted effectively specifically focussing on teenage mums, those leaving care, those young people with Learning Difficulties and Disabilities (LDD) and young offenders. The 'Wirral Apprentice' programme has been given additional funding to target vulnerable groups including those leaving care.

- **Obesity in primary school age children**

100% of schools achieved Healthy School status. Over 50% of schools have received oral health and nutrition training. Early Years settings and Schools have had exemplar food policies for a number of years and 93% of Wirral Schools have a Whole day Food and Nutrition Policy

We are working in collaboration with the School Sport Partnerships to support the Active Lifestyles Project which will be piloted with 30 schools. These schools have been identified using the National Child Measurement Programme data. Specially designed workbooks have been produced and distributed to school nurses and child weight management services.

Children's Centres offer a wide variety of physical activity sessions aimed at children of different ages, e.g. Karmatime Yoga, Giggle & Wiggle, Indoors & Outdoors and Merry Movers. A training programme has been developed to enable roll-out of the 'Heath, Exercise and Nutrition for the Really Young' (HENRY) programme. Sub-regional planning is taking

place for delivery across the area. The BOAT (Better Outcomes Achieved Together) Project within Children's Centres has been delivered in some children's centres and early years' settings. Evaluated in December 2009 has led to planning for a further programme roll out in March 2010. Family Support Teams advise families on "Healthy Eating" following the key messages from Change4Life and signpost to weaning groups facilitated by Health Visiting teams. Sessions delivered include Bumps to Babes, Beacon Babes, Looking at Cooking and Fun with Food.

71% of schools have achieved the 2 hours of high quality PE. In the Pensby School Sport Partnership (SSP), 35 Primary and 9 Secondary Schools, 46% of school children are achieving 3 hours of PE and School Sport and 40% are achieving 5 hours. In the Park SSP, 35 Primary and 10 Secondary Schools, 48% of school children are achieving 3 hours of PE and School Sport and 40% are achieving 5 hours. In the Bebington SSP, 29 Primary and 7 Secondary Schools, 47% of school children are achieving 3 hours of PE and School Sport and 39% are achieving 5 hours.

- **Participation in and outcomes from youth work**

The provision of youth activities is allocated based on areas where need is the greatest. This is determined by looking at many factors including IMD and other NI's such as NI 111: the numbers of First Time Entrants into the Youth Justice System and NI 112: Rate of Teenage Conceptions. The participation of young people in these activities should have a positive effect on these outcomes. The District activity fund will be used to commission in specialist support organisations to ensure there is engagement with young people from vulnerable groups, including Children in Care, young carers and young people with LDD.

Quarterly returns capture young people's involvement in positive activities. Targets are set for each district for the number of young people to be involved in positive activities. Returns are monitored by the Positive Contribution Strategy group. The Youth Service has been reconfigured to make it more attractive to young people with the launch of the "Hub" model. Four "super centres", one in each district of Wirral will offer more services and attract more young people to engage in positive activity including Friday and Saturday night provision. This impact should be a greater take up of Youth Services and lead to an increase in accredited outcomes.

- **Under 18 conception rate**

There is wide contrast in the rates of teenage conceptions across the Borough. Rates are lower in the South and West of the Borough. Conceptions here are also more likely to result in termination than live birth. The North and East of the Borough have a higher rate of conceptions overall and more of these result in live births. Within the areas with higher rates of conception there are also "hotspots", where teenage conceptions are more concentrated. The focus is on reducing the rates of conceptions overall with particular focus on the areas with higher rates and hot spots.

The Teenage Pregnancy Strategy Group is working to a detailed priority action plan for 2009-2011. This outlines universal and targeted support to help reduced teenage conceptions. An example of which is the targeted work by the Birkenhead District Board, ensuring that all secondary schools and youth settings in the Birkenhead District are engaged in Health Services in Schools (HSIS) programme.

Targeted diversionary activities are also in place as youth activities are provided within the areas that are in greatest need, for example those with a high level of teenage conceptions or first time entrants into the youth justice system.

Due to the small numbers of conceptions overall and the sensitivity of conception data, local level data is not widely available. However, this information is measured and monitored by the Teenage Pregnancy Strategy Group (TPSG) and is used to target resources appropriately. Better Support Sub Group of the Teenage Pregnancy Steering Group is chaired by Head Teacher from Joseph Paxton site.

Risks

Although its risk score was reduced at quarter 3, there is still some concern that the continuing economic situation could make it difficult for some families to support their children in education. On-going multi-agency family support programmes children's centres and extended services are helping to tackle this.

Uncertainty remains around potential changes in central government strategy and their impact on our ability to monitor the effectiveness of our interventions in narrowing the gap in educational attainment. Officers remain alert to developments and are engaging actively with Government Office North West, partners and other local authorities.

In relation to looked-after children, concerns remain those potential delays in referrals due to the large caseloads of some social workers could be compounded by an increase resulting from greater caution on the part of agencies. Whilst additional social workers are now in post helping to clear the backlog, and further recruitment is planned, some caseloads remain high and the monitoring arrangements are showing that assessments are taking longer.

As regards young people NEET, the principal uncertainties continue to be the economic environment and the degree of positive action by employers and by the partners themselves. In addition to existing measures, such as the Wirral Apprentice and Activity Agreement Programme, the 'January Guarantee for 16 and 17 year old NEET young people delivered a reduction in the year on year comparison in February and March and a NEET 'Tiger team' has been formed to co-ordinate and focus further action.

Strong local economy

What's working well

Places

- Development is under way on the second phase of 'Brand New Brighton' which will include mixed use development along the waterfront. The second phase has been boosted by £3.9 million from Northwest Regional Development Agency and has already attracted six new major businesses to the area. It is hoped it will create 714 new jobs through a series of new retail and leisure facilities by 2012.

Business

- 738 jobs created and 545 jobs safeguarded during 2009/10 – both indicators have exceeded targets (+146% created/ +29% safeguarded) as a result of the continued work by Invest Wirral to raise awareness of support packages available and to proactively engage with companies in the Wirral business community.

- The council's business start programme has created 300 new businesses in 2009/10 which was 20 % above the target and despite difficult economic conditions. Additionally, 252 continue to operate 12 months after commencement. Performance exceeds the quarter three target of 220.
- Invest Wirral has successfully supported a mix of 98 indigenous and inward investment company investment projects throughout 2009/10. It has also enabled support to 31 projects which have applied and received funding support through the Council's BIG and Think Big schemes totalling £1.656m.
- Tulip Ltd has announced the creation of 270 new jobs at its production facility in Wirral. The project will see over £12m of investment in the Wirral site and significant potential for future growth which would create additional jobs. Additionally, further investment projects have also been announced by Bristol Myers Squibb (£4m Bromborough) and SAFC Hitech (£1.2m Bromborough).
- Bristol-Myers Squibb, the US biopharmaceutical giant, is investing £3.5million pounds in its research and development laboratory in Moreton, which will provide new specialised laboratories, and will support approximately 100 existing scientific, technical and related jobs at the site.
- Wirral Business Forum: Launched in late 2008, this is a free event and online business initiative available to help Wirral businesses increase networking opportunities, develop inter-trading collaboration, and raise awareness of business support and initiatives. It now has 1,100 members.

People

- Future Jobs Fund (FJF): Wirral has successfully bid to deliver 323 FJF jobs for long term unemployed young people and other disadvantaged groups. Wirral has delivered its target profile of 187 people moving into FJF jobs. Wirral awaits confirmation of an additional bid to provide an additional 326 plus posts through to April 2011.
- Wirral Council has committed funding for over 200 subsidised apprenticeship places with local businesses via its highly successful programme The Wirral Apprentice. This has secured employment for young people in a diverse range of sectors such as construction, health and social care, engineering, accountancy and science and technology.

Performance issues

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Regeneration and Planning Strategy	LOCAL 6281	Increase in NVQ Level 2 Skills for Employment in the worst performing neighbourhoods	3299	3022 (A)	Amber	N/A
Corrective Action: This information was provided by the Learning Skills Council, as they are no longer in existence we are unable to provide a comment at this time. The future of this indicator is now under review by the newly created Skills Funding Agency.						

Tackling inequalities (Narrowing the Gap)

- **Working age people claiming out of work benefits**

The gap to be narrowed is the worklessness rate in the 53 most deprived Local Super Output Areas (LSOAs) compared with the rate in Wirral as a whole. The Working Wirral programme targets interventions at deprived communities and under-represented groups.

- The Involve Northwest: Reach Out project is an innovative approach that engages workless households by taking the service to their home. Reach Out guidance workers knock on doors, engage residents in the familiar surroundings of their own home and promote the value of being in work. The project has knocked on over a minimum 65,000 doors in Wirral's most deprived areas and helped over 1,000 residents secure employment. In the last year to March 2010, 636 people achieved a job, 62 gained a qualification and 34 people moved into self employment.
- This BRM Outreach Project provides outreach employment service for Wirral's Black & Racial Minority residents offering specialist guidance workers to tackle multiple barriers to employment. Latest data to year end March 2010 indicates that 118 people achieved a job and 42 gained a qualification. 6 people were supported into self employment.
- Wirral Working for Health - Partners in Wirral have established a Wirral Working for Health partnership to address the high levels of worklessness associated with ill health.
- Wirral Council: Wirral Apprenticeship Programme - The programme has been designed to target Wirral's most 'hard to reach' residents and will reach businesses who have never taken on an apprentice before.
- Wirral Council & Working Ventures UK: Wirral Construction Employment Integrator - The CEI will link those most disadvantaged in the Labour Market to training and employment opportunities created, providing a gateway to recruitment and arranging delivery of additional pre-recruitment support in a model integrated with existing services.

- **Increase in NVQ Level 2 Skills for Employment**

The focus is to increase the participation rates of NVQ level 2 in the 53 most deprived LSOAs against the participation rates in the rest of Wirral, with the aim of increasing all levels of achievement.

The only way to increase adult attainment at Level 2 in our local working age population is to increase participation, achievement and employability locally within economically deprived wards. LSC Individual Learner Record (ILR) data details high levels of Level 2 skills participation in Wirral's deprived wards in comparison to more affluent areas where this level of attainment may have been met in school. However this level of participation should be increased within these specific wards in order to meet the borough and national average.

Activity to narrow the Level 2 skills gap is conducted by the Skills Funding Agency (formerly the Learning & Skills Council) and includes:

- Train to Gain.
- Apprenticeship programme progressing people at 19 and above to Level 2
- Further Education provision at and progressing to Level 2

- IES (Integrated Employment & Skills) agenda via a Skills & Progression Pathway.
- ESF co-financed programmes

Wirral has previously measured performance against this with bespoke data provided by the Learning and Skills Council. However the newly formed Skills Funding Agency is unable to confirm if they have the capacity to continue this bespoke analysis.

- **New Business Registration Rate**

NI 171 measures the numbers of new businesses which are registering for VAT and PAYE in the local area and is a good proxy measure for business start ups in an area. The measure gives a good indication of the local economy's start-up market and creates competitive pressure which in turn drives up business performance.

Activity to narrow this gap includes:

- Dedicated Invest Wirral business support service
- Business Start-up Service
- Wirral Business Forum
- BIG Grants
- NWDA Programmes
- Next Generation Access

- **Floor Space Developed for Employment Use**

Increasing the amount of quality workspaces and business accommodation particularly in Birkenhead will help to attract new businesses to Wirral and maximise business investment opportunities.

Birkenhead docklands has now been designated as regional strategic site for employment use. Work continues with the private sector to identify market opportunities using sources of external funding. Activity includes the Woodside project, Wirral Waters and the wider Investment Strategy.

Risks

Despite prevailing economic conditions, Wirral Council continues to mitigate the effects of the recession with good intelligence and strong partnership working resulting in informed investment decisions. A twin track approach of providing support to individuals and businesses alongside continuing to deliver the Investment Strategy aims in order to prepare for recovery has positioned Wirral to continue generating economic growth and deliver on the vision set out in its Investment Strategy.

A Recovery Plan has been developed by the Council based on the robust evidence base that includes key economic indicators as well as the qualitative feedback from partners about the impact of the recession. The plan seeks to set out medium term actions for providing the suitable conditions in Wirral for future investment. Partners have agreed to maintain a long-term focus on skills, innovation and regeneration to support the aims of the Investment Strategy. The plan was agreed by Wirral Council Cabinet and LSP Executive Board in February 2010 and it was agreed for quarterly updates to be provided to both on an ongoing basis. The Council continues to co-ordinate regular meetings with partners and businesses

to monitor the impact of the recession and develop appropriate interventions and the report for May 2010 is currently being developed. The impact on performance has consequently been less than in other areas of the Liverpool City Region and the rest of the North West.

The development of a Strategic Regeneration Framework will further enhance the ability of Wirral Council and its partners to co-ordinate regeneration and economic development activity over the next fifteen years.

Significant investment is being made into next generation broadband access in Wirral to support business and investment. Alongside this, the co-ordination of business support will support investment, growth and competitiveness across Wirral's business base.

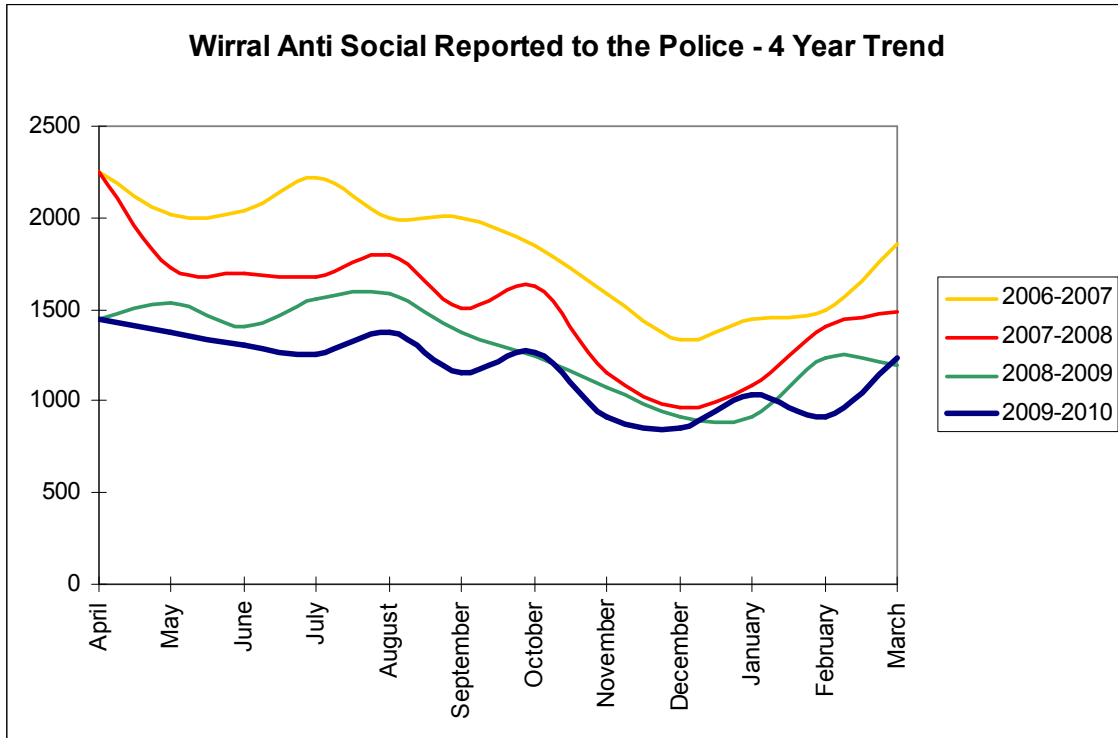
Safer communities

What's working well

- During 2009 – 2010 Wirral's Joint Community Safety Team a co-located multi agency team focused upon reducing levels of crime and anti social behaviour reduced the number of fires associated with anti social behaviour by 46% and reduced the number of cases of criminal damage and arson reported to the Police by 9.2%. It reduced all reported crime on Wirral by 10% compared to the previous year. Included within these reductions are an 11.7% reduction in vehicle crimes and a 17% reduction in the number of robberies committed on Wirral. This performance provides Wirral communities with the 8th lowest level of recorded crime within the 43 partnerships within the North West.
- Wirral's Joint Community Safety Team takes a problem solving and intelligence lead approach to reducing crime which includes examination of the causes/contributors to criminal behaviour. With partners a lot of work has been undertaken in the area of alcohol which is inappropriately used and which then leads onto crime being committed. In April 2010 the North West Public Health Observatory (NWPHO) published charts illustrating the profile of alcohol related harm. The charts measure the level of harm across a range of indicators and also enable comparisons to be made between Wirral's performance and others in England. The NWPHO work shows that compared to the England average Wirral performs "significantly better" and is close to "England's Best" in the levels of alcohol related crimes, alcohol related violent crimes and alcohol related sexual offences.
- A stronger communities project has been developed and is now in operation based at The Lauries Centre. This multi agency operation to improve the quality of life of the residents within this area against a range of indicators which include crime, anti social behaviour, health, employment and appearance of the neighbourhood is an intelligence lead programme which followed analysis of a number of national indicators.
- Class A drug related offending rate has also seen a decrease over the past year. Targets were set to reduce the offending rate by 7% but this has been surpassed. Offending is currently 22% below the baseline.

- 14125 anti-social behaviour incidents have been reported during 2009/10. This is lower than the target set and an improvement on performance at the same stage as last year. This is particularly impressive as it is the third consecutive year of reductions in reports of Anti Social Behaviour to the Police as the graph below demonstrates:

ASB Reductions



- A Wirral Integrated Offender Management Strategy is being developed. This involves a number of partners engaging in offender management across Wirral and the focus will be upon enforcement and tackling the criminogenic factors influencing offending behaviour.

Performance issues

No indicators within this theme are currently assessed as red or amber.

Tackling inequalities (Narrowing the Gap)

• **Anti-Social Behaviour**

At the end of the third quarter, Seacombe was ranked amongst the top 5% for reports of ASB during the November and December period. Fourth quarter statistics demonstrated consistent improvement with the Seacombe LSOA ranked 24th over successive months. This was due to month on month decreases between November 2009 and Feb 2010 from 21 incidents a month to 14 incidents a month. This represents a reduction of 30% over the three month period.

Concentrating resources on hotspot areas has helped make significant reductions in criminal damage. Between January and March 2010 categories of criminal damage in Wirral have dropped by up to 40% compared to the same period last year. The breakdown of criminal damage categories are as follows:

Criminal Damage Category	Dec - Mar 2010	Dec Mar 09	Reduction by Crimes Percentage	
All Criminal Damage & Arson	836	1,149	- 313	- 27.2%
Arson	26	34	- 8	- 23.5%
Damage to Dwellings	277	400	- 123	- 30.8%
Damage to Other Buildings	83	106	- 23	- 21.7%
Damage to Vehicles	381	495	- 114	- 23.0%
Other Criminal Damage	69	114	- 45	- 39.5%

Source GONW Tracker System

- Serious violent crimes and assaults with less serious injury offences**

Performance at the end of quarter 4 contained within the North West Public Health Observatory web site shows that Wirral is significantly better than the England average and close to the level of England’s best when measuring the level of alcohol related violence. This data was published by NWPHO in April, 2010.

Performance in the national indicator measuring repeat cases of domestic violence NI 32 Wirral achieved a 10.21% NI. 32 rate in 2009 – 2010. Benchmarking using the latest available data from the 201 MARACs reporting on this NI shows that the average NI 32 rate for England and Wales was 23%.

At the end of quarter 4 against a rate per 1,000 of the population of 0.66 for NI 15 Most serious violent crime Wirral achieved a rate of 0.58. This represents a 14.6% reductions in serious violent crime compared to the previous year.

At the end of quarter 4 against a rate per 1,000 of the population of 4.64 for NI 20 Most serious violent crime Wirral achieved a rate of 4.37. This represents a 7.9% reduction in assaults with less serious injuries, compared to the previous year.

- Drug related offending**

The DAAT have continued to commission an additional post at ARCH Initiatives (Treatment Provider) to coordinate activity around a group of drug using offenders in treatment who consistently present within the DIP (Drug Intervention Programme) at the test on arrest stage. These individuals commit a large number of offences and this focuses on repeat offenders and appropriate interventions.

Risks

The impact of actions taken by central government (the late issue of new National guidance and problems with the introduction of new drug test equipment) are still presenting a challenge to the target to reduce drug related offending. Continued dialogue with the Home Office, Police and key partners, re-assessment of the equipment and the re-training of staff is helping to address the problem.

It has been recognised that the effectiveness of road safety initiatives can be reduced without the full participation of all partners, such as schools. Streamlining of the Road Safety team and the attention created by the indicator itself should make engagement easier and more effective. An increase in the number of motor cycle and scooter riders (which could be exacerbated by the economic downturn) also presents a risk to the indicators. Road safety information is being targeted at more vulnerable road users through dealerships and a presence at the annual 'Egg Run'.

Living and working environment

What's working well

- In Dec 2009 Wirral Council, with its local NHS partners, launched 'CRed Wirral', an interactive website to help people cut pollution from energy use at home, work and through travel. The initiative will contribute to the Council's target to reduce carbon emissions 60% by 2025. Visit www.credwirral.org.uk
- Wirral Climate Change Group leads on the Wirral Wide Carbon Reduction Action Plan (NI 186) with its LSP and other external partners. Activities and outcomes are monitored through the LSP's Living and Working Environment Partnership
- Ongoing Climate Change training and workshops, CLASP, PlanIT4Cast, held with LSP and external partners in support of NI 186 activities
- Approval from members for a Free Wirral Insulation Scheme for private sector households which will see in the first year of a four year programme £1.049m spent on the delivery and installation of measures. This will see an estimated 158,244 lifetime (CO2) savings made in the first year.

Performance issues

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Streetscene and Transport Services	NI 195b	Improved street and environmental cleanliness (levels of detritus)	9% (Lower is Better)	15% (A)	Red	Deteriorated
Context: Combined 2010/11 survey scores = 15%. Exceptionally bad weather conditions in January meant street cleansing suffered an accumulation of litter and detritus, it affected the score for the third tranche negatively (Detritus = 20%).						
Corrective Action: A 'lessons learnt' exercise has commenced with management from Biffa and the Council to identify the areas of most concern, the cause of the poor performance and the actions/resources and supervision required to rectify the problem. The last two surveys were carried out with Keep Britain Tidy (KBT) and that has identified issues with how detritus is graded. This has led to an increase in detritus scores which Wirral officers have raised with KBT. This has led to a Defra review of guidance issued to LAs on detritus monitoring. It has also been recognised that 'Public perception' should be tested prior to setting any further targets.						
Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Streetscene and Transport Services	NI 195d	Improved street and environmental cleanliness (levels of fly posting)	0.5% (Lower is Better)	1% (A)	Red	Deteriorated
Corrective Action: A new contract will be awarded on 1st June which will cover graffiti and fly posting removal. Emphasis on the removal of fly posting will be placed in the contract.						

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Streetscene and Transport Services	NI 195a	Improved street and environmental cleanliness (levels of litter)	7.5% (Lower is Better)	8% (A)	Amber	Deteriorated
Context: Combined 2010/11 survey scores = 8%. Exceptionally bad weather conditions in January meant street cleansing suffered an accumulation of litter and detritus, it affected the score for the third tranche negatively (Litter = 10%).						
Corrective Action: A 'lessons learnt' exercise has commenced with management from Biffa and the Council to identify the areas of most concern, the cause of the poor performance and the actions/resources and supervision required to rectify the problem. The last two surveys were carried out with Keep Britain Tidy (KBT) and that has identified issues with how detritus is graded. This has led to an increase in detritus scores which Wirral officers have raised with KBT. This has led to a Defra review of guidance issued to LAs on detritus monitoring. It has also been recognised that 'Public perception' should be tested prior to setting any further targets.						

Tackling inequalities (Narrowing the Gap)

- **Street cleanliness**

In 2009 levels of litter and detritus Street cleanliness

The focus is to narrow the gap in cleanliness standards between the 5% most deprived Super Output Areas (these include, but are not restricted to, parts of Woodchurch, Birkenhead and Tranmere) and the Borough as a whole.

In 2008 an assessment of Boroughwide levels of litter and detritus, as defined in NI 195, came in at 11% at Grade B+ or better while the levels in Super Output Areas (SOAs) were recorded as 33% (low is good).

Community engagement provides the primary thrust of our approach.

This includes:

- developing community environment champions;
- developing and implementing citizen charters with Woodchurch Neighbourhood Management Together and Beechwood and Balantyne Community Housing Associations;
- holding Community environment days; and
- promoting the Tidy Business Campaign

Another contributory factor has been discussions with Biffa on street cleansing programmes and agreement on new schedules.

In 2009 levels of litter and detritus Boroughwide were assessed at 8% at Grade B+ or better (a 27% improvement) while the 5% SOAs levels were recorded at 13% (a 60% improvement). In other words, the initial gap in the scores of 22 percentage points (33 – 11) had reduced to 5 (13 – 8).

This indicator was developed using the BV199 indicator methodology. That is to say that the litter and detritus scores were combined to produce one indicative 'cleanliness' score. The new NI195 indicator separates these scores out and as such gives separate indications of both litter and detritus. This new methodology is more fit for purpose in comparing the most

deprived SOAs with the rest of the Borough. The real indicator for cleanliness should be litter as detritus tends to have its highest impact in areas with low density housing as there are more green areas and trees.

In light of the changes to the national indicator (from BV199 to NI195) a recommendation would be to change the narrowing the gap target’s scoring method to reflect litter scores alone.

Risks

It has been recognised that congestion could be affected if partners do not take this issue into account in their strategic decisions or if indeed it conflicts with other strategies and targets. There is already some degree of knowledge and cross sector communication at both officer and member level (and between partners). One improvement planned is to ensure that the Traffic Management unit has input to the planning applications approval process. The consultation process for the revised Local Transport Plan due this summer presents a further opportunity for cross-sector engagement. Another major risk is the inconvenience or lack of sustainable transport options which can lead to reluctance to use these alternatives to the private car. This is despite the many activities which are directed to counter this. Partners are to follow up a Personal Travel Planning project in west Wirral last year which had some success in encouraging people to move away from car use.

Assessment of the risk posed to our priorities around recycling and street cleanliness due to seasonal variations in weather was increased at quarter 3. Whilst some targets were still met, despite the severe weather, partners are to undertake a ‘lessons learnt’ exercise and complete a winter working review to increase preparedness for any future incidents.

Sustainable, appropriate housing

What’s working well

- Wirral Council has secured almost £1.5 million for new, affordable rented homes in three areas of the borough. The bid sought government funding towards new, rented housing units on Council-owned land in Seacombe, Bebington and Prenton, to be managed by Wirral Partnership Homes.

Performance issues

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Regeneration and Planning Strategy	NI 154	Net additional homes provided	500	204 (E)	Red	Deteriorated

Corrective Action: Shortfall against target is due to national downturn in the housing market. Strategic Housing Land Availability Assessment is in progress and will report during early 2010/11.

Portfolio	PI no	Title	2009/2010 Target	2009/2010 Actual	On target	Direction of travel
Housing and Community Safety	LOCAL 4266	Number of vulnerable households assisted with at least one main energy efficiency measure under Warm Front	2903	2003 (A)	Red	Deteriorated

Context: On 23 April 2009, the Government announced its intention to increase the maximum grant available

to households under Warm Front by about 30% for gas heated properties and 50% for oil heated properties, without increasing the overall budget. In October 2009, demand for grants began to outstrip supply as, in the Government's own words, "The increase in grant maxima has led to an increase in the average spend per household and fewer households requested to make a contribution. This will lead to fewer households being helped within the available budget". In November 2009, the Warm Front scheme manager, eaga, increased waiting times for grant applications to control the number of grants issued. This has led to the Period 12 target not being reached.

Corrective Action: There is nothing that can be done locally to increase the funding from Government into Warm Front, which has directly affected performance across all local authority areas. Targets for future years have been revised downwards.

Tackling inequalities (Narrowing the Gap)

• Number of affordable homes delivered

Activity taking place is actively encouraging the development of affordable housing, which includes:

- New build through various streams of funding including National Affordable Housing Programme funding 08-11, Department of Health funding for extra care housing.
- Securing Government Kickstart Round 1 and 2 funding on two sites in Wirral to both support construction and employment and to help private developers build homes on previously stalled sites.
- Additional grant funding of £1.45m secured through Continuous Market Engagement to deliver an additional 25 homes for rent.
- A £2.8m programme to deliver new council house building across three sites in Wallasey, Prenton and Bebington. £1.4m grant from the Homes and Communities Agency Local Authority New Build Programme has been secured, planning approval granted with start on site anticipated July 2010. Local labour and the use of apprenticeships will be delivered as part of the programme as part of the Council's commitment to support local employment and training opportunities.
- Projects to make use of existing provision and bring empty properties back into use such as Home Ownership Using Empty Dwellings scheme and Riverside's Own Place scheme.
- Schemes such as Mortgage Rescue to assist homeowners facing repossession to remain in their own homes affordably.
- Innovative schemes such as HomeBuy Direct to enable prospective buyers to purchase new build at a more affordable price, while assisting private house builders to sell their properties.

• Homeless households living in Temporary Accommodation

Statutory Homeless acceptances in Wirral reduced by 58% in 2008-09 compared with the previous year and by a further 74% in 2009-10. In 2006-07, 24% of cases were from CH42 (Tranmere/Rockferry) but in 2008-09, the percentage from CH42 had reduced disproportionately to 10%, which illustrates that the overall reduction in homelessness has narrowed the gap in equality in this area. Similarly in the postcode areas CH41, CH43, CH44, CH46 and CH49 the share of homeless acceptances has dropped from 64% to 56%. Analysis of the geographical distribution has not yet been carried out but this further big drop in homelessness is likely to have had a disproportionately positive effect on these postcodes.

- **Vulnerable households assisted with Warm Front**

The focus of this proxy indicator is to increase the number of households assisted with a warm front grant to help in narrowing the gap with regards to the number of vulnerable households failing the Decent Homes Standard. Activity is focussed within the HMRI area and other areas (New Brighton, New Ferry, Leasowe, Bidston, Woodchurch and Liscard) where there is a higher percentage of homes failing to meet the Standard compared to the rest of the Borough.

A key challenge for this indicator in 2009/10 has been the Government increasing the maximum grant available with no corresponding increase in the warm front budget which has led to a reduction in the number of households which have been able to access the grant. This will continue to be a challenge for the foreseeable future until the next Budget announcement. However activity taking place to assist households includes Bright Spark, Wirral Healthy Homes and Warmer Wirral, which are area-based, focussed efforts at reducing fuel poverty and increasing the take-up of all energy efficiency grants available within these areas. Specific activity under these initiatives includes face-to-face advice on the doorstep and at community events and training of front-line staff to refer customers / clients for assistance.

Risks

Fallout from the slowdown in economic activity continues to affect both the provision of new housing and the demand for it, both reducing the availability of mortgages and individuals' ability to service them. Partners have continued to experience success in accessing various funding streams to assist in both market recovery and new building and there are discussions with local RSLs over potential 'Continuous Market Engagement' funding. The heavy dependence on the delivery of a single major scheme remains a significant area of uncertainty. However, a second planning application in relation to this should be determined early in 2010/11.

The risk posed by increases in the maximum grant available under the 'Warm Front' scheme, without a corresponding increase in total funding remains high. The target for 2010/11 is being revised to reflect this and there is a proposal to expand the range of measures which may count towards it.

PART 3: OVERARCHING RISK REGISTER

As part of the overall governance arrangements for the LSP, the key risks associated with the delivery of its aims have been identified.

The LSP Overarching Risk Register has recently been updated and developed and this has involved a further defining of the risks, the consideration of consequences and collating of both existing and known additional planned controls. These measures to mitigate negative outcomes are recorded in order to reduce their potential to become significant problems.

LSP Management Group are finalising the method of managing the monitoring and regular review of the detail within the revised LSP Overarching Risk Register, both the issues on the register and progress in relation to the control actions being taken.

The results of the regular review will be included in the quarterly Performance & Risk report presented to LSP Executive Board.

Recommendations:

Executive Board members are requested to review the third quarter performance and risk information contained within this report and identify any areas for further action.

Appendix One**LAA Theme Performance Summary Index**

Data Key	
Actual	(A)
Estimate	(E)
Provisional	(P)

Tolerances Used	
Over Performing	Exceeded target by more than 10%*
Green	Within +10/-5% of the target*
Amber	Missed target by between 5% and 10%*
Red	Missed target by more than 10%*

* Unless otherwise stated

Health & Wellbeing

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
NI 39	Alcohol-harm related hospital admission rates	2762	2335 (E) (Lower is Better)	Over Performing	↔
NI 120a	All-age all cause mortality rate (Male)	714	736.06(E) (Lower is Better)	Green	↑
NI 120b	All-age all cause mortality rate (Female)	500	517.03 (E) (Lower is Better)	Green	↑
NI 123	Clients receiving support through the NHS Stop Smoking Services	896	1037 (A)	Over Performing	↑
NI 130	Social care clients receiving Self Directed Support	15%	5.47% (P)	Red	↓
NI 135	Carers receiving needs assessment or review and a specific carers service, or advice and information	21.5%	27.01%(P)	Over Performing	↑
NI 136	People supported to live independently through social services (all adults)	2230.05	2195.65 (P)	Green	↔
LOCAL 8228a	The number of emergency unscheduled acute hospital bed days occupied by people aged 75+ in NHS hospitals in Wirral who are admitted through fractured neck of femur, as measured by Wirral NHS data as a result of a fall.	6276	5330 (A) (Lower is Better)	Over Performing	↑
LOCAL 8432	Establish cohort of clients aged 16-35 with two or more episodes of self harm in the last 12 months who subsequently become engaged in meaningful social activities.	2	2 (A)	Green	↔
LOCAL 8436	To reduce the number of people with dementia admitted to residential and nursing care 5% reduction on 2007/8 admittances	162	146 (A) (Lower is Better)	Green	↑

Life Chances for Children and Young People

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
NI 55	Obesity in primary school age children in Reception	9.37%	9.3% (E) (Lower is Better)	Green	↑
NI 68	Percentage of referrals to children's social care going on to initial assessment	72%	72.6% (P)	Green	↑
NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	57%	52% (A)	Amber	↑
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2	77%	74% (A)	Green	↔
NI 75	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths	55.2%	53.8% (A)	Green	↑
NI 87	Secondary school persistent absence rate	6.4%	4.5% (A) (Lower is Better)	Over Performing	↑
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	30.2%	31.3% (A) (Lower is Better)	Green	↔
NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	86%	84% (A)	Green	↔
NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	79%	80% (A)	Green	↑
NI 99	Looked after children reaching level 4 in English at Key Stage 2	44%	59% (A)	Over Performing	↓
NI 100	Looked after children reaching level 4 in maths at Key Stage 2	44%	50% (A)	Over Performing	↓
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and maths)	7.4%	7.4% (P)	Green	↓
NI 111	First time entrants into the YJS aged 10 - 17	1570	Provisional 2009/10 data released 30/4/10; final data published 6 wks later.		
NI 112	Percentage reduction in the under 18 conception rate	-28%	-21% (A) (Lower is Better)	Red	↑
NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	7.1%	8.9% (P) (Lower is Better)	Red	↔
LOCAL 1400	Number of looked after children	590	629 (P) (Lower is Better)	Amber	↔
LOCAL 1700a	Participation in and outcomes from youth work: Participation	21%	18% (A)	Red	↓
LOCAL 1700b	Participation in and outcomes from youth work: Recorded Outcomes	63%	73% (A)	n/a	↔

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
LOCAL 1700c	Participation in and outcomes from youth work: Accredited Outcomes	25%	21% (A)	n/a	n/a







A Strong Local Economy

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
NI 151	Overall Employment rate (working-age) (WNF)	71.2%	Latest data available is 68.2% which is to June 2009. The target for this period is 69.9%		
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods (WNF)	34.4%	Latest data available is 37.5% (quarter 3) which is against a target of 34.6%		
NI 171	New business registration rate	40.3	The latest data available is 39.3 which is for 2008. The next data release for 2009 data is 31/12/10.		
LOCAL 6280	The amount of floor space (ha) developed for employment use	16100	The latest data available is 27902 which is for 2008/09. The data for 2009/10 will be released late 2010.		
LOCAL 6281	Increase in NVQ Level 2 Skills for Employment in the worst performing neighbourhoods	3299	3022 (A)	Amber	n/a




Safer, Stronger Communities

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
NI 15	Number of most serious violent crimes (PSA 23: Priority Action 1) per 1000 population	0.66	0.58 (A) (Lower is Better)	Over Performing	↓
NI 20	Number of "Assaults with less serious injury" (including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences	4.64	4.37 (A) (Lower is Better)	Green	↑
NI 38	Drug related (Class A) offending rate	1.01	0.85 (P) (Lower is Better)	Over Performing	↑
NI 47	People killed or seriously injured in road traffic accidents (% annual change, based on 3-year rolling average)	10.4%	6.2% (A) (Lower is Better)	Over Performing	↑
NI 48	Children killed or seriously injured in road traffic accidents (% annual change, based on 3-year rolling average)	15.6%	14.5% (A) (Lower is Better)	Green	↑
LOCAL 4206	Number of reported incidents of anti-social behaviour	17558	14125 (A) (Lower is Better)	Over Performing	↑

Living and Working Environment

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
NI 167	Congestion – average journey time per mile during the morning peak	4.24	Performance data for 2009/10 not yet available; It is anticipated that provisional 2009/10 results will be available early 2011.		
NI 186	Per capita reduction in CO2 emissions in the LA area	7.5%	Due to the type of data being reported, data collection will continue until mid-summer.		
NI 192	Percentage of household waste sent for reuse, recycling and composting	35.5%	36.6% (E)	Green	
NI 195a	Improved street and environmental cleanliness (levels of litter)	7.5%	8% (A) (Lower is Better)	Amber	
NI 195b	Improved street and environmental cleanliness (levels of detritus)	9%	15% (A) (Lower is Better)	Red	
NI 195c	Improved street and environmental cleanliness (levels of graffiti)	6%	4% (A) (Lower is Better)	Over Performing	
NI 195d	Improved street and environmental cleanliness (levels of fly posting)	0.5%	1% (A) (Lower is Better)	Red	
LOCAL 4178	The proportion of relevant land and highways that is assessed as having unacceptable combined levels of litter and detritus (NM - Together)	24%	22% (A) (Lower is Better)	Green	

Sustainable, Appropriate Housing

PI No.	Title	09/2010 Target	09/2010 Actual	On Target	Direction of Travel
NI 154	Net additional homes provided	500	204 (E)	Red	
NI 155	Number of affordable homes delivered (gross)	167	192 (E)	Over Performing	
NI 156	Number of homeless households living in Temporary Accommodation	12	5 (A) (Lower is Better)	Over Performing	
LOCAL 4266	Number of vulnerable households assisted with at least one main energy efficiency measure under Warm Front	2903	2003 (A)	Red	