

WIRRAL COUNCIL

REPORT OF THE DIRECTOR OF FINANCE

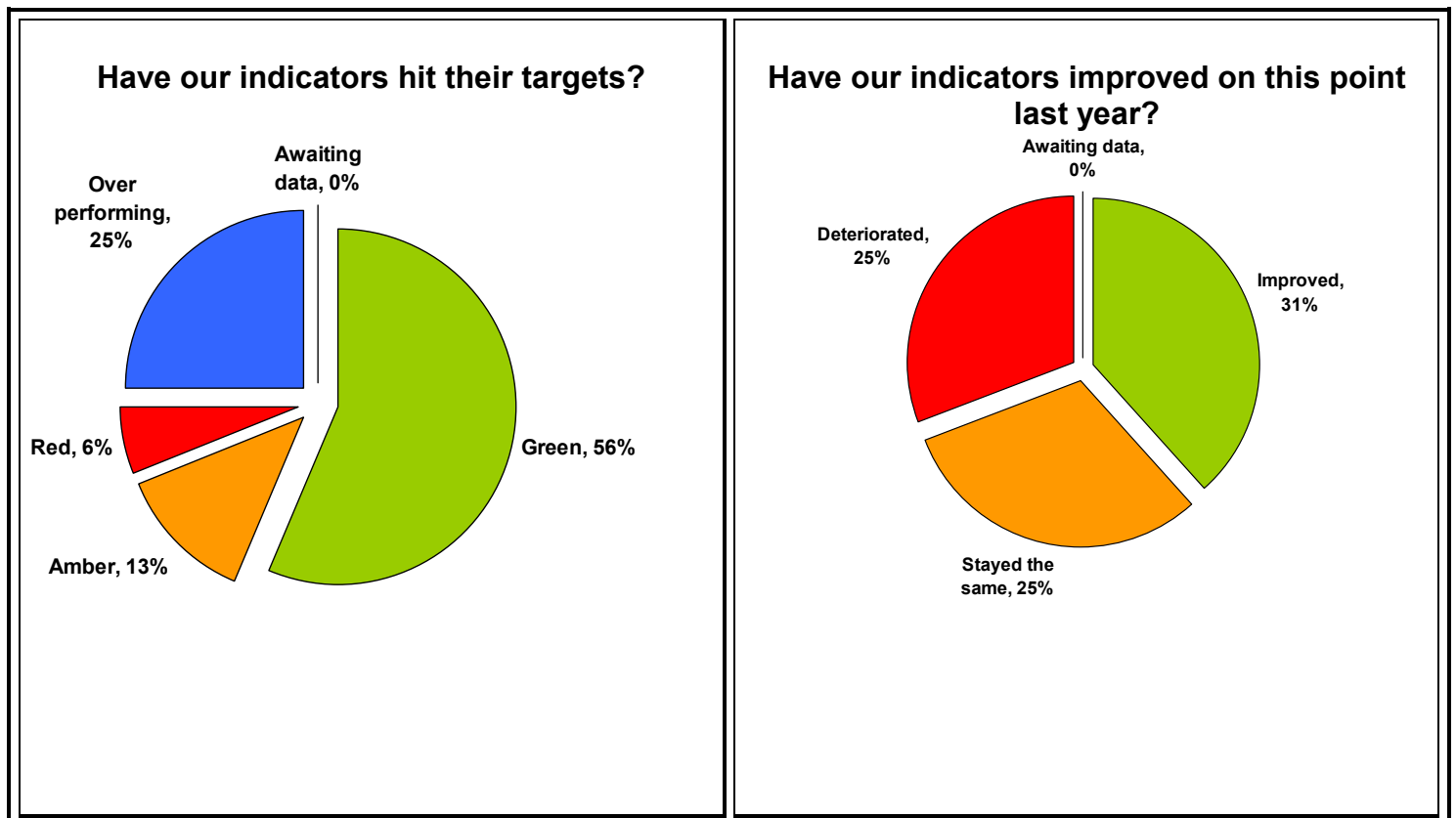
QUARTER TWO SCRUTINY PERFORMANCE MONITORING REPORT FINANCE AND BEST VALUE

1. EXECUTIVE SUMMARY

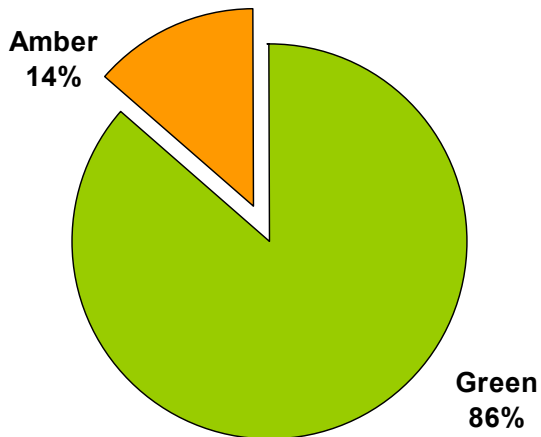
- 1.1. This report provides an overview of progress against performance indicators and key projects which are relevant to the Finance and Best Value overview and scrutiny committee.
- 1.2. Overview and scrutiny committees will receive a performance report for only the relevant performance indicators and key actions that are contained within the council's corporate plan and departmental plans. This will include any of 198 indicators featured within the national indicator set that are relevant to the committee.

2. PERFORMANCE SUMMARY

The following dashboard provides an overall picture at the first quarter stage. It shows the overall position for the performance indicators and key projects which are relevant to this scrutiny committee.



Are our projects on target?



Status	Key actions
Green	19
Amber	3
Red	-
awaiting data	-

Sick days lost per FTE

All employees	FTE	Days Lost	Sick Days lost per FTE-Mar 07 - Feb 08
Finance	751.73	8051.53	10.71

3. PERFORMANCE ANALYSIS

3.1 Progress of key actions

The table below shows the key actions within the Finance departmental plan that are either amber or red that can be reported to Finance and Best Value overview and scrutiny committee.

Key actions	Status	Corrective action	Priority for improvement 2008/09 (√)
Implement agreed change programme.	AMBER	An exercise has been carried out to fully identify the various change programmes around the Council. This is being reported in detail to Cabinet on 27 November 2008 the outcome of which will be a number of detailed Action Plans to progress the programme.	√
Implement our procurement strategy to ensure that services and goods are acquired economically and efficiently, and if	AMBER	Further improvements in communication and co-ordination are taking place corporately in order to reinforce procedures and ensure that invoices are processed more efficiently. The Procure to Pay section is analysing information which will identify and classify service areas that do not forward invoices in a timely manner, allowing for targeted support and corrective action.	√

advantageous, in partnership with others.			
Contain expenditure within agreed budgets and provide services to agreed standards.	AMBER	Potential DASS overspend of £3.6m reported to Cabinet on 4th September. Further report to November Cabinet	√

Status key

Green	All milestones that should have been met at this point have been met
Amber	Some non-critical milestones have been missed or there is a danger of non-critical slippage
Red	Critical milestones have been missed or there is serious slippage

3.2 Direction of travel and target summary

The following tables provide the direction of travel and target summary the performance indicators that can be reported at the first quarter.

Direction of Travel Summary





% PIs	No. of PIs	
31.25%	5	Improved by more than 2.5% on previous year's performance
25.00%	4	Deteriorated by more than 2.5% on previous year's performance
25.00%	4	Stayed within +/-2.5% of previous year's performance
0.00%	0	Awaiting data
18.75%	3	Not applicable (i.e. PI new this year)
100.00%	16	(Note: percentages rounded to 2 decimal places)

Target Summary

% PIs	No. of PIs	
56.25%	2	Green (within +/-5% of the target)
12.50%	2	Amber (missed or exceeded target by more than 5% but less than 10%)
6.25%	2	Red (missed target by more than 10%)
25.00%	3	Over-performing (more than 10% of the target)
0.00 %	0	Awaiting data
0.00%	0	Target not set
0.00%	0	Not Applicable
100.00%	16	(Note: percentages rounded to 2 decimal places)

3.3 Performance Indicator exceptions

The details of the performance indicators that can be reported to scrutiny at the first quarter stage that have either deteriorated (compared with the same quarter last year), are not on target, are over performing or are awaiting data are shown below.

Corporate Objective: Create an excellent Council								
PI No.	Title	Yr End Target	Yr End Forecast	Quarter 2 Target	Quarter 2 Actual	On Target	Direction of Travel	Corrective Action
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	1.08	1.90	0.54	1.17	Over Performing	n/a	Reflects a higher percentage of changes identified by Wirral than originally anticipated in this new PI. Will continue to review during year but no service delivery issue.
DEPT 2020	Percentage of sundry debt arrears outstanding by year end	20% (Lower is Better)	20%	20%	16.27%	Over Performing		Reflects a better collection performance, thus far, in year than originally anticipated but no service delivery issue.
DEPT 2041	Investment performance as a movement from strategic benchmark	1.25%	0%	0.624%	0.2%	Red		Possible asset re-allocation.
DEPT 2060	Completion of all HIGH RISK systems identified in the Audit Plan	100%	100%	50%	67%	Over Performing		No Corrective action needed
LOCAL 2067	Efficiencies gained through procurement.	£2200000	£2200000	£700000	£908140	Over Performing	n/a	Set to achieve target.
DEPT 2080	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.	90%	90%	84%	76.11%	Amber		Further improvements in communication and co-ordination are taking place corporately in order to reinforce procedures and ensure that invoices are processed more efficiently. The P2P section is analysing information which will identify and

									classify service areas that do not forward invoices in a timely manner, allowing for targeted support and corrective action.
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4. FINANICAL IMPLICATIONS

4.1 There are none arising from this report.

5. STAFFING IMPLICATIONS

5.1 There are none arising from this report.

6. EQUAL OPPORTUNITIES IMPLICATIONS

6.1 There no specific equal opportunity implications arising directly from this report.

7. COMMUNITY SAFETY IMPLICATIONS

7.1 There no specific community safety implications arising directly from this report.

8. LOCAL AGENDA 21 IMPLICATIONS

8.1 There are no specific implications arising directly from this report.

9. PLANNING IMPLICATIONS

9.1 There are none arising from this report.

10. ANTI-POVERTY IMPLICATIONS

10.1 There are no specific anti-poverty implications arising directly from this report. However a number of Key Projects and performance indicators inform our performance in relation to poverty.

11. SOCIAL INCLUSION IMPLICATIONS

11.1 There are no specific social inclusion implications arising directly from this report. However a number of Key Projects and performance indicators inform our performance in relation to social inclusion.

12. LOCAL MEMBER SUPPORT IMPLICATIONS

12.1 This report will be of interest to all Members of the Council.

13. BACKGROUND PAPERS

The following background papers were used in the preparation of this report:

Wirral's Corporate Plan 2008-2011
Finance Departmental Plan 2008/09 - 2010/11

14. RECOMMENDATION

That members note the contents of the report

IAN COLEMAN
DIRECTOR OF FINANCE

FNCE/276/08

This report was prepared by Stephen Rowley, who can be contacted on 0151 666 3525