

Appendix B: Short Break Services for Disabled Children- RAG rating 1st July-30th September 2011

2.1 Weekend/Weekday

SERVICE/PROVIDER	Q1 R/A/G	Q2 R/A/G	Q2 PREDICTED OUTPUTS	Q2 ACTUAL OUTPUTS	Q2 % OF DELIVERY	COMMENTS
Activate Arts Creative Workshops	Amber	Green	36 sessions 15 children attending each	32 sessions 17 attending weekday 22 attending weekend	89% 113% weekday 147% weekend	Significant progress has been made to establish a new service. They have changed the day and format of the weekday session based on feedback from young people. This caused a couple of weeks delay in this quarter therefore fewer weekday sessions have been delivered. ACTION TAKEN/PLANNED: They will continue to listen to feedback from young people and adapt sessions to meet their needs.
Crossroads Barnstondale Weekends	Green	Green	2 weekend breaks 20 children per break	1 weekend 11	50% 55%	They delivered an extra weekend in quarter 1 so have delivered what was expected in the first 6 months. The numbers vary each weekend which reflect the needs of the children to ensure appropriate grouping.
Crossroads Barnstondale After School	Amber	Green	12 sessions 20 children per session	9 14	75% 70%	Significant progress has been made to establish a new service. Even though numbers are lower than originally expected it is reaching a group of children who were not accessing short breaks regularly, therefore meeting a need. ACTION TAKEN/PLANNED: Sessions to continue to be promoted, especially as it is new service this year.
Crossroads Complex Health After School	Amber	Amber	36 sessions 7 children per session	28 3-5	78% 50%	Number of children attending low due to transport not being available and families resistant to collect children. ACTION TAKEN/PLANNED: meeting arranged with commissioner, with NHS Wirral, school Headteacher and Crossroads to discuss actions to aim to improve attendance.
Crossroads Complex Needs Activity	Green	Green	48 sessions 48 children	48 45	100% 94%	Children attend based on social worker referral. ACTION TAKEN/PLANNED: Commissioner to speak to team leader to ensure referrals are at a maximum.

SERVICE/PROVIDER	Q1 R/A/G	Q2 R/A/G	Q2 PREDICTED OUTPUTS	Q2 ACTUAL OUTPUTS	Q2 % OF DELIVERY	COMMENTS
Wirral Autistic Society Activity Clubs	Green	Green	52 sessions	56	108%	Sessions format been adjusted to meet needs of families, continuing to operate effectively.
Wirral Play Council Specialist Playschemes	Green	Green	60 sessions 96 children aged 5-14 29 children aged 14-18	57 88 31	95% 95%	Continuing to operate effectively.
WC (Sports Development) Sports Sessions	Red	Amber	12 weekday sessions 13 weekend sessions 20 children per session	14 weekday 9 weekend Average of 20 children	117% 69% 100%	Significant progress made to establish new service. There have been some changes to weekend session based on feedback from families that have been discussed with commissioner and will be implemented.
Wirral Resource Centre Play sessions for 0-7	Amber	Amber	52 sessions	44	85%	The Tuesday evening session has been very popular but numbers have been very low attending the Wednesday session. To compensate for this they delivered some extra sessions in the Christmas holidays. ACTION TAKEN/PLANNED: agreed Wednesday session to be changed to another day and gain parents feedback.

2.2 Sitting Service

SERVICE/PROVIDER	Q1 R/A/G	Q2 R/A/G	PREDICTED OUTPUTS	ACTUAL OUTPUTS	% OF DELIVERY	COMMENTS
Wirral Autistic Society	Amber	Amber	598 sessions	279	47%	Service has come across some operational issues which has reduced the volume of delivery they expected to be able to do. Full time staff are appointed but delivery time is predominantly evenings and weekends. The commissioner and provider have met and discussed some points of action to address this problem and increase delivery. ACTION TAKEN/PLANNED: agreed Commissioner to meet with them again in January to discuss how these issues can be overcome.

2.3 Direct Payment Support Scheme

SERVICE/PROVIDER	Q1 R/A/G	Q2 R/A/G	PREDICTED OUTPUTS	ACTUAL OUTPUTS	% OF DELIVERY	COMMENTS
Wired	Green	Green	21 hours of support	21 hours	100%	

2.4 Family Support

SERVICE/PROVIDER	Q1 R/A/G	Q2 R/A/G	PREDICTED OUTPUTS	ACTUAL OUTPUTS	% OF DELIVERY	COMMENTS
Wirral Council Family Support	Amber	Green	483 x 2hour sessions	442	92%	There was a delay in recruitment of support workers. All in place now and number of children accessing service has increased.

Contract Carers

SERVICE/PROVIDER	Q1 R/A/G	Q2 R/A/G	PREDICTED OUTPUTS	ACTUAL OUTPUTS	% OF DELIVERY	COMMENTS
Action for Children Contract Carer Scheme	Red	Amber	To recruit 4 carers 24 children to be supported 218 nights support delivered	2 recruited 5 children 19 nights 51 sessional hours	50% 21% 9%	Difficulty recruiting contract carers. The contract carers have used time on a sessional basis getting to know the children through tea visits, trips etc. This was a total of 51 hours. ACTION TAKEN/PLANNED: 4 short break carers will now be recruited instead of contract carers. This will ensure services are developed quicker.