

IFIP Delivery Model Version 1

Stage	Activity	Lead	Detail	Purpose	QA Framework	Learning Framework
1	<b>Identification of Families</b> ↓	Information Analyst	- This will be completed using 2 strands: i) data collection from partners using DCLG criteria and ii) referrals from partners of families which are resource intensive - Opportunity (long-term) to make part of a wider 'front-door' service/MASH	- Completion and submission of spreadsheets to DWP - Service remains targeted and identifies the 'right families' and confirms eligibility	* Checkpoint * audit to confirm eligibility	- Learn about families and local needs through analysis and reporting
	<b>Information Collection</b> ↓	Information Desk	- Collect all multi-agency information, DCLG data set and pre-populate the Family CAF including genogram and family history - Maintains multi-agency database	- DCLG evaluation stats collected and updated - 'Real time' information made available to case workers - Thorough collection of information available on family	*Checkpoint* Report on evaluation data submitted to DCLG and review quality of Family CAF	
	<b>Allocation Meeting</b> ↓	Area Team	- Consideration of family history and needs as identified by Information Desk - Identification of Key Worker and, if required, Peer Mentor and/or Family Role Model	- Needs of family considered in a multi-agency forum and appropriate staff and volunteers identified to work with families - Peer Mentor made available to Key Worker to support their transition to new approach		- Learning about families, what has previously worked and what hasn't - Learn about current use of resources
	<b>Completion of Family CAF</b> ↓	Key Worker	- Key Worker establishes relationship with family, both as a whole and with individuals - Assessment is completed, with volunteer support if required, priorities are identified	- Completion of assessment and identification of priorities will allow a phased plan to be agreed by the multi-agency group based on changing behaviours and achieving outcomes	*Checkpoint* Quality Assurance of Family CAF and validation that priorities reflect PbR outcomes	- Analysis of needs and priorities
2	<b>Professionals' TAF Meeting</b> ↕ ↕	Multi-agency Team	- Multi-agency case management - Discussion of assessment, priorities, Family Contract, actions and outcomes - Professionals only meeting	- Ensure progress through priorities - Allocate appropriate services and interventions - Support Key Worker	*Checkpoint* Audit sample of Family Contracts and minutes of meetings	- Supervision - Peer Mentoring - Multi-agency reflection
	<b>TAF Meeting</b>	Streamlined multi-agency group + family	- Only professionals involved in current priority/actions to attend - Discussion of assessment, priorities, Family Contract, actions and progress with the family	- Smaller meetings to encourage family involvement - Families to share responsibility for progress and Family Contract	As above	As above
3	<b>Exit Strategy</b>	Key Worker to Family Role Model	- On completion of Family Contract and when family eligible for PbR transition made from Key Worker to Family Role Model, who will stay	- Key Worker able to be assigned to new family - Family Role Model continues to ensure		- Evaluation of interventions against PbR framework to

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	↓ <b>Evaluation</b>		attached to family for up to 6 months	behaviour changes are sustained		identify what works
		Information Desk + Family Role Model	- Information Desk to complete PbR return with supporting evidence and evaluation data for DCLG - Family Role Model to collect evaluations of family experience	- Achieve PbR payments - Submit data to DCLG as required - Feed into organisational learning and service design	*Checkpoint* Audit claim validation and evidence	- Learn from Key Worker, partners and families about their experiences