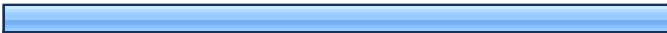












1. Your contact details:

		Response Percent	Response Count
Name:		100.0%	34
Organisation:		94.1%	32
Email Address:		97.1%	33
Phone Number:		88.2%	30
answered question			34
skipped question			3





2. The eligibility criteria of the scheme should be dependent upon evaluation of need and level of risk, rather than focusing on eligible groups of people?

		Response Percent	Response Count
Strongly agree		39.4%	13
Agree		54.5%	18
No opinion		0.0%	0
Disagree		3.0%	1
Strongly disagree		3.0%	1
answered question			33
skipped question			4





3. The scheme should only be accessible to Wirral residents, or in the case of those who are homeless or leaving an institutional establishment, have established links with Wirral i.e. it would not support people who live outside of Wirral.

		Response Percent	Response Count
Strongly agree		54.5%	18
Agree		39.4%	13
No opinion		0.0%	0
Disagree		6.1%	2
Strongly disagree		0.0%	0
answered question			33
skipped question			4

4. The scheme should be aimed at supporting applicants who can demonstrate that they are without immediate resource to meet the basic needs of themselves or their dependents, and can demonstrate that there are no other ways of meeting this need.

		Response Percent	Response Count
Strongly agree		39.4%	13
Agree		51.5%	17
No opinion		3.0%	1
Disagree		6.1%	2
Strongly disagree		0.0%	0
answered question			33
skipped question			4

5. As funding is limited, the scheme will prioritise meeting the needs that pose the most serious risk to the applicant or his or her dependents.

		Response Percent	Response Count
Strongly agree		39.4%	13
Agree		51.5%	17
No opinion		0.0%	0
Disagree		6.1%	2
Strongly disagree		3.0%	1
answered question			33
skipped question			4

6. Do you agree that support should cover the provision of the following?

	Yes	No	Response Count
Essential food	93.9% (31)	6.1% (2)	33
Heating or electricity	97.0% (32)	3.0% (1)	33
Essential travel costs	65.6% (21)	34.4% (11)	32
Essential clothing	78.1% (25)	21.9% (7)	32
Essential household items (eg bedding, crockery etc)	87.9% (29)	12.1% (4)	33
Essential medical costs not met through NHS	71.0% (22)	29.0% (9)	31
Essential domestic appliances for food preservation and cooking	96.9% (31)	3.1% (1)	32
Essential domestic furniture	90.9% (30)	9.1% (3)	33
Essential heating appliances	97.0% (32)	3.0% (1)	33
Is there anything else you think should be included in this list?			11
answered question			33
skipped question			4

7. Do you agree that travel costs should be covered for the following:

	Yes	No	Response Count
Travel to attend the funeral of a close relative	59.4% (19)	40.6% (13)	32
Travel to visit a close relative in care or another institution	64.5% (20)	35.5% (11)	31

Is there anything else you think should be included in this list? 12

answered question 32

skipped question 5

8. What domestic furniture or appliance do you consider to be essential for this scheme within the limited budget available?

	Yes	No	Response Count
Bed	100.0% (33)	0.0% (0)	33
Comfortable seating e.g. sofa/armchair	81.3% (26)	18.8% (6)	32
Dining table and chair	51.9% (14)	48.1% (13)	27
Wardrobe	44.4% (12)	55.6% (15)	27
Chest of drawers	44.8% (13)	55.2% (16)	29
Washing machine	71.0% (22)	29.0% (9)	31

Is there anything else you think should be included in this list? 18

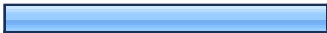


answered question 33

skipped question 4

9. Do you agree that financial assistance or support should NOT normally be considered for customers:

	Yes	No	Response Count
Who have an income or savings which they could use to meet their needs	100.0% (33)	0.0% (0)	33
To buy (or repair) TV or satellite	90.9% (30)	9.1% (3)	33
To pay housing costs or rent arrears	57.6% (19)	42.4% (14)	33
To meet motor vehicle expenses	72.7% (24)	27.3% (9)	33
Where the customer is experiencing hardship as a result of sanctions imposed by the DWP	60.6% (20)	39.4% (13)	33
Are there any other circumstances, not included in the policy where you think awards should not be given?			14
		answered question	33
		skipped question	4






10. The best way of prioritising need is to carry out a risk assessment based on the individual circumstances of the applicant and their needs.

		Response Percent	Response Count
Strongly agree		48.5%	16
Agree		48.5%	16
No opinion		3.0%	1
Disagree		0.0%	0
Strongly disagree		0.0%	0

If you disagree how would you suggest that the assessment is made to ensure that the budget is able to support as many applicants in real need as possible? 2

answered question	33
skipped question	4






11. The scheme should be used to try to address the underlying reasons why people apply for help.

		Response Percent	Response Count
Strongly agree		27.3%	9
Agree		57.6%	19
No opinion		6.1%	2
Disagree		6.1%	2
Strongly disagree		3.0%	1

If you disagree please tell us why: 5

answered question	33
skipped question	4



12. Do you agree with our proposals for accessing the scheme as outlined in section 5 of the draft policy?

		Response Percent	Response Count
Strongly agree		3.1%	1
Agree		75.0%	24
No opinion		15.6%	5
Disagree		3.1%	1
Strongly disagree		3.1%	1

Do you have any comments you would like to add? 10

answered question	32
skipped question	5





13. Do you think that your organisation will be looking to make referrals into this scheme?

		Response Percent	Response Count
Yes		71.9%	23
No		28.1%	9

Do you have any other comments? 6

answered question	32
skipped question	5

14. Do you agree with our proposal to provide goods rather than cash to meet the needs of applicants where possible?



		Response Percent	Response Count
Strongly agree		54.5%	18
Agree		36.4%	12
No opinion		3.0%	1
Disagree		6.1%	2
Strongly disagree		0.0%	0

If you disagree please tell us why: 7

answered question 33

skipped question 4

15. Do you agree with our proposal to provide good quality refurbished items rather than new items in order to stretch our budget further and help as many people as possible?




		Response Percent	Response Count
Strongly agree		51.5%	17
Agree		48.5%	16
No opinion		0.0%	0
Disagree		0.0%	0
Strongly disagree		0.0%	0

If you disagree please tell us why: 5

answered question 33

skipped question 4





16. Do you agree with our proposal to provide a voucher rather than cash?

		Response Percent	Response Count
Strongly agree		57.6%	19
Agree		33.3%	11
No opinion		0.0%	0
Disagree		9.1%	3
Strongly disagree		0.0%	0

If you disagree please tell us why: 4

answered question	33
skipped question	4






17. In some instances the Council may consider providing some awards as a loan rather than a non-repayable grant. This has been reflected in 6.7 to 6.9 of the draft policy. Do you agree with this approach?

		Response Percent	Response Count
Strongly agree		21.2%	7
Agree		60.6%	20
No opinion		9.1%	3
Disagree		9.1%	3
Strongly disagree		0.0%	0

If you disagree please tell us why: 10

answered question	33
skipped question	4



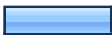

18. The Council may also consider making some awards conditional to the applicant undertaking an activity aimed at addressing the underlying causes of the need which is outlined in 6.10 of the draft policy. Do you agree with this?

		Response Percent	Response Count
Strongly agree		27.3%	9
Agree		48.5%	16
No opinion		9.1%	3
Disagree		12.1%	4
Strongly disagree		3.0%	1

If you disagree please tell us why: 10

answered question	33
skipped question	4


19. Do you agree with our proposals for an appeal process as outlined in section 7 of the draft policy?

		Response Percent	Response Count
Strongly agree		6.3%	2
Agree		71.9%	23
No opinion		15.6%	5
Disagree		6.3%	2
Strongly disagree		0.0%	0

If you disagree please tell us why: 5

answered question	32
skipped question	5

20. Please provide your e-mail address if you would like Wirral Council to send you updates about Council services and future consultations. Your information will be managed in accordance with the Council's Data Protection policy and will never be passed on to any unauthorised third party.

		Response Percent	Response Count
E-mail address:		100.0%	21
		answered question	21
		skipped question	16