

## Appendix Two: Wirral Children’s Trust Training Needs Analysis 2012 – Survey Results

### Effective Communication and Engagement with Children, Young People and Families

#### Wirral Children's Trust Training Needs Analysis 2012

Please answer the following questions					
Answer Options	Not relevant to role	Not confident	Developing confidence	Confident	Response Count
How confident do you believe you are in listening and developing empathy when working with children, young people and their family?	40	1	37	349	427
How confident are you in summarising and explaining situations clearly to individuals?	22	2	60	343	427
How confident are you in being able to inform, involve and help the child or young person to express what they are feeling?	53	4	77	293	427
<i>answered question</i>					<b>427</b>
<i>skipped question</i>					<b>16</b>

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### Child and Young Person Development

#### Wirral Children's Trust Training Needs Analysis 2012

Please answer the following questions					
Answer Options	Not relevant to role	Not confident	Developing confidence	Confident	Response Count
How confident are you in your understanding of child development?	48	7	83	287	425
How confident are you in observing children and young people and recording your judgments in the context of these observations?	64	9	67	283	423
How confident are you in understanding how children or young people may be affected by underlying problems faced by them or their families, or their peers.	32	4	89	299	424
<i>answered question</i>					<b>425</b>
<i>skipped question</i>					<b>18</b>

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### Safeguarding and Promoting the Welfare of the Child and Young Person

#### Wirral Children's Trust Training Needs Analysis 2012

Please answer the following questions					
Answer Options	Not relevant to role	Not confident	Developing confidence	Confident	Response Count
How confident are you in recognising the signs and symptoms of abuse?	40	8	107	267	422
How confident are you in understanding the action you need to take where abuse is suspected?	34	4	46	336	420
How confident are you in your personal competence and responsibility to involve peers, managers or relevant agencies?	30	2	53	337	422
<i>answered question</i>					423
<i>skipped question</i>					20

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### Supporting Transitions

#### Wirral Children's Trust Training Needs Analysis 2012

Please answer the following questions					
Answer Options	Not relevant to role	Not confident	Developing confidence	Confident	Response Count
How confident are you in identifying and recognising when a child or young person is in transition?	77	23	109	213	422
How confident are you in being able to provide support for a child or young person in transition/	82	25	107	207	421
How confident are you in knowing when and how to intervene in transition process of children and young people?	81	37	122	181	421
<i>answered question</i>					<b>422</b>
<i>skipped question</i>					<b>21</b>

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### Multi-Agency Working

#### Wirral Children's Trust Training Needs Analysis 2012

Please answer the following questions					
Answer Options	Not relevant to role	Not confident	Developing confidence	Confident	Response Count
How confident are you in communicating effectively with other practitioners and agencies by listening to them and ensuring that you are being listened to?	27	5	74	314	420
How confident is your judgement of when you should provide support to a child or young person yourself and when you should refer the situation to another practitioner or agency?	52	6	77	283	418
How confident is your knowledge and understanding of the range of organisations and individuals working with children, young people, their families and carers and how to access their expertise?	30	27	136	226	419
<i>answered question</i>					420
<i>skipped question</i>					23

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### Sharing Information

#### Wirral Children's Trust Training Needs Analysis 2012

Please answer the following questions					
Answer Options	Not relevant to role	Not confident	Developing confidence	Confident	Response Count
How confident is your understanding of the Data Protection Act and other relevant legislation?	4	25	139	249	417
How confident are you in assessing the relevance and status of information - for example whether it is observation or opinion - and handling it appropriately?	18	14	128	256	416
How confident are you in understanding the importance of confidentiality and consent including when consent may not be required?	8	10	61	335	414
<i>answered question</i>					<b>417</b>
<i>skipped question</i>					<b>26</b>