

Commissioned Services Performance Update

1.0 Background

This report presents the seventh period monitoring returns for the services commissioned through the Early Intervention Grant (EIG). After contracts were awarded, performance measures to underpin service delivery were agreed with each of the service providers. The priority areas for which services were commissioned to address were:

- PA1 – Parenting/ Compromised Parenting
- PA1 – Short Breaks for Disabled Children
- PA3 – Risk taking Behaviour in Children and Young People

Delivery against the performance measures have been Rag rated that is Red, Amber or Green. A Red rating denotes underperformance; Amber is broadly in line with expectations and Green is meeting or exceeding expectations.

2.0 Introduction

- 2.1 The commissioned services have been funded to provide appropriate interventions to children, young people and families. The contracts will have been for 22 months. As part of the drive to secure effective and efficient service delivery, performance measures were put in place as part of the contract negotiation.
- 2.2 Commissioners have met with the providers for their priority areas and agreed performance targets. The targets set have been used to measure not just the quantifiable areas such as numbers but also quality measures that reflect the impact of the interventions. To help commissioners in the review of performance, providers are encouraged to produce case studies which bring the services to life.

3.0 Priority Area One: Parenting/ Compromised Parenting

- 3.1 This area includes family support and includes a number of interventions such as Home Visiting, parenting Skills support and parenting programmes to help parents with a number of issues. An innovative programme has been the parenting Programme for parents with children who are autistic. The Performance report is attached as appendix 1. Having received all monitoring returns all but two of the service areas have been assessed as Green.
- 3.2 The two areas where this is not the case is in respect of Parenting Programmes and the Domestic Violence (DV) programme for 16-18 year olds. The decision has been taken to decommission both of these service areas as focus of parenting support will move to families with high levels of need. Parenting programmes will be provided but will be delivered in-house. Regarding the Domestic Violence programmes the law has now changed and cases of DV for 16-18 year olds are to be referred to the Central Admin and Duty Team for consideration as a Child in Need.

4.0 Priority Area Two: Short breaks for children and young people with disabilities

- 4.1 This area follows a statutory duty to provide as far as is reasonably practicable a range of services to provide short breaks for disabled children and young people. The service is sufficient to assist carers to continue to provide care or to do so more effectively. The performance report is attached as appendix 2. Having received all of the monitoring returns all fourteen bar three were assessed as green. Two of the remaining were amber and one was red.
- 4.2 The area which was assessed as red was an after school club which has failed to attract adequate attendance. The decision has been made that this particular service will be decommissioned. The remaining two services - a sitting service and a contract carer scheme are operating efficiently and well but both have had staffing issues which are currently being addressed.

5.0 Priority area Three: Risk taking behaviour in Children, Young People and Families

- 5.1 The services /activities covered by this area targets young people who have been identified as being at risk of engaging in negative or antisocial behaviour. The targeted services are supported by mainstream activities which can be accessed as further diversionary activities. The performance report is attached as appendix 3. All the monitoring returns for targeted services were assessed as green and all services for universal provision were assessed as green with the exception of one provider which was assessed as amber and red.
- 5.2 The one service which did not reach the outputs expected was the provision of one off events that were acoustic/open mic sessions. Capacity attendance has not been achieved although the actual events were very successful and young people's feedback was very positive. The change in focus in Priority Area 3 which has resulted in services being commissioned to work in specific areas and deliver against specific targets has meant these particular services have not been recommissioned.

6.0 Finance

- 6.1 These activities are funded through the Early Intervention Grant.

7.0 Recommendations:

- 7.1 That Wirral Children's Trust Board note the report.

Appendices:

Appendix 1

Rag Report Priority Areas 1, 2 and 3

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