

**What
Really
Matters?**

Budget Option
**Service
Re-Design and
Improvement
(Adult Social
Care)**

Savings

2014/2015	2015/2016	2016/2017	TOTAL
£000s	£000s	£000s	£000s
4148	1975	0	6123

Option summary

The Council is required to meet the needs of those adults who are assessed as having 'substantial' or 'critical' needs as defined within Fare Access to Care Guidance. The Council currently spends £83.485m on meeting assessed need.

Over the past year considerable work has been undertaken to deliver efficiency through a programme of service re-design and service improvement – thus ensuring that the Council continues to meet its statutory obligations.

The proposed ongoing efficiency is being delivered through:

- Most savings within this option come from improving processes and procedures and do not have any negative impact on the service received by the public.
- Re-configuring intermediate care and re-ablement, which promote faster recovery from illness and maximise independent living, and through this reducing the need for high levels of longer term support.
- Agreement with the NHS to utilising the budget for delayed discharge reimbursement for services that facilitate better hospital discharge.
- Utilise the Social Care Fund grant from the NHS more effectively.
- Commission additional extra care housing as an alternative to care home provision.
- Commission more responsive home care and increase utilisation of assistive technology
- Adults and CYP work more effectively to ensure smooth transition into adult services.
- Streamline assessment processes and realign staffing.
- Introduce new IT system to support streamlined assessment, recording and production of management information and intelligence.
- There is no new proposal to close any day centres and we will ensure fair and equal access to all day services.

Potential impact

The programme of improvement and re-design is aimed at ensuring that there is greater choice for individuals and increased opportunity to be supported at home. Care at home is usually more cost effective and leads to better outcomes for individuals.

Service re-design requires an effective change management programme and will effect the way in which assessments are undertaken and there is an impact on working practices. Changes in Adult Social Care have an impact on partners within the Council and within the the NHS.

Reducing the impact

Impact is managed through two transformation programmes. Both are co-ordinated through programme boards and utilise formal project management methodology:

- Within DASS there is a formal transformation programme. Risks are identified and managed, and formal consultation with the workforce and the public is co-ordinated.
- The NHS and Social Care Integration Programme
- Within DASS there are budget monitoring systems and a scheme of delegation.