

# WIRRAL COUNCIL

## FAMILIES AND WELLBEING POLICY AND PERFORMANCE

### COMMITTEE

8<sup>TH</sup> JULY 2014

<b>SUBJECT:</b>	<b>DIRECTORATE PLAN PERFORMANCE MANAGEMENT REPORT</b>
<b>WARD/S AFFECTED:</b>	<b>ALL</b>
<b>REPORT OF:</b>	<b>CLARE FISH (STRATEGIC DIRECTOR OF FAMILIES AND WELLBEING)</b>  <b>FIONA JOHNSTONE (DIRECTOR OF PUBLIC HEALTH, POLICY &amp; PERFORMANCE)</b>
<b>RESPONSIBLE PORTFOLIO HOLDER:</b>	<b>CLLR CHRIS JONES (ADULT SOCIAL CARE AND PUBLIC HEALTH)</b>
<b>KEY DECISION?</b>	<b>NO</b>

#### 1.0 EXECUTIVE SUMMARY

1.1 The aim of this report (Appendix 1) is to update Members in relation to the 2013/14 Year End performance of the Families and Wellbeing and Public Health Directorates against the delivery of their Directorate Plans for 2013/14 whilst also providing an update of current performance (as at 31<sup>st</sup> May 2014) against the 2014/16 Directorate Plans. The report translates the priorities set out in the Directorate Plans into a coherent and measurable set of performance outcome measures and targets. Members are requested to consider the details of the report and highlight any issues.

#### 2.0 BACKGROUND AND KEY ISSUES

2.1 As part of the development of the Directorate Plans, SMART (Specific, Measurable, Achievable, Realistic and Time related) outcome measures have been developed that link directly to the Corporate Plan. The senior management teams have determined the corporate and directorate outcome indicators contained within the report and signed off the following parameters which underpin their on-going performance management:

- 2014/16 Families and Wellbeing and Public Health Plans
- 2014/15 Plan trajectories
- 2014/15 Performance tolerance levels (determine RAG [Red, Amber, Green] status)
- Head of Service responsible for delivery of target

2.2 Directorate Plan performance (includes Corporate Plan targets) is monitored on a monthly basis against the parameters agreed as part of the business planning process (e.g. RAG tolerance levels). Some indicators are only available on a quarterly or annual basis, in line with the availability of data.

Heads of Service responsible for the delivery of targets must complete an exception report and delivery plan for all indicators which are under performing (e.g. red RAG rated indicators).

2.3 Monthly Directorate Plan performance reports will be produced and made available, to support corporate and directorate challenge via:

- Monthly DMTs
- Monthly Portfolio Lead briefings
- Quarterly Audit, Risk, Governance and Performance meetings
- Quarterly Policy and Performance Committees

### **3.0 SUMMARY**

3.1 The Directorate Plan 2013/14 Year End Performance Report (Appendix 1) sets out performance against 38 outcome measures

3.2 Of the 38 measures for 2013/14, 28 are rated green, 4 are rated amber and 6 are rated red. The 6 measures rated red have action plans (included as Appendices 2, 3, 4, 5, 6 and 7) which refer to:

- Appendix 2: Smoking Quitters (4 weeks)
- Appendix 3: Smoking status at time of delivery: rate per 100 maternities
- Appendix 4: Proportion of opiate drug users that left drug treatment successfully who do not re-present to treatment within 6 months
- Appendix 5: Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population
- Appendix 6: Overall satisfaction of people who use services with their care and support
- Appendix 7: Proportion of people who use services who say that those services have made them feel safe and secure

3.3 The Families and Wellbeing and Public Health Directorate Plans 2014/16 set out the key functions the Directorates are responsible for and the contribution they make to the delivery of the Corporate Plan priorities. The plans will be monitored through the Performance Dashboard (Appendix 8) which contains 57 measures for 2014/15.

3.4 Data is currently available for 7 of the 2014/15 measures all of which are rated as Green.

#### **4.0 RELEVANT RISKS**

4.1 The performance management framework policy is aligned to the Council's risk management strategy.

#### **5.0 OTHER OPTIONS CONSIDERED**

5.1 N/A

#### **6.0 CONSULTATION**

6.1 N/A

#### **7.0 IMPLICATIONS FOR VOLUNTARY, COMMUNITY AND FAITH GROUPS**

7.1 N/A

#### **8.0 RESOURCE IMPLICATIONS: FINANCIAL; IT; STAFFING; AND ASSETS**

8.1 Financial implications of undertaking the actions to deliver the Corporate Plan will be addressed by Directorates as appropriate.

#### **9.0 LEGAL IMPLICATIONS**

9.1 N/A

#### **10.0 EQUALITIES IMPLICATIONS**

10.1 Has the potential impact of your proposal(s) been reviewed with regard to equality?

(c) No because equalities implications relating to the actions set out in the Corporate Plan will be addressed by departments as appropriate, and details set out in individual departmental plans.

The report is for information to Members and there are no direct equalities implications at this stage.

#### **11.0 CARBON REDUCTION IMPLICATIONS**

11.1 N/A

#### **12.0 PLANNING AND COMMUNITY SAFETY IMPLICATIONS**

12.1 N/A

#### **13.0 RECOMMENDATION/S**

13.1 Committee are requested to use the information contained within this report to inform its future work programme.

#### **14.0 REASON/S FOR RECOMMENDATION/S**

14.1 To ensure that the report provides elected members with the information required to evaluate the delivery of the Council's Corporate Plan.

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## **APPENDICES**

Appendix 1 – Directorate Plan Year End Performance Report 2013/14

Appendix 2 – Action Plan: Smoking Quitters (4 Weeks)

Appendix 3 – Action Plan: Smoking status at time of delivery, rate per 100 maternities

Appendix 4 – Action Plan: Proportion of opiate drug users who left drug treatment successfully who do not re-present to treatment within 6 months

Appendix 5 – Action Plan: Permanent admissions of older people (65 and over) to residential and nursing care homes, per 100,000 population

Appendix 6 – Action Plan: Overall satisfaction of people who use services with their care and support

Appendix 7 – Action Plan: Proportion of people who services who say that those services help them feel safe and secure

Appendix 8 – Directorate Plan Performance Report 2014/15

## **SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>9<sup>th</sup> Jul 2013</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>9<sup>th</sup> September 2013</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>28<sup>th</sup> January 2014</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>8<sup>th</sup> April 2014</b>