

PERFORMANCE ACTION PLAN TEMPLATE

This template is to be completed for ALL measures showing **RED** status of non-compliance against the specified target reported.

| INDICATOR OVERVIEW | |
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| Indicator Title | Proportion of opiate users that left drug treatment successfully who do not represent to treatment within 6 months |
| Strategic Director Lead | Fiona Johnstone (Director of Public Health and Head of Policy & Performance) |
| Departmental Lead | Julie Webster (Head of Public Health) |
| Target | 10% |

| CURRENT SITUATION: Detail what the performance is for this measure and reason/s for non-compliance | | |
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| Performance this Period | 7.76% (March 2014) | + / - Target : - 0.5% |
| Non-compliance reason | <p>The profile of the in treatment population is as follows:</p> <ul style="list-style-type: none"> • 46% of those in treatment have been in treatment for at least 6 years (Cluster average 23%). • 50% of those in treatment have a drug using career of over 21 years (Cluster average 21%). • 53% of those in treatment were in their first treatment episode (Cluster average 36%). <p>This data illustrates that a high percentage of those in treatment entered the treatment system 15 to 20 years ago and have never left.</p> <p>The Public Health England report, "Drug Treatment in England, 2012/13", highlighted that drug treatment was still seen to be working but added that, "<i>The treatment population is ageing, with the over 40's now being the largest group receiving treatment. Many are older heroin users who have failing health and entrenched addiction problems. This group is particularly hard to help into lasting recovery. The impact is beginning to show in the proportion of people successfully completing treatment, which has levelled off in 2012-13 following an increasing trend over the previous 7 years.</i>"</p> <p>This issue is particularly pronounced with our in treatment population, as evidenced above.</p> | |

| ACTIONS: This describes what's necessary or how to achieve a 'green' score. This way everyone is clear on what is required and when, knows the expected outcome and how to achieve it . | |
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| What (is required) | <ul style="list-style-type: none"> • Services providers need to continuously seek new ways to stimulate and motivate service users to make the commitment to change. • Services need to work closely and co-operatively together and keep working at identifying ways of improving the effectiveness |

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| | <p>of this.</p> <ul style="list-style-type: none"> • Peer support needs to be fully factored into the treatment and recovery system. • Data reporting needs to be consistently comprehensive and accurate. |
| How (will it be achieved) | <ul style="list-style-type: none"> • Regular monitoring of performance data to focus service providers on specific activity, and ensure data accuracy • Co-ordination of system meetings to improve communication, integration and co-operation between providers as a means of improving the overall effectiveness and efficiency of the system. • Sharpened focus on the performance against this target and close monitoring of the above action plans. • Analysis of individual key worker performance to identify those who are most effective. Isolate the factors that contribute to this effectiveness and then work with wider staff group to replicate this practice across the key worker team. • Implementation of action plans designed and delivered by the providers to improve performance and deliver the targets (e.g. remedial actions plans developed by Cheshire and Wirral Partnership in response to the initiation of a number of contract queries as part of the SLA monitoring process). • Contractual penalties imposed for persistent performance below target. |
| Who (will be responsible) | Service Providers, with Cheshire and Wirral Partnership NHS Foundation Trust as the biggest contributor to the target followed by Arch Initiatives. |
| When (will results be realised) | Performance can fluctuate (month by month) but the aim is to achieve the target by the end of the financial year and then work with providers to sustain performance at or above this level. Performance has decreased from 8.5% in December 2013 to date. |