

Attempts to enter ES

Date	Action
10/10/2011	faxed letter in [redacted] name to ES asking for admission
11/10/2011	e-mailed letter to LT after her saying she had not received the fax when [redacted] telephoned her
13/10/2011	receives reply from LT says never seen a copy of the contract and questioning why subject to audit again after A4e did full audit in the summer
20/10/2011	writes to LT explaining about specific allegations being made and asking for co operation
27/10/2011	e-mails LT saying please respond to letter of 20th
04/11/2011	LT to [redacted] no site of SLA/ which records does [redacted] need to see what complaints
20/11/2011	LT responded to [redacted] of 13/11 and said happy to meet give me dates
20/11/2011	responds with suggested dates of 28/29 Nov or 2 Dec or any day week beginning 05 Dec
28/11/2011	e-mailed ES chasing up a suitable date
29/11/2011	contacted ES by telephone. Put on hold by [redacted] and then told LT would phone back. No call received to date
	writes to LT saying she will visit on 12 December at 11 am
	LT writes back saying 12 th no good and suggests 14th
14/12/2011	visits Es, Interviews LT and MR and [redacted] acts as notetaker) and files are examined.