

# WIRRAL COUNCIL

## CABINET

15 JANUARY 2015

<b>SUBJECT:</b>	<b>CORPORATE PLAN PERFORMANCE MANAGEMENT REPORT</b>
<b>WARD/S AFFECTED:</b>	<b>ALL</b>
<b>REPORT OF:</b>	<b>DIRECTOR OF PUBLIC HEALTH AND HEAD OF POLICY &amp; PERFORMANCE</b>
<b>RESPONSIBLE PORTFOLIO HOLDER:</b>	<b>CLLR ANN MCLACHLAN</b>
<b>KEY DECISION?</b>	<b>NO</b>

### 1.0 EXECUTIVE SUMMARY

1.1 The aim of this report is to update Cabinet in relation to current performance of the Council against the delivery of the Corporate Plan (as at 30<sup>th</sup> November 2014). The report translates the priorities set out in the Corporate Plan into a coherent and measurable set of performance outcome measures and targets. Members are requested to consider the details of the report and highlight any issues.

### 2.0 BACKGROUND AND KEY ISSUES

2.1 As part of the development of the Corporate Plan, a set of SMART (Specific, Measurable, Achievable, Realistic and Time related) outcome measures have been developed. The senior management team have determined the outcome indicators contained within the report and signed off the following parameters which underpin their on-going performance management:

- 2014/15 Plan
- 2014/15 Plan trajectory
- 2014/15 Performance tolerance levels (Red, Amber, Green status)
- Head of Service responsible for delivery of target

2.2 Corporate Plan performance is monitored on a monthly basis against the parameters agreed as part of the business planning process. Some indicators are only available on a quarterly basis, in line with the availability of data. Heads of Service responsible for the delivery of targets must complete an exception report and delivery plan for all indicators which are under performing (e.g. red RAG rated indicators).

2.3 Monthly Corporate Plan Performance Reports are produced and made available to support corporate challenge via:

- Monthly DMTs
- Monthly Portfolio Lead briefings
- Quarterly Audit, Risk, Governance and Performance meetings
- Quarterly Policy and Performance Committees

### **3.0 SUMMARY**

3.1 The Corporate Plan Performance Report (Appendix 1) sets out performance against 20 outcome measures. Of these there are 2 measures where the outcome metric is under design or due to report at the end of the year. A commentary is provided against these.

3.2 Of the 20 measures that are RAG rated, 16 are rated green, 1 is rated amber and 3 are rated red. The 3 measures rated red have action plans (included as Appendices 2, 3 & 4) which refer to:

- NHS Health Checks – Take up
- Rate of Children in Need (per 10,000 population 0-17)
- Performance appraisals completed

### **4.0 RELEVANT RISKS**

4.1 The performance management framework policy is aligned to the Council's risk management strategy.

### **5.0 OTHER OPTIONS CONSIDERED**

5.1 N/A

### **6.0 CONSULTATION**

6.1 N/A

### **7.0 IMPLICATIONS FOR VOLUNTARY, COMMUNITY AND FAITH GROUPS**

7.1 N/A

### **8.0 RESOURCE IMPLICATIONS: FINANCIAL; IT; STAFFING; AND ASSETS**

8.1 Financial implications of undertaking the actions to deliver the Corporate Plan will be addressed by Directorates as appropriate.

### **9.0 LEGAL IMPLICATIONS**

9.1 N/A

### **10.0 EQUALITIES IMPLICATIONS**

10.1 Has the potential impact of your proposal(s) been reviewed with regard to equality?

(c) No because equalities implications relating to the actions set out in the Corporate Plan will be addressed by departments as appropriate, and details set out in individual departmental plans. The report is for information to Members and there are no direct equalities implications at this stage.

### **11.0 CARBON REDUCTION IMPLICATIONS**

11.1 N/A

## 12.0 PLANNING AND COMMUNITY SAFETY IMPLICATIONS

12.1 N/A

## 13.0 RECOMMENDATION/S

13.1 Cabinet are requested to consider the information contained within this report and highlight any observations or matters for clarification.

## 14.0 REASON/S FOR RECOMMENDATION/S

14.1 To provide Cabinet with the information required to evaluate the delivery of the Council's Corporate Plan.

### REPORT AUTHOR: **Fiona Johnston**

Director of Public Health and Head of Policy & Performance

Telephone: 0151 691 8210

Email: [fionajohnston@wirral.gov.uk](mailto:fionajohnston@wirral.gov.uk)

## APPENDICES

Appendix 1 – Corporate Plan Performance Report (30<sup>th</sup> November 2014/15)

Appendix 2 – Exception report/action plan for NHS Health Checks – Take up

Appendix 3 – Exception report/action plan for Rate of Children in Need (per 10,000 population 0-17) completed

Appendix 4 – Exception report/action plan for Performance Appraisals completed

## SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Corporate Plan Performance Management Report (as at 31 <sup>st</sup> August 2013)	10 October 2013
Performance Management and Improvement Framework	19 September 2013
Corporate Plan Performance Management Report (as at 31 <sup>st</sup> May 2013)	11 July 2013