

PERFORMANCE ACTION PLAN TEMPLATE

This template is to be completed for ALL measures showing **RED** status of non-compliance against the specified target reported.

INDICATOR OVERVIEW	
Indicator Title	Rate of Children in Need (per 10,000 population 0-17)
Strategic Director Lead	Clare Fish
Departmental Lead	Sue Butcher
Target	385.6 (ESTIMATED Oct 2014) / 375.1 (March 2015)

CURRENT SITUATION: Detail what the performance is for this measure and reason/s for non-compliance	
Performance this Period	439.1 +Target: 54.1 per 10,000 (14.0%)
Non-compliance reason	<p>A new and improved data system is currently being installed and embedded across Children's Services, therefore at this stage the number of Children in Need (CIN) cases provided is an estimate.</p> <p>Factors contributing to the increase in the number of CIN cases include an increase in referrals in September and October which means that a higher number of cases are currently in the system. In addition staff training on the new system - (up to five days per worker) has affected social work capacity and this has led to a delay in the closure of some cases, which contributes to the higher than expected number of open cases on the system.</p> <p>There is clear evidence that social workers are undertaking statutory visits and all children open on the system continue to be seen during this period.</p> <p>An actual figure will be available for future reporting and early indications evidence that this indicator will show an improvement in the next performance report</p>
ACTIONS: This describes what's necessary or how to achieve a 'green' score. This way everyone is clear on what is required and when; knows the expected outcome and how to achieve it.	
What (is required)	An actual figure CIN will be reported at the earliest opportunity. Cases that are completed are required to be closed down on the system.
How (will it be achieved)	Once social worker training on the new system is completed, cases that are completed will be closed down on the system.
Who (will be responsible)	Sue Butcher Head of Specialist Services
When (will results be realised)	It is expected that an actual figure will be reported at the end of Q3, December 2014.