

# WIRRAL COUNCIL

## FAMILIES AND WELLBEING POLICY AND PERFORMANCE

### COMMITTEE

23<sup>RD</sup> MARCH 2015

<b>SUBJECT:</b>	<b>2014/16 DIRECTORATE PLAN PERFORMANCE MANAGEMENT REPORT</b>
<b>WARD/S AFFECTED:</b>	<b>ALL</b>
<b>REPORT OF:</b>	<b>CLARE FISH (STRATEGIC DIRECTOR OF FAMILIES AND WELLBEING)</b>
<b>RESPONSIBLE PORTFOLIO HOLDER:</b>	<b>CLLR CHRIS JONES (ADULT SOCIAL CARE AND PUBLIC HEALTH)</b>
<b>KEY DECISION?</b>	<b>NO</b>

#### 1.0 EXECUTIVE SUMMARY

The aim of this report is to update Members in relation to performance as at 31<sup>st</sup> January 2015 against the delivery of the Families and Wellbeing Directorate Plan 2014/16. Members are requested to consider the details of the report and highlight any issues.

#### 2.0 BACKGROUND AND KEY ISSUES

2.1 As part of the development of the Directorate Plans, SMART (Specific, Measurable, Achievable, Realistic and Time related) outcome measures were developed that link directly to the Corporate Plan. The senior management team have determined the corporate and directorate outcome indicators contained within the report and signed off the following parameters which underpin their on-going performance management:

- 2014/16 Families and Wellbeing and Public Health Plans
- 2014/15 Plan trajectories
- 2014/15 Performance tolerance levels (determine RAG [Red, Amber, Green] status)
- Head of Service responsible for delivery of target

2.2 Directorate Plan performance (includes Corporate Plan targets) is monitored on a monthly basis against the parameters agreed as part of the business planning process (e.g. RAG tolerance levels). Some indicators are only available on a quarterly or annual basis, in line with the availability of data. Heads of Service responsible for the delivery of targets complete an exception report and delivery plan for all indicators which are under performing (e.g. red RAG rated indicators).

2.3 Monthly Directorate Plan performance reports will be produced and made available, to support corporate and directorate challenge via:

- Monthly DMTs
- Monthly Portfolio Lead briefings
- Quarterly Audit, Risk, Governance and Performance meetings
- Quarterly Policy and Performance Committees

### **3.0 SUMMARY**

3.1 The Directorate Plan 2014/15 Performance Report (Appendix 1) sets out performance against 57 outcome measures

3.2 Of the 57 measures for 2014/15, 29 (51%) are rated green, 8 (14%) are rated amber and 4 (7%) are rated red whilst 16 (28%) are currently unrated. The 4 measures rated red have action plans (included as Appendix 2, 3, 4, and 5) which refer to:

- Smoking quitters (4 weeks)
- Proportion of opiate drug users that left drug treatment successfully who do not re-present to treatment within 6 months
- Timeliness of Adoptions, within 12 months of decision date
- Average monthly bed days lost due to delayed transfers of care per 100,000 (Better Care Fund)

3.3 The Families & Wellbeing Directorate Plan 2014/16 sets out the key functions the Directorate is responsible for and the contribution it makes to the delivery of the Corporate Plan priorities. The Plan is underpinned by the key performance indicator (KPI) planning templates that provide the rationale, trajectory and tolerances for the KPIs.

### **4.0 RELEVANT RISKS**

4.1 The performance management framework policy is aligned to the Council's risk management strategy.

### **5.0 OTHER OPTIONS CONSIDERED**

5.1 N/A

### **6.0 CONSULTATION**

6.1 N/A

### **7.0 IMPLICATIONS FOR VOLUNTARY, COMMUNITY AND FAITH GROUPS**

7.1 N/A

### **8.0 RESOURCE IMPLICATIONS: FINANCIAL; IT; STAFFING; AND ASSETS**

8.1 Financial implications of undertaking the actions to deliver the Corporate Plan will be addressed by Directorates as appropriate.

### **9.0 LEGAL IMPLICATIONS**

9.1 N/A

## **10.0 EQUALITIES IMPLICATIONS**

10.1 Has the potential impact of your proposal(s) been reviewed with regard to equality?

(c) No because equalities implications relating to the actions set out in the Corporate Plan will be addressed by departments as appropriate, and details set out in individual departmental plans.

The report is for information to Members and there are no direct equalities implications at this stage.

## **11.0 CARBON REDUCTION IMPLICATIONS**

11.1 N/A

## **12.0 PLANNING AND COMMUNITY SAFETY IMPLICATIONS**

12.1 N/A

## **13.0 RECOMMENDATION/S**

13.1 Committee are requested to use the information contained within this report to inform its future work programme.

## **14.0 REASON/S FOR RECOMMENDATION/S**

14.1 To ensure that the report provides elected members with the information required to evaluate the delivery of the Council's Corporate Plan.

**REPORT AUTHOR: Corporate Performance Team**  
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## APPENDICES

Appendix 1 – Directorate Plan Performance Report (as at 31<sup>st</sup> January 2015)

Appendix 2 – Action Plan: Smoking Quitters (4 weeks)

Appendix 3 – Action Plan: Proportion of Opiate drug users that left drug treatment successfully who do not re-present to treatment within 6 months

Appendix 4 – Action Plan: Timeliness of Adoptions, within 12 months of decision date

Appendix 5 – Action Plan: Average monthly lost bed days lost due to delayed transfers of care per 100,000

## SUBJECT HISTORY (last 3 years)

<b>Council Meeting</b>	<b>Date</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>9<sup>th</sup> Jul 2013</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>9<sup>th</sup> September 2013</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>28<sup>th</sup> January 2014</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>8<sup>th</sup> April 2014</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>8<sup>th</sup> July 2014</b>
<b>Families &amp; Wellbeing Policy and Performance Committee</b>	<b>9<sup>th</sup> September 2014</b>