

WIRRAL HEALTH & WELLBEING BOARD

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| Meeting Date | | Agenda Item | |
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| Report Title | Wirral New Model of Care Vanguard – Update |
| Responsible Board Member | Jon Develing, Chief Accountable Office, Wirral CCG |

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|---|---|--|----------------|----------|------------------|----------|
| Link To HWB Function | Board development | | | | | |
| | JSNA/JHWS | | | | YES | |
| | Health and social care integrated commissioning or provision | | | | YES | |
| Equality Impact Assessment Required & Attached | Yes | | No | | N/A | x |
| Purpose | For approval | | To note | x | To assure | |

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| Summary of Paper | This paper summarises the progress to date on the development and implementation of the Wirral New Model of Care Vanguard a programme being sponsored and delivered by all Wirral Health and Social Care partners. | | |
| Financial Implications | Total financial implication | New investment required | Source of investment (e.g. name of budget) |
| | £ TBA | £ TBA | £ NHS Transformation Programme (NHS England) |
| Risks and Preventive Measures | | | |
| Details of Any Public/Patient/ Service User Engagement | Patients and the public have already been involved in the development of the Vision 2018 programme and the programme of integration across health and social care. This involvement will be catalysed through the development of the New Model of Care Vanguard. | | |
| Recommendations/ Next Steps | The Board is asked to note the progress of the New Model of Care Vanguard. | | |

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| Report History | | |
| Submitted to: | Date: | Summary of outcome: |
| n/a | | |
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| Publish On Website | Yes | | Private Business | Yes | |
| | No | | | No | |

Report Author: Anthony Hassall, Executive Director of Strategy and OD, Wirral University Teaching Hospital NHS Foundation Trust

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Background

The Board has been briefed that the Wirral Health and Social Care Community application to the national NHS New Models of Care programme was successful. The application was driven by all health and social care partners from across the system. This is a significant national opportunity to redesign all the norms which we currently accept about our current approach for health and social care commissioning and provision and offer both our population and colleagues a radical new way of working, which we hope will drive a much more integrated and sustainable system going forwards, helping us to meet the dual challenges of improving quality and reducing cost.

NHS England and partners from Monitor, the CQC, Health Education England and the NHS Trust Development Authority, visited Wirral on 5/6 May 2015 to both gain a better understanding of our proposals and to test the levels of collaboration across the health and social care economy. We also had an opportunity during the visit to put on the table our 'asks' from the national bodies in relation to how we wanted to be supported to deliver our new care model.

Over the course of the last month, discussions and planning have continued for the 'Gateway' review of our health and social care plans for our New Model of Care plans which will be reviewed as part of an NHS England visit to Wirral on 5/6 May. This visit is intended to offer NHS England a deeper level of understanding of our proposals and crucially, the support the programme needs to access – both expertise and financial – to enable the programme to be successfully delivered.

An extraordinary all day session for the Senior Leaders across Health and Social Care was held on 23 April to plan for this visit, at which the initial stages of the Business Case being prepared to support the New Model of Care programme were discussed. This included revised overarching governance arrangements and links to existing organisational arrangements. Weekly project team meetings have been established to take forward planning in this initial stage.

The format of the 2 days was largely dictated by the national team with the first morning being a session with the key health and social care leaders, the afternoon consisting of a series of workshops looking at issues like workforce, informatics, contracting models and engagement.

The second day was a multi stakeholder event with c100 attendees from different statutory organisations, intended to introduce and explore the outline model, followed by an afternoon feedback session.

Progress update

We have now received our feedback letter on the national visit. This contains some valuable external insight into our outline plans and will help us to structure our programme going forwards.

The feedback on our proposals was as below -

- They sensed a clear enthusiasm, motivation at leadership level and delivery level. Opportunities to make difference quickly / challenging silos not preserving organisational forms.

- They gained a clear vision in respect of where want to be - whole system of care provision – health and care not just health.
- Our challenge is to articulate where we want to go from September 2015 to 2018. We need to lay out steps for change in order to get where we want to – a strong plan with clear milestones and we need to do this with a strong level of engagement – we have already said that this will be an important part of our plan going forwards.
- Areas to work on are technology enablers / workforce change / social involvement / financial modelling – recognised that all of these areas will require support (local and national)
- They expected a short form business case by the end of June (how would activity change / what is benefit / financial modelling of benefits). We are working on this at present and expect to submit this by the end of June to NHS England.
- We asked for less central constraint and more local support to enable us to do what we want to do to deliver.
- They saw lots of opportunities with workforce and offered that workforce expertise needs to be in the room to deliver a systematic approach to workforce, particularly with support from Health Education England.
- They observed on informatics – that investment is currently going on in each organisation and that we needed to get this more into a system based approach.
- That engagement with community groups will be key and we will need to be innovative with this

Since the session at the beginning of May and the formal feedback, the Senior Leaders Group across health and social care has met and agreed a number of actions including the rapid development of a short business case to access initial ‘pump prime’ funding and commitment from each organisation to offer capacity to the establishment of an enhanced Programme Management Office for New Models of Care.

Next steps & timescales

A revised governance structure has been proposed through the existing Strategic Leaders Group and will be finalised and agreed at the June 2015 meeting of this group.

A Programme Director advertisement has been published. This senior post will be expected to act as overall strategic lead for the programme – reporting to the SLG, but providing key updates to all relevant Boards including HWB (by agreement with the Chair).

An engagement event for GPs and Consultants is being held on 2 July to catalyse clinical engagement in the programme.

Recommendations

The Board is asked to note the update on the development of the New Model of Care Vanguard

Report Author: Anthony Hassall

Job title: Executive Director of Strategy and Organisational Development, Wirral University Teaching Hospitals NHS Foundation Trust

Date: 24 June 2015