

## Appendix 6: Wirral Allotments Partnership Strategy and Improvement Plans

### Feedback Summary

Allotments Strategy	
Good, useful strategy with good aims set out in a clear and organised manner	Noted.
Couple of typos to be addressed	Documents proofed/amended.
Guide to Allotment Processes	
Generally good comments regarding the document, with a request for contact details should the process break down	Contact details will be made available on the Notice Board at each allotment site.
Will hard copies be available if no access to internet?	Yes.
Need to differentiate between complainants; will there be a different process for complaints from Elected Members, Plot holders, Site Secretaries, members of the public?	Initial contact will determine the process by which each complaint is dealt with.
Document states site secretaries contract to be terminated if not attending 3 meetings in a row, site sec. agreement states must attend 75% of meetings	These two documents have been amended to read the same – will be three consecutive meetings.
How will the Council be aware if plots are not being maintained to the required standard	Site Secretary Agreement and Tenancy Agreement amended to highlight that there is an inspections process.
Category in competition: “best for wildlife,” encouraging biodiversity is an aim.	Competition already contains a biodiversity element. Not being prescriptive allows for competition categories to be developed and amended as required.
Nobody should have more than one plot regardless of historic situation or not.	New tenants will not be able to have more than one plot. There are however, no plans to retrospectively apply this in recognition of the fact people took on multiple plots in the days when plots were not as popular.
Some typos to be addressed	Documents proofed/amended.
Useful Information to Plot Holders Document	
Some typos to be addressed	Documents proofed/amended.
Good document should be given to all plot holders Inc. existing ones. Particularly useful for new plot holders	This will be actioned.

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In cases of tenant death, shouldn't each individual case be judged on its merits? I.e. only partner can take on plot in event of death, not children.	There is an option within this clause to ensure there is opportunity to deal with transfers sensitively. However, it would not be fair for plots to become generational assets to be transferred down a family line.
Comments on ponds need to be more specific regarding depth and location, but also have information regarding protecting animals (i.e. hedgehogs) from drowning	Documents are designed to be supportive, enabling people to seek more information whilst maintaining readability of the documents.
<b>Tenancy Agreement</b>	
Why is age limit 18 and not 16?	The Council cannot have a contract with someone who is under the age of 18.
Water issues should be addressed with sanctions	This has been added to the Tenancy Agreement.
More emphasis should be placed on composting	This information is contained within the Useful Information for Plot Holders.
Reference required regarding non-payment/late payment of rent	Added to Tenancy Agreement.
<b>Site Secretaries Agreement</b>	
Good document	Noted.
Reminder for site secretaries that they are tenants as well and therefore should not misuse their position	Added to Site Secretary Agreement.
<b>Further Comments</b>	
Good feedback on the whole, impressed with the hard work that has gone into the documents, easy to read and understand	Noted.
Need to ENFORCE all of the rules and issues within the documents in order to get more out of the allotments – particularly with people not attending to their plots	Implementation of the Strategy will enable this to be taken forward.