

NHS England Quarterly Report to Wirral Health & Wellbeing Board

1. Purpose of this report

The aim of this report is to update Wirral Health and Wellbeing Board regarding the activities and responsibilities of NHS England. This report outlines the national and regional context together with specific updates on priorities that the Local NHS England Teams are responsible for progressing.

2. Strategy and planning

The 2017-2019 NHS Operational Planning and Contracting guidance was issued on 22 September 2016. Operational plans will describe the organisational level approach to delivering the STP for the next two years and will be accompanied by a two year contract. The 'nine must dos' are carried over from last year. These are:

- Develop a high quality and agreed STP and deliver critical milestones for accelerating progress in 2016/17
- Return the system to aggregate financial balance
- Develop and implement a local plan to address the sustainability and quality of general practice, including workforce and workload issues
- Deliver access standards for A&E and ambulance waits
- Improvement against and maintenance of the NHS Constitution standard for 18 weeks RTT
- Deliver the NHS Constitution cancer standards and make progress in the improving one-year survival rates
- Achieve and maintain the mental health access standards and dementia diagnosis rate
- Deliver action plans to transform care for people with learning disabilities
- Develop and implement an affordable plan to make improvement in quality particularly for organisations in special measures. In addition, providers are required to participate in the annual publication of avoidable mortality rates by individual trusts.

Therefore the milestones and timetable for the Sustainability and Transformation Plans and associated operational plan is

Milestone	Time table
STP submission (2016 – 2021)	21 st October 2016
Draft Operational plan (2017 -2019)	24 th November 2016
Final Operational Plan & Contract sign-off	23 rd December 2016

GP Forward View

The GP Forward View was developed and published in April 2016. This is a 5 year plan to stabilise, develop and transform Primary Medical Care which will benefit from a £2.4bn investment in Primary Medical Care between 2016/17 and 2020/21. Across the GP Forward View there are in excess of 80 commitments to deliver with 56 having significant elements of regional or local delivery. The main themes of the document in meeting the five year forward view challenge are:

- Workforce
- Estate & digital technology
- Quality
- Innovation & Transformation at scale

Locally this is being taken forward under the Primary care work stream of the STP and will focus on a wider remit than primary care medical services. NHS England (Cheshire & Merseyside) is in the process of recruiting a team in partnership with CCGs to work collaboratively with the LDS footprints.

3. Delivery and Assurance

CCG Improvement and Assessment Framework

This is the revised assurance framework for CCGs from 2016/17 onwards. There is an increased focus on clinical priorities within the Five year forward view

Initial baseline rating for 6 clinical priority areas (Cancer, Dementia, Diabetes, Learning Disabilities, Maternity & Mental Health) have been shared with CCGs. The ratings, which are published on MyNHS, show areas in need of improvement, but also highlight areas where practice is good.

When considering all 12 CCGs performance across Cheshire and Merseyside the indicator outcomes suggest some system level issues, particularly in relation to the following:

- Injuries from falls in people aged 65 and over
- Inequality in unplanned hospitalisation for chronic ambulatory care sensitive conditions
- Inequality in emergency admissions for urgent care sensitive conditions
- Emergency admissions for urgent care sensitive conditions
- Population use of hospital beds following emergency admission

Operational Resilience

Five A&E Delivery Boards have been established across Cheshire & Merseyside with executive membership and leadership for each.

- Each A&E Delivery Board has undertaken a baseline assessment against the mandated initiatives. Each A&E Delivery Board has submitted plans for Winter and has assessed themselves against the 5 mandated initiatives, which are:
 - A&E Streaming at the front door
 - Increasing the % of calls transferred to a clinical adviser
 - Ambulance services
 - Patient flow
 - Discharge arrangements

These plans have been reviewed jointly with NHS Improvement; 3 of the Cheshire & Merseyside boards have been assessed as 'Not Assured' and the other 2 as 'Partially Assured'. A further assessment will take place but there remains a substantial risk to the A&E 4-hour standard.

- A&E Delivery Boards are responsible for coordinating winter reporting and escalation arrangements. The proposed reporting details were recently presented and discussed with CCGs and Trusts at a joint NHS England/NHS Improvement workshop. Local escalation arrangements will be required to align with the new national escalation levels.

4. Health Outcomes

Mental Health

Further to the Mental Health Taskforce Report published earlier this year NHS England has published The Mental Health Five Year Forward View Dashboard on 27th October 2016,

It includes a suite of metrics based on the proposals in the Implementation Plan and is structured around the core elements of the mental health programme:

- children and young people's mental health
- perinatal mental health
- adult mental health: common mental health problems
- adult mental health: community, acute and crisis care
- secure care pathway
- health and justice
- suicide prevention

In line with the recommendation in the review, the dashboard also includes metrics on employment and settled housing outcomes for people with mental health problems.

A key purpose of the dashboard is for NHS England and the Five Year Forward View Programme Board to be able to monitor progress on its commitments to transform mental health services. Additionally, by making the data publically available, we are

ensuring that commissioners can use it as a tool to inform their work and that services users and their families and carers can see how local services are performing and understand where to look to make informed choices about their care.

The starting point for development has been the 25 high-level recommendations for NHS England from the Mental Health Taskforce, with independent advice from the Five Year Forward View Independent Advisory and Oversight Group, chaired by Paul Farmer.

The dashboard will be updated quarterly and can be accessed through the NHS England website.

CAMHs

NHS England has identified an additional £25 million which can be made available for CCGs in 2016/17.

It is expected that these funds will support CCGs to accelerate their plans and undertake additional activities this year to drive down average waiting times for treatment, and reduce both backlogs of children and young people on waiting lists and length of stay for those in inpatient care. In order to secure release of the full additional funding, CCGs will be asked to provide details of how they intend to improve average waiting times for treatment by March 2017.

It is also expected that this funding will:

- support CCGs to continue to invest in training existing staff through the CYP IAPT training programme, including sending new staff through the training courses. CYP IAPT collaboratives are recruiting to training places now, so CCGs should be identifying with their partners the staff to send on training course and any additional resources required to release staff; and,
- accelerate plans to pump-prime crisis, liaison and home treatment interventions suitable for under 18s, with the goal of minimising inappropriate admissions to in-patient, paediatric or adult mental health wards. This should include working with NHS England specialised commissioning teams to develop integrated pathways.

Right Care

NHS England is investing in this programme to enable every health economy in England to embed the NHS RightCare approach at the heart of their transformation programmes.

It is a programme committed to improving people's health and outcomes. It makes sure that the right person has the right care, in the right place, at the right time, making the best use of available resources.

NHS RightCare is all about:

- Intelligence – using data and evidence to shine a light on unwarranted variation to support an improvement in quality
- Innovation – working in partnership with a wide range of organisations, national programmes and patient groups to develop and test new concepts and influence policy
- Implementation and improvement – supporting local health economies to carry out sustainable change.

NHS RightCare makes sure local health economies:

- make the best use of resources – offering better value for patients, the population and the tax payer
- understand how they are doing – by identifying unwarranted variation between demographically similar populations
- get talking about the same stuff – about healthcare rather than organisations
- focus on the areas of greatest opportunity by identifying priority programmes which offer the best chances to improve healthcare for populations
- use tried and tested processes to make sustainable improvement to care to reduce unwarranted variation.

There are four CCGs engaged in the Wave one roll-out of RightCare nationally, one of these is NHS Wirral CCG. Wave 2 roll-out is being launched this autumn.