

NHS England Quarterly Report to Wirral Health & Wellbeing Board

1. Purpose of this report

The aim of this report is to update Wirral Health and Wellbeing Board regarding the activities and responsibilities of NHS England. This report outlines the national and regional position together with specific updates on priorities that the Local NHS England Teams are responsible for progressing.

2. Strategy and planning

2.1 Mental Health

2.1.1 Test sites for new models of care

NHS England has announced a new tranche of sites to test new approaches to delivering mental health services with the intention of reducing the number of people who need to travel long distances for care.

Eleven new sites will be tasked with reducing the number of people who receive in-patient hospital treatment and for those who do need more intensive care, that this is available closer to home.

The pilot sites, made up of NHS mental health trusts, independent sector and charitable organisations will work together, sharing a local budget, to effectively reorganise services in their area to provide the best care for patients.

Six sites were chosen to take part in the first wave of this project which went live on 1 April 2017. The six sites plan to use 283 fewer beds as a result of admission avoidance, shorter lengths of stay, and bringing back hundreds of patients from out of area placements. This will save more than £50 million over the next two years.

The savings will be reinvested in new local services including crisis and home treatment teams; supported housing; other community services; and additional beds

The first phase of wave two of the New Care Models Programme will go live on October 1, 2017, with a site in Cheshire and Merseyside for Adult Secure care involving Mersey Care FT; Cheshire and Wirral Partnership FT; NW Boroughs FT; Elysium Health Care and Cygnet Health Care

2.1.2 Mental health – Digital Innovation

NHS England has announced new funding for seven mental health trusts to enable these organisations to pioneer world-class, digital services to improve care for patients experiencing mental health issues.

This will include, for the first time, all key professionals involved in a patient's care having access to real-time records, from triage and initial assessment, through to admissions or referrals, as well as transfer between services and follow up care.

The trusts will also develop remote, mobile and assistive technologies to empower patients to manage their conditions and enable family and carers to provide the best possible support.

The trusts will have up to £70m to invest in digital services, consisting £35m with additional match funding from themselves of £35m, in order to become 'Global Digital Exemplars for Mental Health' helping the organisations become world-leading in the use of IT, providing knowledge and expertise to the wider NHS in order to reduce time and costs for others.

This is all part of the NHS' plan to harness technology to improve services and become more efficient.

Mersey Care NHS Foundation Trust is one of these Global Digital Exemplars, developing an app (with Stanford University) to anticipate and respond to serious self-harm and suicide risks. A prototype has been developed and researchers are preparing a feasibility study to explore the usability of the technology and how the digital platform performs against treatment as usual.

Alongside the seven mental health Global Digital Exemplars, a further 4 acute Global Digital Exemplars have been confirmed by NHS England, one of these being Alder Hey Children's NHS Foundation Trust, joining Wirral Hospitals FT and Royal Liverpool and Broadgreen University Hospitals NHS Trust who were identified as two of twelve digital exemplars last year.

2.3 Primary care: General Practice Infrastructure

NHS England is currently reviewing bids for investment through the multi-million pound Estates and Technology Transformation Fund (ETTF) to accelerate the development of infrastructure to enable the improvement and expansion of joined-up out of hospital care for patients. Wirral has submitted a substantial proposal and it is anticipated that a decision will be communicated by the end of July

2.4 Consultations

NHS England is currently consulting on proposals for Congenital Heart Disease Services. The consultation opened on 9th February 2017 & closes on 17th July 2017. For further information please contact england.congenitalheart@nhs.net

3. Delivery and Assurance

3.1 CCG Improvement and Assessment Framework

The year-end 2016/17 ratings for CCGs (measured against the CCG Improvement and Assessment Framework) are expected to be published before the end of July. Publication of results will be on MyNHS and NHS England website

3.2 Operational Delivery & Resilience

As we move into Quarter 2 of 2017/18 NHS England is emphasising focussed attention on delivery of 4 clinical priorities within 2017:

3.2.1 Urgent Care – recovery of the maximum wait in A&E for 95% of patients

Recognising this standard is a challenge for the Wirral health economy, NHS England is supporting improvement through close working with the A&E delivery Board, specifically directing resources to assist identifying and resolving in-hospital delays. The policy framework for the Better Care Fund has been published. It is anticipated that delays due to social care will be substantially reduced with a key element of the plans addressing implementation of the High Impact Actions to reduce delays in transfers of care. Wirral has also recently succeeded in winning a bid for capital funding for primary care streaming to better meet the needs of some patients attending Arrow Park A&E

3.2.2 Mental health – meeting the mental health investment standard, delivery of existing standards relating to Psychological Therapies (IAPT), Early Intervention Psychosis and delivery of new standards relating to eating disorders.

Locally NHS England and the Intensive Support Team (NHS Improvement) are working with Wirral CCG to agree a plan for reducing the high number of patients waiting for IAPT and increasing access to a wider patient group.

3.2.3 Cancer – meeting all cancer access standards and specifically delivering the 62-day referral to treatment standard where this has been a challenge.

Whilst Cheshire and Merseyside are delivery the cancer standards at a macro level, there are unacceptable variances across organisations, these variances are exacerbated by the fragmentation of the patient's care pathway across multiple organisations. The Cheshire & Merseyside Cancer Alliance has been successful in bidding for Wave 1 funding for transformation programmes which will be used to rapidly implement and test pathway improvements leading to reduced diagnostic delays and to quicker referrals to tertiary centres

3.2.4 Primary care – progressing delivery of the GP Five Year Forward View.

- Pharmacy – Clinical Pharmacists in general practice

NHS England has recently announced that over 700 more practices in England will benefit from having a pharmacist located in their GP surgery covering up to six million patients and helping to free up GP time. Clinical pharmacists work as part of the general practice team by providing expertise on day-to-day medicine issues and providing consultations with patients directly. This includes providing extra help to manage long-term conditions such as high blood pressure earlier and more effectively to prevent cardiovascular disease; advice for those on multiple medications; and offering better access to health checks. This all delivers quicker access to clinical advice for patients and allows GPs to spend with patients with more complex needs. Wirral is one of the phase 2 pilots, with the new service covering approx. 24% of the CCG population.

- NHS GP Health Service

As part of a broader package of support, the General Practice Forward View is committed to improve access to mental health support for general practitioners and trainee GPs who may be suffering from mental ill-health and addiction.

A new NHS GP Health service has therefore been developed and was launched on 30th January 2017.

The service is an important part of our commitment to help retain a healthy and resilient workforce and in supporting GPs and GP trainees who wish to remain in or return to clinical practice after a period of ill health.

- It is a free, confidential service provided by health professionals specialising in mental health support to doctors.
- It will be accessible via a confidential national self-referral phone line, website and App, enabling GPs and GP trainees to seek information about the services available, access self-help tools, and access clinical support.
- Treatment services will be available in all 13 localities across England, with local delivery supported through a local lead.
- There will be a range of clinical support, accessible across England with GPs and GP trainees free to choose the most suitable locality which matches their needs.
- There will be a choice of different premises across local services to enable ease of access, with the confidence of anonymity to minimise risk of meeting colleagues or patients

3.3 EPRR

NHS England has significant responsibilities as a category 1 responder under the Civil Contingencies Act 2004. Recent Major Incidents at a national level; have required a response from NHS England (Cheshire and Merseyside). Below is a brief summary of those activities.

Grenfell Fire:

- Acute trusts estates departments have been sent advice on action required
- Community trusts have been asked to check that patients in high rise accommodation have smoke alarms.
- Local Authority response being coordinated through DCLG

Manchester Arena Terrorist Attack:

- Numerous people from Cheshire and Merseyside affected, some have yet to be repatriated from hospitals back to area.
- Recovery arrangements in place – led by Local Authorities in Cheshire and Mersey.
- NHS England Communications ensuring the public are well informed in relation to access to psychological services.
- Head of EPRR has led the NHS England Debrief , the clinical debrief has also taken place.

Cyber attack:

- All functions returned to normal, formal debrief planned on 11th July re Lessons learnt / Action Required.

ENDS

Nicola Allen

Head of Medical, NHS England (Cheshire & Merseyside)

3rd July 2017