



WIRRAL

TRANSFORMATION OFFICE

Full Business Case (FBC) Overview (maximum 2 Pages)

Project Name	All Age Disability and Mental Health Service	
Project Sponsor	Graham Hodgkinson	
Senior Business Lead	Jason Oxley, Elaina Quesada, Michael Murphy, Lynn Campbell	
Programme Manager	Jane Clayson	
Senior Business Designer	Ursula Bell	
Programme Board	Customer Experience Transformation Programme Board	
	Governance Route	Meeting Date
	Transformation Portfolio Board	11.09.17
	Senior Leadership Team	12.09.17
	Cabinet/SLT	18.09.17
	Cabinet	02.10.17
	Overview and Scrutiny Committee (Adult Care and Health, Business, Children and Families, Environment)	Workshop Report from 2 nd August 2017 presented at Adult Care and Health OSC on 13.09.17, and Children and Families OSC on 26.09.17
	Engagement with Portfolio Lead Councillor Bernie Mooney - Children & Families Councillor Chris Jones - Social Care & Health	04.08.17 26.07.17
	Please detail how many Workshops have taken place?	2 sessions - Senior Leaders in March and April 9 sessions - Front Line Staff in July and August
	Please detail how many Project Meetings have taken place?	5 sessions – April 2017 to August 2017
	Please detail how many Project Board Meetings have taken place?	1 session – August 2017

Overview of Project / Initiative: The transfer of 128 Full Time Equivalent (FTE) staff from Children’s and Adult Social Care Services across from the Council to Wirral Cheshire and Wirral Partnership Trust for the delivery of social care assessment, care co-ordination, care planning and support services - annual contract value of £5.19m (gross staff budget only).

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Rationale / Case for Change:

- Enabling Residents to experience a person-centred assessment and care plan which considered all areas of support.
- Benefit young people with a lifelong disability or mental health needs who currently experience separate assessments in children’s and adults’ services.
- To align and integrate assessment and planning with the NHS which takes a whole view of a disabled person’s life.
- Enabling Residents to be central to the development of a lifelong plan of support that’s right for them and enables them to achieve their goals.
- To enhance and address the perceived problems in transition for young people into adulthood.
- Enabling residents to access an integrated assessment and support plan service across health and social care.
- To improve performance and increase confidence in the delivery of efficiencies.
- Join up the delivery across partners to improve service user experience particularly during the transition from childhood to adulthood.

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Scope: 128 FTE staff from Children’s and Adult Social Care Services - Community Mental Health Service (Adults), Integrated Disability Service (Adults), Children with Disability Services.

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Direct Benefits to Residents: Improve integration across disability pathway and mental health pathway, Improve transition between children and adults services - Improve continuity of care through all age approach, Improve assessment and care planning arrangements, Improve multi-agency working, Improve crisis management, Less disjointed, and Reduce duplication

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Council Pledges: Children are ready for school

- Young people are ready for work and adulthood
- Vulnerable children reach their full potential
- People with disabilities live independently
- Wirral Residents live healthier lives
- Community Services are joined up and accessible
- Older People Live well

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Key Drivers for Transformation:

- National and local policy direction across health and social care provision
- Reduce service barriers related to age and eligibility criteria
- Improve quality and consistency, Promote health and wellbeing, Improved multi-disciplinary support
- Deliver fully integrated services for children, young people, adults, their carer's and family members
- Create a sustainable flexible service that can adapt to changing needs and demands across Wirral
- Support local health and social care market, economy and providers operating across Wirral

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Strategic Outcomes: Provide a high quality social work function completing assessments, support plans, and coordinating care for children, young people and adults across Wirral. Delivering the Right Care in the Right Place at the Right Time. Improve the quality of life and health and wellbeing of local people across Wirral. Deliver quality responsive services within available budget. Meet the statutory duties of the Council and NHS. Align service delivery models in line with national policy, direction and best practise

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Recommendation /Preferred Alternative Delivery Model / Option:

- Transfer Council staff to integrate with the NHS Provider
- Transfer 128 FTE staff to CWP – and commission a 4 year contract to deliver social work function completing assessments, support plans, and coordinating care for children, young people and adults with Disabilities and Adults with Mental Health Issues across Wirral.

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Financial Costs: Contract value £5.19m (gross staff budget only)

Transformation Costs: Approximately £250,000

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Engagement/Consultation with Stakeholders:

- Approximately 80 Staff attended Workshops in July and August 2017
- Online Stakeholder Survey – being completed from August to September 2017 (Mencap completed an Easy Read Version)
- Service User Engagement scheduled for September 2017

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Strategic/Project Risks:

- The timeframes are tight to meet the desired implementation of April 2018, driving the project to move at pace.
- There are still a number of unknown quantities as due diligence has not yet commenced.
- Children's Safeguarding and Governance arrangements need to be agreed (children's safeguarding and child protection function will remain in house)
- Pressures upon Children's SLT managing Transformation Programme and Ofsted Developments.
- Financial/Transformational Costs, and Legal details are still be analysed/agreed; transferring staff requires complex legal work to be undertaken, in partnership with Council and CWP Legal Team.

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Timescales:

- Transition and Mobilisation phase - Business case approval to contract start date- October 2017 – March 2018
- Contract start date - 1st April 2018
- Post implementation review (PIR)/ Project evaluation review (PER) - May 2018
- Stabilisation phase - Year 1 of contract - April 2018 – March 2019
- Development and transformation phase - Year 2 of contract onwards – April 2019

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Key Partners/ Stakeholders:

- Cheshire and Wirral Partnership Trust (CWP)
- Clinical Commissioning Group (CCG)

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Outcome/Decision required from Board / Meeting: The FBC seeks agreement on the following recommendations:

1. Proceed with exploring the transfer of the identified Children and Adult Social Care staff, resources, delegations of functions as described within this FBC to take place on 1st April 2018 at an estimated annual payment to CWP of £5.19m (gross staff budget only).
2. Delegation of statutory duties of assessment and support planning functions to CWP for children, young people and adults with complex disabilities and mental health issues.
3. Approve the one-off transformation costs for the Council in 2017/18, estimated at £250,000.
4. Delegate authority to the Director for Adult Care and Health, Director of Children's Services and Cabinet Portfolio Leads to commence Due Diligence and negotiations with CWP to achieve implementation of an integrated service.

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