

APPENDIX 3 – Staff & Service User Feedback

Feedback from Staff...



Wirral Community
NHS Foundation Trust

I feel that we have been welcomed with open arms and are considered a valuable asset to the Trust'

'Relationships with health colleagues have improved significantly'

'I do feel this is already encouraging better integrated team working across therapies, nursing, and social care'

'easier to be able to talk and support each other face to face than trying to work alone and search for staff members by phone.'

'I feel proud to be a member of Wirral Community NHS Foundation Trust and thank them for the warm welcome and support received. I look forward to what the future unveils'



APPENDIX 3 – Staff & Service User Feedback

And feedback from some of our citizens.....



Wirral Community
NHS Foundation Trust

I was pleased that I didn't get passed from pillar to post and that I had 1 worker to deal with, thank you as it has reduced the stress'

'the simple things like putting my clothes on was a struggle but now I have had a STAR service, they worked with me and I can now do it again with aids to support me'

It was a really good service, I had visits from enablers, office staff and Occupational Therapists, who all ensured I was able to manage'

'My mum came out of Hospital and as a family we took care of her over the weekend, her first care visit was last night and the team have been just Absolutely brilliant. this is all new to us and we were desperate to get Mum home. Once again, thank you so much for all your help and the advice and information you gave me'

 for you,
with you