

**JOINT STRATEGIC COMMISSIONING BOARD**  
**All Age Disability and Mental Health Service**

Risk Please indicate	High	<i>Medium</i>	Low Y
<b>Detail of Risk Description</b>	The creation of an All Age Disability and Mental Health service aligns with Wirral Health and Care Commissioning priorities and commissioning strategy. It aligns with the Wirral Plan and contributes to the delivery of key Plan Pledges. Additionally, it places disability and mental health social care services within integrated services that can develop place Based Care.		

<b>Engagement taken place</b>	Y
<b>Public involvement taken place</b>	Y
<b>Equality Analysis/Impact Assessment completed</b>	N
<b>Quality Impact Assessment</b>	N
<b>Strategic Themes</b>	
To empower the people of Wirral to improve their physical, mental health and general wellbeing	Y
To reduce health inequalities across Wirral	Y
To adopt a health and wellbeing approach in the way services are both commissioned and provided	Y
To commission and contract for services that: <ul style="list-style-type: none"> <li>• Demonstrate improved person-centred outcomes</li> <li>• Are high quality and seamless for the patient</li> <li>• Are safe and sustainable</li> <li>• Are evidenced based</li> <li>• Demonstrate value for money</li> </ul>	Y
To be known as one of the leading organisations in the Country	Y
Provide systems leadership in shaping the Wirral Health and Social Care system so as to be fit for purpose both now and in five years' time.	Y

# JOINT STRATEGIC COMMISSIONING BOARD

(Committee in Common)

<b>Meeting Date:</b>	<b>21 August 2018</b>
<b>Report Title:</b>	<b>All Age Disability and Mental Health Service</b>
<b>Lead Officer:</b>	<b>Jason Oxley</b>

## 1 INTRODUCTION / REPORT SUMMARY

Integrating assessment, case management and support planning processes for children and adults with disabilities and adults with mental health needs, with Cheshire and Wirral Partnership NHS Trust (CWP) will improve support for the most vulnerable people in Wirral who have a disability or a mental health need.

Social care services play an important role in enabling vulnerable people to maximise their independence, to take an active part in their communities and to keep well in Wirral. The inter-dependency between health and care systems has become increasingly clear over recent years. Nationally, Councils are faced with increasing demand on social care services which presents as a challenge to meet within the available resources. Local Authorities and NHS providers are increasingly working to integrate social care and health services locally to provide both sustainability and a better experience for people who use those services.

People with disabilities and their families have told us that they have experienced difficulty in navigating between different services and between health and care organisations, have found it difficult to maintain communication with all the different people involved in their support and have not always had joined up planning for adulthood.

This service is in line with the All Age Disability Strategy and feedback that we had from people that need support from services. A Wirral resident told us, “The main issue is to break down the barriers between organisations and ensure that everyone in each of the organisations understands what the others do” (ref Survey Results Appendix F).

The service aims to ensure that the Council and NHS partners use our collective resources to provide better and more joined up support to people with disabilities or a mental health need. This follows the successful implementation of a fully integrated service for older people which is now provided by Wirral Community NHS Foundation Trust on behalf of the Council and under a similar agreement.

The following key features of the all age service are essential to success;

- Bringing health and social care staff together to provide integrated, coordinated support to people
- Delivering the Right Care in the Right Place at the Right Time
- Supporting young people with complex needs into adulthood
- Clear accountability and governance arrangements;
- Resilience and flexibility to emerging issues in service delivery.

Wirral Borough Council's Cabinet (March 2016) approved the establishment of a Transformation Programme with the development of an All Age Disability and Mental Health service. In November 2017, Cabinet approved the Full Business Case (Appendix A) and the development of an integrated All Age Disability and Mental Health service by a formal partnership arrangement with Cheshire and Wirral Partnership NHS Trust (CWP). Cabinet approved estimated one off set up costs and for the final arrangements to be presented for sign off in Spring 2018.

The minutes of the Cabinet Meeting 6 November 2017 record:

*RESOLVED: That -*

- (1) The Full Business Case (Appendix 1 to the report), be approved;*
- (2) Plans to develop an integrated all age disability and mental health service, be approved;*
- (3) The progression towards a formal partnership arrangement with Cheshire and Wirral Partnership NHS Trust (CWP), be approved;*
- (4) Staff consultation as required, be approved;*
- (5) The sharing of one off transformation costs with CWP, including the estimated one off transformation costs of £250,000 attributable to the Council for 2017/18, be approved;*
- (6) A report be provided to Cabinet in Spring 2018 with final details of the proposed arrangement as set out in the Section 75 agreement for sign off.*

Further development of the service specification was required in relation to the delegated functions for children and young people, and therefore the final arrangements are being presented for sign off in Summer 2018.

CWP Board approved the business case and final arrangements on 25 July 2018.

Governance arrangements have changed with the development of Wirral Health and Care Commissioning as a Strategic Partnership. Therefore, a Leader Decision on the final arrangements has been sought to approve the final arrangements and for a report to be submitted to the Joint Strategic Commissioning Board to endorse this decision.

## 2 RECOMMENDATIONS

It is recommended that Joint Strategic Commissioning Board:

- Endorse the decision to approve the final arrangements.
- Note the final arrangements for creating an All Age Disability and Mental Health Service.
- Note the staff transfer on 19 August 2018.
- Note the delegation of Wirral Borough Council's statutory duties to CWP, as detailed in the contract and service specification.

## 3 BACKGROUND INFORMATION

The new integrated service will provide seamless support to young people and adults with a complex disability and adults with a mental health need. Services will ensure that people with disabilities remain as independent as they can be, and when they need support, are able to have as much choice and control over how they receive their support as possible. People who use services will be supported to plan ahead for their futures and to play an active part in their communities. People will be encouraged to aspire to employment, access mainstream support, universal services and draw on support from their natural networks, families and communities.

People will receive the specialist support that they need at the time they need it, and from the right professionals, as part of a whole team approach. People will be placed at the centre of their support arrangements and will play an active part in choosing how their support is arranged. People will be encouraged to use direct payments and to have the support of independent brokerage services to tailor their packages of support to their needs.

A family carer told us, "Communication is all important and parent/carers should need only to tell their story once, with updates being entered as and when appropriate".

Services have been designed to more effectively meet the needs of local residents. With social care and health staff working within one organisation it is possible to streamline assessment processes, reduce duplication of multiple professional involvements, and develop a single point of contact and single social care and health support planning.

The all age service will work directly with a range of community, not for profit, and community enterprise organisations to add social value and to directly contribute to community development.

A fully integrated service will be able to adapt and react more effectively to emerging local needs. A single social care and health delivery provider will have the scale and ability to focus its staff resources more effectively where most needed. The service will ensure that both social care and health staff work to common outcomes and the use of preventative and independence building approaches will be maximised by professionals across the health and care system.

Oversight of quality standards, professional development and safety are incorporated as a key component of the model. Child protection and related functions are delegated to CWP but with decision making on child protection remaining firmly in the Council. This, together with robust support from Principal Social Workers, will ensure professional and practice standards are sustained and will ensure continuous service improvement. Arrangements are detailed within the Service Specification (Appendix D).

Key Strategic Outcomes to be delivered through this initiative will contribute to the following Wirral Pledges:

*Community Services are joined up and accessible*

Services will be commissioned across health and care to get the best outcomes for people within available resources.

*People with disabilities live independently.*

The All Age Disability and All Age Mental Health Service will ensure that people are supported to remain as independent as is possible, to be in more control of their support arrangements and to participate in their local communities.

*Wirral Residents live healthier lives.*

Services will be provided on an all age, whole system basis ensuring that there is a clear link between the 2020 partnership pledges and the Healthy Wirral Programme.

*Vulnerable children reach their full potential*

Children with disabilities will be supported to plan towards greater independence and to achieve their goals.

Additionally, this service model will enable the further development of Place Based Care and Neighbourhood models.

The statutory duties placed on the Council will continue to rest with the Director of Adult Social Services and the Director of Children's Services respectively, whilst the delivery of the specific functions related to assessment and support planning will be delegated to CWP under a Section 75 contract arrangement.

#### **4 OTHER OPTIONS CONSIDERED**

Careful consideration has been given to a range of other alternative delivery models. These included retaining and developing the services within the Council, the setting up of a community interest company to provide the services, developing an informal partnership with a public sector provider to provide the services differently.

These options are discussed within the Full Business Case (Appendix A). However, the agreed service model creates the opportunity for achieving the benefits required and also creates the opportunity to develop Place Based Care.

#### **5 FINANCIAL IMPLICATIONS**

It is not anticipated that this proposal will achieve additional budget savings directly.

The main financial benefit is that the transfer anticipates the integrated service will contribute towards reducing costs in the pooled care budget by working differently with people who need support. This will contribute to the required QIPP and efficiencies required from the pooled budget which is to be retained in Wirral Health and care Commissioning.

The Section 75 agreement (Appendix C) details the costs associated with the staff transfer and the supply of the services. The service payment detailed in the contract cover the costs of employing the staff, of delivering the service and support functions. CWP and the Council have shared elements of the one off set up costs and the support costs.

Arrangements for draw down of support services and support package costs by CWP to meet assessed social care needs, against the allocated care budget, are contained within the Section 75 agreement. The care budget is retained by Wirral Health and Care Commissioners.

The Due Diligence Report (Appendix E) also summarises arrangements for support functions and one off set up costs.

The Council will not require a bond from CWP and will instead act as guarantor for CWP in relation to their admitted body status with Merseyside Pension Fund, and specifically for the transferring staff who will remain in the Local Government Pension Scheme as a closed scheme. Increased pension costs relate to increased employer contribution rates as detailed in the Actuarial Evaluation Report (Appendix B).

There are additional recurrent costs associated with running the AADMHS, which CWP will incur over the lifetime of the contract. Through negotiation, the Council has agreed to fund some of these costs. This is set out as follows:

Service	CWP Cost	Agreed WBC Contribution
	£	
Finance	24,937	16,624
Business Intelligence	30,876	20,584
HR/OD	39,899	33,249
Payroll	7,800	7,800
Training	42,000	42,000
Complaints/FOI	30,876	20,584
ICT	30,408	-
Contracting	20,584	-
Admin/Secretarial	14,219	14,219
Other Trust Functions	14,219	-
	<b>255,818</b>	<b>155,060</b>

There are also a number of one-off costs of implementation that will be incurred as a result of the transfer, towards which the Council has agreed to make a contribution. The costs themselves are as follows:

Item	Value (£)
I.C.T – Millennium	52,464
I.C.T. – Network	42,748
I.D. Badges	189
D.B.S. Checks	5,985
Legal/Due Diligence	22,000
V.A.T. Advice	13,000
Procurement Set-Up and Training	3,400
	<b>139,786</b>

It has been agreed that it will make a contribution of £70,000 towards these one-off costs.

The total additional costs to the Council, as a result of setting up the AADMHS, is as follows:

Item	Value (£)
Recurrent Costs	155,060
Additional Pension Liability (recurrent)	74,000
One-Off Costs of Implementation	70,000
	<b>299,060</b>

## 6 ENGAGEMENT / CONSULTATION

Local people and staff have been consulted widely as part of the various work streams through the “Healthy Wirral” programme and work over recent years with AQUA as part of an integrated health and care community approach. The service design reflects the views of residents who expect to receive timely and joined up services that do not differentiate unnecessarily between health and care provision.

An open survey was conducted with people who use the services, families, stakeholders and public. There was strong support for the integrated service model.

Communication has been held with Trade Unions from the outset and full staff consultation has been undertaken over an extensive period.

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## APPENDICES

Appendix	Title
A.	All Age Disability and Mental Health Service Full Business Case
B.	Merseyside Pension Fund Actuarial Evaluation
C.	All Age Disability and Mental Health Service Contract ( <b>DRAFT</b> )
D.	All Age Disability and Mental Health Service Specification
E.	All Age Disability and Mental Health Service Due Diligence Report
F.	All Age Disability and Mental Health Strategy
G.	Survey results

## REFERENCE MATERIAL

N/A

## HISTORY

Meeting	Date
Wirral Borough Council Cabinet	March 2016
Wirral Borough Council Cabinet	November 2017
Wirral Borough Council Health and Care Overview and Scrutiny Committee	July 2017 (workshop) September 2017