

Appendix 1

Wirral Plan Adult Care and Health Committee 2018-19 Quarter 1 Reports



Older people live well

Overview from Lead Cabinet Member

It's encouraging that the latest available public health data (2014-16) shows the healthy life expectancy for males has increased to 61.4 up from 61.1. However in the same period healthy life expectancy for females has decreased from 61.7 to 60.3. Further analysis is being undertaken to determine the factors involved in the decrease with a view to taking positive action going forward.

In Quarter 1, the employment rate for people aged 50+ reached its highest rate since the plan began (38.4%). Work continues to explore ways to promote employment opportunities in later life.

The next Great Wirral Door Knock is planned for Heswall alongside by a number of events aimed to bring communities together, identify those who are socially isolated and provide information about various services and how people can help their communities through volunteering.

Age UK have expanded their Lunch Corner offer by arranging Companionship Evenings, the first of which has been introduced in Port Sunlight. This particular event is looking to engage with older men in the area.

We're advancing the adoption of the Age Friendly programme across the Liverpool City Region through the recently established Liverpool City Region Dementia Group. Marketing materials have been prepared for each area and larger retailers notified of this launch.

We've completed resident survey analysis which in conjunction with police data analysis will feed into the Safer Wirral Hub to help direct targeted, multi-agency work in areas where older people feel less safe in their homes.

The Partnership is currently at the halfway review point of a 12 month action plan, submitted by the Dementia Action Alliance to Alzheimer's Society. If successful after 12 months, Wirral will achieve 'Working to become Dementia Friendly' accreditation.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual Higher is better	26% (Oct 2015)		26% (Dec 2017)						n/a	The proportion of Wirral Residents aged 50 plus who say they volunteer at least once a month remained the same as 26% reported in the previous survey in 2016.
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual Higher is better	56% (Oct 2015)		57% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus stating they are satisfied with the choice of housing in their local area increased from 56% reported in the previous survey in 2016.
Healthy Life Expectancy at birth: Males	Annual Higher is better	59.8 (Jan 2011- Dec 2013)	England: 63.3 (Jan 2014 - Dec 2016) North West: 60.9 (Jan 2014 - Dec 2016)	61.1 (Jan 2013 - Dec 2015)					61.4 (2014-16)	Better	It's encouraging that the healthy life expectancy at birth for males continues to improve on the baseline (Wirral Plan start). This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2014-16.
Healthy Life Expectancy at birth: Females	Annual Higher is better	61.8 (Jan 2011- Dec 2013)	England: 63.9 (Jan 2014 - Dec 2016) North West: 62.0 (Jan 2014 - Dec 2016)	61.7 (Jan 2013 - Dec 2015)					60.3 (2014-16)	Worse	It's disappointing to see that the healthy life expectancy at birth for females has worsened. The healthy life expectancy at birth for females also decreased across the North West and the rest of the Country. This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2013-15.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual Higher is better	88% (Oct 2015)		92% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area during the day increased from 88% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual Higher is better	55% (Oct 2015)		54% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area after dark decreased from 55% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who reported feeling healthy	Annual Higher is better	65% (Oct 2015)		58% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who reported feeling healthy decreased from 65% reported in the previous survey in 2016.
Employment rate of people aged 50+	Quarterly Higher is better	33.5% (Jun 2015)	England: 41.9% (Apr 2017 - Mar 2018) North West: 38.8% (Apr 2017 - Mar 2018)	37.0% (Jan - Dec 2017)	38.4% (Q1 2018-19)					Better	Latest figures are for Q1 2018-19 and refer to the period April 2017-March 2018. The latest Employment rate aged 50+ measure from the Office for National Statistics is at 38.4%. This is the highest recorded since the start of the Wirral Plan. It is 0.4% lower than North West neighbours (38.8%) and 3.5% lower than England (41.9%).

People with disabilities live independent lives

Overview from Lead Cabinet Member

It's really encouraging to see the Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased to its highest since the plan began. 47.5% people in Wirral who are Equality Act core or Work Limiting Disabled are in employment up from 44.1% last quarter. This is an increase of 10% since the start of the plan. Wirral is closing the gap on the North West (49.5%) and National average (53.9%) which both remained static this quarter.

23 more disabled people are in receipt of personal budgets this quarter. 616 adults (up from 605 last quarter) and 215 young people (up from 203 last quarter) were in receipt of personal budgets. Being in receipt of personal budgets allows people more choice and control over their lives and the support they receive.

The full business case for the All Age Disability and Mental Health service is now approved by both parties. The final arrangements are now being progressed through the approvals process for the planned service transfer during August 2018. Staff consultation will run up until the transfer date.

Annual Health Checks continue to be a main focus for people with Learning disabilities and or Autism. The Clinical Commissioning Group (CCG) monitor and share activity with health facilitators and GP Practices to enable providers to focus on outliers and identify patients whose health checks are outstanding. The CCG feels that this more proactive approach with real time data will continue to increase the number of Annual Health Checks as it aspires to achieve 80%. Cheshire and Wirral Partnership health facilitators continue to offer health passports at the time of patient's assessment.

Our clear extra care housing strategy and local needs analysis provides our approach to housing, care and support and directs decisions regarding the type, size and location of schemes. Together with our extra care model this sets out clearly what we expect in terms of housing partners and care providers who want to develop schemes in Wirral. Using evidence gathered and working with partners we have started to design and develop these schemes and have worked with social work managers to ensure there are appropriate processes in place to access them in a timely way.

Wirral Metropolitan College have continued to focus on their Assisted Internship programme and have increased provision to 30 students from 20.

Wirral currently has 37 Small to Medium sized Enterprises (SMEs) signed up to Disability Confident including 1 at Level 3. Merseyside Department of Work and Pensions have launched 'Challenge 300'. (300 SME employers in Merseyside to sign the pledge).

We've met with 'Voices R Us' to hear the voices of tenants living in supported accommodation, 'Together all Are Able' to discuss how we can improve consultation methods with people with disabilities and options for Supported Living to discuss producing updated information for parents, carers and service users when they are considering moving in to supported accommodation. An improved Involvement Plan has been created and approved and arrangements have been initiated to get feedback from existing service user groups that will be fed into the All Age Disability Steering Group.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.700 (Jan-Mar 2017)						n/a	Health-related quality of life for people with long-term conditions improved to 0.700 in Jan-Mar 2017 compared to 0.695 the previous period but falls short of the average for the rest of England (0.737). This data is captured by NHS England through the GP Patient Survey and reported as part of the NHS Outcomes Framework.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 53.9% (Apr 2017 - Mar 2018) North West: 49.5% (Apr 2017 - Mar 2018)	44.1% (Jan - Dec 2017)	47.5% (Apr 2017 - Mar 2018)					Better	It's really encouraging to see the Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased to 47.5% up from 44.1% last quarter. It's also increased 10% since the start of the plan. Wirral is closing the gap on the North West (49.5%) and National average (53.9%) which both remained static this quarter.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.11 (2016-17 Acad Year) North West: -1.05 (2016-17 Acad Year)	1.21 (2016-17 Acad Year)						n/a	Latest update available: 1.21 (2016-17) Next data to become available is for 2017-18 - Provisional figure will be available in October 2018; Final figure will be available in February 2019.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 64.0% (Jan-Mar 2017)	67.2% (Jan-Mar 2017)						n/a	The proportion of people who are feeling supported to manage their condition is 67.2% for the period January 2017 - March 2017. Whilst this has reduced from 68% the previous year it's higher than 66.7% at the start of the plan and also higher than the National average of 64%. For the 2016/17 reporting period, the timing of the GP Patient Survey (GPPS) fieldwork has changed. Historically two waves have been run, one wave between July and September one year, and the next wave between January and March the following year. The 2016/17 GPPS survey condensed these two fieldwork periods into a single period between January and March. They have maintained the overall sample size of the survey.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	(n/a)		Total: 808 Adults: 605 Children: 203 (Q4 2017-18)	Total: 831 Adults: 616 Children: 215 (Q1 2018-19)					Better	23 more people are in receipt of personal budgets than the start of the year. 616 adults were reported by the Department of Adult Social Services to be in receipt of personal budgets (up from 605 last quarter). 215 young people were in receipt of personal budgets which includes 204 direct payments, 3 Education, Health and Care Plan and 8 personal budgets (up from 203 last quarter).
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	(n/a)	England: 75.4% (2015-16) North West: 85.6% (Q3 2017-18)	82.7% (2017-18)						n/a	Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion. The year end figure of 82.71%, is ahead of the National average but slightly down from the start of the year and is behind the latest available North West averages. There has been an increase in Extra Care schemes throughout the borough, which aims to increase the number of adults with a learning disability who live in stable and appropriate accommodation.

Zero tolerance to domestic violence

Overview from Lead Cabinet Member

The Wirral Domestic Abuse Alliance continues to drive forward the Partnership campaign to eradicate Domestic Abuse. I have requested officers to facilitate at the Wirral Domestic Abuse Conference later this year so we can highlight progress to date and describe future activity. I am pleased to report the following as evidence as progress to date:

- Repeat incidents of domestic abuse (Wirral MARAC cases) at 26.1% which is lower than the same period last year (31.1%).
- The first public awareness campaign of 2018-19 for Zero Tolerance to Domestic Abuse commenced in June to highlight the anticipated increase in domestic abuse during the World Cup season and to emphasise that such behaviour will not be tolerated in Wirral.
- A young person's domestic abuse support service has been commissioned though Involve North West which will allow additional capacity to deliver the Leapfrog programme to children affected by domestic abuse and significantly reduce the waiting times to access courses.
- 20 or more volunteers expressed an interest to become domestic abuse peer mentors and 3 new mentors have been trained. Service users have reported a reduction in social isolation, increased feelings of safety, improvement in mood and wellbeing alongside gaining an understanding of the abuse in their relationship.

There are a number of risks and challenges which the board are proactively addressing, these include:

- Referrals to the Family Safety Unit (FSU) have increased significantly in June increasing from an average of 22 to 37 in the last week in June and this has impacted upon MARAC figures which are likely to result in excess of 50 cases heard in one week. A seasonal spike in referrals is expected from around May as weather conditions improve as this can be a catalyst for increased alcohol consumption. Domestic abuse was predicted to increase during the World Cup however this is not evident as a trigger within referrals. All in FSU are working incredibly hard to meet current demand.
- The Independent Domestic Violence Advocacy (IDVA) service is experiencing high demand coupled with a number of staff on long term sick leave. A step down process to partner agencies at point risk is reduced has been embedded into daily IDVA service practice, however restricted by low provision of domestic abuse services.
- Part of our 2018-19 action plan was to encourage businesses and community groups to commit to the Zero Tolerance to Domestic Abuse pledge but it has become apparent that this project should aim towards a more comprehensive 'Quality Mark'. This has delayed achievement of some of the milestones but the project will still launch at the Domestic Abuse Conference in October.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly	54.0 (2014-15)	Most Similar Force Group: 49.0 (2017-18) National: 37.0 (2017-18)	52.3 (Apr 2017-Mar 2018)	52.5 (Jul 2017-Jun 2018)					n/a	There were a total of 720 cases that were dealt with at MARAC in the 12 months prior to June 2018. This equates to 52.5 cases per 10,000 female population. There has been an increased volume of referrals into FSU, this was most notable in the last week of June and this has impacted upon MARAC figure and is likely to result in excess of 50 cases heard at MARAC in the following week. There is no obvious trigger for the increase in referrals but domestic abuse was predicted to increase during the World Cup however this is not evident as a trigger within referrals.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 (2014-15)		1,302 (2017-18)	334 (Apr-Jun 2018)					n/a	This shows a 6% decrease from the same period last year (355).
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 33.0% (2017-18) National: 28.0% (2017-18)	28.3% (Apr 2017-Mar 2018)	26.1% (Jul 2017-Jun 2018)					Better	Repeat incidents of domestic abuse (Wirral MARAC cases) are lower than the same period last year (31.1%). It is anticipated that this figure will increase in the coming months due to a national change in repeat criteria.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Number of Domestic Abuse cases referred to the Family Safety Unit (FSU)	Quarterly	949 (2014-15)		928 (2017-18)	276 (Apr-Jun 2018)					n/a	This is higher than last quarter (238) and typically there is a seasonal spike in referrals from around May as weather conditions improve as this can be a catalyst for increased alcohol consumption. In the last week of June there was a significant increase in the volume of referrals into the FSU. Typically the FSU would receive around 22 cases per week; in the week commencing 25/6/18 the Family Safety Unit (FSU) received 37 referrals. There is no obvious trigger for the increase in referrals and this could not have been pre-empted. All in FSU are working incredibly hard to meet current demand.
% of Children and Young People single assessments authorised with Domestic Violence (DV) related factors	Quarterly Lower is better	(n/a)		33.3% (Apr 2017-Mar 2018)	35.2% (Apr-Jun 2018)					Better	Data is for April-June 2018 and shows a slight improvement when compared to the same period last year (35.5%), it is however higher than overall performance in 2017-18 (33.3%).
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000	Quarterly Higher is better	(n/a)		21.30 (Apr 2017-Mar 2018)	3.52 (Apr-Jun 2018)					Better	Data is for the period April-June 2018. This is slightly higher when compared to the same period last year (3.15) and represents 9 referrals. This is in line with the objective, to raise awareness of domestic abuse in the first years to address under reporting.

Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period. The exceptions to this are: Percentage of Children and Young People single assessments authorised with Domestic Violence (DV) related factors, and the Rate of referrals to social care presenting Domestic Violence issues, which compare to the same period in the previous year.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.

Action - These are shown as either:

- Green (on track to deliver on time)
- Amber (off track but action being taken to deliver on time)
- Red (off track and won't deliver on time)