

Appendix 1

Wirral Plan Adult Care and Health Committee 2018-19 Quarter 2 Reports



Older people live well

Overview from Lead Cabinet Member

The employment rate for people aged 50+ increased to 40.6% in Q2. This is the highest recorded since the start of the Wirral Plan.

The Heswall Door Knock took place 1st August 2018. 263 people have been signposted/referred to an activity by a Community Connector. Following the door knock Community Action Wirral held a Volunteer Recruitment Fair in Heswall Hall, Heswall which unfortunately wasn't well attended. As a result it was decided that going forward resources will be better spent by concentrating on providing a volunteering presence at community events by other stakeholders. Despite this, it's encouraging that so far this year 50 people aged 50+ have signed up to the Community Action Wirral volunteers portal.

Also as a result of the Heswall door knock, Age UK have also organised a community day in October to bring the community together to have conversations with local services. The next Door Knocks are planned for West Kirby on 16th October and Claughton Village in December.

The second Companionship Evening took place 20th September aimed at giving older people the opportunity to meet new people in a safe environment. Weekly lunch corners are also taking place in four wards on a regular basis. Both aim to reduce isolation, maintain independence and choice and encourage people to make new circles of support for later life.

Marketing materials for neighbouring boroughs have been prepared to launch the Age Friendly programme across the Liverpool City Region and are now ready for distribution.

We supported the appointment of the new Chair to the Dementia Action Alliance. A local action plan was prepared and submitted as part of the 6 month review towards achieving Dementia Friendly Communities status.

Focus groups which were scheduled for 11th July to inform the development of the Mid-life Planning Resource were postponed unfortunately due to capacity issues within Age UK. As a result the planned timeline for completion is likely to be delayed. Alternative arrangements currently being explored.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual Higher is better	26% (Oct 2015)		26% (Dec 2017)						n/a	The proportion of Wirral Residents aged 50 plus who say they volunteer at least once a month remained the same as 26% reported in the previous survey in 2016.
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual Higher is better	56% (Oct 2015)		57% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus stating they are satisfied with the choice of housing in their local area increased from 56% reported in the previous survey in 2016.
Healthy Life Expectancy at birth: Males	Annual Higher is better	59.8 (Jan 2011- Dec 2013)	England: 63.3 (Jan 2014 - Dec 2016) North West: 60.9 (Jan 2014 - Dec 2016)	61.1 (Jan 2013 - Dec 2015)					61.4 (2014-16)	Better	It's encouraging that the healthy life expectancy at birth for males continues to improve on the baseline (Wirral Plan start). This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2014-16.
Healthy Life Expectancy at birth: Females	Annual Higher is better	61.8 (Jan 2011- Dec 2013)	England: 63.9 (Jan 2014 - Dec 2016) North West: 62.0 (Jan 2014 - Dec 2016)	61.7 (Jan 2013 - Dec 2015)					60.3 (2014-16)	Worse	It's disappointing to see that the healthy life expectancy at birth for females has worsened. The healthy life expectancy at birth for females also decreased across the North West and the rest of the Country. This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2014-16.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual Higher is better	88% (Oct 2015)		92% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area during the day increased from 88% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual Higher is better	55% (Oct 2015)		54% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area after dark decreased from 55% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who reported feeling healthy	Annual Higher is better	65% (Oct 2015)		58% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who reported feeling healthy decreased from 65% reported in the previous survey in 2016.
Employment rate of people aged 50+	Quarterly Higher is better	33.5% (Jun 2015)	England: 41.8% (Jul 2017 - Jun 2018) North West: 38.9% (Jul 2017 - Jun 2018)	37.0% (Jan - Dec 2017)	38.4% (Q1 2018-19)	40.6% (Q2 2018-19)				Better	Latest figures are for Q2 2018-19 and refer to the period July 2017-June 2018. The latest Employment rate aged 50+ measure from the Office for National Statistics is 40.6%. This is the highest recorded since the start of the Wirral Plan. It has overtaken our North West neighbours (38.9%) and has reduced the gap to 1.2 percentage points from the National average (41.8%).

People with disabilities live independent lives

Overview from Lead Cabinet Member

It's pleasing to see the Employment rate for people aged 16-64 who are Equality Act core or Work Limiting Disabled has increased again to 48.8% and is at its highest since the plan began, up from 37.5%. Whilst we're still below the national and North West averages we're closing the gap.

Wirral held an information event on 20th July at Birkenhead Town Hall hosted by Angela Eagle MP that gave us the opportunity to speak directly to Wirral employers and promote the Disability Confident Scheme. The event was extremely well received and 16 employers signed up on the day. We now have 72 employers in Wirral signed up to disability confident 56 at Level 1, 15 at level 2 and one at level 3.

Wirral Metropolitan College Assisted Internship programme has increased provision to 30 students from 20. The extra 10 are level 2 level 3 students with Education Health and Care Plans (EHCP's) and 25 students have now been placed.

A pilot programme aimed to deliver travel training will no longer take place due to lack of capacity. Despite this we've engaged with HCT Group who've been engaged to work in partnership with Wirral Council to develop a 'payment by results' travel training programme in conjunction with the Heritage Lottery Fund. This would be ready for September 2019 start and would support more people to travel independently to school, college, work or other activities.

The proportion of people who are feeling supported to manage their condition has reduced to 60.1% for the period January 2018 - March 2018 from 67.2% the previous year. Whilst this reduction is disappointing it reflects the sentiment across the rest of the country. As part of the All Age Disability Involvement plan, networks are being developed that will enable third sector, supported housing and statutory organisations to feed their consultation findings back in to the All Age Disability Steering Group. This will enable the group to act on a far wider range of service user inputs that will cover areas as diverse as housing provision through to the quality of day services.

The action to work with Registered Providers and private companies to deliver 300 additional Extra care homes has been identified as amber. The significant delay on the Government decision regarding funding for Extra Care schemes as part of its review of funding for supported housing schemes has had a knock on effect to our timescales for delivering original target of 300 units. Currently four schemes are either completed or onsite, providing a total of 75 units of extra care by the end of 2019/20. Another 296 units are due to be completed by the end of 2021/22.

Work is well underway to produce a guide to support people with the issues they might face when moving to supported or extra care housing. We're also exploring the feasibility of producing video based information.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.700 (Jan-Mar 2017)						n/a	Health-related quality of life for people with long-term conditions improved to 0.700 in Jan-Mar 2017 compared to 0.695 the previous period but falls short of the average for the rest of England (0.737). This data is captured by NHS England through the GP Patient Survey and reported as part of the NHS Outcomes Framework.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 53.7% (Jul 2017 - Jun 2018) North West: 50.4% (Jul 2017 - Jun 2018)	44.1% (Jan - Dec 2017)	47.5% (Apr 2017 - Mar 2018)	48.8% (Jul 2017 - Jun 2018)				Better	It's really encouraging to see the Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics has increased again to 48.8% up from 47.5% last quarter. It's also increased from 37.5% since the start of the plan. Wirral is closing the gap on the North West (50.4%) and National average (53.7%) which both remained static this quarter.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.11 (2016-17 Acad Year) North West: -1.05 (2016-17 Acad Year)	1.21 (2016-17 Acad Year)						n/a	Latest update available: 1.21 (2016-17) Next data to become available is for 2017-18 - Provisional figure will be available in October 2018; Final figure will be available in February 2019.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 59.6% (Jan-Mar 2018)	67.2% (Jan-Mar 2017)					60.1% (Jan- Mar 2018)	Worse	The proportion of people who are feeling supported to manage their condition is 60.1% for the period January 2018 - March 2018. This has reduced from 67.2% the previous year. Whilst this reduction is disappointing it reflects the sentiment across the rest of the country. The national average is 59.6%, down from 64% last year.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	(n/a)		Total: 808 Adults: 605 Childrens: 203 (Q4 2017-18)	Total: 831 Adults: 616 Childrens: 215 (Q1 2018-19)	Total: 779 Adults: 606 Childrens: 173 (Q2 2018-19)				Worse	52 less people are in receipt of personal budgets than the start of the year. 606 adults were reported by the Department of Adult Social Services to be in receipt of personal budgets (down from 616 last quarter). 173 young people were in receipt of personal budgets, down from 215 last quarter. This is a result of suspended payments no longer being included in the calculation going forward.
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	(n/a)	North West: 87.8% (Q2 2018-19)	82.7% (2017-18)	82.8% (Q1 2018-19)	83.5% (Q2 2018)				Better	Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion. The Q2 figure of 83.5%, has increased from last quarter but is lower than the latest available North West average. There has been an increase in Extra Care schemes throughout the borough, which aims to increase the number of adults with a learning disability who live in stable and appropriate accommodation.

Zero tolerance to domestic violence

Overview from Lead Cabinet Member

In quarter 2 the Domestic Abuse Alliance continued to deliver a zero tolerance approach to domestic abuse. The partnership group has made significant progress towards achieving the deliverables in this year's action plan. It is pleasing to report the following as evidence of progress during the quarter:

- Planning is underway for the Domestic Abuse Conference on 30 October which has been organised by the Wirral Partnership. During the conference the Wirral Domestic Abuse Alliance website – www.itsneverokwirral.org will be launched. The website will give one portal for relevant support and advice for customers to be available.
- The conference will also see a number of large and small businesses recognised for the training they have undertaken to be awarded a Business Quality Mark. The more people businesses and individuals are able to spot the signs of domestic abuse the greater the likelihood that victims can be identified and signposted to appropriate support and advice at an early a stage as possible. Community groups/organisations who have undertaken this training as Community Champions will also be recognised.
- Social media campaigns have been delivered during the quarter as part of the domestic abuse public awareness raising campaign. These have included World Elder Abuse Day, Clare's Law and 'Busting the Myths' around domestic abuse.
- A reduction in waiting times has been noted following the extension of the commission for the Leapfrog programme. This is delivered through Involve North West and supports children and their families affected by domestic abuse.
- Involve North West has recently launched #Got the Tee Shirt campaign (#GTTS). This programme is funded by Wirral Council and aims to reduce the isolation experienced by survivors of domestic abuse and empower survivors by developing their informal support network through a community response led by the community.
- The domestic abuse peer mentor outreach programme shows encouraging outcomes with users gaining an understanding of the abuse in their relationship, reduction in social isolation, improvement in mood and well-being and increased feelings of safety.

There are a number of risk and challenges that the board are proactively addressing, these include:

- A high level of absenteeism in the Family Safety Unit has impacted on delivery in the IDVA service. This has been rated red due to the current risk level. Emergency measures have been put in place to ensure that all gold level victims receive appropriate support and the commissioner is working with senior management in the Safer Wirral Hub to build resilience into this service.
- MARAC cases have increased over the last quarter with an average of 41 cases per meeting compared to mid 20-30 in previous meetings. Improvement in IDVA service will hopefully show impact on next quarters figures.
- Insight work is being commissioned with BAME and LGBT communities. Public Health are also commissioning work in this area and it has been agreed to award one contract. This has impacted on timescales with the contract due to be awarded in the Autumn but is still on track to be delivered in the current financial year.
- We are awaiting a final specification for the independent review of the IOM programme. The Reducing Re-offending Group has been established and will now be tasked to progress this action.

We look forward to the outcome of the pan-Merseyside bid for £950k government funding to support a common approach to support children who may be adversely affected by domestic abuse at the earliest opportunity. In Wirral, if successful, the funding will be used to identify, engage and provide a bespoke support programme to children with two or more Operation Encompass alerts. The funding would also be used to support common approaches such as conflict within the home- child to adult worker to work alongside Youth Justice Service, Barnardo's impact of Domestic Abuse upon children assessment tool and common systems to evaluate impact of all interventions related to Domestic Abuse.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females (annualised)	Quarterly	54.0 (2014-15)	Most Similar Force Group: 50.0 (Jul 2017-Jun 2018) National: 37.0 (Jul 2017-Jun 2018)	52.3 (Apr 2017-Mar 2018)	52.5 (Jul 2017-Jun 2018)	59.3 (Oct 2017-Sep 2018)				n/a	There were a total of 813 cases that were dealt with at MARAC in the 12 months prior to September 2018. This equates to 59.3 cases per 10,000 female population. There has been a high number of cases during quarter 2 (July-September) with an average of 41 cases per meeting compared to mid 20-30 in previous meetings. Due to absenteeism there has been a reduced IDVA team in the Family Safety Unit and it has not been possible to make as many contact attempts as usual. These contacts help assess, judge risk and complete safety plans. If the client is engaging and able to follow the plan, the IDVA can then make the judgement that the client's risk is reduced and therefore doesn't meet the MARAC threshold. A reduced level of contact can impact on the number of cases taken to MARAC.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 (2014-15)		1,302 (2017-18)	334 (Apr-Jun 2018)	394 (Jul-Sep 2018)				n/a	Data is for the period July-September 2018. This shows a 18% increase from the previous quarter (334). The increase in the number of children is reflective of the increase in the number of MARAC cases.
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 33.0% (Jul 2017-Jun 2018) National: 28.0% (Jul 2017-Jun 2018)	28.3% (Apr 2017-Mar 2018)	26.1% (Jul 2017-Jun 2018)	32.0% (Oct 2017-Sep 2018)				Worse	Data is for repeat MARAC cases over the previous 12 month period and shows an increase compared previous quarter (32% compared to 26.1% and jumped from 24% in quarter 1 to 41% in quarter 2). One meeting (26/09/18) had a particularly high repeat rate of 56.7% which has had a significant impact on the quarter. Cases from this meeting were analysed and no themes were identified to explain the high number of repeats at that meeting. We are also expecting an increase to around 40% (predicted by SafeLives) in the coming year due to a change in the criteria for repeat referrals.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Number of Domestic Abuse cases referred to the Family Safety Unit (FSU)	Quarterly	949 (2014-15)		928 (2017-18)	276 (Apr-Jun 2018)	258 (Jul-Sep 2018)				n/a	The number of FSU referrals in this quarter (258) is lower than quarter 1 (276) but higher than the same period last year (224). In the last month the percentage of referrals judged to have met the high risk threshold has increased and the number that scored medium on the DASH risk assessment has reduced.
% of children and Young People single assessments completed with Domestic Violence (DV) related factors	Quarterly Lower is better	(n/a)		33.3% (Apr 2017-Mar 2018)	35.2% (Apr-Jun 2018)	32.4% (Apr-Sep 2018)				Better	Data is for the period April - September 2018. 2999 single assessments were completed in this period of which 972 had Domestic Violence as an assessment factor recorded which equates to 32.4%. This shows a slight improvement on the same period in the previous year (33.8%) and overall performance for 2017-18 (33.3%).
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000	Quarterly Higher is better	(n/a)		21.30 (Apr 2017-Mar 2018)	3.42 (Q1 2017-18)	6.52 (Apr-Sep 2018)				Worse	Data is for the period April-September 2018. This is slightly lower when compared to the same period last year (7.49) and represents 21 referrals for Domestic Violence from a total of 1169 referrals.

Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period except for: % of children and Young People single assessments authorised with Domestic Violence (DV) related factors, Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000 which are compared with same period the previous year.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.

Action - These are shown as either:

- Green (on track to deliver on time)
- Amber (off track but action being taken to deliver on time)
- Red (off track and won't deliver on time)