



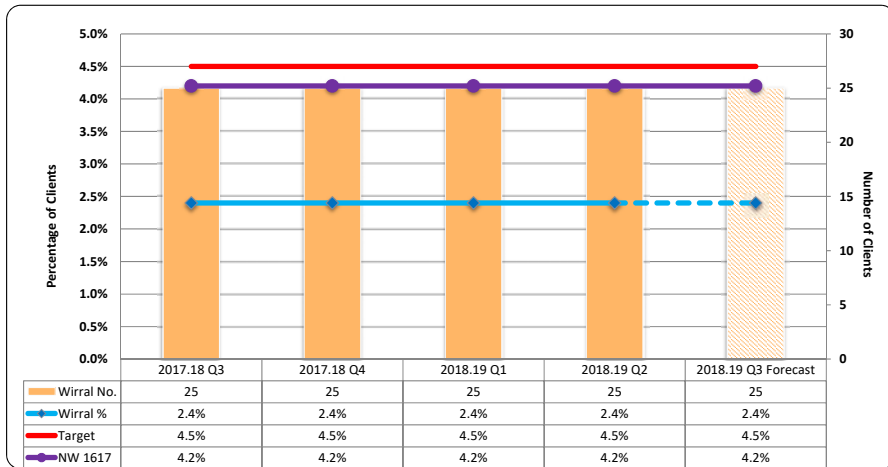
Wirral Health & Care  
Commissioning



# ADULT HEALTH AND CARE PERFORMANCE OVERVIEW

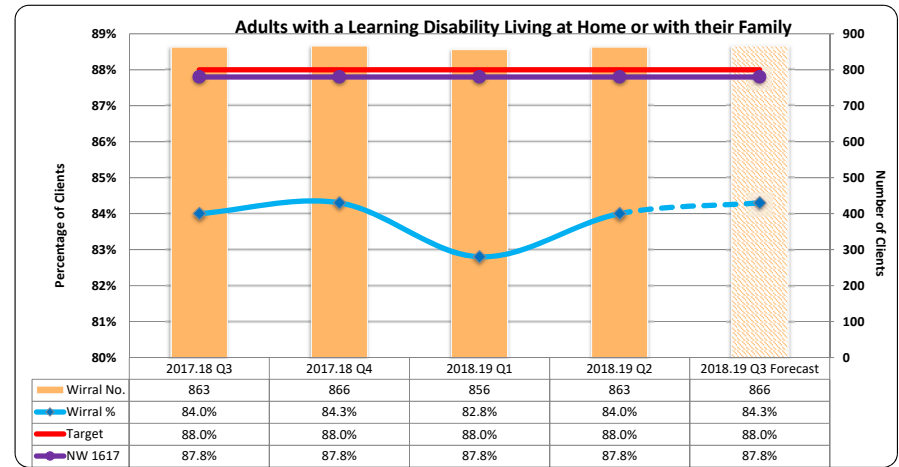
## 2018/19 QUARTER 2



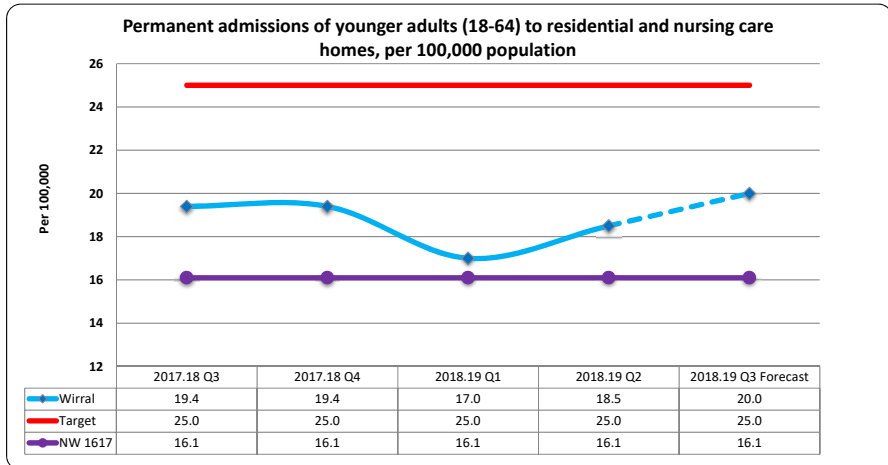


A total of 25 people (of 1,009) with a learning disability are currently in paid employment. Work is on-going with Wirral Evolutions to review the people in supported employment to check for eligibility for inclusion in this measure and to explore further opportunities to support individuals into employment.

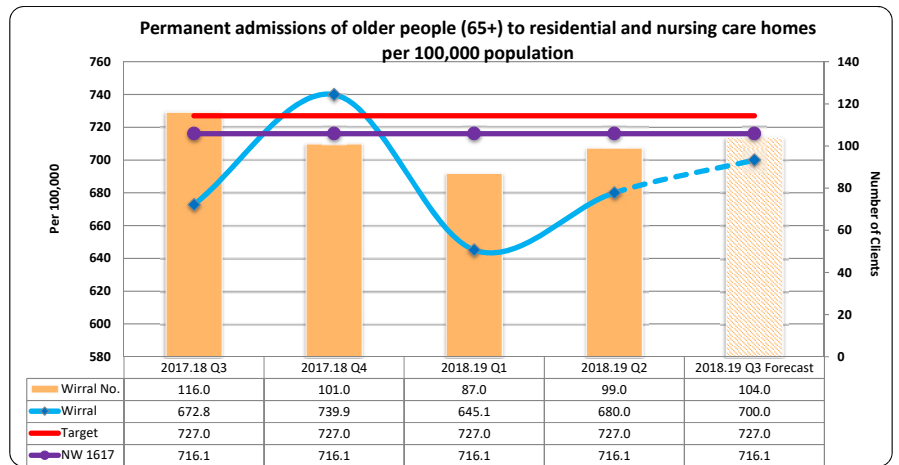
The Council has recently been awarded Disability Confident Employer status and is working towards becoming a Disability Confident Leader in conjunction with the Wirral Chamber of Commerce. A programme of internships is to be proposed with Wirral Met College and the DWP have an employment advisor working with disabled people and small businesses.



There has been a slight improvement since the last quarter. The plan to develop further extra care units for people with a learning disability will support the continued improvement on this indicator.

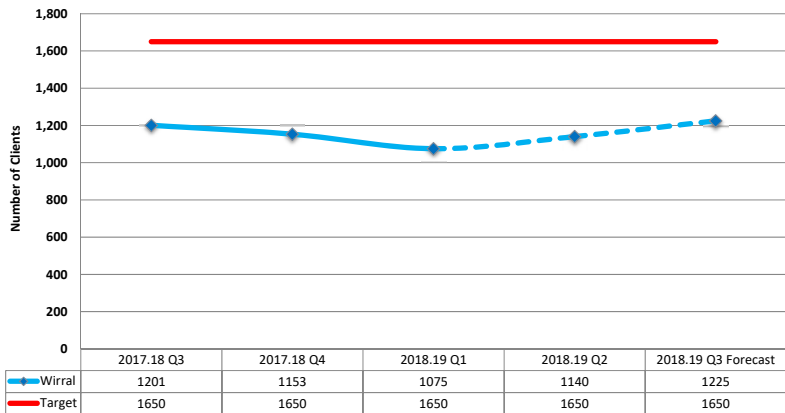


Wirral continue to focus on providing support to people in their own homes. A small number of working age adults have such complex needs that they require care home provision where we cannot meet their needs in a community setting. We continue to develop services to support people to remain in their own homes including a broader range of supported housing.



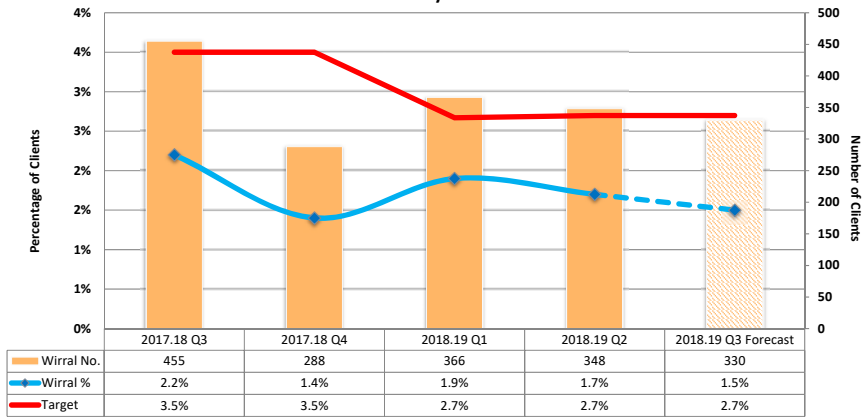
Over the last year there has been a significant reduction in permanent admissions for older people over 65 in line with plan. The council is promoting independent living increasingly, however there has been an increase over recent months which correlates with high levels of demand for all provision. We continue to invest in intermediate and reablement services to maximise individual opportunities to return home. We have agreed a 5% reduction target during 18/19 and continue to perform well with lower admissions than the North West average.

**Number of People placed in a long term residential / nursing home bed (Aged 65+)**



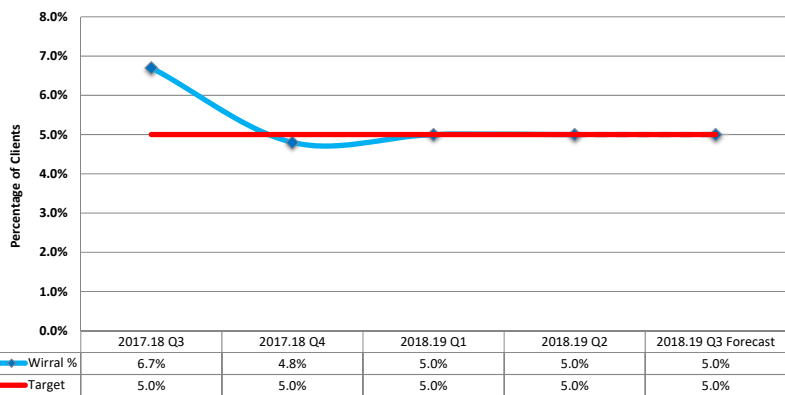
Wirral continues to focus on supporting people to remain in their own homes. Performance demonstrates a consistent picture of older people being supported in the community and fewer placements into long term care homes.

**DToC - Delayed Transfer of Care**



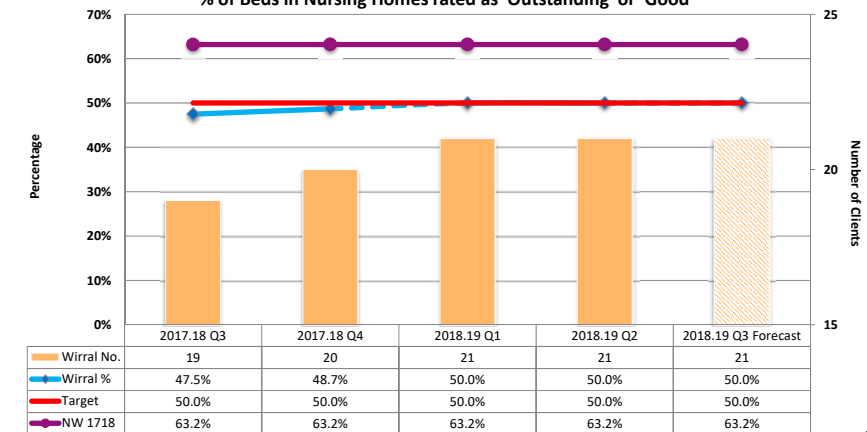
High levels of demand through the winter period can have a significant affect on DToCs. Local teams have maintained excellent performance within the upper quartile nationally during this period however it is likely that as pressures increase there will be a small shift upwards, however it is highly likely that the target will be met.

**Proportion of new requests for support resulting in long term services**



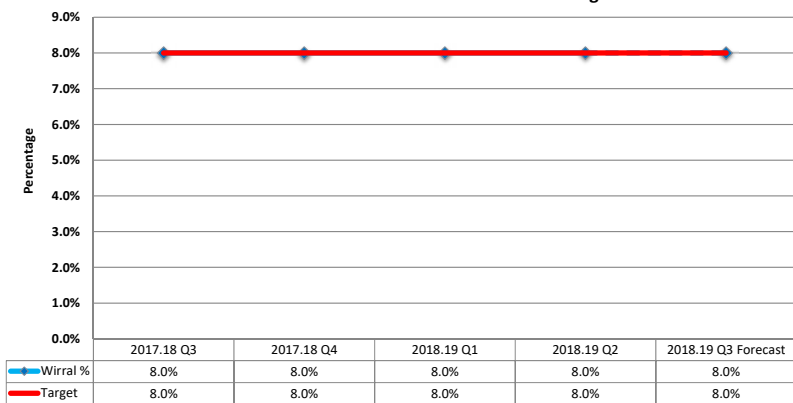
This increase reflects high levels of demand being experienced by social care services.

**% of Beds in Nursing Homes rated as 'Outstanding' or 'Good'**



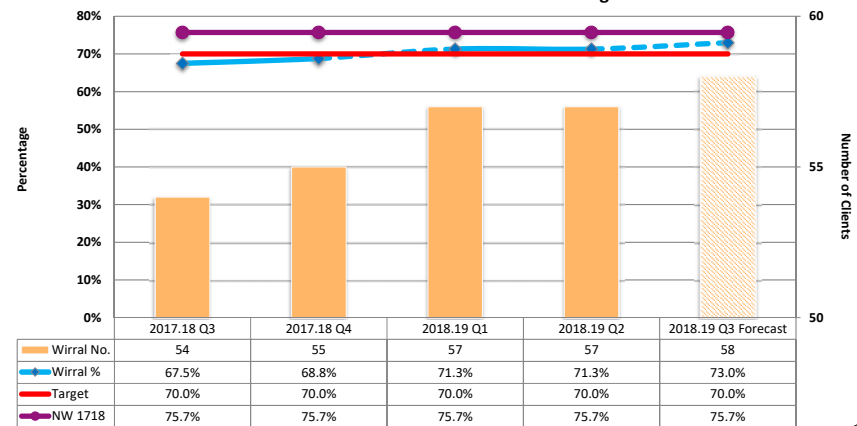
CQC inspections will continue throughout the year and we should ensure we support homes to achieve a 'Good' or 'Outstanding' grading. We continue to work with providers who require improvement and are performing to target with a sustained improvement across the sector.

**% of Beds available in Residential and Nursing Homes**



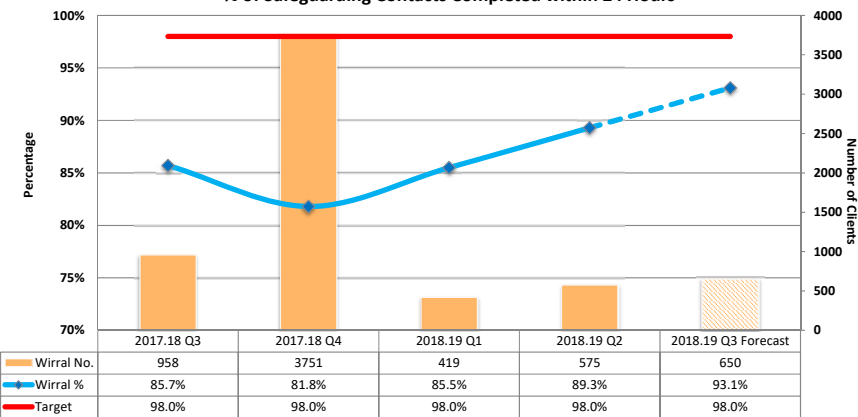
There is capacity within the system to cope with any unforeseen rise in demand, whilst maintaining a level that is sufficient to allow private establishments to remain as functioning organisations. Vacancy rates of exclusive block commissions for intermediate provision are available.

**% of Beds in Residential Homes rated as 'Outstanding' or 'Good'**



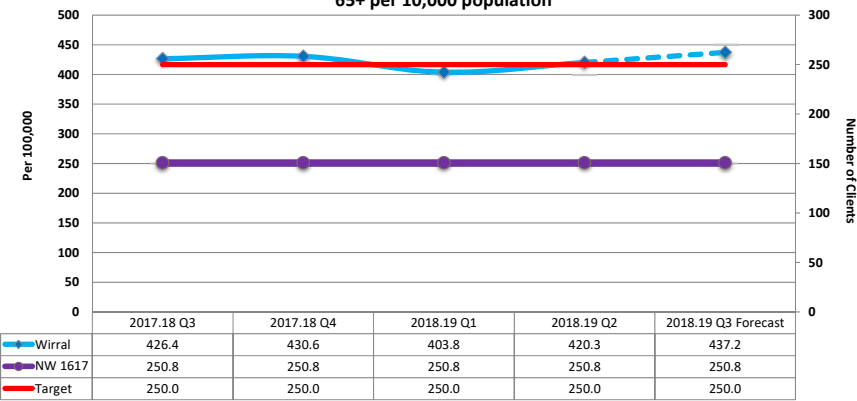
Over two thirds of the residential homes on the Wirral are now rated a 'Outstanding' or 'Good', although there is a general trend that more recent ratings have been at the lower end of the scale. CQC inspections will continue throughout the year and we should ensure we support homes to achieve a 'Good' or 'Outstanding' grading.

**% of Safeguarding Contacts Completed within 24 Hours**

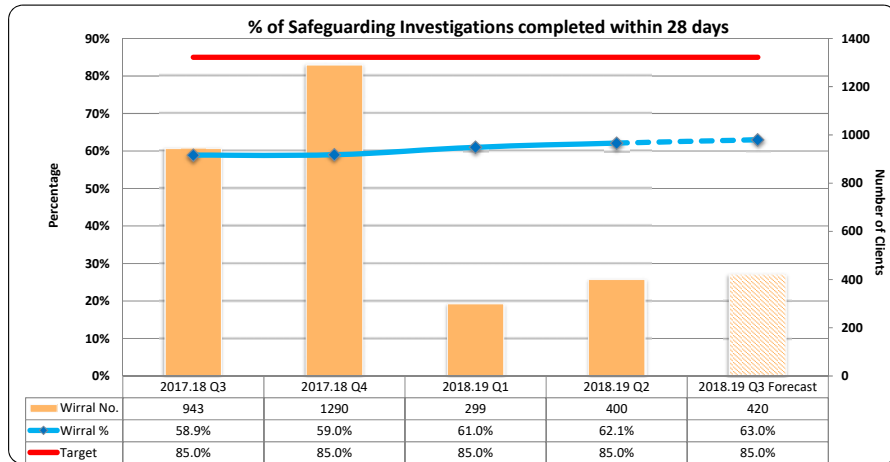


Significant work has been undertaken within Wirral Community NHS Foundation Trust to improve data recording. This has the effect of raising the performance towards achieving target. Work is underway with LCR partners to consider referral routes for safeguarding and the handling arrangements for safeguarding concerns.

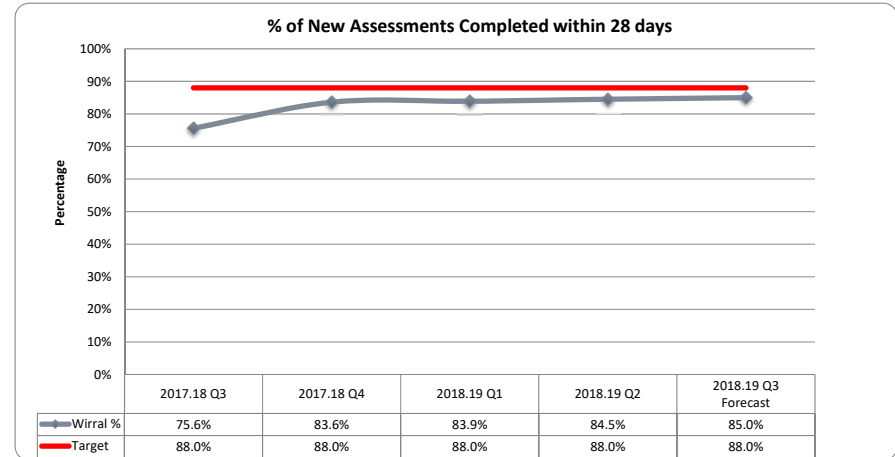
**Number of episodes of reablement / intermediate care intervention for clients aged 65+ per 10,000 population**



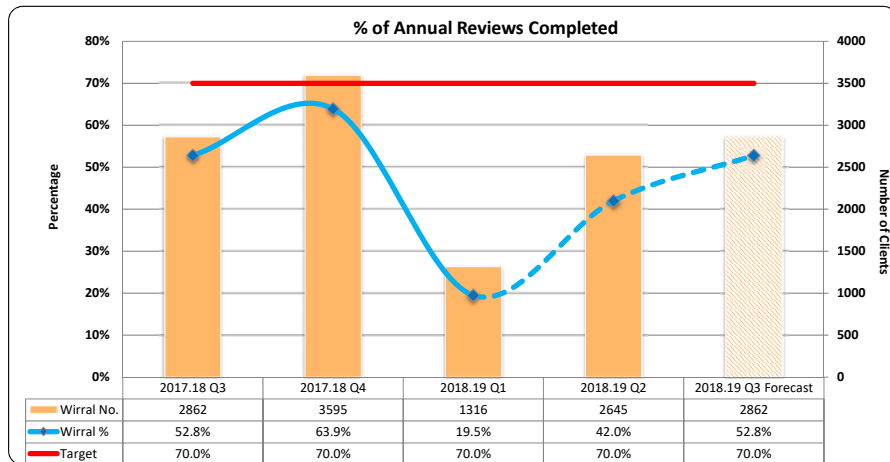
Wirral are performing significantly better than the North West average. Capacity of home based reablement has been affected by pressures within the domiciliary care market and in order to support an outcomes focussed approach the Council has agreed to pay all calls as a minimum of 30 minutes and to increase the retainer paid linked to hospital admissions from 48 hrs to 7 days. Whilst capacity and throughput remain as pressures, the continuing positive outcomes of individuals who receive reablement should be noted. Revised pathways are in place to ensure individuals have access to home or bed based reablement or intermediate care services for both admission avoidance and discharge.



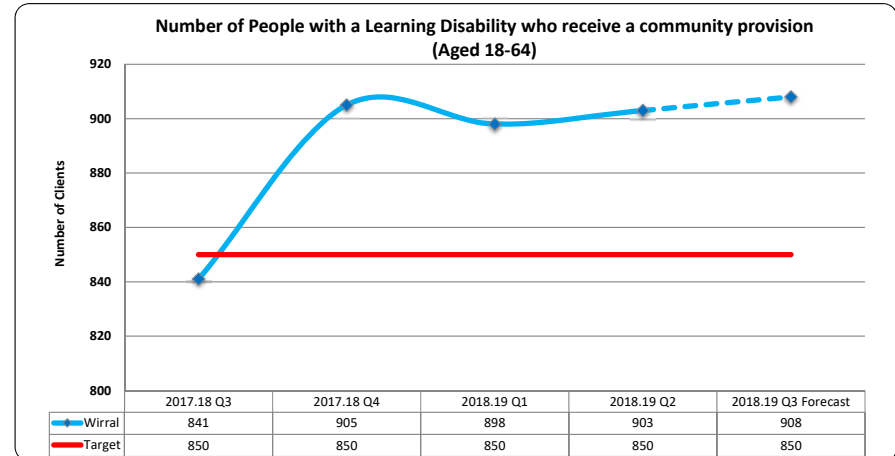
There is incremental improvement in the number of safeguarding investigations concluded within 28 days. This is mainly due to the focussed work on improving Social Work practice in this area. Safeguarding investigations can take longer than 28 days due to external factors such as police investigations.



The percentage of assessments completed within 28 days continues to increase. Focussed work in this area continues to ensure a good standard of service delivery.



This performance measure increases throughout the year, up to a value of 63.9% in 2017/18. This is some way short of the target, however, and shows the pressures on teams when it comes to managing challenging workloads.



The number of people with learning disabilities who are receiving a community provision has increased, resulting in less pressure being put on residential and nursing homes, thereby reducing costs to the council. This also increases independent living, a key cornerstone of current council policy.