# Corporate Risk Register 28/01/2019

## (including draft scores)

Portfolio / Priority	Risk Ref.	Risk Description		anaged S			Existing Mitigation	Owner	Current Scores			Planned Additional Mitigation	Owner	Target Date
			Likelihood	Impact	Total (LxI)				Likelihood	Impact	Total (LxI)			
Finance and Resources	1	Financial Resilience	5	5	25	Paul Satoor	Refreshed Medium Term Financial Plan	Shaer Halewood	3	5	15	Consideration of the most appropriate delivery models	Tim Games	ongoing programme
<b>2018/19 Priority</b> Strategic Long Term Financial Plan for Wirral							New budget setting process	Shaer Halewood				Establishment of a Commercial Strategy An MTFS based on investment and	Nicki Butterworth	Nov-18
		Failure to effectively manage changes to					Robust and rigorous monitoring of budgets and savings plans in year	Halewood				income generation - Wirral Together	Daniel Kirwan	Feb-19
		the way that the Council is funded could lead to poor decisions on service reductions, unplanned efficiencies and					Scrutiny and challenge to ensure future business cases for savings proposals are robust and deliverable	Shaer Halewood				Community Wealth Building programme to keep wealth in the Borough	Shaer Halewood	Jan-19
		in year overspends, resulting in the Council being unable to deliver priority services to vulnerable communities					Delivery of Investment Strategy	Shaer Halewood				Delivery of business growth plans through Wirral Chamber of Commerce	Alan Evans	ongoing programm
							New Business Case scoring grid to ensure all business cases are agreed as robust before begin released	Shaer Halewood				Refreshed 'Use of Reserves' policy to reduce reliance on reserves through a phased approach	Shaer Halewood	Feb-19
Adult Care and Health	2	Demand Management	5	4	20	Graham Hodkinson	Better Care Fund investment in re-ablement services	Graham Hodkinson	4	4	16	Introduction of Capped Expenditure Programme by the Wirral Health & Care Commission	Graham Hodkinson	2019/20
		Failure to improve the quality of health and care services through integrated					Two key contracts with social care providers have built in demand management	Jason Oxley				Implementation of the Wirral Together Strategy	Rachel Musgrave	2019/20
2018/19 Priority Improve Health & Wellbeing by Joining Up Services for Residents		commissioning and delivery arrangements, could lead to demand continuing to increase, leaving the Council exposed to increased financial					Services partly integrated with partners with a section 75 agreement for most services	Graham Hodkinson						
Services for Residents		pressures in relation to meeting social care assessed need										Implementation of Healthy Wirral Strategy	Simon Banks	from April 2018
	3	Exposure to Economic and Market Risk	3	5	15	Paul Satoor	Robust financial modelling on business cases	Shaer Halewood	2	5	10	Ensure clarity over the Council approach and appetite to risk management.	Shaer Halewood	Feb-19
Jobs and Growth							Long-term strategic master plan that phases the Council's approach to economic growth	Alan Evans				Introduce a greater degree of resilience to economic and market changes	Daniel Kirwan	Feb 2019 and ongoi
		The aggregate level of risk presented by multiple regeneration projects is not					Monitoring the national and local economic climate to ensure that up/downturns can be forecast and planned for.	Nancy Clarkson				Improve horizon scanning (review of current/forecast economic data)	Nancy Clarkson	for Apr 20
2018/19 Priority Strategic Long Term Financial Plan for Wirral		recognised, leaving the Council over- exposed in the event of a downturn in the economy and/or markets										Collaborative approach with LCR over the use of SIF funding to mitigate against full council risk on economic growth projects	Alan Evans	March 201 bids
Financiai Pian loi Wiliai												Undertake analysis of the aggregate exposure to risk	Shaer Halewood	Feb 2019 and ongoi
Leader	4	Employee Engagement & Capacity for Change	4	4	16	Paul Satoor	People Strategy & OD plan (attracting and retaining talent leadership, values behaviours and performance, embracing change, workplace wellbeing)	Nikki Boardman	4	4	16	Behavioural framework and Talent Management Programme	Samantha Jones	Mar-19
		There is a risk that insufficient capacity or expertise, cultural resistance from					Health and wellbeing strategy	Nikki Boardman				Ensure clarity over the skills that are needed for the future	Nicky Boardman	Dec-19
		staff or ineffective engagement with partners means that the ambition of the Wirral Plan is not realised, perpetuating inefficiencies and preventing required outcomes from being achieved					Staff engagement sessions	Nikki Boardman	-			Further improve managers' ability to address under-performance	Nicky Boardman	Ongoing programm
	5	Local Plan	4	5	20	Paul Satoor	Programme management approach to Local Plan implementation	Tim Games	4	5	20	Conduct green belt review	David Ball	Determine by Plan process
Housing and Planning		A failure to ensure the Council's arrangments for the consultation,					Council has an agreed timeline for production of the Local Plan	David Ball				Consultation process for the Local Plan	David Ball	From Sep 2018
		publication and implementation of the Local Plan could result in intervention, a					Recruitment of additional capacity to Forward Planning Team	David Ball				Further administrative support provided to the Forward Planning	David Ball	Feb 201
2018/10 Priority   00-1	1	loss of control over future development and missed opportunities to promote					LGA support	David Ball	]			Team to assist with Local Plan		
2018/19 Priority Local Plan		economic growth.					Weekly 'touch base' meetings	David Ball						
							Engagement with land owners and developers	David Ball						

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			Likelihood	Impact	Total (LxI)				Likelihood	Impact	Total (LxI)			
	6	Partnership Working	4	4	16	Fiona Johnstone	LCR Leaders and CX Groups	Rose Boylan	3	4	12	Joint programme of meetings with Cheshire West & Chester established	Nicki Butterworth	Dec 18 and ongoing
Leader		Inability to take advantage of collaborative opportunities locally and nationally, limiting improvement in economic conditions for the community and the Council's funding position					Officer cross LCR working	Rose Boylan				Liaison with Warrington Council to share mutual work and seeks best	Nicki Butterworth	Jan 19 and ongoing
							The Wirral Partnership	Fiona Johnstone				Membership of CCIN to gain access to network of partners	Nicki Butterworth	Feb 2019 and ongoir
							Integration of health and social care	Graham Hodkinson						
							Delivery of Investment Strategy / access to Single Investment Fund	Alan Evans						
	7	Governance	4	4	16	Paul Satoor	Internal governance procedures (DMT, Leadership, SLT, Call over Board, Cabinet/SLT, portfolio holder briefings)	Phil McCourt	3	4	12	Complete the review of the Constitution	Phil McCourt	Apr-19
Leader							Council Constitution	Phil McCourt				Implement the new Scheme of Delegation	Shaer Halewood	March 201 bids
		Failure to maintain effective corporate					Code of Corporate Governance	Phil McCourt				Deliver Member development sessions	Phil McCourt	Apr 2019 and ongoir
		governance could result in poor decision- making, malpractice and breach of					Member / Officer Protocol	Phil McCourt				Establish Chief Executive's office	David Armstrong	Apr-19
<b>2018/19 Priority</b> Strategic Long Term Financial Plan for Wirral		legislation, leading to regulatory intervention and significant cost, both in					Corporate Policies (e.g. Whistleblowing)	Phil McCourt						
		financial terms and to the reputation of the Council					Ethical Framework for Members	Phil McCourt						
							Oversight provided by Corporate Governance Group	Phil McCourt						
							Annual Governance Statement process	Phil McCourt						
Jobs and Growth	8	Brexit	5	5	25	Fiona Johnstone	Maximising extensions for remainder of EU Funding programmes and engagement in negotiations for replacement/aternative	Alan Evans	5	5	25	Monitor the international and national financial climate and to include any potential negative	Shaer Halewood	Apr 2019 and ongoin
2018/19 Priority Creating Jobs, Driving Regeneration		Uncertainty caused by Brexit adversely affects public and market confidence, impacting demand for housing and the level of inward investment in the borough. Other Brexit implications e.g. lack of workers available for care type					Identification and evaluation of potential implications and development of strategic responses.	Rose Boylan				financial impact in the MTFS  Take legal advice on the impact of any changes to legislation affecting the council	Phil McCourt	As and when agreed
		work; withdrawal and/or reduction in external funds impacts ability to sustain investment in local programmes					Identification of opportunities as arising from Brexit that can be capitalised on	Rose Boylan				Delivery of Brexit Action Plan	Rose Boylan	Quarterly
Adult Care and Health	9	Upstream / Preventative Activity	4	4	16	Fiona Johnstone /	Health and Social Care Integration	Jacqui Evans	4	4	16			
Children and Families		Insufficient time and resource for preventative and upstream activity mean				Graham Hodkinson / Paul Boyce	Delivery of Ofsted Action Plan	Carly Brown						
		that outcomes for vulnerable people do not improve, resulting in demand for reactive services not reducing, or increasing.				ŕ	Public Health Commissioning	Julie Webster						
Jobs and Growth	10	Wirral Growth Company	4	5	20	Paul Satoor	Weekly programme management meetings.	Sian Hartley	3	5	15			
		Failure of the Wirral Growth Company to					Clearly documented legal framework and partnership agreement	Phil McCourt						
2018/19 Priority Creating Jobs, Driving Regeneration		deliver anticipated benefits undermines the Council budgetary position, economic growth aspirations and public					Existing relationships and historic knowledge with Muse and partners	Paul Satoor						
		and investor confidence in the authority.					Fundng model	Shaer Halewood				Establishment of shareholder board	Phil McCourt	Apr-19

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			-	Impact	Fotal (Lxl)				_ikelihood	Impact	Total (Lxl)			
			Likelihood	<u>m</u>	Total				Likeli	<u>lm</u>	Total			
	11	Significant safeguarding incident	4	4	16	Graham	Wirral Safeguarding Children Board (WSCB)	Simone White	3	4	12	New multi-agency safeguarding	Paul Boyce	Sep-19
Adult Care and Health and Children & Families		The Council and its partners do not effectively manage their relevant safeguarding risks, leading to a				Hodkinson and Paul Boyce	Children and Families Overview and Scrutiny Committee. Mitigation should include that relating to adults also	Simone White				arrangements		
		safeguarding incident, resulting in harm to individuals and/or families, potential legal challenge, resident dissatisfaction and public scrutiny					Integrated WSCB and Improvement Board performance management arrangements	Simone White				National Child Safeguarding Review Panel	Paul Boyce	ongoing programme
	12	Business Continuity Planning	2	4	8	Paul Satoor	Business Continuity Policy	Shaer	2	4	8			
Finance and Resources		Failure to coordinate and maintain effective business continuity plans					Compliance audits	Mark Niblock						
		leaves the Council unable to respond to an incident, resulting in a major failure in service delivery					BC Tests	Mark Camborne						
	13	Cyber Security	5	5	25	Paul Satoor	Cyber Security Policy	Jeff Ashworth	2	5	10	Programme of migration from	Jeff Ashworth	Jan-20
							Responsibility for Information' training	Sue Blevins				Windows 7 to Windows 10		
							Weekly review of security incidents	Jeff Ashworth						
Finance and Resources		IT security is insufficient to deter, detect and prevent unauthorised access to IT systems, resulting in loss of data and disruption to Council services.					New threats communicated to staff and Members	Jeff Ashworth						
							Technical controls: 1) Endpoint security software, 2) Network firewall 3), Prevention of downloading of unauthorised software	Jeff Ashworth						
							Implementation of 'patching' policy	Jeff Ashworth						
	14	Health & Safety Management	3	4	12	Paul Satoor	Corporate health and safety policy	Andy McMillan	3	4	12			
Environment		If health and safety / compliance policies and procedures are not sufficiently developed, tested or adhered to by officers, members or contractors, this could lead to an incident resulting in harm to employees / Members / members of the public, legal challenge and reputational damage					Implementation of health and safety management arrangements.	Andy McMillan						