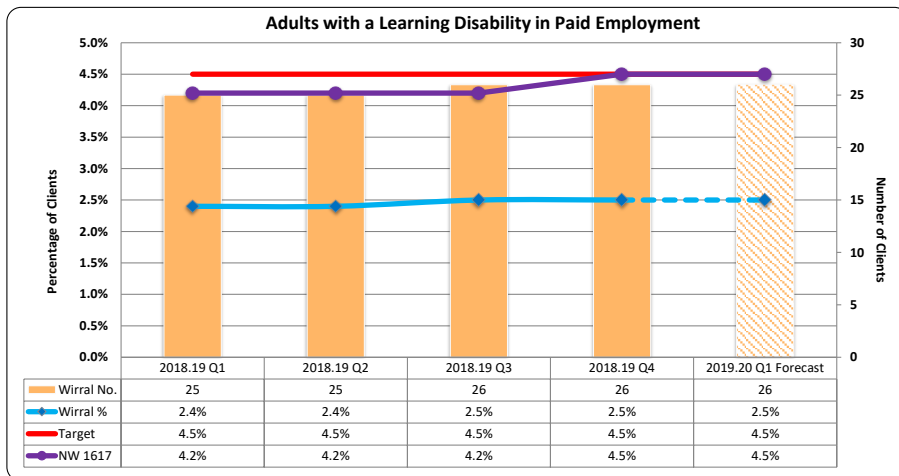




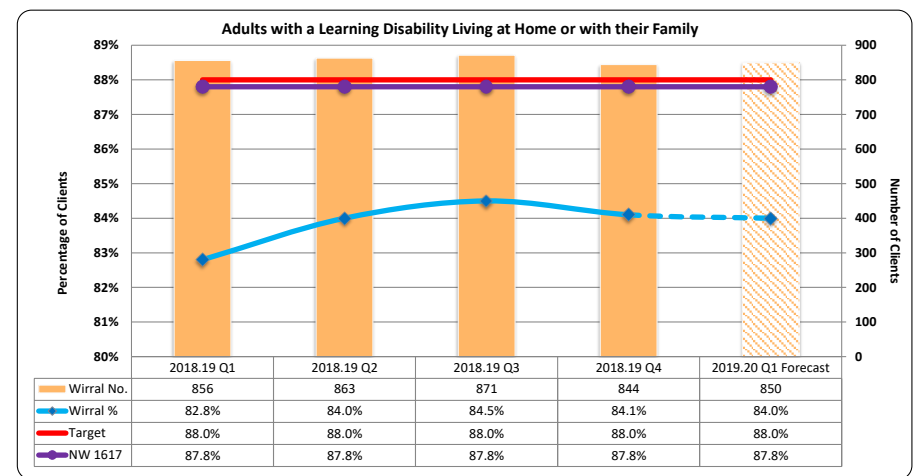
ADULT HEALTH AND CARE PERFORMANCE OVERVIEW

2018/19 QUARTER 4

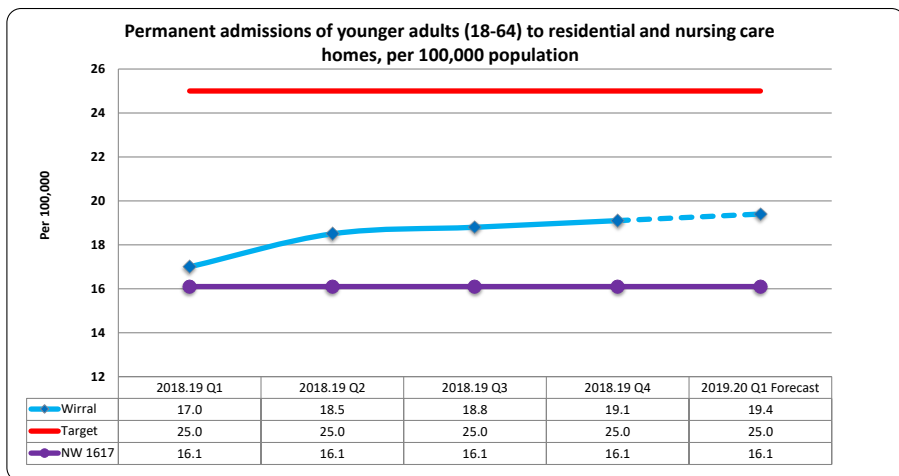




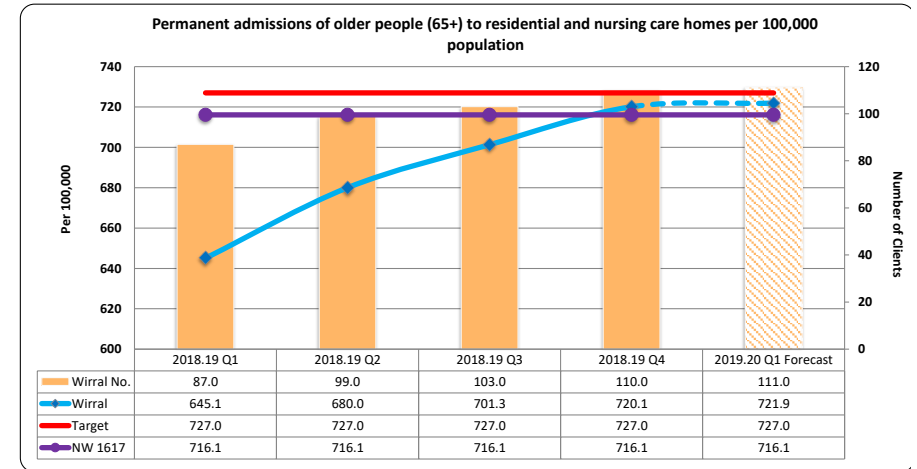
A total of 26 people (of 1,016) with a learning disability are currently in paid employment. Work is on-going with Wirral Evolutions and other service providers to review the people in supported employment to check for eligibility for inclusion in this measure and to explore further opportunities to support individuals into employment. The Council has recently been awarded Disability Confident Employer status and is becoming a Disability Confident Leader in conjunction with the Wirral Chamber of Commerce. A programme of internships is being developed with Wirral Met College and the DWP have an employment advisor working with disabled people and small businesses.



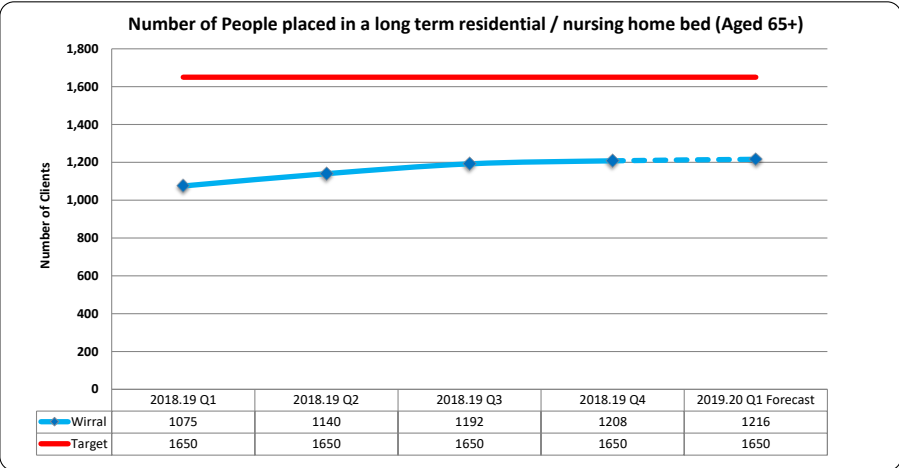
There has been a slight reduction since the last quarter. The plan to develop further extra care units for people with a learning disability will support the continued improvement on this indicator. Work is under way with delivery partners to ensure that people's accommodation status is correctly recorded in all cases.



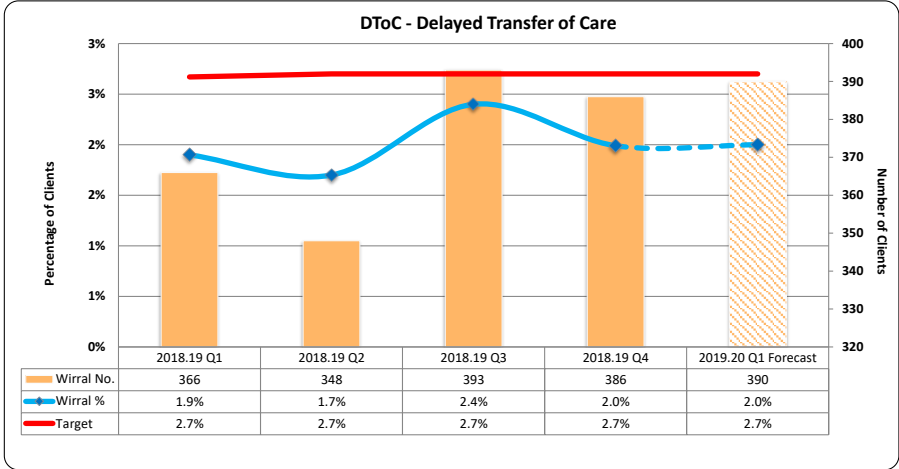
Wirral continue to focus on providing support to people in their own homes. A small number of working age adults have such complex needs that they require care home provision where we cannot meet their needs in a community setting. We continue to develop services to support people to remain in their own homes including a broader range of supported housing.



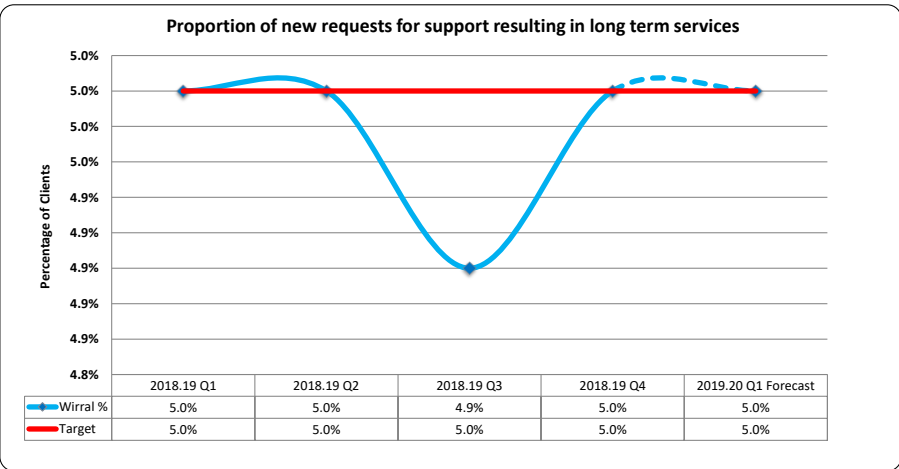
The council is promoting independent living increasingly, however there has been an increase over recent months which correlates with high levels of demand for all provision. We continue to invest in intermediate and reablement services to maximise individual opportunities to return home. We continue to perform well and are meeting the target.



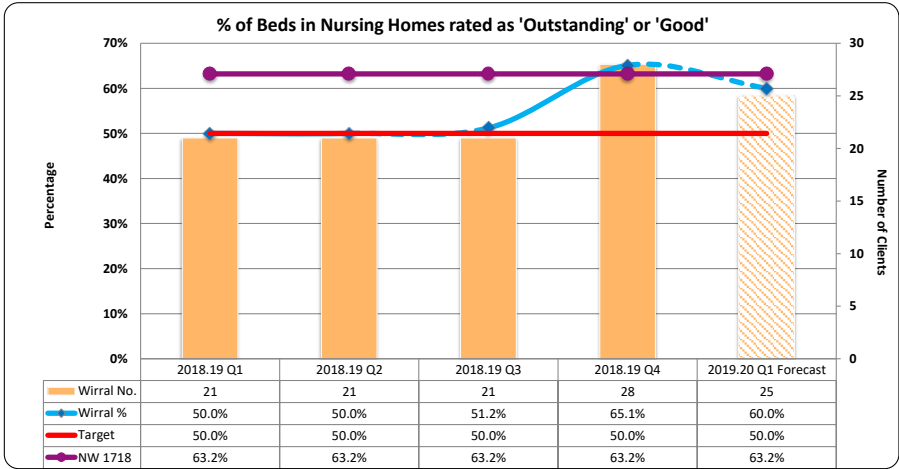
Wirral continues to focus on supporting people to remain in their own homes. Performance demonstrates a consistent picture of older people being supported in the community and fewer placements into long term care homes.



High levels of demand through the winter period can have a significant affect on DToCs. Local teams have maintained excellent performance within the upper quartile nationally during this period however it is likely that as pressures increase there will be a small shift upwards, however it is highly likely that the target will be met.

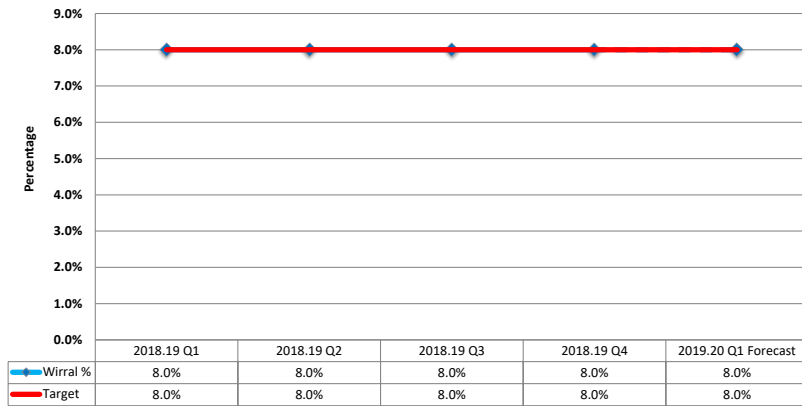


The service continues to perform well and is supporting the majority of people making a new request for support with information and advice, preventative and reablement services and short term care for the time that it is needed.



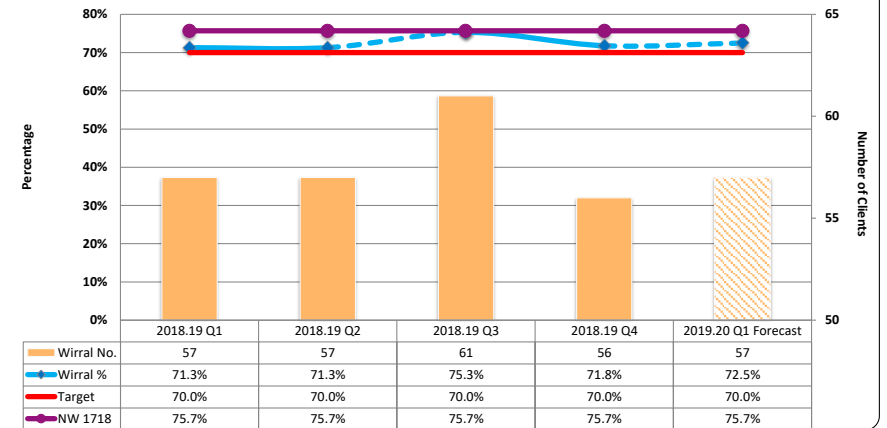
CQC inspections will continue throughout the year and we should ensure we support homes to achieve a 'Good' or 'Outstanding' grading. We continue to work with providers who require improvement and are performing to target with a sustained improvement across the sector. We have seen an improvement in quality ratings of Wirral nursing care homes.

% of Beds available in Residential and Nursing Homes



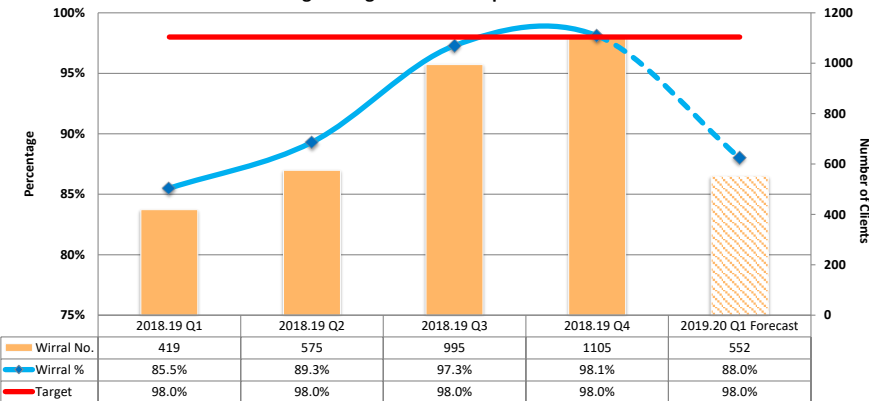
There is capacity within the system to cope with any unforeseen rise in demand, whilst maintaining a level that is sufficient to allow private establishments to remain as functioning organisations. Vacancy rates of exclusive block commissions for intermediate provision are available.

% of Beds in Residential Homes rated as 'Outstanding' or 'Good'



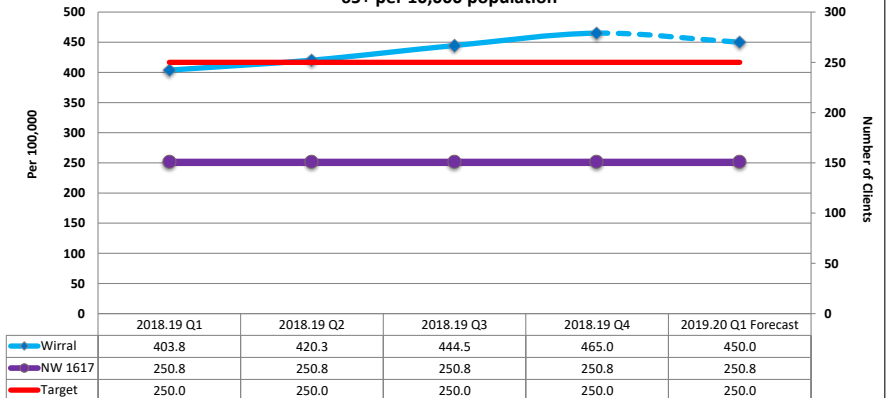
CQC inspections will continue throughout the year and we should ensure we support homes to achieve a 'Good' or 'Outstanding' grading. We continue to work with care homes in the sector to improve quality ratings.

% of Safeguarding Contacts Completed within 24 Hours

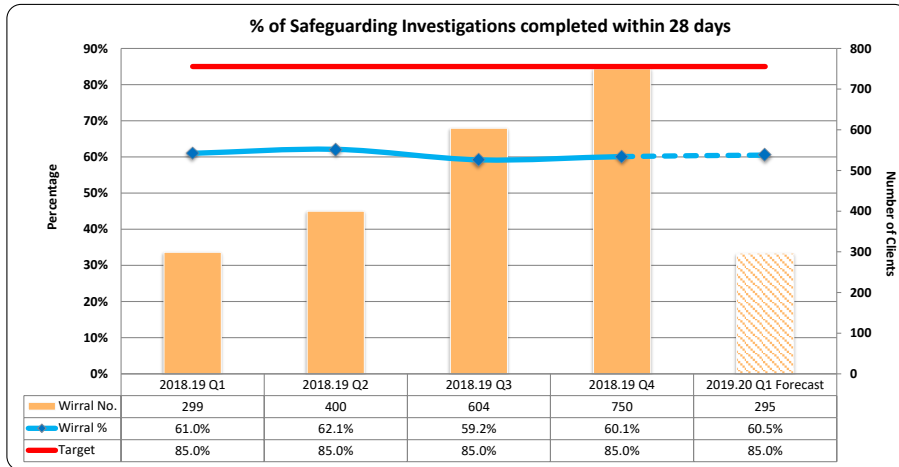


Significant work has been undertaken within Wirral Community NHS Foundation Trust to improve data recording. This has the effect of raising the performance towards achieving target. Work is underway with LCR partners to consider referral routes for safeguarding and the handling arrangements for safeguarding concerns.

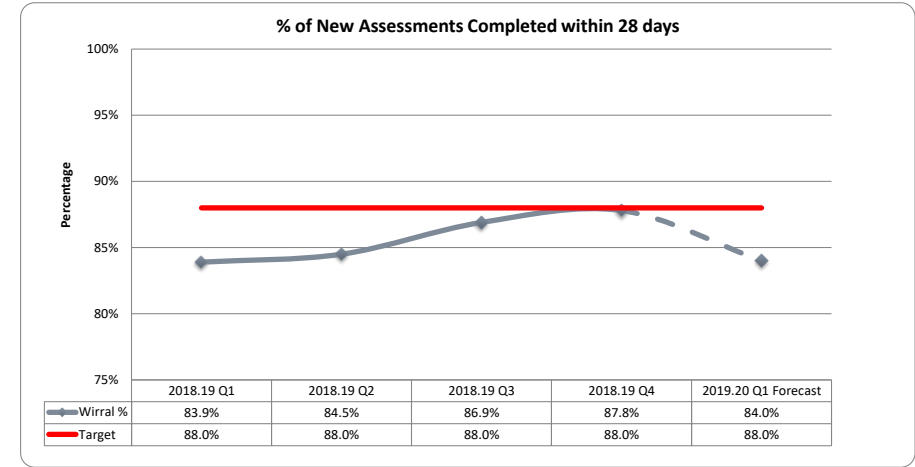
Number of episodes of reablement / intermediate care intervention for clients aged 65+ per 10,000 population



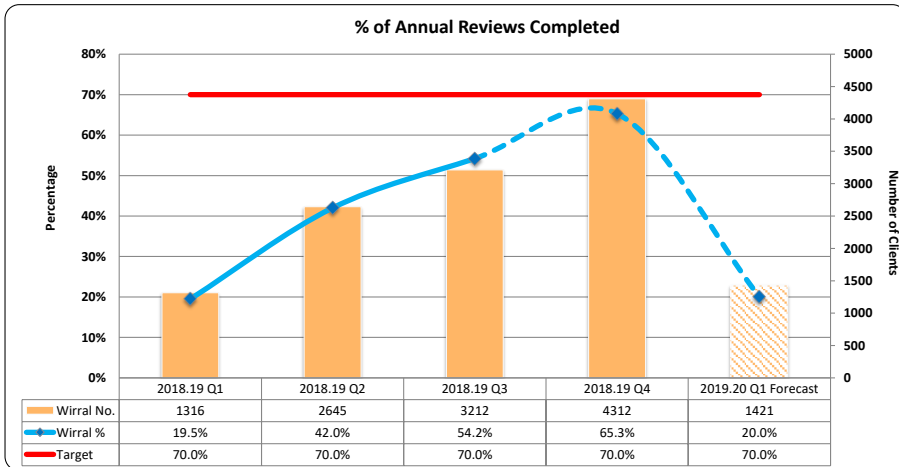
Wirral are performing significantly better than the North West average. Capacity of home based reablement has been affected by pressures within the domiciliary care market and in order to support an outcomes focussed approach the Council has agreed to pay all calls as a minimum of 30 minutes and to increase the retainer paid linked to hospital admissions from 48 hrs to 7 days. Whilst capacity and the output remain as pressures, the continuing positive outcomes of individuals who receive reablement should be noted. Revised pathways are in place to ensure individuals have access to home or bed based reablement or intermediate care services for both admission avoidance and discharge.



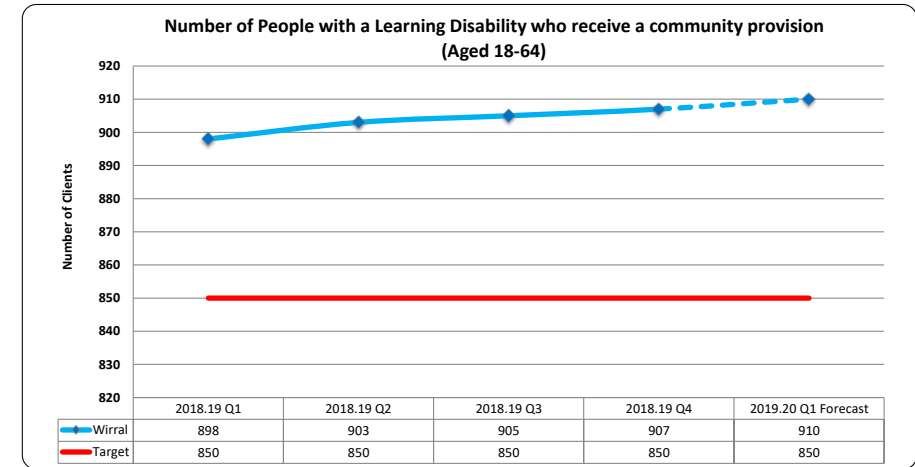
There is incremental improvement in the number of safeguarding investigations concluded within 28 days. This is mainly due to the focussed work on improving Social Work practice in this area. Safeguarding investigations can take longer than 28 days due to external factors such as police investigations.



The percentage of assessments completed within 28 days continues to increase. Focussed work in this area continues to ensure a good standard of service delivery.

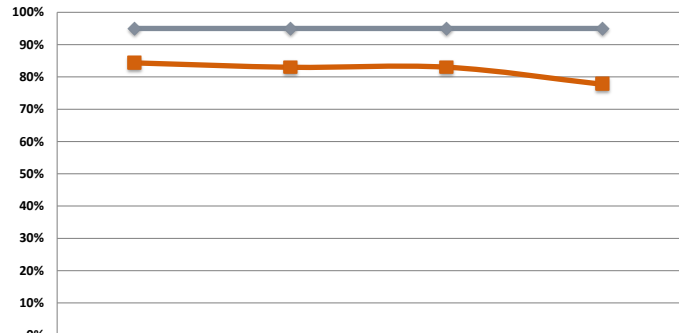


This performance measure demonstrates good practice in reviewing the majority of cases. The measure builds throughout the year as the numbers of reviews undertaken accumulates. Care has been taken to ensure that out of area care home reviews are undertaken.



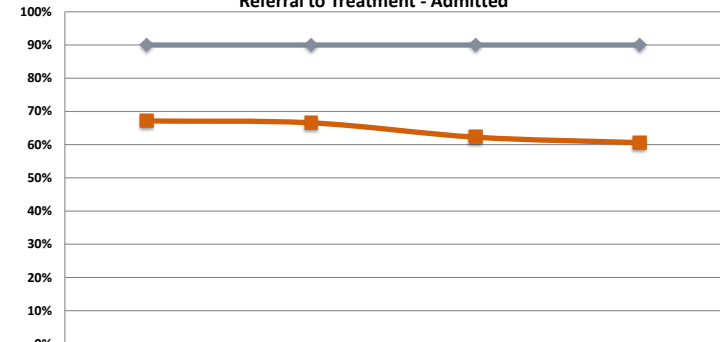
The number of people with learning disabilities who are receiving a community provision has increased, resulting in less pressure being put on residential and nursing homes, thereby reducing costs to the council. This also increases independent living, a key cornerstone of current council policy.

Referral to Treatment - Non Admitted



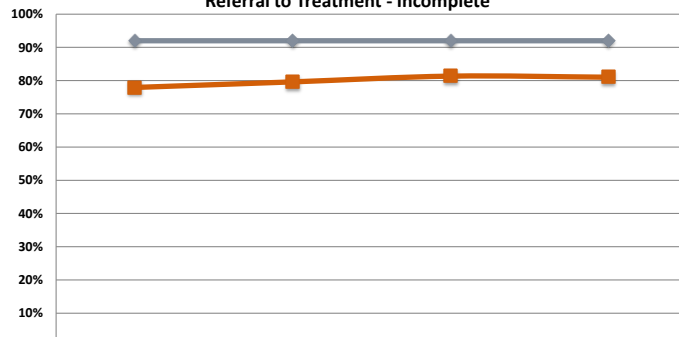
	2018.19 Q1	2018.19 Q2	2018.19 Q3	2018.19 Q4
RTT Non Admitted	84.3%	82.98%	83.00%	77.70%
RTT Non Admitted Target (National)	95.0%	95.0%	95.0%	95.0%

Referral to Treatment - Admitted



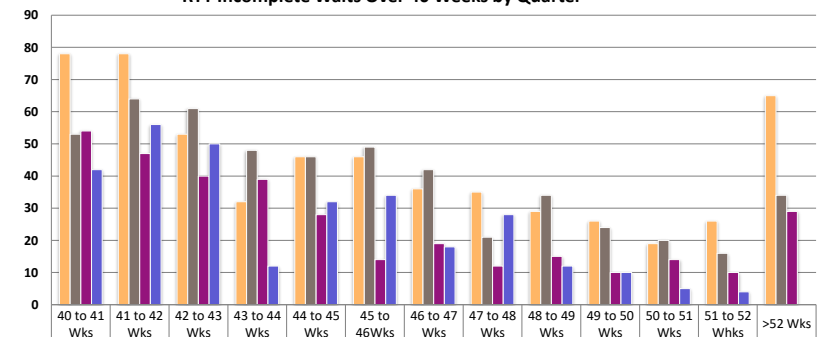
	2018.19 Q1	2018.19 Q2	2018.19 Q3	2018.19 Q4
RTT Admitted	67.1%	66.56%	62.24%	60.59%
RTT Admitted Target (National)	90.0%	90.0%	90.0%	90.0%

Referral to Treatment - Incomplete



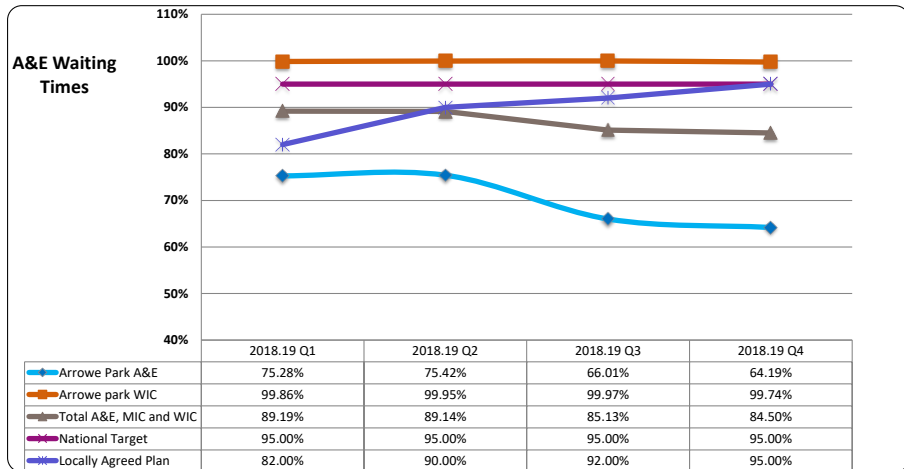
	2018.19 Q1	2018.19 Q2	2018.19 Q3	2018.19 Q4
RTT Incomplete	77.9%	79.62%	81.35%	81.02%
RTT Incomplete (National)	92.0%	92.0%	92.0%	92.0%

RTT Incomplete Waits Over 40 Weeks by Quarter

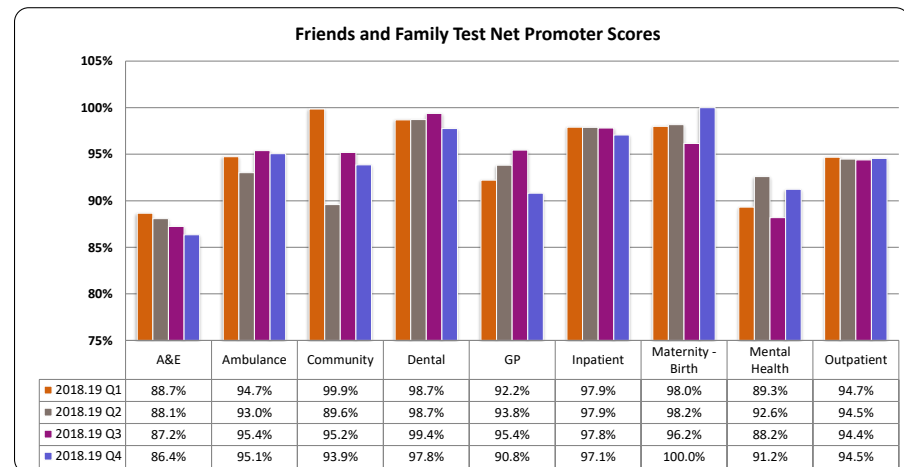
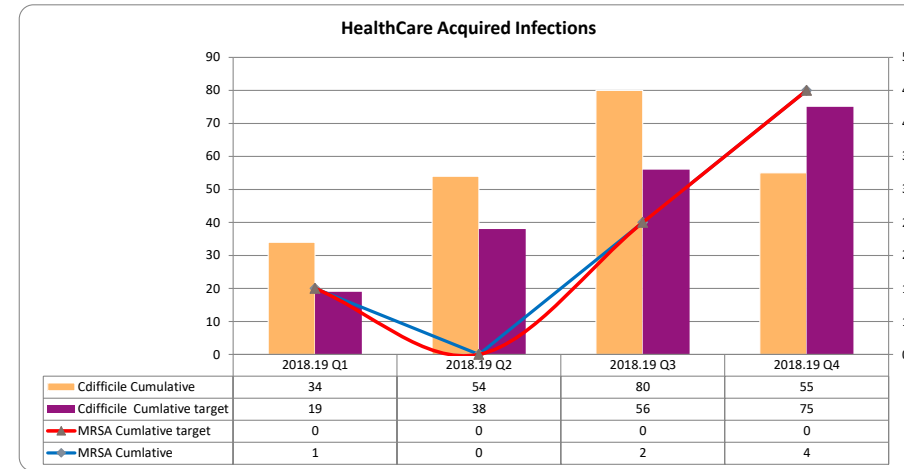
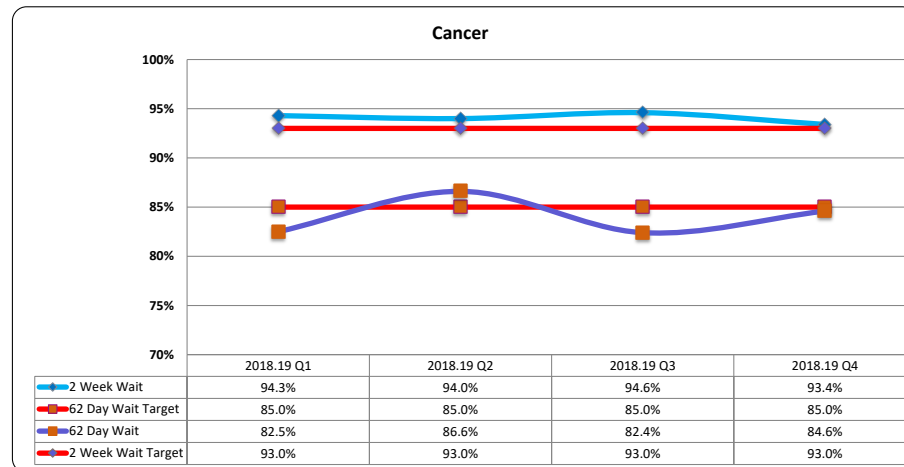


	40 to 41 Wks	41 to 42 Wks	42 to 43 Wks	43 to 44 Wks	44 to 45 Wks	45 to 46 Wks	46 to 47 Wks	47 to 48 Wks	48 to 49 Wks	49 to 50 Wks	50 to 51 Wks	51 to 52 Wks	>52 Wks
2018.19 Q1	78	78	53	32	46	46	36	35	29	26	19	26	65
2018.19 Q2	53	64	61	48	46	49	42	21	34	24	20	16	34
2018.19 Q3	54	47	40	39	28	14	19	12	15	10	14	10	29
2018.19 Q4	42	56	50	12	32	34	18	28	12	10	5	4	0

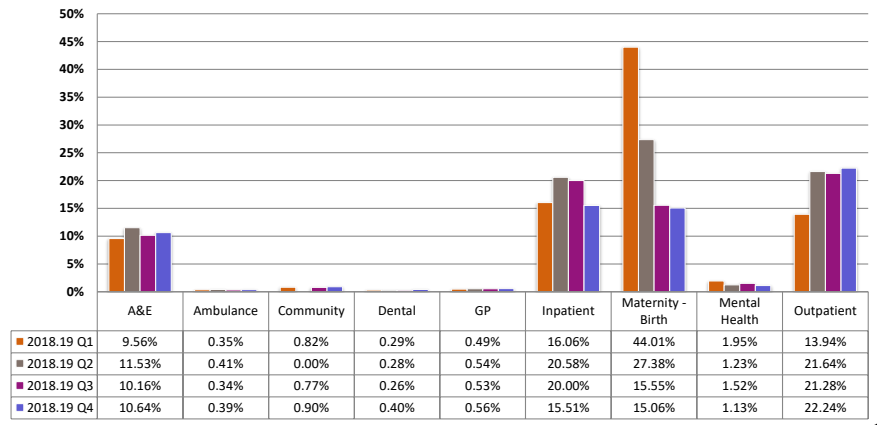
No Local SDIP trajectory for 2017-18. 2018-19 trajectory shown.



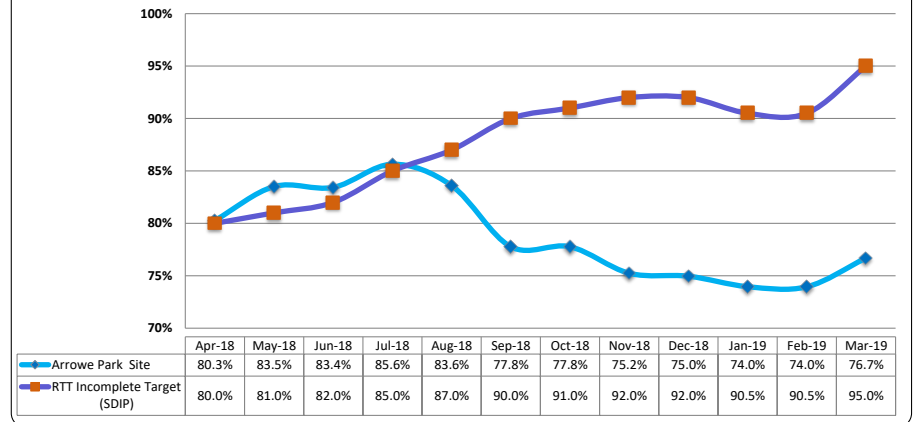
Significant focus to deliver 4 hour stranded as a system, revised trajectory for target set by NHSI. Systems expected to deliver 95% by March 19. Wirral has seen broadly a 5% improvement during Q4/Q1



Friends and Family Test Response Rates



A & E - Local Service Delivery Improvement Programme - WUTH only



Referral to Treatment - Local Service Delivery Improvement Programme - WUTH only

