

Appendix 1

Wirral Plan Adult Health & Care Committee 2018-19 Quarter 4 Reports



Older people live well

Overview from Lead Cabinet Member

Three Door Knocks took place this year in Heswall, West Kirby and Cloughton with positive results. A fourth was unfortunately postponed due to bad weather. In total 1,024 doors were knocked on resulting in 211 conversations and 64 referrals. Themes from conversations and referrals ranged from parking, traffic/speeding, road conditions, more youth clubs for teenagers, carer support, transport support and changes to bus routes and services to interest in increasing the number of social groups.

Closely aligned with the door knock campaigns is the Good Neighbour Scheme (GNS). The GNS aims to reignite community spirit where people feel valued and safe in their neighbourhoods encouraging them to look out for each other and feel part of a friendly, thriving and vibrant neighbourhood. To date a combined total 6,228 of Wirral households, community premises and commercial businesses have opted to demonstrate their pride in where they live by displaying a GNS sticker in their window proclaiming their commitment to be a 'good neighbour'. It is intended that this simple gesture will trigger conversations, bring people together, celebrate good neighbours and, serve as an established recognisable symbol of community spirit.

Community Action Wirral now have registered 126 people aged 50+ on their volunteering portal through maintaining a volunteering presence at community events throughout Wirral, 26 more than our target. Age UK continue to hold events to give older people opportunities to meet up and reduce social isolation including increasing the number of lunch corners to 4 a week.

Due to capacity issues the Mid-life Planning Resource was unfortunately not developed this year. Assurances have been received from partners about additional capacity to undertake this work and the action will be rescheduled to deliver in the 2019-20 action plan.

Funding was secured for a Digital Health Hub pilot at Gautby Road Community Centre. The pilot aims to reach those who are never reached by community assets or indeed statutory and build capability in digital health for people in an environment where they are comfortable and with people they trust. We will continue to support this pilot throughout 2019-20.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual Higher is better	26% (Oct 2015)		26% (Dec 2017)						n/a	The proportion of Wirral Residents aged 50 plus who say they volunteer at least once a month remained the same as 26% reported in the previous survey in 2016.
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual Higher is better	56% (Oct 2015)		57% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus stating they are satisfied with the choice of housing in their local area increased from 56% reported in the previous survey in 2016.
Healthy Life Expectancy at birth: Males	Annual Higher is better	59.8 (Jan 2011 - Dec 2013)	England: 63.3 (Jan 2014 - Dec 2016) North West: 60.9 (Jan 2014 - Dec 2016)	61.1 (Jan 2013 - Dec 2015)					61.4 (2014-16)	Better	It's encouraging that the healthy life expectancy at birth for males continues to improve on the baseline (Wirral Plan start). This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2014-16.
Healthy Life Expectancy at birth: Females	Annual Higher is better	61.8 (Jan 2011 - Dec 2013)	England: 63.9 (Jan 2014 - Dec 2016) North West: 62.0 (Jan 2014 - Dec 2016)	61.7 (Jan 2013 - Dec 2015)					60.3 (2014-16)	Worse	It's disappointing to see that the healthy life expectancy at birth for females has worsened. The healthy life expectancy at birth for females also decreased across the North West and the rest of the Country. This data comes from the public health outcome framework. Whilst data is released annually in November, there is a significant time lag. The latest data relates to 2014-16.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual Higher is better	88% (Oct 2015)		92% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area during the day increased from 88% reported in the previous survey in 2016.
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual Higher is better	55% (Oct 2015)		54% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who said they feel safe when outside in the local area after dark decreased from 55% reported in the previous survey in 2016.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Percentage of older people (aged 50+) who reported feeling healthy	Annual Higher is better	65% (Oct 2015)		58% (Dec 2017)						n/a	The percentage of Wirral Residents aged 50 plus who reported feeling healthy decreased from 65% reported in the previous survey in 2016.
Employment rate of people aged 50+	Quarterly Higher is better	33.5% (Jun 2015)	England: 42.3% (Jan 2018 - Dec 2018) North West: 40.1% (Jan 2018 - Dec 2018)	37.0% (Jan - Dec 2017)	38.4% (Q1 2018-19)	40.6% (Q2 2018-19)	39.4% (Q3 2018-19)	39.6% (Q4 2019-20)	39.6% (Q4 2019-20)	Better	Latest figures are for Q4 2018-19 and refer to the period January 2018 - December 2018. The latest Employment rate aged 50+ measure from the Office for National Statistics is 39.6%. An increase of 0.2 percentage points from last quarter and 6.1 percentage points higher than at the start of the Wirral Plan. We're performing the same as our North West neighbours (39.4%) and is below the National average (42%).

People with disabilities live independent lives

Overview from Lead Cabinet Member

The Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics increased to its highest level since the Wirral Plan began (49%) in January to December 2018. It's up 4.9 percentage points since the start of the year and 11.5 percentage points since the start of the plan.

28 new employers signed up to be Disability Confident in Q4. 25 at Level 1 and 3 at Level 2. The total number of Wirral employers signed up to Scheme is now 101 which is a huge improvement on the 37 from the start of the year. 9 less adults but 2 more young people were reported to be in receipt of personal budgets since last quarter. 794 people were reported to be in receipt of personal budgets at the end of 2018-19, 159 more people than when we started in 2016-17 (635).

Ensuring people with disabilities have stable and appropriate accommodation improves their safety, increases their independence and reduces their risk of social exclusion. Whilst the percentage of adults with a learning disability who live in stable and appropriate accommodation has decreased slightly in Q4 to 84.1% (down from 85% last quarter) it's increased by 1.4 [percentage points since the start of the year. There has been an increase in Extra Care schemes throughout the borough, which aims to increase the number of adults with a learning disability who live in stable and appropriate accommodation.

A total of 440 extra care units should be fully completed (subject to planning) by the end of 2021/22 which, whilst delivering more units than our target is behind schedule due to the impact of the significant delay on the Government decision regarding funding for Extra Care schemes as part of its review of funding for supported housing schemes.

The percentage of annual health checks undertaken has increased to 58%. There is now a specific delivery plan in place with regular communication with GP practices.

The original Travel Training service plan with HCT has unfortunately been cancelled as costs were prohibitive. Working alongside key organisations (mainly Third Sector) a business case for a consortium approach will now be developed.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Health related quality of life for people with long term conditions	Annual Higher is better	0.698 (Jul 2014 - Mar 2015)	England: 0.737 (Jan-Mar 2017)	0.700 (Jan-Mar 2017)						n/a	Health-related quality of life for people with long-term conditions improved to 0.700 in Jan-Mar 2017 compared to 0.695 the previous period but falls short of the average for the rest of England (0.737). This data is captured by NHS England through the GP Patient Survey and reported as part of the NHS Outcomes Framework.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly Higher is better	37.5% (Jul 2014 - Jun 2015)	England: 54.1% (Oct 2017 - Sep 2018) North West: 50.4% (Oct 2017 - Sep 2018)	44.1% (Jan - Dec 2017)	47.5% (Apr 2017 - Mar 2018)	48.8% (Jul 2017 - Jun 2018)	45.8% (Oct 2017 - Sep 2018)	49.0% (Jan - Dec 2018)	49.0% (Jan - Dec 2018)	Better	The Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled measure from the Office for National Statistics increased to its highest level since the Wirral Plan began (49%) in January to December 2018. It's up 4.9 percentage points since the start of the year and 11.5 percentage points since the start of the plan.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
The gap in progress between pupils with a SEN statement/EHCP and their peers at Key Stage 4	Annual Lower is better	(n/a)	England: 1.11 (2016-17 Acad Year) North West: -1.05 (2016-17 Acad Year)	1.21 (2016-17 Acad Year)					0.97 (2017-18 Acad Year)	Better	This is the Confirmed 2017-18 Academic Year figure, which is the same as that which was provisionally reported in Q3.
Proportion of people with long term conditions who feel supported to manage their condition	Annual Higher is better	66.7% (Jul 2014 - Mar 2015)	England: 59.6% (Jan-Mar 2018)	67.2% (Jan-Mar 2017)					60.1% (Jan - Mar 2018)	Worse	The proportion of people who are feeling supported to manage their condition is 60.1% for the period January 2018 - March 2018. This has reduced from 67.2% the previous year. Whilst this reduction is disappointing it reflects the sentiment across the rest of the country. The national average is 59.6%, down from 64% last year.
The number of disabled people in receipt of personal budgets (including Direct Payments and Personal Health Budgets)	Quarterly Higher is better	(n/a)		808 (2017-18)	831 (Q1 2018-19)	831 (Q2 2018-19)	801 (Q3 2018-19)	794 (Q4 2018-19)		Worse	7 less people are in receipt of personal budgets this quarter. 601 adults were reported by the Department of Adult Social Services to be in receipt of personal budgets (down from 610 last quarter). 193 young people were in receipt of personal budgets, up from 191 last quarter.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Adults with a learning disability who live in stable and appropriate accommodation	Quarterly Higher is better	(n/a)	North West: 87.8% (Q2 2018-19)	82.7% (2017-18)	82.8% (Q1 2018-19)	83.5% (Q2 2018-19)	85.0% (Q3 2018-19)			n/a	

Zero tolerance to domestic violence

Overview from Lead Cabinet Member

Wirral has developed a range of strategies to combat the pernicious effects of domestic abuse including rehabilitating offenders, supporting victims, and helping children to understand and come to terms with the effects of domestic abuse. The Integrated Offender Management Team intensively manages those offenders most likely to re-offend with a range of enforcement, support and rehabilitative services working with an average of 80 domestic abuse perpetrators each month. The charity 'Tomorrows Women Wirral' provides a safe environment for women to address their issues to help lead happier, healthier more fulfilled lives. Of the 24,440 visits and 1,910 referrals, 786 women disclosed domestic abuse and 926 women disclosed mental health issues. They received 9,067 volunteer hours, including one of the world's most famous women's advocates, Megan Windsor.

"When you feel desperate and there's no one you can turn to they get you through and are there for you."

The above is the quote from a domestic abuse victim being supported by the Wirral Family Support Unit. Combining a wide range of support and enforcement agencies, the Unit now operates a 7 day a week service in order to contact all referred victims within 24 hours, including offering 1,145 children support to overcome the effects of domestic abuse, including the 'Brave the Rage' anger management programme.

The Early Help service for domestic abuse supports victims whose situation may not be a priority for social care or domestic abuse services, but through combined issues are on the cusp of crisis. Early Help support victims to understand the repercussions of legislation e.g. Domestic Abuse Protection Order and support male victims in league with agencies such as the Paul Lavelle Foundation, a Wirral charity for male domestic abuse to offer support specific to the needs of male victims of domestic abuse.

A newly developed initiative called #GotTheTeeShirt is based on victims gaining support from domestic abuse survivors who have 'been there and come out the other side'. The focus is about the client rediscovering who they were prior to the relationship and helping them move safely forward; back into the community, further education, work self-esteem, parenting support or additional volunteering roles.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend (See Key)	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females (annualised)	Quarterly	54.0 (2014-15)	Most Similar Force Group: 54.0 (Jan 2017-Dec 2018) National: 38.0 (Jan 2017-Dec 2018)	52.3 (Apr 2017-Mar 2018)	52.5 (Jul 2017-Jun 2018)	59.3 (Oct 2017-Sep 2018)	63.7 (Jan-Dec 2018)	52.4 (Q4 2018-19)	52.4 (2018-19)	n/a	This figure is for Q4 equates to 295 referrals in total. Of these 166 were heard at MARAC; 164 were female, 2 were male. 111 did not meet MARAC threshold and 17 were deleted as errors.
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 (2014-15)		1,302 (2017-18)	334 (Apr-Jun 2018)	394 (Jul-Sep 2018)	264 (Oct-Dec 2018)	200 (Q4 2018-19)	1,192 (2018-19)	n/a	This includes children of victims and perpetrators eg Perpetrators children who live with another parent but have contact.
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly Lower is better	16.0% (2014-2015)	Most Similar Force Group: 34.0% (Jan 2017-Dec 2018) National: 28.0% (Jan 2017-Dec 2018)	28.3% (Apr 2017-Mar 2018)	26.1% (Jul 2017-Jun 2018)	32.0% (Oct 2017-Sep 2018)	32.9% (Jan-Dec 2018)	27.1% (Q4 2018-19)	27.1% (2018-19)	Better	Total number of repeats 45 out of 166 cases where repeats at MARAC in Q4.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2017-18	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Year End 2018-19	Trend	Comment
Number of Domestic Abuse cases referred to the Family Safety Unit (FSU)	Quarterly	949 (2014-15)		928 (2017-18)	276 (Apr-Jun 2018)	258 (Jul-Sep 2018)	282 (Oct-Dec 2018)	295 (Q4 2018-19)	1,111 (2018-19)	n/a	295 Total referrals. 17 were deleted as errors/duplicates 111 did not meet MARAC threshold, assessed as medium risk and signposted/stepped down.
% of children and Young People single assessments completed with Domestic Violence (DV) related factors	Quarterly Lower is better	(n/a)		33.3% (Apr 2017-Mar 2018)	35.2% (Apr-Jun 2018)	32.4% (Apr-Sep 2018)	28.2% (Apr-Dec 2018)	27.0% (Q4 2018-19)	27.0% (2018-19)	Better	
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000	Quarterly Higher is better	(n/a)		21.30 (Apr 2017-Mar 2018)	3.42 (Apr-Jun 2018)	6.52 (Apr-Sep 2018)	9.32 (Apr-Dec 2018)	12.12 (Jan-Mar 2019)	12.12 (2018-19)	Better	As of March Merseyside Police have centralised the VPRF's and are taking account of the threshold of need. Previously the Integrated Front Door would get all Domestic Abuse VPRF's and the vast majority would close at Level 1. With the police applying the threshold then, they will only send over what is required for Early Help or MASH. This enhanced scrutiny of VPRF's prior to their being referred may lead to a decrease in referrals.

Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period except for:
% of children and Young People single assessments authorised with Domestic Violence (DV) related factors,
Rate of referrals to social care presenting Domestic Violence issues (adults aged 18+ years) per 100,000
which are compared with same period the previous year.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.

Action - These are shown as either:

- Green (on track to deliver on time)
- Amber (off track but action being taken to deliver on time)
- Red (off track and won't deliver on time)