

## GLOSSARY OF TERMS

*Wirral Health and Care Commissioning are responsive to feedback and acknowledge that it may be useful to clarify the meaning of some of the terms we have used throughout the consultation that describe the differing urgent care services and facilities available to residents of Wirral.*

UTC	Urgent Treatment Centre	<p>GP led facilities open every day and offer bookable and walk- in appointments. Whilst these centres are GP led (meaning that there is access to a GP at all times), there will be a variety of other health professionals to support the frontline, offering a multi-disciplinary approach. This could include nurses, healthcare assistants and other Allied Health Professionals. On arrival at the UTC patients will be triaged and directed to the most appropriate treatment. This may not always be a GP. It could also be a nurse/other health professional/pharmacy or self-care.</p> <p>These centres are equipped to diagnose and deal with many of the most common minor ailments people attend A&amp;E for. Patients are expected to be seen within 2 hours compared to the 4hour target in A&amp;E. UTCs will have the ability to prescribe medicines (for certain conditions).</p> <p>UTCs will have pathways in place for people who are very poorly or deteriorate rapidly to receive emergency interventions via an immediate transfer to A&amp;E to be looked after by a range of other health professionals including emergency nurses/doctors/consultants.</p>
MIU	Minor Injury and Illness Unit	<p>These are nurse led facilities that provide assessment and treatment for minor injuries and illnesses. These do not have x-ray facilities on site. The nurses at these units are able to prescribe medicines (for certain conditions).</p> <p>These units are attached to GP practices, for example, Moreton MIU is located within Moreton Health Clinic and whilst we are replacing the MIU with extended access appointments (and a specific dressing and wound care clinic), this does not affect the overall health clinic or practices that may operate within it.</p> <p>Similarly, Gladstone MIU (formerly Parkfield) is located within Gladstone Medical Centre and it is only the MIU element that we are replacing. The Medical Centre and any functions or practices within it, will remain unchanged.</p>
WIC	Walk in Centre	<p>Nurse led facilities that provide assessment, treatment and advice for a wide range of injuries and illnesses. The nurses at</p>

		<p>these units are able to prescribe medicines (for certain conditions). Victoria Central has access to an x-ray machine. Arrowe Park does not so patients currently have to be referred to A&amp;E. This will change under the UTC model where patients will follow a new process should they present to the UTC and require an x-ray.</p>
GP Extended Access	GP Extended Access Service	<p>The Extended Access Service will make appointments with GPs available at times including evenings and weekends.</p> <p>These appointments will be available on the same day and will be provided locally; ensuring residents can access urgent health and care close to home.</p>